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MONDAY 9TH OCTOBER 2023

TO: ALL MEMBERS OF THE CABINET

I HEREBY SUMMON YOU TO ATTEND A **MULTI LOCATION MEETING** OF THE **CABINET** WHICH WILL BE HELD IN THE **CHAMBER, COUNTY HALL, CARMARTHEN, SA31 1JP AND REMOTELY AT 10.00 A.M. ON MONDAY, 16TH OCTOBER, 2023** FOR THE TRANSACTION OF THE BUSINESS OUTLINED ON THE ATTACHED AGENDA

Wendy Walters

CHIEF EXECUTIVE

Democratic Officer:	Kevin J. Thomas
Telephone (direct line):	01267 224027
E-Mail:	KJThomas@carmarthenshire.gov.uk

**This is a multi-location meeting.
Members can attend in person at the venue detailed above or remotely via the Zoom link which is provided separately.**

**The meeting can be viewed on the Authority's website via the following link:-
<https://carmarthenshire.public-i.tv/core/portal/home>**

Wendy Walters Prif Weithredwr, *Chief Executive*,
Neuadd y Sir, Caerfyrddin. SA31 1JP
County Hall, Carmarthen. SA31 1JP

CABINET

MEMBERSHIP – 10 MEMBERS

COUNCILLOR	PORTFOLIO
Councillor Darren Price	Leader
Councillor Linda Evans	Deputy Leader and Cabinet Member for Homes
Councillor Glynog Davies	Education and Welsh Language
Councillor Ann Davies	Rural Affairs, Community Cohesion and Planning Policy
Councillor Hazel Evans	Regeneration, Leisure, Culture and Tourism
Councillor Philip Hughes	Organisation and Workforce
Councillor Alun Lenny	Resources
Councillor Edward Thomas	Transport, Waste and Infrastructure Services
Councillor Jane Tremlett	Health and Social Services
Councillor Aled Vaughan Owen	Climate Change, Decarbonisation and Sustainability

A G E N D A

1. **APOLOGIES FOR ABSENCE**
2. **DECLARATIONS OF PERSONAL INTEREST**
3. **TO SIGN AS A CORRECT RECORD THE MINUTES OF THE MEETING OF THE CABINET HELD ON THE 18TH SEPTEMBER, 2023.** 5 - 10
4. **QUESTIONS ON NOTICE BY MEMBERS**
5. **PUBLIC QUESTIONS ON NOTICE**
6. **TASK & FINISH GROUP FINAL REPORT - REVIEW OF THE MANAGEMENT OF FLYTIPPING IN CARMARTHENSHIRE.** 11 - 46
7. **APPLYING INTENTIONALITY TO PRIORITY NEED (HOMELESSNESS ORDER).** 47 - 62
8. **CARMARTHENSHIRE COUNTY COUNCIL ANNUAL REPORT 2022-23.** 63 - 294
9. **OMBUDSMAN'S ANNUAL LETTER 2022/23 - CARMARTHENSHIRE COUNTY COUNCIL.** 295 - 308
10. **ANNUAL MONITORING REPORT 2022/23 - ADOPTED CARMARTHENSHIRE LOCAL DEVELOPMENT PLAN (2006-2021)** 309 - 478
11. **CAPITAL PROGRAMME 2023/24 UPDATE.** 479 - 488
12. **COUNCIL'S REVENUE BUDGET MONITORING REPORT.** 489 - 518
13. **ANY OTHER ITEMS OF BUSINESS THAT BY REASONS OF SPECIAL CIRCUMSTANCES THE CHAIR DECIDES SHOULD BE CONSIDERED AS A MATTER OF URGENCY PURSUANT TO SECTION 100B(4)(B) OF THE LOCAL GOVERNMENT ACT, 1972.**

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CABINET

MONDAY, 18 SEPTEMBER 2023

PRESENT: Councillor D. Price (Chair)

Councillors (In Person):

C.A. Davies	L.D. Evans	H.A.L. Evans	G. Davies
P.M. Hughes	A. Lenny	E.G. Thomas	J. Tremlett
A. Vaughan Owen			

Also in attendance as an observer (virtually):

Councillor D.M. Cundy;

Also Present (In Person):

W. Walters, Chief Executive;
C. Moore, Director of Corporate Services;
J. Morgan, Director of Community Services;
G. Morgans, Director of Education & Children's Services;
D.W. John, Head of Environmental Infrastructure;
J. Jones, Head of Regeneration; Policy & Digital
L.R. Jones, Head of Administration and Law;
D. Hockenhull, Marketing and Media Manager;
L. Jenkins, Cabinet Support Officer;
E. Evans, Principal Democratic Services Officer;
M.S. Davies, Democratic Services Officer;

Also Present (Virtually):

R. Griffiths, Head of Place and Sustainability;
J. G. Jones, Property Maintenance Manager;
M. Runeckles, Members Support Officer.

Chamber, County Hall, Carmarthen and remotely: 10.00 am - 10.40 am

1. APOLOGIES FOR ABSENCE

There were no apologies for absence.

2. DECLARATIONS OF PERSONAL INTEREST

There were no declarations of personal interests.

Councillor / Officer	Minute Number	Nature of Interest
Cllr. A. Davies	9 - Second Homes and Short-Term Holiday Lets;	Runs an Airbnb in second home as part of her farm business;
Cllr. H. Evans	9 - Second Homes and Short-Term Holiday Lets;	Family member has second home;
Cllr. L.D. Evans	9 - Second Homes and Short-Term Holiday Lets;	Family member has second home;

Note: These minutes are subject to confirmation at the next meeting.

Cllr. P. Hughes	9 - Second Homes and Short-Term Holiday Lets;	Family member has second home;
W.S. Walters	14 - Covid-19 Impact on Contractors – Major Works;	Husband works for Contractor;

3. MINUTES - 17TH JULY 2023

UNANIMOUSLY RESOLVED that the minutes of the meeting of the Cabinet held on the 17th July 2023 be signed as a correct record.

4. QUESTIONS ON NOTICE BY MEMBERS

The Chair advised that no questions on notice had been submitted by members.

5. PUBLIC QUESTIONS ON NOTICE

The Chair advised that no public questions had been received.

6. ANNUAL TREASURY MANAGEMENT AND PRUDENTIAL INDICATOR REPORT 2022-2023

As part of the requirements of the revised CIPFA Code of Practice on Treasury Management, the Cabinet considered the Council's Annual Treasury Management and Prudential Indicator Report for the 2022-23.

The Council adopted the Treasury Management Policy and Strategy and the five year capital programme for 2022-23 on the 2ND March 2022. The Annual report listed the activities that took place in 2022-23.

UNANIMOUSLY RESOLVED TO RECOMMEND TO COUNCIL that the Annual Treasury Management and Prudential Indicator Report for 2022-23 be adopted.

7. REVENUE BUDGET OUTLOOK

The Cabinet considered a report on the Council's Revenue Budget Outlook subsequent to the Council in March 2023 where its Medium-Term Financial Plan had been agreed based on estimates and known commitments at that time and formulated in the context of the Welsh Government financial settlement for 2023/24, including an indicative settlement for year 2 of the plan and estimates for other key inputs. At the time of the budget setting the risk of inflation had been noted, and in particular its impact on nationally agreed pay settlements, as well as the uplift in commissioned care costs, linked to increases in the foundation living wage. However, additional changes to the external environment which would have a significant bearing on the budget going forward most notably included:

- The headline rate of inflation is now clearly falling, though forward forecasts still remain highly uncertain;
- An unresolved position regarding the April 2023 NJC pay offer (details below), with the Employers offer already estimated at £3m above current budgeted figures;

Note: These minutes are subject to confirmation at the next meeting.

- A risk of further dispute regarding the Teachers September 2023 offer (revised to 5% at the time of writing – details below);
- Reduced energy prices not only reducing our corporate costs, but they have also materially reduced the cost of the UK Government price cap mechanism, thus improving public finances.

UNANIMOUSLY RESOLVED

- 7.1 that the initial budget outlook be received;**
- 7.2 That the proposed approach to identifying the required savings be endorsed;**
- 7.3 that the proposed approach to the budget consultation be noted.**

8. DEVELOPMENT FUND APPLICATION

Cabinet considered a report providing an update on the latest position in relation to the Development Fund and seeking approval of a recent application in the sum of £175,000 to fund the electrification of additional pitches at Pembrey Country Park which would generate increased income. It was proposed that the repayment for the above scheme be over four years.

UNANIMOUSLY RESOLVED

- 8.1 that approval is given in the sum of £175,000 for the electrification of additional pitches at Pembrey Country Park Campsite, generating increased income;**
- 8.2 that the repayment for the above scheme be over four years;**
- 8.3 that the repayments commence in 2024/25.**

9. SECOND HOMES AND SHORT-TERM HOLIDAY LETS

[Note: Councillors A. Davies, H. Evans, L.D. Evans and P. Hughes having earlier declared personal interests in this item left the meeting during the consideration and voting thereof.]

Cabinet considered a report setting out a proposed way forward in relation to second homes and short-term holiday lets and the development of a planning policy approach. and will highlight the primary considerations and the potential mechanisms to control of the unrestricted change of use between the new use classes. In framing the way forward, the report sets out a series of steps as part of a staged approach to considering and implementing a new policy approach for second homes and short-term holiday lets within Carmarthenshire.

UNANIMOUSLY RESOLVED

- 9.1 to note the contents of this report and support the following actions;**
- 9.2 to adopt the identified staged approach in developing a policy led response;**

Note: These minutes are subject to confirmation at the next meeting.

9.3 to endorse the further development of the evidence base as outlined in the report.

10. COUNTY COUNCIL RURAL ESTATE MATTERS

Further to minute 14 of Cabinet held on the 20th February 2023 consideration was given to a report seeking approval on two current matters relating to the Council's Rural Estate portfolio namely the planting of trees and woodland creation on Council land and the establishment of a Food Systems Development Project at Bremenda Isaf Farm, Llanarthney. The former would help meet the Council's carbon sequestration aims in relation to its Net Zero Carbon commitment and Nature Emergency aims whilst the latter would meet the Council's aims of local food production, supporting rural initiatives and enabling diversification on its Farm Estate for the purposes of ensuring future sustainability.

UNANIMOUSLY RESOLVED

10.1 to proceed with the planting of trees and woodland creation on Council land;

10.2 to proceed with the Food Systems Development Project at Bremenda Isaf Farm, Llanarthney.

11. TO NOTE THAT THE PLAID CYMRU GROUP HAS NOMINATED COUNCILLOR MEINIR JAMES TO REPLACE COUNCILLOR HAZEL EVANS ON THE LLESIANT DELTA WELLBEING GOVERNANCE GROUP.

UNANIMOUSLY RESOLVED to note that the Plaid Cymru Group has nominated Councillor Meinir James to replace Councillor Hazel Evans on the Llesiant Delta Wellbeing Governance Group.

12. ANY OTHER ITEMS OF BUSINESS THAT BY REASONS OF SPECIAL CIRCUMSTANCES THE CHAIR DECIDES SHOULD BE CONSIDERED AS A MATTER OF URGENCY PURSUANT TO SECTION 100B(4)(B) OF THE LOCAL GOVERNMENT ACT, 1972.

The Chair advised that there were no items of urgent business.

13. EXCLUSION OF THE PUBLIC

UNANIMOUSLY RESOLVED, pursuant to the Local Government Act 1972, as amended by the Local Government (Access to Information) (Variation) (Wales) Order 2007, that the public be excluded from the meeting during consideration of the following item as the report contained exempt information as defined in paragraph 14 of Part 4 of Schedule 12A to the Act.

14. COVID-19 IMPACT ON CONTRACTORS - MAJOR WORKS

[Note: The Chief Executive, Wendy S. Walters, having earlier declared a personal interest in this item left the meeting during the consideration and voting thereof.]

Note: These minutes are subject to confirmation at the next meeting.

Following the application of the public interest test it was **RESOLVED**, pursuant to the Act referred to in minute no. 13 above, not to publicise the content of the report as it contained exempt information relating to the financial or business affairs of any particular person (including the Authority holding that information) (Paragraph 14 of Part 4 of Schedule 12A to the Act). The public interest test in respect of this report outweighed the public interest in disclosing the information contained therein as disclosure would adversely impact upon public finances by undermining the council's negotiating position in this and other similar transactions.

The Cabinet considered a report seeking a decision to amend contractual provisions in line with UK and Welsh Government Guidance for construction related works. The report detailed the financial implications, risks and legal implications for the various options available.

UNANIMOUSLY RESOLVED to adopt Option 2 as outlined in the report.

CHAIR

DATE

Note: These minutes are subject to confirmation at the next meeting.

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CABINET

16TH OCTOBER 2023

Task and Finish Group Final Report

REVIEW OF THE MANAGEMENT OF FLYTIPPING IN CARMARTHENSHIRE

Recommendations / key decisions required:

To consider the report and seven recommendations of the Task and Finish Group as detailed within the report.

Reasons:

- At its meeting on 24th November 2022, the Place, Sustainability and Climate Change Scrutiny Committee agreed the planning and scoping document and formulated a politically balanced Task and Finish Group to undertake a review of the management of Flytipping in Carmarthenshire.
- The recommendations contained within the report have been formulated by the Group following the consideration of a range of evidence over a series of meetings held between December 2022 and June 2023.
- The Place, Sustainability and Climate Change Scrutiny Committee, at its meeting held on 21st July 2023, considered and endorsed the final report recommending that Cabinet consider the report and the recommendations therein.

Cabinet Member Portfolio Holder: Cllr. Aled Vaughan Owen (Cabinet Member for Climate Change, Decarbonisation and Sustainability)

Report Author:

Cllr. John James
Janine Owen

Designations:

Chair of the Task & Finish Group
Democratic Services Officer

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EXECUTIVE SUMMARY CABINET

16TH OCTOBER 2023

Task and Finish Group Final Report

REVIEW OF THE MANAGEMENT OF FLYTIPPING IN CARMARTHENSHIRE

1.0 Review Background

The Environment and Public Protection Committee, at its informal Forward Work Programme Development Session held on 9th April 2021, considered a topic suggestion from a Community Council who submitted a suggestion that the Committee to consider the issues in relation to fly-tipping in Carmarthenshire.

Committee Members recognised that fly-tipping was an increasing problem throughout Carmarthenshire and that the consequence had a detrimental effect on the environment and communities.

Following an informal agreement, the Committee, at its meeting on 2nd July 2021 considered a Planning and Scoping document on a Task and Finish Group's review of the Management of Fly-tipping within Carmarthenshire. The Committee unanimously accepted the document and officially commissioned a task and finish group to undertake a focussed review which commenced in September 2021. However, following an update from the Director of Environment at the first meeting, the Group unanimously agreed to defer the review on fly-tipping to 2022, following the Election process. Subsequently, the Committee, at its meeting on 25th November, 2021 received and noted a report from the Task and Finish Group which outlined the reasons for the deferral.

A revised Planning and Scoping Document was endorsed on 24th November 2022 and a politically balanced group of 6 members was formulated.

The Group, in accordance with the scoping and planning document carried out a focussed review by exploring the relevant policies, the current management process and considered how to improve upon them in order to help to reduce fly-tipping whilst using resources effectively.

2.0 The Scope and main aims of the review

The scope and aims of the review were formulated to consider and evaluate the current internal processes, operational issues and partnership arrangements of fly tipping on public and private land and explore improvements to help to reduce Fly Tipping, making sure we maximise the effectiveness of the resources available.

The subject for review aligns with the Council's Vision; 'Life is for living, let's start, live and age well in a healthy, safe and prosperous environment' contributing to the objectives connecting to the Wellbeing of Future Generations Act 2015.

The Group undertook a review to:

- Review the drivers of Fly-tipping in Carmarthenshire;
- Identify and review other areas of the UK where there have been successful changes to policies and procedures that will then have a positive impact on Fly Tipping;
- Investigate best practice from other local authorities across the country in relation to Fly Tipping collection and handling;
- Investigate best practice from other local authorities regarding Fly Tipping Education, Information Gathering, Surveillance, Enforcement and Prosecution techniques;
- Explore how the sharing of information between sections and other agencies is currently undertaken; and
- Review the current internal processes and operational management issues of fly tipping on public and private land in Carmarthenshire.

3.0 Corporate / community objectives and well- being objectives

The Group agreed that the review coincided with the Council's Vision:

'Life is for living, let's start, live and age well in a healthy, safe and prosperous environment'

The review would contribute to achieving the following corporate / community objectives and well- being objectives and outcomes that contributed to the following Carmarthenshire's Well-being Objectives from the County Council's Corporate Strategy 2018-23

(<https://www.carmarthenshire.gov.wales/media/1214849/corporate-strategy-2018-23.pdf>):

Start Well/Live	In a Healthy Safe and Prosperous Environment
<p>Wellbeing Objective 8 Help people live healthy lives (tackling risky behaviour & obesity)</p>	<p>Wellbeing Objective 12 Looking after the environment now and for the future</p>
<p>Wellbeing Objective 9 Supporting good connections with friends, family and safer communities</p>	<p>Wellbeing Objective 15 Building a Better Council and Making Better Use of Resources</p>

4.0 Approach

A total of 9 meetings were held between December 2022 and June 2023, during which the Group considered evidence and information from a wide variety of sources. The sessions were designed to provide the Group with the relevant information, context and background to the topic.

The Task and Finish Group's membership was as follows:

- Cllr. John James (Chair)
- Cllr. Neil Lewis (Vice Chair)
- Cllr. Sue Allen
- Cllr. Shelly Godfrey-Coles
- Cllr. Arwel Davies
- Cllr. Dorian Phillips

The Democratic Services Unit based in the Chief Executive's Department, provided research and general support to the Group.

The following officers provided specialist advice and support during the Group's review:

- Jonathan Morgan (Head of Housing)
- Daniel John (Interim Head of Waste)
- Sue Watts (Environmental Protection Manager)
- Robert Williams (Public health Lead)
- Steven Raymond (Environmental Enforcement Officer)
- Michael Roberts (Local Environment Quality Policy Officer)
- Jonathan Willis (Environmental Projects Manager)

5.0 Recommendations

The Group has concluded with the following recommendations for Cabinet approval:

➤ Recommendation One

To further explore the potential of streamlining the current Council's management of fly-tipping by way of a 'one team' approach in order to strengthen the departmental management of fly-tipping between private and public land sectors.

➤ Recommendation Two

To improve on the current reporting and recording of fly-tipping to ensure convenience for residents and provide a robust and accurate collation of data.

➤ Recommendation Three

To review and strengthen the current Education, Prevention and Communication Strategy to include:-

- i. the development of a Communications and Engagement Action Plan taking into account different types of fly-tipping across rural and urban settings;
- ii. Utilise social media to reach and engage with the public on a regular 'light touch' basis to ensure messages remain current.
- iii. a more prevalent presence at shows/fetes/Eisteddfod.

➤ **Recommendation Four**

To develop a co-ordinated approach with partners including robust arrangements to work together in tackling the issue of fly-tipping.

➤ **Recommendation Five**

To increase the use of overt CCTV in identified hotspot areas.

➤ **Recommendation Six**

To develop a Fly-tipping strategy which clearly sets out the Councils approach to flytipping.

To include:

- i. a criteria of corrective actions for first time fly-tipping offenders – Enforcement officer's discretion on a case-by-case basis
- ii. the clearance of fly-tipping incidents during the investigation phase

➤ **Recommendation Seven**

To introduce a regular joint crime prevention / enforcement forum with Councillors, Officers, partners and neighbouring local authorities (sharing best practice)

DETAILED REPORT ATTACHED?

YES

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.

Signed: **Linda Rees-Jones** Head of Administration & Law

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
YES	YES	YES	NONE	NONE	NONE	NONE

1. Policy, Crime & Disorder and Equalities

Key strategic policies have been considered throughout the review and this review contributes towards achieving the Carmarthenshire County Council Well-being objectives as follows:

- **Live Well**
 - **Wellbeing Objective 8**
Help people live healthy lives (tackling risky behaviour & obesity)
 - **Wellbeing Objective 9**
Supporting good connections with friends, family and safer communities
- **Healthy, Safe and Prosperous Environment**
 - **Wellbeing Objective 12**
Looking after the environment now and for the future
 - **Wellbeing Objective 15**
Building a Better Council and Making Better Use of Resources

2. Legal

The development of a new fly-tipping strategy, policy and enforcement activities would be reviewed by the CCC legal team.

3. Finance

At this stage, there are no additional costs in relation to any of the recommendations as these would be managed by way of the current CCC staffing resources, within budget allocations and progress monitored by way of an action plan.

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below:

Signed: Linda Rees-Jones Head of Administration & Law

1. Scrutiny Committee

This is a report produced by the Place, Sustainability and Public Protection Scrutiny Committee Task and Finish Group which was endorsed by the Scrutiny Committee at its meeting held on 21st July 2023.

2 Local Member(s) – N/A

3. Community / Town Council – N/A

4. Relevant Partners – N/A

5. Staff Side Representatives and other Organisations – Officers from the Communities Directorate and Place and Infrastructure Directorate contributed to and supported the work of the Task & Finish Group.

CABINET PORTFOLIO HOLDER AWARE?	YES
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**Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:**

THESE ARE DETAILED BELOW:

Title of Document	File Ref No. / Locations that the papers are available for public inspection
Task & Finish Group Planning and Scoping Document – PS&CC Scrutiny Committee (24 th November 2022)	Revised Planning and Scoping Document / Minutes: https://democracy.carmarthenshire.gov.wales/ieListDocuments.aspx?CId=403&MId=7127&Ver=4
County Council's Corporate Strategy 2018-2023	https://www.carmarthenshire.gov.wales/media/1214849/corporate-strategy-2018-23.pdf

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A Review of The Management of Fly Tipping within Carmarthenshire



**A report from the Task and Finish Group –
Place, Sustainable and Climate Change Scrutiny Committee**

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CHAIR'S FOREWORD

It gives me great pleasure in presenting the final report of the Task and Finish Group which was identified initially by the Environmental and Public Protection Scrutiny Committee and following a deferment and the general election the newly named Place, Sustainability and Climate Change Scrutiny Committee commissioned a review into the Management of Fly-tipping in Carmarthenshire considering the negative impact it has on our communities and our environment.



The waste dumped by fly-tippers is unsightly and dangerous and attracts flies and vermin, creating the potential of spreading disease. The negative impact on our environment, wildlife, biodiversity, and people is vast, as a lot of waste materials are hazardous and not biodegradable. Also, fly-tipping undermines legitimate waste businesses where illegal operators undercut those in Carmarthenshire who operate within the law.

This review has provided this Task & Finish Group with the opportunity to consider issues and evidence in more detail through engaging with significant stakeholders. Of particular importance it has given the Group the chance to learn more about the legislation and policies that impact on the council such as safety, the environment, contractors, landowner's responsibilities, and financial implications.

Fly-tipping is a needless blight on our environment and on our communities. There are simple, safe, and compliant ways to manage domestic and trade waste. By engaging a recognised waste management company residents can be assured their waste will be handled responsibly. This is one of the key messages this report wants to put over to the residents of Carmarthenshire.

I would like to thank all the organisations and individuals who engaged with the group. Their time and commitment provided us with an invaluable insight into local issues regarding fly-tipping and what is currently being done and to what potentially can be done. I would also like to thank Cabinet Member, Cllr. Aled Vaughan-Owen, all the Council Officers and the Councillors who participated in this Task & Finish Group

Councillor John James
Chair of the Task and Finish Group and
Chair of the Environmental and Public Protection and Scrutiny Committee

Members of the Task and Finish Group

Following a deferment of the review, the Place, Sustainability Committee, at its meeting on November 2022 considered a revised Planning and Scoping document on a Task and Finish Group's review of the Management of Fly-tipping within Carmarthenshire. The Committee unanimously accepted the document and officially commissioned a task and finish group to undertake a focussed review which commenced in December 2022 which comprised of the following cross-party membership:-

		
<p>Cllr. Sue Allen Whitland Independent</p>	<p>Cllr. Arwel Davies Cilycwm Plaid Cymru</p>	<p>Cllr. Shelly Godfrey-Coles Burry Port Welsh Labour</p>
		
<p>Cllr. John James (Chair) Burry Port Welsh Labour</p>	<p>Cllr. Neil Lewis Abergwili Plaid Cymru</p>	<p>Cllr. Dorian Phillips Llanboidy Plaid Cymru</p>

Acknowledgements:

Members of the Task and Finish Group would like to extend their sincere thanks to all those who took part in the Review:

Internal expert advisors from the Public Protection and Environment Departments, Carmarthenshire County Council:

- Jonathan Morgan (Head of Housing)
- Daniel John (Interim Head of Waste and Environmental Services)
- Sue Watts (Environmental Protection Manager)
- Robert Williams (Public health Lead)
- Steven Raymond (Environmental Enforcement Officer)
- Michael Roberts (Local Environment Quality Policy Officer)
- Jonathan Willis (Environmental Projects Manager)

Cabinet Member for Climate Change, Decarbonisation and Sustainability – Councillor Aled Vaughan-Owen

Partners:

National Resources Wales (NRW)
Mid and West Wales Fire and Rescue Service
Dyfed-Powys Police
Farmers Union Wales

Scrutiny Review Support:

Janine Owen – Democratic Services Officer

1.0 CONTEXT AND BACKGROUND

The Environment and Public Protection Committee, at its informal Forward Work Programme Development Session held on 9th April 2021, considered a topic suggestion from a Community Council who submitted that the Committee consider the issues in relation to fly-tipping in Carmarthenshire.

Committee Members recognised that fly-tipping was an increasing problem throughout Carmarthenshire and that the consequence had a detrimental effect on the environment and communities.

Following an informal agreement, the Committee, at its meeting on 2nd July 2021 considered a Planning and Scoping document on a Task and Finish Group's review of the Management of Fly-tipping within Carmarthenshire. The Committee unanimously accepted the document and officially commissioned a task and finish group to undertake a focussed review which commenced in September 2021. However, following an update from the Director of Environment at the first meeting, the Group unanimously agreed to defer the review on fly-tipping to 2022, following the Election process. Subsequently, the Committee, at its meeting on 25th November, 2021 received and noted a report from the Task and Finish Group which outlined the reasons for the deferral.

A revised Planning and Scoping Document was endorsed on 24th November 2022 and a politically balanced group of 6 members was formulated.

The Group, in accordance with the scoping and planning document carried out a focussed review by exploring the relevant policies, the current management process and considered how to improve upon them in order to help to reduce fly-tipping whilst using resources effectively.

1.1 PURPOSE

A Task and Finish Group review group was commissioned by Members of the Place, Sustainability and Climate Change Scrutiny Committee to review the management of fly-tipping within Carmarthenshire. Through research and information gathering, the group was tasked to explore the potential areas for improvement and identify recommendations for the Cabinet to consider.

1.2 SCOPE

The scope and aims of the review were formulated to consider and evaluate the current internal processes, operational issues and partnership arrangements of fly tipping on public and private land and explore improvements to help to reduce Fly Tipping, making sure we maximise the effectiveness of the resources available.

The subject for review aligns with the Council's Vision; 'Life is for living, let's start, live and age well in a healthy, safe and prosperous environment' contributing to the objectives connecting to the Wellbeing of Future Generations Act 2015.

The Group undertook a review to:

- Review the drivers of Fly-tipping in Carmarthenshire;
- Identify and review other areas of the UK where there have been successful changes to policies and procedures that will then have a positive impact on Fly Tipping;
- Investigate best practice from other local authorities across the country in relation to Fly Tipping collection and handling;
- Investigate best practice from other local authorities regarding Fly Tipping Education, Information Gathering, Surveillance, Enforcement and Prosecution techniques;
- Explore how the sharing of information between sections and other agencies is currently undertaken; and
- Review the current internal processes and operational management issues of fly tipping on public and private land in Carmarthenshire.

2.0 METHODOLOGY AND PROCESS

2.1 METHODOLOGY

Through a series of meetings, Task and Finish Group members gathered information on the issues in relation to Fly-tipping on both private and public land. As part of the process and to make sure there were clear findings and recommendations the following areas were identified as areas of focus:

- The strategic approach;
- Current approach to data systems and recording;
- Approach to education and prevention;
- Management arrangements and joint working;
- Enforcement approach; and
- Communication and publicity.

The above discussions were supported by involvement of partner agencies and an assessment of the impact on the environment, landowners and communities.

The methodology applied incorporated various techniques which included a mixture of qualitative and quantitative methods, drawing upon data received from the Council's Environment and Communities departments and face to face discussions with key stakeholders.

The review was completed in six meetings between December 2022 and April 2023.

The research included:

- Desktop exercises – presentations by key officers
- Interviewing key stakeholders – Enforcement and Witnesses;
- Local knowledge / information obtained by the Task and Finish Group members;
- Data and evidence provided by Officers from the Environmental and Communities departments;
- Evidence provided by a presentation from the ‘Keep Britain Tidy’ campaign; and
- Financial information associated with the cost of dealing with fly tipping;

2.2 PROCESS

The Place, Sustainability and Scrutiny Committee, at its meeting held on 24th November 2022, formally received and endorsed the aims within the scoping and planning document for the review. A cross party Task and Finish group membership was commissioned to commence in December 2022 with a view undertake a focussed review due to be completed in 22/23 municipal year.

The timetable of the events leading to the production of this report are set out below:

Meeting Date		Plan
1	Wednesday, 8th December 2022	<ul style="list-style-type: none"> ➤ Desktop Research - key officers presentation ➤ Considering the above information, the group <p>Reviewed and agreed the aims, project plan and overall approach</p>
2	Thursday, 26th January 2023	<ul style="list-style-type: none"> • Review the current process of the management of fly-tipping, identify policy change/ in house improvements • Education, prevention and intervention strategies (promotion of behavioural change and positive reinforcement)
3	Tuesday 7th February 2023	Question and answer session with key stakeholders
4	Monday, 14th February 2023	<ul style="list-style-type: none"> • Reviewed the information received from witnesses (7/2) • Reviewed the current Memorandum of Understanding between the Local Authority and partner Agencies

Meeting Date		Plan
5	Wednesday, 8th March 2023	Discussion with the Cabinet Member for Climate Change, Decarbonisation and Sustainability Group discussion on conclusions and possible recommendations
6	Thursday, 23rd March 2023	Agreed to defer the presentation of the report to 30 th June Place, Sustainability and Climate Change meeting to allow more time to finalise report.
7	Wednesday, 3rd May 2023	Review the recommendations of the report.
8	Tuesday, 13th June 2023	Discussed the contents of the Task and Finish Group report.
9	Monday, 10th July 2023	The Group costed the recommendations and finalised the report.
	Friday, 21st July 2023	Presentation of final report by the Task and Finish Group to the Place, Sustainability and Climate Change Scrutiny Committee

3.0 LEGISLATION AND POLICIES

- Environmental Protection Act 1990;
- Well-being of Future Generations Act 2015;
- Fly tipping Protocol (Wales);
- Welsh Government Litter and Fly Tipping Plan;
- Corporate Strategy 2021-2023 (incorporating Well Being Objectives specifically for Carmarthenshire);
- Public Services Board Wellbeing Plan 2016-2021 (currently under review); and
- Code of Practice Litter and Refuse.
- General Enforcement Policy

Wellbeing of Future Generations Act 2015 and Carmarthenshire County Council Corporate Wellbeing Objectives

The Task and Finish Group agreed that the issues and consequences of fly-tipping also aligns with the following specific well-being objectives.

- **Live Well**
 - **Wellbeing Objective 8**
Help people live healthy lives (tackling risky behaviour & obesity)
 - **Wellbeing Objective 9**
Supporting good connections with friends, family and safer communities
- **Healthy, Safe and Prosperous Environment**
 - **Wellbeing Objective 12**
Looking after the environment now and for the future
 - **Wellbeing Objective 15**
Building a Better Council and Making Better Use of Resources

4.0 KEY FINDINGS

The group considered information which has been summarised below in line with the key areas of focus that were identified during the review process.

Fly-tipping is the common term used to describe waste illegally deposited on land. The offence of fly-tipping and the additional offences of knowingly causing or knowingly permitting fly-tipping are set out in Section 33 (1) of the Environmental Protection Act 1990. The waste can be solid or liquid and can vary on scale from the size of a bin bag of rubbish to large scale dumping of construction.

There is also an associated offence relating to the unlawful deposit of waste from a motor vehicle, whereby the person who controls or is in a position to control the vehicle shall be treated as knowingly causing the waste to be deposited.

Fly-tipping is a national issue, driven by a number of different influencing factors.

- Seasonally fly-tips will fluctuate in number and type, for example, the number of fly-tipping incidents containing garden waste increases during the summer.
- There is a direct correlation between the number of fly-tips and the state of the economy.
- Other influencing factors include differing socio-economic groups, transient populations and absent landlords.

4.1 Strategic Approach

4.1.1 Current situation

A high volume of fly tipped waste incidents is blighting communities within Carmarthenshire. The waste poses a threat to the environment which spoils the enjoyment of towns and villages. It is one of the most common forms of anti-social behaviour, constituting a criminal offence.

Fly-tipping can be defined as:

- Black bags (bags of rubbish) – fly-tipped by residents & linked to presentation of waste:
- Commercial Waste fly-tipping:
- Fly-tipping by transient populations:
- General fly-tipping by residents (bulky waste); and
- Recycling bring sites and litter bin abuse.

As part of the corporate well-being objectives one focus was enabling communities and environment to be healthy, safe and prosperous (Prosperous Communities).

Carmarthenshire Council currently manage incidents of fly-tipping by way of the following streams of approach:-

- **Public Land**
Waste and Environmental Services, Environment Department
- **Private Land**
Environmental Protection Section, Communities Department
- **Illegal Waste Sites**
Minerals and Waste Planning Section, Place and Infrastructure Department (construction and demolition waste)

4.1.2 Findings

It was found that the Council's Cleansing Service was clearing reported fly-tipping within the target of four days on nearly all occasions; the problem was that incidents were happening again just as fast as they were being cleared. This evidenced a need to develop a strategic approach, which focused on preventing and reducing the volume of fly-tipping.

The drivers for fly-tipping incidents were identified as follows:-

- Criminal Element/financial benefit
- Lack of information/educating owners, occupiers, landlords etc
- Social Economic/areas of deprivation
- Local Authority Policies on disposal of waste following Welsh Government Policies and Targets
- COVID and access to services
- Access to services/infrastructure – Household Waste Recycling Centres / Bulky Waste Service
- Convenience

4.1.3 Observations

At present there is no clear strategic approach to fly-tipping with the services being reactionary in their approach to clearance, enforcement and prevention.

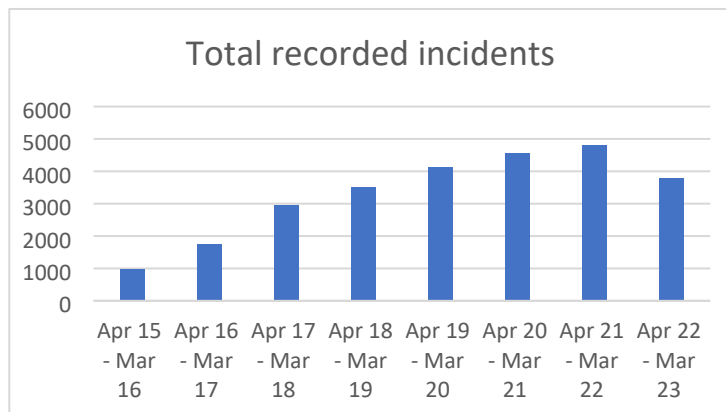
Develop a clear strategy to inform our future thinking around fly tipping.

A strategy would need to develop a vision and associated actions around several key themes: education; awareness raising; partnership working; and enforcement. Working collectively with residents, businesses, housing associations, landlords and our partners. With data underpinning our focus on hotspots and ensuring we educate as well as enforce.

4.2 Data Systems and Recording

4.2.1 Current situation

Fly-tipping incidents



The information below, highlights the Fixed Penalty Notices (FPNs) and court proceedings for the period 01/04/2021 to 31/03/22 and 01/04/2022 to 01/12/2022. Litter FPN's are issued for small scale illegal deposits of waste eg: cardboard box, black bag.

	Period 1 st April 2021 to 31 st March 2022*	Period 1 st April 2022 to 20 th of March 2023
Litter	62	114
Fly Tipping	11	33

*Period 1st of April 2021 to 31st of March 2022 coincides with lockdown restrictions easing.

Court proceedings 1st April 2022 to current date.

	Prosecuted	Pending Prosecutions
Litter	2	1
Fly tipping	12	5

At present the Council has multiple means of collating and recording fly-tipping data with the following systems being used (see section 7.0 for the details of each system):

- Flymapper
- TASK system
- APP system
- Firmstep
- Fix my street
- Internal reporting through Member enquiry process.

At present there is no consolidation/assessment of the data recorded across these multiple reporting/recording systems at local and national level. This leads to an inconsistent method of recording and results in a duplication of incidents being recorded in the nationally reported figures. However, the exact duplication figure is difficult to quantify.

4.2.2 Findings

The current approved Welsh Government reporting system is Fly-mapper, however, this system does not have a function to act as a work management tool. The APP system logs service complaints of fly-tipping sending information to the relevant team thereby giving more accurate data. However, this system does not have the ability to track and identify trends or hot-spot locations. TASK is also used to record public and member requests through the Democratic Services reporting and website systems. With the multiple reporting and recording methods in use, it was found that a single fly-tipping event was being recorded and reported several times.

In addition, there was currently a lack of clarity of what constitutes 'fly tipping', with complaints of littering, missed refuse collections, accumulation of waste in gardens and bags (stickered) that had been out for collection over days. These were a sample of complaints logged as 'fly tipping' causing an over inflation of the recorded fly-tipping figures.

4.2.3 Observations

A clear definition of Fly-tipping is required to provide clarity of reporting and recording supported by a single recording system to avoid duplication and erroneous records. This would enable the Council to accurately report the levels of fly-tipping and develop a targeted strategic approach.

4.3 Education, Prevention and Communication

4.3.1 Current situation

Council members endorsed a Local Environment Quality (LEQ) Management plan 2022-2026 which detailed aspects of education and prevention in relation to fly-tipping.

Carmarthenshire County Council is also heavily involved in Caru Cymru which is a collaboration project between 24 partners that aims to tackle Local Environmental Quality (LEQ) issues across Wales. This project engages people and communities in developing solutions to improve the environment for people and wildlife alike, bringing together LEQ expertise, undertaking research, targeted behaviour changes campaigns, and aiming to prevent litter at source and support community clean ups.

4.3.2 Findings

Although work had been delivered on Local Environmental Quality which encompassed in-part Fly-tipping, given the scale of the issue within Carmarthenshire, a greater emphasis on fly-tipping was needed with the development of a stand-alone education and prevention approach aligning with the objectives of reduction and prevention.

Research revealed that neighbouring authorities had used the 'Nudge Theory' which had proved successful by effectively reminding people that they could be being watched and that fly tipping is a crime.

At present, there is not a stand-alone approach for fly-tipping for Communication, Publicity and Engagement as this is undertaken in through the LEQ channels.



4.3.3 Observations

Group Members were keen to ensure that opportunities were being missed in educating the public about harm and damage that fly-tipping does to the environment, whilst at the same time provide guidance and supportive information to victims of fly-tipping. Members were keen for the Council to enhance the following areas:

- Improved attendance at local shows
- Requests for attendance
- School education program
- Communication of enforcement activity and perpetrators

4.4 Management arrangements

4.4.1 Current situation

The Environmental Enforcement Team are responsible for Investigating Environmental crimes committed on “Public Land”. The team of officers have been afforded legislative powers to respond to such incidents as Fly Tipping. The team has no responsibility to clear and remove fly-tipping from public land and this duty is undertaken by the cleansing service. The Enforcement Team when at full strength, consists of one line manager and eight Environmental Enforcement Officers. The County is divided into four areas, with two Officers operating within each area.

The Public Health Team in the Environmental Protection Section are responsible for investigating and enforcing fly tipping on private land. Fly-tipping is a non-statutory waste (where it is not a public health issue). The Team is made up of four officers, each with their own area.

The two teams engage with each other on issues and involve both other internal and external stakeholders and have strong relationships with key partners.

4.4.2 Findings

At present, the two-team internal approach often leads to a duplication of efforts and also misunderstandings in terms of the scope and responsibility of each team. The public and Members desire a speedy resolution to fly-tipping and a separated approach could impact on the timeliness of in terms of managing fly-tipping incidents.

Although there are good working relationships with partner organisations this is often done on a reactionary basis and a result of an incident. A formalised strategic multi-agency group could enhance working arrangements and develop a greater understanding of fly-tipping causation, hot spots and perpetrators.

The work of the two departments raised concern in regard to the lack of knowledge of the work each department was undertaking. Whilst the approach to dealing with each reported incident was being managed, the level of duplication that was and could potentially occur was of concern. It was felt that the link between the departments could be better streamlined and strengthened by way of a one team approach. The current process to deal with incidents of fly-tipping on private land is located at Appendix A and public land at Appendix B.

4.4.3 Observations

Members of the task and finish group whilst considering the management arrangements felt that there may be benefit in exploring the following to avoid Duplication of efforts and improve efficiency:

One Team Approach: A Single team responsible for public and private land fly-tipping.

Timely clearance: Enforcement officers require adequate resources/equipment to clear fly-tipping at the investigation stage.

4.5 Enforcement Approach

4.5.1 Current situation

Currently, in Carmarthenshire, fly-tipping is being investigated where evidence is available, this includes evidence from local residents who may have witnessed the incident. The Council's Enforcement Team of 8 officers has a multi-faceted purpose including tackling environmental issues, including dog fouling, litter, abandoned vehicles, commercial waste management and prosecutions for fly-tipping cases where evidence is found. All Enforcement Officers obtain the skills, training and knowledge required to effectively tackle fly-tipping. Carmarthenshire Council actively encourages stakeholders to report fly-tipping incidents on the public highway and other council owned land online or telephone.

The team effectively deals with environmental crime, which they have been afforded a range of legislative powers enabling them to catch and deter those who illegally deposit waste. The principal piece of legislation widely used by the team is, "The Environmental Protection Act 1990". Sections contained within the Act allows the enforcement team to combat and target such instances as:

Description of Offence	Max FPN Amount	Max Penalty Upon Conviction
Persons who Illegally Deposit Waste (Fly Tipping)	£400	Unlimited Fine/Imprisonment
Persons Who Transport Waste and Fail To Produce Waste Documents	£300	Unlimited Fine
Householders Who Fail To Comply With Duty of Care Regs	£300	On Summary Conviction Unlimited Fine
Persons Who Deposit Litter	£125	£2500
Persons Who Fail To Comply With a Waste Receptacle Notice	£100	£1000

Additional powers are contained in The Control of Pollution (Amendment) Act 1989.

Description of Offence	Max FPN Amount	Max Penalty Upon Conviction
Persons Who Fail To Produce Authority To Transport Waste	£300	£5000

Contained within the Legislation, the enforcement team can issue Fixed Penalty Notices (FPN's) as a way for an offender to discharge any liability to conviction for the offence. As a guide to how officers determine the category and consequence for the offender, consideration is given to the following.

- Up to the size of one black bag – Litter FPN = £125
- Between one black bag and eight bags – Fly Tipping FPN = £400
- Over eight black bags = Prosecution

Any mitigating circumstances could require a different approach eg: The waste was classified to be hazardous waste.

In the event of a business being caught fly tipping, there is no provision to issue a fixed penalty notice, and the matter would be subjected to court proceedings.

Carmarthenshire County Council's Environmental Enforcement Team have a range of CCTV systems which are deployed to deter and catch those who illegally deposit waste or fly tip at locations commonly known as 'hot spots'. Hot spots can be classed as areas known to be subjected to high levels of fly tipping incidents.

The Enforcement Team regularly receive requests to deploy CCTV. Any CCTV deployment is not regarded as a panacea to a problem but is regarded as a 'useful tool' in reducing fly tipping incidents.

4.5.2 Findings

The recycling facility at Carway Football Club was identified as a fly-tipping hotspot with regular incidents occurring. Carmarthenshire County Council in partnership with Carway Football Club deployed a CCTV system in order to capture the perpetrators in the act providing suitable evidence towards a potential prosecution.



CCTV was deployed at this location on Two separate Occasions – 15th March 2022 – 27th June 2022 and 4th July 2022 – 27th October 2022. The success of the CCTV is shown in the statistics:-

Total FPN's Issued = 36.

Paid = 29.

Straight Prosecution = 1

Prosecutions.

Court Hearings = 3 All Guilty.

Files submitted to Legal Awaiting Trial = 2

Other result

Formal Caution = 1

Failure to Prosecute = 1 (Outside Statute of Limitations).

4.5.3 Observations

The current approach to enforcement is either a verbal warning, a Fixed Penalty Notice or a court summons. Group Members are keen to develop an approach where a corrective action for first time offenders could be implemented.

It was clear that the use of CCTV at Carway evidenced the benefits of such an approach the it was acknowledged that an increased CCTV activity in a coordinated way could be of benefit in reducing further fly-tipping in known areas.

4.6 Key Stakeholders, Expert Advisers and Witnesses

Whilst managing fly-tipping involves working with a range of external stakeholders the group at its meeting on 7th February, 2023 invited the following stakeholders to the meeting in order to gain a better understanding of how fly-tipping is managed outside of the Authority and to gauge the level of integration and effectiveness of the current approach:-

- Chairman, Carway Football Club;
- Mid and West Wales Fire and Rescue Service;
- Dyfed Powys Police;
- Natural Resource Wales.

A series of questions were asked which provided valuable information to inform this report. The discussions highlighted that stakeholders had a range of approaches to respond to fly-tipping and worked with others in order to prevent and educate about fly-tipping.

Members of the Task and Finish Group would like to thank stakeholders for their assistance and openness during the course of the investigation. Relevant information has helped in the formulation of the recommendations to Cabinet.

4.6.1 Observations

Members recognised the value of working with partners in a co-ordinated approach and felt that it would be beneficial to make robust arrangements to work together in tackling the issue of fly-tipping.

5.0 CONCLUSIONS

After all the evidence was collated, the following conclusions were drawn:

Following the analysis of the research undertaken, together with the information gathered, Members of the Task and Finish Group arrived at the following conclusions:-

1. Fly-tipping whether it be on private or public land in Carmarthenshire has a significant impact on residents, the environment and council resources;
2. Based on the overall evidence, Members realised that improvements could be made to strengthen and improve the way the local authority managed fly-tipping in Carmarthenshire;
3. In finding that whilst the current approach to fly-tipping was reactionary and dictated by demand, with enforcement being exercised as necessary, Members strongly believed that investment in advisory/education/prevention would be a sustainable approach rather than continuing to invest in advancing enforcement;
4. Reporting issues were arising in the fact that there was an absence in a clear definition of fly tipping and a strategy;
5. The internal management of fly-tipping on public and private between the two departments managing fly-tipping on public and private land raised concern. It was felt that the link between the departments could be streamlined and strengthened by way of a one team approach;
6. The research in relation to the provision of CCTV at the Carway Football Club provided clear evidence of a marked improvement deterring fly-tipping in the area. It was felt that in identifying hotspots and working in partnership this could be replicated providing a solution for the area;
7. A decision/definition on types of waste to be cleared from private land (with consent of the landowner) including quantity limit (MoU with NRW =<20m3). This is to include aesthetics, cost, implications on consequences (wrong messages to perpetrators that waste can be dumped and will be cleared with little recourse in Carmarthenshire).

6.0 RECOMMENDATIONS

Task and finish group have undertaken extensive research on the current internal management of fly-tipping in regard to both public and private land. In considering the findings of the research and drawing the conclusion propose that the Cabinet approve the following recommendations:

Recommendation One

To further explore the potential of streamlining the current Council's management of fly-tipping by way of a 'one team' approach in order to strengthen the departmental management of fly-tipping between private and public land sectors.

Cost implication

This will be developed as part of the review into the options and considered within the analysis.

Implementation Term

Medium Term

Recommendation Two

To improve on the current reporting and recording of fly-tipping to ensure convenience for residents and provide a robust and accurate collation of data.

Cost implication

This will be developed as part of the review into the options.

Implementation Term

Short Term

Recommendation Three

To review and strengthen the current Education, Prevention and Communication Strategy to include:-

- i. the development of a Communications and Engagement Action Plan taking into account different types of fly-tipping across rural and urban settings;
- ii. Utilise social media to reach and engage with the public on a regular 'light touch' basis to ensure messages remain current.
- iii. a more prevalent presence at shows/fetes/Eisteddfod.

Associated cost implications

In the development of this strategy, in conjunction with the Marketing and Media Team a costed action plan will be developed which will fit within the current budget allocation for the services.

Implementation Term

Short Term

Recommendation Four

To develop a co-ordinated approach with partners including robust arrangements to work together in tackling the issue of fly-tipping.

Associated cost implications

CCC Staff Resource costs only

Implementation Term

Short Term

Recommendation Five

To increase the use of overt CCTV in identified hotspot areas.

Associated cost implications

Costs associated to the initial set up of CCTV
Costs of ongoing resources which would be recovered through successful prosecutions.
The aim is to provide a CCTV approach which is cost neutral.

Implementation Term

Medium/Long Term

Recommendation Six

To develop a Fly-tipping strategy which clearly sets out the Councils approach to flytipping.

To include:

- i. a criteria of corrective actions for first time fly-tipping offenders – Enforcement officer's discretion on a case-by-case basis
- ii. the clearance of fly-tipping incidents during the investigation phase

Associated cost implications

CCC Staff Resource costs only

Implementation Term

Medium Term

Recommendation Seven

To introduce a regular joint crime prevention / enforcement forum with Councillors, Officers, partners and neighbouring local authorities (sharing best practice)

Associated cost implications

CCC Staff Resource costs only

Implementation Term

Medium Term

In order to monitor the progress of the recommendations, an action plan will be devised and managed through the in house developed Performance Information Monitoring System. A progress report will be monitored by the Place, Sustainability and Climate Change Scrutiny Committee.

The outcomes of the recommendations will also be reported to the Cabinet and Council within the Corporate Strategy Performance Monitoring Report.

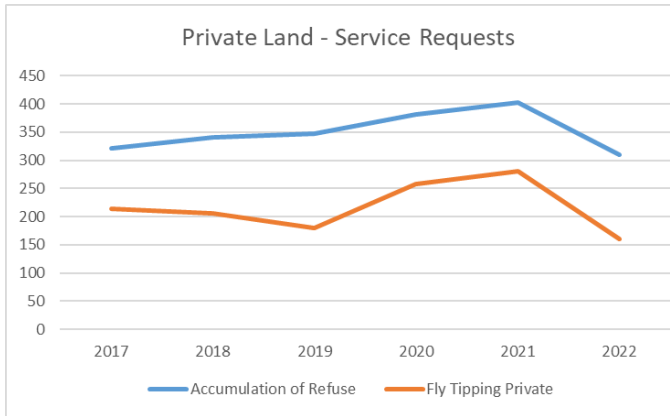
7.0 APPENDICES

Appendix A	Data
Appendix B	Process of the management of fly-tipping – Private Land
Appendix C	Process of the management fly-tipping – Public Land
Appendix D	Environment Agency – Flytipping Protocol Flowchart (Wales)

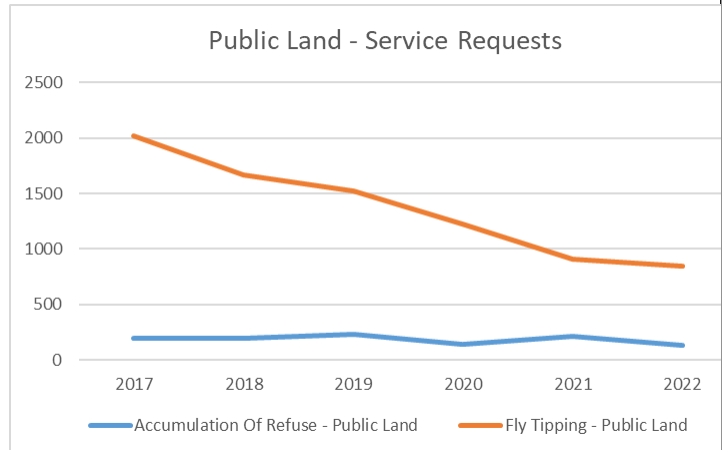
8.0 GLOSSARY

- Flymapper:**
FlyMapper is a web-based tool for the field recording of fly-tipping incidents. FlyMapper has two main components - a mobile application to record the location of incidents along with a photo, and a website where data can be analysed in more detail. FlyMapper has been developed as a practitioners tool for the recording and management of substantiated fly-tipping incidents.
- TASK system:**
Total repairs is a Job and financial management system which allows us to record and manage all activities within jobs received to include scheduling works/planned works/allocation and spend against each individual or group activity. Data is able to be analysed to provide up to date and historical information, monitor and improve service performance.
- APP system:**
Civica APP Management system is a software solution which allows regulatory services with Carmarthenshire to deliver responsive services, with case management at its core, all regulatory services tasks is managed by one platform, the system reduces the level of administration, boost productivity and in turn improves service quality, automated process to improve efficiency, manages the enquiries received for regulatory services within Carmarthenshire County Council.
- Firmstep:**
Firmstep is our CRM system used within the contact centre setting which manages interactions with customers and interfaces with total repairs to reduce administration in providing information in relation to service requests allocated to each department.
- Fix my street:**
FixMyStreet is a map-based website and app by mySociety that helps people in the United Kingdom inform their local authority of problems needing their attention, such as graffiti, dog fouling, potholes or broken streetlights, etc. Reports submitted to FixMyStreet are also published on the web site.
- CCTV –** Closed Circuit Television
- CRM –** Customer Records Management
- MoU –** Memorandum of Understanding
- NRW –** Natural Resource Wales
- FPN –** Fixed Penalty Notices

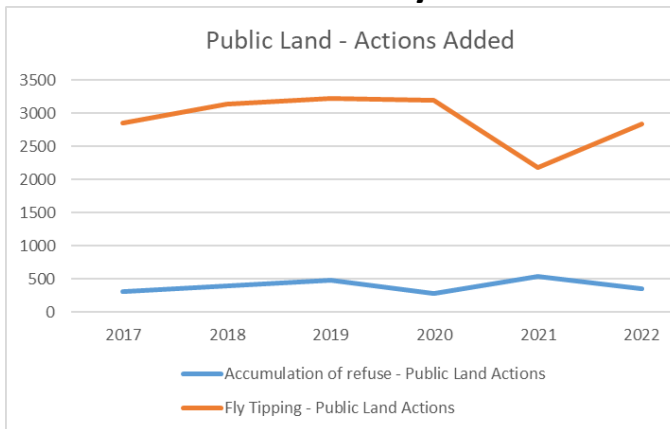
Reported service requests over last 5 years (PP)



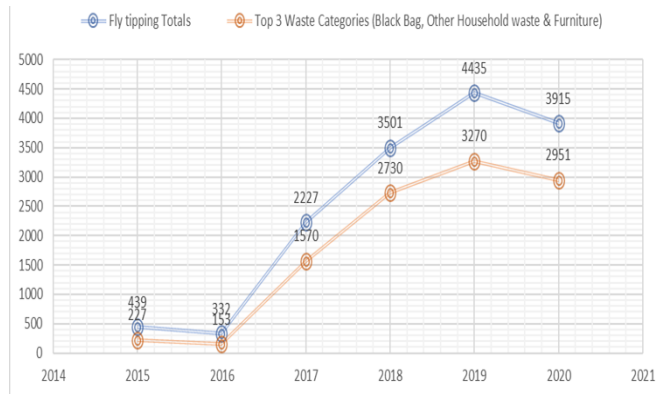
Reported service requests over last 5 years (PP)



Number of actions related to waste SR over last 5 years



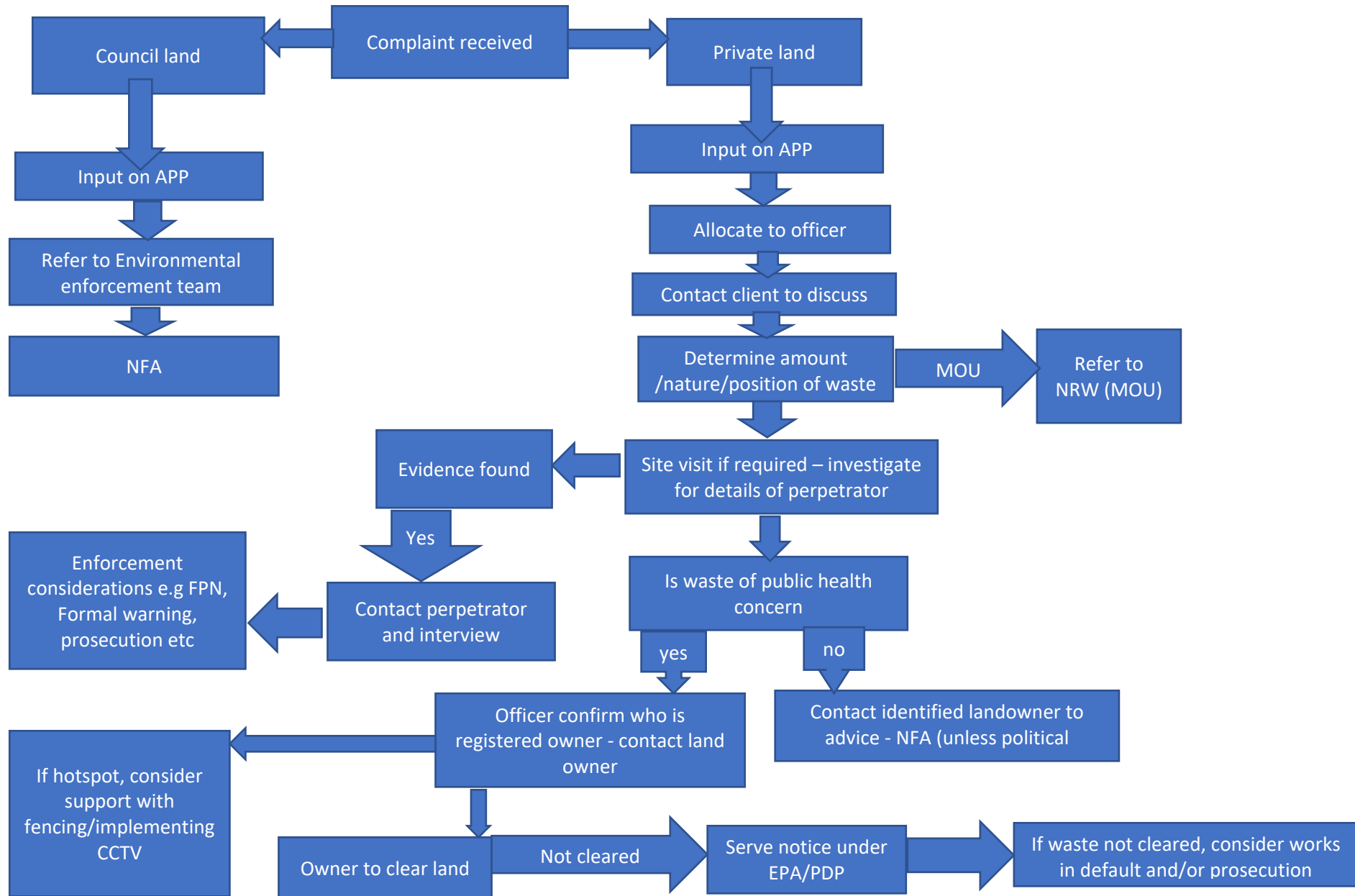
Fly mapper recordings



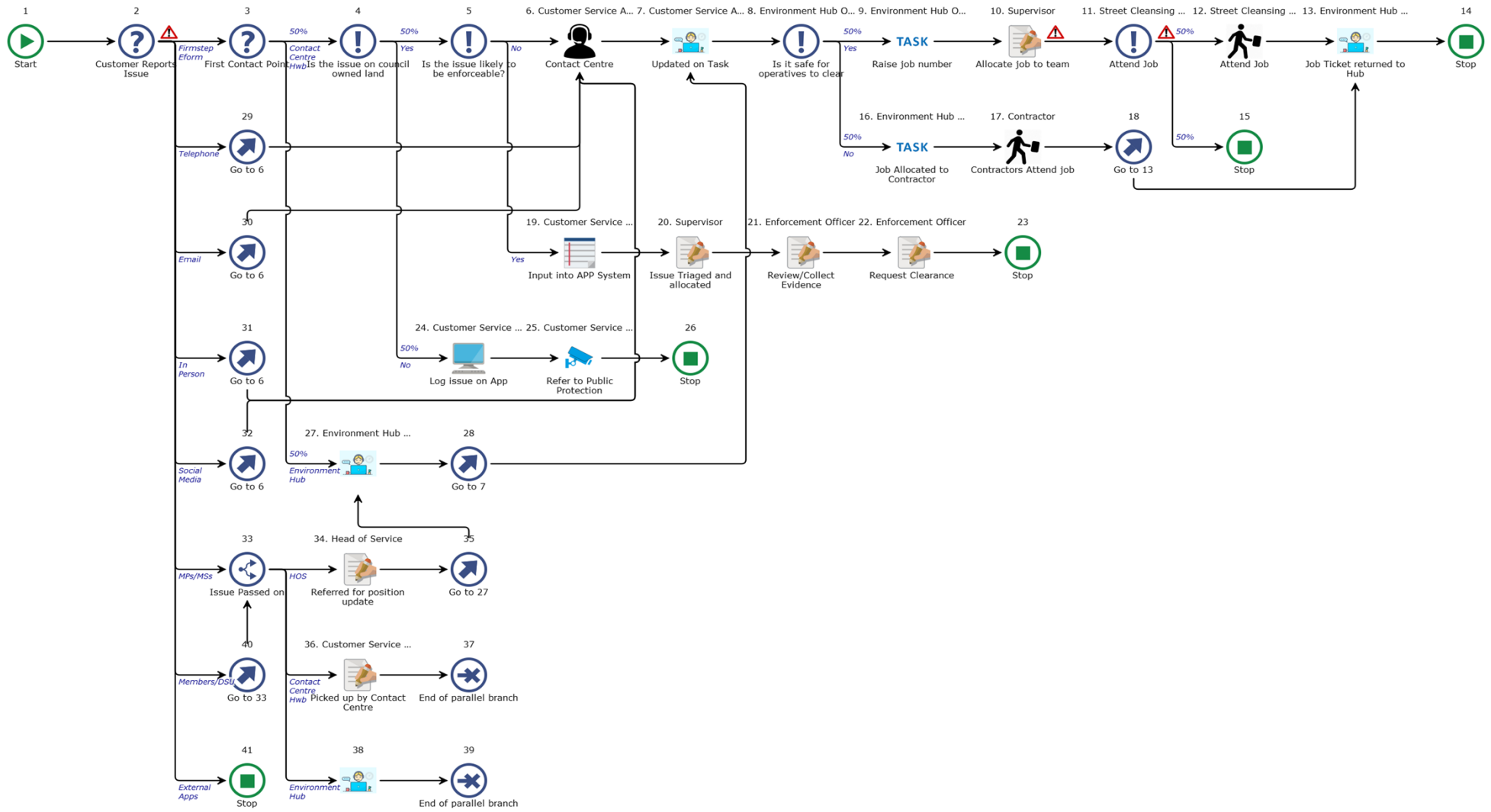
Number of actions related to waste SR over last 5 years

			2015-16	2016-17	2017-18	2018-19	2019-20
Wales			36259	38614	35434	35076	33542
Wales	North Wales		5730	5975	5764	5622	5035
	North Wales	Isle of Anglesey	1831	2010	1567	1712	1305
Gwynedd		645	624	461	323	633	
Conwy		1078	1351	1540	1734	1162	
Denbighshire		1120	1004	1207	665	700	
Flintshire		898	800	774	1013	1067	
Wrexham		158	186	215	175	168	
Mid and South West Wales			10891	9214	8760	8836	8470
Mid and South West Wales	Powys		1019	1013	1436	1225	494
	Ceredigion		390	252	240	156	159
	Pembrokeshire		1199	1521	1323	1159	852
	Carmarthenshire		972	1732	2939	3516	4111
	Swansea		6040	3646	1766	1450	1450
	Neath Port Talbot		1271	1050	1056	1330	1404
South East Wales			19638	23425	20910	20618	20037
South East Wales	Bridgend		1086	1283	1604	1937	1788
	Vale of Glamorgan		532	612	324	357	371
	Rhondda Cynon Taff		4023	4252	3349	3247	2946
	Merthyr Tydfil		1682	1970	2273	2909	1850
	Caerphilly		2359	1992	1773	1949	2214
	Blaenau Gwent		723	845	955	1167	1327
	Torfaen		905	794	696	836	866
	Monmouthshire		303	414	420	300	572
	Newport		1811	3270	3588	2697	2725
	Cardiff		6214	7993	5928	5219	5378

Process map - Fly tipping private land



Process map - Fly tipping public land

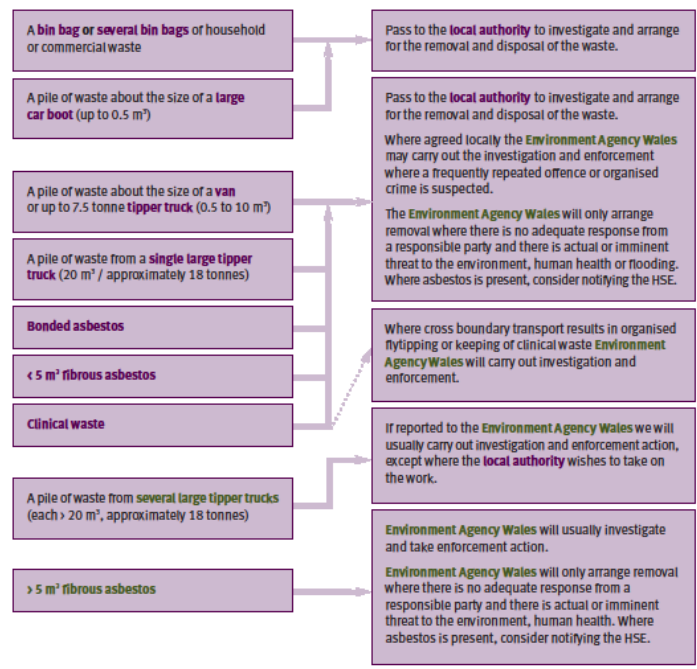




Flytipping protocol flow chart (Wales)

This document does not replace the flytipping protocol but can be used to determine the appropriate response.

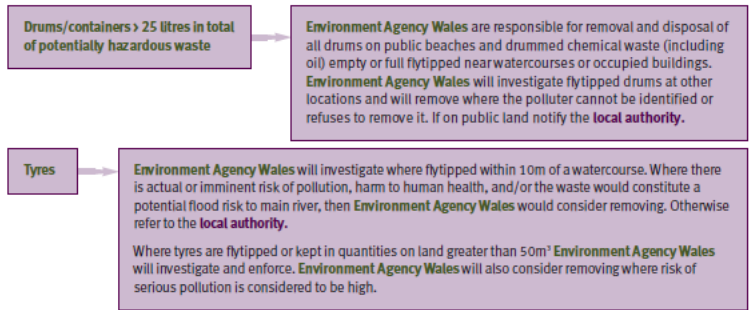
Reports of flytipping on public or private land



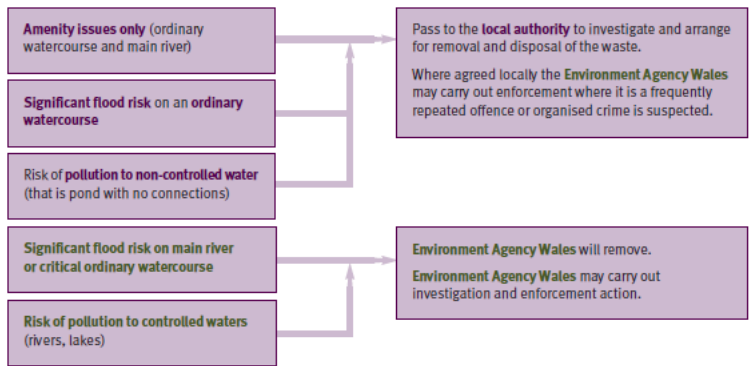
Author: EO Focus Team
Document owner: Claire Winlow
Doc no: 536_06

Issue date: February 2008
Review by: May 2009
Version: 2

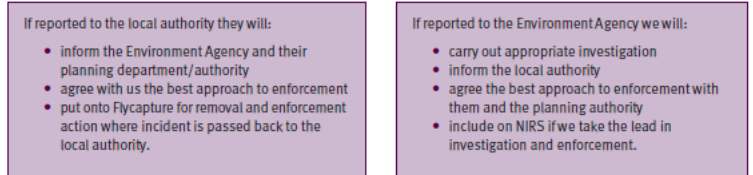
Flytipping protocol flow chart (Wales)



Reports of flytipping and waste (including animal carcass) dumped in water or into tidal foreshore



Reports of illegal waste sites – landfills, transfer stations, treatment sites



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CABINET

16TH OCTOBER, 2023

SUBJECT:
**APPLYING INTENTIONALITY TO PRIORITY NEED
(HOMELESSNESS ORDER)**

Purpose:

- To provide the background of why we apply intentionally homeless to the current 10 categories of Priority Need and why we should apply intentionality to the additional 11th category added; and
- To recommend that Cabinet approve to apply Intentionality across all priority need categories under the Housing (Wales) Act 2014

Recommendations / key decisions required:

- To note the contents of the attached report; and
- Recommend that Cabinet approves the retention of intentionality for all 10 priority need categories listed under the Housing (Wales) Act 2014 and applies intentionality to the additional 11th category of Street Homeless.

Reasons:

To provide the background of why we apply intentionally homeless to the current 10 categories of Priority Need and why we should apply intentionality to the additional 11th category added.

Cabinet Decision Required YES – 16th October, 2023

Council Decision Required NO

CABINET MEMBER PORTFOLIO HOLDER:-
Cllr. L. Evans, Deputy Leader & Homes Portfolio Holder

Directorate: Communities

Name of Head of Service:
Jonathan Morgan

Report Author:
Rachael Parkinson

Designations:

Head of Housing &
Public Protection

Independent Review and
Monitoring Lead

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**EXECUTIVE SUMMARY
CABINET
16TH OCTOBER 2023**

**APPLYING INTENTIONALITY TO PRIORITY NEED
(HOMELESSNESS ORDER)**

1. Introduction

The Housing (Wales) Act 2014 came into force on 27th April 2015. In July 2015 the Authority approved a report to enable intentionality to be applied across the original 10 categories of Priority Need.

Local Authorities apply the intentionality test to consider whether a person presenting as homeless has done, or failed to do something which could be considered to have caused the loss of their settled accommodation and could therefore be deemed to have caused their homelessness 'intentionally'. Where a person has become homeless intentionally, the Authority does not have a statutory duty to secure permanent accommodation for that person.

In October 2022 the Homelessness (Priority Need and Intentionality) (Wales) Regulation 2022 came into force. This added a new category of Priority need known as Street Homelessness.

Since this introduction, the Authority has been unable to apply the intentionality test to any household that presents as Street Homeless thus allowing them to be owed the full housing duties under the legislation.

2. Main Body of the report

The attached report highlights the changes within the Act regarding intentionally homeless decisions.

The Housing (Wales) Act 2014 states;

“A person is intentionally homeless if the person deliberately does or fails to do anything in consequence of which the person ceases to occupy accommodation which is available for the person’s occupation and which it would have been reasonable for the person to continue to occupy”.

If an intentional homeless decision is taken the Council’s housing duties to that household are significantly reduced.

In order to allow Councils to make the decision on whether to apply intentionality, the Welsh Government has split households into the priority need groups.

These groups are where the household;

- is a pregnant woman
- includes household with dependent children
- is vulnerable due to a special reason i.e. old age, physical disabilities or mental illness / learning disability
- is homeless as a result of an emergency such as flood, fire or other disaster
- is vulnerable due to fleeing domestic violence / abuse or threatened violence
- is vulnerable due to being a 16 or 17 year old
- is vulnerable due to being a care leaver (18-20 year olds)
- is a young person at particular risk of sexual or financial exploitation (18-20 year olds)
- is vulnerable due to leaving the armed forces
- is vulnerable due to other reasons, this may include ex-offenders vulnerable because of the length of a custodial sentence

In October 2022 Welsh Government has added an additional 11th category of Street Homeless.

The Authority needs to decide based on the information included within the main report if they wish to continue with applying the intentionally homeless test across the current categories and the additional category of Street Homeless.

3. Recommendations / key decisions required:

- To note the contents of the attached report; and
- Recommend that Cabinet approves the retention of intentionality for all 10 priority need categories listed under the Housing (Wales) Act 2014 and applies intentionality to the additional 11th category of Street Homeless.

DETAILED REPORT ATTACHED?	YES
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IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report:

Signed: **Jonathan Morgan** **Head of Housing and Public Protection**

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
NONE	YES	YES	NONE	YES	NONE	YES

2. Legal

The decision and subsequent publication of the decision will meet the requirement of the Housing (Wales) Act 2014 and enable the Council to continue make intentionally homeless decisions across the 11 priority need categories.

3. Finance

Failure to apply the intentionality test will require the Authority to continue owing a duty to accommodate all households, with current pressures in particular the shortage of affordable single person accommodation this may take time. It will also mean the Authority's costs for temporary accommodation will continue to increase.

5. Risk Management Issues

Failure to implement the Intentionality test will mean:

- The Authority will continue to have a duty to accommodate those who have carried out deliberate acts which have led to their homelessness.
- Increased use of temporary, and more expensive accommodation, to meet housing need; and
- Perception that unacceptable behaviour is accepted and that individuals can still access accommodation regardless of their behaviour.

7. Physical Assets

Council housing will be used as solutions for temporary as well as permanent solutions.

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: Jonathan Morgan

Head of Housing & Public Protection

1. Scrutiny Committee request for pre-determination		YES
Scrutiny Committee	Communities, Homes & Regeneration	
Date the report was considered:-	28th September, 2023	
Scrutiny Committee Outcome/Recommendations:-		
UNANIMOUSLY RESOLVED to recommend to Cabinet that it approves the retention of intentionality for all 10 priority need categories listed under the Housing (Wales) Act 2014 and that the Council also applied intentionality to the 11th category of Street Homeless.		

2. Local Member(s)

N/A

3. Community / Town Council

N/A

4. Relevant Partners

N/A

5. Staff Side Representatives and other Organisations

N/A

CABINET MEMBER PORTFOLIO HOLDER(S) AWARE/CONSULTED YES	Include any observations here
--	--------------------------------------

Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:
THESE ARE DETAILED BELOW

Title of Document	File Ref No.	Locations that the papers are available for public inspection
Housing (Wales) Act 2014		Housing (Wales) Act 2014 (legislation.gov.uk)
Code of Guidance for Local Authorities on the Allocation of Accommodation & Homelessness		allocation-of-accommodation-and-homelessness-guidance-for-local-authorities.pdf (gov.wales)
Code of Guidance - Addendum		code-of-guidance-addendum.pdf (gov.wales) https://gov.wales/sites/default/files/publications/2019-12/additional-guidance.pdf

Applying Intentionality to Priority Need (Homelessness Order)

June 2023



carmarthenshire.gov.uk

Cyngor **Sir Gâr**
Carmarthenshire
County Council



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Summary

- 1.0 Under the Housing (Wales) Act 2014 (The Act), certain categories of people should be accepted as being in 'priority need' for homelessness assistance. Since the implementation of the Act there have been 10 such categories, with a new 11th category being added with effect from 24th October 2022 under the definition of 'street homeless'(listed within 4.1 of this report).
- 1.1 Under 'The Act' individuals that meet the priority need test are also subject to an 'Intentionality test' to determine whether the authority also has a duty to continue to provide temporary accommodation after 56 days, until such time that a suitable offer of permanent accommodation is made.
- 1.2 Since March 2015, Authorities in Wales have had the option of deciding whether it disregards the intentionality test for any of the defined priority need categories. In March 2015, Carmarthenshire County Council (CCC) decided to apply the intentionality test to the original 10 categories.
- 1.3 This report sets out the background information and seeks Cabinet approval to also apply the intentionality test to the 11th priority need category - 'street homeless'.

Recommendation

- 2.0 Recommend approving the retention of intentionality for all 10 priority need categories listed under the Housing (Wales) Act 2014 and apply intentionality to the additional 11th category of Street Homeless.

Introduction and Background

- 3.0 The Housing (Wales) Act 2014 came into force on 27th April 2015, replacing the Housing Act 1996.
- 3.1 Authorities apply the legislation (intentionality test) to consider whether a person presenting as homeless has done, or failed to do, something which could be considered to have caused the loss of their last settled accommodation and could therefore be deemed to have caused their homelessness 'intentionally'. Where a person has become homeless intentionally, the Authority does not have a statutory duty to secure permanent accommodation for that person.
- 3.2 From 1st July 2015, Councils in Wales have a choice and can decide which categories of Priority Need they will apply this definition to.
- 3.3 Carmarthenshire's Executive Board Member approved retaining intentionality in March 2015 for the original 10 priority need categories (as set out in Housing Wales Act 2014).
- 3.4 The Homelessness (Priority Need and Intentionality) (Wales) Regulations 2022 ("the 2022 Regulations") came into force on 24th October 2022. They have the effect of adding an 11th category which describes a person who has a priority need for accommodation to the pre-existing ten categories identified within section 70 of the Housing (Wales) Act 2014 ("2014 Act") and is to be used when determining whether a duty is owed under section 68 and 75 duties.
- 3.5 The 2022 Regulations also specify an 11th category - Street Homeless, which is added to the specified categories listed in the Homelessness (Intentionality) (Specified Categories) (Wales) Regulations 2015.
- 3.6 Regulations 2 and 3 of the 2022 Regulations state:

Addition of further description of person having a priority need for accommodation under Part 2 of the Housing (Wales) Act 2014

In section 70(1) of the Housing (Wales) Act 2014, after paragraph (j) insert - "(k) a person -
(i) who is street homeless (within the meaning of section 71(2)), or
(ii) with whom a person who falls within sub-paragraph (i) might reasonably be expected to reside."

Amendment of the Homelessness (Intentionality) (Specified Categories) (Wales) Regulations 2015

In regulation 2 of the Homelessness (Intentionality) (Specified Categories) (Wales) Regulations 2015(1), after paragraph (j) insert -

- “(k) a person -
(i) who is street homeless (within the meaning of section 71(2)), or
(ii) with whom a person who falls within sub-paragraph (i) might reasonably be expected to reside.”

3.7 The 2022 Regulations have the effect of adding a new description of a person who has a priority need i.e., a person who is ‘street homeless’ as defined by section 71(2) of the 2014 Act. That definition defines ‘street homeless’ as follows:

*“in relation to a person, means that the person has no accommodation available for the person’s occupation in the United Kingdom or elsewhere, which the person -
a) is entitled to occupy by virtue of an interest in it or by virtue of an order of a court,
b) has an express or implied licence to occupy, or
c) occupies as a residence by virtue of an enactment or rule of law giving the person the right to remain in occupation or restricting the right of another person to recover possession.”*

3.8 The 2022 Regulations also state that a person who might reasonably be expected to reside with a person who is street homeless (as defined by section 71(2) of the Housing (Wales) Act 2014) has a priority need.

3.9 An applicant will not be ‘street homeless’ just because their living conditions are not satisfactory, for example, they are currently residing in accommodation which is unsuitable e.g. sofa surfing, or short-term accommodation which necessitates frequent moves between family and friends.

Intentionality – Meaning and Purpose

4.0 The following are the prescribed categories of applicants that the Local Authority will have regard to when considering intentionality:

The following persons have a priority need for accommodation:

1. A pregnant woman or a person with whom she resides or might reasonably be expected to reside.
2. A person with whom a dependent child resides or might reasonably be expected to reside.
3. A person -
 - (i) Who is vulnerable as a result of some special reason (for example: old age, physical or mental illness or physical or mental disability), or
 - (ii) With whom a person who falls within sub-paragraph (i) resides or might reasonably be expected to reside

4. A person -
 - (i) Who is homeless or threatened with homelessness as a result of an emergency such as flood, fire, or other disaster, or
 - (ii) With whom a person who falls within sub-paragraph (i) resides or might reasonably be expected to reside

5. A person -
 - (i) Who is homeless as a result of being subject to domestic abuse, or
 - (ii) With whom a person who falls within sub-paragraph (i) resides (other than the abuser) or might reasonably be expected to reside

6. A person -
 - (i) Who is aged 16 or 17 when the person applies to a local housing authority for accommodation or help in obtaining or retaining accommodation, or
 - (ii) With whom a person who falls within sub-paragraph (i) resides or might reasonably be expected to reside

7. A person -
 - (i) Who has attained the age of 18, when the person applies to a local housing authority for accommodation or help in obtaining or retaining accommodation, but not the age of 21, who is at particular risk of sexual or financial exploitation, or
 - (ii) With whom a person who falls within sub-paragraph (i) resides (other than an exploiter or potential exploiter) or might reasonably be expected to reside

8. A person –
 - (i) Who has attained the age of 18, when the person applies to a local housing authority for accommodation or help in obtaining or retaining accommodation, but not the age of 21, who was looked after, accommodated or fostered at any time while under the age of 18, or
 - (ii) With whom a person who falls within sub-paragraph (i) resides or might reasonably be expected to reside

9. A person -
 - (i) Who has served in the regular armed forces of the Crown who has been homeless since leaving those forces, or
 - (ii) With whom a person who falls within sub-paragraph (i) resides or might reasonably be expected to reside

10. A person who has a local connection with the area of the local housing authority and who is vulnerable as a result of one of the following reasons:-
 - (i) Having served a custodial sentence within the meaning of section 76 of the Powers of Criminal Courts (Sentencing) Act 2000,
 - (ii) Having been remanded in or committed to custody by an order of a court, or
 - (iii) Having been remanded to youth detention accommodation under section 91(4) of the Legal Aid, Sentencing and Punishment of Offenders Act 2012, or a person with whom such a person resides or might reasonably be expected to reside.

11. A person -

- (i) who is street homeless (within the meaning of section 71(2)), or
- (ii) with whom a person who falls within sub-paragraph (i) might reasonably be expected to reside.”

- 4.1 Intentionality is a key measure used by the Housing Hwb Team to determine a homeless application and assists in ensuring that those applicants who have not caused their own homelessness, receive the service that they are entitled to. The new legislation however provides for authorities to have discretion as to which categories of Priority Need the test of intentionality may or may not be applied.
- 4.2 The Housing (Wales) Act 2014 came into force on 27th April 2015, replacing the Housing Act 1996. The Welsh Government introduced the new Act and its provisions to ensure that people have access to a decent affordable home and that those who are at risk of becoming homeless receive appropriate help, with an emphasis on the prevention of homelessness.
- 4.3 Authorities apply the legislation to consider whether or not a person presenting as homeless has done, or failed to do, something which could be considered to have caused the loss of their last settled accommodation and could, therefore, be deemed to have caused their homelessness ‘intentionally’. Where a person has become homeless intentionally, the Council does not have a statutory duty to secure permanent accommodation for that person.
- 4.4 The Housing (Wales) Act 2014 states:

“A person is intentionally homeless.... If the person deliberately does or fails to do anything in consequence of which the person ceases to occupy accommodation which is available for the person’s occupation and which it would have been reasonable for the person to continue to occupy”.

Under sections 191(1) and 196(1) of the 1996 Housing Act, a person becomes homeless intentionally, if:

- i) The person deliberately does or fails to do anything in consequence of which the person ceases to occupy accommodation (or the likely result of which is that the person will be forced to leave accommodation).
- ii) The accommodation is available for the person’s occupation; and it would have been reasonable for the person to continue to occupy the accommodation. However, an act or omission made in good faith by someone who was unaware of any relevant fact must not be treated as deliberate. In addition, the new legislation makes specific provision for consideration to be given to whether a property is affordable to continue to occupy.

- 4.5 Under Section 78 of the Housing Act (Wales) 2014, the Local Authority must consider the priority categories outlined in Section 70 of the Act (see 3.1). Authorities may decide whether to apply the test of intentionality and determine whether it wishes to apply the test of intentionality to all, some or none of these categories. Where it wishes to continue to apply the test of intentionality to all or some of these categories of person, it must give written notice of its decision to have regard to intentionality to the Welsh Ministers at least 14 days before it takes effect (Regulation 3). This Notice must also contain reasons for deciding to have regard to the category or categories specified. It must also, under Regulations 4 & 5, make provision to publicise a notice to this effect on the Council's website and by posting a notice at the offices where applicants for help with homelessness are received. Further Regulation 6 provides that the decision may not be revised more than twice a year.
- 4.6 There are some exceptions to the intentionality test. Section 75(3) ensures that the following categories of applicants will continue to be eligible for the section 75 duty even where a local authority is satisfied that they have been found intentionally homeless:
- A pregnant woman;
 - A person with whom a dependent child resides;
 - A person who had not attained the age of 21 when the application for help was made;
 - A person who had attained the age of 21, but not the age of 25, when the application for help was made and who was looked after, accommodated or fostered at any time while under the age of 18

However, section 75(3)(f)(i) limits this provision so that where someone has been found intentionally homeless twice in a five-year period, they would not be subject to the section 75 duty.

Reasons for Keeping Intentionality

- 5.0 The use of intentionality is intended to discourage households from giving up accommodation which is suitable for their needs and available to them. It recognises the expectation that, where possible, people ought to take responsibility for their actions and ensures they do not behave in a way which could cause them to lose accommodation.
- 5.1 Where an intentional homeless decision is made the Local Authority's housing duties to that household are significantly reduced. In Carmarthenshire in 2019-20, 3% of homelessness decisions made, concluded that the applicant was intentionally homeless. Stats from 2020-22 would not provide an accurate reflection of this test, due to exceptions that were introduced in response to the Covid 19 pandemic.
- 5.2 Intentionality remains a key issue in deciding whether or not an applicant is entitled to receive a service and potentially being accommodated in permanent or temporary accommodation, which has a significant resource implication.

- 5.3 By not retaining the test of intentionality, the Local Authority would have a duty to accommodate those who have carried out deliberate acts, the consequence of which has resulted in the loss of their home. This will have a significant resource implication for the local authority. Not retaining the test may also actually promote behaviour which leads to homelessness as shortcut for citizens to access alternative housing.
- 5.4 If intentionality were not to be considered by the authority for the 11th priority need category, this may also encourage people to sleep rough for the occasional night (as there is no time limit within the definition of street homeless) in order to be able to access temporary accommodation more easily and be owed a full homelessness duty under section 75 of the HWA where the authority must secure permanent accommodation. This could result in unintended consequences for the authority, in light of the unprecedented demand for social housing.
- 5.5 Whilst WG continue to support an “all in” approach and offer guidance to authorities to disregard the intentionality test, this has not been defined under legislation. By disregarding the intentionality test, the same homeless duty would apply to all homeless cases and no additional priority would be awarded to those who are assessed as being unintentionally homeless. This would create a level of unfairness.
- 5.6 Where individuals are in priority need, but found to be intentionally homeless, the authority still has a duty to provide temporary accommodation for up to 56 days during which time there is a statutory duty to continue to provide help and assistance to secure permanent accommodation. Unfortunately, due to the behaviour of some applicants we are unable to fulfil this duty as there is no suitable accommodation for them to be placed into. This may impact the number of judicial reviews being made by third parties which would be at a significant cost to the local authority.

Financial Implications

- 6.0 If the intentionality rule is not applied to all categories of priority need, the Local Authority will have a duty to a higher proportion of applicants.
- 6.1 If the intentionality rule is not applied to all categories of priority need, a statutory duty to provide temporary accommodation will apply beyond 56 days, until such time that suitable, permanent accommodation is secured. Given the current pressures on the sector, particularly in regard to the shortage of affordable single person accommodation, this may be a considerable time.
- 6.2 This will mean that the authority’s costs for temporary accommodation will continue to increase.
- 6.3 Increase in legal fees where we receive judicial review challenges when we are unable to meet our statutory obligations.

BACKGROUND PAPERS

Title of Document(s)	Document(s) Date	Document Location
Housing (Wales) Act 2014	Various implementation dates	Housing (Wales) Act 2014 (legislation.gov.uk)
Code of Guidance for Local Authorities on the Allocation of Accommodation & Homelessness	March 2016	allocation-of-accommodation-and-homelessness-guidance-for-local-authorities.pdf (gov.wales)
Code of Guidance - addendum	October 2022	code-of-guidance-addendum.pdf (gov.wales) https://gov.wales/sites/default/files/publications/2019-12/additional-guidance.pdf

CABINET

16 October 2023

**CARMARTHENSHIRE COUNTY COUNCIL'S
DRAFT ANNUAL REPORT FOR 2022-23**

Recommendations / key decisions required:

1. To consider the content of the draft Council Annual Report for 2022-23.

Reasons:

- Under the Well-being of Future Generations (Wales) Act 2015 we are required to publish an Annual Report on our Well-being Objectives.
- Under the Local Government and Elections Act (Wales) 2021 we have a duty to report on performance based on a self-assessment approach.
- This report aims to meet both these requirements in one document.

Council Decision Required: YES – 08/11/ 23

CABINET MEMBER PORTFOLIO HOLDER:-

Cllr. Phillip Hughes, Cabinet Member for Organisation and Workforce

Directorate: Chief Executive

Jason Jones

Report Author

Gwyneth Ayers &

Robert James

Designations:

Head of Regeneration,
Digital & Policy

Corporate Policy,
Performance &
Partnership Manager

Strategic Performance
Manager

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**EXECUTIVE SUMMARY
CABINET
16TH OCTOBER 2023**

**CARMARTHENSHIRE COUNTY COUNCIL'S
DRAFT ANNUAL REPORT FOR 2022/23**

This is the draft of the Council Annual Report for the period 2022-23. The Annual Report is due to be presented to Full Council at its meeting in October 2023.

The structure of the Annual Report is based on the new Council Well-being Objectives (4) as agreed in the Council's Corporate Strategy for 2022-27. As business plans for the 2022-23 period were based on the former 13 well-being objectives progress reports have been aligned on a best fit model. In that respect, this should be considered as a transition report as we move to fully implementing our new Well-being Objectives for the 2023-24 period.

18/19 19/20 20/21 21/22 22/23 23/24 24/25 25/26 26/27

**Old Corporate Strategy 2018-23
with 13 Well-being Objectives**

(An end of year PIMS action and target report is
automatically available if required)

**New Corporate Strategy 2022-27
with 4 Well-being Objectives**



This is an Annual Report and self-assessment on the new Corporate Strategy

The Annual Report looks in turn at each of our four Well-being Objectives and Core Business Enablers and assesses the progress that has been made during the year. The report provides information on the following basis for each Well-being Objective and Core Business Enabler:

- Overarching judgement
- Why is this important
- Key overarching indicators and measures
- Outcomes we set ourselves
- How well are we doing and how do we know
- Case studies
- Areas for improvement
- Governance.

Under the Well-being of Future Generations (Wales) Act 2015 we are required to publish an Annual Report on our Well-being Objectives.

Under the Local Government and Elections Act (Wales) 2021 we have a duty to report on performance-based on a self-assessment approach.

The Local Government and Elections (Wales) Act 2021 requires that a Council must produce a self-assessment report in respect of each financial year. The report must set out its conclusions on the extent to which it met the performance requirements during that financial year, and any actions it intends to take, or has already taken, to increase

the extent to which it is meeting the performance requirements. The performance requirements are the extent to which:

- a) we are exercising our functions effectively.*
- b) we are using our resources economically, efficiently and effectively.*
- c) our governance is effective for securing the above.*

We also have a duty to consult on our Performance Assessment.
This report aims to meet both these requirements in one document.

The Governance and Audit Committee now has a duty under the Local Government & Elections Act to consider the Council Annual Report. The Committee has received a briefing on its duty to review the draft report and has dedicated its July 2023 meeting to receiving this report.

The council must make a draft of its self-assessment report available to its governance and audit committee. The committee must review the draft report and may make recommendations for changes to the conclusions or action the council intends to take.

If the council does not make a change recommended by the governance and audit committee, it must set out in the final self-assessment report the recommendation and the reasons why the council did not make the change.

When the report is finalized a copy of the report should be made available to the Governance and Audit Committee.

Extracts from – Performance and Governance of Principal Councils – Statutory guidance on Part 6 of the Local Government and Elections (Wales) Act 2021.

DETAILED REPORT ATTACHED?

YES

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report:

Signed: Jason Jones, Head of Regeneration, Digital & Policy

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
YES	YES	YES	NONE	NONE	NONE	NONE

Policy, Crime & Disorder and Equalities

Well-being of Future Generations (Wales) Act 2015

To comply with the Well-being of Future Generations (WbFG) Act 2015, we must (in carrying out sustainable development):	
<ul style="list-style-type: none"> Set and publish well-being objectives Take all reasonable steps to meet those objectives Publish a statement about well-being objectives 	Our new Corporate Strategy and Well-being Objectives
<ul style="list-style-type: none"> Publish an annual report of progress 	
This will be accomplished by the enclosed Annual Report	

Only when a public body can demonstrate it has taken into account the sustainable development principle in the setting, taking steps and meeting of its well-being objectives will it be compliant with the Act. Public bodies may take other matters into account when making their decisions, but in order to comply with the Act they must take into account the 5 ways of working.

1. Long term
2. Integrated
3. Involving
4. Collaborative
5. Preventative

Under the Local Government and Elections Act (Wales) 2021

The **Local Government and Elections Wales Act 2021** provides for the establishment of a new and reformed legislative framework for local government elections, democracy, governance and performance. It replaces the Local Government Measure 2009.

The Local Government and Elections (Wales) Act 2021 requires that a Council must produce a self-assessment report in respect of each financial year. The report must set out its conclusions on the extent to which it met the performance requirements during that financial year, and any actions it intends to take, or has already taken, to increase the extent to which it is meeting the performance requirements. The performance requirements are the extent to which:

- we are exercising our functions effectively.
- we are using our resources economically, efficiently and effectively.
- our governance is effective for securing the above

See Appendix 4.

Legal

This is the second year that we are reporting under the duties of Local Government and Elections (Wales) Act 2021.

[Part 6 of the Act outlines new duties in respect of Performance and Governance of Principal Councils](#) and includes specific duties for the Council:

- Duty to keep performance under review;
- Duty to consult on performance;
- Duty to report on performance – based on self-assessment approach;
- Duty to arrange a panel performance assessment;
- Duty to respond to a panel performance assessment report.

Finance

For the period 2022-23 the Council had a revenue budget of £656m (total expenditure/income). This is drawn from a range of sources:

- Revenue Support Grant (Welsh Government) - £243m (37%)
- Specific Grants - £108m (16%)
- Council Tax - £104m (16%)
- Fees, Charges & other Income - £90m (14%)
- Non-domestic Rates - £68m (10%)
- Housing Rents - £43m (7%).

In addition, for the same period there was a Capital Budget of £189m

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: Jason Jones, Head of Regeneration, Digital & Policy

1. Scrutiny Committee request for pre-determination

YES

Scrutiny	On meeting Agenda	or by 'e' mail	Feedback	Action
Corporate Performance and Resources	No	No	N/A	
Place, Sustainability and Climate Change		11 September	No	
Communities, Homes and Regeneration		Inviting feedback by 3 October		
Health and Social Services		No	N/A	
Education, Young People and Welsh Language		Inviting feedback by 15 September	No	
Governance and Audit Committee	Seminar 11 July	<p>The Committee was sent the report prior to the Seminar and devoted an entire morning to through the report.</p> <ul style="list-style-type: none"> A number of points were raised, and changes were agreed to improve the document. It was also agreed to consider the length of the document and detail provided for future reports as well as focus on the target audience and whether a higher level but still informative and easy to read style would be better. 		
Governance and Audit Committee	14 July Formal Meeting	<p>The Chair advised that members had already received a briefing on the document earlier in the week and had been afforded the opportunity to offer feedback on the draft report</p> <p>UNANIMOUSLY RESOLVED that the draft Council Annual Report for the period 2022/23 be received.</p>		

2. Local Member(s)**3. Community / Town Council****4. Relevant Partners****5. Staff Side Representatives and other Organisations**

We consulted on our performance as a Council with residents, businesses, staff and Trade Unions (See Appendix 4). It is important that our self-assessment of performance is as realistic as possible and that we do not 'mark our own papers' but triangulate our assessment between performance data, regulatory findings and our customers views.

The results of the surveys have been analysed and reports have been prepared and proposals for improvement made that will be addressed in business plans.

Survey	Response Rate		Findings Inform...	
	2022	2023	Change	
Residents Survey	2,195	3,943	80% increase	Service planning & assessment
Staff Survey	1,733	1,459	16% decrease	People Management & Workforce Strategy
Business Survey	36	110	206% increase	Economic recovery & growth plans
Trade Union Survey	5	3	40% decrease	Staff relations

CABINET MEMBER PORTFOLIO HOLDER(S) AWARE/CONSULTED

YES

Cllr. Philip Hughes

**Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:**

Title of Document	File Ref No.	Locations that the papers are available for public inspection
Well-being of Future Generations (Wales) Act 2015.		SPSF2: Individual Public Body Role
Local Government and Elections (Wales) Act 2021.		Part 6 of the Act outlines new duties in respect of Performance and Governance of Principal Councils

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ANNUAL REPORT for 2022/2023 on the Council's Corporate Strategy 2022-2027

Developing Carmarthenshire Together:
One Council, One Vision, One Voice

October 2023



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carmarthenshire.gov.wales

Corporate Strategy 2022-27 - Summary



1 Start Well

Enabling our children and young people to have the best possible start in life

Thematic Priority

- Healthy Lives – prevention / early intervention

Service Priorities

- Early Years
- Education



2 Live & Age Well

Enabling our residents to live and age well

Thematic Priority

- Tackling Poverty

Service Priorities

- Housing
- Social Care



Developing Carmarthenshire Together



3 Prosperous Communities

Enabling our communities and environment to be healthy, safe and prosperous

Thematic Priorities

- Economic Recovery and Growth
- Decarbonisation and Nature Emergency
- Welsh language and Culture
- Community Safety, Resilience and Cohesion

Service Priorities

- Leisure and Tourism
- Waste
- Highways and Transport



4 Our Council

To further modernise and develop as a resilient and efficient Council

Thematic Priority

- Organisational Transformation

Underpinned by our Core Business Enablers: Information and Communication Technology (ICT), Marketing and Media (including customer services), Legal, Planning, Finance, Procurement, Internal Audit, People Management (Human Resources, Learning & Development, Occupational Health), Democratic Services, Policy & Performance, Electoral Services & Civil Registration, Estates & Asset Management, Risk Management, Business Support.

Welcome from the Leader of the Council to our Annual Report for 2022-2023

Once again, it is time to publish our Annual Report and take some time to reflect on the events of the last year. In my introduction last year, I wrote about how we had moved from the pandemic into a cost-of-living crisis and as I write this, we are still in the midst of that crisis. We can see some signs of recovery, but certainly these are tough times for many. Responding to that crisis has shaped most of the last year but we have also worked hard to achieve some important things and to better ourselves where we might have needed to.

We knew at the beginning of the year that we would need to act decisively to respond to the Cost-of-Living Crisis and we ensured that there were advisors in our HWBs to provide budgeting and benefit advice. £180,000 was made available from the Poverty Fund for residents and community groups to deliver Warm Welcome Spaces, we opened our libraries in Carmarthen, Llanelli, and Ammanford as warm places as well as supporting third sector partners to deliver support in the community. We continue to support our residents, and to ensure that we are absolutely focused on this issue we have established a cross party advisory panel on tackling poverty to report to Cabinet regularly.

The last year has seen some of our flagship projects come to fruition. The first phase of Pentre Awel got underway, the £200 million-plus healthcare, leisure and research project will help to push the boundaries of understanding what it means to live well. Pentre Awel will be home to big science and small start-ups, all working in partnership with universities and colleges and the health board to make life better. A clinical delivery and research centre will enable Hywel Dda University Health Board to expand its research and medical engineering provision and an education and training centre will focus on health and care training, with courses ranging from entry level through to postgraduate, placing students in a clinical setting and focusing on areas where there is a skill shortage.

We've continued with our Modernising Education Programme and opened two new schools in Kidwelly and Gorslas. We have also increased our Universal Free School meals provision to Nursery, Reception and Years 1 and 2 and are on track to deliver to all primary pupils by April 2024, which should help families experiencing the effects of the Cost-of-Living Crisis.

In March we opened the Pendine Tourism Attractor Project, and I had the pleasure of being present at the official opening. Pendine has a unique history in terms of the land speed record as well as being one of the most picturesque stretches of beach in the country. The project includes the 'Caban' - accommodation that has been constructed using sustainable building technologies.

Our commitment to expand our social care workforce received a boost last summer when we launched the Care Academi which offers opportunities to those looking for a career in social work or social care. This provides training, support, and guidance, and enables candidates to earn while they learn and choose a career path that suits them best.

Importantly, we have developed a range of actions in terms of tackling the climate and nature emergency, and we look forward to progressing this work further in collaboration with our local partners and the Welsh Government. As I said in my introduction last year, we continue to grow despite the challenges, and we have managed to do that again this year. I look forward to working with members and officers of this Council as we attempt to make further progress in a range of areas and improve the lives of the people that we serve.



We welcome constructive comments on our strategies and services. Feedback from customers and service users is essential in identifying opportunities for improvement and we hope that if you have any comments or suggestions that you believe would help that you will share them with us. Please contact us at **Corporate Performance Management**, Carmarthenshire County Council, County Hall, Carmarthen SA31 1JP or email at performance@carmarthenshire.gov.uk

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INTRODUCTION TO OUR ANNUAL REPORT

In May 2022 a new administration was elected, and the Cabinet outlined its *Cabinet Vision Statement 2022-2027*. We therefore set about reviewing our Corporate Strategy and Well-being Objectives. As part of developing a Carmarthenshire Well-being Plan with our Public Services Board (PSB) partners we undertook a comprehensive well-being assessment to identify key issues. As part of the preparation of the well-being assessment and plan we undertook a series of engagement and consultation exercises to seek feedback and we also consulted with residents, businesses, staff and Trade Unions on Council performance during 2022.

We considered this feedback as we refreshed our Corporate Strategy and set our new Well-being Objectives and it was agreed to revise our previous 13 Well-being Objectives into a more compact set of population level objectives which resulted in the new Corporate Strategy adopting 4 Well-being Objectives.

See Appendix 1 to see more on how our new Corporate Strategy and Well-being Objectives were formulated.

Throughout 2022/23 we monitored the delivery of the former 13 Well-being Objectives on our Performance Information Monitoring System (PIMS). On the approval of our new Corporate Strategy and 4 Well-being Objectives we reassigned the actions and targets set for the 13 Well-being Objectives to the 4 new Well-being Objectives. We can report against progress on both sets of well-being objectives during the year. However, the emphasis of this Annual Report will be on the new Well-being Objectives.

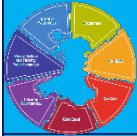

This Annual Report is based on the new Well-being -Objectives for 2022/23

18/19	19/20	20/21	21/22	22/23	23/24	24/25	25/26	26/27
Old Corporate Strategy 2018-23 with 13 Well-being Objectives								
					New Corporate Strategy 2022-27 with 4 Well-being Objectives			
					↑			

This is an Annual Report and self-assessment ON THE NEW Corporate Strategy

This Annual Report is produced by the Council because we believe we should provide comprehensive and balanced information to the public about our services, so that they can see how we are performing and the challenges we are facing. It is also a statutory duty under the Local Government and Elections Act (Wales) 2021 and the Well-being of Future Generations Act 2015 (*See Appendix 2a*).

This annual report and self-assessment addresses two legal duties:

Well-being of Future Generations Act (Wales) 2015		Local Government and Elections Act (Wales) 2021	
			
Requirement	How we meet our statutory obligations		Requirement
Demonstrate the extent to which well-being objectives are contributing to the achievement of the well-being goals	This will be outlined in the Annual Report for each Well-being Objective and outlined in <i>Appendix 2b</i>	<ul style="list-style-type: none"> a) All Service Divisions complete an Annual self-assessment b) An Engagement and Assurance model to ensure balance c) Identified areas for improvement are addressed by an Action Plan d) We consult with residents, businesses, staff and Trade Unions on the extent to which we meet the 'performance requirements' e) Common themes are identified and an overall self-assessment is drawn together <i>Appendix 4</i> 	The Act requires each council in Wales to keep under review, through self-assessment, the extent to which it is meeting the 3 ' <i>performance requirements</i> ', that is the extent to which: <ol style="list-style-type: none"> 1. It is exercising its functions effectively 2. It is using its resources economically, efficiently, and effectively 3. Its governance is effective for securing the above 4. We must consult on the 'Performance requirements'
Take all reasonable steps to meet their well-being objectives	We set out steps for each Well-being Objective (WBO) with targets and actions. Progress on these commitments is provided in each WBO		Conclusions as to the extent to which the performance requirements were met during that financial year
Demonstrate well-being objectives are consistent with the sustainable development principle	We include a Case Study within each Well-being Objective		Any actions to be taken, or that have already been taken, to increase the extent to which performance requirements will be met
	Each Well-being Objective concludes with an Action Plan		
The Annual Report is a combination of the requirements of both sets of legislation.			

Our Approach to self-assessment is via our Well-being Objectives

Using well-being objectives to frame the self-assessment enables the Council to integrate the reporting requirements of both the Local Government & Elections (Wales) Act and the Well-being of Future Generations (Wales) Act into a single report.

This approach provides the context within which we exercise our functions, use resources and ensure governance is effective:

- It ensures the self-assessment is strategic, focusing on the organisation, rather than individual services and on the extent to which the Council is achieving its well-being objectives and intended outcomes.
- It allows us to reflect at a strategic level on how all our functions (including corporate activities) are contributing to the achievement of our well-being objectives, how we are operating and what action we need to take to improve further and continue to provide effective services now and for the long-term.
- Using well-being objectives as the overarching framework encourages a more holistic view of Council performance, recognising that many services 'join-up' and contribute to one or more well-being objective.
- We continue to manage individual service performance via Divisional Delivery Plans.

Managing Performance in Carmarthenshire County Council

Our Performance Management Framework is based on a Plan/Do/Review cycle, and we have strengthened it to enhance self-assessment. This will be further developed to reflect the expectations of the Local Government & Elections (Wales) Act and statutory guidance.

Our Performance Management Framework - 'Wedding Cake'



Improvements made during 2022/23

- How our Well-being Objectives are contributing to the National Goals. See *Appendix 2b*.
- We reset our Corporate Strategy and Well-being Objectives following the Local Government elections in May 2022. See *how we set our Well-being Objectives in Appendix 1*.
- We introduced a new format of Service Delivery Plans aligned to the new Corporate Strategy Well-being Objectives.
- *Recognise/Grow/Together*
We ensure that individual officers can identify how they contribute to the above and have a voice.

Governance

Carmarthenshire County Council (the Authority) is responsible for ensuring that its business is conducted in accordance with the law and proper standards. It must also ensure that public money is safeguarded and properly accounted for and used economically, efficiently and effectively and to secure continuous improvement in this regard.

The Authority is responsible for putting in place proper arrangements for the Governance of its affairs and facilitating the effective exercise of its functions including having appropriate arrangements for the management of risk.

The Council sees Corporate Governance as “doing the right things, in the right way, for the right people in a timely, inclusive, open, honest and accountable manner.” The Governance Framework comprises the systems, processes, cultures, and values by which the Authority is directed and controlled and also the way it accounts to, engages with and leads the Community. It enables the Authority to monitor the achievement of its strategic objectives and to consider whether those objectives have led to the delivery of appropriate, cost-effective services.

We have continued our revamped approach to the Annual Governance Statement. In addition to looking at what arrangements were in place for 2022/23 we considered how well these arrangements are doing, how do we know and how can we improve?

See *Appendix 5*

Working with Partners

Swansea Bay City Deal

The Swansea Bay City Deal is an unprecedented investment of up to £1.3 billion across a portfolio of nine headline projects and programmes throughout the counties of Swansea, Carmarthenshire, Neath Port Talbot and Pembrokeshire.

Aligned to three themes of economic acceleration, energy and smart manufacturing, and life science and well-being, all nine business cases have been approved by the Welsh Government and the UK Government, which means that the entire portfolio is now in full delivery. Making the SBCD the First of the Welsh City and Growth Deals to achieve this milestone.

The ambitious regional Portfolio will:

- Create over **9,000** jobs in areas including energy, manufacturing, digital, health and wellness, R&D, education, retail, leisure, and tourism.
- Help **14,000** people upskill, through **2,200** training opportunities and over **3,000** new apprenticeships.
- Contribute **£1.8-2.4 billion** additional regional Gross Value Added (GVA).
- Transform South-West Wales into a place of opportunity for everyone, where people can live and work, have quality education, jobs and healthcare and where businesses can thrive.

With the Portfolio being in full delivery, the SBCD is in a strong position to deliver these targets and has already begun to see some key achievements to date, including:

- £262m of total investment to date 10% of total investment target has been secured from the Private Sector
- £100m+ investment in 2022-23
- 9,200 training weeks provided across Portfolio construction activity to date with at least 1,200 weeks delivered in 2022-23
- At least 550+ Full Time Equivalent (FTE) employment opportunities
- 100 FTE apprenticeship opportunities created or continued as a result of construction activity.
- 47,380m² of completed floor space across the Portfolio
- 200 HAPS homes delivered in 2022-23 realising £42m of investment.
- 200+ contracts awarded to Welsh based companies.

PARTNERIAETH

PARTNERIAETH was established following the abolition of ERW, as a regional service to support schools. This was done in partnership with Swansea and Pembrokeshire Councils. A new Joint Committee was established, and a Legal Agreement was developed to manage the work of the new entity. Core staff have been restructured to create a team of officers to support and complement school improvement activities in the three counties. A Chief Officer and Senior Management Team have been appointed to lead on partnership working and to work to meet the specific needs of the partners and the Welsh Government. Work continues to strengthen governance, monitoring and holding PARTNERIAETH to account for its contribution to school improvement in the region.

South-West Wales Corporate Joint Committee (CJC)

The South-West Wales Corporate Joint Committee (CJC) has been established as a regional corporate body by Welsh Ministers. Membership consists of the Leaders of Carmarthenshire, Neath Port Talbot, Pembrokeshire and Swansea Councils, along with a member of the Bannau Brycheiniog National Park Authority and a member of the Pembrokeshire Coast National Park Authority.

The CJC published its Corporate Plan for 2023-2028 during the year. In recognising this CJC's functions and responsibilities within South West Wales in terms of economic well-being, energy, transport and strategic planning, the Corporate Plan seeks to convey the progress made to date as well as set out future ambitions. To this end, the Corporate Plan includes a Vision for South West Wales 2035, as well as 3 well-being objectives and an equality objective. The production of the Corporate Plan also allows this CJC to chart the progress being made in respect of the public sector duties. In this regard, it is noted that this CJC is still in its relative infancy having first met in January 2022.

Carmarthenshire Public Services Board (PSB)

The PSB brings together several different organisations providing services to the public who are working together for the benefit of Carmarthenshire. They have a longstanding successful track record of partnership working and continue to build on that.

The PSB promotes a positive culture of working together, concentrating collective energy, effort and resources on providing efficient and effective services to local communities. They will continue to do this by working collaboratively to add value to each other's services and will look at innovative approaches and new and different ways of working to achieve this.

Following the publication of the Carmarthenshire Well-being Assessment, the PSB built on the evidence base to prepare its Well-being Plan for 2023-28. The plan outlined the PSBs ambition for the County and how they wish to see real improvements in the economic, social, environmental and cultural well-being of our residents and communities. This Plan, as required through the Well-being of Future Generations (Wales) Act, was developed following significant engagement with our communities and other key stakeholders.

This engagement has identified the PSBs five key well-being objectives that they will focus their attention on delivering through collective action over the next few years:

- Ensuring a sustainable economy and fair employment
- Improving well-being and reducing health inequalities
- Responding to the climate and nature emergencies
- Tackling poverty and its impacts
- Helping to create bilingual, safe and diverse communities.

A new delivery structure will be established to make progress against the Well-being Objectives and identified steps. As part of this, the PSB will build stronger partnerships with communities and promote co-production so that residents can come together to help improve their lives and solve the problems that are important to them.

Consultation undertaken by the Council

The Council has a well-established method of engaging with citizens and other key stakeholders across all key Council functions. There are several network groups which represent a range of interests from the youth council to the ageing well network. We also strive to ensure that we engage and seek the views of those with specific protected characteristics as recognised by the Equality Act 2010 (Statutory Duties) (Wales) Regulations 2011. The following list of consultations were held in the last year.

Budget Consultation 2023: We consulted on a number of policy proposals which included: delegated school budgets, restructuring library services, introducing parking charges, rationalisation of litter bins amongst other policy proposals across all Council departments for the annual budget. The consultation received 2,161 responses from local residents and key stakeholders.

Linkl Project Final Term Evaluation: Following the success of the Linkl project, the Council were successful in securing further external funding to continue the service. The Council sought views from residents and key stakeholders to assess the success and effectiveness of the scheme in meeting the project objectives. In total, 103 responses were received.

Post-16 Education Review: Significant changes in education, changes in oversight of Post 16 education and the experience of the pandemic have meant it is important we review whether Post 16 Education in Carmarthenshire is meeting the needs of our learners, families, communities, and business/ industry. The engagement exercise resulted in 2,361 responding to the online questionnaire with additional focus groups also informing the final report.

Introduce Council Tax Premiums for Second homes and empty properties: Currently, the Council does not apply a council tax premium scheme and second homes and long-term empty properties are currently charged at the standard council tax rate. When considering whether or not to amend the premium levels, the discretion given to local authorities to charge a premium is intended to be a tool to help local authorities to: Bring long-term empty homes back into use to provide safe, secure and affordable homes; and increase the supply of affordable housing and enhance the sustainability of local communities. A consultation was conducted to gather residents' views on the proposals to introduce a premium. A total of 944 respondents completed the survey.

Carmarthenshire County Council Annual performance surveys: The Council launched a suite of surveys aimed to engage with a range of stakeholders. Following the local elections in May 2022 the Council set out to understand the views of Carmarthenshire's residents, businesses and Trade Unions on several areas to inform future planning and priority setting. 2,195 residents took the opportunity to respond to this survey, 36 businesses and 5 Trade Unions.

The highlighted consultations provide clear evidence that there has been an increase in participation of online consultations. When evaluating comparable consultations, the Budget consultation in 2020 which consulted on specific proposals received 2,004 responses whilst in 2022 the consultation received 2,161. The increase in participation is attributed to the closer relationship developed with the Media and Marketing team ensuring that consultations are promoted on social media and corporate website and are sent to all key stakeholders.

The Council is currently examining how to better promote and display the results of each consultation in a bid to ensure that there is better clarity and transparency.

Equality and Diversity

Strategic Equality Plans (SEPs) are important documents that set out how public bodies will consider the needs of groups with protected characteristics, as outlined in the Equality Act 2010. This is intended to ensure that all individuals receive just and equitable treatment in respect of service delivery and strategy/policy formulation.

During the year, we have started the preparation work for the revision of our SEP, which must be published by April 2024. Carmarthenshire County Council will be working with partners across Ceredigion, Pembrokeshire and Powys to undertake this work and to ensure that we work closely with our communities across the region.

The involvement work will focus on key areas like education, housing, health, crime, leisure and access to the coast and countryside. We will also ask people to rate their own experiences of these services and their perceptions of the experience that other people in our society may have.

All public bodies have to produce a Strategic Equality Plan setting out how they will ensure services they provide are accessible to all residents and service users irrespective of their protected characteristics, as set out in the Equality Act 2010.

The Equality and Human Rights Commission have published a report called 'Is Wales Fairer' (2018) which sets out the state of the nation when looking at the more vulnerable groups in society. The survey uses the key areas listed in the report as a focus.

Each public sector body has a duty to:

- Eliminate discrimination, harassment and victimisation.
- Advance equality of opportunity between people who share a relevant protected characteristic and those who do not.
- Foster good relations between people who share a protected characteristic and those who do not.

Alongside the survey, each region will engage with particular community groups that represent and advocate for some of the less heard groups like LGBTQ or re-settled refugees.

Welsh Language (also, please see *Well-being Objective 3c*)

The Census data for 2021 indicates that Carmarthenshire is home to **72,838 Welsh speakers**. This translates to 39.9% of the County's total population. This figure has **decreased by 5,210** since the last Census in 2011, which translates to a percentage point decrease of 4.0. This is the largest percentage point decrease of all local authority areas in Wales. In 2001 and 2011, Carmarthenshire had the highest number of Welsh speakers of all local authority areas in Wales, with 84,196 and 78,048 Welsh speakers respectively. These new figures mean that the County now has the second highest number of Welsh speakers of all local authority areas in Wales. Carmarthenshire remains the fourth highest in terms of the percentage of the population that are able to speak Welsh.

We are continuing to implement the **Welsh Language Standards** across the Council with regular dialogue with the Welsh Language Commissioner's Office. During the year we have undertaken targeted messaging with Council services on identifying and recording linguistic choice of service users, further to feedback from an investigation held by the Commissioner's Office. Messages about the Standards are conveyed to staff through presentations by the Policy and Involvement Team and through the communication streams maintained by Marketing and Media.

The **Welsh Language County Strategic Forum**, which continues to be led by the Council and includes representation from the County's language promotion organisations, as well as public bodies, has also continued with its role of developing a programme of promoting the Welsh language in the County and instigated much joint planning for the implementation of the Carmarthenshire Promotion Action Plan, in line with the Promotion Strategy. During 2022-23, the focus of the Forum's work has been the analysis of impact of the first Welsh Language Promotion Strategy, which will be the basis of the second **Promotion Strategy for 2023-2028** to be published in May 2023.

How we measure the success of our Well-being Objectives

Measuring Progress

The Well-being Future Generations Act promotes a shift in focus from service productivity to all public bodies working together to progress outcomes that improves the quality of life of citizens and communities, both now and in the future.

This requires us to look at a range of data and evidence to build as comprehensive a picture as possible of our progress both in terms of trends over time and in relation to how we compare with other local authorities in Wales.

For us to do this effectively we have developed a data suite of indicators and measures which brings together a wide range of different sources, allowing us to reflect on the evidence available to us in the round. The range of data covers the following:

- ⦿ **Population Indicators:** In the main these include publicly available data that have been identified to develop an understanding of trends and Carmarthenshire's position relative to the other local authorities in Wales. Sources include (but are not limited to); [National Survey for Wales](#), [Annual Population Survey](#), Public Health Wales, Welsh Government, Department for Work and Pensions.
- ⦿ **Performance Measures:** Inclusive of statutory returns, internal Council measures and primary intelligence in the form of consultation findings that we utilise to measure and monitor performance on a regular basis. These are the direct responsibility of the Council.

Primary Intelligence – Consultation Findings

Following the Local Elections in May 2022 we set out to understand how residents, Council staff, businesses and Trade Unions felt about the Council's performance. Whilst this meets the statutory obligations placed on us through the Local Government and Elections Act it was also an opportunity to gain views (predominantly from residents and businesses) on a number of wider key policy issues such as: the climate and nature emergencies, poverty, education, community safety, the Welsh language and mental health and well-being.

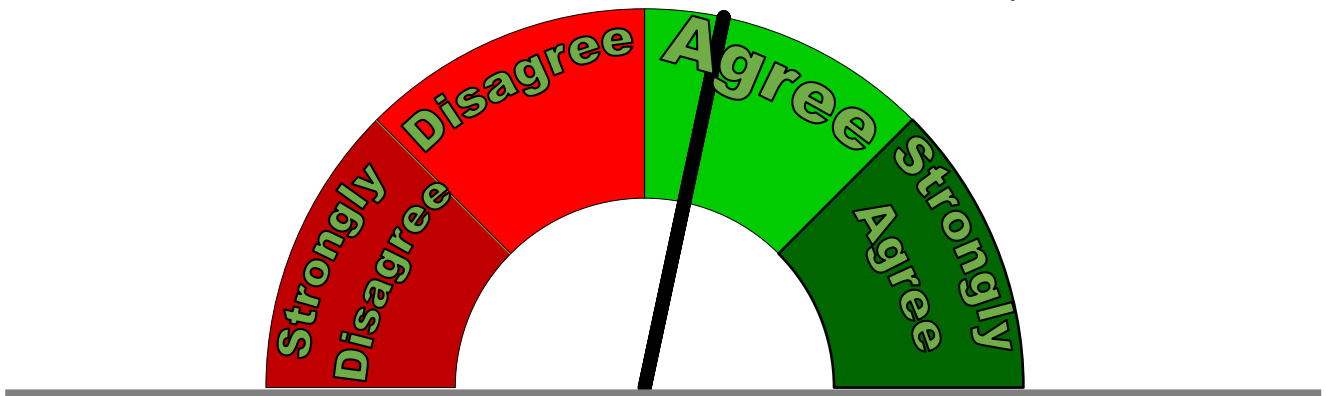
This primary intelligence has been invaluable and when considered as part of a wider suite of measures they will be an important indicator of our performance, with results for 2022 acting as a baseline on which we will monitor performance in the coming years. This is indicative of our commitment to meeting our well-being objectives with residents, service users, our business community and staff at the forefront of everything that we do.

Throughout this report the consultation findings are depicted by an average index score (AIS). This score is a weighted average and will allow for the easy comparison between results year on year. A key is provided below for reference with more information on how AIS's are calculated available in *Appendix 6*.

AIS Key:

- A score below 1 indicates overall disagreement;
- A score between 0 and 1 indicates overall agreement, and
- A score between 1 and 2 indicates overall strong agreement.

The Council provides good quality Services overall? Residents Survey*



Regulatory Verdict

During the year our regulators issued a number of reports, and these are listed in **Appendix 3**



<https://www.audit.wales/>



<https://www.estyn.gov.wales>



<https://careinspectorate.wales/>

Other Regulatory Assessments:



Welsh Government – OSG Gateway Review:
Strategic Assessment of Swansea Bay City Deal

[Published Statistics \(ombudsman.wales\)](https://www.ombudsman.wales/)



This Annual Report looks at a wide range of evidence to make a self-assessment of how we are performing.

New Corporate Strategy 2022-2027

WBO 1	Enabling our children and young people to have the best possible start in life (Start Well)
WBO1a	Thematic Priority: Healthy Lives – prevention /early intervention
WBO1b	Service Priority: Early years
WBO1c	Service Priority: Education
WBO 2	Enabling our residents to live and age well (Live & Age Well)
WBO2a	Thematic Priority: Tackling Poverty
WBO2b	Service Priority: Housing
WBO2c	Service Priority: Social Care
WBO 3	Enabling our communities and environment to be healthy, safe and prosperous (Prosperous Communities)
WBO3a	Thematic Priority: Economic Recovery and Growth
WBO3b	Thematic Priority: Decarbonisation & Nature Emergency
WBO3c	Thematic Priority: Welsh Language & Culture
WBO3d	Thematic Priority: Community Safety, Resilience and Cohesion
WBO3e	Service Priority: Leisure & Tourism
WBO3f	Service Priority: Waste
WBO3g	Service Priority: Highways & Transport
WBO 4	To further modernise and develop as a resilient and efficient Council (Our Council)
WBO4a	Organisational Transformation - Overarching
WBO4b	Organisational Transformation - Efficiencies and Value for Money
WBO4c	Organisational Transformation - Income & Commercialisation
WBO4d	Organisational Transformation - Workplace
WBO4e	Organisational Transformation - Workforce
WBO4f	Organisational Transformation - Service Design & Improvement
WBO4g	Organisational Transformation - Customers & Digital Transformation
WBO4h	Organisational Transformation - Decarbonisation and Biodiversity
WBO4i	Organisational Transformation - Schools
5	Core Business Enablers
5a	Information and Communication Technology (ICT)
5b	Marketing & Media including customer services
5c	Legal
5d	Planning
5e	Finance
5f	Procurement
5g	Internal Audit
5h	People Management
5i	Democratic Services
5j	Policy & Performance
5k	Electoral Services & Civil Registration
5l	Estates & Asset Management
5m	Risk Management
5n	Business Support

Cabinet Members and the Well-being Objectives

LEADER OF THE COUNCIL



WBO3a Thematic Priority:
Economic Recovery and Growth

5b Marketing & Media including customer services.

Cllr. Darren Price - LEADER

CABINET MEMBER FOR HOMES



WBO2a Thematic Priority:
Tackling Poverty

WBO2b Service Priority: Housing

5c Legal
5i Democratic Services

Cllr. Linda Evans - DEPUTY LEADER

CABINET MEMBER FOR EDUCATION & WELSH LANGUAGE



WBO1b Service Priority: Early years

WBO1c Service Priority: Education

WBO3c Thematic Priority: Welsh Language

Cllr. Glynog Davies

CABINET MEMBER FOR HEALTH & SOCIAL SERVICES



WBO 1a Thematic Priority:
Healthy Lives – prevention /early intervention

WBO2c Service Priority: Social Care

Cllr. Jane Tremlett

CABINET MEMBER FOR REGENERATION, LEISURE, CULTURE & TOURISM



WBO3a Thematic Priority:
Economic Recovery and Growth

WBO3c Thematic Priority: Culture

WBO3e Service Priority: Leisure & Tourism

Cllr. Gareth John

CABINET MEMBER FOR RESOURCES



5e Finance
5f Procurement
5g Internal Audit
5m Risk Management
5l Estates & Asset Management
Corporate Governance

Cllr. Alun Lenny

CABINET MEMBER FOR RURAL AFFAIRS, COMMUNITY COHESION AND PLANNING POLICY



WBO3a Thematic Priority:
Economic Recovery and Growth

WBO3d Thematic Priority:
Community Safety, Resilience and Cohesion

5d Planning

Cllr. Ann Davies

CABINET MEMBER FOR CLIMATE CHANGE, DECARBONISATION & SUSTAINABILITY



WBO3b Thematic Priority:
Decarbonisation & Nature Emergency

WBO3g Service Priority: Highways & Transport (Flooding and Coastline management)

Cllr. Aled Vaughan Owen

CABINET MEMBER FOR ORGANISATION AND WORKFORCE



WBO4 To further modernise and develop as a resilient and efficient Council (Our Council)

5a Information and Communication Technology (ICT)

5j Policy & Performance
5h People Management
5k Electoral Services & Civil Registration

Cllr. Philip Hughes

CABINET MEMBER FOR TRANSPORT, WASTE & INFRASTRUCTURE SERVICES



WBO3f Service Priority: Waste
WBO3g Service Priority: Highways & Transport

Cllr. Edward Thomas



Useful links

[Corporate Strategy 2022-2027 \(gov.wales\)](https://gov.wales/corporate-strategy-2022-2027)

Well-being Objective 1 – Start Well

Enabling our children and young people to have the best possible start in life.



Overarching Judgement

We aim to support all Carmarthenshire learners. We will ensure that they are happy, safe, thriving, and are fulfilling their personal, social and learning potential. We will strive to become the best we can be and be highly regarded locally, whilst also earning national and international recognition.

Children's services continue to introduce working practices (Signs of Safety and a relationship-based approach) which engage and work in partnership with families to help improve outcomes for children. To ensure this, senior managers audit assessments and highlight any areas for improvement and good practice.

For families with children under 4 living in deprived areas the Flying Start programme is expanding in a phased approach across the county. The Flying Start App has been integral in reaching families, providing key messages and support services.

We are continuing to develop our fostering and adoption services to meet the needs of children who become looked after and need permanence at an early stage.

Approximately 15,000 children and young people across the county aged between 0-25 years benefitted from the Summer of Fun and Winter of Well-being initiative.

The new Childcare Offer national digital service has been rolled-out and continually promoted. We are working towards addressing the gaps identified in our fifth Childcare Sufficiency Assessment (2022-27) and the accompanying Action Plan and continue to promote and develop Welsh medium childcare within the County.

Why this is important?

Giving every child the best start in life is crucial to reducing health inequalities across the life course. The foundations for virtually every aspect of human development – physical, intellectual and emotional – are laid in early childhood.

What happens during these early years, starting in the womb, has lifelong effects on many aspects of health and well-being – from obesity, heart disease and mental health, to educational achievement and economic status.

To have an impact on health inequalities we need to address the social gradient in children's access to positive early experiences. Later interventions, although important, are considerably less effective if they have not had good early foundations.

Fair Society, Healthy Lives, the Marmot Review, 2010



The key overarching indicators and measures we set ourselves for this overall objective


Measuring Progress

The table below shows the overall population indicators and performance measures which will be monitored for Well-being Objective 1.

Population Indicators in the main are publicly available data that have been identified to develop an understanding of trends and Carmarthenshire's position relative to the other local authorities in Wales. Through our well-being objectives the Council has an important role to play in making progress against these indicators, however, it should be noted that these are not solely indicative of the Council's performance and will be influenced by many external factors.

Performance Measures are inclusive of statutory returns, internal Council measures and consultation findings that we utilise to measure and monitor performance on a regular basis. These are the direct responsibility of the Council.

Population Indicators		
Indicator	Trend	Explaining the Data
Children Living in Poverty		<p>Child Poverty Rates are Rising</p> <p><i>The trendline adjacent shows that between 2014/15 and 2020/21 child poverty rates have generally been on an upward trend in the county. This is consistent with trends seen nationally.</i></p> <p>Data for 2020/21 indicates that 34.6% of children in Carmarthenshire are living in poverty, this translates to nearly 11,250 children. This is a 5.3 percentage point increase on 2014/15 figures and exceeds the Wales average by 0.6%.</p> <p>This is the 12th highest level of all local authorities in Wales which is an improvement on the 10th highest level the previous year.</p> <p>Poverty affects every aspect of someone’s life. It is especially detrimental to children, affecting their long-term health and development, educational attainment and their access to opportunities. A child growing up in poverty is at an increased risk of not having the best start in life given their access to food, shelter, health care and education may be compromised.</p> <p>The Council has seen increasing demand for many of its services and support systems following the pandemic, exacerbated now by the effects of the cost-of-living crisis which is causing some families to struggle. As always, the priority for the Council is to ensure that children are protected and supported with a focus on early intervention and prevention.</p>
Children aged 4-5 years overweight or obese (Child Measurement Programme NHS)		<p>Childhood Obesity Levels are Rising</p> <p><i>The trendline adjacent covers the period 2014/15 to 2021/22. It indicates that following a decline between 2016/17 and 2017/18 childhood obesity levels have seen an increase in the county.</i></p> <p>As of 2021/22 in Carmarthenshire 31.4% of 4-5 year olds were overweight or obese. This is an increase of 1 percentage point since 2018/19.</p> <p>Obesity in early life will have detrimental effects on long-term health and in turn the life chances of that person.</p> <p>Whilst the Council alone cannot affect the level of change required to reduce childhood obesity, several of the Council’s services have an important role to play, such as the provision of nutritious school meals and access to leisure and sporting activities.</p>

Performance Measure		
<p>Children on the Child Protection Register (per 10,000 population)</p>		<p>Slight Increases in the Number of Children on the Child Protection Register but Levels Remain Significantly Lower than Welsh Averages</p> <p><i>The trendline adjacent covers the period between 2020/21 and 2021/22 and shows a slight increase in the numbers of children on the child protection register.</i></p> <p>Despite this increase from 21 to 27 children per 10,000 of the population, the county continues to exhibit one of the lowest levels of children on the child protection register of all local authorities in Wales. The level is also significantly below averages for Wales which sits at 47.</p> <p>Actual figures for 22/23 indicate a further slight increase, with 125 children recorded as being on the register. This is a 22.5% increase on the same time period for the previous year.</p> <p>Recent times have been very challenging for families and staff due to the COVID pandemic. The department is facing the inevitable difficulties of supporting children and families at the end of the pandemic era. Hardships as a result of the rising cost of living are raising stress levels for families.</p> <p>The increasing complexity of cases requires the involvement of the Family Intervention Service, Integrated Family Support and Edge of Care teams to support.</p>

Outcomes we set ourselves

Corporate Strategy Outcomes	Progress during 2022/23	Improved Yes/No?
<p>1. <u>Improved availability</u> of early years education and childcare settings across the county, particularly in rural areas; with a particular focus on providing and strengthening Welsh-medium childcare.</p>	<p>We are continuing to support and encourage the childcare and early years sector to develop Welsh language opportunities and providers have been made aware of all avenues where staff can access Welsh language courses and resources. The expansion of Flying Start programme will also encourage new providers who specialise in Welsh-medium provision.</p> <p>Progress has been slow due to pandemic aftermath and increasing living costs impacting on the viability of the sector. The sector remains under constant pressure to maintain their services for working parents and early years child development experiences for children.</p> <p>There were 90 childminders with 791 childcare places at 31/3/23 (a reduction compared with the same time last year which was 102 childminders with 781 childcare places.</p>	<p>Yes</p>

Corporate Strategy Outcomes	Progress during 2022/23	Improved Yes/No?
2. Pupils with Additional Learning Needs are fully supported.	Carmarthenshire has expanded workforce capacity to meet the demands of delivering the new ways of working, especially to support the provision of additional learning provision in mainstream schools. However, the duty to favour mainstream provision will necessitate further growth in central services to strengthen and build capacity in all areas and limit the requirement for growth in specialist setting provision and reconsiderations of school decisions	Yes
3. Increased school attendance rates and access to education for vulnerable pupils.	In the current academic year attendance levels in both sectors are above the level of 2021/22 by 1.6 percentage points in primary and 3.9 percentage points in secondary schools. This highlights that attendance is generally improving, including an uplift of improvement for eFSM learners. There is variation between schools in both sectors with some making considerably more progress than others	Yes
4. Deliver a rounded curriculum raising educational standards.	<p>Support provided to schools for developing the curriculum has improved considerably since January 2023, with the Education and Children’s Services department now playing a lead role in the design and delivery of the curriculum professional learning offer.</p> <p>Engagement of schools <u>has increased substantially from 5 schools per session to 55 +</u>. As a result, there is greater collaboration on understanding the curriculum for Wales, improved sharing of effective practice and a stronger link to authentic learning experiences.</p> <p>Working alongside local developments and businesses we continue to enrich our learning offer to schools, for example, extracting carbon, alongside Swansea University or focussing on the development of the Pentre Awel site</p>	Yes
5. Nutritious free school meals for all primary school pupils.	Universal Primary Free School Meals (UPFSM) are being rolled out across the county in line with Welsh Government targets. All pupils up to year 2 currently receive UPFSM meals, with year 3 & 4 going live September 2023 and years 5 & 6 in April 2024	Yes
6. Increased bilingual and Welsh medium education.	<p>The Authority successfully identifies the demand for Welsh medium education and meets this demand and provision in all phases reflects the Authority’s Welsh in Education Strategic Plan (WESP). Carmarthenshire's WESP is innovative and ambitious and is effectively focused on ensuring Welsh medium education is available to all learners, within reasonable distance from their homes.</p> <p>The plan focusses rigorously on proactively ensuring that all schools can move along the</p>	Yes

Corporate Strategy Outcomes	Progress during 2022/23	Improved Yes/No?
	language continuum, specifically focusing on the advantages of access to learning during the Foundation Phase through immersion methodology. As a result, the supply and demand for Welsh medium education across the authority continues to increase	
7. Improved opportunities for all residents in literacy, numeracy and digital skills to upskill for employment.	We have trained and supported more than 330 people by improving their digital skills (one of the key areas of targeted intervention), in order they are well equipped with better employment prospects.	Yes
8. Schools for sustainable community learning that are fit for 21 st Century	Carmarthenshire County Council has clear priorities for investment via its Modernizing Education Programme (MEP). The Programme is a strategic investment and rationalisation plan to transform school provision. It is kept under review to ensure that its school reorganisation and investment proposals retain flexibility at their core to reflect changing circumstances in a continually developing society and be responsive to changes in the education policy framework.	Yes
9. Keeping children at home with their families whenever possible.	Children’s services provide a range of services and support whose overall aim is to enable children and young people to reside within their own families and within their own communities wherever it is safe to do so, working with others to prevent the number of children who suffer adverse childhood experiences (ACE’s) and prevent the need for statutory involvement. <u>Despite an increase in the number of looked after children Carmarthenshire still has one of the lowest compared to the rest of Wales per 10,000 of the population.</u> Families have struggled in the aftermath of the pandemic and cost of living crisis which has added stress, issues arising increasing risks of abuse and neglect and mental health. Requests for accommodation are made through our accommodation panel to try and ensure alternative support options are considered through teams such as edge of Care, Integrated Family Support team (IFST) and Family Intervention Teams and other preventative services. We are reviewing EOC and IFST to ensure families receive the right help at the right time within their local communities. We are also developing parenting programmes.	
10. Reducing the inequalities faced by children from disadvantaged backgrounds which may affect their later life chances.		
11. Families facing difficulties are supported to provide stable, safe and secure home environments for their children.		
12. Families from disadvantaged backgrounds are able to access health and well-being provision within their local areas.	The Local Authority has a broad range of services that support families to access health and well-being provision. Including:	Yes

Corporate Strategy Outcomes	Progress during 2022/23	Improved Yes/No?
	<ul style="list-style-type: none"> • The Family Information Service (FIS) is central resource for providing information on services for families and professionals. The Right Help, Right Time Framework helps to navigate the service available across different levels of need. FIS Facebook page has 1,195 followers and 34,390 website hits. • Early Years services include the Flying Start programme and Early Years Cwm Gwendraeth Pathfinder Pilot. These provide multiagency and integrated working in targeted deprived communities, improving health and well-being outcomes for families. <p>A total of 2,356 children received support during 22/23 through the Flying Start programme.</p> <p>The Phase 1 expansion led to a further 127 children benefitting from the service.</p> <ul style="list-style-type: none"> • Services 0-25 years The Families First programme is accessible across the County, and provides parenting support, support for young people and disability support. A total of 9,230 individuals received a meaningful intervention in 22/23. Demand and complexity have increased, and the programme is responding positively, 94% of 789 cases closed reported a forward movement . 	

As a Council we focus on the following thematic and service priorities.

WBO1a Thematic Priority: Healthy Lives – prevention /early intervention

WBO1b Service Priority: Early years

WBO1c Service Priority: Education

Thematic Priority 1a - Healthy Lives-prevention/early intervention

In their last Assurance Check, Care Inspectorate Wales found **Children's Social Services had-**

- **Approachable and supportive leaders**
- **A Culture of co-production and personal outcomes being developed with people**
- **Clarity in operational methodology**
- **Strong multi-agency cooperation**
- **Positive integrated approach to a culture of prevention through joint working**
- **Low children looked after population**

Makes a positive contribution to the well-being of people in the pandemic period.

We are continually working to reduce the number of children becoming looked after utilising specialist and preventative teams such as Edge of Care (EOC), Integrated Family Support Team (IFST) and Family Intervention Team (FIT). We continue to face challenges to maintain children safely at home as families have struggled following the aftermath of the pandemic and cost of living crisis with increased hardship with issues arising where risks are high in relation to abuse and neglect, mental and emotional health issues. We work in partnership with families and other agencies to provide the right support at the right time to prevent the need for children to become looked after and to rehabilitate them safely at home wherever possible.




Why this is important?

- ⦿ Giving every child the best start in life, improving their early life experiences, and ensuring they live healthy lifestyles will reduce their risk of facing inequalities later in life and support them to reach their full potential. We recognise that early childhood is a time of great opportunity but also great risk as every interaction helps to shape the way children develop. We will therefore strive to protect children and young people from harm and work to ensure their emotional and physical well-beings are protected and nurtured.

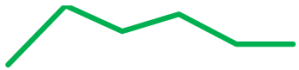
How well are we doing (and how do we know)? ⓘ Sources of evidence

Measuring Progress

The table below shows the overall population indicators and performance measures which will be monitored for the Healthy Lives – Prevention/Early Intervention thematic priority.

Performance Measures		
Measure	Trend	Explaining the Data
Number of children looked after by local authorities at 31 March		<p>A Slight Increase in the Number of Looked After Children but Levels Remain one of the Lowest in Wales</p> <p><i>The trendline adjacent covers the period 2017/18 to 2021/22 and shows a changing pattern categorised by slight increases from 2020/21.</i></p> <p>Since the 1980's Wales has consistently had more children looked after (per 10,000 of the population) than the rest of the UK. This is a source of concern given the impact on the outcomes of looked after children with regards to educational attainment, health, unemployment, homelessness and criminal justice.¹ However, in the last twenty years Carmarthenshire has consistently outperformed the rest of Wales with performance that is comparable with the best performing authorities in England.</p> <p>There is a lot of variation at a local authority level with data covering 22/23 for Carmarthenshire indicating 190 children were looked after as at March. The rate per (10,000 of the population) for the county remains the lowest in Wales.</p> <p>Increasing pressure placed on families by the pandemic and the cost-of-living crisis has seen the demand for services rise following a low of 148 in 2020/21. Challenges in the recruitment of social work has led to a number of vacancies in the service making the intensive work that families need harder to deliver.</p>
Number of children looked after in foster placements at 31 March		<p>A Slight Increase in the Number of Looked After Children in Foster Placements but Levels Remain one of the Lowest in Wales</p> <p><i>The trendline adjacent covers the period 2017/18 to 2021/22 and shows a changing pattern categorised by a slight increase from 125 to 145 between 2020/21 and 2021/22.</i></p> <p>The vast majority of the 145 placements were located within the county.</p> <p>The Council continues to develop our fostering and adoption services to meet the needs of children who become looked after and need permanence at an early stage.</p>
Number of Referrals of Children and Young people attending counselling by Area, Year and Gender		<p>An Increasing Number of Referrals for Counselling which Follows National Trends</p> <p><i>The trendline adjacent covers the period 2013/14 to 2021/22 and shows a steady increase to 2018/19 and a sharp increase between 2020/21 and 2021/22. This is in line with national trends.</i></p>

¹ [Children looked after | WCPP](#)

		<p>The most recent data indicates that 1,497 children and young people were referred for counselling in Carmarthenshire during academic year 2021/22. This is an increase of 444 children and young people on the previous year.</p> <p>Whilst it is concerning that more children and young people are requiring counselling it is positive to note that more children are receiving the support that they need.</p> <p>For further information, at a Wales level it is reported that 322 children receiving counselling in 21/22 did not identify as either male or female.</p> <p>Furthermore, the number of admissions to hospital for children following self-harm in Carmarthenshire has increased over the last reporting year (Q3 21/22 TO Q3 22/23). This is in line with trends for Ceredigion and Pembrokeshire, however the increase in Carmarthenshire is more significant. This data has and continues to be monitored closely since the COVID-19 pandemic, in light of regional concern and anxiety expressed in various forums about the impact of lockdowns on teenage mental health within the context of self-harming behaviour.</p>
Population Indicator		
<p>Live single births with a birth weight of under 2,500g</p>		<p>The Number of Babies Born with a Low Birth Weight is Decreasing</p> <p><i>The trendline adjacent covers the period 2016 to 2021 and shows some fluctuation characterised by a general downward trend from 2019 onwards.</i></p> <p>Babies born with a low birth weight are at an increased risk of developing health problems. It is positive therefore, that generally, the percentage of babies born with a low birth weight has been decreasing in Carmarthenshire.</p> <p>The most recent data for 2021 indicates that Carmarthenshire had the fifth lowest level of low birth weights in Wales.</p>

Progress in 2022/23

Safeguarding Children & young people

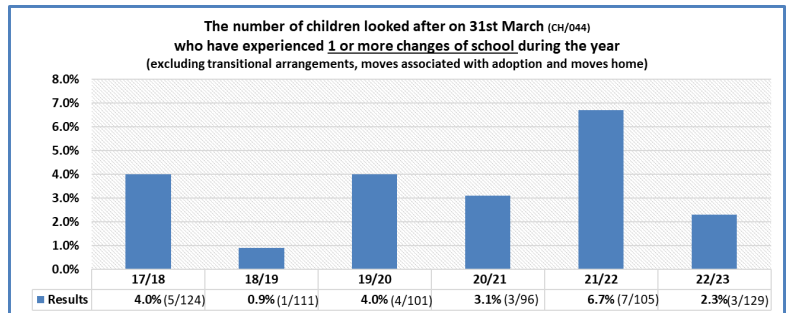
- ⦿ In the aftermath of the pandemic families have struggled especially due to the effects of the cost of living crisis. During the year we have seen an increasing demand for our services and support and has seen the number of contacts to the department continuing to rise along with the need for children to become looked after.
- ⦿ **83% of new assessments for children were completed within the statutory timescales (CH/006a/012).** Assessments are dependent on the availability of relevant multi-agency professionals and family members which can result in some being completed outside of timescales. Some may require a longer period of time ensuring quality and meaningfulness to achieve better outcomes for the child. Monitoring allows managers

to highlight what improvements can be made and further training has been arranged to strengthen the ability of social workers to complete assessments to a high standard.

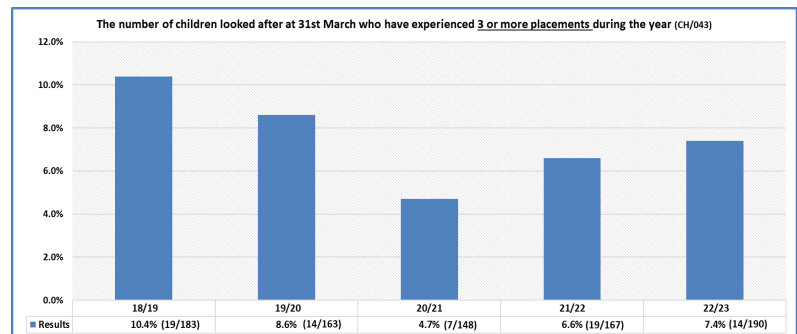
- ⦿ The relationship based systemic approach to delivering social work incorporating signs of safety continues to embed and is being introduced to more teams across children’s services. Training for newly recruited social workers as well as refresher training for more experienced workers has been carried out and will be on-going to strengthen the approach to help improve outcomes for children.
- ⦿ Auditing of assessments and plans has continued to ensure they are developed in partnership with children and families having regard to their wishes and feelings, to set outcomes which are achievable by them, taking into account the five principles of the Social Services and Well-being Act so that families have a voice and control over intervention, focus on well-being, plans are co-produced taking a multi-agency approach, providing early intervention and preventative support to ensure families are supported earlier. Auditing highlights areas for improvement and any training needs.

⦿ **Education stability of Looked After Children remains excellent. (CH/044)**

Figures have historically been very low in this metric. Only 3 children have required a change of school. This result is due to the hard work undertaken with social workers, schools, foster carers and other professionals to maintain children within their original school and community. This provides them with consistency in terms of their education to best meet their needs. Due to the rurality of Carmarthenshire this means that children may be travelling some distances to their schools when appropriate which has an impact on higher transport costs as foster placements may be located across Carmarthenshire.



- ⦿ Of the 190 children looked after up to 31 March 2023, 14 children experienced 3 or more placement moves (CH/043). This is lower than last year of 6.6% with 19 of the 167 looked after children experiencing 3 or more placements. The children who experienced moves had Adverse Childhood Experiences, are less settled and have challenging and complex needs. We continued to focus on maintaining placement stability with good placement support being offered across the service to achieve this.



- ⦿ A development day across the region confirmed multi-agency child protection arrangements are working effectively. Threshold meetings continue to be held quarterly to ensure this is maintained.
- ⦿ 39 out of 110 schools have achieved Phase 5 of the Healthy Schools scheme. The scheme now runs in 110 schools; 95 Primaries; 1 Nursery School; 12 Secondary Schools; and 2 Special Schools. The result is equal to the previous year’s result, as progress in the scheme slowed during the pandemic, with schools having prioritised learning while there was also a delay in Healthy Schools Officers being able to undertake on-site inspections during restrictions. This situation has now improved, and we have seen an increase in the number of schools achieving the higher Phases, with an additional 4 schools achieving Phase 6 and 2 schools achieving the National Quality Award, with further schools working towards the NVQ. (8.3.1.6)

Actif Sport and Leisure

- ! Only **41.5% of children aged 11 can swim 25m** (3.4.2.1). School swimming has struggled to return to pre-pandemic levels with significantly less schools attending (and many not attending for the full 15 session

programme). This means we are not meeting the recommended ability to swim 25m performance target by the age of 11 for almost 60% of children across the County. Financial and time pressures may be affecting attendance, with feedback from schools being gathered to inform future planning. Ongoing dialogue with SwimWales, Welsh Government Sport Policy Unit to try and influence national policy and funding.

- Over **215,000 children** participated in **sport and physical opportunities** facilitated by Actif Communities during 2022/23 (3.4.2.8). With services resuming post-COVID, participations have returned more to normal.
- Assistant Development Officers funded to the end of March 2023 through Sport Wales Rescue Package Funding increased participation in school significantly in Cycling, Athletics and Triathlon. Nearly 61,000 participations in the Couch to 2km programme took place in schools across the county getting children active over an 8-week period.
- The ongoing development of water sports opportunities for children at Llandysul Paddlers has seen over 17,860 participations in 22/23. The sessions range from general activity on the lake or river to Duke of Edinburgh and school residential groups.
- 22/23 saw the launch of a new programme funded through the Child Development Fund called Amser Actif where children have the opportunity to develop basic fundamental skills in community settings such as village or community halls. The sessions run in Cwm Aman, Kidwelly and Gwendraeth have proved very popular with families and initial feedback on improving confidence, competence and motivation to be active, is positive.



Supported Housing

- To support the Cabinet's ambition (CV18) to re-balance the market and take the profit out of children's care we have opened an in-house children's home (Ty Magu) during the year.
- Children's services continue to work in partnership with housing and youth services to develop new improved supported accommodation services with increased support for vulnerable young people aged 16-25 within their home communities.
- The new In-house Supported Lodgings scheme is now up and running and already providing support to 10 young people aged 16-18 to ensure they receive the best start in life and improve their early life experiences including those who have more complex needs.

Fostering & Adoption Support Services

- Mid & West Wales Adoption Service (MWAS) is working in partnership with Reflect to provide improved support to birth parents at earlier stages in the adoption process. A significant level of support is also provided to children and adopters to ensure the right support is provided at the right time by a range of professionals.
- MWAS is working with National Adoption service to embed the Wales Early Permanence framework which will ensure children experience less loss and separation if there is a need to be placed with adopters which in turn will help improve their emotional well-being and outcomes as they develop through their childhood.
- We are working to increase foster placement choice by recruiting more foster carers with the skills and experience to manage children who have more complex needs. This is a key objective for 2023/24 (CV 21).
- Unfortunately, we have seen a reduction in foster carer households across Carmarthenshire this year due to carers retiring or leaving due to personal circumstances, alongside the cost-of-living crisis. This is a national as well as local issue that the department and Foster Wales are trying to improve on by supporting local authorities to recruit and retain more foster carers. WG funding has also been made available for 2023/24 to recruit a marketing officer specifically to the fostering service.

Corporate Parenting & Child Welfare

- ⦿ The Team Around the Family (TAF) co-ordinators ensure there is extensive local community knowledge and engagement and the team continue to focus on early intervention and support for families in their local communities.
- ⦿ Trauma Informed Practice and Attachment Awareness restorative practice is now embedded in the 4-phase inclusive behavioural model in schools.
- ⦿ New membership has been established for the Corporate Parenting Panel and new guidance issued by Welsh Government and a workshop planned to develop a new corporate parenting strategy to be compliant with the expectations of this with an increased focus on accountability from all departments across the council.

Is anyone better off?

Our Young People, Our Futures, Our Communities

Carmarthenshire's new in-house supported Lodgings Service is responsible as a county resource to provide temporary accommodation to support our most vulnerable young people aged 16-18 within Carmarthenshire to gain the independent living skills, they need to ensure the best positive outcomes to empower young people on their journey into independence.

A recruitment poster for Supported Lodgings providers. The poster features a graphic of three interlocking puzzle pieces in blue, orange, and green. The text on the poster is as follows:

Become a Supported Lodgings provider

Carmarthenshire's young people between 16-18 years **need your help.**

Could you be the **missing piece** to empowering and supporting young people who are homeless, at risk of homelessness, looked after or seeking asylum on their journey to independent living.

If this is you, please get in touch.
SupportedLodgings@carmarthenshire.gov.uk
Full training and support provided plus a paid allowance.

Our Ethos
Our Young People, Our Futures, Our Communities

carmarthenshire.gov.wales

Cyngor Sir Gâr
Carmarthenshire
County Council

What and how we can do better

See our delivery plan to achieve this objective in Appendix 7

Governance Arrangements

- Corporate Parenting Panel
- CYSUR Audit & Evaluation Multi-agency group
- Accommodation Panel
- Multi-Agency Forum for Looked After Children and Care Leavers (MALAC)

1b - Service Priority-Early Years

Flying Start is expanding in a phased approach across the county.

Phase 1 of the expansion is already complete, and Phase 2 is due to commence in April 2023 to reach a target of 249 children aged 2-3 years by 31st March 2025. Once fully rolled out all families with children aged 2-3 years will be eligible for 12.5 hours of funded, high-quality childcare for 39 weeks of the year.

The 'Summer of Fun' and 'Winter of Well-being' funding enabled approximately 15,000 children and young people aged 0-25 to benefit from free activities across the county.

Why this is important?

- ⦿ Protecting children who are experiencing, or are at risk of abuse, neglect, or other kinds of harm is our priority. Our focus is on early intervention / prevention to ensure all children can reach their full potential and be healthy, happy, and safe. Helping to give every child the best start in life and improve their early life experiences is our key aim.

How well are we doing (and how do we know)? ⓘ Sources of evidence

Success Measures / Explaining the Results

- ! We had **72.5% attendance at Flying Start** settings for 2022/23 (9.1.8.1), this did not meet our target of 80% and is slightly below last year (72.6%) and pre-COVID figures (79.2%). On a positive note, the % of **unauthorised absence** (9.1.8.8) are at their lowest at **1.36%**. We continue to work with families to overcome some of the anxieties. Getting families to report absence is an achievement and therefore it's encouraging to see families that are engaging well with the childcare settings and reporting absences.

Progress in 2022/23

- ⦿ **Flying Start** – The Flying Start App is integral especially during the FS expansion, in reaching families, providing key messages, such as health, language and play, safety messages, information, and links to the support services. Due to the digital officer's post being filled the App has been developed and further utilised to reach families e.g. families can book onto courses and have updates on their child when in childcare.
- ⦿ **Summer of Fun / Winter of Well-being** – Welsh Government funding (£270,000 and £434,689 respectively) enabled a significant package of support to be provided designed to help children, young people, and their families recover from the pandemic to ensure no child was left behind. Grants were allocated to play providers across the county and funding directly linked to the gaps identified within the Play Sufficiency Assessment.
- ⦿ **Families First** – early intervention support services for disadvantaged children, young people and their families have developed in line with the Family Support Strategy. During 2022-23 outcomes have been very positive:

- **9,230** individuals supported from the Families First (FF) programme, of which 6011 (65%) were new individuals.
 - **4,621** families supported from the FF programme, of which 2881 (62%) were new families.
 - **798** single agency Joint Assessment Family Framework (JAFF's) were closed with a forward movement of 749 (94%) on the distance travelled tool.
 - **25** cases were stepped up to Social Services, and 145 cases were stepped down from Social Services to the FF programme.
- **Family Information Service (FIS)** have ensured families and professionals have received updated information on services, resources, and developments. FIS Facebook page has 1,195 followers and 34,390 website hits.
 - **30 hours Childcare Offer National Digital Service** - promotion and support has continued to ensure eligible parents and childcare providers are familiar with the process. 522 parent applications were received and processed between 1st January to 31st March 2023 and 149 childcare providers have completed their on-line registration. £1,694,077.50 has been paid to local childcare providers in Carmarthenshire to eligible children during the year (1st April 2022 – 28th February 2023).
 - Our most recent **Childcare Sufficiency Assessment 2022-27**, which was submitted to Welsh Government in June 2022, did not indicate any quantitative or qualitative sufficiency pressures for Foundation Learning funded 3-year-old places within approved Childcare settings across Carmarthenshire. Several approved Childcare Providers reported having vacant places in Autumn 2021 which would suggest we had surplus places in certain locations throughout Carmarthenshire.

Scrutiny Task and Finish Review	<p><u>Education and Young People and Welsh Language Scrutiny = Task and Finish</u> <u>A review of the current provision for early years education, childcare and play opportunities.</u></p> <p>In 2018/19 the Education & Children Scrutiny Committee completed a Task & Finish Review of the current provision for early years education, childcare and play opportunities.</p> <p>One of the conclusions identified in the report was that the Authority's 'Rising 4s' policy is markedly different to other neighbouring local authorities and that the 'Council undertakes a formal review of its current admissions policy for full time education for 4-year-olds (the rising 4s policy). A project group has completed a review of the 'Rising 4s' Policy (pupils admitted to primary schools' full time the term of their 3rd birthday) with a view to rationalising provision of full-time education for 4-year-olds in Carmarthenshire as part of the Admissions Policy and to bring it in line with other neighbouring authorities.</p> <p>The authority is due to consult on the proposals in the Autumn Term 2023 with a view to implement at the start of the academic year 2025/26</p>
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- The 2022 **Play Sufficiency Assessment** identified a need to work in partnership with Education Officers and schools to ensure children have access to rich play environments both during and outside of teaching hours. This work is developed and delivered in partnership with Education Support Advisors and Healthy Schools officers.
 - A Quality Assessment framework for play provision is in development and will be utilised as a framework to quality assure the play opportunities provided within settings and communities.
- **The Regional Maternity and Early Years** Strategy has been finalised. Both the regional steering group and the local operational groups continue to meet regularly implementing priorities. The Early Years Integration Team has been successful in being part of the Save the Children Better Start research project and accepted as part of the Save the Children Ehangu project for 2023/24.

Is anyone better off?

Expansion of the Flying Start early years scheme



Flying Start is expanding in a phased approach across the county. Welsh Government have announced a continued commitment to the Flying Start Programme, which historically has supported 36,000 children aged 0-4 years and their families living in some of the most deprived communities across Wales. In line with the co-operation agreement with Plaid Cymru this commitment has been extended to deliver a phased expansion of early years provision to include all two-year-olds with a particular emphasis on strengthening Welsh-medium provision.

This expansion of early years provision will be delivered across Wales through the Flying Start Programme. Flying Start Carmarthenshire will continue to use a geographical approach highlighting those communities most in need.

Carmarthenshire expanded their programme initially with an additional 127 families in September 2022 which is now complete. Flying Start Carmarthenshire will commence the second phase of an expansion for childcare only in April 2023 to reach a target of 249 children aged 2-3 years by 31st March 2025.

Once the Flying Start scheme has been fully rolled out, all families in Wales with children aged 2 to 3 years will be eligible for 12.5 hours of funded, high-quality childcare for 39 weeks of the year.

To meet this target, existing Flying Start childcare providers will be supported to expand their reach, with work ongoing to encourage new providers, including those who specialise in Welsh-medium provision, to offer the programme.

What and how we can do better

See our delivery plan to achieve this objective in Appendix 7

Governance Arrangements

Childcare and Early Years Steering Group
Play Sufficiency Steering Group
Regional Maternity and Early Years Steering Group

1C - Service Priority-Education

Overall, pupils are happy, safe, thriving and are fulfilling their personal, social, and learning potential.

Pupil surveys show Health and Wellbeing is generally good across all our schools.
Overall, outcomes for GCSE in 2022 are higher than 2019 when exams were last sat.
We have enhanced support for pupils with Additional Learning Needs and vulnerable learners.

Why is this important?

- ⦿ We will support all Carmarthenshire learners. The future direction of Education Services will focus on supporting learners to become:
 - Ambitious, capable learners, ready to learn throughout their lives.
 - Enterprising, creative contributors, ready to provide a full part in life & work.
 - Healthy and confident individuals, ready to learn fulfilling lives as valued members of society.
 - Ethical, informed citizens of Wales and the world.



How well are we doing (and how do we know)? ⓘ Sources of evidence

Success Measures / Explaining the Results

1.9% year 11 pupils &
3.8% year 13 pupils
are **Not in Education,
Employment or Training (NEET)**

(Previous year - Yr 11: **1.1%** &
Yr 13: **2.7%**)



The % of Year 11 and Year 13 pupils that are Not in Education, Employment or Training (NEET) have increased (worsened) during 2022. With **Year 11** pupils increasing from **1.1% (21/1,885) to 1.9% (36/1,914) (PAM/009)** and **Year 13** increasing from **2.7% (18/678) to 3.8% (26/691) (5.1.0.2)**. Despite this, the Year 11 result when compared other authorities, has moved from 18th in the previous year to 10th in 2022, the Welsh average has also increased from 1.6% to 2.1%. We have remained in 15th place for Year 13, but the Welsh average has increased from 2.3% to 2.8%. The Youth Support Service has delivered the Youth Engagement and Progression Framework though out the last year. There has been work undertaken to ensure that knowledge of the framework is understood within Education and Children`s Services Department. Last Autumn, secondary Schools and other key stakeholders were surveyed on their views of the delivery of Vulnerability Assessment Profile Meetings (which are part of the framework). All European Social Fund projects linked with the Youth Support Service have now been successfully completed in 2023 and have ended. Work continues to identify replacement funding for ESF projects, and we are liaising closely with WG on this matter.

- ⦿ A consultation conducted with our residents in 2022 indicated that there was overall agreement from the 2,195 respondents that local schools provide children and young people with a good education with an Average Index Score (AIS) of 0.52.

- An inspection will take place in July 2023.
- The Council has prepared a self-evaluation against the inspection framework.
- 'Inspectors should evaluate whether corporate and other strategic plans are consistent with each other – such as this Well-being Objective priority.

Progress in 2022/23

Education Outcomes

Standards of learning and progress overall

GCSE 2022

- ⊙ Most pupils achieve good progress in their maths, numeracy, literacy, language and communication and digital skills overtime.
- ⊙ Overall outcomes for GCSE in 2022 are higher than 2019 when exams were last sat, but lower than 2021, when we had CDGs (Centre Determined Grades).
- ⊙ Overall standards at the end of Key Stage 4, in the three years prior to the pandemic, were high. Outcomes for pupils in Carmarthenshire's secondary schools were strong and generally above or well above Welsh averages.

Pupil Results

% 5 or more A*-G		
Category	2021 (Centre Determined Grades)	2022
Non -Free School Meals	97.5%	96.9%
Entitled to Free School Meals	88.6%	84%
Difference	8.9%	12.9%
% 5 or more A*-C		
Non -Free School Meals	85.5%	81.5%
Entitled to Free School Meals	59.4%	51.5%
Difference	26.1%	30%

A gap exists between the achievements of those entitled to free school meals and those that are not.

A Level 2022

- ⊙ Overall outcomes at A Level in 2022 are higher than 2019 when exams were last sat, but lower than 2021, reflecting national trends.
- ⊙ In the 3 years prior to the pandemic the % of pupils attaining the Level 3 threshold remained above national averages for 2 out of the 3 years, dropping very slightly below national averages in 2018/2019.
- ⊙ The percentage attaining A* at GCSE has increased significantly from 7.3% in 2019 to 11.4% in 2022. The percentage attaining A*-A at GCSE has increased significantly from 21.3% in 2019 to 27.3% in 2022. The increase was reflected nationally.
- ⊙ At A Level, the percentage attaining A* has increased significantly from 8.4% in 2019 to 17.2% in 2022. At A Level, the percentage attaining A*-A has increased significantly from 24.9% in 2019 to 40.1% in 2022. The increase was reflected nationally.

Additional Learning Needs

- ⦿ There are currently 7,126 learners with Additional Learning Needs (25% of the cohort), and most are making progress in mainstream and specialist settings. We support the largest percentage of ALN pupils in Wales, 11.6% above the last recorded Welsh Average (Pupil Level Annual School Census 2023).
- ⦿ Most pupils with additional learning needs are making good progress in line with their baseline assessments and expectations.
- ⦿ Most pupils within 'specific groups' are achieving suitable progress in line with their range of complex, individual needs.
- ⦿ Schools receive high quality support for ALN (Additional Learning Needs) transformation.
 - Carmarthenshire has expanded workforce capacity to meet the demands of delivering the new ways of working specially to support the provision of additional learning provision in mainstream schools. However, the duty to favour mainstream provision will necessitate further growth in central services to strengthen and build capacity in all areas and limit the requirement for growth in specialist setting provision and reconsiderations of school decisions.
 - A recent review of additional learning provision has resulted in the creation of a four-phase model recognising the importance of strengthening schools universal learning provision and ALP underpinning inclusion and equity for all identified need.
 - Impact of ALN school quality assurance visits is evidenced through good outcomes in ESTYN inspections indicating that schools are well prepared and effectively embedding the new ALN system.

Children Looked After

- ⦿ Factoring in cohort size and the pandemic, there has been a **marked improvement in Children Looked After** attainment.

Year	A*-G%	A*-C%
2014/15	28	5.5
2017/18	72	44
2018/19	86	26
2019/20	100	90
2020/21	83	56
2021/22	50	17

79% of our Carmarthenshire care leavers are engaged in education, training or employment. This is an improvement on previous years (20/21 – 75%; 21/22 – 74%)

Wellbeing and attitudes to learning

- ⦿ Health and Wellbeing is generally good across all schools. Pupil wellbeing has improved since their return following COVID with most learners feeling safe and happy at school.
- ⦿ Attitudes towards learning is generally good in nearly all schools, with most pupils demonstrating good engagement and respect towards their peers and adults.
- ⦿ Behaviour is generally good in all schools and pupils are developing as respectful, ambitious, and capable citizens.

Carmarthenshire ESTYN inspections note that the wellbeing landscape is consistently good post Covid which demonstrates the impact of the greater focus on Wellbeing since March 2020

- ⦿ The Local Authority makes effective use of pupil surveys to gauge the views of learners. A thorough analysis of 1700 learners in 2022 provided clear intelligence which was used effectively as part of our forward

planning. For example, only 62% of pupils informed us that there was acceptable behaviour at breaktime. This was clear data used to support our 'Your behaviour impacts everything and everyone campaign' and led to an addition £500k investment in our secondary schools.

- 71.8% of pupils like school most of the time or better whilst 87% of pupils feel safe in school and often feel very safe (42.2%). This is confirmed by parents, 87.5% of whom agree or strongly agree that their child is safe in school.
- Safeguarding is strong in nearly all schools. In the very few schools where Estyn have identified a Health and safety issue pertaining to car parks, the LA is working with Governing Bodies to resolve these.

Attendance


- In the current academic year attendance levels in both sectors are above the level of 2021- 22 by 1.6 percentage points in primary and 3.9 percentage points in secondary schools. This highlights that attendance is generally improving, including an uplift of improvement for eFSM learners. There is variation between schools in both sectors with some making considerably more progress than others.

Exclusion

- The fixed term exclusion rate in Carmarthenshire is rising in line with Welsh data (once the effects of COVID-19 and lockdown periods are taken into account). Whilst rising, this compares favourably with Welsh Data, our figures are still below national average data.

Education Services

How regulators have judged our schools:

	<p>Few or our schools require follow up after inspection.</p> <p>Summary of Estyn Outcomes 2017-23 Based on published reports</p> <p>Since March 2022 there is a new inspection framework and Estyn no longer provide summative judgments for individual inspection areas. Inspectors can still place a school into Estyn Review if they judge that the school would benefit from a short period of time to improve a few aspects of their work. The two statutory categories of follow up remain unchanged. This is where schools need significant improvement or require special measures.</p>
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We want to reduce the proportion of schools requiring follow-up activity following an Estyn inspection.

Academic Year	Number of schools inspected	No Follow up	Estyn Review	Significant Improvement	Special Measures
2017-18	17	13	3	1	
2018-19	14	5	6		3
2019-20	13	7	6		
2020-21 (Covid)	No inspections				
2021- 22 Inspections Re -start New Framework	13	11		1	1
2022-23	8	7	1		

Since Estyn have started to inspect schools post Covid in March 2022, many of our schools have had no follow up or very few in a category. In nearly all cases there is close alignment between Estyn outcomes and the departments understanding of school’s strengths and areas of improvement.

An additional five schools were inspected in March -April 2023 -but their reports are not yet published. Coedcae / Mynydd y Gareg / Penygaer / Pontyberem / Llangadog.

Support for school improvement

- ⦿ The school improvement team has effective systems to monitor the challenge, support and interventions in all schools, utilising information from across the Department. The school improvement team focuses well on ensuring differentiated support, impacting positively on schools causing concern.
- ⦿ Most headteachers agree that the local authority knows its schools well due to the consistently rigorous and collaborative approach to school improvement across the education department, alongside our schools, pupil referral units and specialist settings.
- ⦿ Most headteachers agree that the local authority challenges and supports them on their performance, providing effective interventions to improve outcomes for all learners.
- ⦿ The directorate's senior leadership team meets Chairs of governing bodies each term collectively, addressing key strategic issues. Feedback from the governing body training and development programme and briefing sessions is positive, as areas of focus directly align to national priorities and to the analysis of need following monitoring visits.

Support for vulnerable learners

- ⦿ There is a strong network of support to help schools improve and manage behaviour.
- ⦿ Following a behaviour review undertaken across all schools a model was agreed to address providing equitable and consistent behaviour support services. The new service delivery model has doubled the number of staff on the Behavioural Support Community Team. Qualitative data collected provides a very positive response regarding the support of the team and the impact they are having in the training provided.
- ⦿ To enhance the specialist BESD support available in schools, the Local Authority listened to the concerns of Headteachers in Secondary Schools and agreed to provide funding to each school to employ an additional member of staff to support vulnerable learners demonstrating BESD. (£500k)
- ⦿ There is a strong service to support schools in managing and improving attendance.
 - LA and school-based attendance data is shared routinely with the Departmental Management Team to identify monthly trends in sectors and to identify schools where there may be cause for concern. This data is further shared with schools' Education Support Advisors as part of their support and challenge to schools.
- ⦿ The Youth Support Service works effectively with a range of partners to ensure that children and young peoples' needs are met and that they are safeguarded well.
 - The service has received several national and UK-wide accolades and ensures a Youth Worker for every Secondary school as well as universal and targeted provision. The LGBTQIA+ work is highlighted as 'sector leading' within the Youth Work Quality Mark report.
- ⦿ The Carmarthenshire Youth Council provides robust, meaningful opportunities to seek and respond to the views of our young people.

Admissions

- ⦿ The authority manages admissions to its schools well, and in line with statutory requirements, enabling most learners to obtain places at their first-preference school. The percentage of successful first choice applications to date for the normal round 22/23 for Primary is 80.64% and is 88.44% pupils for Secondary Schools.

Modernising Education Programme (MEP)

- ⦿ We have completed projects at Ysgol Rhys Prichard, Ysgol Pum Heol, Ysgol Llangadog and Ysgol Gorslas. Ysgol y Castell Phase 1 (new school building) was completed in November 2022 with Phase 2

(Demolition/MUGA/Sports pitch) due for completion in Summer 2023. Work continues on site to provide Ysgol Pembrey with a new school building with Phase 1 occupation expected in November 2023.

- ⦿ A review of school catchment areas across the Authority will align with the ongoing review of the Modernising Education Programme (MEP) to reflect potential changes to the overall school footprint across the Authority.
- ⦿ Carmarthenshire County Council is currently updating data on the suitability, sufficiency and condition of its schools including PRU's and specialist settings. Having been identified as a corporate risk, a rolling programme of suitability assessments, and a rolling programme of condition surveys has been implemented for all non-housing building stock including schools and PRUs
- ⦿ Carmarthenshire County Council has clear priorities for investment via its Modernising Education Programme (MEP). The Programme is a strategic investment and rationalisation plan to transform school provision. It is kept under review to ensure that its school reorganisation and investment proposals retain flexibility at their core to reflect changing circumstances in a continually developing society and be responsive to changes in the education policy framework.

<u>School Organisation Consultation Process</u>	
Scrutiny Task and Finish	In 2021 the Education and Children Scrutiny Committee agreed to establish a Task and Finish Group to review the current consultation process for school organisation changes, including changes in linguistic provision and closure of schools. Several recommendations were made and accepted by Cabinet and are being implemented into the process where appropriate

- ⦿ In 2019, we undertook a survey of school sites in relation to pedestrian and vehicular health and safety. As a result of this, highest risk sites were highlighted for investment. This survey is currently being repeated.

Welsh Medium Education

- ⦿ The Authority successfully identifies the demand for Welsh medium education and meets this demand and provision in all phases reflects the Authority’s Welsh in Education Strategic Plan (WESP). Carmarthenshire's WESP is innovative and ambitious and is effectively focused on ensuring Welsh medium education is available to all learners, within reasonable distance from their homes.
- ⦿ The plan focusses rigorously on proactively ensuring that all schools can move along the language continuum, specifically focusing on the advantages of access to learning during the Foundation Phase through immersion methodology. As a result, the supply and demand for Welsh medium education across the authority continues to increase.
- ⦿ It is noteworthy that, since 2016, eight primary schools have positively changed their linguistic categorisation, providing increased opportunities to learn through the medium of Welsh.

Self-evaluation and improvement planning

- ⦿ Improvement planning is firmly based on the analysis of a broad range of data.
- ⦿ A notable feature of departmental structure is the Strategic Focus Groups, which provide important opportunities to strategically improve key issues for the education system based on local and national priorities.
 - A biennial Headteacher questionnaire provides important feedback and constructive suggestions for adapting and developing future service delivery. Pupils and parents are also consulted, and all information is cross-referenced and triangulated against corporate priorities, against information gleaned from focus groups such as several Headteacher fora, unions, and officer staff groups.

Safeguarding arrangements


Corporate Safeguarding

- The newly revised [Corporate Safeguarding Policy](#) provides a framework for every service within the Council setting out responsibilities in relation to safeguarding and protecting children and adults at risk as well as the methods by which the Council will be assured that it is fulfilling its duties. This is supported by a robust Business Plan addressing identified priorities. The Corporate Safeguarding Officers Group, which consists of key representatives from a range of Departments and Chaired by the Statutory Director of Social Services, has a clear Terms of Reference and has overview of the Corporate Safeguarding Policy and monitors the implementation of the Safeguarding Action Plan. Reports are presented to CMT. Key safeguarding indicators and risks have been identified and are reported on regularly as part of the corporate Performance Information Management System (PIMS).

Safeguarding in schools

- Safeguarding training for schools and for Designated Safeguarding Persons is kept updated on a termly basis, in response to emerging themes, trends, guidance and changes in legislation, and is also reviewed annually.
 - Feedback from course participants indicates that these updates ensures that the training continues to be highly relevant to the needs of schools and to the safeguarding of learners.
 - The training for schools and DSPS is provided on a regular, rolling programme. School staff and staff from the Music Service, TADG, Child Protection Officers, Residential Child Care Workers, MEAS and Area 43 counsellors have received training ensuring that they are up to date with consistent training, in line with the timescales in Keeping Learners Safe guidance.
- In nearly all schools, learners are confident with online safety and share strategies for staying safe online. However, a very few settings needed to establish a program of regular online safety lessons. Interacting and collaboration occurs in a minority of schools and mainly with older learners.

Use of resources

<p>Internal Audit</p> 	<p>Schools Expenditure (Final Report Issued: 4th April 2023)</p> <p><u>Objective of the review:</u> The review sought to provide assurance that schools' expenditure is appropriate and has been committed in line with the Authority's Financial Procedure Rules for Schools and other relevant policies. The review covered the controls and procedures in operation.</p>	<p><i>Assurance Rating</i></p> <table border="1" data-bbox="1248 1413 1513 1547"> <tr> <td style="text-align: center;"><i>High</i></td> </tr> <tr style="background-color: #FFD700;"> <td style="text-align: center;"><i>Acceptable</i></td> </tr> <tr> <td style="text-align: center;"><i>Low</i></td> </tr> </table>	<i>High</i>	<i>Acceptable</i>	<i>Low</i>
<i>High</i>					
<i>Acceptable</i>					
<i>Low</i>					

- The Council's allocation of resources reflects the priority afforded to education services. The local authority spends above the indicator-based assessment for education services and has in recent years increased and protected schools' budgets against a backdrop of financial pressures across the Council.
- The Council has protected/prioritised school funding despite need to find larger budget reductions across other services. This has meant that school budgets are higher than would have been the case if they had been treated on an equivalent basis.
- Additional funding is provided every year to departmentally resourced education services for demand/legislative or unavoidable service pressures identified.
- The authority has a comprehensive range of good value Service Level Agreements (SLAs) in place with nearly all schools buying into all the SLA's.

- ⊙ In 2022/23 Carmarthenshire delegated 87.9% of the education budget (excluding school transport) to schools which was above the Welsh average of 86.8%.
- ⊙ The authority is aware of current financial risks and those on the horizon and we recognise that it will be necessary to respond to increasing challenges, including potential increases in costs relating to staff pay and pensions, energy and transport.

Healthy Eating And Living And Making Healthy Choices

- ⊙ Nearly all pupils have a good understanding of how to keep fit and healthy and have a solid understanding of the importance and benefits of eating and drinking healthily along with undertaking physical exercise
- ⊙ Engagement in sporting activities both within and outside school hours is increasing and, where numbers are low, schools are responding creatively with innovation. For example, having learners to design their own PE kit, giving the bronze ambassadors more responsibility, arranging specific Health and Wellbeing days in the outdoors.
- ⊙ The percentage of participation in physical activities and sport across Carmarthenshire (41%) is higher than the national average (39%)

School meals

- ⊙ Monitoring visits are ongoing. All Catering assistants have completed the Food safety and Allergen training with only a handful of breakfast staff to complete. These are employees with limited IT skills or no access to computers who our Catering managers have had to support directly. Training and induction will be rolled out to all new starters and mobile catering officers.

Sport and Leisure

- ⊙ In response to local and national insight the **Actif** Communities team have rolled out a '*Physical Literacy*' programme to improve the quality of school sport and physical activity. This is being achieved through a whole-school approach via a package of school staff training, mentoring and support. Since the programme's inception in September 2022, 24 Schools have received training for their entire staffing workforce as well as follow-up mentoring session to embed the learning and provide further support. Initial impact assessment demonstrates increased confidence and competence levels of school staff with improved understanding the importance of physical literacy and increased knowledge of resources to further enhance the quality of delivery.
- ⊙ The *Young Ambassador Programme* in Schools continues to go from strength to strength with over 400 Ambassadors leading and inspiring the next generation to be more active. Around 25,000 participations were recorded in 22/23 lead by Ambassadors on their school yards or halls.
- ⊙ The *Actif Communities' Intervention and Engagement* programmes have seen targeted support provided across Carmarthenshire's secondary schools for young people who are disengaged or struggling to take part in regular school sport and PE. Following the 10-week programmes pupils are re-introduced to school sport and PE with heightened levels of confidence, competence and motivation. 365 Children across the county benefited from this initiative with plans to develop the programme further to develop the way in which we measure and demonstrate the impact this has on young people.
- ⊙ *Actif Anywhere Schools* was launched in January 2023 with a free trial period for schools to take part in the initiative. Actif Anywhere Schools provides live-streamed activity straight into classrooms across the county as well as a bank of on demand sessions. As well as the physical benefits of being active, the sessions help improve mood, concentration and memory of the children.



- ⦿ We will work in partnership to look at the issue of around a third of our children and young people being classified as overweight or obese in the County, with the figure being one of the highest in Wales. This is a wider public health issue, and the Council will have a significant contribution through school dinners and leisure. A scrutiny task and finish working group has been established to review this issue during 2023-24, with work already underway. This area will continue to be a key focus for our prevention and early intervention work and affect better life-long habits for our residents.

What and how we can do better

See our delivery plan to achieve this objective in Appendix 7

Governance Arrangements

Cabinet Advisory Panels

- **Corporate Parenting And Safeguarding Panel**- The Corporate Parenting Panel provides a level of scrutiny, monitoring, oversight and challenge as to how well the Council is doing in meeting the needs of looked after children and care leavers.
- **School Improvement Panel** - The School Improvement Panel was established to enable the County Council to effectively discharge constitutional and statutory responsibilities for monitoring school performance, constantly striving to improve educational outcomes for our pupils
- **Education Admissions Forum**- The Council is required under The Education Act 2002 to establish an Admission Forum which has the power to advise the Local Authority on matters connected with the determination of admission arrangements.
- **Welsh In Education Forum** - The WESP sets out a requirement for each local authority to establish a Welsh Education Forum In legislation the Forum is described as follows-Welsh medium education forum” (“fforwm addysg cyfrwng Cymraeg”) means a body established by a local authority for the purpose of improving the provision of Welsh medium education the members of which consist of local authority officers and such other persons as the local authority considers appropriate.

Education, Young People and the Welsh Language Scrutiny Committee

Cabinet Member for Education and Welsh Language

8 Education Strategic Focus Groups

Well-being Objective 2 – Live & Age Well

Enabling our residents to live and age well



Overarching judgement

Just over a third of Carmarthenshire households are thought to be living in poverty, a situation which will likely be made worse by the cost of living crisis. In response to this the Council has developed a stronger and more integrated approach to support residents.

Following the pandemic, we have seen increased demand for all social care services, made more challenging by the increasing complexity of cases, however, we have continued to innovate, develop and protect the most vulnerable. We are also clear regarding priorities and service improvements going forward.

We have delivered over 1,000 additional affordable homes since 2019/20 in recognition that the additional supply of homes in our rural and urban communities is key to enabling community resilience and cohesion.

Why this is important

We want to enable our residents to live and age well and participate fully in society. To achieve this, we need to:




- Tackle poverty and reduce its detrimental impact.
- help people to maintain their independence at home for as long as possible.
- Ensure good quality affordable homes.



The key overarching indicators and measures we set ourselves for this overall objective

The table below shows the overall population indicators and performance measures which will be monitored for Well-being Objective 2.

Population Indicators in the main are publicly available data that have been identified to develop an understanding of trends and Carmarthenshire's position relative to the other local authorities in Wales. Through our well-being objectives the Council has an important role to play in making progress against these indicators, however, it should be noted that these are not solely indicative of the Council's performance and will be influenced by many external factors.

Performance Measures are inclusive of statutory returns, internal Council measures and consultation findings that we utilise to measure and monitor performance on a regular basis. These are the direct responsibility of the Council.

Population Indicators			
Indicator	Trend		Explaining the Data
	Male	Female	
Healthy Life Expectancy (HLE) at Birth			<p>Healthy Life Expectancy is Decreasing for Males and Increasing for Females</p> <p><i>The trendlines adjacent cover the periods 2017/19 to 2018/20.</i></p> <p>HLE measures the number of years someone is expected to live in good health. Generally, people are living longer than ever before due to advancements in health care and a general improvement in living standards.</p> <p>However, there are variations between sex and where a person lives. HLE for males in Carmarthenshire is lower than that for females and saw a decrease between 2017-19 and 2018-20 from 60.4 to 59.7. This is the 18th lowest level of all local authorities in Wales and is less than the Wales average of 61.5.</p> <p>Female HLE increased slightly over the same time period from 61.1 to 61.8. This is the 13th lowest level of all local authorities and is also less than the Wales average of 62.4.</p> <p>This is an important consideration in Carmarthenshire as the county is home to an above average level of people aged over 65, which, when coupled with a HLE which is below average, could result in increased pressure on health and social care services.</p>
% of People Living in Material Deprivation			<p>Levels of Material Deprivation are Rising</p> <p><i>The trendline adjacent covers the period 2018/19 to 2022/23.</i></p> <p>Material deprivation is a measure which is designed to capture the consequences of long-term poverty on households.</p> <p>The most recent data (2022/23) indicates that 16.7% of households in Carmarthenshire are living in material deprivation. This is the 7th highest level of all local authorities in Wales and an increase on figures for 2020/21 (12%).</p> <p>This increasing trend is in line with generally increasing trends for poverty rates. The ongoing cost of living crisis is also likely having a detrimental impact on household deprivation levels.</p> <p>The Council is undertaking significant cross-departmental work to support residents affected by the cost of living crisis and improving the lives of those living in poverty. Intelligence gathered has resulted in the development of a Tackling Poverty Plan which encourages an integrated approach.</p>

<p>Adult Mental Well-being Score</p>		<p>The Score for Adult Mental Wellbeing is on a Downward Trend which is Consistent with National Trends</p> <p><i>The trendline adjacent covers the period 2016/17 to 2022/23.²(Scores³ are out of 70, with a higher score indicating a better result).</i></p> <p>The score for Carmarthenshire as of 2022/23 was 48.3, a decrease on previous figures for 2021/22 (48.8). This is perhaps indicative of the effects of the pandemic, in which we saw the most significant change to normal life in decades. Decreases were seen at a Wales level also.</p> <p>Carmarthenshire’s position relative to the other local authorities in Wales is the 10th lowest, compared with 11th lowest for the previous year.</p> <p>Findings of a recent residents’ consultation indicate that there was overall agreement from respondents that consideration should be given to supporting people’s mental health in the county.</p> <p>The Council recognises this and is committed to working with partners to provide readily accessible and appropriate levels of support to individuals with mental health issues, focusing on an expansion of access and support to children and vulnerable adults.</p>
<p>Adults who have 2 or more healthy lifestyle behaviours</p>		<p>The Number of Adults with 2 (or more) Healthy Lifestyle Behaviours is Increasing</p> <p><i>The trendline adjacent covers the period 2018/19 to 2022/23.</i></p> <p>Healthy lifestyle behaviours are directly related to HLE as noted above and are defined as:</p> <ul style="list-style-type: none"> • Not smoking, • Being a healthy weight, • Eating five fruits/vegetables a day, • Not excessively drinking alcohol, and • Undertaking physical exercise in line with guidelines. <p>Carmarthenshire has seen a very slight improvement on figures for the previous year moving from 92.4% to 92.5%. This has translated to the county exhibiting the 9th highest figure of all local authorities in Wales, an improvement from 13th the previous year.</p> <p>This is slightly higher than the Wales average which sits at 92.3%. Continued improvement for this measure would likely translate to an improvement in HLE.</p>

² This question was not asked for 2019/20 therefore there is no comparable data for this year

³ This score is derived from the Warwick Edinburgh Mental Well-being Scale and is intended to measure mental well-being as opposed to mental illness or disorder.

Outcomes we set ourselves

Corporate Strategy Outcomes	Progress during 2022/23	Improved Yes/No?
<p>Help and support to alleviate the effects of the 'cost of living' crises and poverty in the County</p>	<p>Cross departmental work to tackle the Cost-of-Living crisis has developed a stronger more integrated approach within the Council and has better consolidated and identified what we are doing, can do and need to do.</p> <p>At a household level the most recently available paycheck data suggests that 34.5% of all households in Carmarthenshire are living in poverty⁴, this translates to around 28,730 households. This is a slight decrease of 1.1% since last year which mirrors trends seen nationally</p>	<p>Yes</p>
<p>Seamless integrated services between Health and Social Care</p>	<p>We continue to have an integrated service between the Health Board and Carmarthenshire County Council for older people and people with physical disabilities. Over the last year, we have relooked at our integrated management structure to ensure that our services can benefit all Carmarthenshire residents equally regardless of where they live.</p> <p>We have continued to develop our Home First approach to help those in hospital get home quicker and support those in crisis in the community to prevent them going to hospital in the first place. We now have a multi-disciplinary team based at our offices at Eastgate made up of a range of health, social care and third sector professionals to support those leaving hospital and those in crisis in the community. This team includes an Advanced Paramedic Practitioner who can support with diverting ambulances from the Emergency Department and Llesiant Delta Well-being (our council owned arms-length company) who are able to provide short term support for those in crisis through their rapid response service. Llesiant Delta Wellbeing are now supporting thousands of elderly people with proactive digital support in their own homes.</p> <p>To support this approach, we have further developed our 14-bed unit Ty Pili-Pala, attached to Llys Y Bryn care home, where patients leaving hospital can benefit from a period of assessment and rehabilitation. This development has proved highly successful with 70% of people leaving the service with no need for ongoing formal care. We have also launched our integrated reablement home care service, to provide short-term care to those leaving hospital and 90% of people accessing this service have no long-term care requirements on leaving the service.</p> <p>Our overall approach has led to a significant decrease in the number of patients in hospital waiting for care, which is particularly important at the moment with all of the challenges relating to securing care and support at home due to the ongoing recruitment and retention issues in the</p>	<p>Yes</p>

⁴ Household income totals less than 60% of the GB median income

Corporate Strategy Outcomes	Progress during 2022/23	Improved Yes/No?
	care sector. This approach has led to a significant decrease in the number of patients in hospital waiting for care.	
Accessible, inclusive, sustainable services, which promote and facilitate learning, culture, heritage, information, well-being and leisure.	We are progressing an ambitious programme of change in our learning day services provision; buildings are now being utilised for those with the most complex needs and we are working with colleagues in leisure and environment to offer community activities which promote independence and social inclusion.	Yes
Improved preventative services to meet the demands of an ageing population.	A multi-agency Prevention Board has been established comprising of representatives from the Council, Health Board, Public Health and the Third Sector. This Board will start to map existing preventative services in the County, with a view to identifying key gaps and an action plan for development. A new Senior Delivery Manager for Prevention is also in the process of being recruited who will provide leadership across agencies to drive this action plan forward. We have established well-being pathways within the Community Mental Health Teams.	Yes
A reduction and working towards an end to homelessness.	<p>A Rapid Re-Housing Plan has been developed which outlines the vision on how we intend to transform the homeless service.</p> <p>Workstreams as part of the Rapid Re-housing plan have been established to look at key areas which include:</p> <ul style="list-style-type: none"> • The Allocations Policy • Reviewing and Developing housing related support • Temporary accommodation • Developing settled accommodation <p>We have improved the Prevention of Homelessness by:</p> <ul style="list-style-type: none"> • Developing the Housing Hwb Team • Reviewing and Developing the Emergency Allocations Policy • Utilising the Discretionary Housing Prevention Fund <p>The Pre-tenancy team has:</p> <ul style="list-style-type: none"> • Provided more support to new tenants by maximising their benefits/income to help them maintain tenancies. • Expanded the support available to tenants in the private rented sector. • Re-introduced training packages for young people to help them maintain tenancies. • Pilot training program with the DWP as part of the claimant commitment. 	Yes
Availability of good quality and energy efficient affordable homes in the County	The Housing Regeneration and Development Delivery Plan confirms our commitment and approach to increasing the supply of good quality and energy efficient affordable homes throughout the county. In 2022/23 we delivered an additional 323 affordable homes (exceeding our target by over 100 homes), using a range of solutions including:	Yes

Corporate Strategy Outcomes	Progress during 2022/23	Improved Yes/No?
	<ul style="list-style-type: none"> • building new Council homes • bringing empty homes back into use • increasing our housing stock by buying private sector homes on the open market • working with our Housing Association partners and supporting them to build more homes in the County • managing private homes through our inhouse Simple Lettings Agency • delivering affordable homes for low-cost home ownership through the planning system <p>Since the beginning of our affordable housing programme, we have now delivered an additional 1,760 homes, creating homes and communities for local people</p>	
<p>Recognise and seek to limit the disproportionate barriers faced by marginalised groups in accessing services and support which allow them to live and age well.</p>	<p>The Age-friendly Communities approach was developed by the World Health Organisation in 2007, in consultation with older people around the world. It is built on the evidence of what supports healthy and active ageing in a place and supports older residents to shape the place that they live.</p> <p>By following this approach, local groups, leaders, councils, businesses and older residents will all work together to identify and make changes in both the physical and social environments. This includes improving transport, outdoor spaces, volunteering and employment, leisure and community services.</p> <p>All Local Authorities in Wales have received funding from Welsh Government in order to become members of the Age-friendly communities' programme.</p> <ul style="list-style-type: none"> • During 2022/23, we have undertaken a detailed mapping exercise against the domains of the programme and this evidence will form basis for our future action planning. <p>In recognising that some people groups may face difficulties accessing services and support , we have put a number of things in place to mitigate this . Some examples are as follows:</p> <ul style="list-style-type: none"> • Carmarthenshire is part of a regional independent advocacy scheme which supports people to access services, and as part of their ongoing support . • Information is provided in easy read format and in language of choice. • Interpretation can be facilitated where necessary <p>For individuals with hearing impairments requiring TEC services and alarm monitoring, we can use SMS as means of communication and email/home visits to gather necessary information to enable us to set the service. There is also a lot of TEC available to support individuals with visual and hearing impairments</p>	<p>Yes</p>

Corporate Strategy Outcomes	Progress during 2022/23	Improved Yes/No?
Improved opportunities for all residents in literacy, numeracy and digital skills to upskill for employment.	We have established a skills hub for people with disabilities which will provide opportunities for accredited learning and digital skills to upskill them for volunteering and ultimately employment.	Yes
People are supported to take advantage of local opportunities whether it be through starting a business, gaining qualifications or gaining meaningful employment	The Employability Programmes in Carmarthenshire support individuals who are unemployed or who have been made redundant. The support includes one to one mentoring; training; confidence building; helping with CV' writing and finding suitable employment and volunteering opportunities. The programmes (C4W plus and Workways +) have both helped secure employment for individuals from Carmarthenshire as well as offering training to meet the needs of employers.	Yes

As a Council we focus on the following thematic and service priorities

WBO2a Thematic Priority: Tackling poverty

WBO2b Service Priority: Housing

WBO2c Service Priority: Social Care

Enabling our residents to live and age well

Thematic Priority 2a - Tackling Poverty

34.5% (28,730) of households are living in poverty⁵, a slight decrease of 1.1% since last year.

Whilst this is the case Carmarthenshire still exhibits the 8th highest level of all local authorities in Wales and poverty levels remain higher than the Welsh average by 1.1%.

Cross departmental work to tackle the Cost-of-Living crisis has developed a stronger more integrated approach within the Council and has better consolidated and identified what we are, can and need to do.



Why this is important?

- ⦿ Poverty and deprivation have serious detrimental effects, impacting all aspects of well-being. It limits the opportunities and prospects for children and young people and damages the quality of life for families and communities.
- ⦿ Poverty can be a barrier to full participation in society and is too often an intergenerational experience which poses a significant threat to experiencing positive well-being both now and in the future.
- ⦿ With the added pressures of the cost-of-living crisis there is a need for a fully integrated and collaborative approach to responding and supporting in the areas that we can influence.
- ⦿ In addition, 34.6% of children in Carmarthenshire are thought to be living in poverty, this translates to around 11,247 children. This exceeds national levels and is the 12th highest level of all local authorities in Wales and the joint sixth highest rate of change over the last five years.
- ⦿ To corroborate this a large proportion of respondents to a recent consultation agreed that poverty is a problem in their respective area. In addition, the vast majority of the respondents highlighted the cost of living crisis and themes aligned to this as being one of the main challenges being faced by them and their families at the time of survey.


How well are we doing (and how do we know)? [Sources of evidence](#)

The table below shows the overall population indicators and performance measures monitored for the Tackling Poverty thematic priority.

⁵ Household income totals less than 60% of the GB median income -

Population Indicators		
Measure	Trend	Explaining the Data
Households Living in Poverty		<p>Slightly Less Households are in Poverty than the Previous Year but Levels Still Exceed National Averages</p> <p><i>The trendline adjacent covers the period 2014-2022. It depicts a changeable picture characterised by a general downward trend with increases seen in 2018, 2020 and 2021.</i></p> <p>The most recently available data (2022) suggests that 34.5% of all households in Carmarthenshire are living in poverty⁶, this translates to around 28,730 households. This is a slight decrease of 1.1% since last year which mirrors trends seen nationally. It is thought that this is largely to do with the time period covered by the data which coincides with the pandemic.</p> <p>Cross departmental work to tackle the Cost-of-Living crisis has developed a stronger more integrated approach within the Council and has better consolidated and identified what we are doing, can do and need to do.</p> <p>Departments are working hard to support those in most need through:</p> <ul style="list-style-type: none"> • Achieving supported savings in the form of income maximization and grants; • Supporting households to claim what they're entitled to; • Better signposting to relevant support agencies and information.
Median Weekly Pay (Full Time Workers)		<p>Weekly Pay for People Living in Carmarthenshire is Increasing</p> <p><i>The trendline adjacent covers the period 2012-2022 and depicts a generally increasing trend.</i></p> <p>The most recent data for 2021 indicates that Wales' average gross weekly earnings is £603.50 which is significantly lower than the GB average of £642.20⁷.</p> <p>In Carmarthenshire, the average weekly wage is £623.40, higher than the average for Wales but still noticeably lower than the GB average.</p>

⁶ Household income totals less than 60% of the GB median income - £20,021

		<p>Earnings have a direct effect on a person’s life, impacting every decision that is made. This becomes particularly difficult if a person’s earnings do not allow them to meet their basic needs and made worse if wage growth does not coincide with the rate of inflation, the effects of which many are facing right now.</p> <p>As noted previously, the Council is committed to supporting people to maximise their incomes and access the support that they are entitled to.</p>
<p>Housing Affordability Ratio</p>		<p>Housing Affordability is Amongst the Best in Wales</p> <p><i>The adjacent trendline covers the period 2014-2022 and depicts a fluctuating trend. Increases in the county have not been as significant as other areas in Wales.</i></p> <p>Dividing the house price for a given area by its earnings, produces a ratio which serves as an indicator of relative affordability. A higher ratio indicates that on average, it is less affordable for a resident to purchase a house in their local authority. Conversely, a lower ratio indicates higher affordability in a local authority.</p> <p>Carmarthenshire’s current ratio is 5.61 which is significantly lower than the highest ratio in Wales of 9.47. This is the 6th lowest level of all local authorities as of 2022. Whilst increases have been seen over recent years these increases are not as significant as have been seen in other areas. It should be noted that housing affordability will vary between smaller areas within the county.</p> <p>Access to affordable housing is important as it leads to improvements in both physical and mental health and well-being. Put simply, the more affordable housing is then the more money households have to spend on the other things that they need which in turn increases their quality of life.</p> <p>Residents indicated via a recent consultation that it is important that local people are supported to buy homes locally.</p>

Performance Measure		
Poverty is a problem in my area - Residents Consultation	2022	<p>Poverty rates are generally on the rise, both at a national level and at a Carmarthenshire level, a trend which is likely to be exacerbated by the rising cost of living.</p> <p>Responses to this statement were mixed, however a higher proportion overall agree that poverty is a problem in their area. Further analysis indicates that agreement was more acute amongst some groups, as follows:</p> <ul style="list-style-type: none"> • Respondents with disabilities, • Respondents with caring responsibilities, • Members of the LGBTQ+ community, • Respondents whose household incomes are below £30,000 per year • Respondents who are either serving members of the armed forces or are veterans.
	0.23	

Progress in 2022/23

Child Poverty

- Children are consistently the age group most likely to be in relative income poverty; this is true across all four UK nations. Data for 2019/20 indicated that 31.3% of children in Carmarthenshire were living in poverty, compared with 30.6% at a Wales level.
- The latest data for 2021 estimates that 34% of children in Wales are living in poverty, a percentage point increase of 4.8 over the last five years. This is compared to an UK level of 27%. The figures for Carmarthenshire show a 4.7 percentage point increase over the same time period, with 34.6% of children living in poverty.⁸ This translates to around 11,247 children. This is the 12th highest level of all local authorities in Wales and the joint sixth highest rate of change over the last five years.⁹
- The largest proportion of children living in poverty live in workless households. However, more concerning is the increasing rate at which children living in working households are living in poverty. At a Wales level the risk of a child being in poverty in a household whereby all adults are in work is 17%. This is an increase of 5 percentage points from 12% over the last ten years.¹⁰

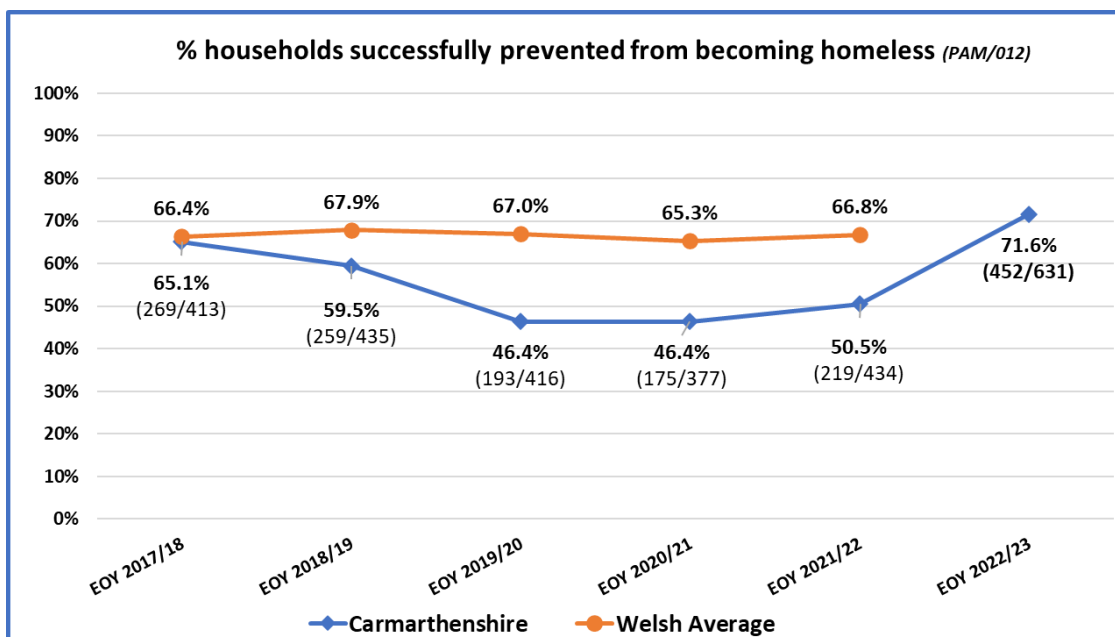
Toybox Appeal 2022

Over 9,900 toys and gifts to 1,650 children

This is an increase of 28% in the number of nominations. We are once again extremely grateful to the people of Carmarthenshire for their astounding generosity. The support has come from county councillors, town and community councils, churches and chapels, schools, shops, businesses, and extremely generous individuals from all corners of the county. This has enabled us to provide support for children and young people during the Christmas period and is a real example of the whole community working together to support families in need.

Homelessness Prevention

- % of households successfully prevented from becoming homeless in Carmarthenshire has improved from 50.5% (2021/22) to 71.63% (2022/23), this is the highest recorded prevention figure since reporting commenced in 2017/18.



⁸ [Child-Poverty-AHC-estimates-2015-2021-FINAL.xlsx \(live.com\)](#)

⁹ The HBAI figures for 2020/21 are less reliable than earlier years due to sampling issues related to the pandemic. This should be kept in mind when interpreting the statistics

¹⁰ <https://statswales.gov.wales/Catalogue/Community-Safety-and-Social-Inclusion/Poverty/childreninrelativeincomepoverty-by-economicstatusofhousehold>

We have achieved this by:

- developing the Housing Hwb Team – we now have more emphasis at the first point of contact where we are able to assess households' circumstances in more detail to tailor the support and advice they require. By creating our in-house support team and re-aligning existing resources we have moved from a reactive service to a more preventative service.
- the introduction of the Emergency Allocations Policy. This has enabled us to directly match homes to applicants most in need, such as those who are homeless, are at risk of homelessness or are in urgent housing need. We are able to allocate homes more quickly and ensure the property they are matched to meets their needs and is in an area they have a community connection to.
- utilising Welsh Government grant funding known as the Discretionary Homelessness Prevention Fund. This funding has helped to prevent and relieve homelessness by utilising the money made available to top up rent where there is a shortfall, pay rent in advance to secure a new home where an individual wishes to move to, help to reduce rent arrears to enable existing tenants remain in their homes. By using this funding and offering other support services available from within the team we have been able to prevent more households from becoming homeless and help them to sustain their tenancies.
- Converting 8 3-bedroom houses into 2-bedroom en-suit properties suitable for 2 people to share accommodation. This has helped to alleviate the pressure on single person accommodation within the county.

Living in material deprivation

- ⊙ Five of Carmarthenshire's Lower Super Output Areas (LSOAs) are identified as being in the top 10% most deprived in Wales and rank highly in a number of the domains most closely related to poverty, namely, income, employment, health, education and housing. These areas are: Tyisha 2, Glan-y-môr 4, Bigyn 4, Tyisha 3, Llwynhendy 3.
- ⊙ Since 2011 the number of areas in Carmarthenshire included in the 30% most deprived in Wales has increased by 25% which further corroborates the increasing poverty rates evident in the county.
- ⊙ A more detailed analysis of the 2019 WIMD data for Carmarthenshire can be accessed [here](#).

Review of our approach to Tackling Poverty

- ⊙ Our new Data Insight Team developed a poverty profile for Carmarthenshire so that we could understand the issues involved.
- ⊙ Cross departmental work to tackle the Cost-of-Living crisis has developed a stronger more integrated approach within the Council and has better consolidated and identified what we are doing, can do and need to do. We have prepared a Tackling Poverty Plan which *will be revised when Welsh Government publish their Child Poverty Strategy within the next 12-months*.
- ⊙ During the year Audit Wales published a report on poverty and made 2 recommendations for Welsh Government and 6 for local authorities. This was an all-Wales report and we had already been doing many of the best practice ideas recommended by the all Wales study.

This report looks at the challenge of poverty in Wales and how government is responding.

It acknowledges that effectively tackling poverty is not easy and is exceedingly difficult for both Welsh Government and councils in Wales. This is the first of three reviews on the challenge of alleviating and tackling poverty

Comment

The report identified best practice and we had already achieved a number of its recommendations.

	Recommendations for Local Authorities Abbreviated	Status	Comment
A	That councils use their Well-being Plans to provide a comprehensive focus on tackling poverty to co-ordinate their efforts, meet local needs and support the revised national plan targets and actions	✓	The Council will set tackling poverty as a thematic priority within one of its well-being objectives within the new Corporate Strategy and the PSB has also included tackling poverty in its draft Well-being Plan. Actions and measures to make progress against these objectives will be determined with clarity between organisational and partnership response to avoid duplication.
B	That each council designate a cabinet member as the council's poverty champion and designate a senior officer to lead and be accountable for the anti-poverty agenda	✓	CLlr Linda Davies Evans, Deputy Leader & Cabinet Member for Tackling Poverty already appointed following May 2022 elections. The Head of ICT & Corporate Policy identified as lead senior officer.
C	That councils improve their understanding of their residents' 'lived experience' through meaningful involvement in decision-making using 'experience mapping' and/or 'Poverty Truth Commissions' to review and improve accessibility to and use of council services.		Agreement to develop a Carmarthenshire engagement programme to seek views of residents. (By December 2023)
D	To ensure people are able to get the information and advice they need, we recommend that councils optimise their digital services by creating a single landing page on their website	✓	This is available through the Council's Website on the 'Claim What's Yours' page
E	To streamline and improve application and information services for people in poverty		<ul style="list-style-type: none"> • Work already underway centred around the Council's Hwb model. • Collation and use of data is being considered as part of wider Council data suite. • Specific issues relating to data sharing will be considered. (by September 2023)
F	That councils review their integrated impact assessments or equivalent		<ul style="list-style-type: none"> • Development of up to date Carmarthenshire data profiles is underway. • Review of Integrated Impact Assessment to ensure capture of these elements will be undertaken. (by September 2023)

Preventing Poverty

We have re-introduced our in-person pre-accommodation training courses which can be accessed by anyone cross tenure within Carmarthenshire. This has helped to identify support needs at an earlier point, signpost to appropriate support including income maximisation and informing people of what help is available to them.

We have Private Rented Sector Support Workers located in the 3 Job Centre Plus offices to provide help and advice to anyone with a housing cost attached to their Universal Credit (UC) claim.

Poverty and Work

Whilst it is well evidenced that being in paid employment reduces the risk of poverty compared to being in a workless household, trend data indicates that levels of what is termed as 'in-work' poverty are rising. For context, the risk of being in poverty for working age adults living in a household where all adults work has increased by 2 percentage points between 2010 and 2020.¹¹

Further evidence shows that the risk of poverty is higher for disabled workers, BAME workers, single parents and families with children. Falling benefit incomes and rising living costs continue to pull low-income working families into poverty.¹²

Job quality (remuneration), job quantity (labour market participation of household members) and household expenditure (cost of dependents) are some of the contributory factors to in-work poverty. We recognise therefore, the importance of meaningful employment and in line with this ensuring that people are supported into work or to improve their employability prospects is a priority for us. Through our Communities 4 Work Plus programmes we have achieved the following:

- ⦿ **532 adults** received **employability support** during 2022/23 with all (100%) of them feeling more positive with improved confidence about seeking work. *(EconD/020)*
- ⦿ **414 adults** received **digital inclusion support** during 2022/23 with all (100%) of them feeling more confident in using a computer and gaining IT skills. *(EconD/021)*
- ⦿ **502 accredited qualifications** were achieved by residents attending Employment related courses during 2022/23. *(EconD/022)*
- ⦿ **204** individuals were supported through Council employability schemes to earn the real living wages during 2022/23, this is an increase on the previous year of 153. *(EconD/023)*

Improving the lives of those living in poverty

Hwb Advisor Support

- ⦿ Specialist help, support and advice to help with the cost of living and other matters is available at each of our customer service Hwbs in Ammanford, Llanelli and Carmarthen, on the phone through our contact centre or online through the Claim What's Yours website page.
- ⦿ Hwb advisers, working alongside budgeting officers, are available every day to provide tailored packages of support to residents with access to a range of council and other partner support services available to residents.

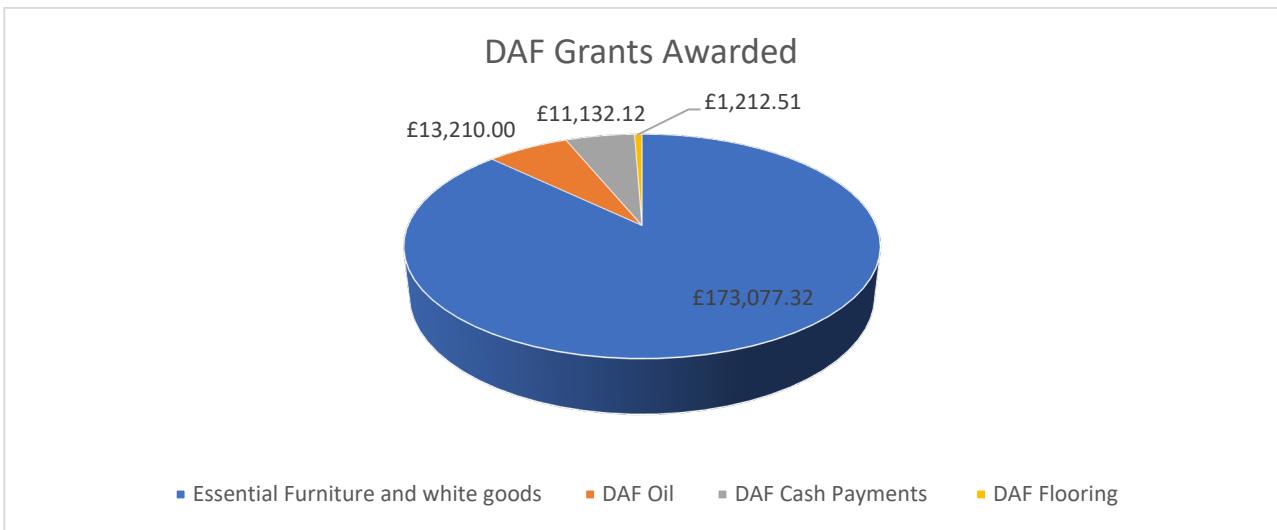
Pre-Accommodation Support

- ⦿ For the financial year April 2022/2023, we have supported a total of 847 new tenants' cross tenure (helping achieve £787,900 of supported savings in the form of income maximisation and grants). This is higher than the previous year due to an expansion of the service and, we are now recording Council Tax Reduction / Discounts - £345,641 for 2022/23.

¹¹ [Working age adults in relative income poverty by economic status of household \(gov.wales\)](https://gov.wales)

¹² [UK Poverty 2019/20: Work | JRF](#)

- Pre-Accommodation staff helped with income maximisation and completing several different benefit applications that financially impacted the tenants. We are trusted partners to apply to the Welsh Government Discretionary Assistance Fund (DAF) providing grants for white goods, off grid fuel and Emergency Assistance Payments, as well as verified assessors for Welsh Water, where we can apply for reduced water rates to qualifying households.



- We issue Foodbank vouchers and make referrals as required for more complex cases.
- Pre-Accommodation support has been expanded into the Private Rented Sector (PRS) and we have also supported 138 tenancies in the PRS (included in figure above), through Housing Support Grant funding.
- Our PRS Support Officers are now located in the 3 main Job Centre Offices, taking referrals for anyone making a claim for Universal Credit and have housing costs in the PRS.
- We have re-started our training programme for people who join our housing register. We have provided training to: Youth Training - 19 young people; General training (in person) - 81 Households; General advice provided via phone email - 51 households.
- We have also extended the training to include a module for University of Wales Trinity Saint David as part of a Youth Workers course.
- We have started a pilot of partnership working with the Department for Work & Pensions (DWP) to provide training to young jobseekers as part of their claimant commitment.
- Satisfaction with our service for 2022/23 was 4.85 out of 5 based on responses returned.

Warm Places

- As a result of the pressing cost of living crisis and rising energy costs the Council established dedicated warm places in Carmarthen, Llanelli and Ammanford libraries. Newspapers, magazines, computers / iPads and a television are available in a comfortable seating area. By the end of March 2023 just over 8,000 attendances, within these warm places.
- In addition to the Council run facilities a Welsh Government Poverty Grant of £274,000 was administered by the Council to support the establishment of 45 community led warm spaces and 6 food related projects. The community-based service up to the end of March 2023, recorded approximately 10,000 attendances across these provisions.

Supporting families to claim all the financial support they are entitled to.

- ⊙ We continue to support families to claim all the support they are entitled to and actively pursue information to enable Housing Benefit and Council Tax Reduction Scheme claims to be processed as quickly as possible. We ensure we promote Discretionary Housing Payments and also actively encourage take up. There is close multi-Council service working and links with housing associations. An extra £100k has been allocated to the DHP fund via the cost -of -living discretionary scheme. In addition, we will undertake the relevant signposting and referrals to ensure that families receive the relevant advice and support.
- ! The average time taken to process new Housing /Council Tax Reduction Scheme claims (6.6.1.2) during 2022/23 is 18.46 days. Although this is higher than in 2021/22 when it was just over 16 days, this is still well within the DWP (Department for Work and Pensions) requirements of 30 days to process new claims.
- ⊙ The average time taken to process Housing/Council Tax Reduction Scheme notifications of changes of circumstances continues to be very good at 3.62 days. (6.6.1.3)

Is anyone better off?

Hwb Advisor impact

Mrs H called into Hwb as she had received a summons for her council tax, as the Hwb Advisor was talking to her they could see that Mrs H was facing other financial difficulties, so the Hwb Advisor offered support to work through circumstances.

Mrs H was a single parent of 3 and a homeowner. Her only income was Employment Support Allowance (ESA), industrial injuries, Personal Independent Allowance (PIP - lower rate) and child benefit.

She was struggling with day-to-day bills and school dinners. She had applied for Free School meals but had been turned down.

Action Taken by Hwb Advisor

1. Issued with a council tax reduction (CTR) form and to apply for back dating
2. Checked council tax and could see there was no Single Occupancy Discount (SPD) in place, husband had left 2 years previous, issued SPD form
3. Advised to apply for Universal Credit (UC)
4. Advised to appeal Personal Independence Allowance (PIP) and apply for enhanced rate
5. Advised to apply for a blue badge due to health condition
6. Contacted Free School Meals services who advised to apply again if UC awarded and for Uniform Grant

Outcome

1. Council tax reduction awarded and backdated 3 months
2. Single Person Discount (SPD) awarded and backdated – refunded £1200
3. Awarded Universal Credit (UC)
4. Awarded the enhanced PIP
5. Awarded a blue badge
6. Free School Meals and Pupil Development Grant awarded

Mrs H was pleased with the help and support that she had received from the Hwb Advisor and noted that she was now approximately £800 a month better off and not struggling.



What and how we can do better

See our delivery plan to achieve this objective in Appendix 7

Governance Arrangements

- **Cross-party Tackling Poverty Advisory Panel** – The Tackling Poverty Advisory Panel provides important support to the Cabinet Member with responsibility for tackling poverty. The Panel which is made up of a cross-party group of elected members oversees and monitors the Council’s Tackling Poverty Action Plan, overarching policy and wider tackling poverty agenda.
- During November 2022 the Council established a Head of Service level **Tackling Poverty Officers Working Group** in order to ensure a multi-service response to the cost of living crises. This approach has proved to be extremely beneficial and the collaboration and integration between Council services and with external stakeholders has been extremely beneficial in developing our response to cost of living pressures for residents.

2b - Service Priority- Housing

We have delivered over 1,000 additional affordable homes over the last four years

Good quality affordable homes are the bedrock of healthy and sustainable communities. Delivery through our plans and our new Housing and Regeneration and Development Delivery Plan continues to exceed targets.

Why this is important?

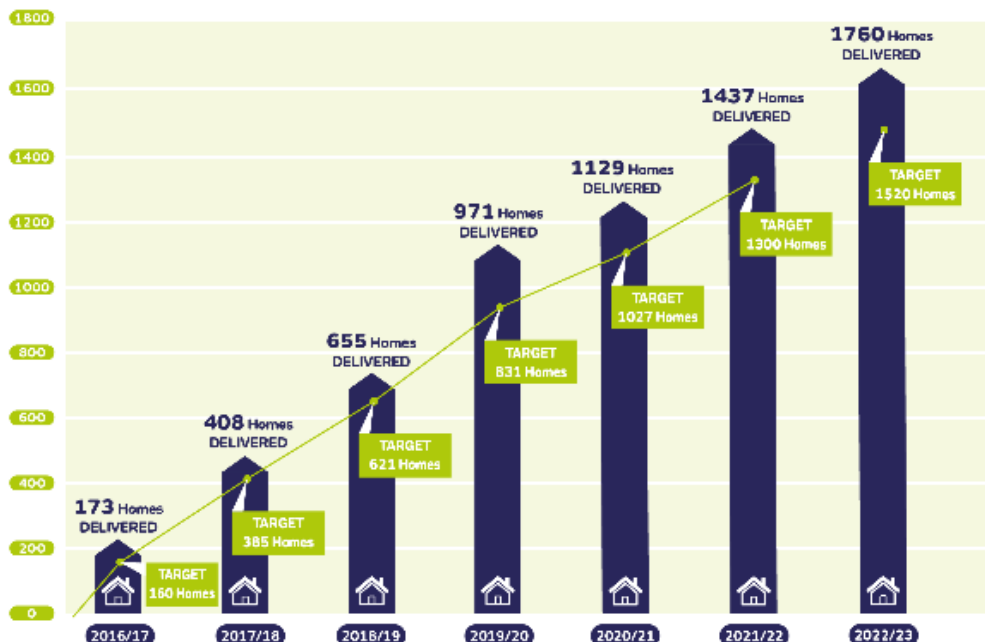
- Good quality affordable homes as well as continued significant investment in existing homes promotes health and well-being, meeting the individual needs of the residents, building resilient and cohesive communities and places where people want to live. Investment in existing and the additional supply of homes in our rural and urban communities across the County will be key to enabling community resilience and cohesion.

How well are we doing (and how do we know)? [Sources of evidence](#)

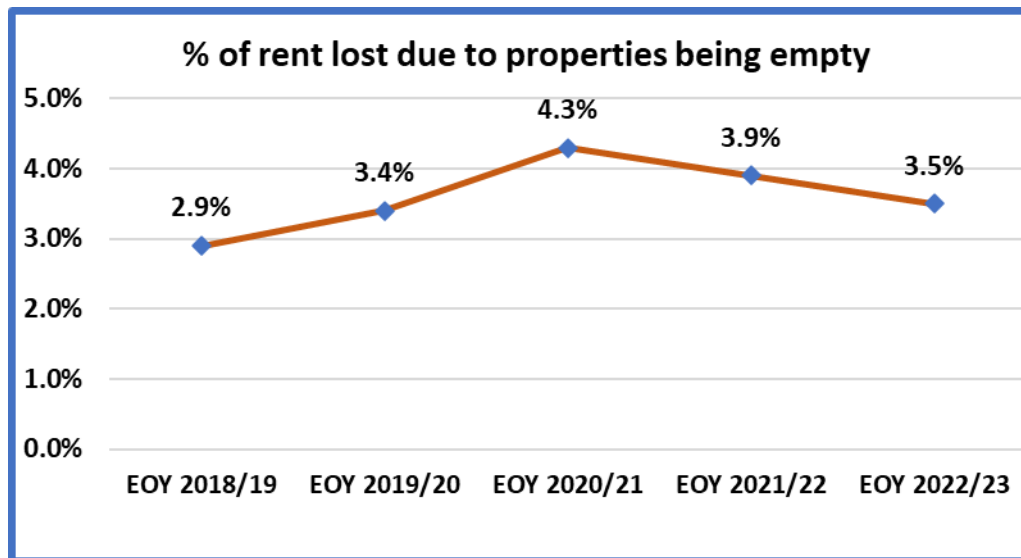
Success Measures / Explaining the Results


During 2022/23 we provided pre-accommodation support to 847 people cross tenure within Carmarthenshire. Within our own stock, we were able to support over 99% of new tenancies which started between 1st of April 2022 and 31st of March 2023.

- 323 additional affordable homes** were delivered in Carmarthenshire during 2022/23 (7.3.2.24)



- 3.5% of council house rent was lost due to properties being empty (Voids) during 2022/23 (PAM/039) this is an improvement on the last couple of years but not quite back to pre-COVID levels yet. We will continue to implement further improvement actions over the months to come, as laid out in our Void Action Plan and approved by Improvement Board. This has seen recent rates fall below 2018/19 levels.



 Internal Audit	<p>Housing Voids (Final report Issued:23rd August)) <i>Assurance Rating: Acceptable</i></p> <p>Objective of the review: The objective of the review was to ensure that the systems and procedures in place for Voids and Allocations are robust and comply with the Authority’s approved policies and procedures and current legislation.</p>	<p>Assurance Rating</p> <table border="1"> <tr> <td>High</td> </tr> <tr> <td>Acceptable</td> </tr> <tr> <td>Low</td> </tr> </table>	High	Acceptable	Low
High					
Acceptable					
Low					

- It took an average of just over **6 calendar days to complete housing repairs** during 2022/23 (PAM/037), this is an improvement on the previous year of 15.1 days which was caused by a backlog of repairs on the aftermath of COVID and restrictions that came with it.



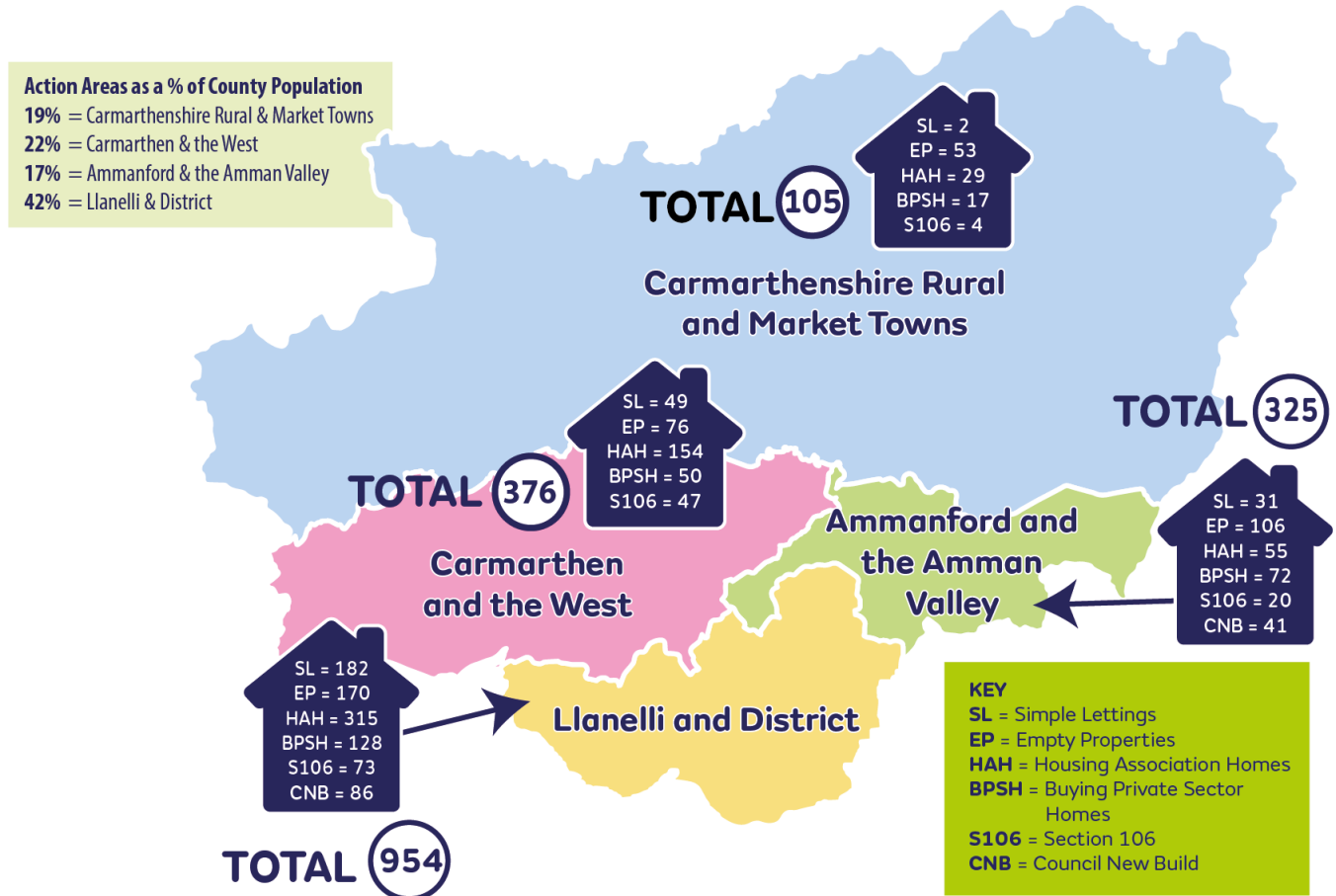
- There are many properties in the County that have been vacant for 6 months or more, as an Authority we provide advice and guidance as well as Welsh Government funded Empty Property Grants, to help to bring these empty properties back into use. Therefore, of the 1,980 empty properties that were empty in April 2022, we have helped **143 properties to be brought back into use** (PAM013), this equates to **7.2%** which is an improvement on 6% in 2021/22. The delivery of the Western Valleys Task Force, Valleys Task Force, Houses into Homes schemes, and a strong enforcement regime has allowed us to meet our target at the end of the year. There are however barriers that we have had to overcome like the economic crisis, supply and contractor availability and understanding the data/landscape of empty properties across the county that has slowed progress. The general decrease in the number of empty homes over the past 5 years and meeting this year’s target gives us a solid foundation to work from to deliver on the objectives within the empty homes policy over the next 3 years.

Progress in 2022/23


Affordable Homes

- Through our plans and our new Housing Regeneration and Development Delivery Plan we have delivered a total of 1,760 additional affordable homes since 2016, exceeding our targets every year. As noted previously, 1,105 of those have been delivered in the last four years. Our current homes have been delivered throughout the County using a range of solutions as shown in the map.

Countywide Affordable Housing Delivery




- A brand new supported accommodation project has been launched in Coleshill Terrace which provides 24-hour support for residents. This project is a collaborative approach between Housing and Social Care and forms part of the Council's five-year Housing Regeneration and Development Delivery Plan.
- The Council's first five new build developments have been completed and let creating 127 new homes in Llanelli, Burry Port, Pembrey, Ammanford and Llandybie.

<p>Internal Audit</p> 	<p>Affordable Homes (Final Report Issued: 6th July 2022) Assurance Rating: Acceptable</p> <p>Objective of the review: To ensure that systems and procedures for the management and administration of ‘affordable housing’ complied with those detailed in the approved Policies and Procedures. The audit also reviewed the adequacy of controls in place to verify the information declared in applications and confirmed that income is appropriately accounted for.</p>	<p>Assurance Rating</p> <table border="1" data-bbox="1257 212 1460 362"> <tr><td>High</td></tr> <tr><td>Acceptable</td></tr> <tr><td>Low</td></tr> </table>	High	Acceptable	Low
High					
Acceptable					
Low					

Housing Property

- ⦿ We have undertaken 643 detailed surveys in our council homes in order to establish a programme of investment for our tenants.

<p>Internal Audit</p> 	<p>Disabled Facilities Grants (DFGs) <i>Objective of the review:</i> The objective of the review was to ensure that effective systems and procedures are in place for the management, administration, and reporting of Disabled Facilities Grants.</p>	<p>Assurance Rating</p> <table border="1" data-bbox="1276 795 1460 913"> <tr><td>High</td></tr> <tr><td>Acceptable</td></tr> <tr><td>Low</td></tr> </table>	High	Acceptable	Low
High					
Acceptable					
Low					

Is anyone better off?

First tenants move into new supported housing project in Llanelli

Carmarthenshire County Council has opened a brand-new supported accommodation project with 24-hour support for its residents in Coleshill Terrace, Llanelli. The Council has transformed the former Registrar Office and Cash Desk into quality supported accommodation for eight individuals, helping them to live independently in the community.

The works to transform the building have been jointly funded by Welsh Government’s Integrated Care Fund and Carmarthenshire County Council. The new facility contains four self-contained flats and a separate shared accommodation unit for four tenants.

The Coleshill Terrace project forms part of our commitment to increasing the supply of affordable, quality supported accommodation that is owned by the Council, as part of our affordable housing delivery plan.

This is a collaborative approach between Housing and social care that will help individuals live independently in their own homes. We will also provide appropriate support to manage their own tenancy to achieve greater freedom and control in their lives.

This project forms part of the Council’s five-year Housing Regeneration and Development Delivery Plan which will see the creation of over 2,000 homes within five years and an investment of over £300million.



What and how we can do better

See our delivery plan to achieve this objective in Appendix 7

Governance Arrangements

A range of cross Divisional Groups have been established to ensure the effective governance of Divisional plans in addition to the formal political structures. These include:

- Housing and Regeneration Steering Group- Affordable Homes Programme
- Participation in RDT and Transformation Board
- Quarterly performance management sessions with Cabinet members across the Housing and Public Protection Division
- Improvement Board for Housing Voids and repairs
- Weekly SMT/DMTs

2c - Service Priority- Social Care

Following the pandemic, we have seen increased demand for all social care services, made more challenging by the increasing complexity of cases, however, we have continued to innovate, develop and protect the most vulnerable. We are also clear regarding priorities and service improvements going forward.

Why is this important?

- Social care services across a range of client group areas are likely to see an increase in demand over coming years and with the sector facing significant pressures in terms of workforce capacity there is a need to focus attention and respond innovatively.
- The further development of collaboration and integration with health will be essential in order to deliver the key principles and standards relating to prevention, system flow, proactive care and planned care, and long-term care. The long-term aim is to wherever possible help people to maintain their independence at home for as long as possible, prevent unnecessary admissions to hospital and support timely discharge home from hospital to ensure that those that need good hospital care can access it.

How well are we doing (and how do we know)? 📄 Sources of evidence

Success Measures / Explaining the Results

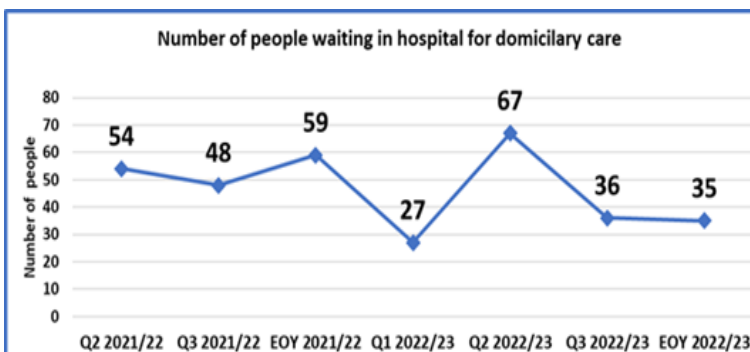


66%

Agree there's a good social care service available in their area
(Previously 47.5%)

Source: National Survey for Wales

According to the 2020/21 [National Survey for Wales](#) 66% of participants believed that there is **good Social Care Service available in the area**. This is an improvement on the last survey result of 47.5% and above the Welsh average of 63.9%.



The number of people waiting in hospital for domiciliary care varies during the year and is an 'as at' figure captured at the end of each month.

We continue our efforts to increase care capacity available via both internal and external recruitment and retention initiatives. We are increasing capacity through our enhanced integrated reablement service, which will help increase capacity available. There is a positive impact in reducing those waiting in hospital from our Home First approach, and providing short-term services where capacity allows. **(ASC/001)**

It takes us an average of **277** calendar days to deliver a

Disabled Facilities Grant



(Previously 259 days)

A backlog of delivering Disabled Facilities Grant adaptations occurred due to COVID-19 restrictions with delays and the ability to complete ongoing site work, since then the average number of days to complete these adaptations remains as we try to clear that backlog. This together with experiencing issues around contractor capacity, work is generally taking longer to complete. We are working on a new contractor framework and discussing ways to increase capacity in the interim



51.8% (198/382) of people referred to the National Exercise Referral scheme that completed the 16-week programme

(Pre-COVID this was at 57.4%-374/652)
(PAM/041)

The ability to run the full programme of NERS sessions (over the full 16-week programme) has been affected by capacity issues within the wider Health and Fitness team, and specifically the specialist NERS team. Exercise referrals cannot be taken and managed without qualified NERS instructors and upskilling a pool of staff to improve this position. Whilst both the number of overall referrals and then the number that complete the 16-week programme (a national indicator that reflects likely long-term adherence to healthier habits) are not back to pre-covid figures, both are improving, as we build back capacity and resilience in the team.

Progress in 2022/23

- Despite all of the workforce challenges across social care, we have effectively managed the risk to Carmarthenshire residents. Similarly, to the rest of Wales and the UK, due to the ongoing shortage of qualified and non-qualified social care staff, we have many more people than we would like, waiting for social work assessment and care. Whilst we are doing everything we can to address these workforce challenges, it has been important that we keep those that are waiting safe. We have done this through effective and regular triage and prioritisation of those waiting for assessment to ensure that those in greatest need are assessed first. We have then ensured that once someone is assessed and waiting for care, we keep in regular contact through our Care and Support Coordinators to monitor any escalation of need which needs to be addressed.
- We have established our Home First approach which supports earlier discharge from hospital and is starting to respond to people in crisis in the community. We are consequently providing patients with a period of assessment either at home or in a bed-based setting, prior to determining the long-term care arrangements required. This approach has led to a significant decrease in the number of patients in hospital waiting for care, which is particularly important at the moment with all of the challenges relating to securing care and support at home.
- In 2022 the new integrated Home First Team, which is a collaboration between the Local Authority and Hywel Dda University Health Board, were finalists in the **UK Public Sector Transformation Awards**.

- The Council's Reablement service is a critical pillar of Intermediate Care and is heavily involved with the Home First approach, which is proving to be an innovative and successful way of improving person centred outcomes for citizens. The success of the integrated approach with Hywel Dda University Health Board has been recognised in a number of local and national awards received in 2022/23.



- ❖ HDUHB team of the month – February 2022
- ❖ Public Sector Transformation Awards March 2022 – silver award in the Transformation in Health & Social Care Category
- ❖ NHS Wales October 2022 – Delivering Person Centred Care
- ❖ NHS Wales awards October 2022 – Outstanding Contribution to the Transformation of Health and Care
- The Council's in house Homecare Service deploys 275 carers to deliver over 3,500 hours of essential care and support to over 330 citizens across the county. A Care Inspectorate Wales inspection report of 2022 found that:
 - ❖ People and their relatives speak highly about the care and support they receive.
 - ❖ The service provides an 'Active Offer' of the Welsh language. It anticipates, identifies and meets the Welsh language and cultural needs of people who use, or may use, the service.
 - ❖ Care Staff are knowledgeable, caring and take pride in the care and support they provide.
 - ❖ Care staff are well trained, have a good knowledge of the people they care for and are enthusiastic about working in the service.
 - ❖ The service has a strong leadership team with a clear vision for the service.
- The success of the Carmarthenshire in-house long-term Homecare Service was celebrated when they became winners of the Great British Care Awards Wales, Homecare Team Award in January 2023.
- Tŷ Pili Pala is a bed-based reablement unit which was established in joint partnership with Hywel Dda University Health Board, supporting people to be discharged from hospital with the aim of enabling people to return home safely and maintain their independence. During 2022/23, 125 people were admitted and 119 have returned home either with reablement, low-level support provided by the Red Cross, home care or no service at all.
- Delta Well-being and Hywel Dda University Health Board have won a 'Partnership in Tec' award for a telehealth project which supports patients to manage their health and make sure they are fit for surgery. The project supports patients to monitor cardiac, lung function and chronic obstructive pulmonary disease remotely from their own homes using a range of health equipment paired to a mobile phone.
- Delta Well-being's Rapid Response Team is helping to prevent unnecessary ambulance callouts and hospital admissions by attending non-medical emergencies and supporting people in their own homes. In 2022/23, they supported 152 people in this way as well as helped bridge care arrangements which were due to start within the next week to support patients to come home from hospital sooner.

- ⦿ A Skills hub for adults with disabilities has opened in Cross Hands. The Hub offers structured opportunities to learn new skills and will offer accredited training to enable people to progress volunteering and potential employment opportunities going forward.
- ⦿ We have continued to develop new and innovative ways to grow our workforce and address some of the recruitment challenges that we continue to face:
 - A Care Academi which offers exciting opportunities to those looking for a career in social work or social care was established. 7 people are currently on the programme and recruitment for the next cohort is underway. Individuals will have experience in the different social care settings through placement rotations. We are also growing our own social workers through an increase in the number of traineeships within the Council.
 - We continue to work with the external domiciliary sector to look at ways to develop their workforce. This has included the retendering of our domiciliary care framework to ensure that we have effective coverage across the county. Following a successful pilot in Pembrokeshire, we are starting to develop micro-enterprises to deliver care in discreet communities.
- ⦿ We are starting to develop our overall approach to prevention and supporting people earlier before they need a statutory intervention. In line with this, we have recently retendered our preventative services aligned the 5 localities supported under our domiciliary care framework. Third sector organisations are starting to work in each locality to understand what they need in relation to preventative services to develop a bespoke offer which addresses the need of individual communities.
- ⦿ We have collaborated with colleagues in housing and commissioning to progress several accommodation projects and utilised external funding such as the Integrated Care (Capital) Fund to progress bespoke housing projects: We have developed six accommodation schemes for individuals with a learning disability.
- ⦿ In relation to substance misuse our specialist team have been raising awareness of the impact of substance misuse across the county. The team have provided training for staff working with adults and children including front line care staff. This year the team have also provided intensive support for people with Alcohol Related Brain Damage. Prevention is a key objective for the team.

Is anyone better off?

‘Living her best life’

R is a young woman aged 20 who has successfully moved into supported living from residential care . Following her long transition to living a more independent life, R has been supported by a dedicated team and a loving family. R is now said to be ‘living her best life’. People close to R made sure that her wishes and feelings were at the forefront of any decision-making process.

At her previous accommodation R preferred to spend time in her room and living area, knowing this the team ensured her new room was decorated and refurbished to her requirements. Following her move R has amazed everyone by choosing to spend significant periods of time with the other people in the communal areas within the house.

Watching her cut the ribbon at her own front door on the day of her move with a beaming smile brought a tear to the eyes of all who have supported her.

In R’s words her enthusiasm for being in her new home is expressed by an exuberant ‘All right Butt’ when she meets people on a day-to-day basis. All who know and understand how R communicates see this as her saying very clearly ‘I’m happy and I feel safe’.

What and how we can do better

See our delivery plan to achieve this objective in Appendix 7

Governance Arrangements

- Monthly Integrated Services Quality Assurance Senior Management Team meetings.
- Performance Management Framework and scheduled dedicated Performance focused meetings as well as regular review of performance via Communities DMT and Integrated Services Quality Assurance SMT.
- We produce a Directors Annual Report ensuring a self-assessment of Social Services functions which is audited by the Care Inspectorate Wales.
- Assurance meetings with CIW 3 times a year.

Well-being Objective 3 – Prosperous Communities

Enabling our communities and environment to be healthy, safe, and prosperous.



Overarching judgement

We want to enable our communities and environment to be healthy, safe, and prosperous.

- *There are positive signs emerging from the local economy, but some challenges remain.*
- *Whilst we have significant Environmental challenges to address, significant early progress has been made and innovative work to develop carbon trajectories will assist us in targeting activity to meet the more challenging carbon reduction targets.*
- *We have made significant improvement to waste recycling as a result of service changes.*

Why this is important

Providing secure and well-paid jobs for local people is crucial and increasing employability is fundamental to tackling poverty and reducing inequalities. This has a dramatic impact on our health and ability to function in everyday society.

Carmarthenshire has a high economic inactivity rate. This is a significant barrier to growth for Carmarthenshire, as the economically inactive represent a significant source of labour supply which is a crucial element of a well-functioning labour market. This is also concerning given that being inactive for a long period of time can negatively impact a person's well-being, health and life-satisfaction.

A barrier to employment for many is a lack of qualifications or skills. This applies to those that have no qualifications at all and those that wish to re-skill or up-skill to better themselves and seek higher level or alternative employment. This is a pertinent issue for Carmarthenshire, as the County exhibits a higher-than-average number of people with no qualifications and a lower proportion than average of people with higher level qualifications.

Areas of the County are susceptible to the negative effects of the climate emergency, especially flooding. Just over 15,000 properties in the County are currently at some level of flood risk. Climate change will increase the number of properties, infrastructure and key services at risk of flooding. Places which do not currently flood will become at risk of flooding and those already known to be at risk will see the level of that risk become greater.

The County remains a key strategic stronghold for the future of the Welsh language and the social and economic benefits of bilingualism are widely recognised. Evidence gathered via the residents' survey indicates that overall respondents agreed that it is important that the Welsh language is promoted and protected.

Transportation & highways play a key role in supporting and sustaining our communities, it provides the vital infrastructure which connects people to one another, binds communities and enables businesses to grow and expand.



Useful links:


[Corporate Strategy 2022/27](#)




The key success measures we set ourselves for this overall objective

The table below shows the overall population indicators and performance measures which will be monitored for Well-being Objective 3.

Population Indicators in the main are publicly available data that have been identified to develop an understanding of trends and Carmarthenshire's position relative to the other local authorities in Wales. Through our well-being objectives the Council has an important role to play in making progress against these indicators, however, it should be noted that these are not solely indicative of the Council's performance and will be influenced by many external factors.

Performance Measures are inclusive of statutory returns, internal Council measures and consultation findings that we utilise to measure and monitor performance on a regular basis. These are the direct responsibility of the Council.

Population Indicators		
Indicator	Trend	Explaining the Data
Gross Disposable Household Income (GDHI)		<p>Disposable Household Income is Rising but Levels Remain Below National Averages</p> <p><i>The trendline adjacent covers the period 2016 to 2020 and shows a generally increasing trend.</i></p> <p>GDHI is an estimate of the amount of money that a household has available to spend on goods, services and saving.</p> <p>In 2020, gross disposable household income (GDHI) per head in the UK fell 0.2% when compared with 2019; England fell by 0.2% and Northern Ireland by 0.5%, while Wales and Scotland reported increases of 0.9% and 0.3%, respectively.</p> <p>Carmarthenshire saw growth of 1.1% over the same time period to £17,349 in 2020, which exceeds the growth rate for Wales and the other home nations. Whilst this is positive, this level remains below the Wales average of £17,592 and is significantly below the UK average of £21,440.</p> <p>Inflation is running at its highest level for many years with essential items like food and utilities seeing the most significant rises. This means that people are paying more for these items when in most cases their disposable income is not increasing at the same rate. This causes pressure for households and can ultimately result in a decline to living standards, impacting health, safety and prosperity.</p> <p>Whilst this is directly related to support mechanisms detailed in WBO 2, the Council also recognises the important role the local economy has to play in this respect, in providing local people with opportunities to access meaningful information or support to maximise their employability prospects.</p>

<p>Number of people killed and seriously injured on the roads</p>		<p>The Number of People Killed or Seriously Injured on the Roads has Increased Following the Height of the Pandemic</p> <p><i>The trendline adjacent covers the period 2019 to 2022 and shows a fluctuating pattern characterised by the Covid pandemic.</i></p> <p>The most recent data for 2021 at a Wales level indicates that 5.3% of all deaths of those aged 5-19 and 3.9% of those aged 20-34 were due to land transport accidents.¹³</p> <p>As of 2022, Carmarthenshire saw the second highest number of people (83) killed or seriously injured on the road of all local authorities in Wales.</p> <p>The Council is committed to making the County’s roads safer through strengthened partnership working to raise awareness, educate and train all types of road users in order to improve skills and behaviour.</p>
<p>Levels of nitrogen dioxide (NO2) pollution in the air</p>		<p>The Level of Nitrogen Dioxide in the Air is Decreasing</p> <p><i>The trendline adjacent covers the period 2016 to 2020 and shows a generally decreasing trend.</i></p> <p>This measure provides an indication of air quality by providing an average concentration of pollutants in the air. Nitrogen dioxide is one of several major pollutants and is released into the air by the burning of fuel. These pollutants not only have serious detrimental impacts on human health but also exacerbate the climate and nature emergencies that we are facing.</p> <p>Positively, the level of Nitrogen Dioxide in the air in Carmarthenshire has been on a mainly downward trend, decreasing from 5.9 (µg/m3) in 2019 to 4.2 (µg/m3) in 2020.</p> <p>Whilst this compares positively with the Wales average of 6.5 (µg/m3) the county now has the 8th lowest level of all local authorities in Wales compared to 6th the previous year.</p>
<p>Crime rates</p>		<p>Despite Increasing Rates, Carmarthenshire Remains One of the Safest Places in the Country</p> <p><i>The trendline adjacent covers the period 2018/19 to 2022/23 and shows an increasing trend, characterised by sharp increases between 2021 and 2022.</i></p> <p>Crime volumes have been generally increasing in Carmarthenshire over the last five years. The most recent data for financial year 2022/23 indicates that there were 16,381 incidents of recorded crime in the county which is an increase of 497 on the previous year.</p> <p>Whilst this is the case, the County remains one of the safest in the country as comparably rates are quite low. Community safety is a priority for the Council and through the proactive work of the Safer Communities Partnership it is possible to target the main crime and disorder problems in the County ensuring that people feel safe to live, work and visit the County.</p>

¹³ [Deaths registered in England and Wales: 2021 \(refreshed populations\) - Office for National Statistics](#)

Outcomes we set ourselves

Corporate Strategy Outcomes	Progress during 2022/23	Improved Yes/No?
Businesses supported and employment provided.	1,237 businesses supported and 1,350 direct jobs created via Carmarthenshire Rural Enterprise Fund, Property development Fund, Pendine attractor, Llandeilo Market Hall, Ammanford Regeneration development fund, CRF - Towns and Growth, Carmarthen Town Regeneration Activity, Ammanford Town Regeneration Activity, Parry Thomas centre, C4W+/C4w+ YPG, RLSP, Workways/STU, CRF - Iaith Gwaith, BREF, Transforming Towns, Progressive Procurement, Business growth & Start Up, targeted business Engagement, CRF Business Llanelli	Yes
People are supported to take advantage of local opportunities whether it be through starting a business, gaining qualifications or gaining meaningful employment.	14 individuals supported to establish a new business under the Business Start Up fund and 619 individuals have been helped into employment via C4W+ C4W YPG, Workways / STU and linked activity with Job Centre Plus. Through the employability programmes within Carmarthenshire 463 individuals have been supported into meaningful employment, with Workway+ working with people with multiple barriers.	Yes
Businesses are supported to take advantage of local supply chains and procurement opportunities.	303 businesses have received support under the Progressive Procurement Initiative. In addition, funding has been secured under the Shared Prosperity Fund to deliver a business engagement project to promote the Think Carmarthenshire First approach to encourage spend within County development of Carmarthenshire inter-trading – linking businesses to each other to support local supply chains. Progressive procurement initiative within Carmarthenshire to increase local spend. As part of Procurements engagement with suppliers for our tendering activity in 2022-23: <ul style="list-style-type: none"> • 28 suppliers were met with on a 1-2-1 basis; • 4 Early Market Engagement Events were held with 151 attendees; • 6 Live Tender Workshops/Webinars were held with 125 attendees; • 9 Tender Briefing Sessions attendees 434; • 2 Getting Tender Ready Events, 67 attendees; • 3 Consortia/Joint Bidding Events, attendees 101. 	Yes
People feel empowered to lead active and healthy lives through access to fit for purpose services and provision	We have re-established public confidence in engaging in exercise, with attendances returning to pre-pandemic levels (over 100,000 pcm) by the end of the year. This included demonstrating exemplary health & safety standards by winning RoSPA's international 'Leisure Trophy' award. Over £300k of additional external funding leveraged to increase and broaden the activity programmes available, from free swim lessons for children living in deprivation and 61,000	Yes

	<p>participations in our 'couch to 2km' schools programme, to Actif legacy for youths, to walking sports and pre-diabetes activity for adults, to 'curling and a cuppa' for older adults to Beat the Street for the whole community of Llanelli that engaged almost 7,000 of the town's population who actively travelled over 43,000 miles over 6 weeks and created a step-change in people's activity levels.</p> <p>Particular improvements made to the welcome areas at Carmarthen and Amman Valley Leisure Centres, further digitalising access to enable customer service staff to have additional capacity to improve customer interaction.</p> <p>Digitalisation Across Actif Sport & Leisure also progressed in terms of functionality and popularity of Actif App, doubling the number of App downloads compared to 2021-22 (downloaded by 46,000 people) with an average of 230,000 module uses / 28,000 transactions per month (70% of all transactions). Average reach across all digital platforms (web/social media/app) of 406,000 per month.</p> <p>Enhancing sustainability/active travel by installing and activating car and e-bike parking and charging points at various leisure centres and taking activity to communities via our Actif van and establishing activity programmes in 3 community halls in Cwmaman, Kidwelly and Whitland.</p> <p>Amman Valley Leisure Centre/Ysgol Dyffryn Aman astroturf resurfaced, with brand new 3G pitch and synthetic track installation to commence imminently.</p>	
On track to meet the national recycling targets	<p>This year we have exceeded the statutory target with a performance of 65.25% which is currently being verified by NRW before official recycling rates are released for 2022/2023 nationally. Following the changes, the recycling performance in Q4 has significantly improved from last year from 2022 Q4 - 60.03% to 2023 Q4 - 67.69%.</p>	Yes
Continue to work towards becoming a Net Zero Carbon Local Authority by 2030	<p>The Council demonstrates a strong organisational commitment to carbon reduction and was the first local authority in Wales to publish net zero action plan and has reported annually against the plan. In the absence of guidance on a cost model the plan and annual updates have not indicated the total cost of the plan to meet the Council's net zero objective. In 2023 the council has developed methodology for estimating the cost of meeting the Council's net zero target by 2030. The model requires further refinement to provide consistency of approach across local authorities in Wales. The authority is pressing the Welsh Government for guidance while working with partners in the SBCR to develop the model.</p>	Yes
Look to improve the availability and affordability of early years education and childcare settings across the county, to address one of the	<p>30 hours Childcare Offer National Digital Service - promotion and support has continued to ensure eligible parents and childcare providers are familiar with the process. 522 parent applications were received and processed between 1st January to 31st March 2023 and 149 childcare providers have</p>	Yes

<p>common barriers faced by individuals looking to return to or find employment.</p>	<p>completed their on-line registration. Just under £1.7M has been paid to local childcare providers in Carmarthenshire to eligible children during the year (1st April 2022 – 28th February 2023).</p> <p>Our most recent Childcare Sufficiency Assessment 2022-27, which was submitted to Welsh Government in June 2022, did not indicate any quantitative or qualitative sufficiency pressures for Foundation Learning funded 3-year-old places within approved Childcare settings across Carmarthenshire. Several approved Childcare Providers reported having vacant places in Autumn 2021 which would suggest we had surplus places in certain locations throughout Carmarthenshire.</p>	<p></p>
<p>Look to improve access to services through enhanced transportation networks and infrastructure.</p>	<p>The aspiration for modal shift has influenced our investment in infrastructure particularly around our major population centres where we have built new infrastructure to support more sustainable travel journeys</p>	<p>Yes</p>
<p>Improve current and explore new developments to limit the effects of flooding and other environmental threats which affect our residents and service users.</p>	<p>We have delivered 12 schemes within our capital works programme, 4 of these schemes are estimated to deliver flood reduction benefit to 112 residential and 13 business properties.</p> <p>We utilise telemetry at some of our assets, affording us live data on river levels at high-risk area. It is hoped that this will better inform our operational response, allowing us to target areas at greatest risk.</p> <p>We are in the process of developing our Flood Risk Management Plan 2024-2030 which will set out our FCERM# priorities over the next 7 years.</p> <p><small>#National Flood and Coastal Erosion Risk Management</small></p>	<p>Yes</p>
<p>Sustain low crime rates whilst continuing effective partnership working to address increasing rates evident in some areas of the county.</p>	<p>Low crime rates have been sustained through effective partnership working. There has been a slight increase in the number of crimes reported in 2022/23 – 16,381 – which is 3% (497) higher than the previous year. However, the county remains one of the safest areas in the UK and Dyfed-Powys the safest Police Force area in England and Wales with the lowest crime rates.</p>	<p></p>
<p>Increase in the number of Welsh speakers.</p>	<p>The latest Census data for 2021 indicates that Carmarthenshire is home to 72,838 Welsh speakers. This translates to 39.9% of the county's total population. This figure has decreased by 5,210 since the last Census in 2011, which translates to a percentage point decrease of 4.0. This is the largest percentage point decrease of all local authorities in Wales.</p>	<p>No</p>
<p>Increased confidence and use of Welsh as a thriving language.</p>	<p>The number of people able to speak, read and write Welsh in the county has decreased by 1.9 percentage points or 1,828 people. This is a considerably lower decrease than the figures for those only able to speak Welsh.</p>	<p>No</p>

As a Council we focus on the following thematic and service priorities

- WBO3a** **Thematic Priority: Economic Recovery and Growth**
- WBO3b** **Thematic Priority: Decarbonisation and Nature Emergency**
- WBO3c** **Thematic Priority: Welsh Language and Culture**
- WBO3d** **Thematic Priority: Community Safety, Resilience, and Cohesion**
- WBO3e** **Service Priority: Leisure and Tourism**
- WBO3f** **Service Priority: Waste**
- WBO3g** **Service Priority: Highways and Transport**

Thematic Priority 3a - Economic Recovery and Growth

There are positive signs emerging from the local economy, but some challenges remain.

Building upon the Economic Recovery Plan (ERP), we have secured and are delivering the Shared Prosperity Fund (SPF) in Carmarthenshire. The £38.68m fund will help to deliver against some of Carmarthenshire's key strategic objectives. The Shared Prosperity Fund will provide new opportunities for local communities, support the development and growth of local businesses as well as supporting the recovery of our town centres and is a mix of revenue and capital funding that can be used to support a wide range of interventions to build pride in place and improve life chances. We've also launched the second phase of the £11 million ARFOR Programme, which aims to deliver an economic boost and strengthen the Welsh language across counties Gwynedd, Ceredigion, Carmarthenshire and Anglesey.

In addition, significant regeneration capital schemes have been delivered, most notably, the redevelopment of Llandeilo Market Hall and the Pendine Tourism Attractor Project. Both projects illustrate the Authorities ambition to invest in infrastructure which will stimulate and support the local economy.

Whilst positive, the County continues to face challenges:

- ! Positively, unemployment rates are falling, and employment rates are increasing. However, the County still exhibits a higher-than-average level of people (aged 16-64) who are economically inactive. This can restrict labour supply and stunt economic growth.
- ! Carmarthenshire continues to lag behind national averages with regards to the proportion qualified to level 4 or above. Developing skills and qualifications improves employability and career prospects and creates a well-skilled and able labour market.
- ! Continue to exhibit a significant and persistent productivity gap with the rest of the UK.
- ! Reliance on micro and small businesses, coupled with relatively high employment in the public sector which can make the economy more susceptible to threats.
- ! The cost-of-living crisis fuelled by the significant increase in inflation and energy prices is having an impact on businesses. As such business support grants through the Shared Prosperity Fund have been introduced to assist businesses and stimulate growth.

Why this is important?

- The strength of our local economy is central to our communities' wider well-being and going forward we will focus our regeneration efforts on developing our businesses, people and places. In our future plans we will enable Carmarthenshire to become more productive whilst being more equal, greener and healthier and supporting business and community resilience and growth.
- Providing secure and well-paid jobs is central to everything we are seeking to achieve.
- Increasing employability is fundamental to tackling poverty and the cost of living reducing inequalities and has a dramatic impact on our health and ability to function in everyday society.
- We need to build a knowledge rich, creative economy by maximising employment and training places for local people through creating jobs and providing high quality apprenticeships, training and work experience opportunities, to have an ongoing skilled and competent workforce to face the future.






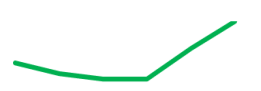

Measuring Success

The table below shows the overall population indicators and performance measures which will be monitored for the Economic Recovery and Growth thematic priority.

Population Indicators			
Measure	Trend		Explaining the Data
Employment & Unemployment	Employment Rate	Unemployment Rate	<p>Employment Rates are Rising and Unemployment Rates are Falling</p> <p><i>The trendlines adjacent cover the period 2017 to 2022.</i></p> <p>The employment rate in Carmarthenshire has seen fluctuation in recent years. There was some improvement between 2021 and 2022 from a rate of 68.7% to 72.3%, however this remains below averages for the UK and Wales.</p> <p>The unemployment¹⁴ rate has also seen fluctuation but is positively on a general downward trend, sitting at 2.2% as of 2022. This is lower than pre-pandemic levels which was 4.0%. This is consistent with trends seen at UK and Wales levels.</p> <p>Carmarthenshire exhibits a higher-than-average economic inactivity rate (22.6% compared with 20.75 at a Wales level), which means that the county is home to more people aged 16-64 who are not involved in the labour market, meaning they are neither working nor actively seeking employment. This restricts labour supply and can stunt economic growth.</p> <p>The Council recognises that to sustain sustainable growth the economy must be underpinned by a capable and available workforce. In line with this, regeneration assistance saw the creation of 1,350 direct jobs and 116 indirect jobs in 22/23.</p>

¹⁴ A person is unemployed if they are actively seeking or are available for work

<p>Highest Level of Qualification</p>	<p>No Qualifications</p> 	<p>Qualified to L4+</p> 	<p>Less People Have no Qualifications but the Numbers of People Living in Carmarthenshire with Higher Level Qualifications Remains Comparably Low</p> <p><i>The trendlines adjacent cover the period 2017 to 2022.</i></p> <p>The proportion of those aged 18-64 with no qualifications has been on a downward trend in recent years. The most recent data indicates a level of 7.0%, which compares positively with the average for Wales which sits at 8.3%.</p> <p>Conversely, Carmarthenshire continues to lag behind national averages with regards to the proportion qualified to level 4 or above. Improvements were seen between 2017 and 2019 where levels reached 41.4%, only to decrease to 37.6% by 2021. Levels have since begun to rise again to a level of 40.0% in 2022.</p> <p>Developing skills and qualifications improves employability prospects, boosts career prospects and creates a well-skilled and able labour market. It also ensures that we have a workforce that is fit for the future.</p> <p>During 2022/23 residents attending Employment related courses within the Communities 4 Work and Communities 4 Work Plus Programmes achieved 502 accredited qualifications.</p>
<p>% of people claiming unemployment related benefits for over 12 months</p>		<p>Less People are Long-Term Unemployed</p> <p><i>The trendline adjacent covers the period 2017 to April 2023 and shows a steady trend characterised by a decline in recent years.</i></p> <p>The rate of people aged between 16-64 claiming unemployment related benefits for over 12 months has been on a downward trend from 2021. Levels remained consistent at 0.5% between 2017 and 2021. The most recent data for April 2023 indicates that the level is now 0.1% which is in line with the Welsh average.</p> <p>This is positive and indicates that more people considered long-term unemployed have been reintegrated back into the labour market.</p> <p>The Council's employability support programmes have been working with both short and long-term unemployed individuals to support them into sustainable employment opportunities.</p>	

Business births & deaths	Births	Deaths	<p>Business Birth Rates are on the Rise but so are Business Deaths</p> <p><i>The trendlines adjacent cover the period 2016 to 2021.</i></p> <p>Following some stagnation between 2017 and 2019, business birth rates in the county are showing signs of improvement. This is positive as an improving start-up rate can be indicative of increased confidence and capacity within the economy. The most recent data for 2021 shows that 820 were opened/started, which is an increase of 100 on previous year. The largest uplift was seen in the Construction sector.</p> <p>There has been more fluctuation with regards to business deaths. The level was largely consistent between 2018 and 2020, however an increase between 2020 and 2021 is evident (+170). The main contributory factor to this was the loss of businesses within the Transport & Storage sector. This is likely related to the effects that lockdown restrictions had on the sector in terms of transportation i.e. rail, land transport, water transport and air transport industries.</p>
			

Performance Measures

Businesses are supported within the local area – Business Consultation	2022		<p>Businesses: A score of -0.88 represents overall disagreement. The Council has an important role in supporting businesses therefore whilst concerning it should be noted that this may be indicative of the wider challenges facing businesses at the time of survey and the increasingly difficult climate that businesses find themselves operating in given the cost of living crisis and post-COVID recovery.</p> <p>During 2022/23 1,237 business enquiries were supported through regeneration assistance.</p>
	-0.88		

Local people/ businesses are well supported to take advantage of local opportunities- Residents/Business Consultations	2022		<p>Businesses: The results show that in the main businesses who responded to the consultation (of which there were 36), do not feel supported to take advantage of local opportunities, with this statement scoring -0.76.</p> <p>Residents: A significant proportion of respondents indicated ‘neither’ when asked whether they feel local people are well supported to take advantage of local opportunities. Further views were mixed with slightly more people disagreeing than agreeing.</p>
	Business Consultation	Residents Consultation	
	-0.76	-0.05	

Progress in 2022/23

Through **Community Benefits** we have delivered/created the following during 2022/23:

43 jobs created

**1,628 weeks of training
recruitment delivered**

2,360 STEM pupil engagements
(Science, Technology, Engineering & Maths)

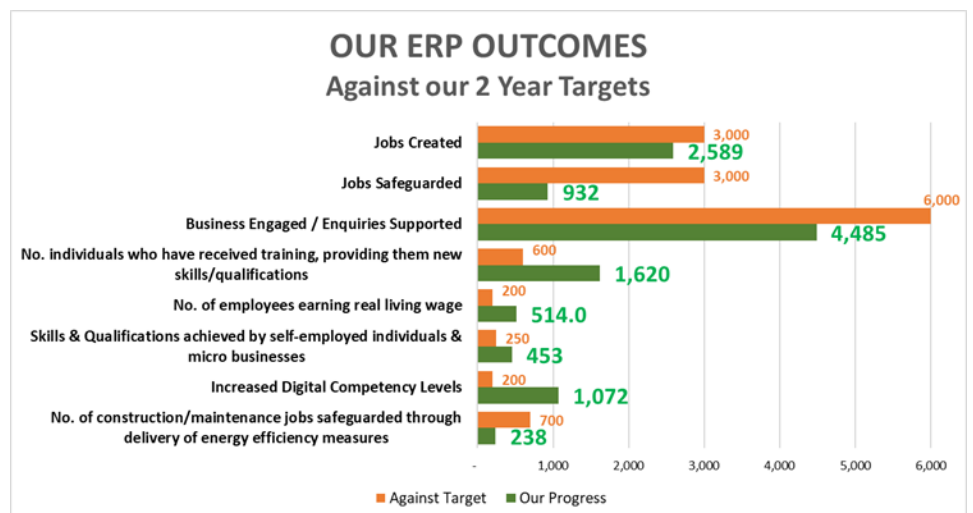
- ! We secured just under **£12m Private Sector Investment / external funding** during 2022/23, which is an excellent amount, but is only 60% of the investment and funding we were aiming for during the year. Significant funding of £38m has been secured in principle from UK government via the Shared Prosperity Fund, this will be drawn down over the next two years and reported in 2023/24 and 2024/25. In addition, Private Sector Investment anticipated on 3rd party grant schemes will also now be realised in 2023/24 as a result of delays to third party delivered projects due to procurement and supply chain issues.
- ! Delivering many of our large economic development projects depends on an efficient and effective planning service, there has been a vast improvement in performance of the service during 2022/23, with **72.4% of "major" applications determined within time periods** (just short of our 80% target) compared to 54.1% in 2021/22. The Planning Service are continuing to work through a number of planning applications which are out of time, but are identifying the backlog cases and prioritising the oldest cases in parallel to meeting the target time for new cases.
- ⊙ We continue to deliver our aims and objectives in line with the [South West Wales Regional Economic Delivery Plan](#) which is the Council's over-arching economic regeneration policy. It builds on our distinctive strengths and opportunities to develop a more prosperous and resilient South-West Wales economy (Carmarthenshire, Neath Port Talbot, Pembrokeshire & Swansea) together with our local Recovery Plan we aim to achieve the vision and objectives contained in the policy.

Our Economic Recovery Plan (ERP)

Following our assessment in 2020 of the impact that COVID-19 had on Carmarthenshire businesses, and what was important to them in the short, medium and long-term, a business, economy and community recovery group was established to co-ordinate the development and delivery of the themed actions. Together with an overarching advisory group (that also comprised of key private sector industry leaders), an economic recovery and delivery plan was formally adopted in June 2021 after an independent review.

Key to the plan is ultra-reliable digital connectivity, actions that support the County's foundational economy and supporting local people to grow skills and talent in targeted areas so that there is a strong and resilient local workforce.

Our economy is made up by a large number of self-employed and micro sized enterprises together with significant employment within the [foundational economy](#) (business activities that we use every day and see all around us e.g. retail, care and food industries). So, our path to recovery has focused on: **Localism** - support within our local economies and increased local spend; and **Competitiveness** - increasing productivity and competitiveness.



With the support/intervention plan, Carmarthenshire's economy has started to recover as quickly as possible to become one which is more productive than before. We are not able to deliver everything, so working across all departments, with public sector partners, external organisations, including the private sector, ensures coordination of activity wherever possible to support our Plan for recovery and growth.

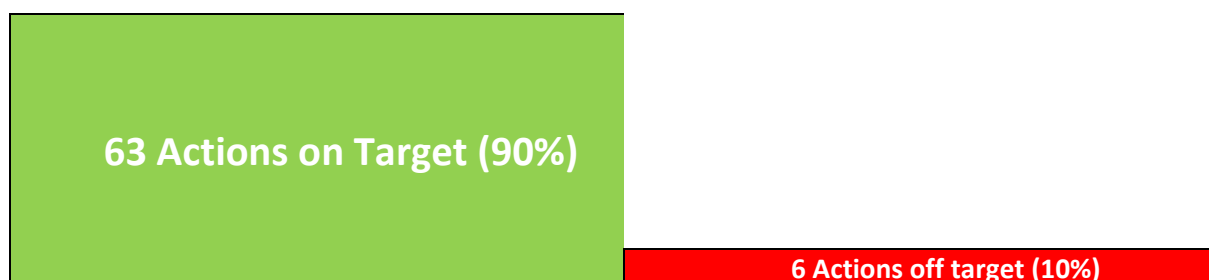
Explaining our ERP results

Of the eight Key Performance Indicators being monitored under the Economic Recovery Plan, four have now exceeded their target, these being “Skills and qualifications achieved by self-employed individuals and micro businesses”, “Training Delivered to Upskill Individuals”, “Number of employees earning real living wage” and “Increased digital competency levels”. These have been captured principally through the Regeneration Department’s employability schemes such as Workways, C4W+ the City Deal Skills & Talent Project, the LEADER Project as well as through Business Support Grants and work with Business Wales.


“Jobs Created” has seen a boost towards its target of 3,000, now reaching over 86% of this, mainly due to a consolidation of figures from the recently closed round of business support funds, Communities for Work Plus, targeted business engagement and partnership work with the Job Centre Plus and Business in Focus. Further collation of figures from projects such as Pentre Awel, which was profiled relatively highly towards this target, but which has only just started “on the ground”, will add to this over the coming quarters. “Business Enquiries Supported” has reached almost 75% of its target and with the newly launched Shared Prosperity Fund, should also be on profile to reach its target in the coming quarters.

Red flags are showing on “Jobs safeguarded” and “Number of construction/maintenance jobs safeguarded through delivery of energy efficiency measures” which both fall below 35% of their target. It is envisaged however that these figures will be boosted in the coming quarters from proposed and ongoing Housing and Education schemes, projects taking place within the Place and Infrastructure Department, through Shared Prosperity Fund Projects and Pentre Awel.

Progress on our Economic Recovery Plan – Action Plan



The Recovery Plan sets out our priorities for supporting Businesses, People and Place:

<p>Business</p>	<p>Over 90% of our nearly 8,000 businesses in Carmarthenshire are micro-businesses (i.e. with fewer than 10 employees), so we need to support these businesses to maintain, upscale and grow our economy. We also have more than 10,000 self-employed people who need support to survive and thrive in business. Therefore, safeguarding our existing businesses, supporting new start-ups and growing businesses in our foundational and growth sectors to become more productive and competitive is key</p> <p><u>Digital Economic Growth</u> The £55 million Swansea Bay City Deal (SBCD) Digital Infrastructure programme will benefit residents and businesses in all parts of the Region, which includes Carmarthenshire, Neath Port Talbot, Pembrokeshire and Swansea. The programme is estimated to be worth £318m to the regional economy over the next 15 years.</p>
<p>People</p>	<p><u>Regional Learning & Skills Partnership (RLSP)</u> - Carmarthenshire is the Lead Body for the RLSP. The RLSP is leading on the delivery of the SBCD Regional Skills and Talent Programme over the next 5 years. The key aim of the programme is to deliver the skills needs of the 8 City Deal projects and to support the skills needs of the region.</p>
<p>Place</p>	<p><u>Urban, coastal and rural Carmarthenshire</u> - Throughout all the town centres, businesses are supported to make best use of digital communications to grow their market reach, turnover and footfall; with decarbonisation encouraged through low carbon and climate-resilient infrastructure, renewable energy and sustainable developments; and Welsh language and culture supported and promoted to celebrate Carmarthenshire’s identity.</p> <p><u>Pentre Awel</u> part-funded by the Swansea Bay City Deal - brings together business, research, education, community healthcare and modern leisure facilities all at one prime location along the Llanelli coastline. It is the first development of its scope and size in Wales providing world-class medical research and health care delivery and supporting and encouraging people to lead active and healthy lives.</p> <p>As well as improving health and well-being, the project will create almost 2,000 jobs (750 to 950 in Zone 1), training/apprenticeship opportunities and is expected to boost the local economy by £467million over the next 15 years</p> <p><u>Rural Economy / Foundational Economy and Community Resilience</u></p> <p>The economic and policy context has changed considerably since 2013 at both Welsh and UK level, particularly in light of the UK’s decision to leave the European Union, the impact of the pandemic and changes regionally</p> 



BUSINESS:

- ⦿ We continued to support businesses to safeguard 143 jobs via Targeted Business engagement, Business Growth & Start Up fund, Community Bureau and Pendine Attractor Project.
- ⦿ We have secured over £4.5 million of Shared Prosperity Funding (SPF) to deliver Business Anchor projects that will see over the next two years £4.5m of third-party grant funding being made available to Carmarthenshire Business via the Property Development Fund, Business Renewable Energy Fund and Business Growth and Start Up Fund
- ⦿ Funding has also been secured from SPF to deliver over the next two years to deliver the Sir Gâr Business Engagement Project that will see support provided to businesses to encourage inter trading, support local supply chains, support delivery of progressive procurement initiative and encouraging entrepreneurship.

- ⊙ Demand for our Business core funded Third Party Grants continues to exceed available funding. In 2022/23 both the Commercial Property Development Fund and Carmarthenshire Rural Enterprise Fund were fully committed in principle and over £400k of awards made under the Business Growth & start Up Fund
- ⊙ Conversely, EU funded services we currently provide will end this year (e.g. Workways+; Community for Work, Short Term Unemployed, Cynnydd, LEADER, etc.), but we have been awarded through SPF funding for employability / skills initiatives running up to March 2025.
- ⊙ Work was completed in March 2023 on the £4m redevelopment of Llandeilo Market Hall which will see an additional 20+ lettable commercial spaces becoming available for Carmarthenshire’s Rural businesses in 2023/24
- ! **Increasing Capital Costs / Supply Chain Issues:** Marked increases in the cost of delivering capital regeneration schemes have occurred over the past year. These increases are industry wide and are believed to have been triggered through several factors including Brexit, COVID-19 and more recently the conflict in Ukraine and resultant increases in inflation. These increases are putting pressure on what is achievable with budgets that were set at project outset. As such, the Council and third-party projects are having to be amended where possible to meet these increasing pressures. In addition, supply chain shortages are delaying programme delivery which in turn is adding further costs to already challenged schemes.
- ⊙ Throughout the pandemic we delivered *over £66 million COVID-19 Business Recovery Funds* on behalf of the Welsh Government, which provided a lifeline to businesses in what was a challenging time, enabling the businesses to safeguard jobs.

<i>Business Recovery Grants</i>	£586k	<i>Discretionary Grants</i>	£265k	<i>Non-Domestic Rates Business Grants</i>	£65.1m
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- ⊙ Through our Modernising Education and Housing and Highways programmes we awarded contracts to local businesses, providing skilled work opportunities in the local economy and safeguarding jobs.
- ⊙ Over 97% of the 342,000 invoices received by the Authority were paid within 30 days, retaining our best ever performance of last year despite a 15% increase in the number of invoices. Prompt payment is essential for businesses especially at a continued time of uncertainty.


Digital Economic Growth

- ⊙ **The Swansea Bay City Deal Digital Infrastructure Programme:** The Digital Programme Business Case, Board, and Governance of it was established; Access to City Deal funding for the Digital Programme together with additional public sector funding was secured across the region; A central team for the Digital Programme was also established.
- ⊙ **Our Digital Regeneration Programme:** There has been significant commercial investment in Gigabit fibre at Cross Hands, Llangennech, Burry Port, Llanelli, Carmarthen, and Llandovery; together with Superfast Cymru 2 investment has been secured to connect 3,300 of Carmarthenshire’s worst served rural premises.
- ⊙ We have trained and supported more than 330 people by improving their digital skills (one of the key areas of targeted intervention), in order they are well equipped with better employment prospects.
- ⊙ We have been working with all relevant partners and stakeholders to address issues of poor broadband connectivity and mobile coverage across the County, particularly in rural areas.
 - Of Carmarthenshire’s approximately 96,000 premises:
 - 91.2% now have access to Superfast broadband or better (above 30 megabits per second).
 - 52% now have access to Gigabit broadband (Speeds above 1000 megabits per second).
 - Carmarthenshire has also seen an increase in mobile coverage in 2021-22:
 - Coverage from all four Mobile Network Operators (MNOs): up to 65% (3% increase from 2020-21).
 - Coverage from at least one MNO: up to 95% (2% increase from 2020-21).

We are working closely with the UK Government and all 4 MNOs to ensure delivery of the Shared Rural Network (SRN) programme which could contribute approximately £11 million of investment in Carmarthenshire and improve mobile coverage from all four operators across rural Carmarthenshire by the end of 2027.

We continue to work with private sector, UK Government and Welsh Government to support existing ongoing fibre deployment and to secure additional future fibre investment.

- We have continued to lead the £55 million investment in Digital Infrastructure across Carmarthenshire and the wider Swansea Bay City Region.
 - Operator engagement, lobbying and facilitation is ongoing on behalf of the region to ensure fibre and mobile deployment is accelerated and is as efficient as possible. Stakeholders within UK and Welsh Government are fully engaged, working closely with the programme team to ensure national, regional, and local connectivity projects are aligned. Telecoms providers have shown active interest in the programmes schemes and regional stakeholders remain fully committed to and engaged with the programme.
 - As a result of this work in 2021-22 the Digital Infrastructure programme secured the following significant investment to improve connectivity across the region:
 - £7.6 million public sector investment
 - £14.55 million private sector investment
 - Of this investment, Carmarthenshire has directly benefitted from:
 - £2.5 million public sector investment
 - £8.7 million private sector investment

	<p style="text-align: center;">Clear positive progress against all programme deliverables</p> <p>We engaged with external consultants (FarrPoint) to conduct a benefits realisation exercise to quantify the impact of the programme to date, and the report shows clear positive progress against all programme deliverables.</p> <p>We are re-engaging with FarrPoint to conduct another exercise to quantify further deployment of both fixed and mobile connectivity across Carmarthenshire and the region for 2022-23</p>
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- ! However competing demands and growing pressures within the public sector mean that capacity to deliver at an organisational level is increasingly challenging.
 - Staffing resources for the central programme team have been in place for over a year. A Programme Coordinator has recently been recruited to strengthen that central team.
 - All 4 Next Generation Infrastructure Managers have now been recruited across the region's local authorities. These roles act as a single point of contact to the mobile and fibre industry, the UK Government and Welsh Government. They are responsible for delivering a programme of work to encourage and streamline fibre and mobile deployment across the region and exploring the use of public sector land and assets to accelerate mobile and fibre deployment.
 - 4 x Rural connectivity support and engagement officers are now also in post at each of the local authorities across the region (as recommended by both the UK Government’s Barrier Busting Handbook for Local Authorities and Welsh Government’s Barrier Busting Report). They are funded by the City Deal Digital Programme to support rural communities in obtaining adequate broadband. **These roles have proven to catalyse public sector investment across Carmarthenshire, having supported residents to access £243,000 worth of Access Broadband Cymru (ABC) vouchers (2021-22) to fund/part-fund equipment and installation costs of new broadband connections for homes and businesses.**

- ⊙ We are funding a full fibre infrastructure build (FFIB) to approximately 100 regional public sector sites that do not currently have access to or plans to commercially build connectivity in the next three years.
- ⊙ A £6 million procurement of superfast broadband to rural and the hardest to reach premises across the region is currently being considered with plans being aligned to Welsh Government open market review data. This will ensure we avoid subsidising premises which the private sector intends to connect in the next 3 years. We are also awaiting details of intervention areas for UK Government’s £5 billion Project Gigabit which will fund connectivity to significant parts of rural Carmarthenshire and the Welsh Government’s future £70 million “Extending High Speed Broadband Reach in Wales” project which works to complement Project Gigabit. We are engaged with both Governments to ensure that our £6million funding for rural interventions is aligned to their proposals, working in coordination and collaboration to ensure public sector investment in Carmarthenshire has maximum impact.
- ⊙ A regional portfolio of opportunities has been developed to identify potential new interventions and investments in Digital technologies across key sectors. This will be presented to local and regional leadership in the latter part of 2023.


PEOPLE:

- ⊙ The Minister for Economy, Vaughan Gething MS officially launched the Employment and Skills Plan 2022-25, acknowledging the collaboration and co-production that had taken place to bring together the ambitious plan for the region. The main goal of the plan is to identify employment and skills priorities over short, medium and long-term periods to develop the social and economic potential of the South West Wales regional economy and will now help inform Welsh Government decisions on funding for further education and work-based learning.
- ⊙ The Regional Learning and Skills Partnership’s Skills and Talent programme moved another step forward in helping thousands of local students prepare for upcoming job opportunities across the region. The RLSP has approved 12 pilot applications which will help future proof the regions workforce. Spread geographically across the Swansea Bay City Region the 12 newly approved pilot projects will hope to maximise prospects for many local people and create job security for future generations to come by ensuring they have the training requirements they need to match their aspirations.



- ⊙ The RLSP along with the private sector chairs worked together to launch new look specific sector Careers Guide booklet for learners. The booklet will support learners in getting their dream career or boosting their career plans. [A guide to careers Digital English - Flip PDF | FlipBuilder](#)
- ⊙ Our dedicated employability team have worked with both short term and long-term unemployed individuals in Carmarthenshire to support them into sustainable employment opportunities.
- ⊙ During the last year we have collaboratively, with the RLSP, successfully delivered *six job fairs* in each of the primary towns, to support sectors experiencing acute recruitment challenges.

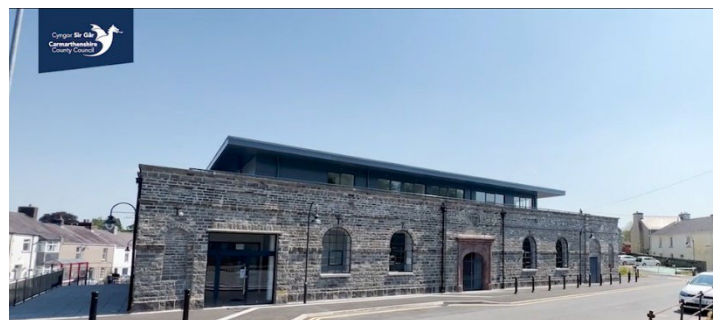
- ⊙ During 2022/23 we helped 759 people into volunteering (the year before it was 927). Post pandemic, the team has identified consistently across programmes that public attitudes to volunteering has changed and people are now more reluctant to volunteer their time. We are addressing this via a specific Volunteering project under the Shared Prosperity Fund and we are working closely with CAVS to increase numbers going forward.
- ⊙ The Skills and Talent programme moved another step forward with 12 pilot applications approved which will help thousands of local students prepare for upcoming job opportunities across the region. With 12 of the pilot projects now in delivery the Skills and Talent programme is working towards:
 - delivering at least 2,200 additional skills
 - supporting around 14,000 individuals with higher level (between 2-8) skills within 10 years.
 - create at least 3,000 new apprenticeship opportunities, to include level 3 to Degree apprenticeships

	<p><u>Audit Wales – A Missed Opportunity – Social Enterprise (December 2022)</u> This is a National Report</p>
<ul style="list-style-type: none"> • We have prepared a strategic action plan on how we as a County engage with Social Enterprises – we have consulted with Cwmpas and taken on board their recommendations. • Once Shared Prosperity Fund applications have been decided upon, we will have additional capacity to address the recommendations of the Audit Wales report 	

PLACE:

Urban, coastal and rural Carmarthenshire

- ⊙ Our Recovery Plans for our three primary towns (Carmarthen, Llanelli and Ammanford) were bespoke to the town and set out the impact that COVID-19 had on the town centres in terms of loss of spending, increased vacancy rates and decline in footfall. In developing the Plans, we worked closely with key members of the town’s stakeholders. The Plans highlighted key issues and opportunities and provided a delivery framework of interventions specific to the individual town centres. These Plans continue to be the basis for which activity is shaped within the primary town centres. We have developed funding initiatives utilising UK Government and Welsh Government funding to take forward actions held within the Plans while also providing support for third party applicants.
- ⊙ Transforming Towns funding provided to the South West Wales Region is being utilised to directly deliver strategic redevelopment such as the former YMCA building and Market Street North. We have utilised Transforming Towns placemaking funding to deliver green infrastructure initiatives including the green wall at Llanelli Library and green and blue infrastructure at Carregamman Car Park. This support is also available to third party applicants to bring vacant commercial space back business use within the primary town centres.
- ⊙ Alongside the three main town centres, we delivered a programme of investment to support the growth of our 10 rural market towns. Bespoke plans were developed to benefit the town and surrounding areas of Cross Hands, Cwmaman, Kidwelly, Laugharne, Llandeilo, Llandovery, Llanybydder, Newcastle Emlyn, St Clears and Whitland.



- WIFI provision has been made available within most of our town centres. 16 businesses are being supported to pilot IOT technology to see how their businesses can benefit from data such as air quality monitoring, fridge sensors and footfall counters.
- We have secured over £3.5 million of Shared Prosperity Funding to deliver the Place Anchor projects which will include £2.6 million of directly delivered projects within the primary and secondary towns. £900,000 of funding will be made available to third parties through the Vacant Property Fund and Events Fund specifically aimed at the primary town centres.
- The Pendine attractor project has been completed which aims to maximise Pendine's heritage and its natural assets in order to drive forward the resort's future economic regeneration. The project received funding of £3m through the European Regional Development Fund (ERDF) as part of the Welsh Government's Tourism Attractor Destination Scheme; £1.5m from Visit Wales Targeted Match Funding from Welsh Government; £128,000 from the RDP Funded Tourism Amenity Investment Fund to fund the sand sport area, and £984,000 from the Welsh Government Capital Stimulus Fund. The balance is match funded by Carmarthenshire County Council. Pendine attractor comprises of three individual projects:

- Y Caban accommodation is a brand new 14 room, 43 bed accommodation that has been constructed using sustainable building technologies. Overlooking the beach, Y Caban facility also includes a restaurant and caters for the walking holiday and outdoor sports adventure market as well as those seeking a coastal experience. The accommodation has an overall rating of 9.6/10 from customers which is among the best in Wales.



- An Adventure playground with an events area, exhibition esplanade offering platforms to host events; a beach sand sports area; improved car parking facilities and the Dune Gardens providing seating and interpretation trails.
- Museum of Land Speed, opening end of May 2023, is an exhibition space displaying motor cars and associated land speed memorabilia. Interactive zones will be located throughout the museum allowing visitors to engage, listen and learn about stories of Pendine and land speed records.



- UK Levelling Up Funding is enabling us to deliver Carmarthen Hwb. We are progressing at pace with plans to deliver the £18.5m (additional £3.5m match funding from our Capital programme) project at the former Debenhams shop. It is being repurposed into a Hwb centre that will bring together a range of health, well-being, learning and cultural services. Our Customer Service Centre was also relocated to the Hwb.

Pentre Awel

Pentre Awel has taken a significant leap forward during the 2022/23 reporting period, reaching key procurement, design and construction milestones. Considerable resource and activity have been directed towards Zone 1 with works progressing at pace, whilst scoping and early concept design work is underway on Pentre Awel's other developable Zones.

- **Zone 1** benefits from £96m of public sector investment to develop and co-locate new leisure, health, business, education and research facilities. An extensive pre-construction programme was undertaken during 2022/23 which encompassed key planning approvals; ground investigation work, ecology surveys, vegetation clearance and reptile translocation over the summer months; enabling works from October 2022 and market / supply chain engagement on over 40 work packages, from groundworks, steel frame to carpentry and flooring.
- Following unanimous approval at Cabinet and Full Council in January 2023, the Council and Bouygues (BYUK) entered into a construction contract in February 2023. A ground-breaking event was held on 6th March 2023 to formally mark the start of works onsite, attended by the Secretary of State for Wales and local and regional partners/stakeholders.
- Important socio-economic outputs are being realised during the pre-construction and construction stages through BYUK's community benefits programme, supporting local schools, organisations, businesses and labour pool:
 - Targeted Recruitment and Training - 4,680 person weeks of recruitment and training will be delivered with the aim of maximising local opportunities for apprenticeships, trainees/work experience and target groups including NEETS, economically inactive and long-term unemployed. Monthly 'Employment Hubs' have been established which allow local employability agencies to be able to refer potential candidates to the project.
 - Local supply chain - a range of local subcontractors and suppliers have been appointed or engaged on the project to date including Shufflebottom, Gavin Griffiths, Dyfed Steels, Dyfed Recycling, Owens and Oil4Wales. Further 'Meet the Contractor/Subcontractor' events will be arranged building on the successful Meet the Buyer event at Parc y Scarlets in 2022
 - Education - there has been extensive engagement with over 1,000 local primary and secondary school pupils via special assemblies, build challenges, construction careers sessions and student ambassador scheme. Over 30+ hours of STEM engagement have been achieved to date.
 - Community – c. 12 local residents will have the opportunity to participate in project's Community Ambassador Programme. In addition, a Meet the Contractor event held at Morfa Social Club to engage the local community with around 50 residents in attendance.
- An 89-week construction programme is now underway. Sectional completion of the education facilities is targeted for September 2024 with full completion due October 2024.



- ⦿ Other key achievements and milestones for the Pentre Awel project in 2022/23 include:
 - Working with Hywel Dda University Health Board to secure c. £1.5m of charitable funding for the hydrotherapy pool at Pentre Awel.
 - Development of a Welsh Language Impact Assessment and Action Plan which considers the use and promotion of Welsh language and culture across all elements of Pentre Awel – leisure, business, education, assisted living, communications and procurement. The draft was shared with the Welsh Language Strategic Forum in February 2023.
 - A range of Further Education (FE) and Higher Education (HE) institutions have been engaged in a workforce planning exercise to map out projected job roles at Pentre Awel against current education and training provision across the region. This will help identify any skills gaps and facilitate the planning and delivery of the education function.
 - Scoping and appraisal on **Zone 2** is underway looking at a nursing home and extra care facility.
 - Design development of **Zone 3** – initial concept designs for up to 144 units of assisted living accommodation have been produced comprising a mix of one and two bedded apartments and three bed bungalows.
- ! As with all similar projects a key challenge or risk will be to ensure that all tenanted areas of the facility are fully let in advance of or as soon as practicable after opening.

Rural Economy / Foundational Economy and Community Resilience

- ⦿ The Cabinet unanimously resolved that the County Farm Estate be retained and managed under the current policy whilst rationalising and considering development opportunities as they arise.
 - A new Rural Estate Plan will be drafted over the next 12 months to highlight the extent and performance of the current portfolio, together with the key issues and future strategy of the Estate to enable the Council to maximise the opportunities available to support its well-being objectives.
 - We will also continue to engage with the Climate Change & Nature Emergency Advisory Panel and the Rural Affairs Advisory Panel to consider their views in finalising the Rural Estate Plan.
- ⦿ We have delivered regeneration initiatives that focus on the development of the rural market towns in the County via projects and initiatives such as the 10 Towns capital fund, Rural Employment Space Joint Venture, Laugharne Car Park & Llandeilo Market Hall.
 - Construction has reached practical completion stage on the Llandeilo Market Hall project.
 - Ten Towns Growth plans have been completed for all the ten towns.
 - Growth plan teams continue to work on the submission of their detailed project applications for the £1m capital Recovery grants pot having submitted Expressions of Interest previously with the exception of Llandovery who have submitted their detailed application for consideration.
 - Joint venture agreement has been signed with Welsh Government to assist with the delivery of the rural employment space initiative and Welsh government have engaged design consultants to work up detailed designs for the first project at Beechwood 2.
- ⦿ Through our housing investment programmes we have invested over £20million into our communities developing over 100 new homes and investing in our existing stock. These programmes provide sustained periods of trade and benefit to local contractors and builders. They create more jobs and training opportunities in our communities directly supporting the actions in our Economic Recovery Plan.



Is anyone better off?

100% Sir Gâr

100% Sir Gâr was developed during the COVID-19 pandemic as a virtual shop window on the council's Discover Carmarthenshire website, as a way of supporting local businesses to recover from a long period of lockdown and restrictions on retail.

Following on from the success of the 100% Sir Gâr platform, Economic Development Staff have facilitated seasonal Pop-Up shop events across the County's primary towns as well as opportunities to a space at the Urdd Eisteddfod which was hosted in Carmarthenshire.

The Pop-up shop events provided an opportunity for Carmarthenshire based businesses to showcase their produce and create a new marketplace for locally based businesses to gain new customers and increase income opportunities. It was also an opportunity to raise the visibility of the Welsh language on the high street by use of bilingual marketing.

To date over 200 businesses have registered on the digital platform with more than 40 business having attended a 100% Sir Gâr pop up event.



One of the businesses who have benefitted from the development of the 100% Sir Gar initiative is Cwyr Cain.

Cwyr Cain homemade candles and fragrance boutique came about following a complete career change for business partners Carys Mai Lewis a Rhian Angharad Davies-Belcher.

Following a training day on to how to make candles and homemade fragrance products, the idea came to venture into business as a partnership.

Through the support and assistance of 100% Sir Gâr, this new business has benefitted from opportunities to promote and sell their Welsh/bilingual products at nearby locations and learn how to improve and develop their business' shop window. Being part of the Sir Gâr platform has also ensured a wider audience reach which both have noted to be of benefit to their business.

What and how we can do better

See our delivery plan to achieve this objective in Appendix 7

Governance Arrangements

Regeneration Delivery Team (RDT) continues to coordinate development and delivery of actions aligned to our economic recovery and delivery plan (ERP) and an overarching advisory group, comprising key private sector industry leaders, continues to provide advisory support.

Three primary town centre task force / forum groups continue to oversee and take responsibility for the delivery of their respective Recovery Masterplans.

Ten growth plan teams continue to oversee and take responsibility for the delivery of their respective town growth plans.

3b - Thematic Priority - Decarbonisation and Nature Emergency

We have significant environmental challenges to address

We have a strong organisational commitment to carbon reduction and were the first local authority in Wales to declare a climate emergency, publish an action plan and report annually against progress made within the plan. Since 2016/17 to 2021/22 we have reduced our carbon emissions by nearly a third (-31.7%) (-8,418 tCO₂e). This is strong progress in the pathway to meeting our commitment to Welsh Government's ambition for net zero Welsh public sector by 2030 | Legal commitment to achieve a net zero Wales by 2050. We are also committed to playing our part in achieving the wider public sector obligation to become net zero by 2050 and our progress in achieving significant reductions to date in our own emissions plays an important part in achieving that wider obligation.

We are proactively working with national government, public, private and third sectors to mitigate against the impacts of climate change through for instance the WLGA Climate Change Strategy Panel and in leading the commercial and industrial workstream of the regional and local energy action plans. While significant early progress has been made, innovative work to develop carbon trajectories has been developed this year which will assist us in targeting activity to meet the more challenging circa 60% residual carbon savings. In 2022, we became one of a few authorities to declare a nature emergency and convene a cross party climate change and nature advisory panel (CCNEAP) recognising the close relationship between the two areas of work. Work to deliver actions and report on the delivery of the Environment Act plan is progressing well, of the 38 actions, 26 are progressing well, and 12 have been completed and we are moving to review the content of the plan with the advice of the CCNEP, to reflect the declaration of the nature emergency.

We are making a difference to many communities with our flood risk analysis and business case developments works, we have a better understanding of risks in many communities. All new developments must have sustainable drainage which is managing flooding for both new developments and the surrounding community.

Why this is important?

- ⦿ The Natural Environment is a core component of sustainable development. The Council has already declared its commitment to addressing the climate and nature emergencies and will continue on its route towards becoming a Net Zero Carbon Local Authority by 2030 and addressing the issues that are driving a decline in our biodiversity and support nature recovery.
- ⦿ **Route Towards becoming a Net Zero Carbon Local Authority by 2030**
- ⦿ A biodiverse natural environment, with healthy functioning ecosystems, supports social, economic and ecological resilience. Carmarthenshire's natural environment is the natural resource on which much of our economy is based – *tourism, farming, forestry, and renewable energy*. It is a major factor that attracts people, both young and older to live, work and visit the county, bringing inward investment with them.
- ⦿ The *conservation and enhancement of biodiversity* is vital in our response to climate change and key ecosystem services such as food, flood management, pollination, clean air and water.




Success Measures / Explaining the Results

The table below shows the overall population indicators and performance measures which will be monitored for the Decarbonisation and Nature Emergency thematic priority.

Population Indicators in the main are publicly available data that have been identified to develop an understanding of trends and Carmarthenshire’s position relative to the other local authorities in Wales. Through our well-being objectives the Council has an important role to play in making progress against these indicators, however, it should be noted that these are not solely indicative of the Council’s performance and will be influenced by many external factors.

Performance Measures are inclusive of statutory returns, internal Council measures and consultation findings that we utilise to measure and monitor performance on a regular basis. These are the direct responsibility of the Council.

Population Indicators		
Indicator	Trend	Explaining the Data
Capacity of Renewable Energy Equipment Installed (MW)		<p>Capacity is Increasing as a Result of the Increasing Number of Projects in the County</p> <p><i>The trendline adjacent covers the period 2016 to 2020 and shows an increasing trend.</i></p> <p>Carmarthenshire is one of the most proactive counties in Wales in terms of investment in low carbon energy projects. This is positive and substantiates the forward-thinking approach that the county adopts with regards to addressing the threats posed by the climate and nature emergencies.</p> <p>The most recent data for 2020 indicates that there were a total of 6,439 projects in Carmarthenshire generating 321MW of energy. This is the third highest level in Wales and is an increase on figures for 2019.</p>
No. of Properties (Homes & Businesses) at risk of flooding	N/A	<p>Over 15,000 Business and Homes are at Risk from either River, Tidal or Surface Water Flooding</p> <p><i>There is no trendline available as previous data collected in 2014 is not directly comparable with the most recent data for 2019.</i></p> <p>Flooding is always a concern in Carmarthenshire, and according to Natural Resources Wales (2019), over 5,500 of our properties are at risk of river flooding, over 2,600 at risk of tidal flooding and just under 7,000 at risk of surface water flooding.</p> <p>The increasing threat of the climate and nature emergencies places greater emphasis on the need for suitable and proportionate flood defences to protect those at greatest risk.</p> <p>Through the Council’s Flood & Water Management Act and Shoreline Management Plan a number of interventions have been completed, including the installation of new defences and upgrades made to existing defences.</p>

Performance Measure		
The Climate Emergency is Being Addressed Locally	2022	The largest proportion of respondents to a residents' consultation indicated 'neither' when asked whether the climate emergency is being addressed locally. Further analysis indicates that with the exception of those that answered 'neither', more people disagreed than agreed. This possibly suggests that people are unaware of any measures put in place to address what is one of the most pressing issues of our time.
	-0.1	



We generated
1,317,121 kWh of renewable energy during 2022/23

(increased from 1,106,902kWh in the previous year)

The Council's Total Energy Consumption (kWh) decreased
by **5.65%**



from 67,694,145kWh in 2021/22
to **63,869,172kWh** in 2022/23

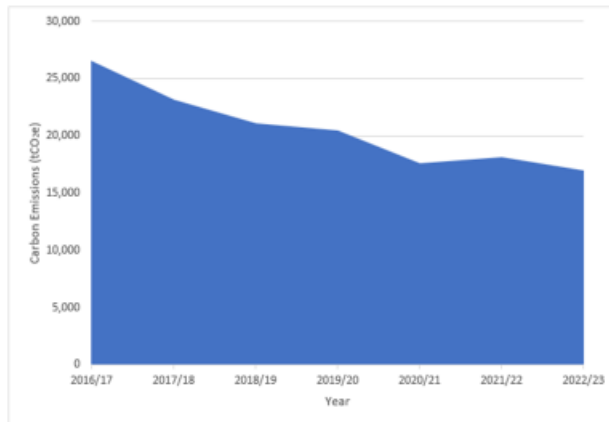
A breakdown of the Council's Energy Consumption							
	2019/20	2020/21	2021/22	2022/23	2022/23 vs 2021/22		
					Progress	% change	Comment
Non-Domestic Buildings							
Consumption (kWh)	66,407,242	59,808,497	64,095,021	60,274,987	-3,819,637	-5.96%	Improved
Carbon Emissions (tCO2e)	14,443	12,581	13,026	11,846	-1,180	-9.06%	Improved
Street Lighting							
Consumption (kWh)	3,925,149	3,875,843	3,599,124	3,594,185	-4,939	-0.14%	Improved
Carbon Emissions (tCO2e)	1,088	981	832	809	-23	-2.76%	Improved
Fleet Mileage							
Mileage (Miles)	5,154,668	4,427,070	4,262,681	4,496,754	234,073	5.49%	Worsened
Diesel Used (litres)	1,419,336	1,267,437	1,320,551	1,327,545	6,994	0.53%	Worsened
Carbon Emissions (tCO2e)	3,814	3,407	3,573	3,584	11	0.31%	Worsened
Business Mileage							
Mileage (Miles)	3,971,513	2,251,986	2,511,091	2,775,432	264,341	10.53%	Worsened
Carbon Emissions (tCO2e)	1,132	621	693	745	52	7.50%	Worsened
TOTAL							
Consumption (kWh)	70,332,391	63,684,340	67,694,145	63,869,172	-3,824,576	-5.65%	Improved
Mileage (miles)	9,126,181	6,679,056	6,773,772	7,272,186	498,414	7.36%	Worsened
Carbon Footprint (tCO2e)	20,477	17,590	18,124	16,984	-1,140.14	-6.29%	Improved

Significant reductions were reported for 2020/21 which were largely attributable to COVID-19. Whilst year-on-year emissions increased in 2021/22, and further increased in 2022/23, these have not returned to pre COVID-19 levels.

Non-Domestic Buildings represent ~70% of our reported emissions.

Our track record of carbon emission reduction

Performance - Carbon Footprint



2016/17 – 2022/23
-36% tCO₂e

	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	Progress	Change
tCO ₂ e	26,542	23,143	21,087	20,477	17,590	18,124	16,984	2022/23 vs 2021/22	
								-1,140	-6.29%

Since 2016/17 to 2022/23 we have reduced our carbon emissions by over a third (-36%) (-9,558 tCO₂e).

Progress in 2022/23

Net Zero Carbon (NZC) Local Authority by 2030

- Climate and Nature Emergency Advisory Panel have hosted 4 meetings.
- We have established an Officer Decarbonisation Steering Group to enable Decarbonisation to be embedded across all services to be proposed in new Decarbonisation / Net Zero Carbon (NZC) Plan.
- We recognise the need for the focus to be authority wide in order to be make substantial progress towards achieving our goals for a Net Zero Authority.
- Transformation Steering Group: NZC is now to be brought under the umbrella of the new Transformation Programme and there will be a workstream dedicated to this key corporate priority. Quarterly progress updates are reported to Transformation Board.

Archwilio Cymru Audit Wales	Assurance and Risk Assessment Progress Update – Carbon Reduction (September 2022)	
Overall finding	<i>The Council demonstrates a strong organisational commitment to carbon reduction and has a published action plan, but this plan is not costed and does not identify the funding required to deliver all the activity within the plan.</i>	
Audit Wales Recommendation	The Council's Action Plan Response	
<i>In order to meet its net zero ambition, the Council needs to fully cost its action plan and ensure that it is aligned with its Medium-Term Financial Plan</i>	<i>The Council proposes to fully cost its action plan and ensure that it is aligned with its Medium-Term Financial Plan by April 2023.</i>	

Progress update

- This is the single Recommendation that the Council received from Audit Wales following publication of their report 'Public Sector Readiness for Net Zero Carbon by 2030' (July 2022).
- In the absence of an all Wales costing methodology the Council has draft costing ESTIMATES for its net zero plan working on a basis similar to another Local Authority in the SBCR [Swansea Bay City Region].
- That estimation is however recognised to be subject to a wide degree of tolerance and we are working to produce robust £ costings by adopting the following approach:
 1. Developing carbon reduction trajectories to produce various scenarios regarding our likely residual carbon emissions in 2030.
 2. To estimate the corresponding £ spend to deliver carbon reductions, seeking technical support from Local Partnerships (via Welsh Government Energy Service) to develop a consistent methodology for the four SW Wales local authorities, and potentially all Welsh public bodies.

The Council demonstrates a strong organisational commitment to carbon reduction and was the first local authority in Wales to publish net zero action plan and has reported annually against the plan. In the absence of guidance on a cost model the plan and annual updates have not indicated the total cost of the plan to meet the Council's net zero objective. In 2023 the council has developed methodology for estimating the cost of meeting the Council's net zero target by 2030. The model requires further refinement to provide consistency of approach across local authorities in Wales. The authority is pressing the Welsh Government for guidance while working with partners in the SBCR to develop the model.

The progress and approach as outlined above is to be commended but the scale of the spend required to achieve Net Zero Carbon is significant and an area of concern.

- ⦿ ['Walk the Global Walk'](#) is a three-year international project which focuses on mobilising young people in support of the United Nations Sustainable Development Goals (SDGs). We are working in partnership with Dolen Cymru Lesotho, supporting 15 schools with a focus on climate action. Pupil ambassadors raise awareness of climate change, lead actions in their communities and then come together to share and celebrate their work with decision makers in the annual Global Walk.
- ⦿ We are leading in the public sector with our commitment to ensure Carmarthenshire plays its part in meeting climate change commitments. In order to meet our target of Net Zero Carbon by 2030, substantial reductions in energy consumption and renewables generation are needed across our estate. Following multiple detailed site visits, in-depth data analysis and discussions with occupants of the buildings in scope, we have implemented extensive Energy Conservation Measures (ECMs) across our facilities.

“[Phase 1](#) has been completed and projected to save £315,726 and 675 tonnes of carbon equivalent (tCO₂e) each year – these savings being guaranteed by Ameresco under an Energy Performance Contract.

Working with Ameresco has allowed us to accelerate the roll-out of our energy efficiency programme in a more comprehensive manner and at a greater pace than could be achieved using limited in-house resources. We look forward to developing further phases to help us become a net zero carbon local authority by 2030.”
- ⦿ 'Smart' and Sub-metering technology:

Accurate and timely data is critical for planning, monitoring and reporting progress towards becoming a net zero carbon local authority. As our non-domestic buildings account for 70% of our reported carbon emissions, we are extending the coverage of 'smart' and sub-metering technology for electricity and gas (plus water) to ensure timely capture of consumption data. We are installing smart and sub metering technology for electricity, gas and water to ensure timely capture of consumption data.

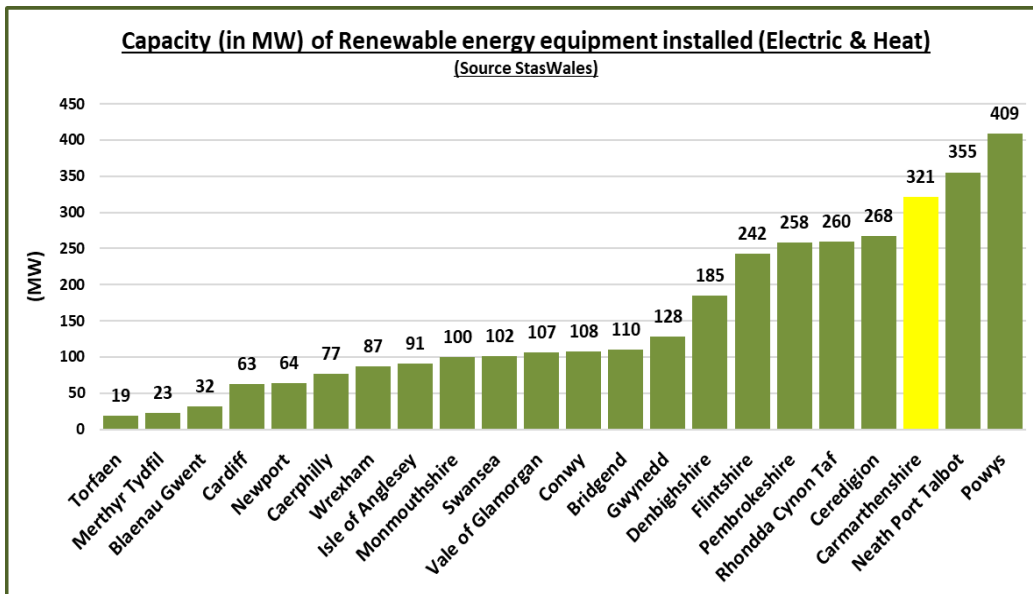
- Gas Metering: We have installed meters at all sites to be retained.
Day+1 Half Hourly (HH) data flowing from 209 meters including all the 197 supplies at sites to be retained.
 - Electricity Metering: We have installed meters at 55% of sites to be retained.
Day+1 HH data flowing from meters associated with 313 of 574 known supplies.
Works are progressing via a collaboration between our distribution network operator, National Grid (formerly Western Power Distribution) and our electricity supplier EDF Energy. Whilst progress had been delayed due to EDF staffing issues, a surge in electricity meter upgrades is now underway.
 - ! Water Metering: We have installed 1% of meters.
Day+1 Quarter Hourly (QH) data flowing from 4 of 336 known supplies.
Preliminary work is underway with Dŵr Cymru / Welsh Water to confirm current meter location.
Staff capacity constraints are delaying our roll-out of water data loggers until the completion of the electricity meter upgrade programme.
- ⦿ Half Hourly and Quarter Hourly data flowing from these advanced meters are imported daily into our SystemsLink energy management software system to provide enhanced data accuracy that will enable us to better identify consumption and carbon saving opportunities in of our non-domestic buildings and street lighting infrastructure.
 - ⦿ Waste Services have implemented the first three electric 26t Refuse collection vehicles and are now part of our front-line refuse collection fleet. We are not on target to receive 33 ULEV vehicles by 2024, as it transpires through market engagement in readiness of the procurement process for the new vehicles required to roll out the second phase of the waste strategy known as the kerbside sort, it has come apparent there is a delay in the procurement lead times.
 - ⦿ We recognise the need for the focus to be authority wide in order to be make substantial progress towards achieving our goals for a Net Zero Authority.

Capacity (in MW) of renewable energy equipment installed - National Well-being Indicator 12.



The recently Welsh Government published data shows that Carmarthenshire has the 3rd highest Capacity (in MW) of Renewable energy equipment installed (Electric & Heat) at 321 MW and 2nd highest number of projects at 6,439 (1st Powys - 7,384)

	Number of Projects	Electrical Capacity (MWe)	Heat Capacity (MWth)
Anaerobic Digestion	2	1	0
Biomass	508	0	45
Energy from Waste	0	0	0
Biomass Electricity and Combined Heat and Power	0	0	0
Heat Pump	1007	0	11
Hydropower	14	6	0
Landfill Gas	1	2	0
Nuclear	0	0	0
Offshore Wind	0	0	0
Onshore Wind	113	145	0
Sewage Gas	0	0	0
Solar PV	4491	110	0
Solar Thermal	303	0	1
Total	6439	264	57



Promoting affordable warmth and decarbonising our housing stock

- Our aim is to make all our homes energy efficient and achieve a minimum Band C energy performance rating as quickly as possible. Over 30% of our homes have already achieved this standard. Future investment in our existing homes will be based on using a Fabric First approach that improves the thermal performance of our homes and introducing non fossil fuel heating systems. This approach will promote affordable warmth for our tenants.
- Our new build Council homes embrace decarbonisation. Our homes are energy efficient, well insulated and have the latest innovative technologies and support the Council’s Net Zero Carbon principles. They help reduce our carbon emissions by on average 70% and create affordable warmth for tenants growing the green economy and creating sustainable communities.

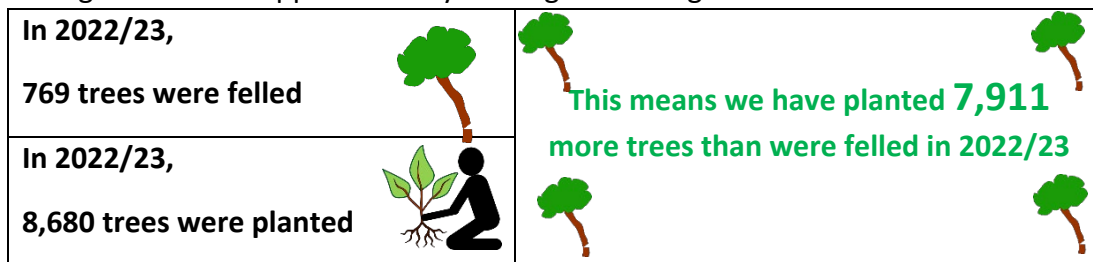
- Five potential priority sites have been identified for potential renewable energy development. We are working in collaboration with National Grid as part of the Carmarthenshire Local Area Energy Plan process with the aim of securing funding from Ofgem to enhance the local Grid.

Nature Emergency

- A nature emergency has been declared by Welsh Government and we have a Climate Change and Nature Emergency Advisory Panel to address this issue.

We are delivering several projects to ensure nature recovery:

- Adopted 21 sites on our estate to pilot a new way of Managing Land for Pollinators
- We have created a new wildlife garden areas at Trinity Saint David,
- Enhancement of a number of wildlife habitats in this area, ponds, grassland and woodland planting at Kidwelly Quay area
- We have been tree planting and creating a new access on our land at Tregib Sports field to enhance access to the woodland Trust Reserve
- We have a Service Level Agreement with National Botanic Garden of Wales. This enables us to work with a multi-disciplinary team at the National Botanic Garden of Wales and to benefit from their facilities for training and events. We have delivered our first event with Public Sector Bodies to encourage new LP4 N applications by hosting as training session.



- Tree Nursery Plans at our Day Centres - Plans have been put together by the Council’s Conservation team, with the help of the Botanic Gardens, for a Tree Nursery and wildlife friendly grounds to be developed in Johnstown Day Centre. With financial support from ‘Places for Nature’ funding scheme, the garden will include an accessible outdoor growing area and sensory garden, a woodland garden, a bog garden, meadow areas and an orchard. Although the project is taking place at the Johnstown centre, it will involve all day services through the collecting and planting of native seeds. There are also plans for a similar project to take place at Manor Road Day Centre. Not only will the garden improve the biodiversity of the area, but it will also provide a safe and accessible space for all to enjoy.

- Tree Planting - To help improve the County’s environment and increase biodiversity, the Council’s Rural Conservation Team and Property Department arranged the planting of over 8,000 native broadleaved trees to create 4.5 hectares of new woodland on Council owned land at Tregib (Llandeilo), Pendre (Kidwelly) and Maesdewi (Llandybie). Community planting days, including a day for pupils from Llandybie Primary School, were held at two of the locations.

As trees grow and photosynthesise, they will extract carbon emissions from the atmosphere. These new woodlands will provide new habitats for wildlife and thus contribute to addressing the nature emergency and become places where people can enjoy nature.

As a result of needing to re-position the active travel route which runs between Lower St Clears and St Clears, CCC purchased a 10-acre field. Active Travel have installed a new path, away from the river and the remaining land is now being managed for nature conservation. A scrape (shallow water body) has been created, 150 tree planting with ENRAW and Woodland Trust support, and we are re-introducing grazing of the flood plain meadow. In time we intend to propose to NRW that this area be designated as new Local Nature reserve.

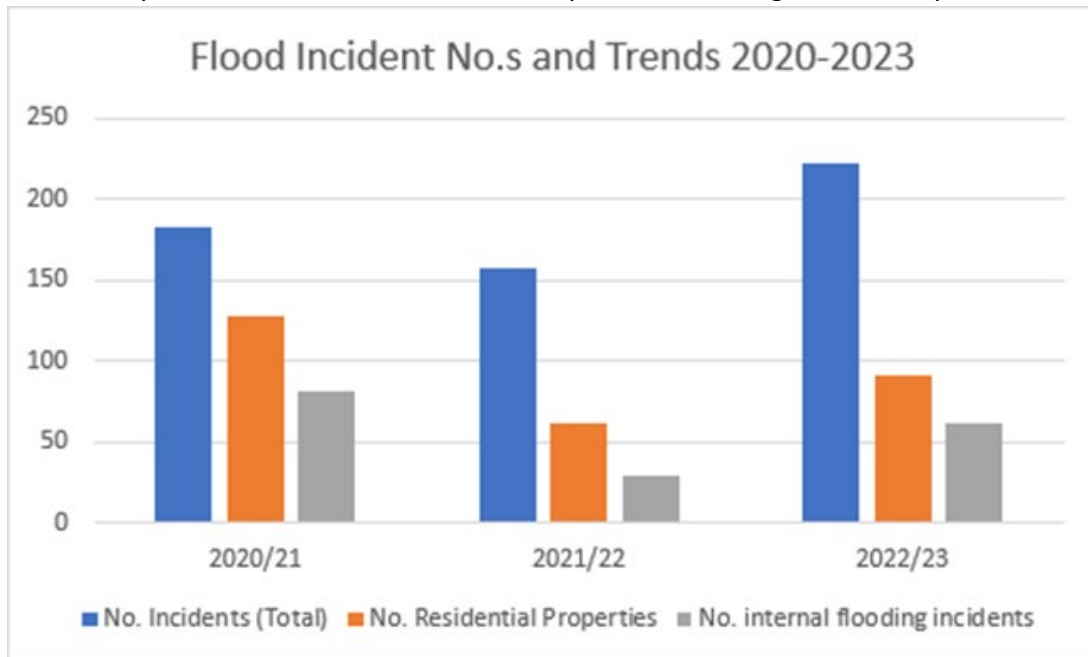


Tregib Sports Field and Grazing land - with Local Places for Nature, and some ENRAW grant aid we have planted individual and small groups of trees on the sports field, and we have used Glas Tir Woodland creation grant to plant 2.5ha woodland on land that was previously grazed. The more species rich grassland will be managed as a meadow. The new woodland planting links with the Woodland Trust’s Coed Tregib reserve, extending this woodland area, and with the grant aid we are providing an off-road path and a new foot bridge to improve access from Ffairfach to this reserve. Some of this path is suitable for mobility scooters, providing much needed access to the countryside for those with restricted mobility.

- ⦿ **Pollinators** - Over many years, across Britain, there has been a huge decline in insects which pollinate wildflowers and crops, also known as pollinators. The Council is currently looking at ways of managing grassland that will make it both richer in wildflowers and more attractive to pollinators. Simply by cutting less frequently, flowers that are already growing in the grass can flower and also support insects. There is no need to sow wildflower seed. Last summer, the Council experimented with this new approach, and it was well received by residents who enjoyed seeing the flower rich grasslands that appeared.

Flood risk management

- ⦿ While there have been no significant flooding events this year, we are getting better at collating data. As such numbers are up. In 2022/23 we received 223 reports of flooding incidents up from 158 in 2021/22.



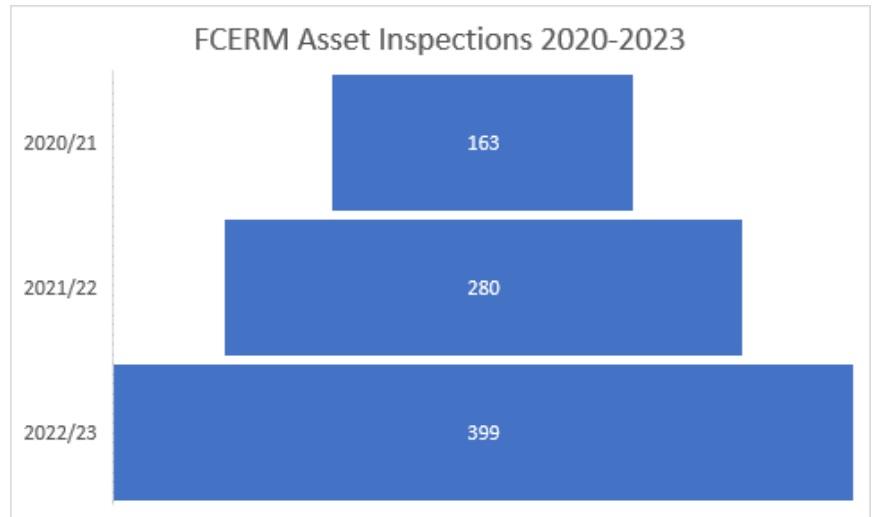
In 2022/23, we separated flooding incidents from enquiries and recorded 48 last year.

In October 2022 we completed and published our investigation report into the October 2021 floods in Kidwelly which is available online [here](#). This report included a 28-point action plan, over 70% of which have been delivered.

According to the 2022/23 [National Survey for Wales](#) results, 49% of Carmarthenshire respondents were concerned about flooding in their local area, and 16% with flooding in their own property.

National Flood and Coastal Erosion Risk Management Asset Management

- We have completed 399 formal asset inspections, compared to the 280 the year before. We are focusing on ensuring that current assets are to standard and maintained accordingly.
- In 2023, we have continued our CCTV programme with seeks to map out sub terrain drainage in areas of flood risk; drainage which we hold no or inaccurate data on. In 2022/23 we surveyed over 8km of drainage which has been recorded on our National Flood and Coastal Erosion Risk Management asset database.



Flood Capital Works

- In 2022/23 we secured Welsh Government funding for 12 [schemes](#) with a value of over £1million. We delivered 3 schemes namely.
 - ✓ Upgraded 1 key flood defence asset at Drefach, the trash screen.
 - ✓ Upgraded two key surface water outlets at Llansteffan Beach and Ferryside.
 - ✓ We also delivered a Natural Flood Risk Management Scheme at Margaret Street, Ammanford with £137k of Welsh Government funding.
- The above 4 schemes are estimated to deliver flood reduction benefit to 112 residential and 13 business properties.
- We have worked in collaboration with Ceredigion County Council and Natural Resources Wales to deliver a business case to Welsh Government for flood risk management funding for Llanybydder and Llandysul.
- We have completed the detailed design for a new culvert at Quarry Ffinant in Newcastle Emlyn.
- We have secured a further £1.35 million in grant funding to National Flood and Coastal Erosion Risk Management business case development and capital construction works for 2023/24.

Proposals to reduce flooding in high impact areas

The communities of Llandysul and Pont-Tyweli, and Llanybydder have been subject to a number of devastating flood events, including Storm Callum in 2018 when numerous residential and commercial properties were impacted, and roads closed. Following this significant event, Carmarthenshire County Council, Ceredigion County Council and Natural Resources Wales have been working together to better understand the processes of flooding at these locations and assess different flood risk management options.

In August 2022 stakeholder engagement events were held at locations in both communities to collect local information on flooding history and processes and gather feedback on potential flood risk management options identified by the work to date.

Officers from Carmarthenshire's Flood Defence and Coastal Protection Team, working in partnership with Ceredigion County Council and NRW hosted the consultation events. Both events were well attended with a total of approximately 60 people contributing to the discussions, providing local knowledge on flooding history and processes, and commenting on potential solutions. This information has been used to validate and improve the flood models developed as part of the work, which has in turn been used to assess standards of protection provided by the proposed flood risk management options.

Stakeholder engagement and input has thus formed an integral part of these schemes' development and provided direction and motivation for the next stages.

This work is currently finalising 2 Outline Business Cases to be presented to Welsh Government to inform and direct the next stage of the work. Funding has been secured to progress both schemes (subject to approval of the OBCs) to the next stage, which is Detailed Design and Full Business Case.



Flood Risk Consultation with Llangennech Community

On the 19 April we held a public consultation event in Llangennech Community Centre. The Flood Defence and Coastal Protection Team have been working to develop a greater understanding of flood risk in Llangennech and to develop potential mitigation options. This event afforded us the opportunity to discuss local flooding issues with the community, and also table our initial options for the management of specific risks. The event was well attended with lots of useful discussion and debate. Attendees were asked to complete questionnaires relating to historical flooding events and provide feedback and ideas on potential flood risk management solutions. The collected data and information will be used to inform the next phase of the work.



Permitting and Consenting

	2021/22	2022/23
Full Sustainable Drainage Approval Body (SAB) applications	113	116
Pre applications 'Drainage Approval Body (SAB)'	0	59

- ⦿ We provided comments and advice on 621 planning consultations.
- ⦿ Delivered a programme of compliance checks where 222 developments have been checked to see if they are SAB compliant, there was a 99% compliance rate.
- ⦿ We have determined 100% of all Flood defence Consents within the statutory timeframe.

Coastal

- ⦿ We undertook pre and post storm checks of our coastal assets throughout the winter.
- ⦿ We formally inspected 100% of our coastal assets over the year.
- ⦿ We have repaired 8 Aids of navigation from Llansteffan to Llanelli.
- ⦿ We are working collaboratively with the Ministry of Defence to manage a private coastal defence in Pembrey.
- ⦿ We have worked collaboratively across Council services to manage the eroding coastal path.
- ⦿ We have worked collaboratively with Leisure and Engineering Design on the coastal erosion issues at Pembrey Country Park and Burry Port East.
- ⦿ We are procuring coastal surveys to monitor how our coastline is responding to climate change.

Reservoirs

- ⦿ We worked with framework contractors Griffiths to deliver significant upgrades to Trebeddrod Reservoir in Llanelli including repairs to the embankment and installation on a syphon.
- ⦿ Our own workforce has also key in helping deliver minor repairs at both Trebeddrod and Cwmoernant Reservoirs.
- ⦿ We have established Service Level Agreements with Grounds Maintenance to ensure all of our reservoirs are managed to the requirements of the Reservoirs Act 1949.
- ⦿ We have also established a programme of invasive species management at all sites.
- ⦿ We have overseen the annual inspections of our reservoirs by the Supervising Engineers and implemented their actions accordingly.

Carmarthen Learning Centre

Work has recently been completed at Carmarthen Learning Centre to make it more energy efficient and reduce its carbon emissions by 76%. Retrofit measures that include cavity wall insulation, double glazing, and roof improvements have been implemented to improve the heat retention of the building. The Learning Centre is no longer reliant on a gas supply as Solar Panels and Air Source Heat Pump provide energy and heat to the building. Energy efficient LED lighting have also been installed.

Not only has the upgrade works reduced the building's environment impact, but it has also improved the comfort and experience for those who work and learn in the building.

Leading the way on Phosphates



In early 2021 NRW published evidence of excessive phosphate levels in riverine special areas of conservation (SAC's). There were far reaching implications for competent authorities, developers and communities. The Council responded with new collaborative ways of working to this new challenge. Environmental legislation underpinning habitats conservation in SAC rivers requires a 'whole river' approach necessitating action plans transcending authority boundaries. In close collaboration with Pembrokeshire and Ceredigion councils, we created a new post of NMB Programme Manager to establish

Nutrient Management Boards (NMB's) and coordinate the cross boundary local authority activities in collaboration with Dŵr Cymru Welsh Water (DCWW) and Natural Resources Wales (NRW).

The Council has worked collaboratively and closely with NRW to improve clarity on guidelines, and worked closely with DCWW, NRW, sub-regional local authorities and external subject matter specialists to produce nutrient resources and are actively assisting in the preparation the first nutrient calculator for the whole of Wales. The Council fostered close sub-regional links to expand the Council's resources producing a West Wales nutrient calculator and supporting documents, West Wales catchment specific Mitigation Measures, and a regional Nutrient Trading Feasibility Study in collaboration with Pembrokeshire, Swansea and Neath Port-Talbot. We and the NMB Programme Manager collaborates closely with a range of stakeholders and provides LA input to WG on nutrient related Task and Finish and Action Groups.

What and how we can do better

See our delivery plan to achieve this objective in Appendix 7

Governance Arrangements

The Governance and Audit Committee is a key component of Corporate Governance, providing a source of assurance about the Authority's arrangements for managing risk, maintaining an effective control environment, and reporting on financial as well as non-financial performance.

Business Plans/ Delivery plans are developed and reported at Scrutiny Committee. Actions monitored through the PIMS by the department and by the Committee.

The Council's constitution provides delegated authority to the Head of Place and Sustainability for certain planning functions [part-32-revised-council-9th-feb-2022.pdf \(gov.wales\)](#). Officers are delegated to undertake key activities appropriate to their role by the Head of Place and Sustainability.

The Council is required to meet the Welsh Government's reporting requirements for carbon emissions net zero in accordance with [Public sector net zero reporting guide | GOV.WALES](#)

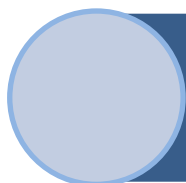
The Council prepares an annual report on progress in meeting its net zero action plan on an annual basis which is considered by the Climate Change and Nature Advisory panel, Cabinet, scrutiny committee and council.

The Council prepares an annual report on progress in meeting its section 6 Environment Act biodiversity obligation each year to the Welsh Government which is considered by Cabinet, the Climate Change and Nature Advisory panel, scrutiny committee, council.

The Department has its own live performance monitoring HWB, ARCUS which provides real time reporting on planning functions for local management purposes.

Performance management reviews are undertaken by line managers using KPIs.

Transformation Board reviews are conducted on areas of the function and reported to the Head of Service, recommendations resulting from reports are reported and progress monitored through the PIMS system.



3c - Thematic Priority - Welsh Language and Culture

The 2021 Census results published in December 2022 saw a further decline in the number of Welsh speakers in Carmarthenshire, down to 39.9% of the population, which is equivalent to 72,838 Welsh speakers. However, the Welsh Language County Strategî Forum is developing excellent co-operation approaches and has worked together to co-produce the new Welsh Language promotion Strategy. The Council is also developing its ethos and culture in terms of use of the Welsh language within the organisation and this will be further developed over the next few years.

Why is this important?

- Carmarthenshire is a stronghold for the Welsh language and is considered to be of high strategic importance in its future. Bilingualism is beneficial to both the economy and individuals through cognitive and social benefits. We will work towards increasing the number of Welsh speakers and supporting the regular use of the language across all aspects of our daily lives.
- Engaging in cultural activity has demonstrable positive impact on starting well, living well and ageing well. We want our future generations to be immersed in a strong, intriguing, wholly unique Carmarthenshire Culture, which reflects our past and shapes our future.





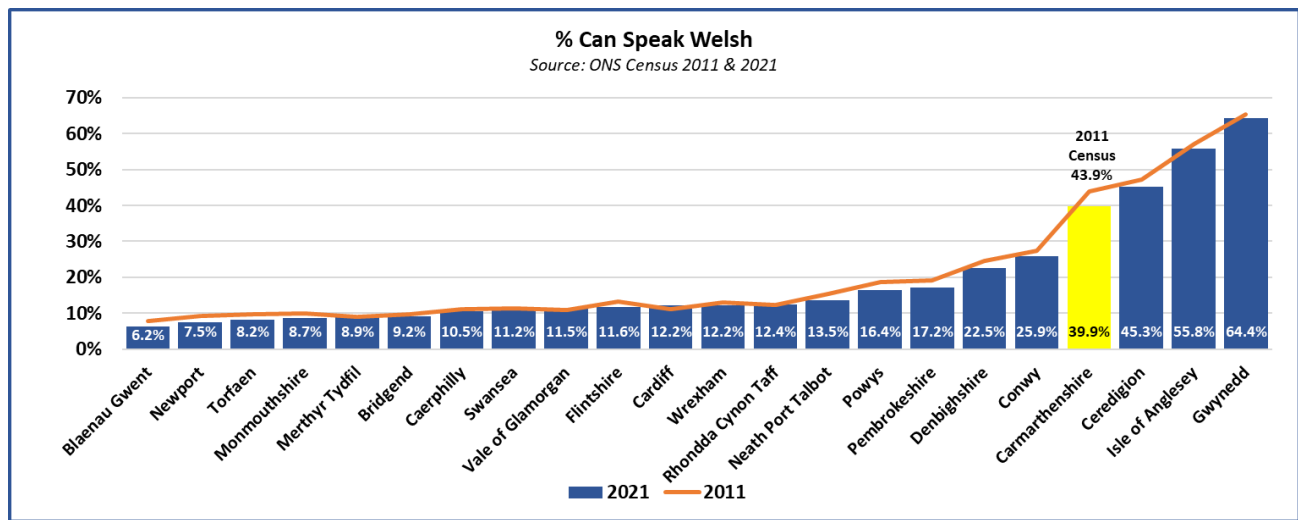
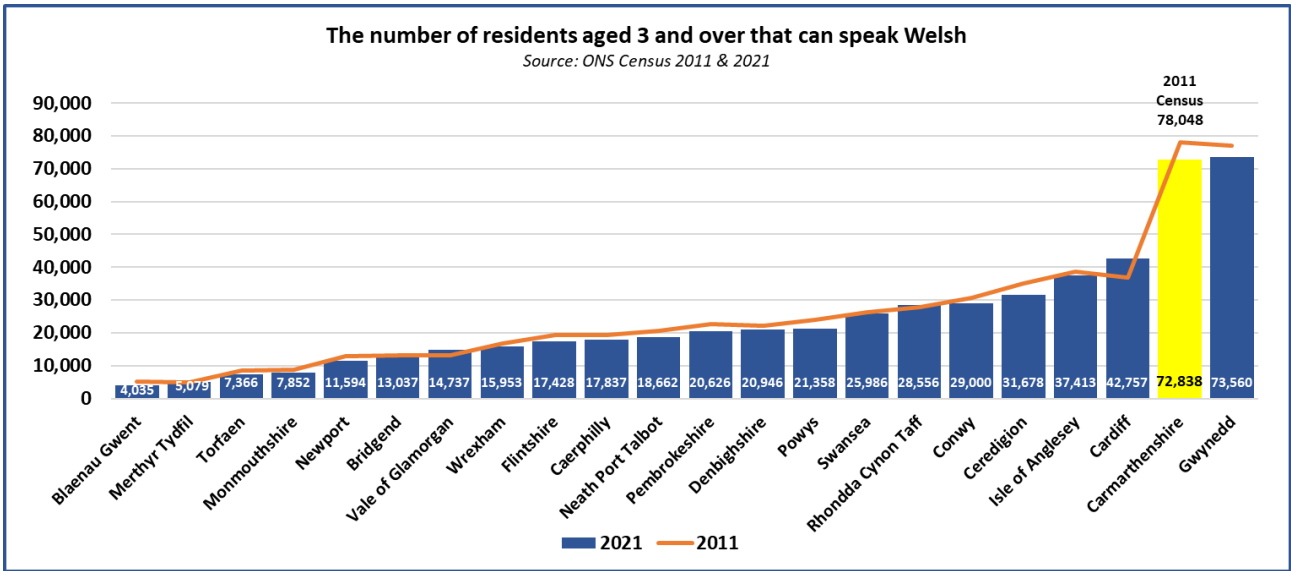
How well are we doing (and how do we know)? ⓘ Sources of evidence

Measuring Progress

The table below shows the overall population indicators and performance measures monitored for the Welsh Language and Culture thematic priority.

Population Indicators		
Indicator	Trend	Explaining the Data
No. of People that Can Speak Welsh		<p>The Numbers of Welsh Speakers in the County have Declined</p> <p><i>The trendline adjacent covers the period between the 2011 and 2021 Census and shows a decreasing trend.</i></p> <p>Carmarthenshire is home to 72,838 Welsh speakers. This translates to 39.9% of the County’s total population, this is a decrease of 5,210 since the last Census in 2011, equal to a percentage point decrease of 4.0%. This is the largest percentage point decrease of all local authorities in Wales.</p> <p>In 2001 and 2011, Carmarthenshire had the highest number of Welsh speakers of all local authorities in Wales, with 84,196 and 78,048 Welsh speakers respectively. These new figures mean that the county now has the second highest number of Welsh speakers of all local authorities in Wales.</p> <p>Carmarthenshire remains the fourth highest in terms of the percentage of the population that are able to speak Welsh.</p>

<p>Number of those aged 3-15 that can speak Welsh</p>		<p>Less Significant Declines Amongst the Younger Age Group when Compared with other Age Groups</p> <p><i>The trendline adjacent covers the period between the 2011 and 2021 Census and shows a decreasing trend.</i></p> <p>All local authorities saw a decrease in the percentage of children aged 3 to 15 reported as being able to speak Welsh between 2011 and 2021.</p> <p>At a national level it is thought that the decrease in both the number and percentage of people aged three years or older able to speak Welsh is mainly driven by a fall among children and young people who reported as being able to speak Welsh.</p> <p>In Carmarthenshire the numbers of those aged 3-15 able to speak Welsh has decreased by 510 people, this translates to a percentage point decrease of 2.6.</p> <p>Decreases were also visible within the 16-64 and 65+ age categories although at more significant levels than the younger age group. To expand, the decline in those aged over 65 able to speak to Welsh translates to a percentage point decrease of 8.7.</p>
<p>% of people (16+) attending or participating in arts, culture or heritage activities at least three times per year</p>		<p>Decreasing Attendance/Participation in Arts, Culture or Heritage Activities Likely as a Result of Covid Restrictions</p> <p><i>The trendline adjacent covers the period 2017/18 to 2019/20.</i></p> <p>Attending and/or participating in arts, culture or heritage events is linked to improved general health and well-being. Such events also underpin the creation of a sense of place and national identity.</p> <p>Whilst it is disappointing to see that attendance and participation levels have dropped in the county, it is important to note that data collection coincided with the pandemic and therefore attendance and participation may have been detrimentally affected by lockdown restrictions.</p>
<p>Performance Measure</p>		
<p>It's important that the Welsh language is promoted and protected</p>	<p>2022</p> <p>0.69</p>	<p>In our 2022 residents survey the majority of respondents agreed that it is important to promote and protect the Welsh language with an average index score of 0.69.</p>



- There were almost **516,000 virtual or actual visits to our libraries (LCL/001)** during 2022/23, this equates to 2,710 per 1,000 population, this shows an improvement on last year (1,614 or 307,000 visits). Despite the improvement, this is 64% lower than pre-COVID (2019/20) with 1.4m visits. With a decrease of 85% in actual visits, but a 45% increase in virtual visits. Physical visitor figures are gradually increasing as COVID-19 restrictions ease, with various adult and children’s activities taking place during the year with various exhibitions, summer reading challenge, the launch of the Warm Winter Welcome Club, weekly local history talks, vocalists and author visits, Makerspace experience, children craft sessions, science and poetry workshops, keep fit classes, drama workshops, magic shows & music/ rhyme sessions, to name but a few. Customers also continue to utilise our free digital resources, with customers benefitting from our range of digital eBooks, audiobooks, newspapers, magazines & training apps.

Progress in 2022/23

Welsh Language

- On 7 December 2022, we took part in the national Welsh Language Rights Day, facilitated by the Welsh Language Commissioner. The focus of the day was the promotion of rights amongst young people; therefore, we promoted our career and workplace opportunities to young people in secondary schools and colleges across the county. We also worked closely with Cynllun Profi, to promote Welsh medium support and guidance for young people on their journey from school to the workplace.



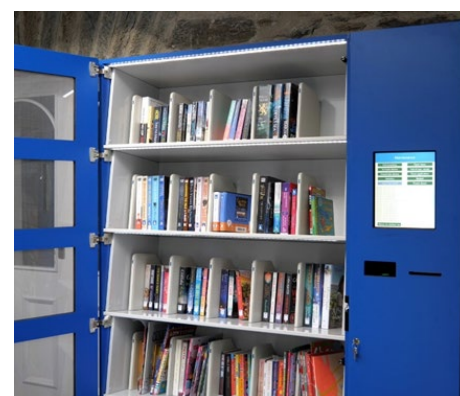
- ⦿ During 2022/23 we have submitted evidence to the Welsh Language Commissioner’s Office on Recruitment and how we consider the Welsh Language as part of our policies and procedures. This formed part of a national thematic review and we are awaiting further feedback during 2023/24.
- ⦿ The Welsh Language Strategic Forum has continued to meet regularly with a clear focus on evaluating our first Welsh Language Promotion Strategy and preparing a revised strategy for 2023/28. As part of the evaluation of the first strategy, members of the Strategic Forum took part in workshops to look at areas of success and improvement and to identify priority areas for 2023/28.
- ⦿ We continued with the 'laith ein Gwaith' project, which supports the Education and Children’s Services Department to move along the journey towards administering through the medium of Welsh. One element of the project is to work with Bangor University, through the ARFer programme, which supports staff to increase their use of the Language daily. Six groups from the department took part in a pilot project through ARFer and we will revisit these groups in September 2023. During the year, we have also been updating the language skills audit information we have available for the department, to establish a data baseline.
- ⦿ As part of the Welsh Language Promotion Strategy, we worked closely with Menter Cwm Gwendraeth Elli during the year to help with the vulnerable situation of the Welsh language in Llanelli. In partnership with the Menter, an action group was set up to discuss possibilities in Llanelli and the Council drew up a SNAP questionnaire for the Menter to administer, to find out more about opportunities and obstacles to using the Welsh language in Llanelli. A detailed report has been prepared by Catrin Llwyd to analyse the questionnaires and carry out further consultation work to draw up recommendations which would be the basis for priorities for the action group.
- ⦿ One of the projects under the UK Government's Community Regeneration Fund, is the 'laith Gwaith / Working Language' fund led by the County Council. 'laith Gwaith' provided grants of up to £3,000 to support businesses and community organisations to raise the profile of the Welsh language. These grants were in line with the Welsh Government's 'Helo Blod' provision, with the two officers in Carmarthenshire being encouraged to promote the grants as part of a wider package of support to provide bilingually. With 'Helo Blod' project ending, the laith Gwaith program is going to acquire a similar service, to ensure one to one sessions of further support for all those who are successful with an laith Gwaith grant.

Welsh Culture

- Carmarthenshire Museum Service has benefited from capital investment in recent years. This year sees the completion of the most ambitious project of all, the new Museum of Land Speed in Pendine. Situated within a destination that offers high quality and accessible visitor facilities, the museum will transform from what was once a seasonal exhibition facility into one of only a handful modern purpose-built museums in Wales that meets the high standards of design, security, environmental sustainability, and visitor access. Also completed is the full external restoration scheme of Carmarthenshire Museum. The £1.2m investment was shared between Carmarthenshire Museum and the Tywi Gateway Trust. Parc Howard Museum has benefited from capital investment to make the iconic landmark building watertight and upgrade all electrical systems. The grade 2 listed building converted to museum use in 1912 has had a sensitive interior refurbishment to the main public areas and the museum stores.
- A new £2.2M archive repository and information hub opened to the public in July 2022. It is home to an extensive collection of historic documents that date from the 13th Century to the present day. The council received funding of £120,000 from the Welsh Government's Transformation Capital Grant Scheme towards the new facility.
- Our libraries hosted a wide range of events over the year. We held several exhibitions including Battle of Britain Exhibition, Bible Exhibition & Scarlets Rugby Exhibition.
- Author visits were held in several libraries along with poetry workshops & craft sessions.
- Makerspace sessions continue to be popular with customers attending 3D Printing workshops, Gaming sessions and Animation Workshops.
- Throughout the winter months we held the 'Warm Winter Welcome Club' offering our customers a safe space to socialise, have a cuppa, keep warm and enjoy some of the free sessions we ran including, digital assistance sessions, book club, knitting group, music sessions & board games. Working partnerships with organisations continued - Actif Leisure resumed Actif Storytime sessions, Mudiad Meithrin held the Cymraeg i Blant sessions within our libraries.
- Carmarthenshire have purchased additional collections of eBooks/ eAudio books to meet the increased demand and new membership.
- A self-service library has been successful at the Foyer, Cawdor Hall, Newcastle Emlyn, following a successful bid to the Welsh Governments' Cultural Recovery Grant. Carmarthenshire Libraries have been working with [Lyngsoe LibCabinet](#), [D-Tech Lockers](#) and [Hublet](#) for the project. The Lyngsoe LibCabinets operate much like a vending machine, creating a mini self-service library. Our self-service reservation pick up lockers, accessed with your library card, allows customers to reserve items online from the extensive Carmarthenshire library catalogue. When an item is ready for collection simply pick it up from the locker in the library at a time that is convenient. Items can also be returned via the locker when they are due.



Author John Nicholl
(Carmarthen Murders and Tywi Estuary Killings)



- ⦿ Free online training courses are also available to our customers through our digital resources 'Universal Class', 'Artist Works' and 'Transparent Language'. Library members can learn music instruction for the most popular string and band instruments, discover how to cook healthy meals, take art classes, learn basic IT skills, gardening skills, parenting classes, learn a new language or even take a mock theory driving test. Family history resources like 'Ancestry' and 'Find My Past' are also very popular. National, international newspapers and magazines, also available to download for free, visits to our 'Pressreader' newspaper app continued to rise during 2022/23.
- ⦿ Carmarthenshire libraries have a dedicated reserve book stock located at Burry Port library which gives us access to thousands of Welsh book materials. Over £20k was spent on Welsh Language materials in 2022/23.
- ⦿ During the year, Welsh language Storytime sessions 'Cymraeg i Blant' were held in our regional libraries, helping to ignite imagination and develop literacy skills. Carmarthenshire Libraries work in partnership with Mudiad Meithrin Cymru who provide these Welsh Language story time sessions for babies and young children at the three regional Libraries.
- ⦿ History drama presentations were held within our libraries to celebrate St. David's Day. 'Mewn Cymeriad' ran the sessions for primary school children who were invited to attend the events, the sessions helped inform and inspire the children to learn more about the history of Wales.
- ⦿ In August 2022, Theatrau Sir Gâr returned to **Pembrey Country Park** for another summer season of **outdoor theatre**. A jam-packed programme of entertainment was presented on a temporary outdoor stage over thirteen days, including live music, comedy, dance, and fun-filled family shows, attracting nearly 1,900 attendances.
- ⦿ In July 2022, The Ffwrnes partnered with Hijinx Theatre to bring **The Unity Festival** to Llanelli. The Unity festival is one of Europe's largest inclusive and disability arts festivals and the only one of its kind in Wales. Over the course of two days a programme of inclusive theatre, film, dance, and street theatre from around the world, was showcased at the Ffwrnes Llanelli (and online).



Is anyone better off?

The Theatres Service worked with **National Dance Company Wales** to create **PARTi**, an event to bring the whole community together to celebrate dance, which was held at Y Glowyr in Ammanford in November 2022. Local people from the community worked alongside professional dancers to co-create the event, which included a dance performance, cake, and a twmpath. Tickets were offered on a 'Pay What You Decide' basis to ensure that everyone could enjoy a great night out at the theatre.



What and how we can do better

See our delivery plan to achieve this objective in Appendix 7

Governance Arrangements

- ⊙ Welsh Language Members Advisory Panel - To advise the Executive Board Member with responsibility for the Welsh Language on the development and promotion of the language in the County.
- ⊙ Welsh In Education Forum - The WESP sets out a requirement for each Local Authority (LA) to establish a Welsh Education Forum In legislation the Forum is described as follows-
Welsh medium education forum” (“fforwm addysg cyfrwng Cymraeg”) means a body established by a LA for the purpose of improving the provision of Welsh medium education the members of which consist of LA officers and such other persons as the LA considers appropriate
- ⊙ Cabinet Member for Education and Welsh Language
- ⊙ Education, Young people and the Welsh Language Scrutiny.
- ⊙ Welsh Language Standards implementation in liaison with Welsh Language Commissioner’s Office.
- ⊙ Welsh language County Strategic Forum – this is a partnership between public sector bodies and organisations who work for the benefit of the Language.
- ⊙ Publish an annual report on the implementation of the Welsh Language Standards.

Culture Services are subject to business planning supported by structure meetings/appraisals and performance management sessions as well as Weekly / Fortnightly 1 to 1 meetings with service managers, Weekly Departmental meetings, Quarterly HoS / CMT meetings and Bi-monthly Scrutiny committees. We also have external assessment via customer/stakeholder engagement and feedback. Whilst not a statutory requirement Culture measures standards by the achievement of accreditation (a national standard) in the museums and archives services and achievement of the Welsh Public library Standards. The latter is annual whilst accreditation is granted and then reviewed on a three yearly basis.

3d - Thematic Priority - Community Safety, Resilience, and Cohesion

Despite a slight increase in crime rates, Carmarthenshire remains one of the safest places in the UK. Partnership working with Dyfed Powys Police and other agencies remains strong and continues to develop as new issues arise.

Why is this important?

- Safety and a feeling of belonging are important to personal well-being.
- More people now appreciate the value of kindness and being part of a community. Supporting cohesive communities and ensuring those from different backgrounds share positive relationships, feel safe in their neighbourhood, and have a sense of mutual respect and shared values is central to having active and thriving communities.
- Community Resilience is also essential to enable communities to respond to, withstand, and recover from adverse situations. When communities work together to support each other it builds a sense of pride and belonging which is key for social well-being.

How well are we doing (and how do we know)? 📄 Sources of evidence

Measuring Progress

The table below shows the overall population indicators and performance measures monitored for the Community Safety, Resilience and Cohesion thematic priority.

Performance Measure		
Indicator	Trend	Explaining the Data
I like living in Carmarthenshire – Residents Consultation	2022	Overall, there was strong agreement from respondents through a recent consultation that they like living in Carmarthenshire. Whilst many factors will have contributed to these sentiments, it should be noted that some of the main factors which make a good place are closely aligned to the work of the Council. Most notably: <ul style="list-style-type: none"> ▪ Good schools, ▪ Good leisure facilities, ▪ Pleasant surroundings, ▪ Good accessibility, ▪ Low crime rates.
	1.32	
I feel that I can live the life I want to live without the fear of judgment or prejudice - Residents Consultation	2022	Respondents largely agreed that they are able to live the life they want to live without the fear of judgment or prejudice. However, agreement to this statement was lower amongst members of the LGBTQ+ community and respondents who have disabilities. This is a luxury which is not afforded to everyone across the world, therefore, it is testament to the nature of Carmarthenshire as a place and its people that overall residents feel that they can be themselves. This is an integral part of feeling a sense of belonging and is one of the main contributors to overall happiness. Happier people live happier lives which in turn allows them to make positive contributions to their communities.
	0.71	

I feel safe in my community - Residents Consultation	2022	A positive score to this statement indicates that the majority of residents who responded to the consultation feel safe in their communities. The most recent National Survey for Wales results for Carmarthenshire suggests that we are slightly above the Welsh average for this measure and rank 11th lowest in Wales overall.
	0.78	

- ! Targeted intervention delivery on Food Business was revised during the course of the year on the basis of known identified risks from newly registered businesses. This meant that of the **879 Food Business establishments liable for a programmed inspection** as per the Food Standards Agency (FSA) Recovery Plan during 2022/23 (*PPN/002*), **553 were actually inspected**, this equates to 61% compared to 100% of the 407 establishments inspected the previous year. This deviation in approach was acknowledged by the Food Standards Agency and is also a component of their recovery plan, post COVID. Premises programmed for, but did not receive an intervention during 22/23, will default into the 23/24 risk based inspection programme. All premises due for inspection have been deemed broadly compliant by virtue of their current Food Hygiene Rating and having been subject to an Official Control Visit in previous years.
- ⦿ 99% (2,128/2,148) of food establishments in Carmarthenshire meet food hygiene standards (*PAM/023*).
 - ⦿ 100% (211/211) of Trading Standards high risk businesses in Carmarthenshire that were liable to a programmed inspection, were inspected during 2022/23.
 - ⦿ Unfortunately, we were unable to complete two **Animal Health high risk programmed inspections** by 31st March 2023, giving a result of **99% (162/164)** both inspections were completed in April 2023.



Progress in 2022/23

Community Safety

- ⦿ We have ensured the Council fulfils its duties relating to the current Contest Strategy (counter terrorism). There have been ongoing discussions at the Carmarthenshire Contest Board and the Regional Contest Board to progress the production of key documents to ensure the Council and partner organisations are fulfilling their duties as outlined in the Contest Strategy. Consideration has been given to how the Counter Terrorism Local Profile could inform the development of a situational risk assessment for the region to identify key challenges and the local context around those. This assessment would then be utilised to develop corporate risk assessments, including one for the Council to assess how the Council is delivering against the requirements of the Prevent Duty.
- ⦿ Partnership working in the Tyisha ward led by the Council's 'Transforming Tyisha' team has continued to deliver successes over the past year. These have included the setting up of Neighbourhood Watch groups, days of action with police led operations to target specific concerns and thousands of households supplied with security marking kits and crime prevention equipment, community engagement via 'Meet the Street' and using the outreach van, targeted waste and anti-social behaviour patrols, the development of a CCTV implementation action plan and closure orders of premises causing anti-social behaviour problems. Reductions have been seen in 2021 in the number of a range of types of crime compared to the previous year. Following a review by the Crime and Disorder workstream in January 2023 of their work to date, current policing issues are areas of priority, a new action plan for 2023/24 has been developed. This focuses on increasing visibility and presence, engagement and partnership, enforcement and specific operations.
- ⦿ The Council showed its support again for the 'White Ribbon Campaign' to end male violence against women and girls on the annual White Ribbon Day on Friday, November 25 and the 16 Days of Action which follow. Activities supported were on an even larger scale than previous years, with the White Ribbon flags flown at County Hall and town halls in Llanelli and Ammanford and County Hall lit up in purple, screensavers on council laptops encouraged staff to make the promise "to never commit, excuse or remain silent about

male violence against women” and directed staff to support available on the intranet. This includes the Council’s ‘Domestic Abuse and Sexual Violence’ policy which was revised in July 2022. Posters were put up in our buildings with digital messages in our bus stations and video messages on the screens in libraries and leisure centres and awareness raised amongst our local sports clubs. An e-chat for staff was led by a local domestic abuse service provider, Calan DVS and special events held including a Walking Football session at Amman Valley Leisure Centre, at a Carmarthen Town AFC home game with the support of Carmarthen Domestic Abuse Service and former Welsh international rugby union star, Sam Warburton, supported the campaign at his event at the Lyric on White Ribbon Day.

- ⦿ The Council has been working closely with our partner agencies to respond to the new ‘Serious Violence Duty’ which requires a strategy to prevent people from becoming involved in, and reduce instances of, serious violence in the area. Such violence includes domestic and sexual violence, knife and gun crime, loss of life and violence against young people. A Strategic Needs Assessment, to be produced and led by Dyfed Powys Police, will include data from the Council and all partner agencies to inform the regional Strategy.
- ⦿ Officers have been working with Ceredigion, Pembrokeshire and Powys local authorities, police, UWTSD and Coleg Sir Gâr to develop a film for students to address and challenge extremist views to prevent young people being drawn into terrorism. Funding for the project was received from the Home Office Preventing Radicalisation Grant and local young people were involved in the development and making of the film. The film will be launched in Universities and Colleges across the region in the summer of 2023 with a further roll out in schools being planned.
- ⦿ The Road Safety Unit delivered kerb craft initiatives to 969 pupils to promote road safety training and campaigns to encourage safe active travel.
- ⦿ 808 pupils received National Standards for cycling training.
- ⦿ The innovative Seraphim Telephone Fraud Prevention programme notifies authority officers and triggers local authority intervention when trueCall users experience a high volume of calls from suspected fraudsters. In 2022/23, 400 high level alerts were generated (an increase of 306 from the previous year). These alerts have led to welfare calls and officer intervention, such as blocking incoming calls from identified, high-risk telephone numbers, to prevent vulnerable residents engaging with telephone fraud approaches.


For the period 2022/23 the programme has

- blocked 24,860 calls
- blocked 5,370 calls from scam callers (calls blocked from nationally reported scam numbers)
- saved service users approximately £146,693 by preventing engagement with telephone fraud
- saved Social Care, NHS and the police and estimated £86,875 in intervention/support costs

Community Cohesion


- The Mid and South West Wales Community Cohesion team are one of 8 regions funded by Welsh Government to achieve a consistent approach to cohesion across the country. The team works across Carmarthenshire, Ceredigion, Pembrokeshire, and Powys. The Community Cohesion team raise awareness of Hate Crime and how to report it, ensuring people understand what constitutes a hate crime and working with organisations like Victim Support to develop campaigns, training and projects. During 2022-23, the cohesion team led projects throughout the year including:
 - facilitating an Online hate session looking at the impacts of online hate/harms on both individuals and communities, highlighting cases in Wales
 - two information sessions for organisations to find out more about Hate Crime Awareness Week and how they can get involved.
 - Coordinated a LGBTQ+ Training with Victim Support and CETMA, aimed at professionals. Over 200 people attended.
 - organised a Wales wide webinar as part of Victim Supports, Countering Hateful Extremism Wales meeting. Raising Awareness and Understanding of Extremism and Toxic Masculinity - a webinar for Professionals working with young people. Over 150 people attended.
 - presented at the national forum 'The View from the Ground': Asylum, Cohesion and Extremism Challenges, organised by SIGCE on experiences of managing tensions in communities housing refugees and asylum seekers.
- The Community Cohesion team promote a number of awareness calendar events that support inclusivity and equality including Holocaust Memorial Day; Transgender Day of Visibility; Gypsy Roma Traveller History Month, Refugee Week, Hate Crime Awareness Week and Interfaith Week. Social Media posts are shared and for some key dates, flags are flown, and public buildings turned relevant colours as a mark of respect. The team led on a number of training and capacity building projects:
 - Delivery of a Cohesion in our Communities session, aimed at community groups, showcasing good practice from 3 small grants funded projects.
 - Completion of the short film, "What is Community Cohesion" film.
 - Supported a Friends and Neighbours (FAN) group involving Ukrainians living in Llanelli and joined the Wales FAN steering group.
 - The team had three articles to the Public Health Network Cymru E-bulletin on Cohesive Communities. All of which were included.
 - In collaboration with Travelling Ahead, facilitated 2 GRT Awareness Raising sessions looking at the culture and traditions and policy relating to these groups. Nearly 70 people attended from Local Authorities, Police, Health and third sector.
 - The cohesion teamwork with local authorities and partners around the Ukraine schemes and have linked in with regard to Tension Monitoring and supporting resettlement of Ukrainians across the region. Also, working to monitor and support on the role out of Asylum Dispersal across the region.
- The team ran a Small Grants fund across the region to encourage community groups and organisations to apply for funding. A number of successful projects ran across Carmarthenshire including:
 - **Cymuned Cymraeg by Heart of Wales LGBTQ+** - this project facilitated fortnightly conversation groups with the aim to bring Welsh learners and fluent Welsh speakers together and practice their Welsh together. The project involved the LGBTQ+ community promoting the use of their individual pronouns in Welsh.
 - **Winter Pride and Hate Crime Awareness Virtual Coffee Morning run by CETMA** - This project ran a series of online and in person events aimed at members of the LGBTQ+ community to raise awareness of hate crime, ways to report it and where to seek help and support. A Winter Pride event was held in December for the first time in the County.

Community Resilience

	Audit Wales National Report: Together We Can – Community resilience and self-reliance (January 2023)
<p>This National report notes that local authorities find it difficult to empower people and communities to be more self-reliant and less dependent on services, but with less resource now available they need communities and people to do more for themselves. The report made two recommendations.</p>	
<p>In response</p> <ul style="list-style-type: none"> • The Council’s new Corporate Strategy (adopted 1 March 2023) includes a Well-being Objective to enable our communities and environment to be healthy, safe, and prosperous. One of the Thematic Priorities within this objective focuses on Community Safety, Resilience and Cohesion. As part of our response to this priority we will use the evaluation tool (promoted in the report) to self-evaluate our current approach and develop an action plan in response. We will do this across all Council services and engage with PSB partners as community resilience also features in the new Carmarthenshire Well-being Plan. By December 2023. • Once the action plan is in place governance arrangements will be established to ensure implementation and monitoring of progress within the Council and across PSB activity. By March 2024. 	

Is anyone better off?

Using a Small Grant fund through the Community Cohesion Team, Foothold Cymru and Llanelli Multi Cultural Society hosted a celebration event - Christmas Around the World. The event brought together a host of different nationalities who live and work in Llanelli.

Over 500 people attended the event which increased social cohesion within the town, attendees had the opportunity to sample food from around the globe and information was shared on how to minimise food waste and produce healthy, nutritious food on a budget and shared learning and ideas from one another.

What and how we can do better

See our delivery plan to achieve this objective in Appendix 7

Governance Arrangements

Cabinet Member for Organisation and Workforce, Corporate Performance and Resources Scrutiny
 The Community Cohesion Team reports to Welsh Government on a quarterly basis and are part of and provide updates to Safer Communities Partnership, CONTEST, Serious Violence and Organised Crime and Strategic Equalities in all four counties.

3e - Service Priority - Leisure and Tourism

Leisure Attendance Almost Back to Pre-Covid Levels

Attendances have recovered across the year as more people are engaged in physical activity opportunities across the county, with figures almost back to pre-Covid levels. Our key challenges over the past 12 months have been around managing post pandemic participation and income recovery, along with the cost of living and energy price crises.

Why is this important?

- ⦿ Sport and leisure, culture and outdoor recreation are the heartbeat of our communities. These services provide a range of health and well-being activities, facilities, and programmes in order to support our residents and communities to lead healthy, safe and prosperous lives.
- ⦿ In a similar way the promotion of our County as an attractive and commercially viable place to visit and invest in is a key economic and well-being factor.
- ⦿ We will continue to develop these services in response to the need of our residents, businesses and visitors.

How well are we doing (and how do we know)? 📄 Sources of evidence

Success Measures / Explaining the Results

- ⦿ There were over **1.3m visits to our leisure centres during 2022/23 (PAM/017)**, this equates to 7,017 per 1,000 population, this shows a 52% growth on last year (4,598 or 874,000 visits). Attendances have recovered across the year as more people are engaged in physical activity opportunities across the county with figures almost back to pre-COVID levels.
- ⦿ Over 800,000 people visited Pembrey Country Park, Facebook followers have increased to over 29,000, over 10,000 people visited the Christmas festivities including the light trail.



Progress in 2022/23

- ⦿ We have secured £219k for a 5-year maintenance and development programme at Ynys Dawela nature reserve.
- ⦿ Our Leisure Services achieved a Gold Award from The Royal Society for the Prevention of Accidents (RoSPA). Which is a highly sought after award for health & safety.
- ⦿ Pembrey Country Park again secured the prestigious Blue Flag Status, making it the most awarded Blue Flag Site in Wales since 1988. The Blue Flag award is only given to beaches, marinas and harbours that have the highest quality of water, environmental education and management, safety and services. It was also awarded the Green Flag award for its inspiring green space and secured the VAQAS accreditation from Visit Wales.
- ⦿ In addition, Llyn Llech Owain Country Park was awarded a Green Flag for the first time.

- Two playgrounds within Pembrey Country Park were refurbished, which now includes easily accessible equipment, a disabled swing a sensory tunnel and is fully accessible for wheelchairs.
- A new Bear Trail for 2023 & Foot Golf offering in Pembrey Country Park.
- Theatres in the Park.
- 700 Individuals donated 2,910 hours of volunteering across Outdoor Recreation Sites.
- Y Caban opened its doors on 31st March 2023.
- Over £160k was spent in Grants in both Llyn Llech Owain and Mynydd Mawr Country Park to restore boardwalks, heathland and accessibility.



Actif Sport and Leisure

- Upgrades to changing facilities at Ammanford Leisure Centre facilities have been completed with improvements to parking and external sports facilities scheduled.
- 'Beat the Street' - An exciting project delivered by Actif Sport & Leisure saw the town of Llanelli transformed into a giant physical activity game. 6,679 participants engaged (13% of the population) across a 6-week period resulting in increased levels of physical activity and enhanced well-being.



During the 6-week programme a total of 43,844 miles were travelled, a staggering 36% of the less active children became more active, 45% of inactive adults became active and 12.04 tonnes of CO2 emissions were saved.

Registration data was collected on 5,408 people at the start of the game, providing audience insight into who was taking part: their age, gender, ethnicity and postcodes. A further 4,071 people completed an optional survey on their physical activity levels, long term conditions, disability and mental well-being. By comparing the registration data to local data, we can conclude that Beat the Street was able to reach those under-represented

communities who are more likely to experience health inequalities. For adults living in areas of higher deprivation (within the 20% most deprived areas according to the Welsh Index of Multiple Deprivation, WIMD) the proportion reporting being inactive fell by 11% following Beat the Street (to 35% from 46% at registration). Following the game phase, participants were invited to complete another health survey containing additional questions which has allowed us to measure the behaviour change and impact that Beat the Street has had on individuals. Matched data analysis shows that 45% of inactive adults became more active and 36% of less active children became more active.

- The delivery and completion of the Actif Van allowed it to make its debut appearance and subsequent attendances at various events. Purchased through a Welsh Government grant its main aim is to increase opportunities for children and young people to be active, with a particular focus on those who live in rural isolation and/or areas of deprivation.

- ⦿ The Actif '60+' continues to engage the older population of the county in community and facility activity. 2022-23 saw over 2,300 participations in the community as a result of the Welsh Government Funding administer through Sport Wales.
- ⦿ Community 'Health Prevention' Initiatives that target those who suffer from loneliness and isolation and mental health illnesses saw extremely positive participation throughout 2022/23. With 7387 participating in 'Curling and Cuppa' sessions and in Mental Health running groups across the county. Averaging around 155 participating per week of the year.
- ⦿ This year Actif lead on the Carmarthenshire West Wales Walking for Well-being initiative in partnership with Pembrokeshire National Park. Since taking over the project the Actif Adults Officers have doubled the number of weekly walks to 8 countywide and see an average of 180 weekly regular walkers.
- ⦿ Community Walking Sports continues to go from strength to strength and 2022/23 saw over 2,300 participations in Walking Football, Rugby and Netball.



Tourism and Marketing

- ⦿ Proactive marketing of the County as an attractive winter short break destination encompassed public relations, digital advertising and organic posting on social media and web sites with thematic campaigns including the Cwtch Crawl and Larder Trail used to drive UK media interest with several visits arranged for journalists - in one week alone in March, over £130,000 of advertising was gained for the County in publications including Women's Own and The Sunday Times. The "Larder Trail" guide included over 70 local businesses. With food and drink a key experience to the UK tourist audience in the Autumn period, paid for promotional partnerships were delivered with the UK's top selling foodie magazine delivering pan UK awareness.
- ⦿ Supporting all areas of the County to benefit from the visitor sector, promotion actions focused on promotional video adverts showcasing the Market Towns of Carmarthenshire, targeting visitors within a 2.5hr drive time via Facebook advertising. This reached 1.8million. The Discover Carmarthenshire Facebook pages now has 20,971 followers with a reach of 447,070. The Discover Carmarthenshire website had 79,699 users, 103,985 sessions and 264,562 page views during this financial year.
- ⦿ This year 86 different TV, Film and Static advert productions have been processed through the corporate online film request system - allowing applicants to just make the one contact with the Council instead of seeking various departments. Examples include:
 - The major Disney production "Willow" filmed at Pendine and the S4C joint production with Channel 4 "Y Golau / The Light in the Hall" that was filmed in numerous locations including Llandovery.
 - A production for Visit Britain, the organisation set up to promote Great Britain as a tourist attraction around the globe. After providing them with local areas and contacts, Pendine Sands was the chosen Welsh destination in the promotional campaign in the USA, with paid for adverts being on TV and through British Airways.

Events

- ⦿ The Council has worked with all interested partners in the tourism sector & local communities to develop, support & promote a programme of year-round local events/festivals across the County - including creating & promoting a digital support "toolkit" for local community event organisers.
- ⦿ Proactive advice, guidance and templates have been provided to over 35 event organisers through the event safety advisory group (ESAG) and direct communications through a new populated database. One to one guidance has been offered via TEAMS or face to face, and this has proved to be an effective method in explaining key Council services that can support a successful event.

Is anyone better off?

Actif Legacy is a project that is delivered by Leisure's Actif Adult Officers. The project is aimed at 16-24 years olds who are not currently in education or employment and are wanting to gain valuable skills and experience through sport and additional opportunities over a 10 week-period.

On its third intake of participants, the Actif Legacy programme continues to go from strength to strength. In partnership with the Communities for Work+, The Legacy Fund and Scarlets in the Community, 6 participants have gained employment as a result of the confidence and qualifications they'd gained through the programme.



What and how we can do better

See our delivery plan to achieve this objective in Appendix 7

Governance Arrangements

Leisure Services are subject to business planning supported by structure meetings/appraisals and performance management sessions as well as Weekly / Fortnightly 1 to 1 meetings with service managers, Weekly Departmental meetings, Quarterly HoS / CMT meetings and Bi-monthly Scrutiny committees. We also have external assessment via customer/stakeholder engagement and feedback.

3f - Service Priority - Waste

Recycling Change Brings Improved Performance

We undertake waste and recycling kerbside collections to 91,000 households with over 8.5m interactions per annum. During this year we made significant changes to our suite of waste services, implementing a move to weekly food and dry recycling, reducing the frequency of our residual waste collections and rolling out new separate kerbside glass and nappy recycling collections. Any change in waste service delivery is difficult and bring its own challenges, however, the strategic success of the service change has led to a significant improvement in our recycling performance, and we have exceeded the Welsh Government Statutory Recycling target with a performance of 65.25%.

Why is this important?

We recognise the importance to a shift towards a truly circular economy, where waste is eliminated, and resources are kept in use for as long as possible.

As well as being good for the environment, a fully circular economy could create employment.

In our county, more people recycle every day.

If recyclable items end up in landfill their value is lost forever.

Recycling also reduces the need for extracting (mining, quarrying, and logging), refining and processing raw (or 'virgin') materials, all of which create substantial air and water pollution.

This helps to save energy, reducing greenhouse gas emissions and helping to tackle climate change.

Whilst recycled materials are valuable commodities in the worldwide market and are financially important, recycling is good for the environment too. It makes best use of our limited natural resources. We need to remember how we act now will have an impact on future generations.

How well are we doing (and how do we know)? [Sources of evidence](#)

Success Measures / Explaining the Results



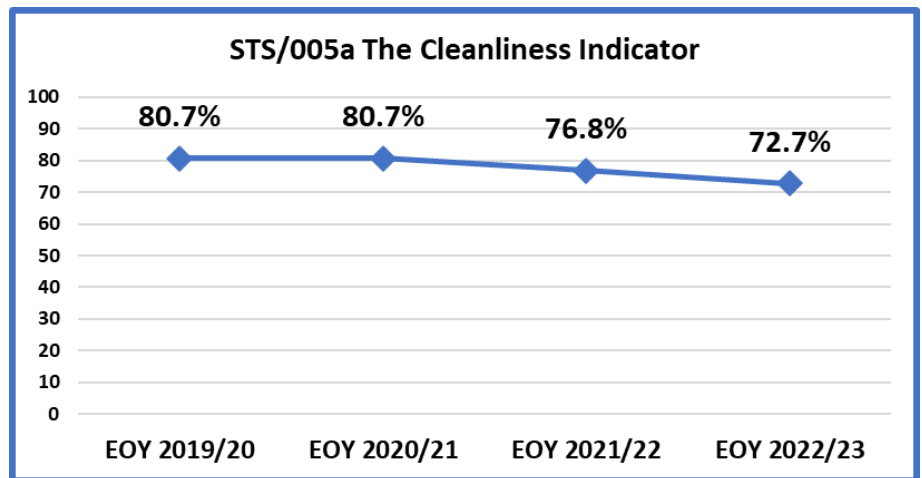
Our 2022/23 recycle rate is **65.25%**
(This is an increase on the previous year's figure of 61.68%).

- Comparative recycling for 2021/22 shows Carmarthenshire with the 4th lowest figures in Wales with a result of 61.68% recycled, the Welsh Average was 65.16%. Hopefully with the improved figure of 65.25% for 2022/23, our comparative position will also improve in 2022/23 when they are published in December 2023.
- The kilograms of local authority municipal waste that Carmarthenshire residents **do not reuse, recycle or composted per year (PAM/043)** is gradually reducing in Carmarthenshire, with currently the equivalent of 144kg per person not being recycled etc. during 2022/23 compared to 154kg per person in 2021/22. We hope that Carmarthenshire residents will continue to recycle more and more of their rubbish, we are doing far better than the 2021/22 Welsh average of 178kg.

- There's been a significant reduction in the amount of our municipal waste sent to landfill (*WMT/004*), which is now down to **4.89% for 2022/23** which is almost back down to levels before the fire at CWM's Nantycaws materials recovery facility (3.11% in 2020/21), which significantly disrupted to our normal waste sorting, treatment and disposal arrangements for a period of time.

Local Environmental Quality

- Street cleanliness (*STS/005a*) in Carmarthenshire improved slightly during the year but still shows a decline compared to previous years. Smoking related litter continues to be the most common litter type on the streets of Carmarthenshire, with a notable increase of confectionary litter and a decrease in the levels of Drink and fast-food litter. Litter from pedestrians



remains the highest source of littering in the county, this was recorded on 82.4% of the streets.

- A new litter source has become prominent within Carmarthenshire, with an increase of single use Vapes being discarded in the county. We continue to raise awareness of issues that blight the county, conduct a targeted campaign working with stakeholders in tackling litter issues which includes working with Fast Food Outlets.
- Increasing volunteering participation in conducting litter picking activities across the county. Data from the audits are shared with the relevant stakeholders including the enforcement team in identifying the current trends of adverse local environmental quality issues.

- On average, it takes the council **2.8 working days to clear reported fly-tipping incidents** in the County (*PAM/035*), with just over 1,600 incidents recorded and cleared during 2022/23, the number of fly-tipping incidents recorded has reduced by 22% from 2,073 in 2021/22.



- According to our resident's survey of 2022, the **majority tend to agree that their local environment is pleasant and well looked after** (Average Index Score of 0.14), there is also a relatively high proportion which disagree, these comments were in relation to street cleansing, waste, litter and verge/hedgerow maintenance as possible contributing factors. The importance of our natural and built landscapes in creating a sense of place and pride for local people cannot be underestimated. Furthermore, access to pleasant open spaces has an important role to play in improving the health and well-being of our residents. This is especially pertinent for marginalised groups, of which Carmarthenshire has an above average level.

Progress in 2022/23

- We have implemented new collection methodology to our waste collection service in order to ensure high quality recycling and improving our performance against statutory recycling targets. We have delivered the first phase of the waste strategy by introducing three weekly glass collection at kerbside, a move to three weekly residual waste collection and a weekly collection of dry mixed recycling and food waste in January 2023. In addition, the service has provided a Nappy collection service for those residents that have young children in nappies which are treated and recycled at a facility in the County.

As part of the move to Zonal collection methodology, residents also received a change to their waste and recycling collection days to ensure that the maximum number of properties received the same collection day for recycling, black and glass collections. By doing this piece of work 45% of households receive all their waste and recycling collections on the same day. To reduce the impact on residents and minimise missed collections to those residents who have different collection days for black/glass and their blue & food we introduced an email and SMS reminder service to those residents.

- This change of the new collection methodology has been rolled to the 91,000 households within the County with 12.5 million interactions per year on waste, this includes refuse, recycling, garden waste and nappy and hygiene collections.
 - Since the changes have come into force on the 23rd January 2023 we have received 503 complaints. This equates to 1.16% of domestic waste collections during service change.
 - As part of the new fleet to roll out the service change, we procured 23 new vehicles to undertake refuse and glass collections. As part of this procurement:
 - we have commissioned three electric RCV’s which are being used in our frontline service in our challenging Carmarthenshire topography. This is the commencement of our commitment and drive to becoming a Net Zero Carbon Authority by 2030 and reaching our target of a 50% ULEV compliant fleet by April 2024.
 - We have commissioned a new depot at Cross Hands and recruited 47 new members of staff to roll out the first phase of the waste strategy.
 - To promote the Circular Economy, we have been developing partnership opportunities and supporting community networks, with a view to building capacity for new or expanded Circular Economy projects. Furthermore, we have implemented the following projects:
 - Canolfan Eto in June 22 at Nantycaws Recycling Facility
 - Commercial waste recycling centre in October 22 at Nantycaws Recycling Facility
 - We have steadily increased our customer base for Nappy Collection throughout implementation of the service this year. We currently have 7,140 customers and have diverted 779 tonnes of hygiene waste from black bags.
 - We have implemented an Absorbent Hygiene Product (AHP) Collection & Nappy Service collection service which has attracted 7,500 Customers.
 - We have increased our customer base for our seasonal Garden Waste collection by 20%, whilst retaining 96% of our existing customer base. 94% Achieved from 94.5% Target
- ⦿ According to the 2022/23 [National Survey for Wales](#) results, 82% of Carmarthenshire respondents were satisfied with the recycling service in the county, this is an improvement on 82% in the last survey of 2018/19. Also, 74% of respondents agreed that they felt informed of the council’s recycling service, 6th best in Wales, this is an improvement on the previous result of 61% and 21st position in Wales.

<p>Task & Finish Group: Environmental Enforcement</p>	<p>“The Scrutiny Task and Finish Group has been working across various divisions to review the strategic approach to Fly-tipping in Carmarthenshire. This group is due to conclude and make recommendations and strategic plan to Cabinet in June 2023. In addition to this we have commenced a pilot of CCTV enforcement activity with hot spot locations identified and will report back in 2023/24”</p>
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Environment hero helps to keep Carmarthenshire clean

A young volunteer has been praised by Carmarthenshire County Council for his environmental work in the Whitland area.

10-year-old Leon litter picks his local area every day, helping to keep the area clean and tidy.

As a reward for his fantastic work Leon was invited on a behind the scenes tour of Nantycaws recycling centre and Canolfan Eto.

During the visit, Leon saw the different processes that Carmarthenshire's household recycling goes through as well as seeing the transformation of items at Canolfan Eto re-use project.

Businesses can also support their local environment by becoming a custodian of a '2 minute clean' board. These A-frame boards are equipped with everything needed to clean the area including litter pickers and bags.



Behaviour Change for the Future

We have been working closely with the pupils and teachers of Ysgol Dyffryn Ammanford and Ammanford Lions in conducting an anti-litter intervention, we have trailed a bottled recycling facility at 2 schools to improve waste management. Other schools have already removed the option of purchasing drinks in plastic bottles in an effort to reduce waste.

In addition the school and local community group have undertaken a number of community litter picks during the campaign, from these events discussions were formed on how best to highlight the issue of litter in the community, it was agreed to construct a sculpture using the materials collected from the litter picking event, it was agreed by all partners the theme of the sculpture would be a globe to represent planet earth, which is filled up with all the plastic and litter collected.

Workshops were created so the children from Ysgol Dyffryn Amman and Canolfan Amanwy department were fully involved with the design and creation of the litter globe. The Sculpture is currently at Ysgol Y Bedol, Ammanford, and evaluate a more prominent position within the town of Ammanford to show that the sculpture has been made from litter collected in the community. This provides education and awareness to our young generation in the County to encourage behaviour change for the future.



What and how we can do better

See our delivery plan to achieve this objective in Appendix 7

Governance Arrangements

Compliance and governance are a priority. We ensure we create and adhere to good governance frameworks identified in the below structures and support tools below:

- Scrutiny
- BMT with Agenda
- PowerBI dashboard
- Risk and H&R & HR & IT as members of monthly BMT
- Corporate level we are members of the Regen Forum, 10 towns project and regional development team (RDT)
- Air Quality Monitoring Group
- Annual Report
- Involving wider service board members in the development of services (PSB)
- Waste Changes Programme Board & Governance Structure
- Toolbox Talks
- Financial meetings
- Media and Marketing monthly meetings
- NZC Governance
- Fleet monthly meetings
- Self-Assessments
- DMT

We monitor this through our divisional delivery plan and performance measures. Also working with internal audit to improve the governance of our service delivery.

3g - Service Priority - Highways and Transport

Delivering key services & projects through strategic challenges

The aspiration for modal shift within the Wales Transport Strategy has influenced our investment in infrastructure particularly around our major population centres where we have built new infrastructure to support more sustainable travel journeys. The Division has continued to work through the strategic challenges influenced by macro influences that include the economy, resulting in reductions in income, both revenue and capital funding, the development of the Corporate Joint Committee with specific responsibility for transport planning, changes to the default speed limit in September 2023, the Wales Transport Strategy and climate change. The service has been proactive in delivering change however the constant reduction in resource levels, rising public expectation, supply chain pressures and deteriorating asset condition is leading to a difficult operating environment for services.

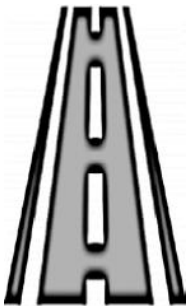
Why is this important?

- ⦿ The Transportation and Highway system role has never been more important than today when society continues to recover from worldwide events and addresses the key challenges of decarbonisation, inequality, developing housing and sustainable communities, education, health, well-being and the local economy.
- ⦿ Our highway and transportation networks underpin the economic prosperity of Carmarthenshire, facilitating access to employment and learning opportunities, social connections, health, leisure, active travel and delivering services that touch every home every day. Connectivity and accessibility are central to facilitating economic and social well-being and we will continue to develop and enhance our local infrastructure in order to support our communities.

How well are we doing (and how do we know)? ⓘ Sources of evidence

Success Measures / Explaining the Results

⦿ Roads that are in poor condition 2022/23:



3.1% of our **A** Class - Improved
on 3.6% in 2021/22

2.4% of our **B** Class - Improved
on 2.8% in 21/22

10.1% of our **C** Class - Improved
on 11.7% in 21/22


The improvement evidence targeted investment using a risk-based evidence led prioritisation model.

- ⦿ The majority of respondents to our 2022 residents survey either **strongly disagreed or disagreed with the statement 'there are good transportation links around me'**, with an overall average index score of **-0.41**)











Poor transportation links can limit a person’s independence and their ability to go about their normal day to day routines, including being able to travel to work. This can exacerbate feelings of isolation and limit a person’s ability to better themselves and access opportunities to improve their health and well-being.

Progress in 2022/23

- ⦿ Maintaining the highway network is important to ensure residents have access to services, it is also important to ensure more vulnerable residents received care and support, particularly during the winter months. Strategic highway routes are treated with salt, as part of our winter maintenance plan to ensure vital services and supplies can be sustained. Over the course of the 22/23 winter season the service has spread 8,951 Tonnes of salt and operated on 116 occasions. Activity this winter has grown by 46% over the previous year with 4,030 more Tonnes of salt used.

<p>Internal Audit</p> 	<p>Highway Maintenance/Road Safety (Final Report issued: 23rd August 2022) Assurance Rating: High</p> <p>Objective of the Audit: The objective of the review was to provide assurance that the allocation listed on the Authority’s Capital Programme for Road Safety Grants is spent appropriately</p>	<p>Assurance Rating:</p> <table border="1" data-bbox="1278 730 1460 842"> <tr><td>High</td></tr> <tr><td>Acceptable</td></tr> <tr><td>Low</td></tr> </table>	High	Acceptable	Low
High					
Acceptable					
Low					

- ⦿ We have completed the decarbonisation on our street lighting sector, our LED investment programme has reduced our energy consumption by 62 percent.
- ⦿ Active Travel - construction of a shared use bridge and active travel route linking north and south Llanelli in accordance with our Active Travel Masterplan for the town. Progress has also been made on the design for other schemes in Carmarthen, St Clears, Ammanford, Cross Hands and Burry Port.
- ⦿ Schools Streets – two school streets initiatives were introduced, one at Glan y Mor school Burry Port the other at Morfa, Llanelli.
- ⦿ Behavioural Change – work has commenced with schools in Llanelli to encourage young people to walk and cycle to school. This is more challenging and will take time to achieve.
- ⦿ Road Safety Education has played a key role in keeping young people safe this along with cycle training supports or work to achieve the well-being objective for young people to have the best start in life. Over the year 969 pupils received training against a target of 950, 620 pupils received cycle training against a target of 600. Eighteen initiatives were undertaken outside schools to improve road safety just short of the target figure of 20.
- ⦿ Weather stations:

				
<p>We Installed 3 additional weather stations for increased domain forecasting accuracy to optimise effectiveness of Winter Highways at Porthyrhyd, Llangadog and Meidrim.</p> <p>Winter treatment route reviews will be undertaken ahead of the 2023/24 season</p>				
				

- ⦿ The Cross Hands link road was opened in October 2022, this major piece of new infrastructure has stimulated economic development and supported the development of the strategic employment site at Cross Hands. The 2.1Km Cross Hands Link Road delivers a cost benefit ratio of over 4.5 with £65.9M of economic benefit for the communities of Carmarthenshire.
- ⦿ We have developed our Regional Framework Civil Engineering construction contracts to provide opportunities for SMEs to bid for work and grow.
- ⦿ Strategic connectivity is important to support economic growth, we therefore have continued to work collaboratively with regional partners on the long-term plans for a Southwest Wales Metro transport system that aligns with the Wales Transport aspirations. During 2022/23 we supported the Grand Union Trains bid for an “Open Access Agreement” to run new strategic rail services from Carmarthen to London to improve connectivity and reduced journey times by rail for cities
- ⦿ We have continued to work in collaboration with the Wales Government to lever in investment to assist with the delivery of programmes of work that help achieve the Well Being objectives. In 2022/23, £8.7 million was levered in to help enable us deliver infrastructure investment aligned to the Wales Transport Strategy
- ⦿ In addition to Wales Government funding, work has continued on the Towy Valley Path, our bid to the UK government for levelling up funding was successful providing £16.7million of UK Government investment. Progress has concentrated on Planning, land and design. A Compulsory Purchase Order has been published to sustain momentum on the project. It is a challenging project that we continue to manage through a Project Board for proactive management of risk.
- ⦿ Supported economic development through timely response to highway authority consultations on planning applications and highway searches. 82.4% of planning consultations were responded within 21days compared to national average of 60%. 94% of searches enquires were responded to within the statutory timescale.
- ⦿ Empowering communities – the Council has worked collaboratively with the Dyfed Powys Police, Go Safe and the Mid and West Wales Fire and Rescue Service to improve road safety. We were one of eight areas to introduce 20 mph speed limits, we have worked with partners on speed watch outside schools, the introduction of average speed cameras on high-risk roads and continue support education to stimulate behavioural change.

Is anyone better off?

New all-electric TrawsCymru T1 buses launched



Supporting core public transport routes across the county core service and where possible decarbonising the public transport sector. The T1 Carmarthen to Aberystwyth bus route is now served by eight electric buses with supporting infrastructure constructed for the service operation. The T1 project was a delivered by Carmarthenshire for and in collaboration with the Wales Government and Transport for Wales.

Electric Vehicle infrastructure network continues to grow

Electric vehicle charging infrastructure has been installed at key operational depots this year and new electric refuse collection vehicles procured.

The County Council has introduced electric charging points at 52 locations across the county (45 fast, 6 rapid and 1 ultra rapid).

Across our fast-charging network (41 sites – soon to be 43) during 2022 there were 4230 sessions, and 58,490 kWh were delivered.

The average dwell time per session was just over 2 ½ hours.

Earlier in 2022 we opened the Cross Hand rapid charging hub for public use.

Since opening 5,589 charging sessions delivering 131,075 kWh of energy drawn. This equates to 384,050 EV miles/74.1 tonnes of Co2 savings. We have installed 52 charge points in total.

We have also worked in partnership with Transport for Wales to install 2 x 50kW chargers at: Llanybydder (completed), Llandovery (completed), Ammanford and Newcastle Emlyn.

What and how we can do better

See our delivery plan to achieve this objective in Appendix 7

Governance Arrangements

There are formal structures in place to manage business performance and strategic projects performance aligned to corporate management structure, Cabinet Council and Scrutiny Committees.

Performance and delivery are managed through Divisional Business and Strategic Project Management Team with reviews at the Departmental Management and Corporate Management teams. We continue to develop our risk-based approach to understand developing areas of concern.

In managing risk consideration is given to nature of work, the level of ambition and level of strategic change aligned to national and local strategy relative to the role of highway and transport system. The corporate risks are reviewed every two months to CMT. Risks are captured in the Departmental Business Plan.

Project Boards with cross authority senior officer representation are set up for major projects to support governance. In 2022/23 specific project boards were in place for the Towy Valley Path, T1 electric bus and 20MPH default speed limit changes.

Revenue and Capital Budgets are reported quarterly to Scrutiny Committee Departmental Business Plans are produced and reviewed every year. They are submitted to various scrutiny committees.

The Corporate Joint Committee with responsibility for Regional Transport Planning and a regional Scrutiny Committee and Regional Transport Directors Group will manage the development of the Regional Transport Plan when guidance on Regional Transport Plan is issued in 2023.

Well-being Objective 4 – Our Council To further modernise and develop as a resilient and efficient Council



Overarching judgement

In March 2023, the Council formally launched its new approach to transformation via the adoption of its first Transformation Strategy. The Strategy will provide the strategic framework that will underpin the implementation of a significant programme of change and transformation across the organisation over the course of the next 5 years. The main focus of this programme will be to further accelerate the process of modernisation across the Council, and allow us to continue to deliver high quality, cost-effective services within the context of a challenging external environment.

Eight Workstreams have been established to progress the key priorities outlined within the Transformation Strategy and good progress is already being made in implementing these work programmes

Why this is important

- ⦿ In March 2020, we entered one of the most challenging periods ever faced by local government with the COVID-19 pandemic. Emerging from the crisis, there was a recognition that ‘things would never quite be the same’ and we would not be in the same organisation that we had been.
- ⦿ We therefore wanted to capture the learning from our response to the pandemic; what worked well/did not work so well, and how this could potentially change ‘what we do’ and ‘how we do it’ in the future.
- ⦿ This is now an opportunity to re-set or go back to basics in using some core principles that underpin service delivery.
- ⦿ Findings from a staff consultation in 2022 indicate that the vast majority of respondents feel proud of the way we responded as an organisation to the pandemic. Additionally, the majority feel ready to move forward and work in a post-COVID world. Mostly, staff agree that they were well led during the pandemic, however a lower proportion agreed that they feel valued for the contributions they made during this time.

The key success measures we set ourselves for this overall objective

Statement	Overall Score 2022
I can access Council services through my preferred language	1.4
When I access Council services, I find the staff to be approachable and friendly	0.82
I can easily access up to date information about Council services	0.5
I find contacting the Council simple and easy	0.31
The Council provides good quality services overall	0.27
The Council lets people know how it is performing	-0.1
The Council provides opportunities for me to participate in decision-making	-0.19
The Council makes good use of the financial resources available to them	-0.33
Investment is focused in the correct areas	-0.41

Source: CCC Consultation

Analysis below will be reflective of trend analysis of consultations over time following analysis of 2023 results.

The vast majority of respondents **agree that they can access Council services through their preferred language**, depicted by an AIS score of 1.4. This is the highest score exhibited under this theme. Qualitative comments received were mixed, with some expressing frustration regarding receiving communications or seeing social media posts in Welsh first. In contrast to this, others stated that they are not always able to communicate with the Council through the medium of Welsh. In addition, reference was made to a lack of communications in Polish and communications appropriate for deaf members of the community.

A lower proportion of people agree that they find **contacting the Council simple and easy**, indicated by a score of 0.31. As specified through comments, reported reasons for this are numerous, with notable examples including:

- Difficulty in identifying the right person to speak to,
- Long waiting times on calls,
- Staff coming across as uninterested and unhelpful,
- Staff not returning calls,
- Digital nature of some processes act as a barrier for some,
- Website pages not user friendly and are perceived to be out of date.

Positively, the majority of respondents agree that staff are approachable and friendly when accessing Council services. This is testament to the hard work and dedication of our staff who are seemingly providing residents with good customer service.

A minority expressed that they have not found staff approachable and friendly, comments to this end are mixed between a perceived lack of support and interest from staff in dealing with queries to wider issues in communicating with the Council.

Positively, the majority of respondents feel that they can easily access up to date information about Council services.

Respondents are mainly in agreement that the Council provides good quality services overall, however the relatively low positive score indicates that a reasonable proportion of respondents disagree with this statement. Reasons behind this disagreement are numerous, however the broad themes include:

- Unreliable waste collection,
- Perceived lack of town centre regeneration,
- Poor road conditions i.e. potholes,
- Lack of street cleansing,
- Poor verge/hedgerow maintenance,
- Long waits for housing repairs,
- Increased litter and fly-tipping,
- Lack of public transport,
- Perceived poor quality social care services,
- Lack of street lighting.

Several comments were made in relation to council tax and the perceived wastefulness/misdirection of financial resources. This is corroborated by the negative score indicated for 'the Council makes good use of the financial resources available to us.'

In addition, a high proportion of respondents indicated 'neither' or 'don't know.' This is perhaps indicative of a wider issue whereby the public's understanding of how the Council utilises its financial resources is limited.

Responses were mixed with regards to the degree that residents feel that the Council lets them know how it is performing. The largest proportion disagree whilst a significant number of respondents indicated 'neither' or 'don't know', which perhaps highlights those respondents are not aware of how to access this information or the information needs to be promoted wider. Comments made under this theme would suggest that this is the case. In this regard, it is worth noting earlier comments made in relation to the website and how user-friendly this is considered by some residents.

Views were mixed with regard to 'the Council provides opportunities for residents to participate in decision-making.' Many indicated 'neither' which substantiates the importance of consultations in providing residents with opportunities to share their views. A further large proportion disagree which highlights the importance of sharing with residents how their views have been taken on board following a consultation.

Outcomes we set ourselves

Corporate Strategy Outcomes	Progress during 2022/23	Improved Yes/No?
To further modernise and develop the Council's ways of working.	One of the key aims of the Transformation Programme is to develop smarter and more efficient ways of working, especially through the use of technology. A programme of work is already underway to automate a number of paper-based processes.	Yes
Support the development of the Council as a modern, diverse, inclusive and responsive organisation and be an 'Employer of Choice'.	A Workforce Strategy has been developed during the year, and this will provide the strategic framework to support in delivering on a number of workforce related priorities and to become an 'Employer of Choice'.	Yes
Listen to our staff through regular staff engagement and empower them to improve their own service areas	A Staff Survey was undertaken during 2022/23 and a summary report on findings and actions has also been communicated to staff. These findings have also been used to inform the work of an Employee Engagement Task & Finish Group who have developed a Corporate Communications Plan which outlines a range of staff communication and engagement initiatives.	Yes
Ensure local and regional partnership working is efficient and effective and adds value to the work of the Council	The Carmarthenshire Public Services Board has worked well during the year to develop its new Well-being Plan for the period 2023-28. Collaboration with regional colleagues in Ceredigion and Pembrokeshire have also worked well with sharing of resources to progress certain elements. The Safer Communities, Serious Violence & Organised Crime and Contest Boards have also worked well at a Carmarthenshire and Dyfed Powys basis with collaboration with a range of partners on a range of community safety focused activity.	Yes

Corporate Strategy Outcomes	Progress during 2022/23	Improved Yes/No?
Increased public engagement through engagement, participation and consultation.	Increased numbers of respondents to Council consultations is a positive indicator of progress. There is further work to be done to improve our feedback methods post-consultation and to broaden our early engagement and participation methods. This is identified as an action for 2023-24.	Yes
A more commercial approach to the delivery of Council services with a view to increasing the level of income generated.	A dedicated workstream has been established within the Transformation Programme to identify opportunities to generate more income through adopting a more commercial approach to the delivery of Council services. Discussions are being held with services to inform the development of a Commercialisation business case and delivery plan which will be considered by Cabinet in September 2023.	Yes
Embrace and promote agile working, hybrid meetings and new ways of working across the organisation, by being more sustainable and creative to improve Council services.	The Transformation Workplace workstream has been examining how we can rationalise our accommodation portfolio, whilst modernising and improving the workspaces in our retained core buildings. Since the pandemic, most offices have been less than a third full, with staff increasingly needing different types of space to meet, work and collaborate. In the current financial climate building rationalisation is an effective way to save money while protecting front line services. Reducing the Council's estate will also help save spends on utilities and contribute to us achieving our net zero carbon objectives. A successful rationalisation pilot has already taken place with Housing and Education & Children's Services (E&CS) staff in Llanelli. The number of staff based at Parc Dewi Sant in Carmarthen will be reduced over the next 12 months. Staff will be relocated to Spilman Street and County Hall.	Yes
Deliver organisational change that supports key Net Zero Carbon targets	A Net Zero Carbon Plan will be developed by April 2023 which will set out how the Council intends to meet its carbon reduction targets by 2030. The Transformation Programme will have a key role to play in facilitating the organisational change required to deliver the commitments within the NZC Plan.	Yes
Ensuring the Council is using its resources economically, efficiently and effectively.	During 2022/23, the Council was one of the first authorities in Wales to produce its 2021/22 statement on accounts and receive an unqualified audit report. Against an extremely challenging economic backdrop of high inflation and unprecedented wage growth not seen for a generation, the council delivered a small underspend against budgets. The council met its target to pay 95% of suppliers within 30 days, but narrowly missed its treasury investment returns goal due to the nature of rising interest rates. Departmental Self Assessments have been introduced which include an evaluation of economy, efficiency and effectiveness	Yes
Embedding the sustainable development principle in all that the Council does	The requirements of the Well-Being of Future Generations Act have underpinned the approach to both the development and implementation of the Transformation Programme. Development work on the Integrated Impact Assessment during the year will be implemented during 2023-24 and will ensure the sustainable development principle is fully embedded.	Yes



WBO4a - Thematic Priority: Organisational Transformation

Following the Local Government elections in 2023, it was agreed that this would be an opportune time to review the Council's approach to transformation and ensure that the programme was fully aligned with the aims and objectives of the new Corporate Strategy.

This would also look to build on the work of the Council's TIC Programme which had been the main vehicle for delivering on organisational support for transformation and change since 2012 and allow the Council to maximise the opportunities presented by the response to the COVID-19 pandemic to further transform and modernise our ways of working, especially using technology.

The roll out of this new approach would be underpinned by the development and implementation of a Transformation Strategy. This is the first time that the Council that has produced a Transformation Strategy, and it is intended that this will provide the strategic framework to drive a programme of significant change and transformation across the organisation over the next 5 years.

The Transformation Strategy was reported to Cabinet in February 2023 and launched in March 2023 and now provides the strategic framework to support the delivery of eight thematic priorities:

- ⦿ Efficiencies and Value for Money
- ⦿ Income & Commercialisation
- ⦿ Workplace
- ⦿ Workforce
- ⦿ Service Design & Improvement
- ⦿ Customers & Digital Transformation
- ⦿ Decarbonisation and biodiversity
- ⦿ Schools.

Workstream Delivery Groups have now been established to support the implementation of each of the transformation priorities and these will be led by a Director/Head of Service.

A Communications Plan has been developed. Regular news articles will be used to raise awareness of the projects, share 'good practice' and provide opportunities for staff to provide feedback or contribute ideas and suggestions.

The Transformation Programme has been aligned with the Council's Future Leaders development programme and 12 Future Leaders (Council officers on the programme) are all undertaking transformation related projects as part of their development programme. However, there is an opportunity for any member of staff to participate in, or lead on, a transformation project and this has the potential to develop into a corporate talent management programme.

WBO4b - Efficiencies and Value for Money

To continue to deliver financial savings through efficiencies or cost reductions and smarter ways of working.

Progress to date

- ⦿ Budget sessions are being held with individual Heads of Service between February and the end of July 2023, which aim to support the identification of future efficiency savings for 2024/2025 budget setting process. A summary of outcomes from the sessions are due to be reported to Transformation Board in September 2023.
- ⦿ Work is also being undertaken at an individual service level to review opportunities to make best use of staffing resource with a view to reducing spend on agency workers and overtime.
- ⦿ The Workstream is also reviewing the Council's approach to contract management in recognition that this a more robust approach in this area could support improvements in respect of quality and value for money of the services received from external providers.

WBO4c - Income & Commercialisation

To develop a more commercial approach to the delivery of Council services with a view to increasing the level of income generated.

Progress to date

- ⦿ A business case to support an increased level of commercialisation within Council services is currently being developed, and this is due to be reported to Cabinet in September 2023. This report will look to identify a range of opportunities to generate additional income which will help mitigate the impact of the ongoing budget challenges that the Council is likely to face in the coming years.
- ⦿ A cost recovery approach to the setting of fees and charges is currently being rolled out on a phased basis across Council services. This will look to ensure that, where appropriate, the service is recovering the full cost of providing a service when setting their fees and charges or is able to generate a profit, if the relevant legislation permits.
- ⦿ A scheme to allow advertising on designated roundabouts throughout the County has been approved and is due to be rolled out shortly. Plans are also being developed to identify wider advertising and sponsorship opportunities across the Council which could also generate additional income.
- ⦿ An 'Invest to Save' initiative has resulted in additional staffing resources being deployed within the Council's debt recovery functions to support an increased recovery work. This will look to build on a previous TIC 'Invest to Save' project which generated recovered debt of over £1.8m between 2016-2018, and a more recent pilot initiative which recovered £800k through the adoption of an early intervention approach.

WBO4d - Workplace

To exploit the opportunities presented by a move to hybrid working and to further rationalise the Council's accommodation portfolio and modernise and improve the working environment within the remaining core buildings.

Progress to date

- ⊙ The Workplace workstream has been examining how we can rationalise our accommodation portfolio whilst modernising and improving the workspaces in our retained core buildings.
- ⊙ Since the pandemic, most offices have been less than a third full, with staff increasingly needing different types of space to meet, work and collaborate. In the current financial climate building rationalisation is good a way to save money while protecting front line services. Reducing the Council's estate will also help save spends on utilities and contribute to us achieving our net zero carbon objectives.
- ⊙ The number of staff based at Parc Dewi Sant in Carmarthen will be reduced over the next 12 months. Staff will be relocated to Spilman Street and County Hall, however, staff in Building 7 will remain in place for the foreseeable future. Those groups of staff affected have been made aware of the changes and the Head of Service responsible will be discussing directly on any changes which may affect them.
- ⊙ A successful rationalisation pilot has already taken place with Housing and Education & Children's Services (E&CS) staff in Llanelli. E&CS staff based in Llanelli are now working together on a single floor of Tŷ Elwyn with Housing staff from Eastgate based on another floor alongside Health staff in Tŷ Elwyn, Llanelli.
- ⊙ A service led re-design of the workspace accommodated the teams across two floors with 315 staff comfortably working from 120 desks, with better meeting facilities and flexible working spaces created. This model can now be applied across the Council but will be adjusted to reflect the way that each service works as we recognise that not all teams work in the same way.

WBO4e – Workforce

To oversee the development of a Workforce Strategy and delivery of key workforce priorities to enable the Council to become a more modern and responsive organisation and an 'Employer of Choice'.

Progress to date

- ⊙ A Workforce Strategy has been developed and this will provide the strategic framework to help us address our key workforce priorities over the course of the next 5 years. This will also be supported by the development of a workforce data framework to help us evaluate the impact of this work.
- ⊙ One of key workforce priorities is to strengthen our approach to the recruitment and retention of staff which is one of the key challenges facing a number of Council services. A new recruitment system is due to be implemented by September 2023 and this will provide for a quicker, more user-friendly process for both applicants and managers. A specific project is also looking at how we can adopt a more innovative and creative approach to the way that we attract and then retain our staff.
- ⊙ Our 'Future Workforce' initiative is also looking to promote a sustainable approach when responding to future workforce needs, by seeking to increase the number of apprenticeship, graduate and work experience opportunities.
- ⊙ A feasibility study is reviewing the potential to establish in-house agency as a way of reducing agency costs and providing greater resilience within the staffing resource. It is likely that this study will recommend that this approach is subject to an initial pilot in social care before being potentially rolled out across other services.
- ⊙ We had just under 100 apprentices on formal recognised apprenticeship schemes within the Council during 2022/23 this equates to 15.2 per 1,000 employees (*PAM/044*)

WBO4f – Service Design & Improvement

To provide for a more sustainable and creative approach to the review, remodelling and improvement of Council services.

Progress to date

- ⦿ The main priority for the workstream currently is to review the status of those previous TIC Reviews that are still on the work programme – this will aim to check whether there is sufficient evidence of improvement (i.e. use of data) and ability to sustain this improvement before any sign off from the group. The group has considered four TIC Review delivery plan updates to date: Pensions, Planning Enforcement, Property Design and Debtors. Further updates will be considered in the coming months, and each will be required to use data as evidence of the impact of any changes/improvements being made within the service.

WBO4g – Customers & Digital Transformation

To continue to make better use of technology to deliver smarter, efficient service processes and to deliver a better experience for customers.

Progress to date

- ⦿ The workstream is overseeing the implementation of an on-going programme of work which is seeking to rationalise and/or automate a number of paper-based processes, such as the processing of outgoing mail, timesheets, invoices and the printing of documents for signing. The use of electronic signatures and hybrid mail solutions is being rolled out across a number of services and this is already delivering a more cost-effective and productive way of working and also supports staff to work in a more hybrid way.
- ⦿ The use of robotics technology is also being deployed to automate two back-office processes within the HR services. This project which is being funded via the Council's Digital Transformation fund will be used as proof of concept in advance of the further potential use of AI/robotics within other services.
- ⦿ We continued to increase the number of Transactional Council Services available to the public online (*ICT/003*) with the following added during 2022/23:
 1. Contact Us Pages and Process Enhancements
 2. Absorbent Hygiene Products (AHP) and Nappy Collection Service
 3. Pupil Development Grant
 4. Community Learning Bookings
 5. Claim What's Yours enhancements
 6. Email and SMS Alerting for Recycling and Waste Services
 7. Citizen Access Portal for Revenues Services.

This makes a total of 53 transactional services made available online to the public since 2014/15.

WBO5h - Decarbonisation and Biodiversity

To support the Council in delivering transformational change in support of key decarbonisation objectives and targets.

Progress to date

- ⦿ The main focus of current programme is the development of a strategic/policy framework which will then provide the basis for the development of a Strategy and Delivery plan. Workshops have been held to engage directorates in the development of a new strategy.
- ⦿ Work has also progressed on the development of a carbon costing model for the Council.
- ⦿ A series of carbon literacy sessions were held for elected members during 2022 and the team have worked with colleagues in Media & Marketing as part of an on-going Communications Programme.

WBO5i - Schools

To assist schools in identifying cost reductions and better ways of working and support the development of more sustainable school budgets and help protect front line academic provision.

Progress to date

- ⦿ The Schools Workstream aims to support schools in their financial decision making to create efficiencies and develop more sustainable budgets. This includes providing them with savings opportunities through access to a range of corporate procurement contracts such as printing, telephony, stationery, and waste services.
- ⦿ Undertaken reviews of operational support services leading to improved and more financially efficient service provision to schools such as the Primary School Property 'Handyvan' Service and improvements to the Schools' Cleaning Service.
- ⦿ Developed financial and curriculum benchmarking tools which aim to enable and support the sharing of good practice between schools in their financial management.

What and how we can do better

See our delivery plan to achieve this objective in Appendix 7

5 Core Business Enablers

In addition to the identified thematic and service priorities, there are a range of core business enablers that are essential to enable us to make progress against our well-being objectives. These core business enablers are as noted below.

#	Core Business Enablers
5a	Information and Communication Technology (ICT)
5b	Marketing & Media including customer services
5c	Legal
5d	Planning
5e	Finance
5f	Procurement
5g	Internal Audit
5h	People Management (Human Resources, Learning & Development, Occupational Health)
5i	Democratic Services
5j	Policy & Performance
5k	Electoral Services & Civil Registration
5l	Estates & Asset Management
5m	Risk Management
5n	Business Support

5a Information and Communication Technology (ICT)

As a service we engage with and understand our customers to help them deliver effective services. We have strengthened our approach to disaster recovery and cyber security to ensure we are in a strong position to mitigate and respond to any threats. The service is closely aligned to deliver the aspirations of the new Transformation Strategy and has worked closely with services on key transformational projects to streamline, automate and drive efficiencies across all our key areas.

Why is this important?

- ⦿ Technology is becoming increasingly pervasive across all sectors and becoming integrated in many aspects of our lives. Digital technology has the potential to transform the County and the lives of residents while generating long-term savings for the Council.
- ⦿ There are three key strategies underpinning our ICT delivery. Namely the Digital Transformation Strategy 2021-2024, the Digital Technology 2022-2025 and Digital Schools Strategy 2022-2025. Key areas of work covered by the service are as follows:
 - Core Data and Telephony Network and Infrastructure
 - Facilitate the delivery of the Digital Transformation Steering Group (DTSG) Work Program and Funding along with the newly formed Transformation Workstreams - Digital & Customers.
 - Cyber Security including Disaster Recovery and Business Continuity testing, scenario planning and awareness.
 - Application Development
 - Systems Support for Business-Critical Systems
 - Workforce / Operational Support (Hardware / Software)
 - Schools Operational and Strategic ICT Support
 - I.T. Procurement function
- ⦿ Our purpose is to engage with and understand our customers to help them deliver effective services.

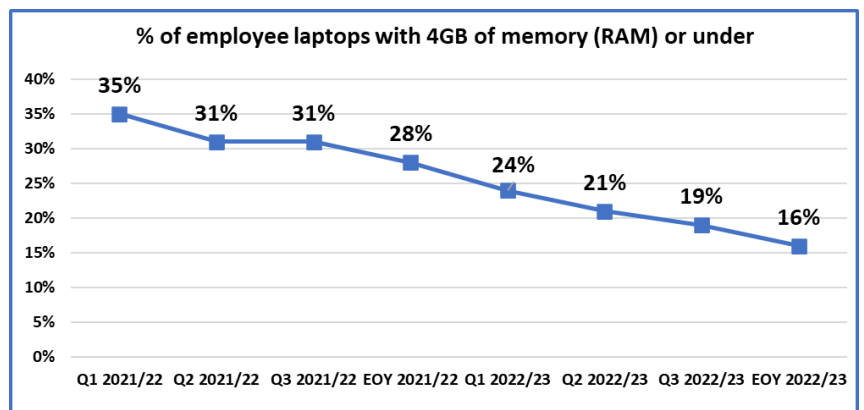
How well are we doing (and how do we know)? ⓘ Sources of evidence

Success Measures / Explaining the Results

! Of the 9,790 ICT helpdesk queries received during 2022/23, 65.8% were done through using the Self-Service helpdesk, this is slightly lower than previous year with 68.8%, but there has been in a 3% increase in the number of queries received. (ICT/002)

⦿ We are continuously upgrading the laptops our employees use in order that they are as efficient as possible by reducing those with a memory of 4GB or under. This has halved in number since April 2021 and at the end of March 2023 this was down to just under 500 laptops out of a total of 3,219. (ICT/009)

⦿ Out of the 740 Freedom of Information Act request received during 2022/23, 95% were responded to in 20 working days, this continues to be well above the Information Commissioner's Office target of 85%.



Progress in 2022/23

- ⦿ We procured an enterprise RPA (Robotics Process Automation) solution. This will allow the Council to streamline and improve back-office functions and processes (especially those mundane / repetitive tasks) by using specialist software and AI (Artificial Intelligence) capabilities. HR are pro-active and will be the first to automate and target a collection of processes as the initial Proof of Concept. Creating a New Post, Issuing Contracts, Reference Checks as some being evaluated. We are contracted and working with a local specialist company based in Llanelli (CodeBase8 / Davies Internet) to help implement technology, develop the first set of processes for us and give knowledge transfer and training to develop a centre of excellence in-house within the Application Development Team within ICT Services. The vision is to expand further across the authority over the next 3 years. A massive transformation opportunity to drive efficiencies.
- ⦿ We continue to deliver support to schools, supporting the HWB services, delivering and installing the preferred student devices of Chromebooks. We have provided ICT consultancy on all new schools builds in the county.

Cyber Security

- ⦿ We have recently undertaken a Cyber security stocktake.
- ⦿ We act as an enabler and vehicle for transforming the way services across the Council are delivered to customers by increasing opportunities for accessing council services via digital technologies. We have launched the new Citizen Access Portal for Revenues Services. A 2-year project in development which launched at the end of March 2023. 24/7 Self-Service Portal for Council Tax for our residents to manage their eBilling for Council Tax, Apply for Paperless, Manager Direct Debits, Apply for Exemptions and will grow to more services. With over 14,000 current Residents already subscribed to view their Council Tax Balances via our Contact Centre and HWB My Account, we now have the ability to offer far more on-line services, automation and integration functionality into the back-office will massively help transform the revenues services and the range of services we can offer digitally via our HWB's, Contact Centre and On-Line via the Council's Website.

What and how we can do better

See our delivery plan to achieve this objective in Appendix 7

Governance Arrangements

To ensure delivery of the aspirations of the Transformation Strategy we report directly to the Digital Transformation Steering Group that in turn reports into the Transformation Board.

From an Information Governance perspective, we report directly into the Corporate Information Governance Group that in turn reports into the Corporate Governance Group and then Governance and

5b Marketing and Media including Customer Services

The service has seen increasing demand across all of our functions with the need to provide timely and accurate information

...through a range of channels continuing to be an important element of the Council's work.

The introduction of the Hwb Advisor service has been an essential part of the Council's response to the cost of living crisis and will continue to develop in coming year.

Why is this important?

- Good communication and engagement can create a positive experience for those who interact with the Council. It helps people understand our objectives, values, services, challenges, and achievements. People should be empowered to get involved, have their say, ask questions, and feel that their feedback is valued.
- The Marketing, Media and Customer Service is a diverse team that supports every department across the Council to ensure people have a clear understanding of what we do, what we aim to achieve and the services we provide.
- The team has expertise in public relations, campaign marketing, graphic design and print, media, advertising, social media, internal communications, web, digital, consultation, customer care and translation.
- Our role is to ensure that Council messages do not conflict and that we remain on message and on-time, and that we are giving out to our audiences clear and concise information from a single trusted source.
- We can respond in a crisis, share information, and inform on future developments, explain why certain things must be done in a particular way, work with our community and workforce to share the right message, in the right way, at the right time.



How well are we doing (and how do we know)? Sources of evidence

Success Measures / Explaining the Results

- Over 3.4m user sessions on the Council's website during 2022/23 this is a 11.4% increase on the previous year. *(M&M/001)*
- Over 1.45m sessions on the internal Staff Intranet, this is a 46% increase on the previous year. *(M&M/008)*
- During 2022/23 our contact centre received 238,300 calls with an average time taken to answer the call at 6min 32 seconds. This is a slight reduction in the number of calls compared to previous year with 268,000 calls. During 2022/23, we added a message on our telephone line which has resulted in a reduction of the number of customers needing to speak with a member of staff, together with an added 'Options' menu to our telephone lines that directs customers to parts of the organisation that they require based on the options they have selected. We have also introduced a 'Contact Us' form making it easier for customers to communicate with the Council electronically and enhanced web forms making it easier to make applications/reports online which reduces the need for customers to contact by phone. The contact centre will continue to take calls and enquiries through other media whilst improving the customer experience. *(M&M/001)*
- Carmarthenshire has three main town centre Hwbs at Carmarthen, Llanelli and Ammanford. During 2022/23, **12,800 residents requested a face-to-face appointment**, this is a 32% increase on the previous year. *(M&M/004)*



My Council	My Services
My Forms	My Forms
My Forms	My Forms
My Forms	My Forms
My Forms	My Forms
My Forms	My Forms
My Forms	My Forms
My Forms	My Forms



Progress in 2022/23

Our Website

- ⦿ We are working to develop a systematic approach to involving service users in the future design and development of our online/channel shifted services.
- ⦿ We are working with the WLGA (Welsh Local Government Association) Digital team on user testing, specifically in regard to the cost of living agenda. The information we have received allows us to look at the website from the customer point of view, and offers recommendations based on the service user experience, allowing us to involve the service user in our content design process and take the service user with us on the development of our website and online services.
- ⦿ The Discover Carmarthenshire site has been modernised and updated to the updated version of Umbraco. The Intranet is currently being updated to follow the layout and features of the corporate website.
- ⦿ The jobs and careers pages are currently being updated with new imagery and content to compliment the introduction of the new Oleoo recruitment platform which will be launched during 2023-24.
- ⦿ During the year, we have been working with services to update their content and to digitise some of their processes, to appeal to more customers as it is our customers preferred way in interacting and learning more about various council services.
 - During the months of January through to March new waste collection arrangements were introduced and the website was key in providing information to the public, so making sure that the information was correct and user friendly was essential.
 - Due to the cost of living crises we added the period dignity information on to our website transferring it from the Carmarthenshire youth council website, creating a directory of locations and adding the locations on the in my area map.
 - Working with the Place and Infrastructure Department web editors the planning enforcement page was updated. Guidance have been added to inform customers of what planning can and cannot be enforced and the backend process streamlined so that all queries are answered within a designated timeframe.
 - Council tax changed platforms from Granicus to Northgate Citizen access to provide the customer with a new self-serve option which allows them to interact with the Council quickly and efficiently. The web pages were amended accordingly. Currently the platform allows the customer to set up a secure account which they can use for electronic billing, set up or amend a direct debit and check their council tax balance. The platform will offer further interaction as the team move forward with the development.

Engagement and consultation

- ⦿ We have ensured a planned and co-ordinated approach to engagement and consultation across the Council by improving coordination of requests to undertake consultations. We have communicated this approach across all departments to ensure consistency.

Hwb

- ⦿ A huge amount of work has been done to develop and promote the Claim What's Yours initiative. The service delivered by the Hwb Advisers have now supported more than 1,800 individuals since August 2022.
 - This support provides, advice, opportunities to claim money and well-being support.
 - Over 50 warm spaces were opened within the County with the 3 main warm welcome spaces at our 3 main libraries supporting approximately 350 individuals per week.
 - The cost of living page on the corporate website is highlighted on each page to ensure all visitors to the site know where to get support and advice.
 - A new Hwb model pilot was launched beginning of December where more services were made available face to face to deal with customer enquiries. These included housing matters, employability and trading standards.
 - On 27 January 2023 we held a successful money advice event at all 3 Hwbs. Funding has been secured to recruit 3 money advice officers to help residents with budgeting advice and support during 2023-24.

Communications Strategy

- ⦿ The new communications strategy will be developed in line with the key headlines and actions identified within the cabinet vision.
- ! The updated corporate customer charter is now in draft format. The next stage is to engage with specific services to ensure this meets their service need in respect to how they require to manage their customers.

What and how we can do better

See our delivery plan to achieve this objective in Appendix 7

Governance Arrangements

Transformation Board Customers & Digital Transformation Workstream.

5c Legal

We have ensured legality and probity in the Council's decision-making
We work within a statutory framework governing such things as the way meetings are run, the way decisions are taken and the legislation behind each decision which needs to be taken.

Why is this important?

- ⦿ On the legal front we aim to handle as much of the legal work needed by the Council in-house as we can, although there will be some occasions when we need to send work to external lawyers. However, these are a small number across the full range of the Council's functions.
- ⦿ Some of the key areas of focus in the next 12 months will be supporting the work of the Regeneration Team in relation to the Shared Prosperity Fund, our Housing colleagues in bringing empty properties back into use, playing a key role in the TIC Debt Recovery Project, advising on the Council's submissions to the National COVID-19 inquiry and implementing changes to court procedures in child protection cases.
- ⦿ The range of legal work undertaken includes not just court and tribunal cases, but also advising Council committees, drafting legal documentation and giving legal advice.



How well are we doing (and how do we know)? ⓘ Sources of evidence

Progress in 2022/23

- ⦿ We have collaborated with HM Land Registry (HMLR) so as to enable HMLR to become the registering authority for Local Land Charges for the County of Carmarthenshire in accordance with the provisions of Schedule 5 of the Infrastructure Act 2015. The task of identifying any anomalies in data held and making any necessary changes has been completed by both Land Charges and Planning teams. This has taken longer than expected due to staff shortages, delays with software providers and delays on the part of HMLR. The data is in the process of being checked by HMLR for any outstanding issues and this exercise will be repeated until no anomalies are identified. Then the project will move to the next phase with a scheduled end date of June/July 2023.

What and how we can do better

See our delivery plan to achieve this objective in Appendix 7

Governance Arrangements

The Corporate Governance Group has a responsibility for ensuring Corporate Governance functions.

5d Planning

Significant improvements to the Planning Service

Our performance continues to improve to exceed national benchmark targets. 2022/23 has been our highest performing year for the service for several years.

Why is this important?

- ⦿ A good planning service is essential to deliver the Council's ambitions and will play a significant role in delivering regeneration projects that are contributing to increased employment and bringing incredible benefits to our County in terms of digital infrastructure, smart manufacturing, energy and well-being.
- ⦿ Planning Enforcement mitigate any adverse impact on wider public amenity, the environment and/or the historic environment either by negotiation or by formal enforcement action where necessary, following breaches of planning.
- ⦿ Building Regulations help to ensure that new buildings, conversions, renovations, and extensions, whether domestic or commercial are going to be safe, healthy, and high performing.
- ⦿ Forward Planning deliver innovative approaches, policy guidance and advice (including specialist support) guiding strategies, decision making and facilitating the delivery of new homes, economic growth, environmental protection, and climate resilience.



How well are we doing (and how do we know)? ⓘ Sources of evidence

Success Measures / Explaining the Results

- ⦿ **89% of all planning applications were determined in time** during 2022/23, this is a considerable improvement and is at its highest level for many years. When broken down to the four planning elements, (despite the lower numbers involved), major planning applications determined is where the main delays are. The historical nature of the major applications have a disproportionate effect on the overall result.

All planning applications	Minor	Householder	'Other'	Major
89.0% (1,307/1,468)	85.5% (544/636)	94.7% (411/434)	89.7% (331/369)	72.4% (21/29)


The prioritisation of historic cases is continuing in conjunction with ensuring that new cases are addressed within the desired timeframe. Going forward performance results for this measure should therefore become more representative of the significant improvements achieved by the service. **(PAM/018)**


- ⦿ Furthermore, there has been significant improvement on the determination of planning applications during the year. This is demonstrated by the following End of Year 2022/23 results:

	2020/21	2022/23	Improved by
% of applications determined in time [PAM/018]	60.3%	89%	28.7%
% of major applications determined within time periods required [PLA/010]	41%	72.4%	31.4%
% of planning enforcement cases investigated within 84 days [PLA/021]	49%	68.8%	19.8%

Progress in 2022/23

Deliver planning according to Planning (Wales) Act 2015

	<p style="text-align: center;"><u>Carmarthenshire County Council – Follow-up Review: Planning Services Oct 2022</u></p> <p><i>“The Council is to be commended for the swift, decisive action it took in response to the findings of our 2021 report, and for the way it has driven improvements in its planning service. The constructive way in which the Council received our report and acted on the recommendations is a particularly positive example of a Council demonstrating its commitment to driving improvement in service delivery. The Council has learnt lessons from the review that it has also applied more widely, particularly in relation to performance management”</i></p>
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<p>Internal Audit</p> 	<p>Planning: Minerals & Waste (February 2023) Objective of the review: The review focused on how the Authority delivers the Regional Minerals and Waste Planning Service. The scope of the review was to identify, test and evaluate the procedures in place for the Regional Minerals and Waste Planning Service</p>	<p>Assurance Rating:</p> <table border="1" style="width: 100%; text-align: center;"> <tr><td style="background-color: green; color: white;">High</td></tr> <tr><td style="background-color: yellow;">Acceptable</td></tr> <tr><td style="background-color: red;">Low</td></tr> </table>	High	Acceptable	Low
High					
Acceptable					
Low					

🕒 [Annual Monitoring Report](#) [2022/23 will be published Oct 23]

What and how we can do better

See our [delivery plan to achieve this objective in Appendix 7](#)

Governance Arrangements

<p>The Governance and Audit Committee is a key component of Corporate Governance, providing a source of assurance about the Council’s arrangements for managing risk, maintaining an effective control environment, and reporting on financial as well as non-financial performance.</p> <p>Delivery plans are developed and reported at Scrutiny Committee. Actions monitored through PIMS by the department and by the Committee.</p> <p>The Council’s constitution sets out where planning applications should be determined Planning Committee part-32-revised-council-9th-feb-2022.pdf (gov.wales) on consideration of a recommendation report by officers</p> <p>The Council’s constitution provides delegated authority to the Head of Place and Sustainability for certain planning functions part-32-revised-council-9th-feb-2022.pdf (gov.wales). Officers are delegated to undertake key activities appropriate to their role by the Head of Place and Sustainability.</p> <p>The Local Development Plan Advisory Panel provides advice and guidance to officers in the development of the Council’s local development plan which is considered by PSCC scrutiny committee, cabinet and full council prior to it being submitted to the Welsh Government for consideration.</p> <p>The Council is required to report on the progress in meeting the LDP to the Welsh Government through the submission of an Annual Monitoring Report. The AMR is subject to consideration by PSCC scrutiny committee, Cabinet and Council before it is submitted to government.</p> <p>The Council is set national planning performance targets by the Welsh Government and is required to report performance to the Welsh Government on an annual basis.</p> <p>The Council has its own set of local planning performance targets which are reported and monitored corporately by the PIMS system and reported to Planning committee on a quarterly basis.</p> <p>The Department has its own live performance monitoring HWB, ARCUS which provides real time reporting on planning functions for local management purposes.</p> <p>Performance management reviews are undertaken by line managers using KPIs. TIC reviews are conducted on areas of the function and reported to the Head of service, recommendations resulting from reports are reported and progress monitored through the PIMS system.</p>
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5e Finance

The situation here in Carmarthenshire is financially challenging.

All local authorities across Wales are facing big shortfalls in their budgets due to the global economic climate.

Why is this important?

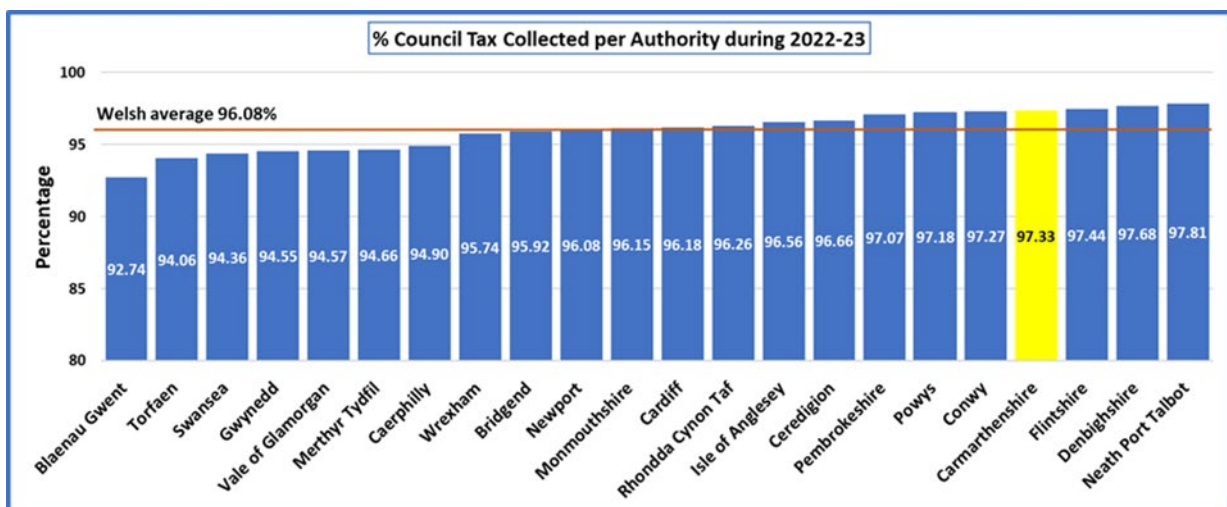
- Carmarthenshire County Council, like all local authorities, is facing unprecedented financial pressures as the rising cost of inflation, food and energy prices along with increased global demands for goods and services, present a significant shortfall in its 2023/24 budget.
- The Cabinet Member for Resources said 'This year's budget choices are every bit as hard as the very worst years of the austerity era. Although the funding from Welsh Government, which accounts for about ¾ of our income, increased by 8.5% we still had to budget for savings of £9.4m for this year, which meant very difficult decisions to be made'.
- We must and will respond to this challenge again, ensuring we do all that we can to support the residents, businesses and communities of Carmarthenshire.

How well are we doing (and how do we know)? ⓘ Sources of evidence

Success Measures / Explaining the Results


- **97.33% of Council Tax was collected** during 2022/23, a slight improvement on 2021/22 of 97.24%. Recovery action continued throughout this financial year but due to the recent pandemic and current cost of living crisis low-income households who are in employment are struggling to pay. We will continue to take a proactive approach to recovery ensuring we provide relevant support and advice to those falling into arrears to ensure the best possible way forward with regard to repayment arrangements. We will provide relevant information and signposting to ensure residents claim the council tax relief and benefits they are entitled to and signpost for relevant debt and benefit advice.

Comparatively we have moved up to 4th highest collection rate compared to 6th for 2021/22.



- ⦿ **97.97% of non-domestic rates was collected** during 2022/23 which is slightly lower than 2021/22 with 97.98%. The recently published comparative data shows us above the Welsh average of 95.51% and in 8th position, down on 7th last year.
- ⦿ With increased access to **online services**, this has created a natural shift for on-line payments with many customers contacting us, submitting forms and documents and paying for our services electronically with a 6.03% increase in the number of online payments from 56,582 in 2021/22 to 59,995 transactions during 2022/23.
- ⦿ **Cost of living** - We have administered the **Winter Fuel Support Scheme** and processed 19,986 cases and have paid out £4 million to support Carmarthenshire residents.
- ⦿ We promote the **Discretionary Housing Payments** and actively encourage take up. An extra £100k has been allocated to the Discretionary Housing Payment fund via the cost of living discretionary scheme.

Progress in 2022/23

- ⦿ **Audit of Financial Statement** - An unqualified Audit report was received from Audit Wales in respect of our 2021-22 Statement of Accounts. These again included a significant number and value of additional COVID-19 related funding from many different grants.  Following late changes to the accounting/audit requirements, Carmarthenshire was able to adapt to these amendments and was one of the earliest Local Authorities in Wales to have its 2021/22 accounts signed off.
- ⦿ Despite inflationary pressures on a truly unprecedented scale, the Council was able to set a **balanced budget** based on total Expenditure / Income of £656m. Council Tax increase was set at 6.8%.
- ⦿ Over 2,000 people responded to the online consultation, and 80 young people from the County's Secondary Schools attended a face-to-face event at County Hall to discuss with Cabinet Members and express their priorities. All comments and views were taken into consideration and changes were made to the Council's budget proposals.

What and how we can do better

See our delivery plan to achieve this objective in Appendix 7

Governance Arrangements

A Corporate Governance group comprising key officers and 2 cabinet members is in place with the Cabinet member for Resources being a member together with the Director of Corporate Services, Head of Revenues and Financial Compliance and Head of Financial Services. The Group are responsible for updating the Code of Governance and developing the Annual Governance Statement. In addition, the group oversees the work of the Information Management Group. Minutes of the Corporate Governance Group are reported to the Governance and Audit Committee.

A Swansea Bay City Deal Joint Committee has been formally established with supporting governance and advisory boards. As part of the assurance arrangements for the SBCD portfolio, an independent gateway review was undertaken. The review was undertaken by an independent external team in accordance with the Welsh Government Integrated Assurance Hub Guidelines. The SBCD received an Amber-Green Delivery Confidence Assessment (DCA) rating.

5f Procurement

We spend an excess of £311 million per annum on goods, works and services with our suppliers and this has a significant impact on the quality of life for the Carmarthenshire Community.

Why is this important?

- It is more important than ever that we have the best arrangements in place to deliver innovative solutions that help us reduce costs and improve the services that we deliver to our residents. We continue to use procurement to positively impact on Carmarthenshire's economy and communities in delivering social, economic, and environmental benefits.




The process whereby organisations meet their needs for goods, services, works and utilities in a way that achieves value for money on a whole life basis in terms of generating benefits not only to the organisation, but also to society and the economy, whilst minimising damage to the environment.

How well are we doing (and how do we know)? Sources of evidence

Success Measures / Explaining the Results

- Through our delivery of **Community Benefits** over 1,628 weeks of targeted recruitment and training was delivered in 2022/23 through the Council's 21st Century School Programme as well as Housing and Economic Development projects across the County.
- 43 jobs were created** through Community Benefits in our Construction projects (21st Century School programme, housing and regeneration projects).
- 2,360 STEM (Science, Technology, Engineering & Maths) pupil engagements through Community Benefits in our Construction Projects ((21st Century School programme, housing and regeneration projects).

 Internal Audit	<p>The following Internal Audit review was undertaken as part of the 2022/23 Audit Plan: Procurement (Final Report issued: 2 March 2023) Assurance Rating: Acceptable <i>Objective of the review:</i> The review sought to provide assurance that the Authority is obtaining best value for money on goods, works, and services procured up to a value of £5k, and that all such procurement is carried out in accordance with the Authority's Contract Procedure Rules.</p>	<p>Assurance Rating</p> <table border="1" data-bbox="1316 1444 1492 1568"> <tr><td>High</td></tr> <tr><td>Acceptable</td></tr> <tr><td>Low</td></tr> </table>	High	Acceptable	Low
High					
Acceptable					
Low					

Progress in 2022/23

- We are continually working with departments to deliver compliant tender exercises through the implementation of a category management approach.
- As part of all tender exercises appropriate lotting mechanisms are applied to ensure that the contracts are attractive to SME's. A recent regional tender for Civil Engineering Contractors Framework 2023 took a different approach and a key addition to this framework iteration was the inclusion of county-specific lots

for the very small civils work up to £50k in value to encourage SME's to bid for a place on these lots with the intention it might help them grow and be in a position for larger lots in future iterations of the Framework. A new style of supplier engagement event was piloted in partnership with Business Wales for those suppliers that have not tendered before. The 'Getting Tender Ready' session provided support to register on relevant platforms such as Sell2Wales and eTenderWales. Of the successful 67 tenderers:

- 13 are Carmarthenshire Companies (19%)
- 41 are from the South West Wales region (61%)

This was a success and the framework commenced in February 2023.

Is anyone better off?

Maximising Community Benefits arising from the multi million pound Scheme Pentre Awel Scheme at Llanelli



A multi-million-pound project bringing together business, research, education, community healthcare and modern leisure facilities all at one prime location along the Llanelli coastline

Pentre Awel is the first development of its scope and size in Wales. On completion, it will provide world-class medical research and healthcare delivery and will support and encourage people to lead active and healthy lives.

It will create five distinct buildings linked with a “street” space, comprising an aquatics centre, sports hall, multipurpose sports and fitness rooms and gym, education and training facilities, clinical delivery and research and innovation and business space.

As well as improving health and well-being, the project will create over 1,800 jobs and training & apprenticeship opportunities and is expected to boost the local economy by a £467million over the next 15 years.

Our Corporate Procurement team are working with the main contractor, Bouygues UK to design and build Zone One of the Pentre Awel development.

Our Community Benefits officer is working closely with Bouygues UK to maximize the Community Benefits realised in this project. In total, the project target for Targeted Recruitment & Training is 4860 person weeks in a timescale of 89 weeks. Through the Carmarthenshire Employer Support Group (ESG), a large network of employability projects such as Workways+ and Communities for Work, learning providers including Coleg Sir Gâr and University of Wales Trinity Saint David and public bodies such as DWP, Careers Wales, plus representation from within the Council’s Economic Development department and the Regional Learning and Skills Partnership support will be on hand to meet these ambitious targets. The ESG meet frequently and provides critical support in placing individuals for work experience,

and jobs on site. Work is on-going on the education and community engagement opportunities, with introductions made to the local Youth Centre and social enterprise projects requiring support in the surrounding project location. School and Community Ambassadors have been appointed as local representatives to provide the link between the local community, schools and the project team. Bouygues UK are also in the process of advertising opportunities for sub-contractor packages.

What and how we can do better

See our delivery plan to achieve this objective in Appendix 7

Governance Arrangements

The Governance and Audit Committee is a key component of Corporate Governance, providing a source of assurance about the Authority's arrangements for managing risk, maintaining an effective control environment, and reporting on financial as well as non-financial performance. The Governance and Audit Committee approve the Contract Procedure Rules as updates are required.

5g Internal Audit

The overall opinion is that the Authority as an 'Acceptable' control environment in operation.
(Annual Report for Governance and Audit Committee)

Why is this important?

The Accounts and Audit (Wales) Regulations 2014 requires that **a local government body must maintain an adequate and effective system of internal audit of its accounting records and of its system of internal control.** By providing a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, internal control and governance processes, Carmarthenshire County Council's Internal Audit function provides a quality, independent and objective audit service that effectively meets the Council's needs, adds value, improves operations, and helps protect public resources.

Carmarthenshire County Council has a **zero-tolerance** stance to all forms of fraud, corruption, and theft, both from within the Council and from external sources. The Internal Audit function promotes an anti-fraud, anti-bribery and anti-corruption culture within the Council and investigates any allegations of fraud, bribery, corruption, and other irregularities.

How well are we doing (and how do we know)? Sources of evidence

Success Measures / Explaining the Results

- ⊙ **87% of draft Internal Audit reports were issued within 10 working days of completing the fieldwork (IA/002)**
- ! **Only 38% of management responses received within 15 working days of the draft Internal Audit report being issued.** Requests are made for management responses to be received within the target of 15 days; however, responses are not always provided within this time. Further liaison with management to try to ensure that management responses are received to reports in a timely manner, and within the 15 working days target. (IA/002)
- ⊙ **All (100%) of final reports were issued within 10 working days of management responses being received. (IA/003)**
- ! **83% of the planned Internal Audits were completed** during 2022/23. Staffing issues during the year has greatly impacted on the ability to complete planned audits. The Governance & Audit Committee approved the deferral of three audit assignments from this year's Audit Plan. Recruitment for new staff has been successful with a full complement of staff from summer 2023. We will continue to make progress against the plan, producing quality audits which add value to the Authority.



Progress in 2022/23

- ⊙ The Public Sector Internal Audit Standards (PSIAS) require an External Quality Assessment (EQA) of the Internal Audit function to be completed every 5 years. The most recent assessment, undertaken during 2022/23, concluded that Carmarthenshire County Council's Internal Audit service is conforming in 300, out of the 304, requirements. Of the 4 requirements remaining, three were found to be partially compliant, with one identified as non-compliant.
- ⊙ Actions have been put in place to address the conformance issues relating to the 4 areas identified as being partially compliant and non-complaint in the EQA; details are as follows:

- The Head of Financial Services, who is outside of the Internal Audit activity, now has oversight of all Internal Audit assignments which fall under the remit of the Head of Internal Audit (Head of Revenues & Financial Compliance). Whilst an approved escalation protocol was already in existence for such reviews, as the oversight did not involve an officer from outside the Internal Audit activity, the previous arrangements were deemed to be non-compliant. The introduction of this additional control is seen as a positive addition and will strengthen the existing process.
- Client feedback surveys have been introduced, which assist us to know how we are doing. From the results so far, we have received positive affirmations (Excellent or Good) to over 90% of the questions. Results of the surveys are used as a discussion basis to improve our performance.
- The remaining two areas identified as partial compliance relate to strengthening of wording within the Internal Audit Charter; these changes have been implemented, with the revised Charter due to be presented to the Governance & Audit Committee in July 2023.

⦿ There is a coordinated approach for drafting the Annual Governance Statement and challenge of the contents, to ensure it reflects the actual governance position and what improvements are required. An action plan is produced annually, and the governance issues are monitored through the quarterly Governance Group Meetings. Internal Audit undertakes a review of the Corporate Governance arrangements in place, including review of the Annual Governance Statement, on an annual basis; the most recent review concluded that the Authority’s Corporate Governance Arrangements are Acceptable.

Table - Internal Audit Report extract:

Findings of Carmarthenshire County Council Internal Audit review of AGS and Corporate Governance	
Post Review Assurance Level	Description for Assurance Level
Acceptable	Moderate controls, some areas of non-compliance to agreed controls Medium/Low risk of not meeting objectives Medium/Low risk of fraud, negligence, loss, damage to reputation
Internal Audit found no fundamental control issues to be addressed as a high priority.	

What and how we can do better

See our delivery plan to achieve this objective in Appendix 7

Governance Arrangements

Internal Audit report to the Governance and Audit Committee, which is key component of Corporate Governance, providing a source of assurance about the Authority’s arrangements for managing risk, maintaining an effective control environment and reporting on financial as well as non-financial.

5h People Management (Human Resources, Learning & Development, Occupational Health)

People say they are proud to work for us and would recommend us as an employer. Over 1,700 staff responded to our staff survey in 2022 and responses were overall positive. An engaged workforce is critical to the delivery of our services.

Why is this important?

Staff are our greatest asset and we have approximately 8,000 employees who contribute every day to the achievement of our services. Our ambitions simply cannot be realised without our dedicated and motivated workforce. We work together, be open, honest, fair and inclusive.

How well are we doing (and how do we know)? ① Sources of evidence

Success Measures / Explaining the Results

During 2022/23 the Council was re-awarded the Gold and Platinum Corporate Health Standard from the Welsh Government. The Corporate Health Standard is part of the Welsh Government's Healthy Working Wales programme and is the national mark of quality for health and well-being in the workplace.

Platinum is the beacon for exemplar employers who demonstrate sustainable business practices and take full account of their corporate social responsibilities. The Platinum level recognises responsible employers who demonstrate an organisational commitment to support not only their employees, but also other employers and the local community. The assessor was very impressed with the amount of work that we are doing in each area and the sophisticated and joined up approach with **'significant progress being made since the last Platinum level revalidation in 2019'**.



We were also recognised as Investors in People (IIP) organisation and given Gold Accreditation. This means that **'people and leaders actively drive positive outcomes, taking ownership of the principles and practices [of IIP]'** Our External Advisor, told us she had found:

'... a quantifiably different organisation – as a result of focus on trust, empowerment, caring and support, continuous investment in best practice, improving management and use of data.'

The review also found mutual respect at all levels with an openness to feedback and a desire to improve by investing in people and their well-being. What was clear was that there are talented people at all levels of our organisation. When we are at our best, we are working collaboratively, making improvements using internal and external sources and making decisions.

! The review found that the areas that we need to work on are how we recognise and reward people as well as developing the skills of our leaders. We need to keep thinking about how we communicate to make sure everyone gets the messages they need.



Armed Forces Covenant

The [Armed Forces Covenant](#) is a promise from the nation to those who serve. It says we will do all we can to ensure they are treated fairly and not disadvantaged in their day-to-day lives. This includes offering injured servicemen and women and bereaved families extra support where appropriate.

- All parts of the county council were kept up to date on the requirements of the Armed Forces Act so that our processes and policies reduce the risk disadvantage to our Armed Forces Community throughout, especially in the areas of housing and education.

Defence Employer Recognition Scheme (DERS)-Silver award

- We worked to ensure our employment policies and practices within the council support the armed forces community and we were awarded the Defence Employer Recognition Scheme (DERS)-Silver award.
- We have also put in place the measures to offer a Guaranteed Interview Scheme for members of the Armed Forces Community (certain criteria apply), which will be launched when the new recruitment platform goes live.

We have established strong links and referral pathways between our recruiting team, workways and armed forces employment charities, so that veterans who need that extra support in gaining employment are provided for.

Employee Survey

During 2022/23, we also undertook our first Employee Engagement Survey aimed at assessing how engaged our staff.

Working for Us - Most people that responded said that they were proud to work for Carmarthenshire County Council and would recommend us as an employer. Many also said that they felt their well-being was important to the Council, and that equality in the workplace was supported, allowing them to be themselves and speak openly. Many also told us that they are encouraged to make suggestions and challenge the way things are done; and that their opinions are listened to and used to improve things.

Communication - Most people that responded to the survey agreed that they were up to speed on what was happening in their team or work location.

! Fewer people felt they knew what was happening across the organisation.

Learning and Development - Most people that responded to the survey felt that they have the right skills to do their job and many stated that they were able to perform to the best of your ability. The majority of respondents also stated that they can access learning opportunities in their preferred language. In terms developing new skills, many stated that they are encouraged to learn and grow and that they had been given the opportunity to do so during the last year.

! However, it is clear from some of the responses received, that not everyone has this experience, and we will address this during 2023/24.

Expectations and Recognition - Most of the people that responded to the survey felt that their job makes an important contribution to the Council. They were also clear about what is expected of them, and what they could expect from their manager. However, our Investors In People (IIP) review identified that not everyone had the same experience, and that appraisals were not being undertaken in a consistent manner. Many said that someone had talked to them about their progress during the previous year and that they regularly receive recognition from others for doing a good job.

Turnover

Voluntary turnover is currently running at 9.11%, which is below the UK average, an indicator that we are a good employer, which is borne out by the results of the staff survey – staff being “proud to work for us” and staff willing to “recommend us as an employer”. Where we have higher than average turnover, retention strategies have been put in place to support services e.g. market supplement payments, real living wage supplement, re-evaluation of job roles.

Providing Bilingual Services

We understand that the Welsh language is key to the identity of many of our residents and that people are often able to better express their opinions and needs in their first language. It is therefore our duty to ensure our residents and customers can access our services through their language of choice and to make sure our employees have the required skills. We have a range of learning and development opportunities in place to ensure new and existing staff have the opportunity to develop their Welsh Language skills. This year we will strengthen the process of developing Welsh Language Agreements, which is being considered alongside the implementation of the new Oleo recruitment system. Recruitment pages are also being updated to provide opportunities for all candidates to achieve level 1 prior to starting employment.

We are also looking to increase the proportion of Welsh-medium apprenticeships within the Council.

Well-being of our Current Workforce

Supporting the well-being of our workforce is a key priority for the Division and our engagement survey told us that the majority of people who participated agreed that their well-being was important to us as an employer and that they felt valued for the contributions they make.

Workforce Development Opportunities

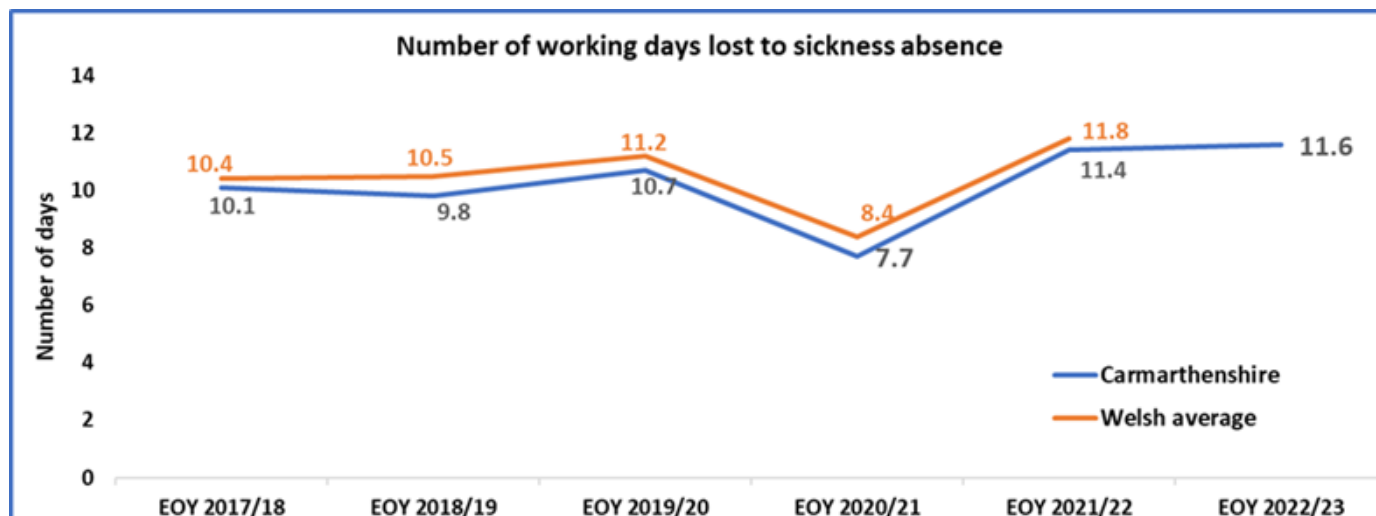
During the last year, we have developed a range of initiatives and solutions in a bid to support the Council’s corporate priorities. These include:

- Supporting our people to develop their Welsh language skills
- Supporting 12 future leaders
- Sponsoring 21 individuals to become Social Workers
- Recruiting 10 graduates – to meet our workforce planning aspirations
- Recruiting 5 apprentices - to meet our workforce planning aspirations.


! We also have a statutory obligation to ensure all our people undertake level 1 training in relation violence against women, domestic abuse, and sexual violence. At the end of March 2023, 69% of our staff had completed the relevant training. We need to improve this take up rate, and the successful procurement of a new Learning Management System, as part of Consortium of Welsh Local Authorities, this year will support us to improve and monitor completion rates.

Attendance

- ! We have a robust attendance management framework in place with a range of employee well-being solutions to support the organisation, however sickness absence per employee continued to increase during 2022/23 to 11.6 days (PAM/001)



It should be noted that it is not only Carmarthenshire sickness figures that have increased after the pandemic, but the Welsh average also increased by 3.4 days (8.4 days – 11.8 days).

	Audit Wales report: Springing Forward Workforce Management- Carmarthenshire County Council (Sept 2022)
<p>Purpose: This report reviews the Council’s arrangements for managing its workforce. It looks at how the Council strategically plans for its workforce, how it monitors the use of its workforce and how it reviews and evaluates the effectiveness of its arrangements.</p> <p>Finding: <i>The Council is improving the strategic planning for its workforce and is taking action to address staff capacity issues in key service areas but recognises that performance monitoring of workforce management needs strengthening</i></p>	

Progress in 2022/23

- ⦿ During 2022 the Council agreed a new Transformation Strategy.
- ⦿ A new Workforce Strategy has been developed and will be approved during 2023-24.
- ⦿ During 2023-24 we will also agree a new Learning & Development policy that ensures fair access to learning for all our staff.

Employment Policies

- ⦿ All our employment policies are regularly updated to reflect changes in legislation. We also respond to manager feedback and align our policies to good practice.
- ⦿ We have undertaken a complete review of our Employment Safeguarding policies and procedures and have developed an action plan to address areas that require improvement. We now have a new updated policy and procedure which are in the process of being signed off (Corporate Safeguarding Board sign off agreed).
- ⦿ We have developed a new Domestic Abuse and Sexual Violence policy that has introduced special leave for people in an abusive relationship, this is seen as sector leading.

- ⦿ Our Premature and Hospitalised Baby Pay and Leave Scheme supports parents with premature or sick babies where we are able to offer additional paid leave after the birth of a child who requires an extended stay in hospital.

Recruitment and retention

- ⦿ We continue to manage high levels of recruitment (approximately 130 vacancies at any one time @ 1 June 23) and supported departments to recruit overseas workers to help bridge the skills gaps in some services (via the UK immigration sponsorship scheme).
- ! Recruitment and retention in some areas is problematic and, in many service areas, is a national issue (e.g. social care roles). However, we have put strategies in place to support services including regrading payment of a market supplement, schemes to upskill our social care workforce such as the Care Academi, a range of well-being initiatives.
- ⦿ To support our lower paid staff, we have reviewed our pay model, paid Real Living Wage supplement when applicable and are currently looking at different flexible working solutions in some service areas.

What and how we can do better

See our delivery plan to achieve this objective in Appendix 7

Governance Arrangements

The Transformation Board manages the work of the Transformation Workstreams
The Corporate Governance Group ensures we adhere to the Code of Governance and the Annual Governance Statement.

5i Democratic Services

Positive feedback from Elected Members on the service provided by Democratic Services Unit.

Why is this important?


- ⦿ Democratic Services manages the Council's decision-making process. The Council constitution which sets out how the Council operates, how decisions are made and the procedures which are followed to ensure that these are efficient, transparent and accountable to local people. Some of these processes are required by the law, while others are a matter for the Council to choose.
- ⦿ As part of that process, the service will:
 - Maintain and develop the Council's decision-making processes to include the preparation of agendas, reports and minutes, facilitating the broadcasting and hosting of multi-location meetings and ensure decision made are accountable and transparent.
 - Manage and provide Scrutiny and Committee Services support to the Council and its various Committees.
 - Support services to Elected Members, including maintaining and managing local councillor information on our website (includes information on declarations of interests; gifts and hospitality; Committee membership; remuneration etc) and providing a support service for enquiries and advice on the Council's Constitution and Members' Code of Conduct.
 - Administer appeals relating to school admissions and school permanent exclusions.
 - Service and host joint working arrangements – i.e. Dyfed Powys Police and Crime Panel, Wales Pension Partnership Joint Governance Committee and Y Partneriaeth
 - Service Council's arm's length companies namely Llesiant Delta Well-being Governance Group and CWM Environmental Ltd Shareholders Board.
 - Manage internal meetings between Group Leaders, Constitutional Review Group and also Cabinet member meetings with Scrutiny Chairs and Vice-Chairs.
 - Manage members' constituency casework via a Councillor Enquiry system, processing Councillor expenses and making arrangements for attending conferences and seminars. A new updated Councillor Enquiry process with the facility for members to view logged cases was released earlier in the year.
 - Support to the Chair and Vice-Chair of Council in their civic duties.
 - Develop and update the Democracy web pages and managing democratic room bookings.

How well are we doing (and how do we know)? ⓘ Sources of evidence

Success Measures / Explaining the Results

- ⦿ Over 4,300 Member enquiries were received by the unit during 2022/23. 73.4% of the departmental responses were replied to within the target timescale of 7 days.
- ⦿ Over 1,235 service requests logged on behalf of Members during the period 18 August 2022 to 30 April 2023.
- ⦿ 323 appeal files opened between 09/05/22 and 08/05/23. Plus 2 exclusion appeals.
- ⦿ Over 300 meetings serviced during the year.

Progress in 2022/23

	<p><u>Audit Wales Follow-up Review: Overview and Scrutiny – Fit for the Future? – Carmarthenshire County Council – July 2022</u></p> <p>Findings</p> <p><i>Overall, the Council has made some progress in addressing previous proposals for improvement but still needs to strengthen arrangements to assess the effectiveness and impact of its scrutiny function.</i></p>
<ol style="list-style-type: none">1. An action plan was returned to Audit Wales and Audit Wales have met with the Cabinet and the Chairs and Vice of Scrutiny forum at separate meetings to discuss the findings.2. The report and Action Plan will go to CMT, Corporate and Performance scrutiny and then Governance and Audit Cttee.3. Recommendations will be addressed in Business Plans and tracked on PIMS.	

- ⦿ The Service successfully put in place the arrangements for the New Council following the Local Government Elections in May 2022. This included negotiating with Group Leaders and unaffiliated members on establishing the politically balanced composition of committees and representatives on external bodies.
- ⦿ We put in place and updated the Council’s records and website in respect of arrangements to increase in Carmarthenshire elected members from 74 to 75 and the changes to the ward structure following a review of the electoral wards by the Local Government Boundary Commission.
- ⦿ The service worked with Learning and Development on the Member Induction Programme for both new and returning members.
- ⦿ We have successfully moved the Council to multi-location meetings (hybrid) which is a legal requirement of the 2021 Act.
- ⦿ We introduced a Petition Scheme and Public Participation Strategy also a requirement of the 2021 Act.
- ⦿ In accordance with the legal requirement to allow members to attend either physically or remotely, the service made arrangements to hold multi-location meetings from the Annual Meeting on the 25 May 2022. We also now broadcast all formal meetings which has increased the number of meetings webcast since lockdown from 50 to over 200 per annum.

What and how we can do better

See our delivery plan to achieve this objective in Appendix 7

Governance Arrangements

Democratic and Legal Services however have a leading role in support the governance of the Democratic process. Taking a lead role in the Constitutional Review Working Group, Group Leader meetings & Chairs and Vice-Chairs of Scrutiny Forum and administering the democratic process as a whole.

5j Policy & Performance

We reset the Council's Corporate Strategy and Well-being Objectives and Carmarthenshire PSB's Well-being Plan

The reset of the above Council and PSB's Well-being Objectives sets the scene for the next 5 years and was a major piece of work to progress. The Council Service Delivery Plans have aligned to deliver the Well-being Objectives. We also undertook significant consultation with residents, staff, businesses and Trade Unions.

Why is this important?

- ⦿ This service leads on a range of corporate statutory duties and strategic requirements on behalf of the whole Council. This is done by liaising with and advising Council departments and Cabinet on a range of corporate matters. The key areas of work covered by the unit are as follows:
 - **Corporate Policy** requirements relating to Equalities, Welsh language, Well-being of Future Generations, Armed Forces, Tackling Poverty and Complaints.
 - **Performance Management** making sure we achieve what we set out to do in our Corporate Strategy and Well-being Objectives and through monitoring ensuring outcomes are better than they would otherwise be.
 - **Data Insight** leading in the management, collection and analysis of key data to aid evidence-based decision making and supporting key policy areas.
 - **Partnership working** between public sector organisations in the County, through the Public Services Board (PSB) including community safety.



How well are we doing (and how do we know)? ⓘ Sources of evidence

Success Measures / Explaining the Results

- ! Only **52.7% of complaints received were completed within the statutory deadline** during 2022/23 (*Comp/001*), this is a decline on the previous year of 57.8%. The number of complaints received have increased by 54% (an additional 500 complaints). There are several issues which are believed to continue to have an impact upon the ability of Investigating Officers to meet the statutory timescales. The significant increase in the number of complaints received, the complex nature of some complaints, service pressures, capacity due to competing priorities and leave periods also affect the time taken to complete investigations. The Corporate Complaints Team continue to work closely with teams who are unable to meet the statutory timescales due to significant service pressures to provide advice and guidance to support the resolution of complaints. ⓘ See **Appendix 5b**.

Progress in 2022/23

Corporate Policy


Tackling Poverty – See Well-being Objective 2a

Community Safety – See Well-being Objective 3d

Welsh Language -See Well-being Objective 3c

Equality and Diversity

- ⦿ The Welsh Government has published an Anti-Racist Action Plan for Wales. The Policy & Involvement Team are supporting the revision of the Council's Strategic Equality Plan (SEP) Action Plan and relevant actions will be added to the SEP. Relevant actions will also need to be monitored by departments.
- ⦿ The Equalities & Diversity (Black Asian Minority Ethnic) Task & Finish Group has prepared a report and recommendations will be implemented during 2023-24.

	<u>Equality Impact Assessments – National Report: More than a Tick Box Exercise (September 2022)</u>
<p>Equality Impact Assessment (EIA) is an important part of the approach to tackling inequality in Wales. EIAs help public services meet their legal duties to avoid discrimination in the decisions they make and to promote equality of opportunity and cohesion.</p> <p>The report shows that within individual public bodies there are good examples of aspects of the process of conducting an EIA. The report will help all public bodies learn from those that are doing well and trying new approaches.</p> <p><u>Our response</u></p> <p>In response we prepared an Action Plan to address the recommendations.</p>	

Complaints

- ⦿ Monthly reports continued to be provided throughout the year to Directors on Stage 1 and Stage 2 complaints, with numbers given for those which have been closed, upheld and completed within the timescale and also the numbers which are currently still open, and which are beyond the expected response timescale. Additional scrutiny of the information provided by departments has resulted in queries and requests to the Corporate Complaints Team for additional information by some divisions and the team have been pleased to assist.

Involvement, Participation and Consultation

- ⦿ We worked with other Council services to further develop the Council's involvement and use of data as part of a Council wide approach to involvement, participation and consultation.
- ⦿ Our involvement work and use of data will now be embedded as part of the new Council Corporate Strategy in terms of how we ensure continuous engagement and involvement in all that the Council does and how we perform. There are wider discussions through the Regional Partnership Board's Continuous Engagement Framework group. The Democratic Participation Strategy has been published on 1 May 2022


Performance Management

Our 2021/22 Annual Report was the first time we had to report under the terms of the Local Government and Elections (Wales) Act 2021, and we published it as part of our Annual Report on our Well-being Objectives.

- ⦿ We outlined the requirement of the new Act and our Performance Management Framework to members in November 2022 as part of the induction programme.
- ⦿ Following local government elections in May 2022 the new administration published its vision statement and we reset the Corporate Strategy to focus on 4 rather than 13 Well-being Objectives. We also held a workshop with members to contribute towards the development of the new Strategy.
- ⦿ We developed a new approach to business planning which is now focused on divisional delivery plans which aligns to the new Well-being Objectives, thematic and services priorities and core business enablers. The

first phase focused on actions and measures for the 2023-24 period and the second phased with focus in self-assessment of performance during 2022-23 in order to inform future business planning. Engagement and Assurance sessions with each of the Council’s Departments will be held during June and July 2023.

- ⦿ For monitoring we introduced a more integrated way of looking at quarterly performance reporting and the Corporate Management Team held quarterly meetings entirely dedicated to performance management that have proved very worthwhile.
- ! We need to improve how we communicate how the Council is performing to residents, businesses, staff and Trade Unions.
- ! We will need to consolidate governance arrangements for the new Corporate Strategy.

	<u>Examination on the setting of Well-being Objectives</u>
<p>The examination is to assess the extent to which the Council has acted in accordance with the sustainable development principle when setting its well-being objectives.</p> <p>The review found that:</p> <p style="text-align: center;"><i>The Council has applied the sustainable development principle in the setting of its new well-being objectives but could strengthen its arrangements for citizen involvement and monitoring its progress.</i></p>	

Partnership working

- ⦿ The PSB Support Team in the Council led the development of the PSB’s Well-being Plan for 2023-2028. Work was undertaken with PSB partners to agree its Well-being Objectives based on the findings of the Well-being Assessment which had also been led by the team. The Well-being Objectives were identified as:
 - Ensuring a sustainable economy and fair employment
 - Improving well-being and reducing health inequalities
 - Responding to the climate and nature emergencies
 - Tackling poverty and its impacts
 - Helping to create bilingual, safe and diverse communities and places.
- ⦿ Discussions were held with PSB partners to consider the collective action the PSB could take forward to contribute towards these objectives. The Council’s PSB Support Team completed a draft Well-being Plan with suggested actions, informed by feedback from meetings with Board members, Welsh Government seminars on Tackling Poverty, Climate & Nature Emergencies, Health Inequalities and Improving Community Well-being and documentation including the Future Generations Report 2020 from the Office of the Future Generations Commissioner. The team have also directly engaged with officers from the Office of the Future Generations Commissioner as part of the statutory requirements of developing the Well-being Plan.

What and how we can do better

See our delivery plan to achieve this objective in Appendix 7

Governance Arrangements

<p>The Corporate Governance Group ensures that the above ambitions and processes are maintained. A series of cross-party Advisory Panels are important engagement fora to support the Cabinet Member for the respective service areas. The Corporate Policy Team support the following Advisory Panels:</p> <ul style="list-style-type: none"> • Tackling Poverty • Welsh Language • Rural Affairs.
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5k Electoral Services & Civil Registration

Increases in both the number of births and deaths registered during the year and a significant increase in the number of weddings and civil partnerships supported due to delays caused by the pandemic.
Local election in May 2022 successfully delivered

Why is this important?

- ⦿ **Electoral Services** - our electoral system is underpinned by a legal framework which establishes how elections are delivered. It sets out who is allowed to vote and the various ways they can cast their vote and have their say.
- ⦿ **Registration Service** – the Council’s Registration Service has the statutory function of providing a responsive service to the public for the registration of births, stillbirths, deaths; notices of marriage and civil partnership and consequent ceremonies; production of legal documentation and the approval of premises for marriages and partnerships; it is also responsible for citizenship ceremonies. The Service offers a range of non-statutory ceremonies and also delivers on request, the ‘Tell Us Once’ service on behalf of the Department for Work and Pensions (DWP).

How well are we doing (and how do we know)? ⓘ Sources of evidence

Success Measures / Explaining the Results

- ⦿ **90% of births were registered in Carmarthenshire within the statutory timeframe of 42 days** during 2022/23, this is in line with the Welsh average of 91% and an improvement on 84% in 2021/22. The number of births registered in Carmarthenshire increased by 2.3% in 2022/23 to 2,392 compared to 2,338 the previous year, this consists of all births which took place in the County and includes parents who are resident in neighbouring counties but attended Glangwili for their child’s birth. Actions are being implemented to work with the maternity services to raise awareness among parents of the need to make arrangements to register the birth within the first few weeks, as many are leaving it too late to ask for an appointment. *(CivilReg/001)*
- ! **55% of non-coronial deaths were registered within the statutory timeframe of 5 days during 2022/23.** Since COVID, there’s a requirement for deaths to be signed off by doctors and the Medical Examiner Service, with pressure on the NHS and the need for medical professionals to complete paperwork and discuss it with the Medical Examiner Service, before forwarding it to the registrars. This increases the length of time it takes for all necessary documentation to be received by the registrars. The number of death registrations in Carmarthenshire increased significantly in 2022/23, including an increase of 34% in cases requiring coronial involvement or investigation before the registrars were able to register the death. The impact of these matters was a decrease in deaths registered within 5 days from 60% in 21/22 to 55% in 22/23 in Carmarthenshire. The Welsh average also dropped from 69% last year to 50% this year. This is mostly beyond our control, we attend local and national stakeholder groups for the Medical Examiner Service and have established good links, we intend to provide better information for families while they wait and to work with the health board and the Medical Examiner Service to make all processes more efficient. *(CivilReg/002)*
- ⦿ The **May 2022 Local Elections** were successfully delivered, with a 41.76% turnout which placed us in the top five for highest turnout of Welsh Local Elections. We conducted an effective campaign to ensure that all 16-



and 17-year-olds and foreign nationals newly enfranchised living within Carmarthenshire were registered and were encouraged to participate in getting them to vote. We did this by carrying out a comprehensive campaign with relevant videos that were shared with our stakeholders.

Progress in 2022/23

- ⦿ As a consequence of the pandemic, a new cohort of 10 casual deputy registrars was recruited in April-May 2022 to enable the service to successfully meet the extremely high demand for ceremonies last summer. Most of these staff have been retained and have been trained during the winter months to register births and deaths and to take notices. This additional staff resource will allow us to be more flexible in the number of weddings we are able to deliver as well as keeping adequate availability for birth and death appoints. This new cohort has also added resilience to the team of Registrars in the event of such a pandemic happening in the near future.
- ⦿ We pride ourselves on the development and strengthening of our stakeholder meetings. We meet on a regular basis to ensure that improvements are continuously being made to the death registration journey, ensuring that the bereaved families are at the heart of any decision making. A valued member of the stakeholder group is the Coroner for Pembrokeshire and Carmarthenshire jurisdiction. The Coroner and his team engage with the Registration Service regularly, again ensuring that inquests and their subsequent registration of the death can be carried out in a timely fashion.
- ⦿ 2022 was a very busy year with weddings and civil partnerships, Registrars worked with the couples to ensure we delivered a unique, personal service. The numerous complimentary cards of gratefulness received by the Registrars for making their day extra special is a sign that we delivered. Each wedding we see as a marketing opportunity so that guest and families will take away that a Registry wedding can be special and where possible we will tailor the service to what the couples want.
- ⦿ The Elections team delivered successful Local Government Elections in May 2022, with many internal staff contributing by either being part of the Election Project Board, working at polling stations or on the count. We particularly pride ourselves on the campaign that we put out leading up to and including election day. This could not have been delivered without close collaboration with our Marketing and Media team and its success will be built upon for future elections.
- ⦿ We have also delivered a number of by-elections and have taken the decision to engage the Modern Democracy app. This has enabled us to “modernise” the way that elections at the polling station is delivered by providing electronic registers that in turn provide live turnout via an election management portal and instant documents required at close of polls. We see this step as a positive move to us contributing to paper saving and efficiency.
- ⦿ We work with our internal partners to carry out data matching of our records against Council Tax, Housing Benefits, Payroll and Education records to ensure the Electoral Register is accurate and up to date. Our electorate is currently 147,792 of which 35,072 vote by post this equates to 23% of our electorate. We continue to promote alternative ways of voting if electors find it inconvenient to vote at polling stations.
- ⦿ We commenced an electoral review of our Town and Community Councils which will ensure we have the right governance on those councils. This review is due to end in October 2023 with any recommendations adopted coming in with the Local Elections in 2027.

What and how we can do better

See our delivery plan to achieve this objective in Appendix 7

Governance Arrangements

Departmental Management Team and Council democratic processes.

51 Estates & Asset Management

Reviewed our Corporate Asset Management Plan 2023-2028

to ensure that our property related aims and uses align with our Corporate Strategy and Well-Being objectives. The plan identifies the challenges and key priorities over the next 5 years for the Council's Services from a property perspective.

Why is this important?

The service is responsible for implementation of a strategic approach to the Council's management of its property resources to meet the Council's regeneration aims.

Key Service Areas include:

- Service and Strategic Property Reviews.
- Identifying opportunities for major land-based project development in order to attract significant investment to the County, with a focus on the reshaping our town centres.
- Providing comprehensive advice to the Council and its partners on all matters related to capital investment/disposal in property/land related activities.
- Statutory asset valuations & advice for Local Authority and partners for financial accounting requirements.
- Managing the Council's diverse portfolios covering Office, Depot, Commercial, Industrial & Rural estates together with Livestock & Provisions Markets.
- Providing a facilities management service across the administrative portfolio and associated premises.
- Undertaking and advising on Community Asset Transfers.
- Managing the Council's property records.



How well are we doing (and how do we know)? ⓘ Sources of evidence

Success Measures / Explaining the Results

- ! We only generated **36%** (£565,200) of the capital receipts we set out to achieve in our capital program £1,567,000 (2.1.2.12). Delays in planning submissions for residential development has resulted in significant capital receipts targeted for this financial year not being realised as well as demand for problematic sites having slowed down. Our 2023/24 Capital receipts program has been set at £2,588,000 which also reflects this year's slippage.

Progress in 2022/23

- ⓘ During the year we considered options for ensuring the most effective use of the Council farm estate to support affordable farming initiatives and maximising development/diversification opportunities, particularly in relation to regeneration of renewal energy. The review concluded that the County Farm Estate be retained and managed under the current policy whilst rationalising and considering development opportunities as they arise. A new Rural Estate Plan will be drafted over the next 12 months to highlight the extent and performance of the current portfolio, together with the key issues and future strategy of the Estate to enable the Council to maximise the opportunities available to support its well-being objectives. We will also continue to engage with the Climate Change & Nature Emergency Advisory Panel and the Rural Affairs Advisory Panel to consider their views in finalising the Rural Estate Plan.

This is a review of the Council's arrangements for managing its assets with a focus on office accommodation and buildings from which the Council delivers services to its residents. It looks at how the Council strategically plans the use of its assets, how it monitors the use of its assets and how it reviews and evaluates the effectiveness of its arrangements.

Findings

Overall, it found that: The Council is strengthening its arrangements for asset management and recognises that there are opportunities to use the sustainable development principle more to improve this work.

Recommendations

1. The Council needs to apply and embed the sustainable development principle in the way it plans, delivers and monitors the management of its assets.
2. The Council needs to improve the performance management of its assets by:
 - a. developing a set of performance and outcome measures that reflect the Council's ambitions for its assets and monitor these measures at a corporate level, including reporting to overview and scrutiny committee(s);
 - b. benchmarking performance on asset management with other organisations.

Our Response

1 Sustainable Development

- To balance the Council's short-term requirements and its ability to meet longer term needs, a cross departmental Strategic Land use group is undertaking a phased review of the Council's land assets to highlight potential opportunities in relation to its key aims of carbon sequestration, phosphate mitigation, tree planting, community use and enhancement of biodiversity.
- In addition, the Maintenance Section continues in its programme to undertake detailed condition surveys of our various portfolios in order that we have a clear picture of future liabilities as part of any key decisions with property implications. Services have prioritised assets for survey purposes.
- Following service consultations on hybrid working space requirements, a timetable and programme of works and moves is in place.
- These actions will ensure alignment with our objectives of ensuring that we become more resilient, support regeneration in our communities in light of global responsibilities and acting to prevent or reduce worsening land associated issues. They will also assist in delivering a sustainable future for our estate.

2 Performance Management

Sustainability of our Estate

- Our Energy team working on acquiring display Energy Certificates for all relevant CCC portfolios.
- In addition, baseline data from current Display Energy Certificates (DECS) to be supplied by the Energy Team.
- Ongoing Performance monitoring will cover delivery of the programme for necessary DECS together with movements in grades and consumption data.

Condition of our Estate

- Baseline data set for portfolios subject to recent condition reports. In addition, programme of remaining Condition Surveys agreed by 1st April 2023. Performance monitoring will cover delivery of programme noted above and resulting movement in grades and backlog maintenance figure once baseline is set

Utilisation / Efficiency of our Estate

- Occupye Desk monitoring system to be installed across various sites by December 2023.
- In relation to benchmarking performance on asset management with other organisations, via our participation in the Property & Estates Group of the Association of Chief Estates Officers (ACES) and the Consortium of Local Authorities in Wales (CLAW), we will be undertaking a review of benchmarking performance as part of the group's ongoing discussions with Data Cymru on delivering suitable indicators

What and how we can do better

See our delivery plan to achieve this objective in Appendix 7

Governance Arrangements

Corporate Property Strategic Management Group considers key issues facing corporate estate . Transformation Board Workplace workstream considers hybrid working arrangements and opportunities across office and depot sites. Cross Departmental Strategic Land Use Group reviews land holdings to highlight and develop opportunities on sustainability, community and Net Zero Carbon commitments.

5m Risk Management

Risk Management contributes to achieving our vision, protecting our front-line services and supporting a socially sustainable economic environment. *(Director of Corporate Services)*

Why is this important?

Risk is the threat that an event or action will adversely affect an organisation's ability to achieve its objectives - Audit Commission

- ⦿ We recognize the benefit of being proactive with the management of risk and have invested funds to identify and minimize risks in both financial and non-financial terms.

How well are we doing (and how do we know)? ⓘ Sources of evidence

Success Measures / Explaining the Results

- ⦿ Only **49%** of **motor vehicle incidents** were reported to Risk Management within **5 working days** *(RM/001)* this is the first year of collating this measure.
- ⦿ **66%** of **departmental reports** were returned to Risk Management within **15 days** from request *(RM/002)* this is the first year of collating this measure.
- ⦿ All **91 (100%)** of **motor claims reports** were provided by risk management within **7 working days** *(RM/003)* this is the first year of collating this measure.
- ⦿ **95%** of **liability claims reports** were provided by risk management to insurers within **10 working days** *(RM/004)* this is the first year of collating this measure.

Progress in 2022/23


Carmarthenshire Transformation Strategy



The Risk Management Steering Group examines how Risk Management can be developed and ensures that risk management is embed in decision making throughout the organization. A review undertaken by the Transformation team concluded that *'The Terms of Reference of the Risk Management Steering Groups and its various sub-groups have recently been reviewed. This will allow the strategic group to adopt more of a strategic approach to its consideration of risk management issues, such as undertaking regular reviews of the Corporate Risk Register'*

- ⦿ We are embedding **good risk management** into all our processes. Corporate and project Risks are captured within Risk Registers. We use 'Web based risk register software' which allows departments to input, access, maintain and manage all risk.
- ⦿ **The Corporate Risk Register** is reported to the Governance and Audit Committee on a six-monthly basis following bi-monthly review and critical assessment of the risks by Corporate Management Team.

- ⦿ **Risk workshops** held for staff and Governance and Audit Committee throughout the year.
- ⦿ Workshops have been held for our Corporate Management Team and Heads of Service to develop a **Risk Appetite Statement**.

	<p>Following the Audit Wales Review of Risk Management Arrangements in July 2019 the recommendations and actions have been progressed.</p>
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- ⦿ Increased emphasis on **risk-based auditing** rather than re-active in our internal audits. Our Internal Audit plan was devised mostly from risks cited within the Corporate Risk register and Departmental risk registers.

What and how we can do better

See our [delivery plan to achieve this objective in Appendix 7](#)

Governance Arrangements

<p>The Council has a Risk Management Steering Group which reports its activity to the Governance and Audit Committee by presenting for information the minutes of the group.</p> <p>The Risk Management Steering Group comprises Cabinet Member Risk Champion (Cabinet Member for Resources), Departmental Risk Champions and is chaired by a Head of Service.</p>
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5n Business and Cabinet Support Unit

A significant year of change following Local Government Elections

The May 2022 Local Government Elections saw a new Cabinet being formed and there was a significant period of change as portfolios were determined.

Why is this important?

- ⦿ The **Business and Cabinet Support Service** is responsible for providing a range of corporate, departmental and service specific support within the Chief Executive's Department:
 - business support to the Chief Executive, the Leader and members of the Cabinet
 - forward work programme support to Corporate Management Team
 - departmental Management Team support
 - administrative support in connection with the functions of the Lieutenancy
 - support for Royal Visits, ceremonial duties, honours and presentations made by the Lord-Lieutenant on behalf of His Majesty the King
 - creditors and debtors' processes for department
 - mail handling at County Hall, Carmarthen
 - staff ID system
 - support to Electoral Services team in relation to postal votes.

How well are we doing (and how do we know)? ⓘ Sources of evidence

Success Measures / Explaining the Results

No specific service measures, as the work of the team is responsive to organisational business.

Progress in 2022/23

- ⦿ Following the Local Government Elections in May 2022, the Cabinet has agreed to publish a vision statement. The Vision Statement was approved at Cabinet on 18.07.22.
- ⦿ The vision includes priorities, projects, and plans the Cabinet wants to achieve over the course of the administration. This vision statement is delivered through the Council's Corporate Strategy and detailed reports and recommendations on specific projects and programs will be presented through the democratic process over the next five years.
- ⦿ We have produced, maintain and publish a Forward Work Plan for the Cabinet.
- ⦿ We supported the new administration to develop the new Cabinet portfolios.
- ⦿ We provided the support to Heads of Service / Service managers within the department to ensure any recommendations from internal audits, or new ways of working are implemented accordingly and in a timely manner. An example of this is the P2P - No Purchase Order, No Payment initiative - where we have worked with our budget managers and creditors to ensure the necessary paperwork is in place prior to invoices being submitted for payment. This has been seen as a positive step in ensuring our creditors are paid in a timely manner.

What and how we can do better

See our delivery plan to achieve this objective in Appendix 7

Governance Arrangements

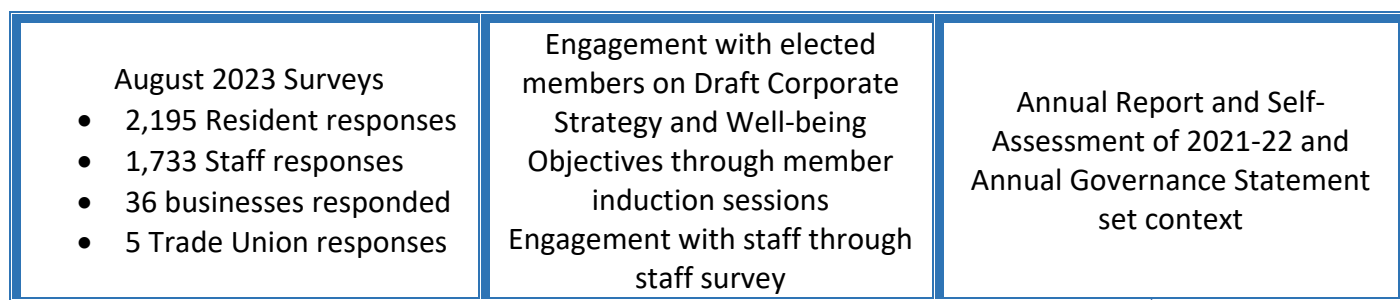
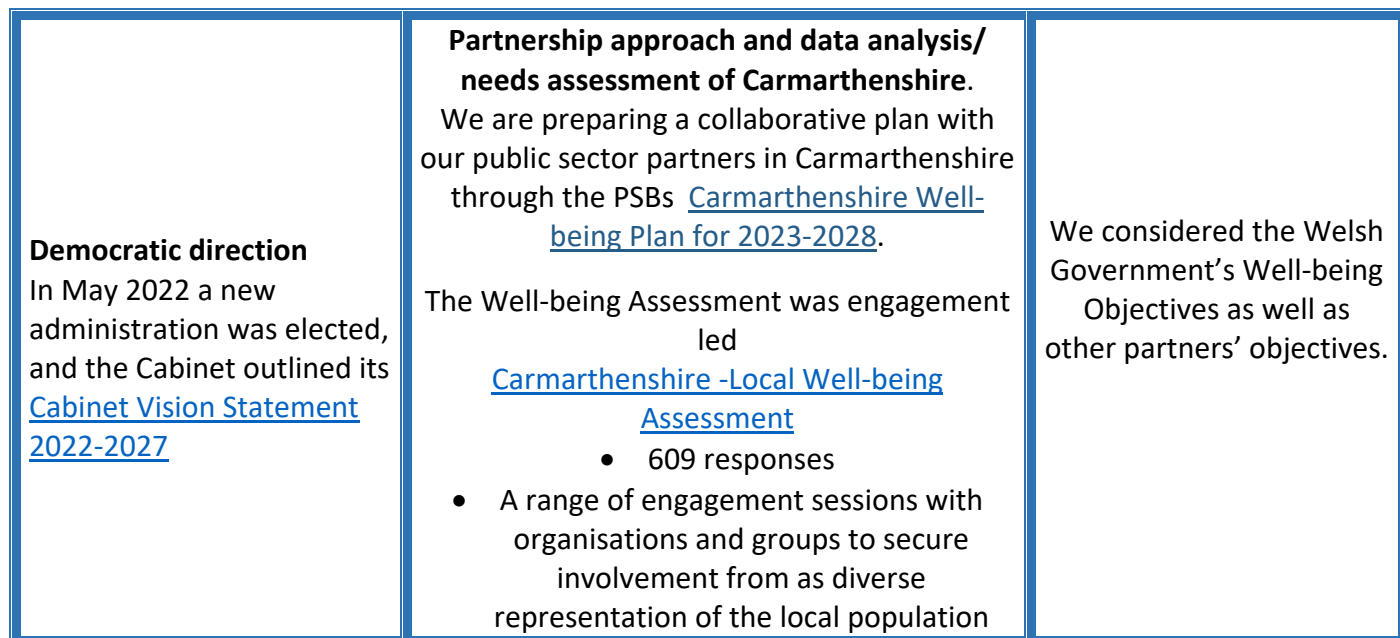
The service manages the Corporate Management Team and Cabinet forward work programmes.

APPENDICES

How our Well-being Objectives were identified

Our Corporate Strategy 2018-23 ‘Life is for Living, let’s start, live and age well in a healthy, safe and prosperous environment’ was due for renewal. The impact of COVID-19, the Climate emergency and Cost of Living crisis and Transformation needs all set the scene for a revised approach. The Local Government Elections in May 2022 was a good opportunity to review and refresh our Well-being Objectives.

Our previous Corporate Strategy had 13 Well-being Objectives and it was felt that a more compact set of priorities was required. Business Planning Engagement and Assurance sessions in November-December 2021 with Departmental Management Teams identified change was needed to a more thematic approach.



All Cabinet/Scrutiny Councillor workshop January 2023
February 2023 - Cabinet & County Council

Lead Cabinet Members and officers identified for each Well-being Objective and business planning was redesigned to fully align with Well-being Objectives.	New Corporate Strategy and Well-being Objectives
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Delivery of the Corporate Strategy will be outlined in divisional delivery plans. The business planning cycle has been re-designed and is currently being undertaken in 2 stages:

- 1. Identify Actions, Measures & Risks** – based on 2021-22 self-assessment, Cabinet Vision Statement commitments, risk register etc – to be completed by end of February 2023
- 2. Self-assessment of performance** – sessions to be held in April/May 2023. Will inform Council Annual Report for 2022-23 but also will be used to consider 2024-25 delivery plan process (which will start in July 2023)

The introduction of the Integrated Impact Assessment for all Cabinet/Full Council proposals from April 2023 will ensure the 5 ways of working (and other impact assessment requirements) are embedded into the Council’s work.

Applying the sustainable development principles and 5 ways of working

The sustainable development principle is about ensuring that...

‘... the public body must act in a manner which seeks to ensure that the needs of the present are met without compromising the ability of future generations to meet their own needs.’

5 ways of working

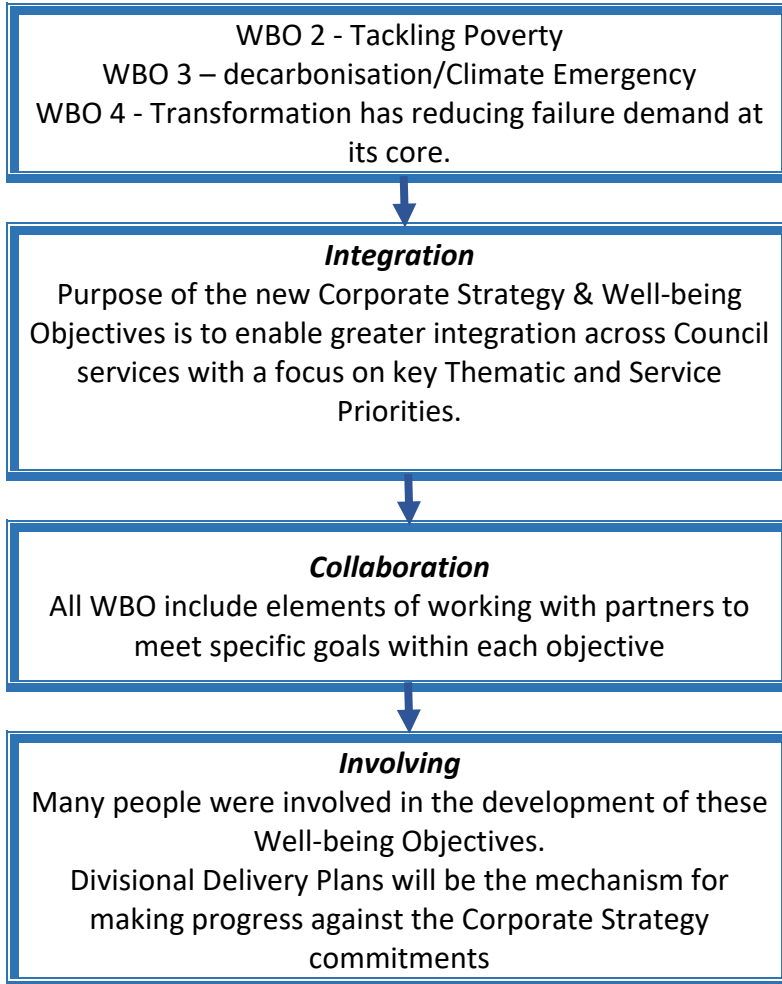
Long term	Prevention	Integration	Collaboration	Involving
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Promotion of the Well-being Act specifying on the SD principle and the 5 Ways of Working through training workshops, seminars and promotion

Consideration of the 7 National Goals and how the Council can maximise its contribution to those goals was central to the development of the new corporate strategy and Well-being Objectives.	Business Planning for 2023+ was redesigned to align to the new Well-being Objectives – 2 phase approach: 1. Identify Actions, Measures & Risks 2. Self-assessment of performance
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Long Term
Cabinet Vision Statement & Corporate Strategy

Prevention
This is a guiding principle across our priorities but particularly as follows.
WBO 1 - prevention and early intervention.

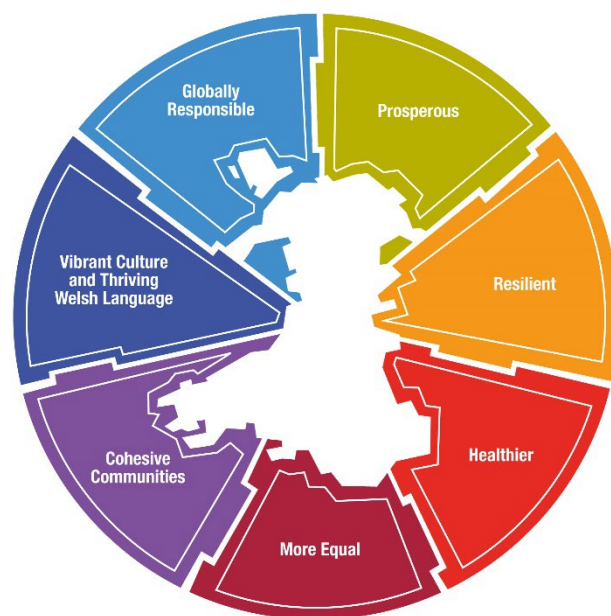


Statutory Requirements

Well-being of Future Generations Act (Wales) 2015

The general purpose of the Act, is to ensure that the governance arrangements of public bodies for improving the well-being of Wales, take the needs of future generations into account. The Act is designed to improve the economic, social, environmental and cultural well-being of Wales, in accordance with sustainable development principles. The law states that: -

- a) We must carry out sustainable development, improving the economic, social, environmental and cultural well-being of Wales. The sustainable development principle is
'... the public body must act in a manner which seeks to ensure that the needs of the present are met without compromising the ability of future generations to meet their own needs.'
- b) We must demonstrate use of the 5 ways of working: Long term, integrated, involving, collaborative and preventative
- c) We must work towards achieving all of the 7 national well-being goals in the Act. Together they provide a shared vision for public bodies to work towards.



The Well-being of Future Generations Act provides a shared vision for all public bodies in Wales to work towards. As a public body subject to the Act we are required to set and publish Well-being Objectives that maximise our Contribution to the Well-being Goals.

The Local Government and Elections (Wales) Act 2021

The **Local Government and Elections Wales Act 2021** provides for the establishment of a new and reformed legislative framework for local government elections, democracy, governance and performance. It replaces the Local Government Measure 2009. [Part 6 of the Act outlines new duties in respect of Performance and Governance of Principal Councils](#) and includes specific duties for the Council:

- Duty to keep performance under review;
- Duty to consult on performance;
- Duty to report on performance – based on self-assessment approach;
- Duty to arrange a panel performance assessment;
- Duty to respond to a panel performance assessment report.

The Local Government and Elections (Wales) Act 2021 requires that a Council must produce a self-assessment report in respect of each financial year. The report must set out its conclusions on the extent to which it met the performance requirements during that financial year, and any actions it intends to take, or has already taken, to increase the extent to which it is meeting the performance requirements. The performance requirements are the extent to which:

- we are exercising our functions effectively;
- we are using our resources economically, efficiently and effectively; and
- our governance is effective for securing the above.

How our Well-being Objectives contribute to National Well-being Goals

Mwy Cyfartal More Equal	Iachach Healthier	Cydnerth Resilient	Llewyrchus Prosperous
Cyfrifol ar Lefel Fyd-eang Globally Responsible	Diwylliant Bywiog Lle mæ'r Gymraeg yn Ffynnu Vibrant Culture and Thriving Welsh Language	Cymunedau Cydlynus Cohesive Communities	

Well-being Objectives	7 National Well-being Goals						
	Prosperity	Resilience	Healthier	More Equal	Cohesive Communities	Vibrant Culture and	Global Responsibility
1. Enabling our children and young people to have the best possible start in life. (Start Well)	✓	✓	✓	✓	✓	✓	✓
2. Enabling our residents to live and age well. (Live & Age Well)	✓	✓	✓	✓	✓	✓	✓
3. Enabling our communities and environment to be healthy, safe and prosperous. (Prosperous communities)	✓	✓	✓	✓	✓	✓	✓
4. To further modernise and develop as a resilient and efficient Council. (Our Council)	✓	✓	✓	✓	✓	✓	✓

Regulatory Reports 2022/23

Several regulatory reports were issued during the last twelve months.

- ⦿ There are some local reports that are specific to Carmarthenshire, these are noted as local below.
- ⦿ National / Thematic reports are undertaken by regulators to look at all councils in Wales (in an integrated programme of work consulted and agreed upon with local government) to identify best practice.
 - Most of these reports contain recommendations. Sometimes the recommendations are for Welsh Government and / or local government or other stakeholders.
 - Not all recommendations contained in reports may apply to Carmarthenshire as in some instances we could be the area of best practice proposed, be already doing what is identified or it may be, just not be applicable.

The following list of regulatory reports were issued during the last twelve months:



July 2022	Public Sector Readiness for Net Zero Carbon by 2030		National
August 2022	Carmarthenshire County Council – Springing Forward – Workforce Management	2 Recommendations	Local
August 2022	Assurance and Risk Assessment progress update		Local
September 2022	Equality Impact Assessments: more than a tick box exercise?	4 Recommendations	National
October 2022	National Fraud Initiative 2020-21		National
October 2022	Follow-up Review: Planning Services		Local
November 2022	‘Time for Change’ – Poverty	8 Recommendations	National
December 2022	Assurance and Risk Assessment Progress Update – Carbon Reduction	1 Recommendation	Local
December 2022	A picture of flood risk management		National
December 2022	‘A missed opportunity’ – Social Enterprises	3 Recommendations	National
January 2023	Community resilience and self-reliance	2 Recommendations	National
January 2023	‘Together we can’ – Community resilience and self-reliance		National
March 2023	Carmarthenshire County Council Annual Audit Summary 2022	2 Recommendations	Local
March 2023	Digital Inclusion in Wales		National



February 2023	Deprivation of Liberty		National
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October 2022	Effective approaches to assessment that improve teaching and learning	6 Recommendations	National
October 2022	A review of the current 16-19 curriculum in Wales	11 Recommendations	National
October 2022	Initial Teacher Education reform in Wales: emerging strengths and areas for consideration		National
January 2023	Apprenticeships: early feedback on delivery under the new contracts		National
February 2023	Educational visits in further education colleges		National
February 2023	Digital and online learning in further education colleges		National

Other Regulatory Assessments



- **Welsh Government – OSG Gateway Review :Strategic Assessment of Swansea Bay City Deal**

July 2022	Swansea Bay City Deal OGC Gateway™ Review: Strategic assessment Report	4	Regional
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[Published Statistics \(ombudsman.wales\)](https://www.ombudsman.wales)

2022/23 Performance Assessment

Under the Local Government and Elections (Wales) Act 2021 we have a duty keep under review if we are fulfilling the 'performance requirements' on the extent to which:

- we are exercising our functions effectively.
- we are using resources economically, efficiently, and effectively; and
- our governance is effective for securing the above.

Our Approach

Assessment aligned to our Well-being Objectives

Using well-being objectives to frame the self-assessment enables the Council to integrate the reporting requirements of both the Local Government & Elections (Wales) Act and the Well-being of Future Generations (Wales) Act into a single report. This approach provides the context within which we exercise our functions, use resources, and ensure governance is effective as follows:

- It ensures the self-assessment is strategic, focusing on the organisation, rather than individual services and on the extent to which the Council is achieving its well-being objectives and intended outcomes.
- It allows us to reflect at a strategic level on how all our functions (including corporate activities) are contributing to the achievement of our well-being objectives, how we are operating and what action we need to take to improve further and continue to provide effective services now and for the long-term.
- Using well-being objectives as the overarching framework encourages a more holistic view of Council performance, recognising that many services 'join-up' and contribute to one or more well-being objective.
- We continue to manage individual service performance via Divisional Delivery Plans.
- Considering the extent to which the Council is meeting the performance requirements is a corporate, organisational assessment rather than an assessment of individual services. However, each division has undertaken a self-assessment, and these have been considered in order to inform the overall assessment.

Assessment of each division

Each division within the Council undertook a self-assessment on the extent to which they were meeting their 'performance requirements' relating to functions, resources, and governance. For each of those criteria, the assessment set out three questions:

1. How well are we doing?
2. How do we know?
3. What and how can we do better?

Each divisional self-assessment was discussed at an Engagement and Assurance session between the senior officers of the division and representatives from corporate services to understand key issues and moderate self-assessment findings. Any key service specific findings will be addressed in 2024/25 business plans (unless needing urgent consideration within the current delivery cycle).

Exercising functions effectively to deliver strategic priorities

The Council's divisions collaborate and integrate to deliver our Corporate Strategy and we monitor the actions and measures set. We can monitor progress on these actions and measures by Cabinet Portfolios, Scrutiny Committee, Cabinet Vision Statement, Well-being Objective and by Department and Service. Over 80% of our actions and targets were achieved for the year.

Department	Function	On Target	
		# actions & measures	%
Chief Executive	People Management	168	85%
	Regeneration, Policy and Digital		
	Administration and Law		
	Media & Marketing		
	Electoral & Civil Registration Service		
	Business Support		
Education & Children	Children's Services	123	93%
	Strategy and Learner Support		
	Education Services & Inclusion		
	Access to Education		
Communities	Adult Social Care	59	87%
	Integrated Services		
	Homes & Safer Communities		
	Leisure		
	Commissioning		
	Property		
Place & Infrastructure	Waste and Environmental Services	165	72%
	Transportation and Highways		
	Policy and Performance – Business Support		
	Place and Sustainability		
	Non-Housing Maintenance		
Corporate Services	Revenue & Financial Compliance	29	85%
	Financial Services		

Overall performance on delivering the actions and measures realigned to deliver the first year of the new Corporate Strategy for 2022/23.

2022/23	On Target	Off Target
Number of actions and targets set	544	122
%	83%	17%

Overall functions performed effectively and 83% of planned improvement actions and targets were achieved. Any off-target areas were explained and remedial action set.

Exercising functions effectively by applying the sustainable development principle

Public bodies must meet their duty under the Well-being of Future Generations Act acting in accordance with the sustainable development principle, which means that they must act in a manner which seeks to ensure that the needs of the present are met without compromising the ability of future generations to meet their own needs.

To show that they have acted in accordance with the sustainable development principle, a public body must take account of five ways of working.

Divisions were asked to assess how well they were applying the sustainable development principle on a 1-5 rating basis.

	Collaboration	Integration	Involvement	Long Term Focus	Prevention
Chief Executive's Department					
People Management	5	4	4	4	5
Regeneration, Policy and Digital	5	4	4	4	4
Administration and Law	4	3	3	3	3
Media & Marketing	4	4	3	2	3
Electoral & Civil Registration Service	5	4	4	4	4
Education & Children's Services Department					
Children's Services	3	3	3	3	3
Strategy and Learner Support	5	4	5	5	4
Education Services & Inclusion	4	3	3	5	3
Access to Education	3	3	3	3	3
Communities Department					
Adult Social Care	5	3	5	4	4
Integrated Services	5	5	3	3	3
Housing and Public Protection	4	3	3	4	3
Leisure	5	4	3	5	5
Business Support & Commissioning	5	5	3	3	3
Place & Infrastructure Department					
Waste & Environmental Services	5	4	4	5	4
Transportation and Highways	4	3	4	4	4
Policy and Performance P&I	4	4	4	3	4
Place and Sustainability	4	4	3	5	4
Non-Housing Maintenance	4	4	4	4	3
Corporate Services Department					
Revenue & Financial Compliance	5	3	3	4	3
Financial Services	5	3	4	4	3
Average score	4	4	4	4	4

Key overall findings from the divisional self-assessments

Collaboration
There is a need to further identify how our well-being Objectives can be supported by partners and how we can support their Well-being Objectives.
Integration
There is a need to further consider the seven corporate areas as a framework for self-assessment and apply the five ways of working to those areas. This will support the Council to ensure it is governing itself to maximise its contribution to the well-being goals and meet its well-being objectives.
We need to ensure cross Council buy-in/support to the decarbonisation and climate change work programme. Place & Infrastructure is leading but need all service areas to build decarbonisation and climate change into service consideration. Further consideration is needed in terms of how Council budget spend can be aligned with addressing climate/carbon impact. We need to set clear expectations centrally for operational teams to deliver and a consistent approach to remove the risk of services working against each other or to different standards.
Involvement
There is a need to continue to develop our understanding of the service user perspective and establish what involvement and participation work is already taking place to identify service user satisfaction with performance. This would also include doing more with our engagement and assurance of non-service users.
There is a need to improve sharing across the Council of data/information from service user engagement and resident consultation undertaken directly by services.
There is a need to improve the use of contact centre/Hwb, Delta Well-being, complaints and service satisfaction data and information to improve service planning.
Long term focus
There is recognition that work undertaken on preparation of the PSB well-being assessment and Council Corporate Strategy is developing our long-term focus but this still tends to be 5 year horizon scanning and not longer term. This needs further development.
Prevention
There is a need to ensure that the Prevention Strategy, which is being led by the Communities Department, is extended and develops to become a whole population approach to prevention which applies across the Council. It is envisaged this will reduce demand for statutory intervention and maximise the potential of individuals.
There is a need to focus on enabling behaviour change by residents and Council staff to influence change and manage expectations.

Using resources economically, efficiently, and effectively

The Well-being of Future Generations Act provides the context within which a Council should be exercising its functions, using its resources and ensuring its governance is effective, with the aim of maximising its contribution to the well-being goals. The Act sets the framework within which a Council must consider its performance, in terms of service delivery, corporate capability and capacity to meet the needs of current users, without compromising the needs of future generations.

The statutory guidance on the Well-being of Future Generations Act contains a core set of activities common to the corporate governance of public bodies.

In their self-assessments, divisions were asked to rank on a 1-5 score basis the support provided by these corporate services.

	Corporate Planning	Financial Planning	Workforce Planning	Procurement	Asset Management	Risk Management	Performance Management	Regulatory recommendations	ICT	Marketing and Media
People Management	5	5	4	5	5	5	4	4	5	5
Regeneration, Policy and Digital	5	4	3	4	4	4	4	4	5	4
Administration and Law	3	3	4	4	3	4	4	4	4	3
Media & Marketing	4	4	4	3	5	4	5	3	4	3
Electoral & Civil Registration	3	4	5	4	4	4	5	4	4	4
Children's Services	5	5	3	3	3	4	5	4	3	3
Strategy and Learner Support	5	5	3	3	3	4	5	4	5	3
Education Services & Inclusion	5	5	3	3	3	4	5	4	3	3
Access to Education	5	5	3	3	3	4	5	4	3	3
Adult Social Care	4	4	3	3	4	4	4	4	5	4
Integrated Services	4	5	4	5	3	5	5	5	5	3
Housing and Public Protection	4	4	2	2	4	3	4	4	3	4
Leisure	3	5	3	4	4	4	4	3	4	5
Business Support & Commissioning	4	5	4	5	3	5	5	5	4	4
Waste and Env. Services	4	4	5	5	2	4	4	5	4	5
Transportation and Highways	4	5	3	4	4	4	3	4	3	2
Policy and Performance	1	3.5	4	4	2	3	4	4	4	4
Place and Sustainability	4	4	4	4	3	4	4	3	4	3
Non-Housing Maintenance	1	4	3	3	2	3	3	3	3	3
Revenue & Financial Compliance	3	4	3	5	3	5	3	5	4	4
Financial Services	3	3	3	3	3	4	3	5	4	4
Average Score	4	4	3	4	3	4	4	4	4	4

Key overall findings from the divisional self-assessments

Corporate Planning	There is a need to review Council Governance to align with the new Corporate Strategy. This includes a review of existing working groups, corporate governance boards and advisory panels etc
	To further develop the Corporate Data Suite to support the Corporate Strategy and address any performance/intelligence gaps and the development of a data suite dashboard.
Financial Planning	There is a need to further develop engagement from all departments to both the budget setting process as well as greater ownership of monitoring in some areas.
	There is a need to re-visit the approach to service planning and budget setting in order to ensure greater alignment.
Workforce Planning	There is a need to further develop the Council's approach to workforce planning areas including: focusing on recruitment, retention, training, competencies, and coaching, with the aim of growing our own workforce and creating an attractive offer for young people. This should build on the staff consultation survey findings.

	<p>There is a need to monitor and report on the progress of each divisions analysis of current workforce and future workforce requirements, along with the skills and competencies which will be needed to deliver new, different, or improved services.</p> <p>There is a need to further strengthen the Council's approach to giving staff a voice and involving them in making positive change.</p> <ul style="list-style-type: none"> • The involvement of staff in service improvement projects is a key part of our Transformation programme. • The Joint Consultative Forum was established during the year to improve communication and dialogue between our trade union colleagues and senior leaders (includes officers and elected members)
	<p>There is a need to ensure that the Council complies with the new Social Partnership and Public procurement Duty.</p>
	<p>There is a need to continue to address challenges with recruitment and retention of the staff faced by most services, with a particular focus on:</p> <ol style="list-style-type: none"> 1. Developing and improving the Council's staff reward and recognition programme 2. Further developing staff progression programmes – right across the Council but 3rd & 4th tier managers in particular 3. Improving the recruitment system including the approval to recruit process.
Procurement	<p>There is a need to ensure the Council complies with the new Social Partnership and Public procurement Duty with a particular focus on considering socially responsible public procurement</p>
Asset Management	<p>There is a need to further consider our approach to planned maintenance requirements balancing short and long-term costs of any programmes of work.</p>
Risk Management	<p>There is a need to update the risk management strategy and review it in line with the Corporate Strategy.</p>
	<p>There is a need to further integrate risk management reporting into quarterly observation performance monitoring reports.</p>
Performance Management	<p>There is a need to set a Council wide service planning and performance monitoring timetable for the financial year so that departments know when to expect various requirements. To include business planning (budget planning); self-assessment; quarterly reporting; end of year annual reporting</p>
	<p>There is a need to further develop and refine the quarterly observations report and links with departments. This will include a New Corporate Data Suite developed to align with the Council's Corporate Strategy and well-being objectives. Development of the data suite dashboard will be a key priority during 2023-24</p>
External and Internal Regulation	<p>There is a need to continue responding to regulatory report recommendations in a constructive way and act on recommendations quickly.</p>
ICT	<p>There is a need to continually review and ensure management systems are fit for purpose and developed as appropriate.</p>
	<p>There is a need to establish key Digital Steering/Working Groups across all departments. With digital demand ever increasing, it has been key to get the buy-in from Directors and Heads of Service for the need of a prominent Digital Group for each directorate.</p>
	<p>There is a need for the digital service to continue working closely with departments to outline their long-term-focus with their own departmental strategies. This will include formalising long-term plans for departments in a digital context and working back</p>

	towards medium to short term focus to understand what need to be priorities to ensure the long-term needs can be delivered
Communications / Marketing and Media	There is a need to further develop the Council's planned communications. There are well established arrangements for reactive/crisis response communications but there is a need to improve planned communications that focus on the issues that people want to know most about. Promotion of Council core business provision, as well as the new projects /programmes/policies/decisions.
	There is a need to manage public expectation in terms of what the Council can offer/do – resources and capacity do not always match up with public expectations of what the Council can deliver. There is increasing demand and complexity for services at a time of reduced resources and capacity.

Against an extremely challenging economic backdrop of high inflation and unprecedented wage growth not seen for a generation, the Council delivered a small underspend against budgets.

The 2022/23 financial year saw a significant shift in the risks to the economic climate. The perceived risk on further COVID-19 resurgence has not materialised, albeit the virus remains endemic. As restrictions were fully removed, most Council services were able to return to pre-pandemic operation levels. The anticipated reduction in commercial income has manifested during the year, though not as badly as feared, with activity levels gradually recovering during the year.

This has been supplanted by a cost-of-living crisis, with inflation reaching a 40 year high, remaining stubbornly above 10% during the year (though it is widely expected to fall during 2023/24). Interest rates rose from 0.75% in March 2022 to 4% by March 2023. The extraordinary increase in energy prices, which was only partially mitigated by government support schemes, has impacted households and businesses alike. This has been taken into account when reviewing bad debt provisions. Despite this, the labour market remained tight during the year, with difficulties recruiting suppressing the true impact of in-year financial pressures. Driven by this environment, public sector pay offers were above expectations at the time of budget setting, and this issue is likely to be repeated in 2023/24 based on the NJC Employers' offer already published.

Whilst UK Government finances have improved since the Autumn budget of the short-lived Truss/Kwarteng administration, the outlook remains concerning, with public sector borrowing forecasts around £50bn higher than a year ago, and current indications of challenging future funding settlements, particularly in the years following the next general election.

Against this backdrop, our overall financial standing has been maintained at a prudent level, with an increase in the level of general balances at the year-end. The Authority also holds earmarked reserves which are held for specific purposes, whether this is to address liabilities now or in the future e.g., insurance reserves or for financing specific capital schemes. The Authority has been able to augment these balances at the year-end to provide additional resources towards future pressures and risk mitigation.

Effective Governance

[Annual Governance Statement](#) (Section 3 of Statement of Accounts 2022/23)

It is important that a Governance Statement includes an evaluation and conclusion and provides a clear judgement on whether the governance arrangements outlined are fit for purpose. To enable this judgement the Council's Internal Audit service conducted a review of our arrangements against the adopted standards (see 3.3 below).

Internal Audit Report extract:

Findings of Carmarthenshire County Council Internal Audit review of AGS and Corporate Governance	
Post Review Assurance Level	Description for Assurance Level
Acceptable	Moderate controls, some areas of non-compliance to agreed controls Medium/Low risk of not meeting objectives Medium/Low risk of fraud, negligence, loss, damage to reputation
Internal Audit found no fundamental control issues to be addressed as a high priority.	

NEW GOVERNANCE ISSUES IDENTIFIED IN THIS YEAR'S ANNUAL GOVERNANCE STATEMENT

ISSUE REF	ACTION	RESPONSIBLE OFFICER	TARGET DATE
AGS 2022/2023 No.1	To embed the governance arrangements around the New corporate strategy and Well-being objectives 2022-27 ICTCP 5g2	Corporate Policy - Performance	31 March 2024
AGS 2022/2023 No.2	We will ensure that Corporate Performance Management and Internal Audit work together, to ensure that the Annual Governance Statement plays its part in the Overall Council's Self-Assessment. ICTCP 5g1	Corporate Policy – Performance	31 July 2023
AGS 2022/2023 No.3	Data Insight Team to support in the development and analysis of consultation activity arising from the Local Government and Elections Act (specifically with residents, businesses, trade unions and staff).	Corporate Policy – Data Insight	31 March 2024

Consultation Activity

Following the local elections in May 2022 the Council set out to understand the views of Carmarthenshire's residents and businesses, the Council's staff and trade unions on several areas to inform future planning and priority setting through a series of surveys.

During that time those surveys were conducted against a backdrop of continuing austerity and increasing demand for services exacerbated by the cost-of-living crisis, climate and nature emergencies and post-pandemic recovery. This year has been no different and as an organisation we continue to grapple with these challenges whilst striving to do our best for our residents, businesses and staff in what we know is a challenging time for many.

By design, this year's surveys largely mirrored the previous year's allowing for the collection of comparable evidence that can be monitored over time. A breakdown of response rates is provided below.

Survey	Response Rate		Findings Inform...	
	2022	2023	Change	
Residents Survey	2,195	3,943	80% increase	Service planning & assessment
Staff Survey	1,733	1,459	16% decrease	People Management & Workforce Strategy
Business Survey	36	110	206% increase	Economic recovery & growth plans
Trade Union Survey	5	3	40% decrease	Staff relations

All survey results are currently being analysed with findings informing the development of action plans which will be embedded into divisional delivery plans and monitored on an ongoing basis. A summary of the main findings for the residents' consultation is provided below.

Residents Survey

Of the nine statements posed in relation to the Council and its performance, respondents agreed or strongly agreed with 56% of them. This is consistent with trends seen for the previous year. Whilst this is the case, eight of the nine AIS scores have seen slight decreases on the previous year's result which suggests that on balance disagreement levels were slightly higher this year.

The **lowest** scoring statements are consistent with last year's, namely:

- The Council lets people know how it's performing,
- The Council provides opportunities for me to participate in decision-making,
- The Council makes good use of the financial resources available,
- Investment is focused in the correct areas.

A further 16 statements were posed in relation to key themes, with respondents agreeing or strongly agreeing with 69% of them. This is down slightly from 73% for the previous year, however these results are not directly comparable as an additional statement was added to the survey this year.

The highest scoring statements are consistent with last year's, namely:

- *I like living in Carmarthenshire,*
- *It's important that local people are supported to buy homes locally,*
- *It's important that consideration is given to supporting people's mental health and well-being.*

Conversely, the lowest scoring statements are also consistent with last year's and relate to the following themes:

- *A perceived lack of good transportation links,*
- *A perceived lack of support for local businesses,*
- *A perceived lack of support for local people to take advantage of local opportunities,*
- *The low degree to which the climate emergency is being addressed locally.*

Residents were asked to rank several themes in order of how they should be prioritised for investment. The results are largely consistent with last year's with 'Health and Social Care' being ranked highest once again and 'Digital Connectivity' lowest. There was, however, some movement with 'Education and Children's Services' and 'Affordable Housing' moving up over the 'Environment' and 'Tackling Poverty' which slipped lower.

Furthermore, the challenges noted by residents are largely consistent with the previous year's results also.

Pressure associated with the cost-of-living crisis remains a major concern for the majority, with references made to the rising cost of energy, fuel prices, rising rate of inflation, rising cost of food, low incomes and state pensions and the rising cost of council tax.

Access to Health and Social Care services also remain a source of worry, with residents making specific reference to accessing mental health support, accessing dental services and GP services, accessing care and support for relatives with complex needs and concerns around growing older and ageing well.

Additionally, a perceived lack of fit for purpose public transport is a barrier to many. This is a pertinent issue in Carmarthenshire given the county's rural nature. These barriers can reduce living standards, increase isolation and inhibit people from accessing vital services and employment.

Overall residents agree that the Council provides good quality services, however, similarly, to last year, Council services were still reported as a concern for many, with themes aligning with those indicated last year, which include:

- Infrequent and unreliable refuse and waste collection,
- Access to fit for purpose leisure services and the perceived high cost of these,
- Highway quality i.e. pot holes etc.,
- Housing repairs and maintenance,
- General aesthetic of outdoor areas and the environment, public footpaths i.e. dog fouling, littering, fly tipping.

To conclude, the consistency between the results for this year and last year provides challenge and opportunity. The opportunity presented to the Council through these findings is that we have a clear

understanding of what can be considered the most long-standing and pressing issues for our residents. This suggests that arising actions and proposals can be focussed and targeted based on robust evidence.

The challenge lies in delivering interventions which result in real change for our residents with the depleting resources available to us as an organisation. A number of these issues are entrenched and will require significant attention and effective partnership working however, the Council is committed to exploring viable options.

Over the coming months, an action plan will be co-produced with relevant services which will be addressed through delivery plans and monitored to address the most pressing issues.

Staff Survey

When considering the results in their totality, overall staff views and feelings are largely positive (represented by a score over 0). As expected however, there are some instances where variations appear within the positive results, especially at a departmental level, a summary of these findings is provided below.

The following statements received the **highest scores**:

- **I know what is expected of me at work:** Clear job expectations promote efficiency, reducing confusion and enhancing productivity.
- **I know what my manager expects of me:** Transparent communication between employees and managers fosters a collaborative and supportive work environment.
- **My job makes an important contribution to the Council's objectives:** Recognising the significance of individual roles reinforces a sense of purpose among employees.
- **I have the right skills and equipment to do my work:** Providing necessary resources and training empowers employees, enabling them to perform at their best.
- **I feel I can perform to the best of my ability every day:** A positive self-assessment of performance indicates job satisfaction and confidence.
- **I can be myself at work:** A culture of inclusivity and authenticity encourages diversity of thought and fosters a supportive workplace.
- **I feel my employer supports equality in the workplace:** A commitment to equality and diversity promotes a fair and respectful workplace.
- **My Service is effective at what it does:** Perceived effectiveness indicates a well-organised and capable work environment.

These high scores and positive implications suggest that the organisation is focused on providing clear expectations, supportive management, valuable roles, necessary resources, an inclusive culture, and effective services, all of which contribute to a positive work experience and organisational success.

The following statements received the **lowest scores**, albeit these scores still represent overall agreement:

- **I know what is happening across the organisation:** Lack of information about organisational activities can lead to decreased transparency, potential miscommunication, and hindered collaboration.
- **My ideas and opinions are listened to and used to improve the way things are done:** Limited feedback channels may discourage employees from sharing valuable insights, potentially missing out on innovative ideas for process improvement.
- **I regularly receive recognition or thanks from others for doing a good job:** Insufficient acknowledgment of employees' efforts may impact motivation, job satisfaction, and overall morale.
- **The decisions my Service makes are based on evidence:** A lack of evidence-based decision-making

might lead to suboptimal outcomes and hinder the service's ability to make well-informed choices.

- **My Service listens to customer feedback:** Ignoring or not adequately addressing customer feedback could result in diminished service quality and customer satisfaction.
- **My Service makes it easy to work with colleagues from different Services:** Difficulty in not working together across different teams or services could hamper overall efficiency and hinder cross-functional collaboration.
- **My Service makes it easy to work together with other organisations:** Challenges in inter-organisational collaboration might limit opportunities for partnerships and joint initiatives, potentially hindering progress.
- **I know what is happening in my team/work location:** Lack of information within teams or specific work locations can lead to decreased cohesion, unclear objectives, and potential inefficiencies.

These lower scores and implications suggest areas where improvements could be made to enhance communication, recognition, evidence-based decision-making, customer feedback integration, collaboration both internally and externally, and providing clarity about team and organisational activities. Addressing these aspects could lead to increased engagement, efficiency, and overall organisational success.

Departmental level findings will be shared with relevant departmental leads who will be responsible for developing actions to address areas which require attention.

Business Survey

Of the 15 statements regarding the Council and its performance, 33% answered agree or strongly agree, compared to 20% last year. With the percentage of respondents answering disagree falling to 67% from 80%. From this we can see that the overall opinion is beginning to improve.

The highest scoring statements this year were consistent with those from last year, such as:

- *I can access Council services through my preferred language,*
- *When I access Council services, I find the staff to be approachable and friendly,*
- *My relationship with the council is good.*

With two statements improving in this year's results:

- *I can easily access up to date information about Council services,*
- *The Council lets people know how it is performing.*

The lowest scoring statements also remained consistent, namely:

- *The Council is using its resources on the right things and is achieving the intended results,*
- *The Council is using its resources to get good value for money,*
- *The Council is using its resources well and in the right way.*

There is a correlation between the lowest scoring statements, as they all relate to how the Council uses its resources.

Scores for statements regarding local services and support remained the same, with 45% of the statements being responded with agree or strongly agree, while 55% of the statements were disagreed with.

The highest scoring statements in this regard were:

- *The area in which I operate my business is safe,*
- *Local level Politics/Democracy is important to me.*

Despite having an improved score this year, the lowest scoring statement remained the same, namely:

- *Businesses are supported within the local area.*

However, we did see a slight decline in the score regarding Carmarthenshire being a good place to do business. This could be in relation to the current economic climate across the UK.

Businesses continue to be concerned with rising costs and are finding it more difficult to keep up with rising expenses. As mentioned last year, some business owners are unsure of what financial help is still available to them.

The local economy continues to be the highest priority for investment. Followed by Education and Children's services, which is ranked higher this year than the previous.

The climate emergency had the most drastic decline in terms of investment priority. This was ranked as the 2nd highest priority in 2022 but has ranked 10th this year.

An action plan will be co-produced with the relevant services and addressed through delivery plans to address the most pressing issues.

Trade Union Survey

Overall, respondents disagreed with three of the five statements posed in relation to the Council and its performance. This is an improvement on last year, whereby respondents disagreed with all statements. In conjunction with this, it is positive to note that the scores for all five statements have seen some level of improvement since last year, albeit small.

The statement in relation to Council services working well scored lowest, suggesting that the level of disagreement was more acute. The two statements on utilising resources economically and effectively received mixed responses with all respondents answering, '*Don't know*' or '*neither*'. It is difficult in this respect to make a judgment on this, however this may be indicative of a wider issue whereby Trade Unions are not aware of how resources are utilised and therefore feel unable to answer.

The summary findings report will be reviewed, and an action plan developed to address the arising themes with a focus on increasing engagement for subsequent consultations.

Annual Governance Statement

① The Annual Governance Statement ([Section 3 of the Statement of Accounts](#))

Carmarthenshire County Council (the Authority) is responsible for ensuring that its business is conducted in accordance with the law and proper standards. It must also ensure that public money is safeguarded and properly accounted for and used economically, efficiently and effectively and to secure continuous improvement in this regard.

The Authority is responsible for putting in place proper arrangements for the Governance of its affairs and facilitating the effective exercise of its functions including having appropriate arrangements for the management of risk.

The Council sees Corporate Governance as “doing the right things, in the right way, for the right people in a timely, inclusive, open, honest and accountable manner.” The Governance Framework comprises the systems, processes, cultures, and values by which the Authority is directed and controlled and also the way it accounts to, engages with and leads the Community. It enables the Authority to monitor the achievement of its strategic objectives and to consider whether those objectives have led to the delivery of appropriate, cost-effective services

Assurance Executive Summary

The Corporate Governance arrangements of the Council are acceptable.

Table - Internal Audit Report extract:

Findings of Carmarthenshire County Council Internal Audit review of AGS and Corporate Governance	
Post Review Assurance Level	Description for Assurance Level
Acceptable	Moderate controls, some areas of non-compliance to agreed controls Medium/Low risk of not meeting objectives Medium/Low risk of fraud, negligence, loss, damage to reputation
Internal Audit found no fundamental control issues to be addressed as a high priority.	

Annual Governance Statement

Update on outstanding governance issues identified in previous Annual Governance Statements

ISSUE REF	ACTION	RESPONSIBLE OFFICER	Target Date	Action/Progress	Status
AGS 2020/21 No.2	Implement The Local Government and Elections (Wales) Act requirements	Corporate	May 2022	The elements that have not been implemented to date have a timetable that needs to be met to deliver the Act's requirement / timescale. Elements of performance & governance implemented. Elections – in hand	Ongoing Parts of the Legislation that needed to be implemented have been completed. Self-assessment element has been incorporated. Awaiting guidance from WLGA re: peer assessment. Part completed – performance element completed.
AGS 2021/22 No.1	Develop recruitment strategy and workforce plan alongside implementation of new recruitment software to ensure recruitment service can be streamlined and maintained.	People Services Manager	March 2023	In progress – new software in place – testing system and rolling out training – from March 2023 Strategy will follow once system in place.	Commenced. Testing complete and post-test updates to the system underway. (May 2023). Workforce strategy to CMT 30 March Dedicated workforce related CMT meeting on 4 th may and progress on new software Strategy to Pre cabinet on 18 th May
AGS 2021/22 No.4	Develop an Engagement and consultation plan for the local authority.	Media and Marketing Manager	March 2023	Work has commenced – reflecting on the staff survey findings and IIP	Commenced Engagement with TU – introduced a joint consultancy forum – group leaders and Chief also attends. Aim to improve engagement and consultation. Staff feedback completed
AGS 2021/22 No.5	Further development work on handling complaints and investigating complaints.	Head of ICT and Policy	March 2023	Piece of work being carried out on the resource needed to investigate complaints. Triangulate this with FOIA and Member enquiry	Commenced Review of handling of complaints has been completed. Next piece of work to review the investigation process at stage 2 for consistency in approach and standards needed.
AGS 2021/22 No.6	Review the customer service that we as a Council provide and how we can further improve the customer journey.	Media and Marketing Manager	March 2023	From 1 st December 2022 – Development of Hwbs – more access to customers – thematic days introduced.	Commenced Falls into the Digital Customer Transformation workstream – which monitors the progress. SPFunding – Hwb Fach y Wlad – to be implemented

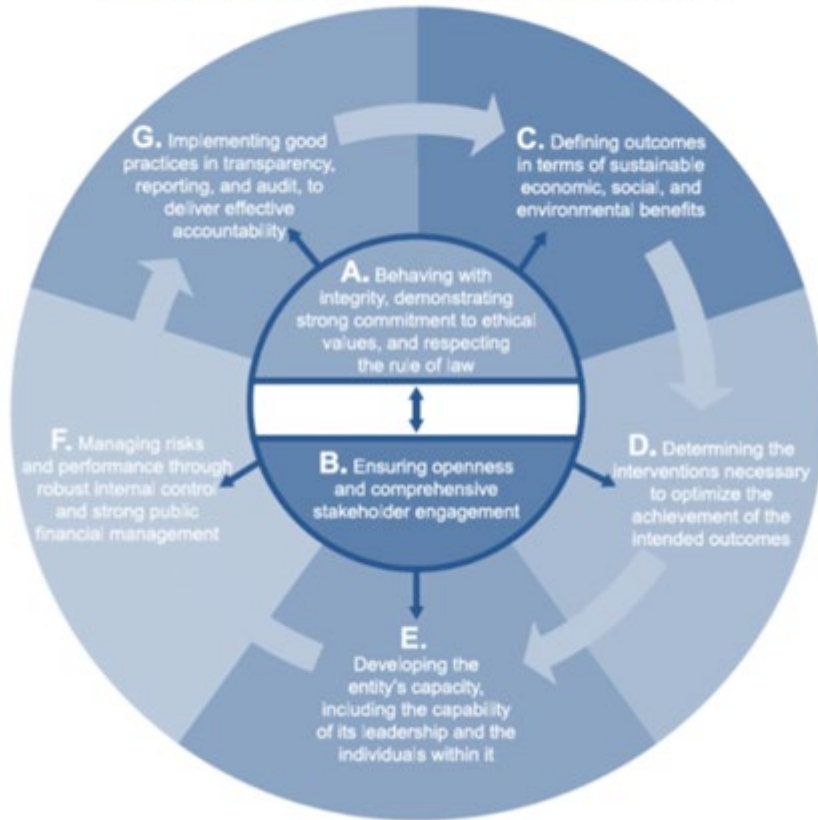
AGS 2021/22 No.8	Establish clear governance mechanism to drive progress against each Well-being Objective and identify priority themes and service areas to support delivery of the well-being objectives	Head of ICT and Policy	March 2023	Governance mechanisms now in place – completed. Four well-being objectives identified and thematic priorities and service priorities framework in place. Divisional plans format issued w/c 5 December 2022	Commenced Delivery plan of Corp strategy all going through Scrutiny process at the moment. Governance mechanism has been established.
AGS 2021/22 No.12	Review the Governance arrangements for both Local Authority Trading Companies (LATC) with a view to aligning the arrangements and clarifying the roles of Members and Scrutiny Committees in relation to the LATCs.	Direct of Corporate Services Head of Legal and Administration	March 2023	Monitoring Officer review carried out and completed. Report is being finalised. CWM taking a governance review report to the CWM Board.	Commenced Update: Monitoring Officer Governance update review carried out and completed. Report is being finalised. CWM has taken a governance review report to the CWM Board. – Cwm action Complete

Governance Issues Action Plan

NEW GOVERNANCE ISSUES IDENTIFIED IN THIS YEAR'S ANNUAL GOVERNANCE STATEMENT

ISSUE REF	ACTION	RESPONSIBLE OFFICER	TARGET DATE
AGS 2022/2023 No.1	To embed the governance arrangements around the New corporate strategy and Well-being objectives 2022-27 <small>ICTCP 5g2</small>	Corporate Policy - Performance	31 March 2024
AGS 2022/2023 No.2	We will ensure that Corporate Performance Management and Internal Audit work together, to ensure that the Annual Governance Statement plays its part in the Overall Council's Self-Assessment. <small>ICTCP 5g1</small>	Corporate Policy – Performance	31 July 2023
AGS 2022/2023 No.3	Data Insight Team to support in the development and analysis of consultation activity arising from the Local Government and Elections Act (specifically with residents, businesses, trade unions and staff).	Corporate Policy – Data Insight	31 March 2024

Achieving the Intended Outcomes While Acting in the Public Interest at all Times



The Annual Governance Statement ensures we address the following seven principles-



Complaints

Only 52.7% of complaints received were completed within the statutory deadline during 2022/23 this is a decline on the previous year's 57.8%. The number of complaints received have increased by 53.8% (an additional 500 complaints)

Complaints closed by Departments April 2022 - March 2023			
Department	Complaints (S1 & S2)	Closed within timescale	% done on time
Communities	151	67	44.4%
Adults Social Care	55	39	70.9%
Education & Children	30	14	46.7%
Place and Infrastructure	1052	526	50.0%
Chief Executive's	59	36	61.0%
Corporate Services	76	68	89.5%
Cross Departmental	7	3	42.9%
TOTAL	1430	753	52.7%

There are a number of issues which are believed to continue to have an impact upon the ability of Investigating Officers to meet the statutory timescales. There has been a significant increase in the number of complaints received by the Council. In 2022/23, a total of 1,430 complaints were closed, compared to 930 the previous year – an increase of 53.8%. Other factors such as the complex nature of some complaints, service pressures, capacity due to competing priorities

and leave periods also affect the time taken to complete investigations. The Corporate Complaints Team continue to work closely with teams who are unable to meet the statutory timescales due to significant service pressures. Key areas of concern are highlighted within the reports to Directors and the team provide advice and guidance to support the resolution of complaints.

Our Learning

- ⦿ Complaints provide valuable feedback and are viewed by our staff as a positive opportunity to learn from experiences. This helps to drive continual service improvement and to prevent similar things happening again.
- ⦿ For our customers, communication and regular feedback are integral to good services. Customers understand the service pressures that the public sector are facing; however, they must be kept up to date on issues in relation to the services that they use.
- ⦿ Services and information must be accessible, with different access points and ways of communicating. We must continue to provide and develop a wide range of options for people to contact us.
- ⦿ For our staff, complaints provide a first-hand account of the customer's views and experience, and resolving complaints early saves resources and creates better customer relations.

Our colleagues across the Council need access to timely data and information so that they can support the implementation of the Corporate Complaints Policy.

① See 5j - Policy and Performance (page 167)

Calculating Average Index Score (AIS)¹⁵Introduction

Sometimes known as a 'weighted average', the AIS is a way of condensing the 'strength of opinion' down into one single number. By using an AIS it makes it easier to compare results across multiple data sets (e.g. across departments) and across different time points (e.g. annually). An AIS is often used to balance the frequency of the values in a data set. For example, this survey gathers responses from residents in Carmarthenshire where we have a diverse population. To ensure that all residents are listened to, and their views are represented proportionately, a weighted average has been utilised.

The AIS is useful for questions using Likert scales with options ranging from 'strongly agree' to 'strongly disagree'. Through data analysis the values produced will range from 2 (*everyone* strongly agrees) to minus 2 (*everyone* strongly disagrees).

Example

10 people are asked whether they 'strongly agree', 'tend to agree', 'unsure', 'tend to disagree' or 'strongly disagree' that Wales will win the six nations.

Results...

3 strongly agree (each response worth 2, so = **6**); 3 tend to agree (each response worth 1, so = **3**); 1 no opinion (= **0**); 1 tend to disagree (each response worth -1, so = **-1**); 2 strongly disagree (each response worth -2, so= **-4**)

The AIS is calculated by adding all the numbers in bold: So, $6 + 3 + 0 - 1 - 4 = 4$;

Then dividing by the number of responses (10 in this case). The average index score is: $4 \div 10 = 0.4$ (as depicted below)



¹⁵ Explanation of the Average Index Score calculation and example.

What and how we can do better/Identified areas for Improvement

Our delivery plans to achieve our objectives:

WBO 1	Enabling our children and young people to have the best possible start in life (Start Well)		
WBO1a	Thematic Priority: Healthy Lives – prevention /early intervention		
Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
	Safeguarding children and young people		
1	Provide relationship-based children’s social work practice that incorporates systemic thinking and the principles of Signs of Safety. PIMS 16569	April 2024	John PR Fleming
2	Implement an effective quality assurance framework to ensure assessments and plans are outcome focused, co-produced, and evidence the voice of children and young people. PIMS 16570	April 2024	John PR Fleming
3	Support the multi-agency child protection arrangements and ensure we are compliant with the national safeguarding procedures. PIMS 16574	April 2024	Rebecca Robertshaw
	Supported Housing		
4	Work with partners to ensure a sufficient supply of a range of supported accommodation to meet the needs of young people, including disabled young people, aged 16-25. (CV18) PIMS 16571	April 2024	Bethan T James
5	Develop a sufficient supply of in-house residential placements to support the ambition to rebalance the market and take profit out of children’s care.(CV 18) PIMS 16249	April 2024	Louise Quartermass
	Fostering and Adoption		
6	Deliver a range of high-quality intervention services so that children, young people, and their families have access to support at the right time, keeping families together where it is safe to do so, and in the child’s best interest. PIMS 16253	April 2024	Jayne Meredith
7	Increase the sufficiency and range of in-house foster care and supported lodgings placements. (CV 21) PIMS 16252	April 2024	Jayne Meredith
	Corporate Parenting & Child Welfare		
8	Develop a Corporate Parenting Strategy which promotes ownership and accountability across the council so that we are the best Corporate Parent and our looked after children and care leavers have every opportunity to reach their full potential. PIMS 16573	April 2024	Bethan T James
	Leisure		
9	We will develop a new schools and community aquatics plan for the County.	March 2024	Carl Daniels

WBO1b	Service Priority: Early years		
Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
	Early Years		
1	Deliver a range of preventative services for children, young people, and their families, which reduce waiting lists, minimise duplication and improve the interface with wider support services. PIMS 16572	April 2024	Noeline Thomas
2	Implement the phased expansion of Flying Start in line with Welsh Government guidance. PIMS 16376	April 2024	Noeline Thomas

Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
3	The % of child attendance at an allocated Flying Start free childcare placement for eligible 2-3 year olds to prepare for school readiness 9.1.8.1. (2022/23 result 72.5%)	23/24 Target 75%	Noeline Thomas
4	Review the Family Support Strategy to ensure that early intervention support services are meeting the needs of children, young people and families across the county, utilising opportunities for integrating services across the Children and Communities Grant and Housing Support Grant. PIMS 16378	April 2024	Noeline Thomas
5	Promote the 30 hours Childcare Offer and support registered providers and eligible parents through the roll out of the new National Digital Service . PIMS 16575	April 2024	Noeline Thomas
6	Implement the Childcare Sufficiency Action Plan (2022-27) , including the development of Welsh medium childcare and support the sector to recover from the Pandemic. PIMS 16250	April 2024	Noeline Thomas
7	Implement key priorities in the Maternity and Early Years Operational plan and Regional Maternity and Early Years Strategy in partnership with Hywel Dda University Health Board and Voluntary Sector and move towards an integrated delivery model. PIMS 16379	April 2024	Carol Alban
8	Improve how Children's Services provide information, advice, and assistance (IAA) to support families, through digital communication including the Family Information Service and links to the Welsh Government Dewis website. PIMS 16578	April 2024	Noeline Thomas

WBO1c		Service Priority: Education	
Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
A	Education Outcomes		
1	We will ensure an appropriate rate of progress of pupils' skills development in schools where progress is not sufficient. PIMS	April 2024	
2	We will ensure the progress of learners across all pupil referral units. PIMS	April 2024	
3	We will ensure the progress of all low attendees, strengthening capture and analysis of all available data. PIMS	April 2024	
4	We will continue to refine the system to monitor and improve the learning and holistic progress of specific groups of learners. PIMS	April 2024	
5	We will further improve pupil behaviours and attendance. PIMS	April 2024	
6	We will continue to review processes to reduce the number of exclusions. PIMS	April 2024	
7	We will ensure an effective whole school approach to emotional and mental wellbeing PIMS	April 2024	
B	Education Services		
1	Continue to support schools to strengthen pupil progression through effective pedagogy and curriculum design. PIMS	April 2024	
2	Continue to strengthen the accuracy and impact of self-evaluation processes across all schools PIMS	April 2024	
3	Ensure continued impact of our schools causing concern strategy. PIMS	April 2024	
4	Ensure that the Partneriaeth strategy and professional learning offer meets the needs of schools and learners effectively. PIMS	April 2024	
5	Continue to improve leadership development at all levels, including addressing recruitment challenges. PIMS	April 2024	
6	Strengthen schools' understanding of the education digital standards. PIMS	April 2024	

Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
7	Continue to embed ALN practice as part of ALN transformation. PIMS	April 2024	
8	Continue to develop support for schools to improve behaviour. PIMS	April 2024	
9	Continue with support for schools to improve attendance, especially in schools where there are lower levels of attendance or persistent absenteeism. PIMS	April 2024	
10	To consider the capacity of central teams e.g., inclusion services to enable us to support schools and learners effectively. PIMS	April 2024	
11	Continue to engage with Welsh Government regarding changes to approach to, and resourcing for, EHE learners. PIMS 16825	April 2024	
12	Continue investment in school buildings across the county and overhaul Carmarthenshire's Modernising Education Programme (MEP) to meet the needs of the 21st century. Ensuring that all new schools meet the required standards of insulation and ventilation to cut energy bills and be more environmentally friendly. PIMS 16266	April 2024	Isobelle Boodeny
13	Ensure that any proposals by officers to Elected Members in relation to reorganisation are considered and processed efficiently to align with the demands for effective provision and leadership. PIMS	April 2024	
14	Further develop communication and enhance the strategic input of stakeholders.	April 2024	
15	Further clarify our WESP (Welsh in Education Strategic Plan) strategy to certain audiences and continue with implementation, including the Professional Learning offer PIMS 17078	April 2024	
16	Continue to refine Safeguarding procedures and ensure integrity of the school safeguarding audit process PIMS	April 2024	
17	To expedite HR processes, especially around DBS (Disclosure and Barring Service) checks to support the appointment process in schools. PIMS	April 2024	
18	Continue to manage the increasing number of schools with budgetary issues, keeping CMT (Corporate Management Team) and Cabinet informed. PIMS	April 2024	
19	Ensure alignment of capital funding to address the Council's MEP programme PIMS 17080	April 2024	
20	The Council needs to address school capacity and issues caused by a large school footprint ensuring that the revised MEP impacts positively on the effective distribution of resources, leadership and recruitment, provision, wellbeing, sustainability, reduce pressure on support services etc. PIMS	April 2024	
21	In light of potential additional financial savings required by schools, we need to review the funding formula for primary and secondary schools PIMS 17066	April 2024	Aneirin Thomas
22	Embed Emotionally Based School Avoidance (EBSA), Emotional Literacy Support Assistance (ELSA), trauma informed practice, and attachment awareness training is embedded into core training in schools so that schools meet the emotional well-being needs of vulnerable learners and looked after children. PIMS 16374	April 2024	Vicky Jeremy
23	Engage with Electively Home Educated (EHE) learners, their families, and other networks so that they can access the right help at the right time through a broad range of educational opportunities. PIMS 16375	April 2024	Rhona Evans

WBO 2		Enabling our residents to live and age well (Live & Age Well)		
WBO2a		Thematic Priority: Tackling Poverty		
Ref	Actions and Measures	Date/Target	Owner/Resp. Officer	
1	Average number of days taken to process new Housing/Council Tax Benefit claims (6.6.1.2) <i>22/23 result was 18.46 days</i>	17 days	Helen Pugh / Ann Thomas	
2	We will contribute to tackling poverty within Carmarthenshire by supporting families to claim all the financial support they are entitled.	31 March 2024	Helen Pugh / Ann Thomas	
3	We will continue to administer grants and payments on behalf of the Welsh Government & Central Government such as cost of living grant, business grants and winter fuel grants.	31 March 2024	Helen Pugh / Ann Thomas	
4	To establish rural HWB centres across the County's rural market towns that provide access to services, information, and support to rural residents (SPF - Share Prosperity Funding) (CV94) PIMS 16323	31 March 2024	Deina Hockenhill	
5	We will implement and update the Tackling Poverty Plan to respond to the current challenges faced by residents and communities. PIMS 16389	31 March 2024	Jason Jones / Gwyneth Ayers	

WBO2b		Service Priority: Housing		
Ref	Actions and Measures	Date/Target	Owner/Resp. Officer	
1	We will develop a new 10 Year strategic vision and direction for Housing PIMS 16430	31 March 2024	Jonathan Morgan	
2	Develop new investment programmes for Council House stock based on stock condition surveys and decarbonisation ambition. PIMS 16415	31 March 2024	Rachel Davies	
3	Develop a plan for alternative provision of temporary accommodation PIMS 16423	31 March 2024	Angie Bowen	
4	We will implement a new Empty Homes Plan PIMS 16424	31 March 2024	Gareth Williams	
5	We will develop a costed programme to invest and expand our in-house provision of residential care PIMS 16425	31 March 2024	Rachel Davies	
6	We will deliver additional affordable homes as part of the housing regeneration development programme (including general needs, specialist housing and those targeted at town centres and rural areas) PIMS 16427	31 March 2024	Rachel Davies	
7	We will improve turnaround times and reduce the backlog of repairs, Voids and DFGs and value for money PIMS 16432	31 March 2023	Jonathan Fearn	

WBO2c		Service Priority: Social Care	
Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
1	We will continue to monitor the number of those in hospital waiting for a package of care, to inform how we develop our Home First approach. PIMS 16360 (CV14)	N/A	Alex Williams
2	We will develop a prevention strategy for adult social care to ensure people get the right support at the right time. PIMS 16410	31 March 2024	Avril Bracey
3	We will implement a new model for learning disability day services	31 March 2024	Avril Bracey
4	We will implement service delivery changes in mental health as part of the Transforming mental health agenda PIMS 16412	31 March 2024	Avril Bracey
5	We will work with the Health Board to provide readily accessible and appropriate levels of support to all with Mental Health issues with an expansion of access and support to Children and Vulnerable Adults. PIMS 16367 (CV12)	31 March 2024	Avril Bracey

WBO 3		Enabling our communities and environment to be healthy, safe and prosperous (Prosperous Communities)	
WBO3a		Thematic Priority: Economic Recovery and Growth	
Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
A	Business		
1	We will continue to provide support to businesses through grant aid & highlighting procurement opportunities to local businesses in Carmarthenshire. PIMS 16343	March 2025	Mike Bull
2	Provide a coordinated network of business support to start up and established businesses including self-employed and micro businesses. This will include business engagement, retaining an up-to-date list of businesses in county, linking businesses with funding opportunities, provide advice and information and encouraging entrepreneurship PIMS 16342	March 2025	Mike Bull
	<i>Digital Economic Growth</i>		
3	Lead and deliver the £55 million investment in Digital Infrastructure across the Swansea Bay City Region (Carmarthenshire, Pembrokeshire, Neath Port Talbot and Swansea) PIMS 17020	March 2024	Gareth Jones
B	People		
1	The Regional Learning and Skills Partnership (RLSP) will continue to work with employers across the region to ensure that the RLSP inform Welsh Government what skills are required in the region and where WG funding needs to be channelled.	March 2025	Jane Lewis
2	Deliver the £30million Skills and Talent Programme to create a skilled workforce for the future, developing opportunities as part of the work of the Regional Learning and Skills Partnership PIMS 16488	March 2025	Jane Lewis
3	Provide support through Employability programmes, identifying key training and skills opportunities through engagement with businesses & identifying key skills required 3a27	March 2025	Jane Lewis
4	We will continue to review and monitor the delivery of the Shared Prosperity Fund, ensuring that the programme is on track PIMS 16485	March 2025	Helen Morgan

Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
C	Place		
1	In Llanelli, Carmarthen and Ammanford we will deliver the masterplan actions and continue to support and develop new initiatives and projects through direct delivery and by supporting third parties with available sources of funding. Regen. <i>PIMS 16338, 16339, 17003</i>	March 2025	Tess Bufton
2	Support the delivery of the Councils Strategic Economic Objectives by the determination of major planning applications within agreed timescales. CV61	80%	Hugh Towns
3	Adoption of the Revised Local Development Plan in accordance with the Delivery Agreement.	Dec 2024	Ian Llewelyn
4	To implement the adopted LDP and monitor its success or otherwise against its identified delivery measures ensuring policies, procedures and practices are being adhered to.	April 2024	Ian Llewelyn
5	Support the delivery of the Council's Housing Regeneration and Development Delivery Plan, supporting the delivery of over 2,000 additional homes across the County over the next 5 years, through acquiring land and buildings identified in the Draft Housing Regeneration and Development Delivery Plan, together with any other land and/or buildings that would add value to the Council's Housing and Regeneration priorities and aspirations. <i>PIMS 17011</i>	March 2025	Peter Edwards
	<u>Pentre Awel</u>		
6	To ensure that all tenanted areas at Pentre Awel (Zone 1) are fully let in advance of/ or as soon as practicable after opening.	Oct 2024	Sharon Burford
7	Deliver on the Pentre Awel Welsh Language Action Plan recognising the potentially impacts Pentre Awel could have on the Welsh Language. <i>PIMS 17029</i>	2027	Sharon Burford
8	Through Pentre Awel delivery meet the objectives set out within the City Deal business Case covering, job creation, education courses to be delivered and projected health impact. This includes creating c.1800 jobs. <i>PIMS 17019</i>	2027	Sharon Burford
9	Pentre Awel Zone 1 to include a new leisure centre and aquatics complex. <i>PIMS 16351</i>	October 2024	Sharon Burford
10	Support and encourage people to lead active and healthy lives, ensure supply chain opportunities for local businesses, and local recruitment. <i>PIMS 16994</i>	March 2024	Sharon Burford/ Mike Bull/ Rhian Phillip
11	Focus on the further development of the Foundational Economy sector within Carmarthenshire whilst supporting the principles of the Circular Economy. <i>PIMS 16487</i>	March 2024	Rhian Phillips

WBO3b		Thematic Priority: Decarbonisation & Nature Emergency	
Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
1	Develop a draft local area energy plan for Carmarthenshire. (<i>PIMS No. 16538</i>)	Apr 2024	Kendal Davies
2	Develop emissions trajectories to meet our Net Zero target (<i>PIMS No. 17105</i>)	April 2023	Kendal Davies
3	Develop Climate Change & Nature Emergency strategy to meet trajectories for service areas (<i>PIMS No. 17106</i>)	Apr 2024	Kendal Davies
4	Complete installation programme of 'Smart' and Sub-metering technology to enable live reporting of consumption and allow identification of carbon saving opportunities in of our non-domestic buildings and street lighting infrastructure (<i>PIMS No. 14812</i>)	Apr 2024	Kendal Davies

Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
5	Working with the Council's Strategic Land-use review group, identify and progress the planting of woodland on suitable sites, demonstrating the principles of responsible afforestation, and in consultation with local communities. Identify three further areas of woodland to be planted, to deliver against climate and nature emergency declared by CCC. This action is subject to grant aid being available to fund much of this work. (PIMS No. 16282)	Apr 2025	Gus Hellier
6	The development of strategic regional Eco-Park on a phased basis with focus on renewable energy production, waste management, and resource efficiency, Ultra Low Emission Vehicle charging facilities, coupled with industrial space for the manufacturing, processing and service industry base.	Mar 2025	Dan John
7	Review the current vehicle fleet strategy with a view to utilising the most suitable and low emissions vehicle technology (including electric or other power sources) over the coming years. (PIMS No. 16286)	March 2024	Antonia Jones
8	Develop a strategy to achieve Net Zero Carbon as part of property design specifications (PIMS No. 16548)	Mar 2024	Andrew Tidy
9	Develop and implement the new Flood Risk Management Plan (FRMP2) (PIMS No. 16564)	Mar 2024	Ben Kathrens

WBO3c		Thematic Priority: Welsh Language & Culture	
Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
A	Welsh Language		
1	Continue to increase and promote the use of the Welsh language within the administration of the County Council. CV90 PIMS 16303	31/03/2024	Jason Jones
2	Work with stakeholders to increase the proportion of Welsh-medium apprenticeships. CV91 PIMS 16304	31/03/2024	Paul R Thomas
3	To welcome and support the delivery of the Carmarthenshire Urdd Eisteddfod to Llandovery (CV90) PIMS 16332	30/06/2023	Deina Hockenhull
4	Deliver Welsh Government's Arfor 2 programme in Carmarthenshire and coordinate regional activity with Gwynedd, Ceredigion and Sir Fon Councils (CV42) PIMS 16350	31/03/2024	Jason Jones
5	Encourage and develop more use of Welsh in the ECS department PIMS 16388	31/03/2024	Aeron Rees
6	We will review the current Internal Use of the Welsh language policy PIMS 16408	31/03/2024	Llinos Evans
7	Strengthen monitoring, evaluation, and reporting mechanisms in respect of the Welsh Language employment standards. PIMS 16462	31/03/2024	Paul R Thomas Alex Machin
8	Provide a range of development opportunities for new and existing employees to improve their Welsh language skills. PIMS 16463	31/03/2024	Paul R Thomas Alex Machin
B	Welsh Culture		
1	We will continuously review cultural exhibits and events to ensure that they are regularly updated, timely and relevant. Take full advantage of the rich history of Carmarthenshire. (Cabinet Vision) – Archives / Museums exhibition and engagement plans in place PIMS 16362 (CV75)	31/03/2024	Jane Davies
2	We will develop Oriol Myrddin Gallery in Carmarthen as the West Wales Arts Centre PIMS 16363 (CV73)	31/03/2024	Jane Davies

Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
3	We will work with local communities to develop cultural and historical trails accessible to residents and tourists. Encourage residents to take ownership of their local areas by creating community trails based on local knowledge, and look at ways of developing trails based around the many castles and historic sites across the county PIMS 16368 (CV74)	31/03/2024	Jane Davies
4	We will develop a new Libraries strategy in line with evolving National Public Library Standards with a focus on reviewing outreach services PIMS 16440	31/03/2024	Jane Davies

WBO3d	Thematic Priority: Community Safety, Resilience and Cohesion
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Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
1	We will develop a three-year community cohesion plan for the region PIMS 16429	31 March 2024	Kay Howells
2	We will work with Dyfed Powys Police to support delivery of the Intact Serious Violence & Organised Crime Strategy PIMS 16642	31 March 2024	Jason Jones/ Kate Harrop
3	Address the recommendations of the Audit Wales National Report: Together We Can – Community resilience and self-reliance (January 2023) PIMS 17141, 17142	March 2024	Gwyneth Ayers
4	We will deliver a new risk-based Food Hygiene and Food Standards Programme for 23/24 PIMS 16781	March 2024	Sue Watts

WBO3e	Service Priority: Leisure & Tourism
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Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
1	We will develop a sport for all approach to support a broad range of participation in sports, from beginners to elite - working to support all Community Sports Clubs to become self-sustaining with development support. PIMS 16361 (CV77)	31 March 2024	Carl Daniels
2	We will complete a feasibility study for a Skateboard Park and further develop the BMX Pump track in Pembrey. PIMS 16364 (CV70)	31 March 2024	Richard Stradling
3	We will assess the need and produce a strategy for all weather pitches across the county. PIMS 16366 (CV72)	31 March 2024	Carl Daniels
4	A new Outdoor Education offer for the County - develop a new model for a County-wide residential and non-residential offer PIMS 15073	31 March 2024	Ian Jones
5	We will expand the Health and Well Being Referral programme. PIMS 16439	31 March 2024	Carl Daniels
6	We will deliver a new 3G sports pitch at Ammanford. PIMS 16365 (CV69)	31 March 2024	Carl Daniels

WBO3f		Service Priority: Waste		
Ref	Actions and Measures	Date/Target	Owner/Resp. Officer	
1	Improve the way we manage waste in Carmarthenshire, increasing the waste reused, recycled or composted. Delivering against national beyond recycling strategy. (PIMS No. 16562)	March 2024	Geinor Lewis	
2	Utilise a phased approach for the implementation of a new kerbside waste collection system in 2024/25, that is compliant with Welsh Governments' Blueprint collection methodology. This will mean that households will receive a weekly recycling, food and glass collection services from 24/25. Vision 48 (PIMS No. 16297)	March 2025	Yana Thomas	
3	Support and develop local volunteer activity with Keep Wales Tidy to help empower communities across Wales to tackle poor local environment quality issues in their area (=PIMS No. 16567)	March 2024	Geinor Lewis	
4	Deliver the recommendations of the fly tipping task and finish group (PIMS No. 16898)	March 2024	Dan John	

WBO3g		Service Priority: Highways & Transport		
Ref	Actions and Measures	Date/Target	Owner/Resp. Officer	
A				
1	Develop the Regional Transport Plan to inform the development of a sustainable, low carbon transport system that supports economic growth within the County (PIMS No. 16885)	31/03/2024	Simon Charles	
2	Engage with and lobby Welsh Government on their commitment to construct a bypass for Llandeilo. CV59 (PIMS No. 16290)	31/03/2024	Steve Pilliner	
3	Lobby Welsh Government to reopen the Amman Valley railway line to passengers as part of the Swansea Bay Metro. CV40 (PIMS No. 16292)	31/03/2024	Simon Charles	
4	Develop Community Transport Strategy to enable access to essential services from rural communities. CV51 (PIMS No. 16288)	31/03/2024	D Alwyn Evans	
5	Review the current vehicle fleet strategy with a view to utilising the most suitable and low emissions vehicle technology (including electric or other power sources) over the coming years. CV49 (PIMS No. 16286)	31/03/2024	Antonia Jones	

WBO 4		To further modernise and develop as a resilient and efficient Council (Our Council)		
Organisational Transformation				
Ref	Actions and Measures	Date/Target	Owner/Resp. Officer	
1	Develop and implement a Transformation Delivery Programme for 2023/24 PIMS 16465	31/03/2024	Jon Owen	

5	Core Business Enablers		
5a	Information and Communication Technology (ICT)		
Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
1	Continue to embrace and promote agile working, hybrid meetings and new ways of working across the organisation. V108 PIMS 16313	31/03/2024	Jon Owen
2	Further increase our use of the latest digital technology to further transform the services delivered by the Council. V110 PIMS 17092	31/03/2024	Julian Williams
3	We will in line with our Digital Transformation Strategy 2021-2024, continue to engage, prioritise and implement department needs to allow them to deliver effective services. V110 PIMS 17093	31/03/2024	Julian Williams
4	We will ensure a robust approach to Cyber security and sustainable solutions are implemented for Information Governance. PIMS 17102	31/03/2024	John Williams
5	We will fulfil our statutory obligation under the Data Protection Act and ensure we are up to date with revisions in law being introduced in the UK. PIMS 16494	31/03/2024	John Tillman

5b	Marketing & Media including customer services		
Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
1	To develop a Corporate Communications Plan that will incorporate internal communications, engagement, digital, advertising, and customer services. PIMS 16422	31/03/24	Deina Hockenull
2	Develop solutions to communicate effectively with all staff including frontline staff and ensure corporate brand is consistent across all services reflecting the use of the intranet and readership of staff newsletters etc (cv103) PIMS 16334	31/03/24	Rhiannon Evans
3	To continue to advise and support services in making better use of technology and managing digital content to deliver a better experience for customers.(cv110) PIMS 16336	31/03/24	Lowri Jones
4	Work with and support web editors within services to improve web content to deliver smarter, efficient service processes, to deliver a better experience for customers. (cv110) PIMS 16336	31/03/24	Lowri Jones
5	To introduce the Corporate Customer charter PIMS 17288	31/03/24	Deina Hockenull

5c	Legal		
Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
1	To develop a set of key performance indicators for the Legal Services and Land Charges service. PIMS 16525	Mar 2023	Robert Edgecombe
2	To collaborate with HM Land Registry (HMLR) so as to enable HMLR to become the registering authority for Local Land Charges for the County of Carmarthenshire in accordance with the provisions of Schedule 5 of the Infrastructure Act 2015. PIMS 16526	Timeline to be prescribed by HMLR	Robert Edgecombe

5d		Planning		
Ref	Actions and Measures	Date/Target	Owner/Resp. Officer	
1	Percentage of all applications determined within time periods required – <i>PAM/0018</i>	85%	Hugh Towns	
2	Adoption of the Revised Local Development Plan in accordance with the Delivery Agreement. (<i>PIMS No. 15674</i>)	Apr 2024	Ian Llewelyn	

5e		Finance		
Ref	Actions and Measures	Date/Target	Owner/Resp. Officer	
1	We will ensure an unqualified audit of the final accounts.	31.03.24	Randal Hemingway	
2	Ensure the Council manages its budgets effectively and prudently.	31.03.24	Randal Hemingway	
3	Use of the Council's reserves to invest in the County and support future development.	31.03.24	Randal Hemingway	
4	We will provide significant financial support and advice to the Swansea Bay City Region.	31.03.24	Randal Hemingway	
5	To lead and advise on the key financial considerations on the delivery of major corporate projects such as the Pentre Awel Project <i>PIMS 16945</i>	31.03.24	Owen Bowen	
6	The % of undisputed invoices which were paid in 30 days (<i>CFH/006</i>)	95%	Randal Hemingway/ Kevin Gerard	

5f		Procurement		
Ref	Actions and Measures	Date/Target	Owner/Resp. Officer	
1	We will work with departments to deliver compliant tender exercises through the implementation of a category management approach	31.03.24	Helen Pugh/Clare Jones	
2	We will continue to provide a significant procurement support and advice to the Swansea Bay City Region Carmarthenshire led projects	31.03.24	Helen Pugh/Clare Jones	
3	We will monitor effective Contract management throughout the Authority	31.03.24	Helen Pugh/Clare Jones	
4	We will continue to develop our approach to spend analysis	31.03.24	Helen Pugh/Clare Jones	
5	Number of weeks training recruitment delivered to people through Community Benefits in the 21 st Century School Programme, Housing and Regeneration projects (<i>CP/001</i>)	3229	Helen Pugh/Clare Jones	
6	The number of jobs created through Community Benefits in our construction projects (21 st century school programme, housing, and regeneration projects) (<i>CP/002</i>)	60	Helen Pugh/Clare Jones	
7	The number of STEM pupil engagements (Science, Technology, Engineering & Maths) through Community Benefits in our construction projects (21 st Century School programme, Housing & Regeneration projects) (<i>CP/003</i>)	1622	Helen Pugh/Clare Jones	

5g		Internal Audit		
Ref	Actions and Measures	Date/Target	Owner/Resp. Officer	
1	To provide independent assurance on the effective operation of the organisation's risk management, governance, and internal control processes	31.03.24	Helen Pugh/Caroline Powell	
2	Evaluating controls and assisting management in the improvement of internal controls	31.03.24	Helen Pugh/Caroline Powell	
3	Actual Achievement against Annual Audit Plan (6.4.1.3)	90	Helen Pugh/Caroline Powell	
4	% Of draft reports issued within 10 working days of the fieldwork completion date (IA/001)	80	Helen Pugh/Caroline Powell	
5	% Of management responses received within 15 working days of the draft report being issued (IA/002)	80	Helen Pugh/Caroline Powell	
6	% Of final reports issued within 10 working days of management responses being received (IA/003)	80	Helen Pugh/Caroline Powell	

5h		People Management		
Ref	Actions and Measures	Date/Target	Owner/Resp. Officer	
1	Further develop existing reward and recognition frameworks that value innovation and creativity PIMS 17289	Sept 2024	Alex Machin	
2	Further develop a framework for the Council's Leadership and Management framework to support the workforce to transform and deliver. PIMS 16470	March 2024	Dirk Neuman	
3	In conjunction with Marketing & Media, further improve internal communications by developing a new Internal Communications Strategy PIMS 16473	March 2024	Cheryl Reynolds	
4	Fully implement the new Learning Management System to support the provision of targeted Learning & Development interventions that support the strategic aims of the organisation while streamlining processes. PIMS 16471	Sept 2023	Tony Belton	
5	Develop and implement a health & well-being plan and programme to support the health & well-being of all our staff PIMS 16475	March 2024	Heidi Font	
6	Measure: The number of working days lost to sickness absence per employee. EOY 22/23 Result = 11.6 days	Target 9.6 days	Heidi Font	
7	Work to position our recruitment competitively and work towards continuously improving recruitment levels across the organisation. Seeking to understand the steps needed to become the employer of choice in West Wales (CV103) PIMS 16358 Transformation Strategy - Create a strategy to attract, recruit and retain talent.	June 2023	Lindsey Evans (Future Leader)	
8	Develop a comprehensive Workforce Data Framework and ongoing monitoring and review mechanisms at a corporate level. (Audit Wales Springing Forward – workforce Management Recommendation). PIMS 17095	June 2023	Alison Wood / Gwyneth Ayers (Future Leader)	
9	Support services to ensure the management of all Health & Safety risks across the authority. PIMS 16474	March 2024	Heidi Font	
10	Consider the short and long-term capacity of our workforce to deliver the current administration's vision. (CV105) PIMS 16357	March 2024	Alison Wood / Ann Clarke	

Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
11	Address the findings of the annual employee engagement survey and repeat the survey on an annual basis. PIMS 16472	Sept 2023	Cheryl Reynolds
12	We will work with Colleagues from other Divisions e.g., Procurement, to work with Welsh Government, Public Service partners and Trade Unions in further progressing the Real Living Wage agenda. (CV 109) PIMS 16353	March 2024	Alison Wood
13	Strengthen monitoring, evaluation, and reporting mechanisms in respect of the Welsh Language employment standards PIMS 16462	March 2024	Alison Wood / Alex Machin
14	Review employment safeguarding framework and develop a development programme for recruiting managers. PIMS 16464	Sept 2023	Alison Wood / Alex Machin
15	To work with groups to promote the council as an employer across all communities including within the Black, Asian and Minority Ethnic community. CV 99 PIMS 16305	Ongoing	Alison Wood / Alex Machin
16	Develop & implement a Transformation Delivery Programme for 2023/24. PIMS 16465	Mar 24	Jon Owen
17	Continue to embrace and promote agile working, hybrid meetings and new ways of working across the organisation. (CV108) PIMS 16355	March 2024	Jon Owen
18	Develop and implement a new Learning & Development Policy PIMS 16479	Sept 23	Alex Machin

5i		Democratic Services	
Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
1	To develop and update the Member Development Programme with colleagues in Learning and Development PIMS 16528	Ongoing	Gaynor Morgan
2	In line with the current review of the member enquiry process to feed in and work with IT, Customer Service etc in bringing about improvements to the existing Councillors enquiry process in order to continue to administer enquiries on behalf of elected members and to support them in their day to day constituency work. PIMS 16529	Ongoing	Gaynor Morgan

5j		Policy & Performance	
Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
A	Corporate Policy		
1	We will continue to work with and provide ongoing support to departments to ensure compliance with the Council Complaints Policy, including developing guidance on undertaking Stage 2 Investigations PIMS 16679	31/03/2024	Kate Harrop
2	We will improve the use and monitoring of complaints information and intelligence in order to support learning and service improvement PIMS 16683	31/03/2024	Kate Harrop
3	We will prepare an annual report on complaints and compliments received by the Council PIMS 16684	31/09/2023	Kate Harrop
4	To increase understanding and response to the Armed Forces Covenant across the Council and with external stakeholders PIMS 17059	31/03/2024	Hayley Edwards

Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
5	We will publish an annual report on the implementation of the Strategic Equalities Plan for the period 2022/23 PIMS 16682	31/10/2023	Llinos Evans
6	We will work towards the World Health Organisation Age-friendly Communities Framework, by completing the application process and mapping of local evidence PIMS 16497	31/03/2024	Llinos Evans
7	We will ensure that the Council facilitates an on-going discussion with interested parties and stakeholders to ensure delivery and further development of the Council's rural affairs strategy, working in a multi-agency and multi-sector way. MFR-54 PIMS 16418	31/03/2024	Gwyneth Ayers
B	Performance Management		
1	The Council should explore the options available to share performance information in a more transparent and easily accessible way. This extends to sharing with residents (where possible) how and why financial resources are spent and invested where they are. (From Residents Survey 2022) PIMS 16495	30/09/2023	Robert James
2	Develop and improve the way in which performance information is shared with businesses and ensure that businesses are aware of the way decisions are made and the rationale behind these decisions. This will become increasingly important given the financial challenges facing the public sector. (From Business Survey 2022) PIMS 16675	30/09/2023	Robert James
3	To embed the governance arrangements around the New corporate strategy and Well-being objectives 2022-27 PIMS 16671	31/03/2024	Robert James
4	We will ensure the Council fully embeds the requirements relating to performance and governance of the Local Government and Elections Act and align them to our current duties relating to the Well-being of Future Generations Act PIMS 16673	31/03/2024	Gwyneth Ayers
5	To work with Marketing and Media to ensure alignment of the Council's Communication Plan with the new Corporate Strategy and Well-being Objectives PIMS 16669	31/07/2023	Robert James
6	We will ensure that Corporate Performance Management and Internal Audit work together, to ensure that the Annual Governance Statement plays its part in the Overall Council's Self-Assessment PIMS 16670	31/07/23	Robert James
7	Support the improvement of communication and involvement with staff on Council performance management information. (From Staff Survey 2022) PIMS 16676	30/09/2023	Robert James
8	We will continue to enhance the use of information and intelligence from a range of sources to inform quarterly Performance Management Monitoring Reports PIMS 16680	31/03/2024	Gwyneth Ayers
9	To liaise with Audit Wales and other regulatory bodies on their local and national audit programmes PIMS 16681	31/03/2024	Gwyneth Ayers
10	To develop a toolkit to promote the Sustainability Principle and the 5 Ways of Working. PIMS 16690	30/09/2023	Robert James
11	To make arrangements for the Panel Assessment (required under the Local Government & Elections Act), appointed by the council to undertake an assessment of the extent to which the council is meeting its performance requirements, and to respond to the panels assessment report. PIMS 16693	31/03/2024	Gwyneth Ayers

Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
C	Data Insight		
1	To iteratively develop a comprehensive and balanced set of performance measures, indicators and information across all services supporting the Transformation - Service Design and Improvement Workstream PIMS 16646	31/03/2024	Rachel Clegg
2	We will work with other Council services to further develop the Council's involvement & use of data gathered as part of a Council wide involvement, participation, & consultation framework. (PIMS 12435) (WAO Regulatory Recommendation 'Use of Data')	31/03/2024	Llinos Evans
3	Data Insight Team to support in the development and analysis of consultation activity arising from the Local Government and Elections Act (specifically with residents, businesses, trade unions and staff). PIMS 16674	31/03/2024	Rachel Clegg
4	To continue to develop the Corporate Data Suite to support the Corporate Strategy for 2022-2027 and key policy areas PIMS 16687	31/03/2024	Rachel Clegg
D	Partnership working		
1	We will implement the Public Services Boards (PSBs) Well-being Plan (2023-28) developing a new delivery framework to ensure progress on the well-being objectives and steps PIMS 16496	31/03/2024	Kate Harrop

5k		Electoral Services & Civil Registration	
Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
1	Staff at all levels should be challenged to add more value to the organisation and in turn should be supported to fulfil this role. The Council should be confident that the service is robust enough to continue to deliver high quality elections and a registration service even if there were changes to key personnel PIMS 16452	Apr25	Amanda Edwards
2	Customer involvement in developing the future of the service (Registrars) by consulting customers in order to appraise future options to ensure they meet future customers' needs and wants PIMS 16459	Sept23	Andrea Rowlands

5l		Estates & Asset Management	
Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
1	A new Rural Estate Plan will be drafted over the next 12 months to highlight the extent and performance of the current portfolio, together with the key issues and future strategy of the Estate to enable the Council to maximise the opportunities available to support its well-being objectives PIMS 17290	21/03/24	Stephen Morgan

5m		Risk Management	
Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
1	We will address the recommendation or proposals for improvement arising from the Wales Audit Office review of Risk Management arrangements	31.03.24	Helen Pugh/Suzanne Wride
2	We will maintain an effective insurance programme and manage claims in a timely manner	31.03.24	Helen Pugh/Suzanne Wride

Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
3	% of motor vehicle incidents reported to Risk Management within 5 working days (RM/001)	40	Helen Pugh/Suzanne Wride
4	% of departmental reports returned to Risk Management within 15 days from request (RM/002)	50	Helen Pugh/Suzanne Wride
5	% of motor claims reports provided by risk management within 10 working days (RM/003)	80	Helen Pugh/Suzanne Wride
6	% of liability claims reports provided by risk management to insurers within 20 working days (RM/004)	80	Helen Pugh/Suzanne Wride

5n		Business Support	
Ref	Actions and Measures	Date/Target	Owner/Resp. Officer
1	Produce a forward work programme for Corporate Management Team (CMT). PIMS 16448	31/03/24	Nicola Evans
2	Ensure all CMT actions are followed up. PIMS 16449	31/03/24	Nicola Evans

Population Indicators and Performance Measures - Annual Report 2022/23

This table shows the overarching indicators and measures for each Well-being Objective and Thematic Priority. It provides a visual representation of performance direction (compared with the previous available data) and comparative ranked position with the other local authorities in Wales (where possible). It should be viewed as a summary, complemented by the further in-depth analysis and context provided in the main body of the report.

		Has our result improved year on year			22 nd	21 st	20 th	19 th	18 th	17 th	16 th	15 th	14 th	13 th	12 th	11 th	10 th	9 th	8 th	7 th	6 th	5 th	4 th	3 rd	2 nd	1 st				
		Previous result	Most Current Result	Improved ↑ Standstill ↔ Declined ↓	Worst results											Best Results														
					Arrows start from previous position											to our most current position														
Well-being Objective 1 - Start Well																														
1	Children living in Poverty	31.3%	34.6%	↓	36.3%																						27.0%			
2	Children aged 4-5 years overweight or obese (Child Measurement Programme NHS)	30.4%	31.4%	↓	31.4%																						21.1%			
3	Children on the Child Protection Register (per 10,000 population)	21	27	↓	89																		Same				22			
WBO1a - Thematic Priority: Healthy Lives - Prevention/early intervention																														
4	Number of children looked after by local authorities at 31 March	165	190	↓	1,040	Comparable data is for the previous year																								100
5	Number of children looked after in foster placements at 31 March	125	145	↓	635																						70			
6	Number of Referrals of Children and Young people attending counselling	1053	1497	↓	1,497																						198			
7	Live single births with a birth weight of under 2,500g	4.9%	4.9%	↔	8.5%																						3.3%			
Well-being Objective 2 - Live & Age Well																														
8	Healthy Life Expectancy (HLE) at Birth - Male	60.4	59.7	↓	55.6																						68.7			
9	Healthy Life Expectancy (HLE) at Birth - Female	61.1	61.8	↑	55.3																						69.3			
10	% of People Living in Material Deprivation	12.0%	16.7%	↓	21.5%																						8.4%			
11	Adult Mental Well-being Score Average Total Score out of a possible 70	48.8	48.3	↓	45.7																						49.6			
12	Adults who have 2 or more healthy lifestyle behaviours	92.4%	92.5%	↑	86.1%																						95.7%			

				Has our result improved year on year																							
				22 nd	21 st	20 th	19 th	18 th	17 th	16 th	15 th	14 th	13 th	12 th	11 th	10 th	9 th	8 th	7 th	6 th	5 th	4 th	3 rd	2 nd	1 st		
				Worst results											Best Results												
Previous result		Most Current Result		Improved ↑		Standstill ↔		Declined ↓		Arrows start from previous position											● ● to our most current position						
WBO2a - Thematic Priority: Tackling Poverty																											
13	Households Living in Poverty	35.6%	34.5%	↑	43.1%																						23.5%
14	Median Weekly Pay (Full Time Workers)	£573.70	623.4	↑	£538.8																						£714.8
15	Housing Affordability Ratio	5.74	5.61	↑	9.47																						4.38
16	Poverty is a problem in my area - Residents Consultation - Average Index Score (AIS)	0.23	TBC		No comparable data available																						
Well-being Objective 3 - Prosperous Communities																											
17	Gross Disposable Household Income (GDHI)	£17,164	£17,349	↑	£14,478																						£22,321
18	Number of people killed and seriously injured on the roads	81	83	↓	128	Same																					8
19	Levels of nitrogen dioxide (NO2) pollution in the air	5.9	4.2	↑	12.1																						2.5
20	Crime rates	15,914	16,381	↓	No comparable data available																						
WBO3a - Thematic Priority: Economic Recovery and Growth																											
21	Employment	68.7%	72.3%	↑	69.6%																						79.1%
22	Unemployment	3.7%	2.2%	↑	5.4%																						Below 2.2
23	Highest Level of Qualification - Level 4 or above	37.6%	40.0%	↑	24.3%																						61.3%
24	No qualifications	7.7%	7.0%	↑	15.5%																						3.3%
25	% of people claiming unemployment related benefits for over 12 months	0.2%	0.1%	↑	0.2%																						0.0%
26	Business births	720	820	↑	215																						2350
27	Business Deaths	500	670	↓	1,510																						185
28	Businesses are supported within the local area – Business Consultation - Average Index Score (AIS)	-0.1	TBC		No comparable data available																						
29	Local people/businesses are well supported to take advantage of local opportunities - Residents/Business Consultations - Average Index Score (AIS)	-0.05	TBC		No comparable data available																						



		Has our result improved year on year			22 nd	21 st	20 th	19 th	18 th	17 th	16 th	15 th	14 th	13 th	12 th	11 th	10 th	9 th	8 th	7 th	6 th	5 th	4 th	3 rd	2 nd	1 st	
		Previous result	Most Current Result	Improved ↑ Standstill ↔ Declined ↓	Worst results											Best Results											
					Arrows start from previous position											● ● to our most current position											
WBO3b - Thematic Priority: Decarbonisation and Nature Emergency																											
30	Capacity of Renewable Energy Equipment Installed (MW)	316 MW	321 MW	↑	19																				Same		409
31	No. of Properties (Homes & Businesses) at risk of Flooding	Not comparable	15,198	Not comparable	41,046																						2,818
32	The Climate Emergency is Being Addressed Locally - Residents Consultation - Average Index Score (AIS)	-0.1	TBC		No comparable data available																						
WBO3c - Thematic Priority: Welsh Language and Culture																											
33	No. of People that Can Speak Welsh	43.9%	39.9%	↓	6.2%																				Same		64.4%
34	Number of those aged 3-15 that can speak Welsh	15,514	15,004	↓	1,766																						Same
35	% of people (16+) attending or participating in arts, culture or heritage activities at least three times per year	64.2%	56.0%	↓	46.0%			Same																			77.6%
36	It's important that the Welsh language is promoted and protected - Residents Consultation - Average Index Score (AIS)	0.69	TBC		No comparable data available																						
WBO3d - Thematic Priority: Community Safety, Resilience, and Cohesion																											
37	I like living in Carmarthenshire – Residents Consultation - Average Index Score (AIS)	1.32	TBC		No comparable data available																						
38	I feel that I can live the life I want to live without the fear of judgment or prejudice - Residents Consultation - Average Index Score (AIS)	0.71	TBC		No comparable data available																						
39	I feel safe in my community - Residents Consultation - Average Index Score (AIS)	0.78	TBC		No comparable data available																						

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CABINET

16 OCTOBER 2023

OMBUDSMAN'S ANNUAL LETTER 2022/2023 CARMARTHENSHIRE COUNTY COUNCIL

Purpose:

to receive the Public Services for Wales Annual Letter 2022/23 (the Letter)

Recommendations / key decisions required:

To receive the Letter and to assess performance and consider any actions thereupon.

Reasons:

Each year the Public Services Ombudsman for Wales (**PSOW**) provides every Welsh Local Authority with a letter in the form of a fact sheet and accompanying data. It is provided to assist in understanding performance.

Cabinet Decision Required YES

Council Decision Required NO

CABINET MEMBER PORTFOLIO HOLDER:- Y Cynghorydd/Councillor Darren Price

Directorate:

Name of Head of Service:
Linda Rees Jones

Report Author: Nigel J Evans:

Designations:

Head of Administration
and Law

Tel: 01267 224694

Email addresses:
NEvans@carmarthenshire.gov.uk:

**EXECUTIVE SUMMARY
CABINET
16 OCTOBER 2023**

**OMBUDSMAN'S ANNUAL LETTER 2022/2023
CARMARTHENSHIRE COUNTY COUNCIL**

- 1. Annually, the PSOW provides to each County Council a letter in the form of a factsheet with accompanying data. It is provided to assist in understanding performance.**
- 2. This year's Letter is attached to this summary. Selected items include:**
 - The number of new cases the PSOW received relating to local authorities reduced when compared with last year;
 - There has also been a fewer number of Code of Conduct complaints nationally overall when compared with last year. In addition, there has been a reduction in the number referred to either the Adjudication Panel for Wales, or local standards committees;
 - Under the new 2019 Act powers, the Ombudsman began work on her second wider "Own Initiative" investigation looking at carers assessments within local authorities. The four local councils where that work is taking place are Caerphilly, Ceredigion, Flintshire and Neath and Port Talbot. The findings will be shared by the PSOW when available;
 - Also under the new powers, the Complaints Standards team (CSA) have continued to work with public bodies, with more than 50 public bodies (including this Authority) operating the PSOW model complaints policy;
 - In terms of Carmarthenshire (CCC) specifically, the PSOW received 53 complaints directly to her office against the Council. See Appendix A of the Letter. This is a small reduction over last year (-2%). In terms of population the number of complaints equated to 0.28 complaints per 1000 residents, against an average for Wales of 0.33 (CCC being the fourth most populous county in Wales). Last year the figure of complaints for Carmarthenshire was 54, which equated to 0.29 against an average of 0.36. Also in terms of CCC, the Letter mentions that of the overall complaints received by CCC in 22/23, 4% of those ended up with the PSOW;
 - Appendix B shows how CCC complaints are broken down into subject area. Nationally and traditionally Housing, complaints handling and Planning generate the largest proportion of complaints. The classification of subject area in the appendix to the Letter does not reflect service structures throughout CCC. Subject areas may therefore contain individual cases that CCC would categorise to a different area of service. For instance, in terms of "Housing" both Housing and Housing Property (whilst separate services) are brought together under the umbrella of "Housing" for the PSOW's data purposes;
 - Appendix C shows that there were no reports issued against CCC, either upheld or not upheld. There were also no Public or Special Interest reports. It is also seen that nearly half the cases closed by the PSOW were classified as "premature". This means the Ombudsman felt that CCC had not had an opportunity to investigate the complaint itself. Those premature cases were referred back by the PSOW into CCC's corporate or statutory complaints procedures;
 - Appendix D shows to what extent the Ombudsman intervened in cases. These are cases that are settled or resolved early. For Carmarthenshire the rate of interventions decreased when compared with last year. It equated to 12% of Carmarthenshire's cases with the national average being 13%. This is in comparison with 14% of cases last year with a national average also being 14%;
 - Code of Conduct figures for CCC at Appendices E and F, show there were two referrals to the Standards Committee.

DETAILED REPORT ATTACHED? YES – the PSOW's Annual Letter 2022/23

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report:

Signed: Linda Rees Jones Head of Administration and Law

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
NONE	YES	NONE	NONE	NONE	NONE	NONE

1. Legal - the PSOW Annual Letter asks that the annual letter is presented in order for an understanding of performance. The Letter is attached to this report.

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below. Consultation 1-5 not applicable.

Signed; Linda Rees-Jones, Head of Administration and Law

Consultations 1 – 5 not applicable.

1.Scrutiny Committee

2.Local Member(s)

3.Community / Town Council

4.Relevant Partners

5.Staff Side Representatives and other Organisations

**CABINET MEMBER PORTFOLIO
HOLDER AWARE/CONSULTED**

YES

**Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:**


THESE ARE DETAILED BELOW

Title of Document	File Ref No.	Locations that the papers are available for public inspection
The PSOW's Annual Letter 2022/23	CCOM-1055	<p>https://www.ombudsman.wales/wp-content/uploads/2023/08/Carmarthenshire-ENG-22-23-Annual-Letter.pdf</p> <p>http://www.ombwdsmon.cymru/wp-content/uploads/sites/2/2023/08/Carmarthenshire-CYM-22-23-Annual-Letter.pdf</p>
The PSOW's Annual report 2022/23	CCOM-1055	<p>https://www.ombudsman.wales/wp-content/uploads/2023/08/Annual-Report-and-Accounts-2022-23-19-07-2023-Auditor-signed.pdf</p> <p>https://www.ombudsman.wales/wp-content/uploads/2023/08/Annual-Report-and-Accounts-2022-23-EXECUTIVE-SUMMARY.pdf</p> <p>http://www.ombwdsmon.cymru/wp-content/uploads/sites/2/2023/08/Adroddiad-a-Chyfrifon-Blynyddol-2022-23-19-07-2023-gyda-llofnod.pdf</p> <p>http://www.ombwdsmon.cymru/wp-content/uploads/sites/2/2023/08/Adroddiad-a-Chyfrifon-Blynyddol-2022-23-CRYNODEB-GWEITHREDOL.pdf</p>




**Ombwdsmon
Ombudsman**
Cymru • Wales

Ask for: Communications

 01656 641150

Date: 17 August 2023

 Communications
@ombudsman.wales

Cllr. Darren Price
Carmarthenshire County Council
By Email only: leader@carmarthenshire.gov.uk

Annual Letter 2022/23

Dear Councillor Price

I am pleased to provide you with the Annual letter (2022/23) for Carmarthenshire County Council which deals with complaints relating to maladministration and service failure, complaints relating to alleged breaches of the Code of Conduct for Councillors and the actions being taken to improve public services.

This letter coincides with my Annual Report – “[A year of change – a year of challenge](#)” – a sentiment which will no doubt resonate with public bodies across Wales. My office has seen another increase in the number of people asking for our help – up 3% overall compared to the previous year, and my office now receives double the number of cases we received a decade ago.

In the last year, I have met with public bodies across Wales – speaking about our casework, our recommendations, and our proactive powers. The current climate will continue to provide challenges for public services, but I am grateful for the positive and productive way in which local authorities continue to engage with my office.

1,020 complaints were referred to us regarding local authorities last year - a reduction of 11% compared to the previous year. During this period, we intervened in (upheld, settled or resolved at an early stage) 13% of local authority complaints.

We received fewer Code of Conduct complaints in 22/23 compared to the previous year, relating to both Principal Councils and Town and Community Councils. My role is such that I do not make final findings about breaches of the Code of Conduct. Instead, where investigations find the most serious concerns, these are referred to the Standards Committee of the relevant local authority, or the

ombwdsmon.cymru
holwch@ombwdsmon.cymru
0300 790 0203
1 Ffordd yr Hen Gae, CF 35 5LJ
Rydym yn hapus i dderbyn ac
ymateb i ohebiaeth yn y Gymraeg.

ombudsman.wales
ask@ombudsman.wales
0300 790 0203
1 Ffordd yr Hen Gae, CF 35 5LJ
We are happy to accept and respond
to correspondence in Welsh.

Adjudication Panel for Wales. In 2022/23, the Ombudsman made 12 such referrals – a welcome reduction from 20 last year.

Supporting improvement of public services

Despite the challenges of last year, we have pushed forward with our proactive improvement work and launched a new Service Quality process to ensure we deliver the standards we expect.

Last year, we began work on our second wider Own Initiative investigation – this time looking into carers assessments within local authorities. This investigation will take place throughout the coming year, and we look forward to sharing our findings with all local authorities – not just those involved in the investigation.

The Complaints Standards Authority (CSA) continued its work with public bodies in Wales last year, with more than 50 public bodies now operating our model policy. We've also now provided more than 400 training sessions since we started, with local authorities, in September 2020.

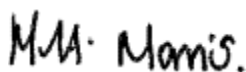
We continued our work to publish complaints statistics into a second year, with data now published twice a year. This data allows us to see information with greater context – for example, last year 4% of Carmarthenshire County Council's complaints were referred to PSOW.

I would encourage Carmarthenshire County Council, and specifically your Audit and Governance Committee, to use this data to better understand your performance on complaints and consider how well good complaints handling is embedded throughout the Authority.

Further to this letter can I ask that your Council takes the following actions:

- Present my Annual Letter to the Cabinet and to the Governance and Audit Committee at the next available opportunity and notify me of when these meetings will take place.
- Continue to engage with our Complaints Standards work, accessing training for your staff, fully implementing the model policy, and providing accurate and timely complaints data.
- Inform me of the outcome of the Council's considerations and proposed actions on the above matters at the earliest opportunity.

Yours sincerely,



Michelle Morris
Public Services Ombudsman

cc. Wendy Walters, Chief Executive, Carmarthenshire County Council.
By Email only: chiefexecutive@carmarthenshire.gov.uk



Factsheet

Appendix A - Complaints Received

Local Authority	Complaints Received	Received per 1000 residents
Blaenau Gwent County Borough Council	16	0.24
Bridgend County Borough Council	55	0.38
Caerphilly County Borough Council	49	0.28
Cardiff Council*	142	0.39
Carmarthenshire County Council	53	0.28
Ceredigion County Council	35	0.49
Conwy County Borough Council	31	0.27
Denbighshire County Council	32	0.33
Flintshire County Council	65	0.42
Cyngor Gwynedd	36	0.31
Isle of Anglesey County Council	25	0.36
Merthyr Tydfil County Borough Council	17	0.29
Monmouthshire County Council	23	0.25
Neath Port Talbot Council	39	0.27
Newport City Council	42	0.26
Pembrokeshire County Council	44	0.36
Powys County Council	38	0.29
Rhondda Cynon Taf County Borough Council**	54	0.23
Swansea Council	94	0.39
Torfaen County Borough Council	16	0.17
Vale of Glamorgan Council	49	0.37
Wrexham County Borough Council	65	0.48
Total	1020	0.33
* inc 9 Rent Smart Wales		
** inc 2 South Wales Parking Group		



Appendix B - Received by Subject

Carmarthenshire County Council	Complaints Received	% share
Adult Social Services	4	8%
Benefits Administration	1	2%
Children's Social Services	1	2%
Community Facilities, Recreation and Leisure	1	2%
Complaints Handling	12	23%
Covid19	0	0%
Education	1	2%
Environment and Environmental Health	4	8%
Finance and Taxation	2	4%
Housing	18	34%
Licensing	0	0%
Planning and Building Control	7	13%
Roads and Transport	1	2%
Various Other	1	2%
Total	53	



Appendix C - Complaint Outcomes
(* denotes intervention)

Carmarthenshire County Council		% Share
Out of Jurisdiction	6	10%
Premature	27	45%
Other cases closed after initial consideration	20	33%
Early Resolution/ voluntary settlement*	7	12%
Discontinued	0	0%
Other Reports - Not Upheld	0	0%
Other Reports Upheld*	0	0%
Public Interest Reports*	0	0%
Special Interest Reports*	0	0%
Total	60	



Appendix D - Cases with PSOW Intervention

	No. of interventions	No. of closures	% of interventions
Blaenau Gwent County Borough Council	0	16	0%
Bridgend County Borough Council	5	57	9%
Caerphilly County Borough Council	6	52	12%
Cardiff Council	25	145	17%
Cardiff Council - Rent Smart Wales	1	9	11%
Carmarthenshire County Council	7	60	12%
Ceredigion County Council	13	44	30%
Conwy County Borough Council	5	35	14%
Denbighshire County Council	2	33	6%
Flintshire County Council	5	70	7%
Cyngor Gwynedd	5	33	15%
Isle of Anglesey County Council	5	25	20%
Merthyr Tydfil County Borough Council	1	18	6%
Monmouthshire County Council	1	22	5%
Neath Port Talbot Council	7	38	18%
Newport City Council	8	48	17%
Pembrokeshire County Council	3	45	7%
Powys County Council	8	44	18%
Rhondda Cynon Taf County Borough Council	2	54	4%
Rhondda Cynon Taf County Borough Council - South Wales Parking Group	0	2	0%
Swansea Council	10	99	10%
Torfaen County Borough Council	1	17	6%
Vale of Glamorgan Council	15	53	28%
Wrexham County Borough Council	6	67	9%
Total	141	1086	13%



Appendix E - Code of Conduct Complaints

		Carmarthenshire County Council
Investigations	Decision not to investigate	1
	Discontinued	10
	No evidence of breach	0
	No action necessary	0
	Refer to Adjudication Panel	0
	Refer to Standards Committee	0
	Total	11



Appendix F - Town/Community Council Code of Complaints

Town/Community Council	Decision not to investigate	Investigations					Total
		Discontinued	No evidence of breach	No action necessary	Refer to Adjudication Panel	Refer to Standards Committee	
Betws Community Council	0	0	0	0	0	0	0
Cwmaman Town Council	0	0	0	0	0	0	0
Kidwelly Town Council	1	0	0	0	0	0	1
Llandovery Town Council	0	0	0	0	0	1	1
Llanelli Rural Council	0	0	0	0	0	0	0
Llanelli Town Council	0	0	0	0	0	1	1
Llanfynydd Community Council [Carmarthenshire]	0	0	0	0	0	0	0
Llangunnor Community Council	0	0	0	0	0	0	0
Llannon Community Council	0	0	0	0	0	0	0
Pembrey & Burry Port Town Council	1	0	0	0	0	0	1



Information Sheet

Appendix A shows the number of complaints received by PSOW for all Local Authorities in 2022/23. These complaints are contextualised by the population of each authority.

Appendix B shows the categorisation of each complaint received, and what proportion of received complaints represents for the Local Authority.

Appendix C shows outcomes of the complaints which PSOW closed for the Local Authority in 2022/23. This table shows both the volume, and the proportion that each outcome represents for the Local Authority.

Appendix D shows Intervention Rates for all Local Authorities in 2022/23. An intervention is categorised by either an upheld complaint (either public interest or non-public interest), an early resolution, or a voluntary settlement.

Appendix E shows the outcomes of Code Of Conduct complaints closed by PSOW related to Local Authority in 2022/23. This table shows both the volume, and the proportion that each outcome represents for the Local Authority.

Appendix F shows the outcomes of Code of Conduct complaints closed by PSOW related to Town and Community Councils in the Local Authority's area in 2022/23. This table shows both the volume, and the proportion that each outcome represents for each Town or Community Council.

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Cabinet 16th October 2023

ANNUAL MONITORING REPORT 2022/23

ADOPTED CARMARTHENSHIRE LOCAL DEVELOPMENT PLAN (2006 – 2021)

Purpose:

To fulfil the statutory responsibilities to monitor the implementation of the adopted Local Development Plan (2006 – 2021) and to produce an Annual Monitoring Report.

Recommendations / key decisions required:

- To consider the Annual Monitoring Report for the adopted Carmarthenshire Local Development Plan (LDP) – as required for submission to the Welsh Government by 31 October 2023.
- That the findings and evidence contained within this Annual Monitoring Report be considered as, and inform evidence gathering as part of, the preparation of the revised LDP 2018 -2033.
- Give officers delegated authority to make typographical or factual amendments as necessary to improve the clarity and accuracy of the Annual Monitoring Report.

Reasons:

- To receive and accept the content of the report and the appended Annual Monitoring Report 2022/23.
- To note the outcomes and baseline data as part of ongoing LDP monitoring and as evidence in respect of the emerging Revised LDP 2018 - 2033.

Cabinet Decision Required	YES
Council Decision Required	YES

CABINET MEMBER PORTFOLIO HOLDER:- Cabinet Member for Rural Affairs & Planning Policy	Cllr. Ann Davies
---	------------------

<p>Directorate Place and Infrastructure</p> <p>Name of Head of Service: Rhodri Griffiths</p> <p>Report Author: Ian Llewelyn</p>	<p>Designations: Head of Place and Sustainability</p> <p>Forward Planning Manager</p>	<p>Tel Nos. 01267 246270</p> <p>E Mail Addresses: RGriffiths@sirgar.gov.uk</p> <p>01267 228816 IRLlewelyn@sirgar.gov.uk</p>
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EXECUTIVE SUMMARY
CABINET
16TH OCTOBER 2023

Annual Monitoring Report 2022/23

Adopted Carmarthenshire Local Development Plan (2006 – 2021)

1. BRIEF SUMMARY OF PURPOSE OF REPORT.

This report follows the adoption of the Carmarthenshire Local Development Plan (2006 – 2021) (LDP) and presents the Annual Monitoring Report (AMR) for 2022/23. The AMR has been prepared in accordance with the provisions of the Planning and Compulsory Purchase Act 2004 and the Local Development Plan (LDP) Regulations 2005.

Following consideration of the 2016/17 AMR it was resolved to prepare a Review Report into the adopted LDP. This was considered at the meeting of Full Council on the 10th January 2018, which resolved to commence preparation of the Revised LDP 2018 – 2033. However, whilst the preparation of the Revised LDP continues, the Council is still required to prepare AMRs with the information and data produced used as evidence in the preparation of the Revised Plan.

A copy of the emerging draft AMR is appended as part of this report. It should be noted that the content of the AMR and this report will develop as further evidence and data becomes available ahead of reporting to County Council.

This report relates to the AMR for the adopted LDP 2006 – 2021 and not the content of the Revised LDP. The adopted LDP will remain in force until it is replaced by the emerging Revised Plan at the point of its adoption.

2. Background

As part of the requirement to monitor the implementation and effectiveness of the adopted LDP, Carmarthenshire County Council is required by the Welsh Government to produce and submit an AMR.

This report presents the latest AMR and follows the LDP's formal adoption on the 10th December 2014. Covering the period of 1st April 2021 to 31st March 2022 this AMR assesses the progress in implementing LDP policies and proposals. The AMR provides the basis for monitoring the effectiveness of the adopted LDP and demonstrates the extent to which its strategy and objectives are being achieved and whether its policies are operating and functioning effectively.

3. Next Steps

The AMR will, in accordance with the Council's statutory duty, be submitted to the Welsh Government and published on the Council's website by 31st October. This publication will be accompanied by an informal consultation which will afford interested parties the opportunity to comment on the key issues raised. Whilst not a statutory requirement, such a consultation provides an important opportunity for views to be submitted, and where appropriate for those views to contribute to the content of subsequent AMRs.

The content of this AMR, along with that of the previous three documents, will be used to inform the preparation of the Revised LDP 2018 – 2033 and its associated evidence base.

DETAILED REPORT ATTACHED?

YES
Draft Annual Monitoring Report 2022/23

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report:

Signed: **R Griffiths**

Head of Place and Sustainability

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
YES	YES	YES	NONE	NONE	YES	YES

1. Policy, Crime & Disorder and Equalities

The AMR in monitoring the implementation of the adopted LDP's policies and provisions, builds on the links and strategic compatibility between it and Carmarthenshire County Council's well-being objectives. It also ensures alignment with the national Well-being Goals set out within the Well-being of Future Generations Act 2015. Through its land use planning policies, the Revised LDP will seek to promote the principles of sustainability and sustainable development by facilitating the creation of communities and local economies which are more sustainable, providing access to local services and facilities and reducing the need to travel.

The integration of sustainability as part of the preparation of the LDP is reflected in the undertaking of a Sustainability Appraisal and Strategic Environmental Assessment reflecting national and international legislative requirements. The AMR in considering matters of sustainability, further monitors the outcomes of the Plan in light of the Sustainability Appraisal indicators.

The AMR considers key national legislative changes including the requirements emanating from the Wellbeing of Future Generations Act and the Council's Well-being Objectives and the implications for the LDP. In this respect, the AMR undertakes a compatibility analysis of the LDP and the National and local Well-being Objectives. It is also noted that the LDP review will need to ensure the requirements emanating from the Act are fully and appropriately considered with the Plan.

2. Legal

The Planning and Compulsory Purchase Act 2004 requires each Local Planning Authority to prepare an Annual Monitoring Report (AMR) on its LDP following adoption and to keep all matters under review that are expected to affect the development of its area. It also fulfils the requirements of section 76 of the Act in keeping all matters under review that are expected to affect the development of its area. Under the Act, the Council has a duty to produce information on these matters in the form of an Annual Monitoring Report for submission to the Welsh Government, and publication on the Carmarthenshire County Council's website by 31st October each year following plan adoption.

Section 69 of the 2004 Act requires an LPA to undertake a review of an LDP and report to the Welsh Government at such times as prescribed (Regulation 41).

4. Finance

Financial costs to are covered through current financial provisions, including where appropriate reserves.

6. Physical Assets

Whilst not a consideration in respect of the content of the AMR, its monitoring outcomes in informing the preparation of the Revised LDP will impact on Council land and property holdings through their inclusion or otherwise for potential development purposes. This will have implications on potential disposal and land valuations and consequently capital receipts.

7. Staffing Implications

It is anticipated that the ongoing monitoring and implementation of the adopted LDP will be accommodated through the existing staff structure.

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: R Griffiths

Head of Place and Sustainability

(Please specify the outcomes of consultations undertaken where they arise against the following headings)

1. Scrutiny Committee request for pre-determination	NO
If yes include the following information: -	
Scrutiny Committee	
Date the report was considered:-	
Scrutiny Committee Outcome/Recommendations:-	

2. Local Member(s)

The content of the AMR will be reported to Council for consideration. Members will be engaged throughout the preparation of the revised LDP. The content of the AMR will be subject to an informal consultation process.

3. Community / Town Council

Town/Community Council(s) will be a specific consultee at statutory stages throughout the preparation of the revised LDP. The content of the AMR will be subject to an informal consultation process.

4. Relevant Partners

A range of partners will be specific and general consultees throughout the preparation of the revised LDP. The content of the AMR will be subject to an informal consultation process.

5. Staff Side Representatives and other Organisations

Internal contributions will be sought throughout the preparation of the Revised LDP.

**CABINET MEMBER PORTFOLIO
HOLDER(S) AWARE/CONSULTED**

YES

**Cabinet member aware briefing
date to be confirmed.**

**Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:**

THESE ARE DETAILED BELOW

Title of Document	File Ref No.	Locations that the papers are available for public inspection
Carmarthenshire Adopted Local Development Plan		<u>Carmarthenshire Council - Unitary Development Plan (cartogold.co.uk)</u>
Annual Monitoring Reports		<u>Annual Monitoring Report (AMR) (gov.wales)</u>
Revised Local Development Plan		<u>Local Development Plan 2018 - 2033 (gov.wales)</u>
Supplementary Planning Guidance		<u>Supplementary Planning Guidance (SPG) (gov.wales)</u>
LDP Review Report		<u>ldp-review-report-english-version.pdf (gov.wales)</u>

Annual Monitoring Report 2022-2023

Adopted Carmarthenshire LDP

Draft for Cabinet

carmarthenshire.gov.wales

Cyngor **Sir Gâr**
Carmarthenshire
County Council



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Chapter 1

Executive Summary

Background

1.1 Under section 76 of the Planning and Compulsory Purchase Act 2004, local planning authorities are required to monitor the implementation of their adopted Local Development Plan (LDP) by preparing an Annual Monitoring Report (AMR).

1.2 This is the seventh AMR following the Council's formal adoption of the Carmarthenshire LDP on the 10th December 2014. This AMR represents the period of 1st April 2022 to 31st March 2023 and is required to be submitted to Welsh Government by 31st October 2023.

1.3 Following the publication of the second Annual Monitoring Report it was considered necessary to undertake a review of the current adopted LDP. The Review Report considered and set out the areas of the LDP which were delivering and performing well, and the areas where changes would be required. In doing so, it concluded that a Revised LDP should be prepared through a full revision process¹. The Review Report was approved at the meeting of County Council on the 10th February 2018.

1.4 The Local Authority is now well into the preparation of the Revised Carmarthenshire LDP 2018-2033. This work has involved undertaking community engagement and partnership working - as well as producing an updated evidence framework. This ongoing work led to the publication of the Preferred Strategy for consultation in December 2018 and the [First] Deposit Revised LDP published for consultation between 29 January 2020 and 27 March 2020. A further 3-week

¹ Carmarthenshire Local Development Plan – Review Report (February 2018):
<https://www.carmarthenshire.gov.wales/media/1213042/ldp-review-report-english-version.pdf>

consultation of the Deposit Revised LDP was undertaken between the 11th September and the 2nd October 2020.

1.5 However, following the publication of interim guidance by Natural Resources Wales (NRW) on the impacts of phosphate pollution in protected riverine Special Areas of Conservation (SAC) the progress of the Revised LDP towards adoption has been further impacted. In this regard a report was presented to County Council on the 9th March 2022 to further consider the impacts arising from this guidance and the potential next steps. At this meeting it was resolved to prepare a second Deposit Revised LDP and Revise the Delivery Agreement accordingly. The Second Deposit Revised LDP was published for public consultation between 17th February and 14th April 2023.

1.6 The document sets out a detailed analysis of the way in which the Plan continues to work, from its strategic context, its performance against strategic objectives, and to whether individual policies are achieving their expected outcomes. This document also compares the performance of policy targets against those from previous years. The information contained within this AMR will continue to be utilised to inform future policy and will feed into the evidence base for the Revised LDP 2018 – 2033.

Key Outcomes

Key Findings

1.7 Chapter 3 of this AMR considers how the adopted LDP's strategic and general policies are performing against the identified key monitoring targets, and how its strategy and objectives are being delivered. An overview of the key findings is set out below:

- (Awaiting data) A total of 229 new homes were completed across the monitoring period, 144 new homes on large sites (>5 dwellings), and 85 on small sites (<5 dwellings).
- During 2022/23, 96.1% of all housing developments were permitted on allocated sites. This compares to 92.43% during 2021/22.

- The distribution of these planning permissions was as follows:

Growth Areas:	– 2.7%
Service Centres:	– 12.3%
Local Service Centres:	– 41.3%,
Sustainable Communities:	– 43.7%.
- Planning permission on windfall sites (sites not allocated within the Plan) has not followed a specific pattern, with 205 dwellings being granted (made up of 18 on large sites, and 187 on small sites).
- (Awaiting Data) In relation to affordable housing (monitoring data to be included) units were permitted, this is compared to the 187.4 units during the 2021/22 AMR period.
- Employment sites allocated within the Plan with planning permission has remained at (monitoring data to be included) ha during this AMR period.
- Awaiting Data Vacancy rates within the identified Primary Retail Frontages as follows:

• Carmarthen	-	15%
• Llanelli	-	29%
• Ammanford	-	7%
- Local Development Orders (LDO) are in operation for Ammanford and Carmarthen Town Centre. These reflect the focus on town centre regeneration and the need to respond positively to changes in shopping patterns and the challenges across our high streets. Further information on the Town Centre LDOs, can be found on the dedicated LDO webpage.
- Welsh Language – The LDP continues to deliver development in a manner consistent with its Welsh Language policy, supporting development at a suitable rate to support the future of the Welsh language. (monitoring data to be included) applications have been approved within linguistic sensitive areas without suitable consideration being given to mitigation measures or the suitability of the development to deliver housing for the local population. In addition, CCC continues to promote and encourage bilingual advertisements throughout the County, promoting the important role which the Welsh language plays in Carmarthenshire’s communities.

- Caeau Mynydd Mawr SAC – the 2021/22 AMR indicated that a new site had been identified as a suitable habitat for the marsh fritillary butterfly. However, at the time of preparing that AMR a habitat survey had not yet been undertaken due to the fact habitat surveys can only take place later in the year. It was projected that in 2022/2023 the suitable area of habitat for the marsh fritillary butterfly would increase as long as none of the sites drop out of management. The total site area at the time was 79.21ha on 26 sites. As at 31/03/2023 the total area of suitable habitat in management has increased to 82.53ha on 27 sites, indicating an increase of 3.32ha.
- No planning permissions for ‘highly vulnerable’ developments were permitted within the C1 or C2 flood zones as identified on the (TAN15) Development Advice Maps where it was contrary to Natural Resources Wales advice.
- Planning permission has been granted for renewable energy and heat projects that have the potential to contribute a total of 69.25 MW; and
- Mineral’s data indicates that the current hard rock landbank for Carmarthenshire is at least 86 years. The apportionments and allocations for land-based sand & gravel within Carmarthenshire have been combined with Pembrokeshire, the Pembrokeshire Coast National Park and Ceredigion. The combined landbank is at least 10 years supply.

Contextual Changes

1.8 In assessing the performance of the LDP, it is necessary for the AMR to consider any national, regional, and local contextual changes that have occurred in the preceding year, and to consider the consequential impact of these changes on the LDP.

1.9 The following key documents and publications are considered:

- The Wales Act (2017)
- Planning (Wales) Act 2015
- Planning Law in Wales - Law Commission Project and Planning Consolidation Bill
- The Town and Country Planning (General Permitted Development) (Amendment) (No. 2) (Wales) Order 2021

- Future Wales: The National Plan 2040
- Strategic Development Plans (SDPs)
- Well-Being of Future Generations Act 2015
- Environment (Wales) Act 2016
- Historic Environment (Wales) Act 2016
- Planning Policy Wales, Edition 11
- Building Better Places: The Planning System Delivering Resilient and Brighter Futures
- Technical Advice Note (TAN) 15: Flood Risk
- Technical Advice Note (TAN) 11: Air Quality, Noise and Soundscape
- Welsh National Marine Plan
- Local Housing Market Assessments
- Planning legislation and policy for second homes and short-term holiday lets
- South-west Wales Regional Economic Delivery Plan
- Swansea Bay City Region
- Carmarthenshire County Council - Well-being Objectives
- Carmarthenshire Well-being Assessment Developing Carmarthenshire Together: One Council, One Vision, One Voice –Carmarthenshire County Council Corporate Strategy 2022 – 2027
- Carmarthenshire Economic Recovery & Delivery Plan
- Moving Rural Carmarthenshire Forward
- Net Zero Carbon by 2030
- NRW Phosphate Guidance Edition 3 - Water Quality Matters

1.10 Whilst some of these identified changes are profound in terms of the future direction of planning at a national level, it is the content of both Future Wales: the national plan 2040 and Planning Policy Wales (Edition 11) which have a notable direct and immediate impact for the ongoing and future implementation of the adopted LDP. The implications of both have also been considered through the preparation of the Revised LDP 2018 – 2033.

1.11 Evidential work on population, household and economic growth has played a fundamental role in informing the content of the revised LDP, and it will support the future growth requirements for the Plan area.

1.12 The publication of Future Wales: the national plan 2040 is noted, and its content and provisions have been considered as the Revised LDP 2018 – 2033 progressed through its preparatory process.

Regional Context

1.13 Carmarthenshire is part of The Swansea Bay City Region which also encompasses the Local Authority areas of Pembrokeshire, City and County of Swansea and Neath Port Talbot. The City Region, in bringing together business, local government, and a range of other partners, has published the Swansea Bay City Region Economic Regeneration Strategy 2013 – 2030. The role of the LDP in guiding and supporting the City Region's aspirations will be central to its success, and its continued progress will be monitored.

1.14 The £1.3 billion Swansea Bay City Deal was signed in March 2017. The deal will transform the economic landscape of the area; boost the local economy by £1.8 billion; and generate almost 10,000 new jobs over the next 15 years. There is reference to 11 major projects overall, with the following specific projects proposed for Carmarthenshire:

- A Wellness and Life Science Village in Llanelli; and
- A creative industry project at Yr Egin in Carmarthen.

1.15 The signing of the City Deal represents a significant and landmark moment within the region in terms of its economic benefits and job creation opportunities. In land use terms, the LDP provides a positive and proactive framework to facilitate this and is well placed to support the delivery of the City Deal.

Local Context

1.16 There was a clear synergy between the LDP and the former Integrated Community Strategy which is exemplified through the commitment to a sustainable Carmarthenshire, with the adopted LDP providing a land use expression to this objective. This remains the case with the Carmarthenshire Well-being Plan: The Carmarthenshire We Want – 2018 – 2023 and its objectives and on-going linkages have been further embedded through the preparatory process for the Revised LDP 2018 - 2033.

1.17 The Well-being of Future Generations (Wales) Act 2015 requires the Council as a representative of the Public Service Board to prepare a Well-being Plan. The Carmarthenshire Well-being Plan: The Carmarthenshire We Want – 2018 – 2023 was published in May 2018 and will be monitored to ensure continuity of purpose and content with the LDP. In this respect the National and the Council's Well-being Objectives are considered and discussed as part of a compatibility analysis with the objectives of the LDP. Reference is made to Appendix 1 of this Report in this regard. Reference should also be had to the content of the LDP Review Report.

1.18 In summary, the relevant contextual changes captured within this report will be fully considered as part of the preparation of the Revised LDP 2018 - 2033.

Supplementary Planning Guidance

1.19 A number of Supplementary Planning Guidance (SPG) documents have been published which elaborate on and support the interpretation and implementation of the LDP and its policies and provisions. Reference should be given to Chapter 2 of this AMR. SPG preparation and adoption will continue where necessary. Consideration will be given to the future requirements for SPG emanating from the content of the Revised LDP 2018 - 2033.

Local Development Orders

1.20 As part of the Council's Covid recovery and to reflect its impacts on, and the changing shape of our town centres, two LDO's have been prepared in relation to Ammanford and Carmarthen Town Centres. Both LDOs have been adopted and are in operation.

Sustainability Appraisal (SA) Monitoring

1.21 The Strategic Environmental Assessment Directive requires local authorities to undertake Strategic Environmental Assessment (SEA) as part of the preparation of the LDP. In addition to this, the LDP Regulations requires a Sustainability Appraisal (SA) to be undertaken.

1.22 Some of the tangible outcomes to emerge from the review included confirmation of the designation of three separate Air Quality Management Areas (AQMAs) in Llandeilo, Carmarthen, and Llanelli respectively.

1.23 Whilst none of the indicators are deleted, it should be noted that the commentary column makes it clear where information is unavailable and/or not applicable. In some instances, information is no longer available (or relevant); in other instances, the data available is of insufficient detail to enable useful monitoring. There will be opportunities to work alongside colleagues in Corporate Policy in future years to develop an integrated review of the social, economic, and environmental baseline – such an approach will also inform what we monitor as part of the Revised LDP

Conclusions and Recommendations

1.24 This AMR is the seventh monitoring report following the adoption of the LDP in December 2014. The findings of the AMR provide an important opportunity for the Council to continue to assess the effectiveness of the Plan. In doing so, it is essential to recognise that this report follows the commencement of the preparation of the Revised LDP 2018 – 2033.

1.25 The production of AMRs remains relevant particularly in collating evidence which supports the preparation of the Revised LDP.

1.26 Whilst it is considered that progress has been made in implementing many of the adopted Plan's policies and objectives, there are elements and components which are not delivering as intended. These may be due to a number of factors as discussed within this document; however, it is clear the impact of Covid has been a wide ranging one and remains an ongoing economic consideration. How national and local

governments respond will contribute significantly to the shape of our communities and economies. Consequently, significant regard will be had to the need to respond to the changes arising from plans and strategies both nationally and locally and in tackling the challenges associated with post Covid recovery. Such matters will be appropriately considered and where applicable have been accommodated as part of the Revised LDP.

Chapter 2

Introduction

Background

2.1 The provisions of the Planning and Compulsory Purchase Act 2004 and the Local Development Plan (LDP) Regulations 2005, places a requirement on Carmarthenshire County Council as the Local Planning Authority (LPA) to prepare a Local Development Plan (LDP) for its administrative area. The LDP was adopted at the meeting of County Council on the 10th December 2014 and sets out the Authority's policies and proposals for the future development and use of land. The LDP superseded the previous Unitary Development Plan (UDP) and is used to guide and control development providing the foundation for consistent and rational decision making, and in guiding future opportunities for investment and growth. Its policies and proposals include land-use allocations for different types of development (i.e., housing, employment, retailing, education, open space etc.) as well as criteria for assessing individual proposals. The Plan has a direct effect on the lives of every resident of the County as well as major implications on investment programmes, other plans and strategies, communities, and landowners alike. In doing so, it provides a measure of certainty about what kind of development will, and will not, be permitted in particular locations during the Plan period. The Plan area excludes the part of the County contained within the Brecon Beacons National Park, where the Park Authority should be contacted in respect of the development plan and development proposals in that area.

LDP Review Report

2.2 Following the findings and recommendations of the second AMR (2016/2017), it was resolved to prepare a Review Report into the LDP and to consider the issues arising in relation to its delivery and implementation. During the preparation of the LDP Review Report, it was clear that the scale and implications of the highlighted issues were such that these could only be accommodated through a full revision process.

2.3 In addition, the adopted LDP was going into the last 4 years of the Plan's life, and the review highlighted the need to commence with a revised plan to replace the

current LDP ahead of its expiration at the end of 2021. Note: *subsequent guidance from the Welsh Government indicates that by virtue of its adoption in 2014 the fixed term requirement for LDP's does not apply in relation to the Carmarthenshire Adopted Plan. Consequently, the current Adopted Plan remains extant until superseded by the Revised LDP.*

2.4 In light of these issues, the meeting of Full Council on the 10th January 2018 resolved to formally proceed with the preparation of a Revised LDP for Carmarthenshire.

2.5 The content of the LDP Review Report, and the findings of the six AMRs will be utilised as evidence in guiding and informing its content and any evidential requirements that emerge.

Requirement for LDP Monitoring

2.6 **The Planning and Compulsory Purchase Act 2004** (The Act) requires each LPA to prepare an Annual Monitoring Report (AMR) for its LDP following adoption, and to keep all matters under review that are expected to affect the development of its area. In addition, under section 76 of the Act, the Council has a duty to produce information on these matters in the form of an AMR for submission to the Welsh Government (WG), and publication on the Carmarthenshire County Council's website by 31st October each year following plan adoption. The preparation of an AMR is therefore an integral component of the statutory development plan process.

2.7 Regulation 37 of the Town and Country Planning (Local Development Plan) (Wales) Regulations 2005 requires an AMR to identify any policies specified that are not being implemented.

2.8 Where such a policy is identified the AMR must include a statement identifying:

- The reasons why the policy is not being implemented.
- The steps (if any) that are intended to be taken to enable the policy to be implemented; and,
- Whether a revision to the plan to replace or amend the policy is required.

2.9 The AMR is required to specify the number (if any) of net additional affordable and general market dwellings built in the LPA's area.

Content and Structure

2.10 The AMR is the main mechanism for measuring the implementation and the success of the Plan's policies and reports on issues which impact upon the Plan's objectives. The AMR also analyses the effectiveness and continued relevance of the Plan's policies in light of national policy and contextual changes. The findings of the AMR could result in amendments to policies in order to improve their effectiveness and may result in a review of part, or of the whole Plan.

2.11 Monitoring is a continuous part of the plan making process. It provides the connection between evidence gathering, plan strategy and policy formulation, policy implementation, evaluation, and plan review. It also, through the publication of the AMR, assists in improving the transparency of the planning process, and keeps stakeholders, the community and business groups informed of development plan issues.

2.12 The LDP Manual Edition 3 (2020) supplements the above requirements for monitoring.

2.13 It is not realistic or necessary for all the LDP's policies to be monitored as this would lead to an unnecessarily large and complicated document. Consequently, the LDP through its AMR will assess the performance of policies in achieving the integrated plan objectives. It assesses the extent to which LDP strategies, policies and key sites are being delivered and is the main mechanism for reviewing the relevance and success of the LDP.

2.14 The content of this AMR is therefore as follows:

- **Executive Summary**
- **Introduction:** introducing the AMR, outlining the requirement for LDP and SEA/SA monitoring and the structure of the AMR.

- **Contextual Changes:** Setting out any changes in circumstances outside of the remit of the Plan including those relating to legislation and national policy that could impact on the policy framework of the LDP.
- **LDP Monitoring framework:**
 - **LDP Monitoring:** Outline the findings of the monitoring framework including the identification of policies in respect of the identified targets and triggers. It includes an assessment of any mitigating circumstances and where appropriate, a recommended action to ensure the policies' successful implementation.
 - **Sustainability Appraisal Monitoring:** Outline the findings of the Plan's monitoring against the indicators identified in the SA/SEA.
- **Conclusions and recommendations:** Statement of any actions arising from the monitoring outcomes.

LDP Monitoring Framework

2.15 The monitoring framework is set out in Chapter 7 of the LDP and comprises a series of targets and indicators with defined triggers for further action. The monitoring framework was developed in accordance with the above Welsh Government Regulations and guidance on monitoring and was subject to consideration at the Examination in public and through the Inspector's Report into the Carmarthenshire LDP. The monitoring framework set out within the LDP forms the basis of this AMR.

2.16 This AMR utilises a traffic light system in monitoring its policies. This allows a readily available visual interpretation on the Plan's success, or otherwise. However, this should be qualified through an understanding of the accompanying explanatory narrative. The circumstances where a monitoring indicator has not met its target, or where an assessment trigger has been activated, this indicator and narrative is considered to assess the conditions influencing its failure to meet the target and the impacts on policy implementation.

Policy target is being achieved or exceeded.	Green
Policy targets not currently being achieved as anticipated, but it does not lead to concerns over the implementation of the policy.	Yellow
Policy target is not being achieved as anticipated with resultant concerns over implementation of policy.	Red
No conclusion to be drawn – limited data available.	

2.17 The following options are available to the Council in association with each of the indicators and their triggers and will be considered as evidence in the preparation of the revised LDP 2018 - 2033. This AMR will assess the severity of the situation associated with each indicator and recommend an appropriate response.

- **Continue Monitoring:** Where indicators are suggesting that LDP policies are being implemented effectively and there is no cause for a review of the policy.
- **Officer / Member Training required:** Where indicators associated with planning applications suggest that policies are not being implemented as they were intended, and further officer or Member training is required.
- **SPG / Development Briefs required:** Whilst the Council will be preparing SPG and Development Briefs throughout the Plan period and as part of the Revised LDP, indicators may suggest that further guidance should be provided to developers on how a policy should be properly interpreted. Additionally, should sites not be coming forward as envisaged, the Council will actively consider engaging with developers / landowners to bring forward Development Briefs on key sites to help commence the development process.
- **Policy Research / Investigation:** Where monitoring indicators suggest the LDP policies are not being as effective as intended, further research, investigation, and evidence gathering will be undertaken to inform any decision to formally review the policy.
- **Review Policy:** Where monitoring indicators suggest that amendments to the LDP are required, these will be considered as part of the revision of the LDP.

Strategic Environmental Assessment Regulations (2004) and The Conservation of Habitats and Species Regulations 2010 (as amended 2011)

2.18 The SA-SEA (SA) Report, which accompanies the Adopted LDP, identifies baseline indicators for SA monitoring. Reference should be made to Chapter 4 where the SA monitoring for this AMR is set out.

2.19 It is considered that the SA monitoring can inform the overall analysis of the performance of the LDP. It is however noted that the SA monitoring process should not be undertaken in isolation of the Plan's monitoring. It should assist in informing an overall picture in terms of the environmental, economic, and social conditions of the County.

2.20 The SA will be subject to review and revision in line with the commitment to prepare the Revised LDP 2018 – 2033.

Contextual Information

2.21 In considering the performance and implementation of the LDP, it is necessary to also consider any contextual changes that have occurred during the previous year which may have affected the delivery of the Plan. This includes local, regional, and national considerations, recognising that the LDP should not be considered in isolation, and that its delivery may be impacted upon by a range of external and other factors.

2.22 This AMR identifies relevant changes to national planning policy where there may be implications for the LDP and the preparation of the Revised LDP. Further reference may also be had to key contextual documents and considerations. Such examples whilst not necessarily having occurred during the AMR period may by virtue of their importance and relationship to the Development Plan process require specific consideration in developing the Revised Plan.

2.23 Additionally, it will identify the factors that may have influence on the implementation of the LDP and the preparation of the Revised LDP. This will be

supplemented through additional reference to contextual changes within the policy monitoring outcomes: -

- National Context;
- Regional Context; and,
- Local Context.

National Legislative and Policy Context

The Wales Act (2017)

2.24 The Wales Act 2017 received Royal Assent on the 31st January 2017. Whilst outside this AMR period, it remains a key contextual legislative change in that it provides the National Assembly for Wales with the power to legislate on any subject other than those which are reserved to the UK Parliament. The Act implements elements of the St. David's Day agreement which required legislative changes and is aimed at creating a clearer and stronger settlement in Wales which is durable and long-lasting. In particular, the Wales Act amends the Government of Wales Act 2006 by moving to a reserved powers model for Wales.

2.25 The 2017 Act devolved further powers to the Assembly and the Welsh Ministers in areas where there was political consensus in support of further devolution. These include:

- Devolving greater responsibility to the Assembly to run its own affairs, including deciding its name;
- Devolving responsibility to the Assembly for ports policy, speed limits, bus registration, taxi regulation, local government elections, sewerage and energy consenting up to 350MW (see below for additional detail);
- Devolving responsibility to Welsh Ministers for marine licensing and conservation and energy consents in the Welsh offshore region; and extending responsibility for building regulations to include excepted energy buildings;
- Devolving power over Assembly elections;
- Devolving powers over the licensing of onshore oil and gas extraction;

- Aligning the devolution boundary for water and sewerage services along the border between England and Wales; and,
- Establishing in statute the President of Welsh Tribunals to oversee devolved tribunals and allowing cross-deployment of judicial office holders.

Planning (Wales) Act 2015

2.26 The Planning (Wales) Act 2015 gained Royal Assent on 6 July 2015 and is outside the monitoring period of this AMR. It is however by virtue of the changes it instigates of continued relevance in contextual terms. It sets out a series of legislative changes to deliver reform of the planning system in Wales, to ensure that it is fair, resilient and enables development.

2.27 In terms of the development plan, the 2015 Act seeks to strengthen the ‘plan led’ approach with the LDP retaining a fundamental role. It further supplements the current plan led system by introducing a legal basis for the preparation of a National Development Framework (NDF), now titled Future Wales at a national level, and regional Strategic Development Plans (SDPs) to address cross-boundary issues such as housing, employment, waste, and transport.

Planning Law in Wales - Law Commission Project and Planning Consolidation Bill

2.28 The future of Welsh law: A programme for 2021-2026 was announced and published by the Government in September 2021 confirming our formal commitment to the delivery of a Planning Consolidation Bill. The Bill forms an important part of this programme and is an area of work the Government has wanted to bring forward in light of the Law Commission’s detailed review of planning law in Wales and its long-held view about the complexity of this area of law.

2.29 The Welsh Government continues to work closely with the Law Commission on the production of the Bill, which is being informed by the Report and the interim and detailed Government responses to their recommendations.

The Town and Country Planning (General Permitted Development) (Amendment) (No. 2) (Wales) Order 2021

2.30 The order came into force on 30 April 2021. The statutory instrument has inserted temporary “Recovery PDRs” into the Town and Country Planning (General Permitted Development) Order 1995. The new part 4A and amendments to part 42 in schedule 2 to the order include a number of permitted development amendments to support businesses, creating greater flexibility for a temporary period in response to the challenges presented by COVID-19 recovery.

2.31 Local planning authorities should be mindful of the extension of emergency permitted development rights for local authorities and NHS bodies and will mean permission for the first coronavirus related developments such as field hospitals and body stores will start to expire at the end of September. The Town and Country Planning (General Permitted Development) (Amendment) (Wales) Order 2021 came into force on 29 March 2021.

Future Wales: The National Plan 2040

2.32 Future Wales was published by the WG on 24th February 2021. It is a 20-year plan with an end date of 31st December 2040.

Development Plan Status

2.33 Future Wales is part of the development plan for the whole of Wales. Planning decisions must be made in accordance with Future Wales unless material considerations indicate otherwise.

Strategic Development Plans (SDPs)

2.34 The Local Government and Elections (Wales) Act provides a consistent governance mechanism for delivering services across Wales on a regional basis and establishes four Corporate Joint Committees (CJCs) across the whole of Wales.

2.35 With specific regard to the strategic planning function, i.e., preparing an SDP, each CJC will (from the 30 June 2022) have the ability to exercise its statutory duty to prepare an SDP. This will be a mandatory function, rather than voluntary as through

the PWA 2015. In preparing an SDP, NPAs will have a member on the CJC, with voting rights, wherever the CJC encompasses either part, or the whole of the NPA area.

2.36 The CJC must agree the content of an SDP at preferred strategy and deposit stages, as well as agreeing to submit the plan for examination. So, whilst technical work can be progressed by a sub-committee (which would also have a NPA member on it) formal agreement is required by a majority vote of the CJC.

2.37 It is anticipated that it will take a short time for the CJCs to become operational before they can implement their respective statutory function to prepare an SDP. Technical work on aspects of an SDP can be undertaken within this period, ready to move forward rapidly when formal stages can be undertaken from 2022 onwards. Working on the basis of SDP preparation taking 5 years, the earliest an SDP could be adopted is anticipated to be 2028.

2.38 The Development Plans Manual (DPM) Edition 3 (published March 2020) includes a section setting out the key concepts, content, and scope of an SDP (Chapter 10). In combination with Future Wales and the SDP Regulations this will provide sufficient guidance to enable an SDP to be prepared. The SDP section will be further elaborated and expanded this year to provide additional detail.

2.39 Until an SDP is adopted, LDPs should continue to be prepared. Where an SDP is adopted, LDP Lites will be prepared within the SDP area for each respective LPA, including the NPAs. An LDP Lite cannot be formally commenced before an SDP is adopted. This is because the SDP will set the overarching strategy, scale of growth, key locations and policies for each LDP Lite. This will not be formally known and set out until the SDP is adopted.

2.40 LDP Lites will not have a preferred strategy consultation stage, as LDPs currently do, as the strategy will have already been established by the SDP. LDP Lites will be much slimmer, essentially focusing on site specific allocations, delivering the overarching strategy set out in the SDP. It is expected LDP Lites will be prepared in 2

to 2.5 years, therefore being much quicker and less financially intensive than LDPs. Regulations will be necessary to bring forward LDP Lites, although it will not be necessary to commence preparation of these until late 2022.

LDP Implications

The provisions of the Act, whilst not necessarily having an immediate impact upon the preparation of the Revised LDP and this AMR, will be monitored particularly in terms of the increased emphasis it places on development plans in the form of Future Wales and the prospective SDPs, with cross border discussions and the potential for further collaborative working being central in that regard.

The content of Future Wales will be considered during the preparation of the Revised LDP.

Well-Being of Future Generations Act 2015

2.41 The Well-Being of Future Generations Act received Royal Assent in April 2015. It has an overarching aim of requiring all public bodies in Wales that are subject to the Act to work in a way that improves economic, social, environmental, and cultural well-being with a view to helping create a Wales that ‘we want to live in now and in the future’.

2.42 The Act puts in place a ‘sustainable development principle’ which directs organisations on how to go about meeting their duty under the Act. This means that the body must act in a manner which seeks to ensure that the needs of the present are met without compromising the ability of future generations to meet their own needs.

2.43 The Act provides the legislative framework for the preparation of Local Well-being Plans which will replace the current Integrated Community Strategy. Given that the promotion of sustainable development is an underlying principle of the LDP, there are clear associations between the aspirations of both the Plan and Act/Well-being Plans. The Act introduces a series of well-being goals to strive towards in pursuit of sustainable development.

2.44 LPAs are required to take into account the well-being plans in the preparation of LDPs and the making of planning decisions.

LDP Implications

The requirements under the duties set out in the Act will be developed in any future AMRs and has been addressed as part of the preparation of the Revised LDP. Reference in this respect should be had to the local context below and Appendix 1.

Environment (Wales) Act 2016

2.45 The Environment (Wales) Act received Royal Assent on 21 March 2016. It delivers against the Welsh Government's commitment to introduce new legislation for the environment.

2.46 Key parts of the Act are as follows:

- Part 1: Sustainable management of natural resources – enables Wales's resources to be managed in a more proactive, sustainable, and joined-up way.
- Part 2: Climate change – provides the Welsh Ministers with powers to put in place statutory emission reduction targets, including at least an 80% reduction in emissions by 2050 and carbon budgeting to support their delivery.
- Part 4: Collection and disposal of waste – improves waste management processes by helping us achieve higher levels of business waste recycling, better food waste treatment and increased energy recovery.
- Parts 5 & 6: Fisheries for shellfish and marine licensing – clarifies the law in relation to shellfisheries management and marine licensing.
- Part 7: Flood & Coastal Erosion Committee and land drainage – clarifies the law for other environmental regulatory regimes including flood risk management and land drainage.

2.47 The policy statement places a duty on Welsh ministers to prepare, publish and implement a statutory National Natural Resource Policy (NNRP).

2.48 A key component of the Act is the duty it places on public authorities to 'seek to maintain and enhance biodiversity'. The Act in doing so, requires public authorities to forward plan and report on how they intend to comply with the biodiversity and resilience of ecosystems duty.

LDP Implications

The preparation of the Revised LDP has responded to the provisions of the Act. It is however noted that in relation to the duty under the Act to 'seek to maintain and enhance biodiversity' that the LDP policy framework includes such provisions, however the scope of the current framework will be reviewed and developed as appropriate.

Historic Environment (Wales) Act 2016

2.49 The Historic Environment (Wales) Act was passed by the National Assembly for Wales on 9 February 2016 and became law after receiving Royal Assent on 21 March 2016.

2.50 The Historic Environment (Wales) Act 2016 has three main aims:

- to give more effective protection to listed buildings and scheduled monuments;
- to improve the sustainable management of the historic environment; and
- to introduce greater transparency and accountability into decisions taken on the historic environment.

2.51 The Act amends the two pieces of UK legislation — the Ancient Monuments and Archaeological Areas Act 1979 and the Planning (Listed Buildings and Conservation Areas) Act 1990. These currently provide the framework for the protection and management of the Welsh historic environment. The Act also contains new stand-alone

provisions relating to historic place names, historic environment records and the Advisory Panel for the Historic Environment in Wales.

LDP Implications

Regard has been given to the content of the Act and its requirements, including secondary legislation and Technical Advice Note 24: Historic Environment as part of the preparation of the Revised LDP.

Planning Policy Wales, Edition 11

2.52 Following publication of Future Wales a new version of Planning Policy Wales has been issued. The main changes that have been made to Edition 10 (December 2018) of *Planning Policy Wales* (PPW) which are contained in the new Edition 11 (February 2021) are summarised below.

2.53 Chapter 1 Introduction - This chapter has been updated to take account of changes made to the Notification Directions on major residential development and on coal and petroleum development.

2.54 Reference to the application of the Socio-economic Duty in the planning system has been added. The aim of this Duty, which is due to come into effect on 31 March 2021, is to reduce inequalities resulting from socio-economic disadvantage.

2.55 Chapter 2 People and Places: Achieving Well-being Through Placemaking - Chapter 2 has been updated by referring to the Covid-19 pandemic and the Welsh Government's *Building Better Places* document which identifies relevant planning policy priorities and actions to aid in the recovery.

2.56 Chapter 3 Strategic and Spatial Choices - The section of Chapter 3 which covers the 'Sustainable Management of Natural Resources' has been updated to include wider links to decarbonisation and energy.

2.57 The section about the use of compulsory purchase powers by local authorities to unlock the development potential of sites has been strengthened.

2.58 There is an update to promote the incorporation of drinking water fountains or refill stations as part of development in public areas, in accordance with the Welsh Government's commitment to progress work on free drinking water in public places.

2.59 Chapter 4 Active and Social Places - The section in Chapter 4 covering active travel has been expanded to make it a requirement to put active travel and public transport infrastructure in place early in the development process. This change has been made in response to feedback on the Active Travel (Wales) Act 2013 received by Senedd Cymru's cross-party group on this Act.

2.60 Also under 'transport', the policy on ultra-low emission vehicles has been amended as elements of it have been transferred to *Future Wales – the National Plan 2040*. In addition, an update is provided regarding ensuring that the design of new streets supports the wider Welsh Government work on making 20 mph the new default speed limit and preventing pavement parking.

2.61 The 'Housing Delivery' section has been updated to reflect the policy changes regarding housing land supply that were made by the Minister for Housing and Local Government in March 2020. These changes removed the five-year housing land supply policy and replaced it with a policy statement making it explicit that the housing trajectory set out in an adopted Local Development Plan (LDP) will be the basis for monitoring the delivery of development plan housing requirements as part of LDP Annual Monitoring Reports.

2.62 The 'Affordable Housing' section has been updated to reflect the Minister's policy statement in July 2019 regarding the need for local planning authorities to make provision for affordable housing led sites when reviewing their LDPs. In addition, it has been clarified that all affordable housing, including that delivered through planning obligations and planning conditions, is required to meet the Welsh Government's development quality standards.

2.63 Chapter 5 Productive and Enterprising Places - This chapter has been updated to reflect the renewable energy policies and approach set out in *Future Wales* and the wider Welsh Government energy policy. The changes have resulted in the removal of the references to Strategic Search Areas and the revocation of Technical Advice Note 8, *Renewable Energy*. Reference is also made to Local Energy Planning and the introduction of the Welsh Government's local ownership policy for all renewable energy projects in Wales.

2.64 Updates to reflect *Future Wales* have also been made to the sections on 'Electronic Communications', 'Economic Development', 'Tourism', and the 'Rural Economy'.

2.65 Chapter 6 Distinctive and Natural Places - This chapter has been updated to emphasise the importance of National Parks in light of the involvement of National Park Authorities in the preparation of Strategic Development Plans, reflecting the relevant policy in *Future Wales*.

2.66 There is also a clarification to support historic environment best practice guidance on considering the settings of archaeological remains as part of development proposals.

2.67 More recently, in 2023, the WG has consulted upon targeted policy changes to PPW in regard to Net benefit for Biodiversity and Ecosystems Resilience (incorporating changes to strengthen policy on Sites of Special Scientific Interest, Trees and Woodlands and Green Infrastructure). This will be incorporated into the new iteration of PPW, and will be noted in next year's AMR (2024).

LDP Implications

The implications and requirements from PPW have been fully considered as part of the preparation of the Revised LDP.

Building Better Places: The Planning System Delivering Resilient and Brighter Futures

2.68 Building Better Places was published on 16th July 2020 and sets out the planning policy priorities of the Welsh Government in the post Covid-19 recovery phases. The document outlines the need for good, high-quality developments which are guided by placemaking principles. It acknowledges that delivery of good places currently require Planners to be creative and dynamic.

2.69 Building Better Places identifies key issues which bring individual policy areas together to ensure that action is the most effective. The 8 issues are:

- Staying local: creating neighbourhoods
- Active travel: exercise and rediscovered transport methods
- Revitalising our town centres
- Digital places - the lockdown lifeline
- Changing working practices: our future need for employment land
- Reawakening Wales's tourism and cultural sectors
- Green infrastructure, health and well-being and ecological resilience
- Improving air quality and soundscapes for better health and well-being

2.70 Each issue draws out the pertinent points of PPW with commentary on specific aspects of the post potential Covid-19 pandemic situation. Whilst published outside this AMR period it, in light of the continuing socio and economic challenges posed as we emerge post pandemic it remains a relevant consideration.

LDP Implications

The implications and requirements have been fully considered as part of the preparation of the Revised LDP.

Technical Advice Note (TAN) 15

2.71 A consultation on a replacement TAN 15 was undertaken in 2019.

2.72 The new version of TAN 15 was initially due to be published in December 2021, however a Ministers Letter published in May 2023 provided the following update: this [the new version of the TAN] was postponed pending detailed Flood Consequences Assessments being undertaken to help refine the granularity of the Flood Map for Planning. The original TAN was suspended whilst this work was undertaken, however the decision to amend the TAN and re-consult has had an inevitable impact on its timeline for the coming into force. The TAN was originally suspended until 1 June 2023 but the re-consultation now means that this date will no longer be achievable. Given the size and complexity of the task in analysing the responses and making further changes to the TAN it is unlikely that the new version of the TAN will come into force before the end of 2023. . In the meantime however, work was carried out to update the Strategic Flood Consequences Assessments for Carmarthenshire and as part of the region. This informed the preparation of the Revised LDP and will support the future SDP; it will also ensure we respond to the content of the Ministers letter.

2.73 Updates to the Flood Map for Planning were made by Natural Resources Wales in late March 2022.. Further updates to the Map took place in late November 2022, and will continue on a 6-monthly basis.

LDP Implications

The implications and requirements from the emerging TAN have been fully considered as part of the preparation of the Revised LDP.

TAN 11 Air Quality, Noise and Soundscape

2.74 TAN11 Noise is being reviewed to bring it up to date and into line with Planning Policy Wales, the Noise and Soundscape Action Plan for Wales and the Clean Air Plan for Wales. As part of this review a consultation on the new draft TAN closed on the 20th January 2023.

2.75 The new draft TAN 11 will support the placemaking focus of PPW by specifically elaborating on air quality, noise and soundscape in more detail. The consultation included a number of proposed changes and updates including:

- Updating and replacing the existing advice on noise currently contained in TAN 11: Noise 1997
- Adding advice relating to air quality and soundscape
- Providing a supporting document on the subject of soundscape design

Welsh National Marine Plan

2.76 The WG published the first Welsh National Marine Plan (WNMP) in November 2019. It sets out Welsh Government’s policy for the next 20 years for the sustainable use of our seas. The WNMP contains plans and policies for both the inshore and offshore regions. In addition, the implementation guidance will help authorities understand the decisions they will need to take.

2.77 The requirement to produce the Plan is established under the *Marine and Coastal Access Act (MCAA)*, with the Welsh Ministers constituting the planning authority for the Welsh:

- inshore region (out to 12 nautical miles)
- offshore region (12 to 200 nautical miles)

2.78 The WNMP is the first marine plan for Wales and represents the start of a process of shaping our seas to support economic, social, cultural and environmental objectives. Marine planning will guide the sustainable development of our marine area by setting out how proposals will be considered by decision makers.

2.79 This document is a marine plan for the inshore and offshore Welsh marine plan regions. It has been prepared and adopted under the Marine and Coastal Access Act (MCAA) 2009. The Plan and supporting material should be used by applicants to shape proposals and licence applications, public authorities to guide decision making, and other users to understand Welsh Government’s policy for the sustainable development of the Plan area.

2.80 It is considered this approach will allow for timely and responsive updates to guidance. It will also support the consideration of up-to-date evidence from the Wales Marine Planning Portal as part of decision making.

LDP Implications

The implications and requirements arising from the emerging Welsh national Marine Plan have been fully considered as part of the preparation of the Revised LDP.

Local Housing Market Assessments (LHMAs)

2.81 A revised methodology for undertaking Local Market Housing Assessments (LHMAs), including the new tool and accompanying guidance, became operational on 31 March 2022. The new methodology has been developed collaboratively by the Welsh Government and a small group of local authority experts alongside engagement with all local authorities. This methodology will be used as the basis of evidence for the calculation of housing need.

2.82 The new methodology has been developed as a result of recommendations by the Independent Review of Affordable Housing Supply and will ensure the standardisation of housing need calculations across Wales.

2.83 In respect of planning, LHMAs are vital to determine local housing requirements and form a key part of the evidence base for Development Plans. As such, appropriate regard to the new methodology was addressed in the preparation of the Revised LDP.

2.84 The new LHMA: guidance for local authorities is available on the Welsh Government Website:

[WG43846 \(gov.wales\)](https://gov.wales/wg43846)

Planning legislation and policy for second homes and short-term holiday lets

2.85 In response to research on the impact of second homes and short-term lets on housing markets and communities in localities across Wales, the Welsh Government announced a series

of measures aimed at providing greater controls in relation to the use of properties as second homes and short-term commercial lets. These include:

- Providing Local Authorities with the ability to charge 300% on Council tax for second homes.
- The introduction of a licensing scheme for short-term lets (a consultation on this is currently underway).
- Changes to planning legislation and policy. It is this measure that this report has primary focus, noting the planning interventions and implications and the remit as a Local Planning Authority (LPA).

2.86 In October 2022 the Welsh Government via an amendment to The Town and Country Planning (Use Classes) Order 1987 introduced the following three new use classes. At present, owners can change between these specific use classes without the need for planning permission:

- Use class C3 (dwelling houses; used as sole or main residences occupied for more than 183 days in a calendar year).
- Use class C5 (Dwelling houses; used otherwise than as sole or main residences covering a dwellinghouse other than as a sole or main residence and occupied for 183 days or fewer in a calendar year i.e., second homes).
- Use class C6 (Short-term lets, covers the use of a dwellinghouse for commercial short-term letting not longer than 31 days for each period of occupation).

2.87 New planning applications for main residences/second homes/short-term holiday lets will need to obtain planning permission for the relevant use class. The Welsh Government has also amended the Town and Country Planning (General Permitted Development) Order 1995 to allow changes of use between the new use classes - C3, C5 and C6 or a mixture of those uses to be permitted.

2.88 As part of the changes to the legislative provisions, complementary amendments have also been made to section 4.2 of the forthcoming Edition 12 of Planning Policy Wales (PPW). This introduces a requirement for Local Development Plans (LDPs), where there is a prevalence of second homes and short term lets in a

local area, to take them into account when considering future housing requirements and policy approaches.

2.89 PPW also refers to a co-ordinated approach being required with a need to explore options when drafting or redrafting LDPs. This includes:

- The introduction of a cap or ceiling on the number of second homes or short-term lets.
- Where clearly evidenced, the potential divergence from national policies in order to meet specific local housing needs for market housing. This should be accompanied by specific justification, e.g. through, land supply, environmental or social impacts, including the prevalence of second homes and short-term lets.

2.90 Area specific Article 4 Directions could be considered which may limit the use of all new housing to being sole or main residences.

Regional Policy Context

South West Wales Regional Economic Delivery Plan

2.91 Since the publication of the Swansea Bay City Region Economic Regeneration Strategy in 2013, the economic and policy context has changed considerably at the Welsh and UK level. This has been brought into particular focus following the UK's decision to leave the European Union and the impact of the covid-19 pandemic. This changing contextual landscape also now includes the advent of the new Corporate Joint Committees, and the preparation of new Regional Economic Frameworks by Welsh Government. These Frameworks set out visions and high-level priorities for each region in Wales.

2.92 To respond to changing circumstances, the four local authorities in South West Wales, in partnership with Welsh Government, produced a new Regional Economic Delivery Plan (REDP) which will replace the previous Swansea Bay City Region Economic Regeneration Strategy.

2.93 The REDP commission includes:

- A thorough analysis of the evidence base on the region’s economy, labour market and infrastructure to determine its strengths, weaknesses, opportunities and threats
- Interpretation of the strategic policy context at local, regional and national level
- Development of detailed strategic aims and objectives that respond to the economic opportunities for the region and complement the shared regional vision as articulated in the Regional Economic Framework
- Preparation of Regional Economic Delivery Plan that includes actions that need to be taken to achieve the vision and objectives.

2.94 The REDP complements the new Welsh Government Regional Economic Framework (REF) and provides a further layer of detail outlining the objectives and actions that will deliver against the high-level vision in the REF.

Swansea Bay City Region

2.95 The Swansea Bay City Region encompasses the Local Authority areas of Pembrokeshire, Carmarthenshire, City and County of Swansea and Neath Port Talbot. It brings together business, local government and a range of other partners, working towards creating economic prosperity for the people who live and work in our City Region. The Swansea Bay City Region Economic Regeneration Strategy 2013 – 2030 sets out the strategic framework for the region aimed at supporting the area’s development over the coming decades.

- **City Deal**

2.96 The signing of the City Deal secured the biggest ever investment for Southwest Wales. The £1.3 billion deal will transform the economic landscape of the area, boosting the local economy by £1.8 billion, and generating more than 9,000 new jobs over the 15-year life span. The eleven major projects identified in the City Deal set out to deliver world-class facilities in the fields of energy, smart manufacturing, innovation, and life science, with major investment in the region’s digital infrastructure and workforce skills and talent underpinning each sector.

2.97 The total investment package is made up of £241 million of UK and Welsh Government funding, £396 million of other public sector money and £637 million from the private sector. The City Deal identifies the following projects:

- **Pentre Awel**
- **Canolfan S4C Yr Egin**
- **Digital Infrastructure**
- **Swansea City and Waterfront Digital District**
- **Homes as Power Stations**
- **Pembroke Dock Marine**
- **Life Science, Well-being, and Sports Campuses**
- **Supporting Innovation and Low Carbon Growth**

- **Skills and Talent**

2.98 Further details in relation to the City Deal and its projects can be found through the following link:

[Home | Swansea Bay City Deal](#)

LDP Implications

The current adopted LDP in recognising the important regional contribution of Carmarthenshire, makes provision through its policies and proposals for employment development, with the economy an important component of the Plan's Strategy. The role of the City Region is a key consideration to ensuring the continued compatibility in a strategic context.

In this respect the signing of the City Deal and its projects will be a notable informants and contributors in land use policies or proposals. In this respect, whilst the City Deal reinforces much of the current LDPs strategic approach, a measurement of compatibility was taken into account as part of the preparation of

the Revised LDP to ensure appropriate provisions were put in place to support delivery.

Local Context

Carmarthenshire County Council – Well-being Objectives

2.99 The Council in line with its statutory obligations has published its Well-being Objectives, which are focused on:

1. Enabling our children and young people to have the best possible start in life (Start Well)
2. Enabling our residents to live and age well (Live & Age Well)
3. Enabling our communities and environment to be healthy, safe, and prosperous (Prosperous Communities)
4. To further modernise and develop as a resilient and efficient Council (Our Council)

2.100 Having published these Objectives, the Council must take all reasonable steps to meet them. Detailed Action Plans are prepared to support each Well-being Objective, and these will be monitored and reported on through the Performance Management Framework.

Carmarthenshire Local Well-being Assessment

2.101 The Well-being Assessment undertaken by the Public Service Board (PSB) for Carmarthenshire outlines: what well-being looks like in the County; and what residents and communities want well-being to look like in the future, through exploring key issues which both positively and negatively impact health and well-being.

2.102 Its findings as published for consultation forms the basis for the report to the PSB which will utilise its outcomes, alongside other key information, to identify priorities for improving the social, economic, environmental, and cultural well-being of Carmarthenshire.

2.103 These priorities informed the PSB's Well-being Plan for Carmarthenshire titled The Carmarthenshire We Want – 2023-28 published in March 2022. This Plan outlines how the PSB will collectively utilise the five ways of working to improve well-being in Carmarthenshire and contribute towards the national well-being goals.

Developing Carmarthenshire Together: One Council, One Vision, One Voice – Carmarthenshire County Council Corporate Strategy 2022 – 2027

2.104 The Corporate Strategy sets out the direction for the local authority over this period, incorporating our improvement and well-being objectives as defined by legislation.

2.105 The strategy outlines the Council's vision and ambitions under the four well-being objectives outlined above (paragraph 2.99)– to support residents to: start well, live well and age well in a healthy, safe, and prosperous environment

LDP Implications

The LDP will remain a key tool to deliver the Well-being assessment and the above Objectives. The progression towards the Well-being Plan and the recent transference from the Local Service Board to the Public Service Board will be monitored to ensure the continued alignment of these two core Plans.

A key consideration in moving forward relates to the integration and compatibility of the LDP's strategic objectives with the Well-being Objectives identified above. It is considered essential that its compatibility be examined from an early stage to ensure the LDP is well placed to respond to these changes and the subsequent Action Plans which support their delivery. Appendix 1 undertakes a comparative analysis of the LDP's Strategic Objectives against the national and local Well-being Objectives.

Carmarthenshire Economic Recovery & Delivery Plan

2.107 The Council's Economic Recovery Plan (April 2021) identifies some 30 actions to support the recovery of the Carmarthenshire economy from the social and economic impacts of the COVID-19 pandemic and Brexit. It sets out the Council's priorities for

supporting Business, People and Places. With this support, Carmarthenshire's economy can recover as quickly as possible to become one which is more productive than before, more equal, greener, healthier, and with more sustainable communities.

2.108 The economic modelling shows how COVID-19 has and is likely to continue to impact on the Carmarthenshire economy. There remains a high level of uncertainty around the pattern of the recovery, as well as the impact of Brexit, so the Plan is short-term and flexible, focusing on the critical period of recovery over the following 24 months, and is in alignment with Welsh Government's reconstruction priorities.

2.109 The purpose of the Economic Recovery Plan is to set out the short-term priorities and immediate actions over the next two years that protect jobs and safeguard businesses in Carmarthenshire in response to COVID-19 and the immediate impacts of Brexit.

2.110 Modelling has been undertaken on the potential impact of the COVID-19 crisis on Carmarthenshire and its three main towns (i.e., Llanelli, Ammanford and Carmarthen). The potential impacts are summarised within the Paper and are set out in more detail within the 'Modelling the Impact of Covid-19 report'.

2.111 Notably under the 'Place - Sustaining vibrant towns' responses are regeneration masterplans – where it stated that *“We will review and update our integrated regeneration masterplans for Carmarthen, Llanelli and Ammanford. We will invest £1.2m match funding in capital projects and interventions in our town centres to meet the needs for our foundational and high growth businesses.”* Also, with reference to the Carmarthenshire Ten Town Recovery & Growth Plans it is stated that *“We will produce recovery and growth plans for our 10 rural towns and appoint market town officers to help each town take their ideas forward. Our £100k seed funding and £1m capital funding will support immediate and longer-term needs.”*

2.112 There is also reference to the establishing of Local Development Orders in Carmarthen and Ammanford and potentially strategic employment areas.

LDP Implications

The LDP represents a key component in the delivery of the Council's corporate objectives and as such there will be a requirement for the corporate emphasis on recovery to be suitably acknowledged and responded to. There is a strong emphasis on Place within the Carmarthenshire Economic Recovery & Delivery Plan which aligns with the role of the Development Plan as a placemaking tool.

The relationship between the LDP and the corporate emphasis on recovery has been considered as part of the Revised LDP to ensure appropriate provisions are in place to support delivery. Where there is a 'time lag' to the Revised LDP, then wherever possible planning tools will need to be introduced – such as Local Development Orders.

Moving Rural Carmarthenshire Forward

2.113 This report marks a significant milestone for the Authority as it is the first time ever that a wide-ranging strategy has been developed to regenerate our rural communities. The final report was approved at Full Council on the 11 September 2019.

2.114 The Ten Towns initiative is to support the economic recovery and growth of rural towns across the County. The initiative was established as a direct response to the Moving Rural Carmarthenshire Forward Plan, which sets out a number of key recommendations to support the regeneration of rural Carmarthenshire.

2.115 A key part of the programme is the development of Economic growth plans to drive forward an agenda for change for each of the respective towns and their wider hinterland: Cross Hands, Cwmaman, Kidwelly, Laugharne, Llandeilo, Llandovery, Llanybydder, Newcastle Emlyn, St. Clears and Whitland.

LDP Implications

The LDP represents a key component in the delivery of the Council's corporate objectives and as such there will be a requirement for the corporate emphasis on the

rural context to be suitably acknowledged and responded to. The need for the 10 Economic growth plans has been brought into focus by the economic challenges brought about by the pandemic.

The relationship between the LDP and the corporate emphasis on recovery and rural interests has been considered as part of the Revised LDP to ensure appropriate provisions are in place to support delivery.

Net Zero Carbon by 2030

2.116 The Council is committed to tackling climate change as acknowledgement of the significant role it has to play in both further reducing its own greenhouse gas emissions and providing the leadership to encourage residents, businesses, and other organisations to take action to cut their own carbon footprint.

2.117 In February 2019, the Council declared a climate emergency, and made a commitment to becoming a net zero carbon local authority by 2030. The Council has since been the first local authority in Wales to publish a net zero carbon action plan, which was endorsed by full Council in February 2020. In February 2022, the Council also declared a nature emergency setting out the actions it is taking through the provisions under schedule 6 of the Environment (Wales) Act . The Council is working to bring together its response to the nature and climate change emergency together through a wider strategic approach in 2023.

2.118 The Council is taking a proactive approach towards becoming a net carbon zero local authority by 2030, with its initial focus being on our measurable carbon footprint. This does not preclude other wider actions to address the climate emergency, which are being carried out across Council departments.

LDP Implications

The LDP represents a key component in the delivery of the Council's corporate objectives and as such there will be a requirement for the corporate emphasis on net zero carbon to be suitably acknowledged and responded to.

The relationship between the LDP and the corporate emphasis on net zero carbon has been considered as part of the Revised LDP to ensure appropriate provisions are in place to support delivery.

NRW Phosphate Guidance Edition 3 - Water Quality Matters

2.119 In January 2021, Natural Resources Wales issued 'interim planning advice' to avoid further deterioration in environmental capacity. This 'advice' relates to all Riverine Special Area of Conservation (SACs) whose catchments extend into Carmarthenshire including, the Afon Teifi, Afon Tywi, River Wye and Afon Cleddau. Two further iterations of this NRW guidance have been published.

2.120 As a Local Planning Authority, the Council will be required to have regard to the advice given by NRW when making planning decisions (for both individual developments and the LDP. The NRW advice note outlines, where a planning application within the catchment areas of the Afon Teifi, Afon Tywi, River Wye and Afon Cleddau cannot evidence that the development proposal would result in phosphate neutrality or betterment, that unfortunately the Local Planning Authority would not be able to support the application at this time. This reflects the unacceptable impact on the water quality of the rivers which are sensitively designated as a SAC.

2.121 The implications on the current and the emerging Revised LDP are significant and will require solution focused approaches for it to progress. The Council is taking as proactive an approach as possible to this issue, notably in terms of officer resource and commissioning of consultancy support.

2.122 As part of this response Carmarthenshire is the first and only authority in Wales to have prepared and rolled out a phosphate calculator to enable developers/applicant etc to work out the level of phosphate generated by a development and therefore devise appropriate mitigation schemes. This is in turn supported by detailed mitigation guidance etc. We were also the first to establish and hold a Nutrient Management Board (NMB) in Wales (for the Afon Tywi) and are members of the also recently formed Cleddau and Teifi NMBs.

..

LDP Implications

The LDP represents a key component in the delivery of the Council's corporate objectives and as such there will be a requirement for the corporate emphasis, including rural interests. With the issues faced in permitting development in the County's northern / rural areas as a result of NRW guidance – this has clear implications not only on the delivery of LDP ambitions (including allocated sites) but wider Council ambitions.

This complicated issue will need to be considered as part of the Revised LDP to ensure appropriate provisions are in place to support delivery, whilst interim measures require to be identified wherever possible to allow for suitable development proposals to be supported. Crucially also, the water quality of our rivers requires protection.

Summary

2.123 As set out above, new legislation and changes in national, regional, and local contexts have emerged during the current monitoring period, some of which may have implications for the future implementation of the LDP. Subsequent AMRs will continue to provide updates on relevant contextual material which could affect the Plan's future implementation.

2.124 As appropriate contextual will form an important component in the preparation of the revised LDP be it in terms of its policies and proposals or supporting documents or evidence.

The Carmarthenshire Context

Spatial Influences

2.125 Carmarthenshire is a diverse County with the agricultural economy and landscape of the rural areas juxtaposed with the urban and industrial south-eastern area. Around 65% of the population reside on 35% of the land in the south and east of the County. The main urban centres are Llanelli, Ammanford/Cross Hands and Carmarthen. The County also has a number of other settlements of various sizes and many of them make notable contributions to the needs and requirements of their

community and the surrounding area. These are supplemented by a large number of rural villages and settlements which are self-sufficient in terms of facilities and services.

2.126 The adopted LDP builds upon the spatial characteristics and diversity of the County and its communities and seeks to consolidate the existing spatial settlement pattern.

2.127 The focus of the current spatial form and resultant distribution of existing housing and employment provision is within the established urban centres of Llanelli, Carmarthen, and Ammanford/Cross Hands. The focus on these settlements as identified 'Growth Areas' reflects their respective standing and their sustainability and accessibility attributes. The Growth Areas exhibit good accessibility through connections to the strategic highway network and the rail networks as well as public transport.

2.128 The characteristic rural and urban split typifies the variability within communities and settlements and their historic and future roles. This is exemplified by the predominantly south-eastern urban areas and their post-industrial needs in terms of regeneration. The challenges faced by such settlements are often of a marked difference in terms of scale to those of rural areas, which face separate challenges in respect of depopulation and the agricultural industry. This encapsulates the diversity of Carmarthenshire's communities and settlements which are diverse in character, scale, and role with a settlement's size not always reflective of its role.

2.129 The richness of Carmarthenshire's natural, built, and cultural environment is an important spatial consideration in planning for the future of the County, particularly in terms of the potential for growth and the siting of development. The County includes sites designated at the international level to protect and enhance important nature conservation value, as well as striking landscapes and distinctive historic towns and villages. The importance of the County's built heritage is borne out by the 27 conservation areas, 366 Scheduled Monuments (ranging from Prehistoric to post - Medieval/Modern features of cultural historic interest) and the large number of listed buildings. There are also a number of designated sites for nature conservation and

biodiversity importance, including 8 Special Areas of Conservation, 3 Special Protection Areas, 1 Ramsar site, 90 Sites of Special Scientific Interest, 5 National Nature Reserves, 5 Local Nature Reserves and 7 registered landscapes.

Chapter 3 Monitoring Indicators

This chapter provides an assessment of whether the Plan’s strategic policies, and associated supporting policies, are being implemented as intended and whether the LDP objectives and strategy are being achieved. Appropriate conclusions and recommended future steps (where required) are set out to address any policy implementation issues identified through the monitoring process.

Spatial Strategy

1 Monitoring Policy Target: 85% of all housing developments permitted should be located on allocated sites.

Indicator	Percentage of overall housing permissions which are on allocated sites.				
Annual/ Interim Monitoring Target	85% of all housing developments permitted every year should be located on allocated sites.				
Assessment trigger	The proportion of dwellings permitted on allocated sites deviates 20% +/- the identified target.				
Performance					
1/4/18 – 31/03/19	1/4/19 – 31/3/20	1/4/20 – 31/3/21	1/4/21 – 31/3/22	1/4/22 – 31/3/23	
84.8% of all housing developments permitted were located on allocated sites.	81.0% of all housing developments permitted were located on allocated sites.	96.4% of all housing developments permitted were located on allocated sites.	92.3% of all housing developments permitted were located on allocated sites.	96.1% of all housing developments permitted were located on allocated sites.	

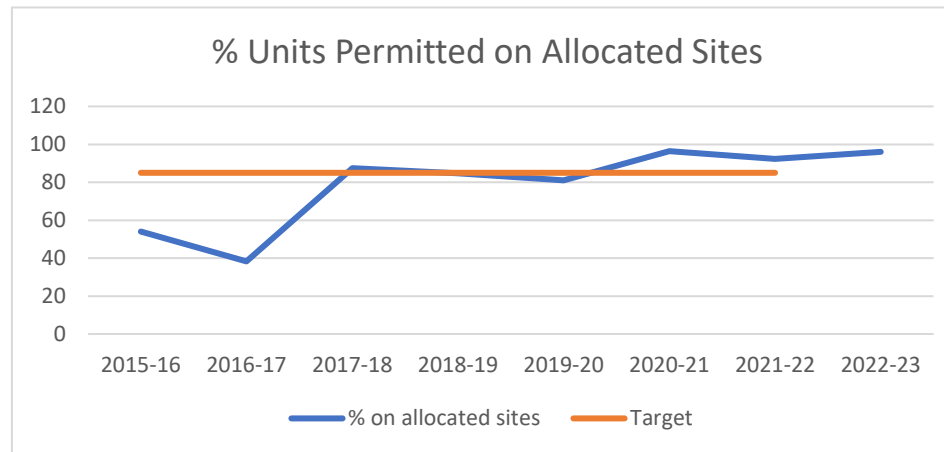
Analysis:

This monitoring indicator measures the number of applications received on large sites (i.e. sites of five or more) against whether they are located on allocated sites or non-allocated sites.

- A total of 464 dwellings were granted permission during the monitoring period.
- 446 dwellings (96.1%) of the permitted housing units on large sites were located on allocated sites.
- Of these allocated sites, outline planning permission was granted for 149 dwellings and reserved matters or full permission was granted for 297 dwellings.
- The table below sets out the number of dwellings permitted by year (large sites only), this past year has shown a decrease compared to last year, but an increase on the 2020-21 monitoring period.

Total Dwellings Permitted on Large Sites	
2015-16	1269
2016-17	334
2017-18	777
2018-19	737
2019-20	617
2020-21	251
2021-22	802
2022-23	464

- 17 applications were granted on 13 allocated sites.
- Of note, the larger number of units being granted on the following sites: 141 dwellings granted on SC40/h3 (Ffos Las, Carway); 70 dwellings granted on T3/3/h3 (Monksford Street, Kidwelly), and 71 dwellings on T3/3/h10 (Adjoining Former Dinas Yard, Kidwelly).



The graph above shows a consistent pattern over recent years of the number of units granted on allocated sites.

Conclusion:
The target has been met.

P/201/3363

Future steps to be taken (if necessary):

The above indicator will be subject to ongoing monitoring.

2 Monitoring Policy Target: The following proportions of dwellings to be permitted on housing allocations as follows:

- **Growth Areas 62%**
- **Service Centres 10%**
- **Local Service Centres 12%**
- **Sustainable Communities 15%**

Indicator	Proportion of housing permitted on allocations per tier of the settlement hierarchy.					
Annual/ Interim Monitoring Target	The distribution of dwellings to be in accordance with the proportions specified in the target.					
Assessment trigger	The distribution of dwellings in Growth Areas, Service Centres and Local Service Centres deviates 20% +/- the proportions specified in the target. The distribution of dwellings in Sustainable Communities deviates 10% +/- the proportions specified in the target.					
Performance						
		1/4/18 – 31/03/19	1/4/19 – 31/3/20	1/4/20 – 31/3/21	1/4/21 – 31/3/22	1/4/22 – 31/3/23
Target						
Growth Areas	62%	54.9%	72.0%	21.9%	77.3%	2.7%
Service Centres	10%	2.6%	2.8%	24.8%	13.5%	12.3%
Local Services Centres	12%	9.8%	13.4%	35.9%	1.4%	41.3%
Sustainable Communities	15%	32.8%	11.8%	17.4%	7.8%	43.7%
Analysis	The distribution of dwellings permitted on allocations by settlement hierarchy has not been in line with the targets set (including the deviation tolerance) during this past monitoring period. The main explanation for this is that three large applications have been submitted for sites in the local service centres, and a large application in a sustainable community. The paragraphs below provide more detail of this.					
Growth Areas	Only 12 dwellings have been granted on three sites throughout the monitoring period.					

Service Centres

55 dwellings have been granted in Service Centres on two sites, both in Whitland.

Local Service Centres

184 dwellings have been granted in Local Service Centres on four sites, 141 dwellings are in Kidwelly on two sites.

Sustainable Communities

195 dwellings have been granted in Sustainable Communities on four sites, 141 are located in Carway.

There are a number of large sites, located within the Growth areas that are awaiting determination: these include Land at Frondeg, Carmarthen (PL/04627) for 93 units; Land at Cefncaeau, Llanelli (PL/05187) 91 units;

Conclusion:

The target has not been met this year, there has been a lack of sites coming forward in the Growth Areas which has resulted in the percentage being higher in the other tiers.

Future steps to be taken (if necessary):

The above indicator will be subject to ongoing monitoring.

3. Monitoring Policy Target: Bring forward the availability of strategic employment sites

Indicator	Permissions for, or availability of on site or related infrastructure which facilitates delivery of strategic employment sites (ha) as listed in Policy SP4.			
Annual/ Interim Monitoring Target	By 2018, all the strategic employment sites are considered to be immediately available or available in the short term i.e. the sites either benefit from planning consent or the availability of on site or related infrastructure to facilitate development.			
Assessment trigger	By 2018 all the strategic employment sites are not immediately available or available in the short term.			
Performance				
1/4/18 – 31/03/19	1/4/19 – 31/3/20	1/4/20 – 31/3/21	1/4/21 – 31/3/22	1/4/22 – 31/3/23
	.			.
<p>Analysis: Three specific strategic employment sites have been identified within the LDP (Policy SP4): Dafen, Llanelli Cross Hands East Cross Hands West Food Park</p> <p>In total the land allocated for these three sites amounts to 40.9Ha. Whilst all the elements of all strategic employment sites have not attained planning permission, there has been a clear progression towards delivery of all or parts of these three sites. Whilst the policy target has not strictly been achieved as anticipated, it does not lead to concerns over the future delivery of the remaining elements of the sites. Reference is also made to the GA2/MU9 – Delta Lakes which forms part of the South Llanelli Strategic Zone and has been identified as a key component in delivering part of the Vision for the City Deal – An Internet of Life Sciences and Well-being. This innovative and sector leading project will maximise on the site a landmark employment regeneration development driving delivery and economic growth within the area.</p> <p>Dafen Llanelli Full Planning Permission has been granted for an Air Ambulance facility, including office accommodation, on part of the allocation taking up 1.87Ha. This has been completed and the site is in full operation. Full Planning Permission has been granted for the construction of Carmarthenshire Custody and Llanelli Police Station and associated works on part of the allocation taking up 1.90Ha. Remaining undeveloped parts of the allocation are situated either between or adjacent to existing built elements and could therefore benefit from related infrastructure and existing access roads.</p> <p>Cross Hands East Outline Permission has been granted on the whole site (19 Ha) for the proposed development of an industrial park, including the development of business & industrial units (use classes B1 & B8), offices business incubator units, a hotel, a business central hub, resource centre, energy centre, central green space, parkland. A reserved matters permission to the original outline has subsequently been granted enabling development of the internal access road,</p>				

infrastructure and development plot plateaus. The construction of the plot layout and the road and associated infrastructure of Phase 1 has been implemented to provide nine development plots. Expressions of interest have been received to develop sites via the County's own Property Development Fund. The Council is also preparing potential self-build scheme for the key gateway plot that can make use of any funding opportunities that may become available.

The site is identified as a strategic site within the Swansea Bay City Deal region and European Regional Development Fund (ERDF) of up to £2.4 million has been secured to deliver the infrastructure development of Phase 2 as part of the Welsh Government's Strategic Site programme. Phase 2, consists of up to five larger plots with the remaining site road and service infrastructure. The Cross Hands Joint Venture with Welsh Government has been extended to cover the Strategic Employment Site.

More recently, work has commenced on the preparation of a Local Development Order (LDO) for the site to facilitate the delivery of the site with the aim of encouraging further economic growth and development within this area.

Cross Hands West Food Park

Consent was granted for a Food Processing Plant on the portion of the allocation south west of Castell Howell Foods. 'Celtica Foods', part of Castell Howell is part of a multi-million pound expansion project that will see emphasis on the Company's Welsh meat brand 'Celtic Pride'. The site occupies 2.09 Ha and the unit is completed and operations have commenced. Some of the site is incidental green space, with the potential for expansion of operations in the future. The other permission is for the north west portion of the allocation (covering 2.35 Ha) and is for a single storey food grade industrial building with associated two storey office element and external service yards and car parking. These have also already been constructed. There is further space available for expansion on land within the planning permission - an estate spine road already services this northern end of the site. Consequently, in total the elements of this employment allocation that have already been delivered amounts to 4.44ha.

The Swansea Bay City Deal:

The future development of the strategic sites, and indeed the future economic development of the County, should be viewed in the context of the wider sub-region where the Swansea Bay City Deal has recently been signed, securing £1.3 billion for Swansea, Carmarthenshire, Neath Port Talbot and Pembrokeshire councils. It is anticipated that the Deal will transform the economic landscape of the area, boost the local economy by £1.8billion, and generate almost 10,000 new jobs over the next 15 years.

The Deal will see three specific projects for Carmarthenshire – a Wellness and Life Science Village on the Strategic Site at Delta Lakes (GA2/MU9), Llanelli; a creative industry project at Yr Egin in Carmarthen; and a skills and talent initiative which will support skills development. The £200million project at delta lakes aims to create over 1800 high quality jobs and boost the economy by over £400 million over 15 years. This and the other two projects will benefit the County as a whole and should help to attract further investment in the future.

Conclusion:

Strong progress has been made in delivering the 3 strategic employment sites.

The signing of the City Deal and the progress of partners in developing proposals in relation to the Wellness and Life Science Village provides a strong indication of, and confidence in, the delivery of the Delta Lakes site. In this respect the site has permission for the raising of levels which is currently being enacted and an outline planning application submitted for the whole scheme, now known as Pentre Awel, was granted in August 2019. The creative industry project at Yr Egin in Carmarthen was granted planning permission in October 2016 and is part complete, with some elements in operation.

Future steps to be taken (if necessary):

The above indicator will be subject to ongoing monitoring. Reference is made to the preparation of the Revised LDP as endorsed by Council on 10th January 2018.

Maintaining and continuing a strong integration of LDP and regeneration objectives in driving investment and delivery.

Sustainable Development

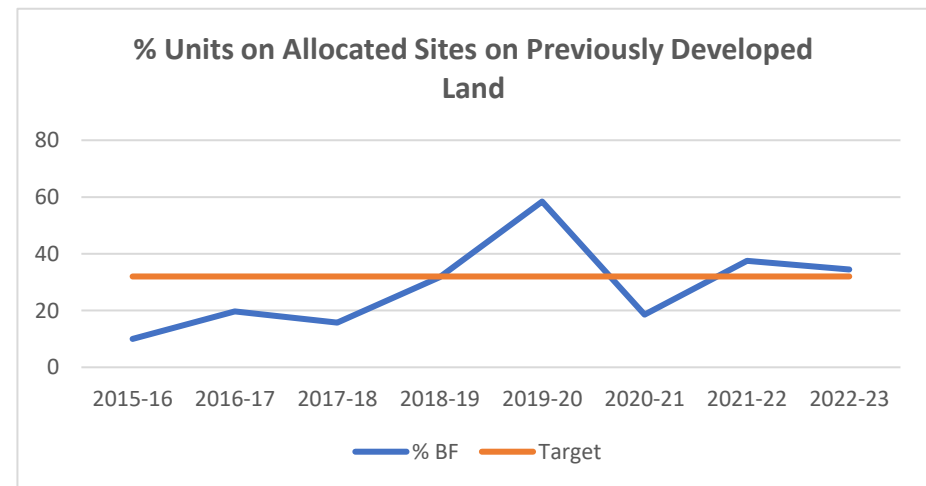
4 Monitoring Policy Target: By 2021 32% of the development on housing allocations will be delivered on previously developed sites

Indicator	Permissions for residential development on previously developed housing allocations.
Annual/ Interim Monitoring Target	29% of dwellings permitted on allocated sites should be on previously developed allocations. Information gathered on an annual basis. The annual monitoring figure noted above takes into consideration the number of dwellings already completed on previously developed allocated sites.
Assessment trigger	Less than 29% (with an additional variance of 20% under the target figure to allow for flexibility) of dwellings are permitted through housing allocations on previously developed land

Performance				
1/4/18 – 31/3/19	1/4/19 – 31/3/20	1/4/20 – 31/3/21	1/4/21 – 31/3/22	1/4/22 – 31/3/23
31.8% of permitted dwellings on housing allocation have been permitted on previously developed land.	58.4% of permitted dwellings on housing allocation have been permitted on previously developed land.	18.6% of permitted dwellings on housing allocation have been permitted on previously developed land.	37.5% of permitted dwellings on housing allocations have been permitted on previously developed land.	34.5% of permitted dwellings on housing allocations have been permitted on previously developed land.

Analysis:

The percentage of dwellings permitted on previously developed land is in accordance with the target set. The graph on the right shows the pattern over the years since the LDP's adoption.



Conclusion:

Continue monitoring.

Future steps to be taken (if necessary):

The above indicator will be subject to ongoing monitoring. Reference is made to the preparation of the Revised LDP.

5 Monitoring Policy Target: No highly vulnerable development should take place in C1 and C2 flood risk zone contrary to PPW and TAN15 guidance

Indicator	Amount of highly vulnerable development (by TAN15 paragraph 5.1 development category) permitted in C1 and C2 flood risk zones not meeting all TAN15 tests (paragraph 6.2 i-v).			
Annual/ Interim Monitoring Target	No applications permitted for highly vulnerable development in C1 and C2 flood risk zone contrary to NRW advice.			
Assessment trigger	1 application permitted for highly vulnerable development in C1 or C2 flood risk zone contrary to NRW advice. Note: The LPA will be required to refer all applications which they are minded to approve for the development of emergency services or highly vulnerable development, where the whole of the land where the development is proposed to be located, is within C2 flood zone, to the Welsh Ministers. In the case of residential development, the threshold for notifying the Welsh Ministers is set at 10 or more dwellings, including flats.			
Performance				
1/4/18 – 31/3/19	1/4/19 – 31/3/20	1/4/20 – 31/3/21	1/4/21 – 31/3/22	1/4/22 – 31/3/23
No applications were permitted for highly vulnerable development in the C1 or C2 flood risk zone contrary to NRW advice.	No applications were permitted for highly vulnerable development in the C1 or C2 flood risk zone contrary to NRW advice.	No applications were permitted for highly vulnerable development in the C1 or C2 flood risk zone contrary to NRW advice.	No applications were permitted for highly vulnerable development in the C1 or C2 flood risk zone contrary to NRW advice.	No applications were permitted for highly vulnerable development in the C1 or C2 flood risk zone contrary to NRW advice.
Analysis: Records indicate that no highly vulnerable development applications were permitted during this AMR period, which was contrary to NRW advice.				
Conclusion: The target has been met.				
Future steps to be taken (if necessary): The above indicator will be subject to ongoing monitoring. Reference is made to the preparation of the Revised LDP as endorsed by Council on 10 th January 2018.				

6 Monitoring Policy Target: Produce SPG on Sustainable Drainage Systems (SUDS)

Indicator	Production of SPG on SUDS.			
Annual/ Interim Monitoring Target				
Assessment trigger	SPG not produced within 5 months of adopting the Plan.			
Performance				
1/4/18 – 31/3/19	1/4/19 – 31/3/20	1/4/20 – 31/3/21	1/4/21 – 31/3/22	1/4/22 – 31/3/23
SPG adopted	SPG adopted	SPG adopted	SPG adopted	SPG adopted
<p>Analysis: The Placemaking and Design SPG was adopted in September 2016. This SPG discusses SUDS approaches within an overall green infrastructure approach. The SPG can be viewed via the Council website or by clicking on the link above.</p>				
<p>Conclusion: Target achieved.</p>				
<p>Future steps to be taken (if necessary): The SPG will be updated as appropriate to respond to the implementation of Schedule 3 - mandatory requirement for Sustainable Drainage Systems (SuDS) on new developments.</p>				

Housing

7 Monitoring Policy Target: Maintain a minimum 5 year housing land supply

Indicator	The housing land supply taken from the current Housing Land Availability Study (TAN1).			
Annual/ Interim Monitoring Target	Maintain a minimum 5 year housing land supply.			
Assessment trigger	Housing land supply falling below the 5 year requirement.			
Performance				
1/4/18 – 31/3/19	1/4/19 – 31/3/20	1/4/20 – 31/3/21	1/4/21 – 31/3/22	1/4/22 – 31/3/23
n/a	n/a	n/a	n/a	n/a

Analysis:

Technical Advice Note 1: Joint Housing Land Availability Studies has been revoked by the Welsh Government, as a result there is no longer a requirement for Local Authorities to produce Joint Housing Land Availability Studies (JHLAS). Housing delivery will now be reported by Local Authorities in their Local Development Plan Annual Monitoring Reports. Development Plans Manual Edition 3 sets out the new monitoring framework for housing delivery. Whilst it's focus is on integrating housing trajectories into Revised Local Development Plans, guidance is also provided for monitoring housing delivery for LPAs with an adopted LDP prior to the publication of the Manual (see paragraph 8.15 of the Manual).

2023 Housing Trajectory

In accordance with the Development Plans Manual, for Local Planning Authorities with an adopted LDP prior to the publication of the Manual, there is a requirement to create a housing trajectory which is based on actual completions to date. The trajectory should also set out the timing and phasing of sites in the remaining years of the plan period. Whilst the LDP was set to end in December 2021, this is no longer the case and will end when it is replaced by the Revised LDP. In order to create a trajectory, as the plan period has ended, the housing trajectory period has been extended to show a five year period.

	Completions (Large Sites)	Under Construction
Total	144	161

The 2nd Deposit Revised LDP (published for consultation in 2023) has been used to inform this trajectory, however, it should be noted that a number of the sites included within this AMR housing trajectory do not feature in the Revised LDP trajectory as they have been removed as allocations. Conversely, the new Revised LDP sites do not feature in this AMR housing trajectory as they currently have no planning status.

The following graph (Figure 1) illustrates the housing trajectory. Certain elements of the detail of the graph can be found in Appendix 2 which lists the large sites and the expected delivery of these sites.



As can be seen from the graph above, dwelling completions have fallen consistently below the Average Annual Requirement. In previous AMRs, the five year supply has not been met and reasons have been given for this and remain relevant to the dwelling completions falling significantly below the AAR. There has been a fall in the number of completions, both large sites and small. The reasons for the decrease could only be speculated upon, but could include the cost of living crisis, the number of available sites and the fact that the adopted LDP is now past its end date, or even the after effects of the covid-19 pandemic. However, the number of sites on large sites that are under construction is significantly greater than that of previous years which should result in a return to average, if not above average, completion rates next year.

Housing Trajectory																					
	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28
Actual Large Site Completions	647	263	300	563	276	317	379	429	516	426	406	277	607	399	365	144					
Actual Small Site Completions	74	74	74	74	74	74	74	74	92	92	105	117	103*	104*	125	85					
Forecast Large Site Completions																	358	404	715	875	707
Forecast Small Site Completions																	74	74	74	74	74
Average Annual Requirement (AAR)	1013	1013	1013	1013	1013	1013	1013	1013	1013	1013	1013	1013	1013	1013	1013	1013	1013	1013	1013	1013	1013
Total Completions	721	337	374	637	350	391	453	503	608	518	511	394	710	503	490	229	432	478	789	949	781

*A total of 207 dwellings were completed in the 2019-21 period, therefore this figure has been divided between the two monitoring periods.

Conclusion:

The target of a 5-year housing land supply has not been met in previous AMRs, and as demonstrated above, the trend of house completions falling below the Annual Average Requirement (AAR) continues. Reference should also be made to the recommendations and conclusions of this AMR.

Future steps to be taken (if necessary):

The above indicator will be subject to ongoing monitoring. Reference is made to the preparation of the Second Revised Deposit LDP.

8 Monitoring Policy Target: Provide 15,197 dwellings by 2021

Indicator	The number of dwellings permitted annually.			
Annual/ Interim Monitoring Target	1,405 dwellings permitted annually.			
Assessment trigger	20% +/- 2,810 dwellings permitted in the first two years after adopting the Plan.			
Performance				
1/4/18 – 31/03/19	1/4/19 – 31/3/20	1/4/20 – 31/3/21	1/4/21 – 31/3/22	1/4/21 – 31/3/22
866 dwellings	795 dwellings	381 dwellings	995 dwellings	651 dwellings
Analysis:				
The number of dwellings permitted on large sites (>5 units) was 464. This is made up of 149 dwellings granted outline permission, and 315 dwellings granted reserved matters or full planning permission. The number of dwellings permitted on small sites was 187.				
Conclusion:				
With respect to the Assessment Trigger, which has only been met in the first year of the Plan, the number of dwellings permitted falls outside the threshold allowance of 20%.				
Future steps to be taken (if necessary):				
Matters relating to site delivery will be considered in the preparation of the Revised LDP.				
The above indicator will be subject to ongoing monitoring.				

9 Monitoring Policy Target: Provide 2,375 dwellings on windfall sites by 2021

Indicator	The number of dwellings permitted on windfall sites.			
Annual/ Interim Monitoring Target	186 dwellings permitted annually on windfall sites.			
Assessment trigger	20% +/- 372 dwellings permitted on windfall sites in the first 2 years after adopting the Plan.			
Performance				
1/4/18 – 31/03/19	1/4/19 – 31/3/20	1/4/20 – 31/3/21	1/4/21 – 31/3/22	1/4/22 – 31/3/23
241 dwellings	295 dwellings	139 dwellings	255 dwellings	205 dwellings
<p>Analysis: 205 dwellings have been granted on windfall sites, 18 dwellings were granted permission on large windfall sites (sites of >5 dwellings), comprising 2 sites of full planning permission. 187 dwellings have been granted on small sites of <5 dwellings.</p> <p>The number of windfall dwellings permitted has shown a general decrease since the adopting of the LDP. This may be due to the reduction in the number of UDP legacy sites with a valid permission coming forward. Permission granted on small sites vary slightly from the first AMR but remain fairly consistent in the past few years: 199 (AMR 1); 199 (2017); 187 (2018) 129 (2019); 178 (2020); 130 (2021); 193(2022); 187 (2023).</p>				
<p>Conclusion: The results from this AMR period has seen reduction in the number of windfall sites being permitted. This may be due to the reduction in the number of historic UDP 'legacy' sites with a valid permission coming forward.</p>				
<p>Future steps to be taken (if necessary): The above indicator will be subject to ongoing monitoring.</p>				

10 Monitoring Policy Target: Provide a Gypsy and Traveller site to meet identified need within the Llanelli area

Indicator	The number of Gypsy and Traveller pitches required.			
Annual/ Monitoring Target	Interim	Identify a Gypsy and Traveller site to meet identified need in the Llanelli area by 2016. Provide a Gypsy and Traveller site to meet identified need in the Llanelli area by 2017.		
Assessment trigger	Failure to identify a site by 2016. Failure to provide a site by 2017.			
Performance				
1/4/18 – 31/3/19	1/4/19 – 31/3/20	1/4/20 – 31/3/21	1/4/21 – 31/03/22	1/4/22 – 31/3/23
<p>Analysis: The Deposit Revised LDP which was published in 2020 identified two sites within the Llanelli which are proposed to be allocated. Firstly, site reference PrC1/GT1 Land at Penyfan, Trostre, and secondly PrC1/GT2, as an extension to the Penybryn site in Bynea.</p> <p>These sites have been continued in the 2nd Deposit Revised LDP which was put out to public consultation in February 2023. In order to support the identification of new sites within Carmarthenshire the Council will undertake a light version of a Gypsy and Traveller Accommodation Needs Assessment in time for the submission of the Plan for examination with the anticipation of a full GTANA in the Summer 2024.</p> <p>Notwithstanding the information above, the sites highlighted within the original Deposit Revised LDP can be considered against Policy H7 of the adopted LDP, which provides a criteria-based policy for Gypsy and Traveller sites.</p>				
<p>Conclusion: In order to support the identification of new sites within Carmarthenshire the Council will undertake a light version of a Gypsy and Traveller Accommodation Needs Assessment in time for the submission of the Plan for examination with the anticipation of a full GTANA in the Summer 2024</p>				
<p>Future steps to be taken (if necessary): The identification and provision of a site will be further considered as part of the preparation of the Revised LDP.</p>				

11 Monitoring Policy Target: Monitor the need for Gypsy and Traveller transit sites

Indicator	The annual number of authorised and unauthorised Gypsy and Traveller caravans in the County.			
Annual/ Interim Monitoring Target	No Gypsy and Traveller site recorded in one settlement for 3 consecutive years.			
Assessment trigger	1 unauthorised Gypsy and Traveller site recorded in one settlement for 3 consecutive years.			
Performance				
1/4/18 – 31/3/19	1/4/19 – 31/3/20	1/4/20 – 31/3/21	1/4/21 – 31/03/22	1/4/22 – 31/3/23
Analysis:				
<p>Awaiting Data</p> <p>The bi-annual StatsWales data recommenced in July 2021 with the most recent publication in January 2022. During caravan count for January 2022, there were a total of 13 caravans on unauthorised sites (tolerated), and a further two caravans on unauthorised sites (Not tolerated) within the County. Of those 13 caravans on 'tolerated sites' this includes the site at Caer Elms, Llanelli which has been in existence for over 10 years.</p> <p>Given that the bi-annual count has been on stop in previous years due to the COVID pandemic, there is little information to suggest that a transit site is required at this stage. As highlighted in Indicator 10, the Council will be undertaking a revised GTANA, which will consider the need for transit sites within Carmarthenshire.</p>				
Conclusion:				
<p>It is recommended at this stage that there is no need to provide a transit site in Carmarthenshire, however the Local Planning Authority along with colleagues from the Housing Division will continue to monitor the number of unauthorised encampments within the county, including its location and whether a single family group frequently reside at a particular location.</p> <p>Furthermore, an updated GTANA will be published as background evidence to the Deposit Revised LDP in late 2022 / early 2023.</p>				
Future steps to be taken (if necessary):				
The above indicator will be subject to ongoing monitoring.				

12 Monitoring Policy Target: 2,121 no. of affordable dwellings permitted by 2021

Indicator	The number of affordable dwellings permitted.			
Annual/ Interim Monitoring Target	226 affordable dwellings permitted in the first year of the Plan after adoption. 452 dwellings permitted in the first 2 years of the plan after adoption.			
Assessment trigger	20% +/- 452 affordable dwellings not permitted in the first 2 years of the Plan after adoption.			
Performance				
1/4/18 – 31/03/19	1/4/19 – 31/3/20	1/4/20 – 31/3/21	1/4/21 – 31/3/22	1/4/22 – 31/3/23
122 units	171 units	84.8 units	204.5	139.4

Analysis:

2023 Data complete

Housing Allocations	
Type of Permission	Number of Affordable Units 2022/23
Outline Permissions (with indicative numbers)	18.4
Outline Permissions (with numbers specified)	1
Full Planning and Reserved Matters	60
Total	79.4

2023 Data Complete

Windfall Sites (large sites)	
Type of Permission	Number of Affordable Units 2022/23
Outline Permissions (with indicative numbers)	0
Outline Permissions (with numbers specified)	0
Full Planning and Reserved Matters	13
Total	13

Windfall Sites (Small sites)	
Type of Permission	Number of Affordable Units 2019/20
Key Worker / Rural Enterprise Dwellings / Live Work / One Planet Development	7 Agricultural Dwelling
Local Need	5 local need Dwellings
Affordable Dwelling	3 affordable Dwellings
Total	15 dwellings

	Number of Affordable Units 2019/20
Outline or Detailed Permission with a UU for affordable housing (£ per square metre basis)	32 dwellings within 22 outline planning permissions
Outline Permissions with Commuted Sum Agreed	None
Full Planning or Reserved Matters Permission with a commuted sum contribution paid / to be paid	£641,637.16 in 62 applications

Large Sites

This AMR period has seen a significant decrease in the number of affordable units permitted within both the LDP allocated sites and only 18.4 units on windfall sites.

The permitted affordable units are located mainly in the service centres, with an outline permission on T2/6/h4 which is a site to be de-allocated in the revised LDP. This site is for approx. 46 dwellings with a 30% affordable housing target agreed through S106. A Reserved Matters application has also been approved on SC18/h5 in Llangain. It should be noted that a previous AMR has considered the outline permission on this site, however for context, the RM shows a potential for delivery of this site in the near future.

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There are very minimal affordable housing numbers coming from windfall sites. This is in part to the LDP coming to the end of its life with more emphasis on securing these sites.

Small Sites

The number of dwellings approved with outline permission has increased from the previous year from 28 to 32 dwellings. There are no outline applications with the commuted sum agreed.

For full planning permissions and Reserved matters applications we have seen £641,637.16 being secured within 62 applications. Over the whole LDP monitoring period since 2015/2016 the figure within this AMR is consistent with previous years.

Conclusion:

In looking at the general numbers within the affordable housing indicators within this AMR, the level of Affordable Housing being achieved is consistently around the affordable housing target set within Policy AH1 of the LDP. This is due in part to the larger sited being within Council ownership.

As the LDP is now within its final years, the number of windfall sites coming forward will decrease, thus reducing the proportion of affordable housing that comes from this source.

Future steps to be taken (if necessary):

The Forward Planning Section is working closely with internal colleagues from Regeneration & Policy, and Housing to assist in the marketing and disposal of Council owned site which includes potential for additional affordable housing.

The above indicator will be subject to ongoing monitoring, and further viability work is being undertaken as part of the Revised LDP.

13 Monitoring Policy Target: Affordable Housing targets to reflect economic circumstances

Indicator	Affordable Housing percentage target in Policy AH1.			
Annual/ Interim Monitoring Target	Target to reflect economic circumstances.			
Assessment trigger	Should average house prices increase by 5% above the base of 2013 levels sustained over 2 quarters then the Authority may conduct additional viability testing and modify the targets established in Policy AH1.			
Performance				
1/4/18 – 31/03/19	1/4/19 – 31/3/20	1/4/20 – 31/3/21	1/4/21 – 31/3/22	1/4/22 – 31/3/23
Analysis: (Awaiting Data)				
	Based on sales only			
	Mean	Lower Quartile	Upper Quartile	90th percentile
Apr 2022				
May 2022				
Jun 2022				
Jul 2022				
Aug 2022				
Sep 2022				
Oct 2022				
Nov 2022				
Dec 2022				
Jan 2023				

Conclusion:						
Future steps to be taken (if necessary): Continue to monitor various statistical evidence associated with house prices which will feed into the revised LDP.						

14 Monitoring Policy Target: Affordable dwellings to be permitted on housing allocations per sub-market areas as follows:

- Llandovery, Llandeilo and North East Carmarthenshire
- St Clears and Rural Hinterland
- Carmarthen and Rural
- Newcastle Emlyn and Northern Rural Area
- Kidwelly, Burry Port, Pembrey and Lower Gwendraeth Valley
- Llanelli
- Ammanford / Cross Hands and Amman Valley

Indicator	The number of affordable dwellings permitted on housing allocations per sub-market area.								
Annual/ Interim Monitoring Target	The proportion of affordable dwellings permitted on residential allocations should be in accordance with Policy AH1 as follows:								
Assessment trigger	The proportion of affordable dwellings permitted on residential allocations not in accordance with Policy AH1.								
	Performance								
	1/4/18 31/03/19	–	1/4/19 31/3/20	–	1/4/20 31/3/21	–	1/4/21 31/3/22	–	1/4/22 – 31/3/23
• Llandovery, Llandeilo and North East Carmarthenshire – 30%									
• St Clears and Rural Hinterland – 30%									T2/6/h1 PL/00841 – Land north of Lon Hywel (20%) T3/1/h2 PL/04604 – Laugharne Primary School (30.9%) SC18/h5

					<p>PL/04746 – South of Dol y Dderwen, Llangain (36%)</p> <p>SC16/h1 PL/00629 – Maes y Meillion, Llanybri (30%)</p>
<ul style="list-style-type: none"> • Carmarthen and Rural 30% 					
<ul style="list-style-type: none"> ▪ Carmarthen West (20%) 					
<ul style="list-style-type: none"> • Newcastle Emlyn and Northern Rural Area – 20% 					
<ul style="list-style-type: none"> • Kidwelly, Burry Port, Pembrey and Lower Gwendraeth Valley – 20% 					<p>SC40/h3 PL/03790 – Ffos Las (10%)</p> <p>T3/3/h10 PL/01026 – Dinas Yard (25.3%)</p>
<ul style="list-style-type: none"> • Llanelli – 20% 					<p>T3/4/h6 PL/03594 – Cae Linda, Trimsaran (16.6%)</p>
<ul style="list-style-type: none"> • Ammanford / Cross Hands and Amman Valley – 10% 					<p>GA3/h42 Land at rear of Maesygrug and Petrol Station Llandeilo Road, Gorslas (10%)</p>

Analysis:

As identified in other Indicators, this AMR period has shown a number of planning permissions within the St Clears and Rural Hinterland submarket area. There is then a general spread of permitted sites throughout the submarket areas, with the exception of the North west and North eastern areas of the county.

Nevertheless, in considering the AMRs which have been published to date, it has shown that some of the submarkets areas such as those in the North East have seen very minimal planning permissions / development, which has resulted in minimal numbers of affordable housing being granted and delivered.

In terms of the percentage of affordable housing within the county, the planning permissions are broadly aligning with the affordable housing targets set out within policy.

Conclusion:

For sites which have been granted planning permission during this AMR, the percentage target for affordable housing has been moderately successful, with the monitoring policy target aligning closely with the planning permissions being granted. With sites also being developed by affordable housing providers, this will increase the number of affordable units being developed within the County.

Future steps to be taken (if necessary):

The above indicator will be subject to ongoing monitoring. As part of the revised LDP, further work is being undertaken relating to the viability and deliverability of sites, and the affordable housing targets will be considered

Economy and Employment

15 Monitoring Policy Target: 111.13ha of employment land allocated by Policy SP7 is developed over the Plan period

Indicator	Permissions granted for development on employment land listed in Policy SP7. Permissions for, or availability of, on site or related infrastructure which facilitates delivery of employment sites (ha) as listed in Policy SP7.			
Annual/ Interim Monitoring Target	25% of employment land allocated by Policy SP7 either attains planning permission or is available for development within the first 2 years of the Plan after adoption. For the purposes of monitoring employment land, 'available' shall be taken to indicate that the sites either benefit from planning consent or the availability of on site or related infrastructure to facilitate development.			
Assessment trigger	Less than 25% of employment land allocated by Policy SP7, with an additional variance of 20% under the target figure to allow for flexibility, is permitted or available within 2 years of adoption. Annual narrative to describe progress towards delivery.			
Performance				
1/4/18 – 31/03/19	1/4/19 – 31/3/20	1/4/20 – 31/3/21	1/4/21 – 31/3/22	1/4/22 – 31/3/23
Target already met in the second AMR. Further progress in this AMR period.	Target already met in the second AMR. Further progress in this AMR period.	Target already met in the second AMR.	Target already met in the second AMR. Further progress in this AMR period.	Target already met in the second AMR.
<p>Analysis: The monitoring policy target relates to the amount of employment land that has been permitted or has become available within two years of adoption. At the time of publication of the first AMR in 2016, two years had not passed since adoption, so it was difficult to make an accurate assessment of this target. Nevertheless, it was found that almost 90 % of the annual / interim monitoring target for the first two years had already been met by this time. During this AMR period, no further land on employment allocations gained planning permission for employment activities – so the figure remains at 33.76ha for the 2022/23 period. However, further progress was made during this monitoring period in respect of the discharge of conditions on existing planning permissions on the Cross Hands East employment allocation, as well as a new planning permission for a lorry servicing workshop and tyre storage distribution centre on part of the site. Planning permission covering the whole of this allocation has already been noted and included in the monitoring figures in previous AMRs.</p> <p>The monitoring target set out in the LDP (25% of employment land allocated by Policy SP7 either attains planning permission or is available for development within the first 2 years of the Plan after adoption) was met within AMR 2 in 2017 (taking into account the additional variance of 20% under the target to allow for flexibility). The further planning permissions and land take up during subsequent monitoring periods is evidence of the continued deliverability of the sites allocated for employment use in the LDP.</p>				
<p>Conclusion: Clear progress has been made; further monitoring and reporting will be undertaken in subsequent AMRs and as part of the LDP Review.</p>				
<p>Future steps to be taken (if necessary): The above indicator will be subject to ongoing monitoring. Reference is made to the preparation of the Revised LDP.</p>				

16 Monitoring Policy Target: Produce SPG on Rural Enterprise

Indicator	Production of SPG.			
Annual/ Interim Monitoring Target				
Assessment trigger	SPG not produced within 9 months of adopting the Plan			
Performance				
1/4/18 – 31/03/19	1/4/19 – 31/3/20	1/4/20 – 31/3/21	1/4/21 – 31/3/22	1/4/22 – 31/3/23
SPG adopted	SPG adopted	SPG adopted	SPG adopted	SPG adopted
<p>Analysis: The Rural Development SPG was adopted in September 2016.</p> <p>The adopted SPG is available via the following link: https://www.carmarthenshire.gov.wales/media/1213903/adopted-rural-development-spg-report.pdf</p>				
<p>Conclusion: The target has been achieved.</p>				
<p>Future steps to be taken (if necessary): The above indicator will be subject to ongoing monitoring. Reference is made to the preparation of the Revised LDP as endorsed by Council on 10th January 2018.</p>				

Retail

17 Monitoring Policy Target: To ensure that vacancy rates within the Primary and Secondary Retail Frontage areas of the Growth Area towns do not increase to a level that would adversely impact on the vitality of those centres.

Indicator	Annual vacancy rates of commercial properties within the Primary and Secondary Retail Frontage areas of the Growth Area towns.						
Annual/ Interim Monitoring Target	Vacancy rates of commercial properties in the town centres of Carmarthen, Ammanford and Llanelli.						
Assessment trigger	Monitor for information.						
Performance							
1/4/15 – 31/3/16	1/4/16 – 31/3/17	–	1/4/17 – 31/3/18	1/4/18 – 31/03/19	1/4/19 – 31/3/20	1/4/20 – 31/3/21	1/4/21 – 31/3/22
					No data available		
<p>Analysis:</p> <p>The Council recognises the need to understand and track changing retail activities at both a county and local centre level. With this in mind, the Council produced an updated Carmarthenshire Retail Study 2023 which is available on the Council’s website. This update builds on the previous 2015 Study and reflects the latest data and information on retail across the County in terms of both convenience (food retail) and comparison (non-food retail). This will be updated to support the production of the second revised LDP Deposit plan. Town Centre retail surveys are also undertaken to ascertain current and changing activity in the defined town centres which include tracking vacancy levels and the proportion of non-retail uses. The vacancy rates are identified below by settlement and by the Primary and Secondary Frontage area:</p> <p>Note: the following table is pending data results from the town centre surveys.</p>							
	Primary Frontage		Secondary Retail Frontage				
	Total Units	Vacant Units (%)	Total Units	Vacant Units (%)			
Carmarthen	163	25 (15%)	128	28 units (22%)			

Llanelli	83	24 (29%)	102	25 units (25%)
Ammanford	42	3 units (7%)	53	11 units (21%)

Economic Recovery

Retail trends in recent years have seen an increase in online shopping and a shift away from the high street. The Covid-19 pandemic has exacerbated this situation; due to health and safety concerns and the restrictions placed upon shops opening, more and more people have been shopping online. The impacts upon the vitality of the high street have been significant with the broader economic challenges also contributing to the challenges centres are facing.

In response to the issues around Covid-19, WG published their guidance – Building Better Places - to aid recovery. It identifies that: “The economic consequences have meant that many retailers are struggling financially, and this will lead to higher vacancy rates in all of our commercial centres. Online competition to our town centre retailers was strong before the crisis; this situation will become more apparent as more retailers increase their online presence and more people have become used to doing the majority of their non-essential shopping online.”

There is a recognition that retail and commercial centres are hubs of social and economic activity and that their function extends beyond retail providing a focal point for a diverse range of facilities, services and cultural activities, functions and experiences. These functions are often equally important in supporting the needs and enjoyment of local communities. The WG in recognising the central role of retail and commercial centres state that they “should become places where a variety of retail, employment, commercial, community, leisure, health and public sector uses come together in a hub of activity to make them viable as go-to destinations once more. Flexible, local co-working spaces could also be a crucial new element to increase space to work. Residential uses are also key to the vitality of centres, provided that they do not curtail the commercial activities which take place and soundscapes are considered.” The guidance indicates that town centres should no longer look at retail need alone but encapsulate a wider array of uses, particularly in the employment, leisure, and public service sectors.

In response to the economic effects of Covid-19 upon Carmarthenshire’s economy, CCC have identified key action areas to aid economic recovery. These include taking steps to retain, attract and support businesses to the 3 primary town centres – Carmarthen, Llanelli and Ammanford. The actions identified which are of particular relevance to land use planning include but are not limited to: increasing footfall to all areas of the towns; reducing the number of empty premises in the town centre; and, considering alternative uses of derelict sites / empty buildings on potential future development sites in the interim.

At the beginning of 2022, Local Development Orders (LDOs) were adopted to facilitate changes of use without the need to obtain planning permission within the identified town centres of Carmarthen and Ammanford. The aim of these LDOs is to attract business and footfall into the town centres, without restricting these areas to primarily retail uses.

In 2021, WG temporarily extended the permitted development rights to enable the change of use of retail units. This was intended to enable the trial of alternative uses and get initial feedback as to whether start-ups would likely be viable without the expense and delay associated with submitting a planning application. The amendments allowed properties within areas identified as town centres in the LDP, currently within the A1 use class, to be changed to A2, A3, B1, D1 and D2 for a period of 6 months. These additional permitted development rights came to an end in April 2022. However, earlier this year, the WG consulted upon the possibility of introducing new permitted development rights, including allowing changes of use within identified town centres as previously enabled. The consultation proposed removing the six-month trial period and the changes could be retained in perpetuity.

Conclusion:

Awaiting survey data

Future steps to be taken (if necessary):

Monitor the effectiveness of the Carmarthen and Ammanford LDOs.

Monitor the vacancy levels within the primary and secondary retail frontages and undertake further work to consider the issues which affect the town centres.

To participate in forums and regeneration led initiatives aimed at ensuring that the vitality and viability in town centres is enhanced.

The above indicator will be subject to ongoing monitoring pending the adoption of the Revised LDP. As part of the preparation of the Revised LDP, a comprehensive retail study will be undertaken to provide a better understanding of the retail provision, needs and demands in Carmarthenshire and how best to respond to changing circumstances.

18 Monitoring Policy Target: Maintain the integrity of the Primary Retail Frontage.

Indicator	Proportion of units in A1 retail use located in the Primary Retail Frontage as designated by Policy RT2.					
Annual/ Interim Monitoring Target	65% or more of units within the Primary Retail Frontage are in A1 use.					
Assessment trigger	Less than 65% of units within the Primary Retail Frontage are within A1 use with an additional variance of 10% under the target figure to allow for flexibility.					
Performance						
1/4/15 – 31/3/16	1/4/16 – 31/3/17	1/4/17 – 31/3/18	1/4/18 – 31/03/19	1/4/19 – 31/3/20	1/4/20 – 31/3/21	1/4/21 – 31/3/22
				No data available		

Analysis:

The Council as part of its retail monitoring regime beyond this AMR recognises the need to understand and track changing retail activities at both a County and local centre perspective. With this in mind, the Council produced an update Carmarthenshire Retail Study 2023 which is available on the Council's website. This update builds on the previous 2015 Study and reflects the latest data and information on retail across the County in terms of both convenience (food retail) and comparison (no-food retail)..

Town Centre retail surveys are also undertaken to ascertain current and changing activity in the defined town centres - key components of which include tracking vacancy levels and the proportion of non-retail uses within the defined centres.

The proportion of units in non-A1 retail use by Primary and Secondary Frontage areas are set out below. The details in relation to secondary frontage are included for completeness:

Note: The following table is pending data results from the town centre survey.

	Primary Frontage		Secondary Retail Frontage	
	Total Units	Non A1 (%)	Total Units	Non A1 (%)
Carmarthen	163	35 units (21%)	128	50 units (39%)
Llanelli	83	15 units (18%)	102	41 units (40%)
Ammanford	42	10 units (24%)	53	30 units (57%)

Note: The above table excludes use classes within units vacant at the time of survey.

As noted above, Local Development Orders have been adopted and are in operation in Carmarthen and Ammanford town centres. These will provide additional flexibility for changing use within the town centres. This, coupled with the amendments to the permitted development rights outlined above, may have resulted in greater changes to in the diversity of uses within the town centre and may continue to influence greater changes and variety in the use classes present in the retail frontages.

The information set out in indicator 17 above outlines a shift in approach in the town centres, with a view of introducing a greater variety of uses to town centres, rather than focussing as heavily on retail. Whilst the role of retail on the high street and in town centres remains integral and a key component of ensuring a town's vitality, it is acknowledged that a greater variety of uses can lead to viable, thriving commercial and business centres. The introduction of new guidance, new permitted development rights and the LDOs may well lead to more diverse town centres.

The Council will respond as appropriate to those centres where evidence indicates there is a pressure on their vitality and viability. Any need for change in planning policy will be implemented through the Revised LDP and informed by a revised Retail Study to ensure that the policies reflect the current position, most up to date evidence and is reflective of current trends and issues.

Conclusion:

Awaiting survey data

Future steps to be taken (if necessary):

Monitor the Carmarthen and Ammanford LDOs.

To participate in forums and regeneration led initiatives aimed at ensuring that the vitality and viability in town centres is enhanced.

The above indicator will be subject to ongoing monitoring ahead of the adoption of the Revised LDP.

Consideration is being given to the scope and content of a updated Retail Study to inform the content of the Revised LDP and to support the determination of future planning applications for retail development.

Transport

19 Monitoring Policy Target: To implement the road schemes identified in Policy SP9

Indicator	Progress towards implementing the road schemes identified in Policy SP9 in accordance with delivery timetables.					
Annual/ Interim Monitoring Target	Implementation in accordance with delivery timetables.					
Assessment trigger	The road schemes identified in Policy SP9 are not delivered in accordance with delivery timetables.					
Performance						
1/4/15 – 31/3/16	1/4/16 – 31/3/17	1/4/17 – 31/3/18	1/4/18 – 31/03/19	1/4/19 – 31/3/20	1/4/20 – 31/3/21	1/4/21 – 31/3/22
Progress has been made on the implementation of the schemes listed in Policy SP9 which are within the control of the Local Authority.	Progress has been made on the implementation of the schemes listed in Policy SP9 which are within the control of the Local Authority.	Progress has been made on the implementation of the schemes listed in Policy SP9 which are within the control of the Local Authority.	Progress has been made on the implementation of the schemes listed in Policy SP9 which are within the control of the Local Authority.	Progress has been made on the implementation of the schemes listed in Policy SP9 which are within the control of the Local Authority.	Progress has been made on the implementation of the schemes listed in Policy SP9 which are within the control of the Local Authority.	of the indicator has been met in relation to the schemes listed in Policy SP9 which are within the control of the Local Authority.
<p>Analysis: Significant progress continues to be made in the implementation of the schemes listed within Policy SP9. In this respect the Cross Hands Economic Link Road has been implemented and is open to traffic. Work is nearing completion on the final phase 3 of this scheme.</p> <p>The Carmarthen West Link Road was completed and opened to traffic in March 2019.</p> <p>It is not proposed to measure the success in relation to the implementation of the policy in terms of the identified Welsh Government Improvements as they are matters outside the control of the Local Planning Authority. This framework will however continue to monitor their progress towards implementation particularly with a view to the timescales indicated.</p>						
Conclusion:						

The indicator has been met in relation to the implementation of the schemes listed in Policy SP9 which are within the control of the Local Authority.

Future steps to be taken (if necessary):

Monitor the progress of the Welsh Government Improvements.

The above indicator will be subject to ongoing monitoring. Reference is made to the preparation of the Revised LDP.

20 Monitoring Policy Target: To implement the cycle schemes identified in Policy TR4

Indicator	Progress towards implementing the cycle schemes identified in Policy TR4.					
Annual/ Interim Monitoring Target	Implementation in accordance with delivery timetables by 2021.					
Assessment trigger	Non implementation of the cycle schemes identified in the Local Transport Plan and forthcoming Local Transport Plan. If finance has not been secured for a project by first plan review.					
Performance						
1/4/15 – 31/3/16	1/4/16 – 31/3/17	1/4/17 – 31/3/18	1/4/18 – 31/03/19	1/4/19 – 31/3/20	1/4/20 – 31/3/21	1/4/21 – 31/3/22
Analysis:						
<p>The following provides an update on progress in relation to the 3 cycle schemes identified within Policy TR4:</p> <ul style="list-style-type: none"> • Towy Valley – A planning permission has been granted for the western section of the cycleway from Abergwili to Nantgaredig and works have commenced. Work is progressing on the design and route of the Nantgaredig to Llandeilo element of the scheme with a planning application scheduled late 2022. • Amman Valley Cycleway --The main infrastructure works are substantively complete with the exception of a small section at Brynamman. Ongoing work will relate to signage, marketing and branding. • Whitland to Llanglydwen – There are currently no programmed proposals to proceed with this route. 						
Conclusion:						
Progress has been made on the implementation of the schemes listed in Policy TR4. Note the delivery timetable in the target has been exceeded in relation Towy Valley cycle path. However, the initial phase has been delivered with work progressing on proposals for the second phase.						
Future steps to be taken (if necessary):						
Continue to monitor the final implementation of the two schemes currently being delivered.						
The above indicator will be subject to ongoing monitoring. Reference is made to the preparation of the Revised LDP.						
Further consideration will be given to inclusion and/or the delivery of the Whitland to Llanglydwen route as part of the Revised LDP.						

Minerals

21 Monitoring Policy Target: Maintain a minimum aggregate landbank of 10 years for hard rock

Indicator	Aggregates landbank for Carmarthenshire County Council.			
Annual/ Interim Monitoring Target	To maintain a minimum 10 year landbank of hard rock.			
Assessment trigger	Less than 10 years hard rock landbank.			
Performance				
1/4/18 – 31/03/19	1/4/19 – 31/3/20	1/4/20 – 31/3/21	1/4/21 – 31/3/22	1/4/22 – 31/3/23
Target met: The current hard rock landbank for Carmarthenshire is at least 92 years.	Target met: The current hard rock landbank for Carmarthenshire is at least 77 years.	Target met: The current hard rock landbank for Carmarthenshire is at least 86 years.	Data not available.	Data not available.
<p>Analysis: A landbank is a stock of planning permissions for the winning and working of minerals. It is composed of the sum of all permitted reserves at active and inactive sites at any given point in time for a given area. For the purposes of commercial stability, the aggregates industry requires a proven and viable landbank. MTAN 1: Aggregates requires that a minimum 10 year landbank of hard rock should be maintained, this has been mirrored in the LDP monitoring target.</p> <p>Whilst data for the last two reporting periods is not yet available, the latest, best available data agreed by the Mineral Products Association and the Local Minerals Planning Authority (2020) indicates that the current crushed rock landbank for Carmarthenshire is 86 years using the average of the previous 3 years production data and 88 years using the average of the previous 10 years production data. Therefore, Carmarthenshire had at least 86 years of hard rock supply at the end of 2020. This is well above the figure considered necessary in the monitoring target. Since it is highly unlikely that this figure would have dropped to below 10 years landbank in the past two years, the performance above remains green.</p>				
<p>Conclusion: The latest, best available data indicates that the monitoring Policy Target is being met and therefore no further action is required.</p>				
<p>Future steps to be taken (if necessary): The above indicator will be subject to ongoing monitoring. Reference is made to the preparation of the Revised LDP as endorsed by Council on 10th January 2018.</p>				

22 Monitoring Policy Target: Maintain a minimum aggregate land bank of 7 years for sand and gravel

Indicator	Combined aggregates landbank for Carmarthenshire County Council with neighbouring authorities of PCC, PCNP & Ceredigion CC.			
Annual/ Interim Monitoring Target	To maintain a minimum 7 year landbank of sand and gravel.			
Assessment trigger	Less than 7 years sand and gravel landbank			
Performance				
1/4/18 – 31/03/19	1/4/19 – 31/3/20	1/4/20 – 31/3/21	1/4/21 – 31/3/22	1/4/22 – 31/3/23
Target met: The current combined S&G Landbank for Carms CC, Ceredigion CC, PCC & PCNPA is at least 12 years.	Target met: The current combined S&G Landbank for Carms CC, Ceredigion CC, PCC & PCNPA is at least 10 years.	Target met: The current combined S&G Landbank for Carms CC, Ceredigion CC, PCC & PCNPA is at least 10 years.	Data not available	Data not available
<p>Analysis: MTAN 1: Aggregates requires that a minimum 7 year landbank of sand and gravel should be maintained, this has been mirrored in the LDP monitoring target. The apportionments and allocations for land-based sand & gravel within Carmarthenshire have been combined with Pembrokeshire, the Pembrokeshire Coast National Park and Ceredigion.</p> <p>Whilst data for the last two reporting periods is not yet available, the latest best available data agreed by the Mineral Products Association and the Local Minerals Planning Authority for the combined Sand & Gravel landbank is for 31.12.2020. The combined landbank is 16 years based on 3 years production average and 10 years based on 10 year production average. This is above the figure considered necessary in the monitoring target.</p>				
<p>Conclusion: The latest, best available data indicates that the monitoring Policy Target is being met and therefore no further action is required as a consequence of this AMR.</p>				
<p>Future steps to be taken (if necessary): The above indicator will be subject to ongoing monitoring. Reference is made to the preparation of the Revised LDP as endorsed by Council on 10th January 2018.</p>				

23 Monitoring Policy Target: No permanent, sterilising development will be permitted within mineral buffer zones (except in circumstances set out in MPPW).

Indicator	Number of planning permissions for permanent, sterilising development permitted within a mineral buffer zone.			
Annual/ Interim Monitoring Target	No permanent, sterilising development will be permitted within a mineral buffer zone contrary to Policy MPP2.			
Assessment trigger	5 permanent, sterilising developments permitted within a mineral buffer zone contrary to Policy MPP2 over 3 consecutive years.			
Performance				
1/4/18 – 31/03/19	1/4/19 – 31/3/20	1/4/20 – 31/3/21	1/4/21 – 31/3/22	1/4/22 – 31/3/23
Target met: No sites contrary to Policy MPP2.	Target met: No sites contrary to Policy MPP2.	Target met: No sites contrary to Policy MPP2.	Target met: No sites contrary to Policy MPP2.	Target met: No sites contrary to Policy MPP2.
<p>Analysis: In the latest monitoring period from 1 April 2022 – 31 March 2023, 9 planning permissions were granted on land situated within the buffer zones of extant mineral sites, as set out on the LDP Proposals Maps. None of the permissions were deemed to be ‘permanent, sterilising’ developments. The developments included:</p> <ul style="list-style-type: none"> - New street lighting to a gated private industrial estate road - Installation of a sprinkler system and associated water storage tank - Proposed vehicular access with turning facilities and off road parking - New wooden stable block (retrospective) - New extension to the side of a property - Prior approval granted for a Building (Shed) - Prior Notification – Agricultural / Forestry (Hay Barn) – Planning permission required - Micro on-farm abattoir- [other farm buildings situated between proposal and the working quarry] - Two storey extension to an existing dwelling <p>In addition, there were a couple of permissions for the Discharge of Planning Conditions relating to the extant quarries themselves, although these did not affect the associated buffer zones surrounding the quarries.</p>				
<p>Conclusion: No action required as a consequence of this AMR</p>				
<p>Future steps to be taken (if necessary): The above indicator will be subject to ongoing monitoring. Reference is made to the preparation of the Revised LDP as endorsed by Council on 10th January 2018.</p>				

24 Monitoring Policy Target: No permanent, sterilising development will be permitted within a mineral safeguarding area (except in circumstances set out in Policy MPP3).

Indicator	Number of planning permissions for permanent, sterilising development permitted within a mineral safeguarding area.			
Annual/ Interim Monitoring Target	No permanent, sterilising development will be permitted within a mineral buffer zone contrary to Policy MPP3.			
Assessment trigger	5 permanent, sterilising developments permitted within a mineral buffer zone contrary to Policy MPP3 over 3 consecutive years.			
Performance				
1/4/18 – 31/03/19	1/4/19 – 31/3/20	1/4/20 – 31/3/21	1/4/21 – 31/3/22	1/4/22 – 31/3/23
Target met: No sites contrary to Policy MPP3	Target met: No sites contrary to Policy MPP3	Target met: No sites contrary to Policy MPP3	Target met: No sites contrary to Policy MPP3	Target met: No sites contrary to Policy MPP3
<p>Analysis: Whilst a number of developments were granted planning permission in mineral safeguarding areas in the latest monitoring period, none of these were deemed to be ‘permanent, sterilising’ developments that would prevent the resource being extracted in the future (if indeed the resource was required to be extracted and it was environmentally acceptable to do so). The developments that were granted planning permission in mineral safeguarding areas fall into the following general categories:</p> <ul style="list-style-type: none"> - Reserved matters to an outline planning permission; - Temporary or non-permanent developments (e.g. touring caravan/glamping sites); - Agricultural developments (e.g. modern agri-buildings, storage tanks, or nutrient storage structures) on existing farms; - Equestrian related development (e.g. stables/menage/arena); - Changes of Use of existing buildings e.g. barn conversions for tourism/residential use on existing farms - Demolition and replacement of existing dwellings - Prior notifications, planning permissions not required (telecoms, forestry, agriculture, demolition); - Individual dwellings within or adjacent to hamlets or small residential clusters without development limits; - Alterations / extensions or changes of use of existing buildings; - New dwellings (or other uses) within, or adjacent to, the development limits of existing settlements; - Developments on land within 200m of residential areas; - Permissions associated with extant mineral sites; - Extension of an existing employment operation, including additional buildings and / or car parking areas. 				
<p>Conclusion: No action required as a consequence of this AMR.</p>				

Future steps to be taken (if necessary):

The above indicator will be subject to ongoing monitoring. Reference is made to the preparation of the Revised LDP as endorsed by Council on 10th January 2018.

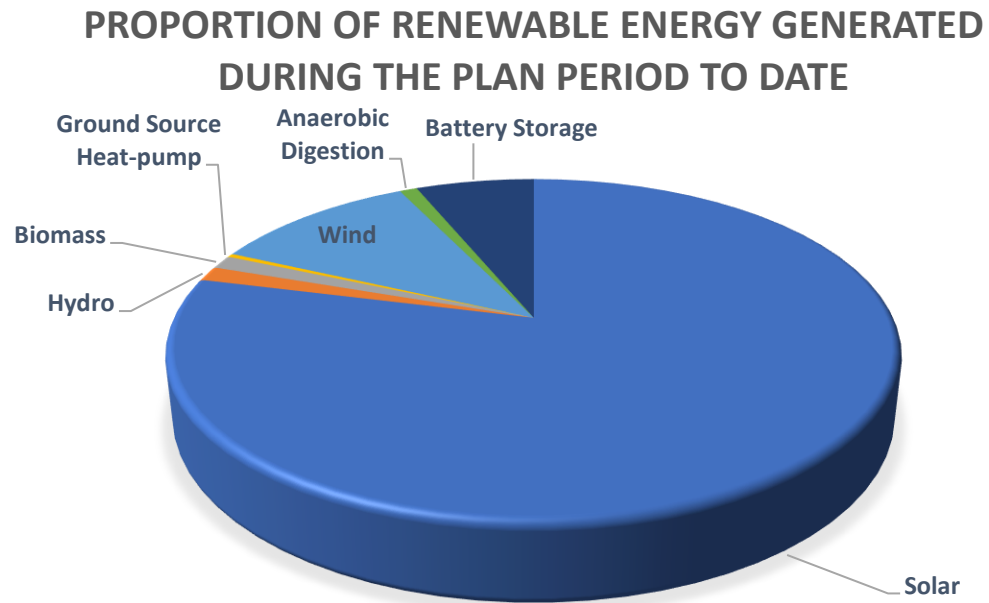
25 Monitoring Policy Target: Consider prohibition orders on dormant mineral sites not likely to be worked in the future

Indicator	Number of prohibition orders issued on dormant sites.			
Annual/ Interim Monitoring Target	Ensure that those dormant sites deemed not likely to be re-worked in the future (as part of the annual review) are served with prohibition orders within 12 months.			
Assessment trigger	LPA fails to serve prohibition orders on sites that are deemed not likely to be re-worked in the future.			
Performance				
1/4/18 – 31/03/19	1/4/19 – 31/3/20	1/4/20 – 31/3/21	1/4/21 – 31/3/22	1/4/22 – 31/3/23
Analysis: As part of its annual review, the Minerals Planning Authority monitors dormant sites and those that it considers not likely to be re-worked in the future are served with prohibition orders. The Authority has Executive Board Member authorisation to serve 5 Prohibition Orders. The Minerals Planning Authority has been delayed by potential interest in one of the sites, but Orders may be served in 2023.				
Conclusion: Whilst this Monitoring Policy Target has not strictly been met, the ongoing consideration of dormant sites and the authorisation provided by the Council to serve Prohibition Orders on 5 sites [and their potential issue in 2023] is considered sufficient. No further action other than continued monitoring is required.				
Future steps to be taken (if necessary): The Mineral Planning Authority to continue with the assessment of dormant sites as part of the annual review process and to feed the information through as part of the LDP monitoring. The above indicator will be subject to ongoing monitoring. Reference is made to the preparation of the Revised LDP as endorsed by Council on 10th January 2018.				

Renewable Energy

26 Monitoring Policy Target: To increase the amount of energy produced in the County from renewable sources

Indicator	Permitted capacity of renewable electricity and heat projects within the County (by MW).			
Annual/ Interim Monitoring Target	Annual increase in the permitted capacity of renewable electricity and heat projects through the Plan period.			
Assessment trigger	Monitor for information purposes.			
Performance				
1/4/18 – 31/03/19	1/4/19 – 31/3/20	1/4/20 – 31/3/21	1/4/21 – 31/3/22	1/4/22 – 31/3/23
0.69 MW of renewable energy has been permitted.	1.64 MW of renewable energy has been permitted.	0.15 MW of renewable energy has been permitted.	6.78 MW of renewable energy has been permitted.	69.25 MW of renewable energy has been permitted.
<p>Planning permission has been granted for 69.25 MW of renewable energy during the monitoring period. However, 38 MW was actually permitted in October 2021 (the previous monitoring period) and has been added to this year's totals as it was omitted last time. This related to the Blaenhiraeth Farm Solar Park in Llangennech which was determined as a Development of National Significance by the Welsh Government.</p> <p>The 69.25 MW of potential renewable energy permitted can be broken down as follows: Solar - 69.1557 MW; Wind - 0.01MW and Ground source heat-pump – 0.084 MW. There are also several smaller schemes which have required planning permission where the contribution has not been stated within the planning application. Two large solar farms contribute 68 MW between them - Blaenhiraeth Farm, Llangennech providing 38 MW and Brynrhyd Farm, Llanedi providing 30 MW.</p> <p>The following chart illustrates the proportion of renewable energy generated since the adoption of the Plan. The chart demonstrates that solar projects are the dominant schemes being permitted since 2016.</p>				



Conclusion:
Continue monitoring.

Future steps to be taken (if necessary):
The permitted capacity of renewable energy projects will be monitored in future AMRs. The above indicator will be subject to ongoing monitoring.

27 Monitoring Policy Target: Produce SPG on General Renewable Energy

Indicator	Production of SPG.				
Annual/ Interim Monitoring Target					
Assessment trigger	SPG not produced within 9 months of adopting Plan.				
Performance 1 April 2018 – 31 March 2019	Performance 1 April 2019 – 31 March 2020	Performance 1 April 2020 – 31 March 2021	Performance 1 April 2021 – 31 March 2022	Performance 1 April 2022 – 31 March 2023	
SPG Adopted	SPG Adopted	SPG Adopted	SPG Adopted	SPG Adopted	
<p>Analysis: Following an analysis of the types of applications received for renewable energy installations, it was considered that the Renewable Energy SPG should solely focus on wind and solar energy developments, instead of on general renewable energy.</p> <p>The SPG should have been prepared within 9 months of the adoption of the Plan, however during its preparation, it was considered that the Landscape Sensitivity and Capacity Study should feed into the SPG. Council adopted the SPG on 12 June 2019.</p>					
<p>Conclusion: The SPG has been adopted.</p>					
<p>Future steps to be taken (if necessary): None required at this stage.</p>					

Waste Management

28 Waste Management: Produce SPG on Nantycaws Waste Management Site

Indicator	Production of SPG.			
Annual/ Interim Monitoring Target				
Assessment trigger	SPG not produced within 5 months of adopting Plan.			
Performance				
1/4/18 – 31/03/19	1/4/19 – 31/3/20	1/4/20 – 31/3/21	1/4/21 – 31/3/22	1/4/22 – 31/3/23
	.			.
<p>Analysis:</p> <p>The necessity to prepare a SPG in relation to the Nantycaws Waste Management Site has been superseded by the inclusion of details in relation to landfill and residual waste treatment in the Waste Planning Monitoring Reports (WPMRs) for the South West Wales Region (changed to the Mid & South West Wales Region from April 2021). The Reports set out the regional position regarding landfill and residual waste treatment. Nantycaws is one of six non-hazardous waste landfill sites within the Mid and South West Wales region, although it is currently not operational.</p> <p>The latest WPMR (2022-2023) points to a remaining regional void space capacity of 5.5 years. This is higher than the trigger set out in TAN21: Waste whereby action would need to be taken to facilitate future provision. What is clear is that the Nantycaws site will continue to be important to the future management of waste for the region. As well as the landfill site, Nantycaws has a Materials Recycling Facility to cater for the County’s recyclable waste. The site has planning permission for an anaerobic digestion plant which has not yet been built (but will have the potential to accept residual food waste). It is important to note the future intentions and discussions regarding the Nantycaws site in relation to the evolving Revised LDP.</p> <p>The Second Deposit Revised LDP was published for public consultation in February 2023. In this document Nantycaws is designated as a Regeneration and Mixed Use Site.</p> <p>Consequently, the site will form part of a mixed use development aimed at delivering a strategic opportunity for waste management and related employment based activities. The Council will be working with the site owners CWM Environmental Ltd (a teckal company of the County Council) specifically, as well as infrastructure providers, to ensure the site's delivery and that its timing is robustly evidenced. This will in due course include the drawing up of a masterplan for the site.</p>				
Conclusion:				

The requirement to prepare an SPG for Nantycaws has been superseded. The future of the site in terms of planning policy will be addressed as part of the preparation of the Revised LDP, taking into account the guidance, information and assessments set out within the Waste Planning Monitoring Reports (WPMRs) for the Region.

Future steps to be taken (if necessary):

Monitor accordingly, taking into account information and guidance set out in the forthcoming WPMRs for the Mid and South West Wales Region. The above indicator will be subject to ongoing monitoring. Reference is made to the preparation of the Revised LDP as endorsed by Council on 10th January 2018.

Environmental Qualities – The Built and Natural Environment

29 Monitoring Policy Target: Secure a minimum of 100ha of suitable habitat for the Marsh Fritillary Butterfly within the Caeau Mynydd Mawr project area during the Plan period.

Indicator	Hectares of suitable habitat in management.				
Annual/ Interim Monitoring Target	An ongoing increase in provision of suitable habitat in management.				
Assessment trigger	No increase in any given year.				
Performance 1 April 2018 – 31 March 2019	Performance 1 April 2019 – 31 March 2020	Performance 1 April 2020 – 31 March 2021	Performance 1 April 2021 – 31 March 2022	Performance 1 April 2022 – 31 March 2023	
A further 0.21ha of additional provision of suitable habitat for the Marsh Fritillary Butterfly is being managed within the Caeau Mynydd Mawr project (this figure is net of NRW managed designated sites). When taken alongside AMR 1 2 and 3 – the total increase over the Plan period to 31/3/19 is 12.43ha.	A further 0.59ha of additional provision of suitable habitat for the Marsh Fritillary Butterfly is being managed within the Caeau Mynydd Mawr project (this figure is net of NRW managed designated sites). When taken alongside AMR 1 2, 3 and 4 – the total increase over the Plan period to 31/3/20 is 13.02ha	A further 0.2ha of additional provision of suitable habitat for the Marsh Fritillary Butterfly is being managed within the Caeau Mynydd Mawr project (this figure is net of NRW managed designated sites). When taken alongside AMR 1,2,3, 4 and 5 – the total increase over the Plan period to 31/3/21 is 13.22ha.	Awaiting outcome of the survey of a new site.	Total Site area has increased to 82.53ha	
Analysis:					
At the end of AMR 1, 32.27ha of land in good condition for the Marsh Fritillary was being managed by the project on 14 different sites. In addition, on designated sites (SSSIs and SACs) there was a further 42.86ha of land in good condition giving a gross total of 75.13ha. At the end of AMR 2, the project managed 22 sites that together provided 38.83ha of habitat in good or suitable condition for the marsh fritillary butterfly. Natural Resources Wales managed a number of designated sites that provide an additional 41.95ha of habitat. This gave a gross total of 80.78ha at the end of AMR2. At the end of AMR3, the project managed 24 sites that together provided 40.25ha of habitat in good or suitable condition for the marsh fritillary butterfly. Natural Resources Wales (NRW) managed a number of designated sites that provide an additional 37.96ha of habitat. This gave a gross total of 78.21ha at the end of AMR3. NRW are responsible for managing slightly less land than in AMR2, as a small area they were managing has been withdrawn from a management agreement, and while some of this land is now managed by the project not all this land has been transferred.					
At the end of AMR4, the project was managing 24 sites that provided 40.46ha of habitat in suitable condition for the marsh fritillary butterfly (source: PIMS Action progress reports 2018-2019). The project continued to ensure the appropriate grazing of the land in management agreements, often assisting					

landowners in finding suitable grazing animals. It was also making use of the Glas Tir small grants scheme, when it can, for hedgerow management. Significant progress was made on reviewing the SPG and its evidential facets during AMR4.

As at 31/3/20, the project was managing 25 sites, resulting in the managing of 41.05ha of land in suitable habitat for the marsh fritillary butterfly. As at 31/3/21 the project was managing 26 sites, resulting in 41.25 ha of habitat that is considered to be in good condition for the Marsh Fritillary butterfly (which when taken with the 37.96ha that is managed by NRW in the designated sites adds up to a 'gross' total of 79.21 ha).

Also, a draft Revised SPG for Caeau Mynydd Mawr was subject to a public consultation exercise alongside the draft deposit Revised LDP between 29th January 2020 and the 27th March 2020. The Draft Revised SPG was underpinned by key evidential facets and papers. Amongst the report provided to Council on the 13 of January 2021 was a summary of representations received on this consultation and officer recommendations in relation thereto. The Council resolved to adopt the Revised SPG (subject to the outcome of the Revised LDP Examination) concurrent with the adoption of the Revised LDP.

This project is a product of partnership arrangement which is overseen by a Steering Group. A dedicated Project Conservation Officer is employed to implement the project. Since its inception, the project has attained a TIC award and been Highly Commended by RTPI Cymru. It was confirmed early in AMR 4 that the project had won its category in the 2018 UK RTPI award.

As at 31/03/2022, a new site has been chosen as a suitable habitat for the marsh fritillary butterfly. However, a habitat survey has not yet been undertaken due to the fact habitat surveys can only take place later in the year. An officer has previously visited this site and recorded the presence of Marsh Fritillaries. It is projected that next year the suitable area of habitat for the marsh fritillary butterfly will increase as long as none of the sites drop out of management.

As at 31/03/2023 the total hectares of suitable habitat in management had increased to 82.53ha.

Conclusion:

Target will be achieved in this AMR period, awaiting survey of new site. Reference is made to the content of the SPG which is available via the link below:
<https://www.carmarthenshire.gov.wales/home/council-services/planning/planning-policy/supplementary-planning-guidance-spg/#.YPkmV6iSnIU>

Future steps to be taken (if necessary):

Continue to monitor and report in future AMR.

The above indicator will be subject to ongoing monitoring. Reference is made to the preparation of the Revised LDP as endorsed by Council on 10th January 2018.

Adopt the Revised Caeau Mynydd Mawr SPG (subject to the outcome of the Revised LDP Examination) concurrent with the adoption of the Revised LDP.

30 Monitoring Policy Target: No development will take place which affects the integrity of Natura 2000 sites

Indicator	Number of planning applications granted which have an adverse effect on the integrity of a Natura 2000 site.			
Annual/ Interim Monitoring Target	No planning applications approved contrary to the advice of NRW.			
Assessment trigger	1 planning permission granted by the Local Planning Authority contrary to the advice of NRW.			
Performance 1 April 2018 – 31 March 2019	Performance 1 April 2019 – 31 March 2020	Performance 1 April 2020 – 31 March 2021	Performance 1 April 2021 – 31 March 2022	Performance 1 April 2022 – 31 March 2023
No planning applications have been approved which affects the integrity of Natura 2000 sites during the AMR period.	No planning applications have been approved which affects the integrity of Natura 2000 sites during the AMR period.	No planning applications have been approved which affects the integrity of Natura 2000 sites during the AMR period.	No known planning applications have been approved which affects the integrity of Natura 2000 sites during the AMR period.	No known planning applications have been approved which affects the integrity of Natura 2000 sites during the AMR period.
Analysis:				
Reference is made to the ongoing delivery of the Caeau Mynydd Mawr Marsh Fritillary project which is underpinned by Policy EQ7 of the LDP and SPG. This has allowed development to continue whilst adhering to the requirements of the Habitats Regulations. Reference is made to target 29 above.				
In relation to the Carmarthen Bay/Burry Inlet SAC, reference is made to the ongoing multi agency (including Dwr Cymru Welsh Water, Natural Resources Wales, City and County of Swansea and Carmarthenshire County Council) approach which is underpinned by the MoU. This has allowed development to continue whilst adhering to the requirements of the Habitats Regulations. Progress has been made in relation to reviewing this MoU during looking ahead to the Revised LDP.				
A Draft SPG for the Burry Inlet was subject to a public consultation exercise alongside the draft deposit Revised LDP between 29th January 2020 and the 27th March 2020. Amongst the report provided to Council on the 13 of January 2021 was a summary of representations received on this consultation and officer recommendations in relation thereto. The Council resolved to adopt the Revised SPG (subject to the outcome of the Revised LDP Examination) concurrent with the adoption of the Revised LDP. It should be noted that there is intention for a dedicated policy on Llanelli WwTW catchment in the Revised LDP.				
Reference should be made to target 31 below in respect of issues to emerge with phosphates in riverine SACs early on in 2021.				
Records indicate that no planning applications were approved contrary to the advice of NRW.				
For the purposes of clarity, as of 31 March 2022, these sites no longer form part of the EU's Natura 2000 ecological network. The 2019 Regulations have created a national site network on land and at sea, including both the inshore and offshore marine areas in the UK. Therefore. they are now part of the 'National Sites Network' (NSN).				
Conclusion:				
Target achieved during this AMR.				

Future steps to be taken (if necessary):

The above indicator will be subject to ongoing monitoring. Reference is made to the preparation of the Revised LDP as endorsed by Council on 10th January 2018. Adopt the Burry Inlet SPG (subject to the outcome of the Revised LDP Examination) concurrent with the adoption of the Revised LDP.

31 Monitoring Policy Target: No development will take place which affects the integrity of a designated site for nature conservation

Indicator	Number of planning applications granted which may potentially adversely affect the features of a protected site for nature conservation.			
Annual/ Interim Monitoring Target	No planning applications approved contrary to the advice of NRW or the authority's ecologist.			
Assessment trigger	1 planning permission granted by the Local Planning Authority contrary to the advice of NRW or the authority's ecologist.			
Performance 1 April 2018 – 31 March 2019	Performance 1 April 2019 – 31 March 2020	Performance 1 April 2020 – 31 March 2021	Performance 1 April 2021 – 31 March 2022	Performance 1 April 2022 – 31 March 2023
No planning applications were approved contrary to the advice of NRW or the Council's ecologist.	No planning applications were approved contrary to the advice of NRW or the Council's ecologist.	No planning applications were approved contrary to the advice of NRW or the Council's ecologist.	No planning applications were approved contrary to the advice of NRW or the Council's ecologist.	No planning applications were approved contrary to the advice of NRW or the Council's ecologist.

Analysis:

Records indicate that no planning applications were approved contrary to the advice of NRW or the Council's Ecologist.

Planners continue to have access to a dedicated professional ecologist. This continues to prove invaluable both in terms of assisting in the determination of planning applications and in the formulation of planning policy frameworks.

A notable issue to emerge towards early in 2021 was the consideration of phosphates. The below is sourced from the Council's website:

NRW issued 'interim planning advice' to avoid further deterioration in environmental capacity. This 'advice' relates to all Riverine SACs whose catchments extend into Carmarthenshire including, the Afon Teifi, Afon Tywi, River Wye and Afon Cleddau. As a Local Planning Authority (LPA), we are required to have regard to the advice given by NRW when making planning decisions (for both individual developments and Local Development Plans (LDP)). Consequently, any proposed development within the river catchment that might increase phosphate levels will need to clearly evidence that the development can demonstrate phosphate neutrality or betterment in its design and/or its contribution to the water body. In most cases there will be limited capacity to connect to the public sewerage system and an alternative solution will have to be found.

The NRW advice note outlines, where a planning application within the catchment areas of the Afon Teifi, Afon Tywi, River Wye and Afon Cleddau cannot evidence that the development proposal would result in phosphate neutrality or betterment, that unfortunately the Local Planning Authority would not be able to support the application at this time. This reflects the unacceptable impact on the water quality of the rivers which are sensitively designated as a SAC.

Officers are working on understanding the full implications of NRW's guidance for current planning applications and the progress of the Revised LDP. The NRW advice has significant implications on development proposals within parts of Carmarthenshire and we are working with NRW and our ecology officers to ensure that we are able to progress development proposals that do not harm the environmental capacity of our watercourses. We are also working collaboratively with NRW in understanding the wider issues and identifying the way forward for all proposals, to find solutions that comply with the requirements of the new interim planning advice.

More information is available here

<https://www.carmarthenshire.gov.wales/home/council-services/planning/ecology-advice/water-quality-phosphate/>

The Authority has demonstrated leadership in Wales in formulating a response to nutrient management. A stakeholder engagement event was held in October 2021 to raise awareness of the environmental, social and economic implications of the guidance. In February 2022 the Authority published the first phosphate calculator in Wales and has developed guidance for developers including a comprehensive Mitigation Guidance document. In March 2022 Nutrient Management Boards were established for the Tywi, Cleddau and Teifi catchments. These boards will provide the governance structures required to shape and deliver catchment-scale solutions and will be responsible for producing Nutrient Management Plans. The Authority continues to respond proactively to new information including further iterations of NRW guidance, Dwr Cymru source apportionment data, and collaboration at a sub-regional and all-Wales level.

Conclusion:

Target achieved during this AMR period.

Future steps to be taken (if necessary):

Continue to monitor and report in future AMRs.

The Authority continues to monitor requirements from the Environment (Wales) Act. The Authority also continues to monitor the requirements from the Well-being of Future Generations (Wales) Act 2015 and the implementation of the Council's Well-being objectives. The above indicator will be subject to ongoing monitoring. Reference is made to the preparation of the Revised LDP as endorsed by Council on 10th January 2018.

In respect of the 'phosphates issue', the Authority continues to respond as appropriate moving into the AMR 9 period.

32 Monitoring Policy Target: No development will take place which results in detriment to the favourable conservation status of European protected species, or significant harm to species protected by other statute

Indicator	Number of planning applications granted which results in detriment to the favourable conservation status of European protected species or significant harm to species protected by other statute.			
Annual/ Interim Monitoring Target	No planning applications approved contrary to the advice of NRW or the authority's ecologist.			
Assessment trigger	1 planning permission granted by the Local Planning Authority contrary to the advice of NRW or the authority's ecologist.			
Performance 1 April 2018 – 31 March 2019	Performance 1 April 2019 – 31 March 2020	Performance 1 April 2020 – 31 March 2021	Performance 1 April 2021 – 31 March 2022	Performance 1 April 2022 – 31 March 2023
No planning applications were approved contrary to the advice of NRW or the Council's ecologist.	No planning applications were approved contrary to the advice of NRW or the Council's ecologist.	No planning applications were approved contrary to the advice of NRW or the Council's ecologist.	No planning applications were approved contrary to the advice of NRW or the Council's ecologist.	No planning applications were approved contrary to the advice of NRW or the Council's ecologist.
<p>Analysis: Records indicate that no planning applications were approved contrary to the advice of NRW or the Council's Ecologist. Planners continue to have access to a dedicated professional ecologists. This continues to prove invaluable both in terms of assisting in the determination of planning applications and in the formulation of planning policy frameworks.</p> <p>During 2021-22 the SPG on Nature Conservation and Biodiversity was adopted. Refer to target 37 below.</p>				
<p>Conclusion: Target achieved during this AMR period.</p>				
<p>Future steps to be taken (if necessary): Continue to monitor and report in future AMRs.</p> <p>The Authority continues to monitor requirements from the Environment (Wales) Act. The Authority also continues to monitor the requirements from the Well-being of Future Generations (Wales) Act 2015 and the implementation of the Council's Well-being objectives. The above indicator will be subject to ongoing monitoring. Reference is made to the preparation of the Revised LDP as endorsed by Council on 10th January 2018.</p>				

33 Monitoring Policy Target: No development will take place which adversely affects a Special Landscape Area

Indicator	Number of planning applications permitted with the potential to adversely affect a Special Landscape Area.				
Annual/Interim Monitoring Target	No planning applications approved contrary to the advice of NRW or the authority's landscape officer.				
Assessment trigger	5 planning permissions granted by the Local Planning Authority contrary to the advice of NRW or the authority's landscape officer over a period of 3 consecutive years.				
Performance 1 April 2018 – 31 March 2019	Performance 1 April 2019 – 31 March 2020	Performance 1 April 2020 – 31 March 2021	Performance 1 April 2021 – 31 March 2022	Performance 1 April 2022 – 31 March 2023	
No applications approved contrary to the advice of NRW or the Council's Landscape Officer.	No applications approved contrary to the advice of NRW or the Council's Landscape Officer.	No applications approved contrary to the advice of NRW or the Council's Landscape Officer.	No applications approved contrary to the advice of NRW or the Council's Landscape Officer.	No more than 5 applications approved contrary to the advice of NRW or the Council's Landscape Officer.	
<p>Analysis: An initial high level review of approved applications generated on the SLA 'constraints layer' do not raise concerns in regards this target. Officers continue to have access to a dedicated professional Landscape Officer – providing an invaluable resource in the determination of planning applications and in the formulation of planning policy.</p>					
<p>Conclusion: Target achieved during this AMR period.</p>					
<p>Future steps to be taken (if necessary): Continue to monitor and report in future AMRs. The Authority continues to monitor requirements from the Environment (Wales) Act. The Authority also continues to monitor the requirements from the Well-being of Future Generations (Wales) Act 2015 and the implementation of the Council's Well-being objectives. The above indicator will be subject to ongoing monitoring. Reference is made to the preparation of the Revised LDP as endorsed by Council on 10th January 2018.</p>					

34 Monitoring Policy Target: Development proposals do not adversely impact upon buildings and areas of built or historical interest and their setting

Indicator	Occasions when development permitted would have an adverse impact on a Listed Building; Conservation Area; Site / Area of Archaeological Significance; or Historic Landscape, Park and Garden or their setting.			
Annual/ Interim Monitoring Target	No planning applications approved where there is an outstanding objection from the Council's Conservation Officer, Cadw or DAT (Dyfed Archaeological Trust).			
Assessment trigger	5 planning permissions granted by the Local Planning Authority where there is an outstanding objection from the Council's Conservation Officer, Cadw or DAT over a period of 3 consecutive years.			
Performance 1 April 2018 – 31 March 2019	Performance 1 April 2019 – 31 March 2020	Performance 1 April 2020 – 31 March 2021	Performance 1 April 2021 – 31 March 2022	Performance 1 April 2022 – 31 March 2023
Target was achieved in the first AMR period.	Target was achieved in the second AMR period.	Target was achieved in the third AMR period.	Target was achieved in the fourth AMR period.	Target was achieved in the latest AMR period.
<p>Analysis: It should be noted that a review of approved applications generated using the following 'constraints layers' does not indicate any significant concern in relation to this target:</p> <ul style="list-style-type: none"> • Conservation Areas • Historic Parks and Gardens • Listed Buildings • Scheduled Ancient Monuments. <p>The Council's Development Management Section continue to have access to a dedicated professional Built Conservation Officers. This continues to prove invaluable both in the determination of planning applications and in the formulation of planning policy.</p>				
<p>Conclusion: Target achieved during this AMR period.</p>				
<p>Future steps to be taken (if necessary): Continue to monitor and report in future AMRs.</p> <p>The Authority continues to monitor requirements from the Environment (Wales) Act. The Authority also continues to monitor the requirements from the Well-being of Future Generations (Wales) Act 2015 and the implementation of the Council's Well-being objectives. Reference is made to the preparation of the Revised LDP as endorsed by Council on 10th January 2018.</p>				

35 Monitoring Policy Target: Produce SPG on Landscape and SLA Design Guide

Indicator	Production of SPG.			
Annual/ Interim Monitoring Target				
Assessment trigger	SPG not produced within 7 months of adopting the Plan.			
Performance 1 April 2018 - 31 March 2019	Performance 1 April 2019 – 31 March 2020	Performance 1 April 2020 – 31 March 2021	Performance 1 April 2021 – 31 March 2022	Performance 1 April 2022 – 31 March 2023
SPG produced.	SPG adopted.	SPG adopted.	SPG adopted.	SPG adopted.
<p>Analysis: The Placemaking and Design SPG was adopted in September 2016 and seeks to guide and promote high quality and sustainable design aimed at securing high quality development, which reflect the character, and the requirements of Carmarthenshire. It should be noted that this SPG incorporates matters in relation to Landscape and Special Landscape Design.</p> <p>The adopted SPG is available via the following link: Placemaking and Design SPG</p>				
<p>Conclusion: Target achieved.</p>				
<p>Future steps to be taken (if necessary): N/A</p>				

36 Monitoring Policy Target: Produce SPG on Archaeology

Indicator	Production of SPG.			
Annual/ Interim Monitoring Target				
Assessment trigger	SPG not produced within 7 months of adopting the Plan.			
Performance 1 April 2018 - 31 March 2019	Performance 1 April 2019 – 31 March 2020	Performance 1 April 2020 – 31 March 2021	Performance 1 April 2021 – 31 March 2022	Performance 1 April 2022 – 31 March 2023
SPG produced.	SPG adopted.	SPG adopted.	SPG adopted.	SPG adopted.
<p>Analysis: The Archaeology and Development SPG was adopted in September 2016. The adopted SPG is available via the following link: Adopted Archaeology SPG</p>				
<p>Conclusion: Target achieved.</p>				
<p>Future steps to be taken (if necessary): N/A</p>				

37 Monitoring Policy Target: Produce SPG on Biodiversity (including SINCs)

Indicator	Production of SPG.				
Annual/ Interim Monitoring Target					
Assessment trigger	SPG not produced within 12 months of adopting the Plan (continually monitored pending ongoing designations).				
Performance 1 April 2018 - 31 March 2019	Performance 1 April 2019 – 31 March 2020	Performance 1 April 2020 – 31 March 2021	Performance 1 April 2021 – 31 March 2022	Performance 1 April 2022 – 31 March 2023	
SPG produced.	SPG adopted.	SPG adopted.	SPG adopted.	SPG adopted.	
<p>Analysis: The SPG was adopted in September 2016 and is available via the following link: Nature Conservation & Biodiversity SPG</p> <p>Reference is made to the ongoing training provided by the in-house Ecologist with a view to increasing an understanding of the content of the SPG in practice. This also recognised the provisions of the Environment (Wales) Act and also allowed for an exploration of the implications and opportunities provided by the Well Being of Future Generations (Wales) Act. Progress has been made during 2021-22 in updating the Adopted SPG on Nature Conservation and Biodiversity and with a view to preparing such SPG to support the emerging Revised LDP.</p>					
<p>Conclusion: Target achieved</p>					
<p>Future steps to be taken (if necessary): N/A</p>					

38 Monitoring Policy Target: Produce SPG on Design

Indicator	Production of SPG on Design.			
Annual/ Interim Monitoring Target				
Assessment trigger	SPG not produced within 5 months of adopting the Plan.			
Performance 1 April 2018 - 31 March 2019	Performance 1 April 2019 – 31 March 2020	Performance 1 April 2020 – 31 March 2021	Performance 1 April 2021 – 31 March 2022	Performance 1 April 2022 – 31 March 2023
SPG produced.	SPG adopted.	SPG adopted.	SPG adopted.	SPG adopted.
<p>Analysis: The Placemaking and Design SPG was adopted in September 2016 and seeks to guide and promote high quality and sustainable design aimed at securing high quality development, which reflect the character, and the requirements of Carmarthenshire.</p> <p>The adopted SPG is available via the link below: Placemaking and Design SPG</p>				
<p>Conclusion: Target achieved</p>				
<p>Future steps to be taken (if necessary): N/A</p>				

39 Monitoring Policy Target: Produce SPG on Locally Important Buildings

Indicator	Production of SPG on Locally Important Buildings				
Annual/ Interim Monitoring Target					
Assessment trigger	SPG not produced within 15 months of adopting the Plan.				
Performance 1 April 2018 - 31 March 2019	Performance 1 April 2019 – 31 March 2020	Performance 1 April 2020 – 31 March 2021	Performance 1 April 2021 – 31 March 2022	Performance 1 April 2022 – 31 March 2023	
SPG not produced.	SPG not produced.	SPG not produced.	SPG not produced.	SPG not produced.	
Analysis: The requirement to prepare and publish the SPG will be further considered as part of the preparation of the Revised LDP.					
Conclusion: The potential preparation of the SPG as part of the preparation of the Revised LDP will allow for it to be further considered in light of changes to national policy and to ensure compatibility with any emerging LDP policies.					
Future steps to be taken (if necessary): To be considered as part of the preparation of the Revised LDP.					

40 Monitoring Policy Target: Produce SPG on Trees, Landscaping and Development

Indicator	Production of SPG on Trees, Landscaping and Development.			
Annual/ Interim Monitoring Target				
Assessment trigger	SPG not produced within 15 months of adopting the Plan.			
Performance 1 April 2018 - 31 March 2019	Performance 1 April 2019 – 31 March 2020	Performance 1 April 2020 – 31 March 2021	Performance 1 April 2021 – 31 March 2022	Performance 1 April 2022 – 31 March 2023
SPG not produced.	SPG not produced.	SPG not produced.	SPG not produced.	SPG not produced.
Analysis: The requirement to prepare and publish the SPG will be further considered as part of the preparation of the Revised LDP.				
Conclusion: The potential preparation of the SPG as part of the preparation of the Revised LDP will allow for it to be further considered in light of changes to national policy and to ensure compatibility with any emerging LDP policies.				
Future steps to be taken (if necessary): To be considered as part of the preparation of the Revised LDP.				

Recreation and Community Facilities

41 Monitoring Policy Target: To provide new community facilities and to retain and enhance existing community facilities

Indicator	Number of applications approved for the provision of new community facilities.				
	Number of applications approved which would result in the loss of an existing community facility.				
Annual/ Interim Monitoring Target	No applications approved contrary to Policy SP16 and RT8.				
Assessment trigger	1 application approved contrary to Policy SP16 and RT8.				
Performance 1 April 2018 – 31 March 2019	Performance 1 April 2019 – 31 March 2020	Performance 1 April 2020 – 31 March 2021	Performance 1 April 2021 – 31 March 2022	Performance 1 April 2022 – 31 March 2023	
No applications approved contrary to the provisions of Policies SP16 and RT8	No applications approved contrary to the provisions of Policies SP16 and RT8	No applications approved contrary to the provisions of Policies SP16 and RT8	No applications approved contrary to the provisions of Policies SP16 and RT8	No applications approved contrary to the provisions of Policies SP16 and RT8	
Analysis: A review of planning decision notices indicates that there have been no applications approved contrary to the provisions of LDP policies SP16 and RT8.					
Conclusion: Target achieved in this AMR period.					
Future steps to be taken (if necessary): The above indicator will be subject to ongoing monitoring until the Revised LDP, which is currently under preparation, is adopted.					

42 Monitoring Policy Target: To resist the loss of open space in accordance with the provisions of Policy REC1

Indicator	Amount of open space lost to development (ha)				
Annual/ Interim Monitoring Target	No open space should be lost to development except where in accordance with Policy REC1.				
Assessment trigger	Open space is lost to development contrary to the provisions of Policy REC1 which results in a net loss of open space.				
Performance 1 April 2018 – 31 March 2019	Performance 1 April 2019 – 31 March 2020	Performance 1 April 2020 – 31 March 2021	Performance 1 April 2021 – 31 March 2022	Performance 1 April 2022 – 31 March 2023	
No applications approved contrary to the provisions of Policy REC 1.	No applications approved contrary to the provisions of Policy REC 1.	No applications approved contrary to the provisions of Policy REC 1.	No applications approved contrary to the provisions of Policy REC 1.	No applications approved contrary to the provisions of Policy REC 1.	
<p>Analysis: A review of planning approvals against the existing open space ‘constraints layer’ indicates that there are no applications approved contrary to the provisions of LDP policy REC 1.</p> <p>It should also be noted that there are applications approved on the layer which result in the loss of open space but include the delivery of new / improved facilities across the County or provides ancillary facilities which complement the existing open space provision.</p> <p>In relation to the evidence base, it should be noted that a Green Infrastructure Assessment and an Open Space Assessment have been completed and published. These assessments include a review of the existing provision across the County and assessed the quantity and accessibility of spaces to the County’s communities. In addition, a further assessment of green and blue infrastructure in 8 focus towns (Llanelli, Carmarthen, Ammanford / Cross Hands, Cwmamman, Kidwelly, St Clears, Llandovery and Newcastle Emlyn) was completed which identifies opportunities for expanding and improving provision within these towns. These studies will be used to inform the preparation of the second Deposit Revised LDP both in terms of the site selection process and for mapping purposes. This information will in turn be utilised to assist in the assessment of future planning applications which could impact upon the provision of green space in Carmarthenshire.</p>					
<p>Conclusion: Target achieved in this AMR period.</p>					
<p>Future steps to be taken (if necessary): Continue to monitor and report in future AMR.</p>					
<p>Update the Green Infrastructure Assessment and Open Space Assessment as appropriate as the Revised LDP progresses towards adoption.</p>					
<p>The above indicator will be subject to ongoing monitoring until the Revised LDP, which is currently under preparation, is adopted.</p>					

43 Monitoring Policy Target: Produce SPG on Open Space Requirements for New Developments

Indicator	Production of SPG.			
Annual/ Interim Monitoring Target				
Assessment trigger	SPG not produced within 15 months of adopting the Plan.			
Performance 1 April 2018 – 31 March 2019	Performance 1 April 2019 – 31 March 2020	Performance 1 April 2020 – 31 March 2021	Performance 1 April 2021 – 31 March 2022	Performance 1 April 2022 – 31 March 2023
SPG produced.	SPG Adopted	SPG Adopted	SPG Adopted	SPG Adopted
<p>Analysis: The SPG was adopted in September 2016.</p> <p>The adopted SPG is available to view via the link below: https://www.carmarthenshire.gov.wales/media/1213721/adopted-leisure-open-space-requirements-for-new-developments-sep-2016.pdf</p>				
<p>Conclusion: Target achieved.</p>				
<p>Future steps to be taken (if necessary): N/A</p>				

The Welsh Language

44 Monitoring Policy Target: Phase residential development in areas where 60% or more of the population speak Welsh

Indicator	Planning permissions granted for residential developments of five or more dwellings in Sustainable Communities and planning permissions granted for residential developments of ten or more dwellings in Growth Areas, Service Centres and Local Service Centres.				
Annual/ Interim Monitoring Target	All planning permissions granted for residential developments of five or more dwellings in Sustainable Communities and planning permissions granted for residential developments of ten or more dwellings in Growth Areas, Service Centres and Local Service Centres to include a requirement to phase development, in accordance with policy on the Welsh Language and the guidance contained within SPG on The Welsh Language.				
Assessment trigger	One planning consent granted for residential development of five or more dwellings in a Sustainable Community or one planning consent granted for residential development of ten or more dwellings in a Growth Area, Service Centre or Local Service Centre which fails to require that the development is phased contrary to the LDP's policy on the Welsh Language and the guidance contained within SPG on The Welsh Language.				
Performance 1 April 2018 – 31 March 2019	Performance 1 April 2019 – 31 March 2020	Performance 1 April 2020 – 31 March 2021	Performance 1 April 2021 – 31 March 2022	Performance 1 April 2022 – 31 March 2023	
No permissions were granted contrary to LDP Policy SP18.	1 application approved contrary to policy. Analysis provided.	No permissions were granted contrary to LDP Policy SP18.	No permissions were granted contrary to LDP Policy SP18.	No permissions were granted contrary to LDP Policy SP18.	

Analysis:

A list of communities where 60% or more of the population can speak Welsh is taken from 2011 Census data: Gorslas, Llannon, Pencarreg, Pontyberem and Quarter Bach. These areas are denoted on the LDP Inset Plan.

A review of approved applications within these 5 communities identified that no sites were granted permission which would be relevant to the policy, and which exceed the thresholds set out in Policy SP18 (5 or more dwellings in Sustainable Communities and 10 or more in Growth Areas, Service Centres and Local Service Centres).

Conclusion:

No permissions were granted contrary to LDP policy SP18.

Future steps to be taken (if necessary):

The above indicator will be subject to ongoing monitoring until the Revised LDP, which is currently under preparation, is adopted.

Chapter 4

Sustainability Appraisal / Strategic Environmental Assessment Monitoring

Methodology

4.1 The monitoring of the SA-SEA objectives can help to inform the overall review of the performance of the LDP. It is not considered that SA-SEA monitoring process should be undertaken in isolation of the Plan's monitoring. It should assist in informing an overall picture of the condition of the County in environmental, economic, and social terms. The data collated includes a mix of qualitative and quantitative data with a commentary in the latter column.

4.2 Whilst none of the indicators are deleted, it should be noted that the commentary column makes it clear where information is unavailable and/or applicable. In some instances, information is no longer available (or relevant); in other instances, the data available is of insufficient detail to enable useful monitoring.

4.3 It should be noted that there are a number of SA indicators where information is not published annually, for example those based on the census. The purpose of the monitoring framework is to review changes on an annual basis, consequently these are not necessarily going to be useful moving forward in terms of future monitoring.

4.4 It should also be noted that the traffic light rating system used for the LDP Monitoring Indicators has not been taken forward for use with the SA Monitoring. This reflects that many of the SA objectives are aspirational in nature and to some extent would be information monitored in an ideal world scenario. In addition, the LDP alone would not be the only factor that would need to be considered in achieving their aims. The SA Monitoring also does not include targets as such, unlike the LDP monitoring, it would therefore prove difficult to interpret the commentary into a traffic light rating.

4.5 Information contained in the SA monitoring framework in the main relates to a wide range of data produced internally, by various departments of the Council, and externally from other organisations. The data column provides an appreciation of where data has been sourced and whilst every attempt has been made to ensure 'hyperlinks' are live, the Council cannot be responsible for the content of external sites.

4.6 It should also be noted that the Authority (via Public Service Board) has been collating information to develop a Well-Being Plan for Carmarthenshire. The first one of these was published in May 2018, with the most recent version adopted in April 2023. Opportunities to work alongside colleagues in Corporate Policy have been taken with a view to developing an integrated review of the social, economic, and environmental baseline. This presents direct opportunities to secure tangible information for future SA-SEA monitoring via the AMR process.

SA Topic	SA Objectives	Baseline Indicators	Additional Indicators to Monitor Significant Risks and Opportunities	Data	Commentary on Baseline Indicators
1 - Sustainable Development	<p>1-1 To live within environmental limits</p> <p>1-2 To ensure a strong, healthy and just society</p> <p>1-3 To achieve a sustainable economy</p> <p>1-4 To remove barriers and promoting opportunities for behavioural change</p>	<p>(a) Carmarthenshire’s ecological footprint in area units per person</p> <p>(b) Achievement of the top ten commitments set out in the WAG Sustainable Development Action Plan 2004-2007 and One Wales</p> <p>(c) GVA and GVA per head</p> <p>(d) Percentage of Carmarthenshire population in low income households</p>	(See other topics.)	<p>http://gov.wales/topics/environm entcountryside/climatechange/publications/ecological-footprint-of-wales-report/?lang=en</p> <p>Carmarthenshire Well Being & Future Generations Well-being Assessment (Text provided by Carmarthenshire’s Corporate Policy Division)</p> <p>https://statswales.gov.wales/Catalogue/Business-Economy-and-Labour-Market/Regional-Accounts/Gross-Value-Added-GDP/GVA-by-Measure-WelshEconomicRegion-Year</p> <p>https://www.thecarmarthenshirewant.wales/media/qkthknkn/well-being-plan.pdf</p>	<p>(a) Information is unavailable on an annual basis. In 2011, the carbon footprint was calculated at 3.36 gha/c, with the average in Wales being 3.28.</p> <p>(b) Information is unavailable on an annual basis. In 2015, the National Assembly for Wales passed the Well-being of Future Generations (Wales) Act 2015 to provide stronger governance for the long term in Wales. While a County wide review specifically on UN Sustainable Development Goals was done in 2019, more locally the Council’s own wellbeing objective monitoring could be used as an alternative monitoring indicator (as assessed in the Annual Report 2021/2022 on the Council’s Corporate Strategy 2018-2023). These local Well-being objectives have since been revised through the Corporate Strategy 2023-2028.</p> <p>(c) Gross Value Added (GVA) is the standard measure of the monetary value of economic activity for local areas or individual industries. Provisional data suggests that GVA per head of population in Carmarthenshire has increased from £16,699 to £19013 between 2020-21; nevertheless, it remains lower than that for Wales (£22,380) and the United Kingdom (£30,221).</p> <p>(d) During 2021, 29,444 households in Carmarthenshire were classed as living in poverty which is an increase of over 6% on the previous year of 27,691. Poverty is defined as when a “household income is less than 60% of the GB median income”. The 2021/22 National Survey for Wales showed that 11% of participating households in Carmarthenshire were classed as living in material deprivation.</p>
2 - Biodiversity	<p>2-1 To avoid damage or fragmentation of designated sites, habitats and protected species and encourage their enhancement</p> <p>2-2 To protect, enhance and create appropriate wildlife habitats and wider</p>	<p>(a) Status of BAP priority species</p> <p>(b) Status of BAP priority habitats</p> <p>(c) % BAP habitats and species as stable or increasing</p> <p>(d) Achievement against national and local BAP targets</p> <p>(e) Area of urban parks and green spaces provided by the LDP</p>	<p>Number of development schemes which design in urban biodiversity areas</p> <p>Number of developments with adverse effects on designated sites</p> <p>Number of developments in designated sites</p> <p>Proportion of new habitats created by the LDP</p>	<p>UK National Site Network (SAC and SPA): site summary details spreadsheet 2023 available from: https://hub.jncc.gov.uk/assets/a3d9da1e-dedc-4539-a574-84287636c898</p>	<p>(a,b,c,d) Information is unavailable on an annual basis. Any implications will be considered as part of any review into the Plan.</p> <p>The requirements of the Environment (Wales) Act on public bodies in relation to the enhancement of Biodiversity is noted and has been further considered within the contextual section of this AMR.</p> <p>(e) In relation to urban parks, the LDP identifies proposed recreation designations and reference is made to the Policy framework in this regard. Any implications will be considered as part of any review into the Plan.</p> <p>(f) The links shown within the adjacent column provide a high-level appraisal and any implications will be considered as part of any review into the Plan. Approximately 29% of SAC features in Carmarthenshire are deemed in a favourable condition, which is an increase from 18% from baseline assessment.</p>

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	<p>biodiversity in urban and rural areas</p>	<p>(f) % of SAC, SPA and SSSI sites and their features in favourable condition</p> <p>(g) Status of species and habitats pursuant to the NERC Act 1996</p> <p>(h) Number of designated SINC</p> <p>(i) Proportion of land managed as areas for carbon sequestration (e.g. peatland and woodland management)</p>	<p>Proportion of development on greenfield sites</p> <p>Proportion of development on brownfield sites</p> <p>Proportion of new development in wildlife corridors</p>		<p>Approximately 86% of assessed SPA features were also considered in favourable condition.</p> <p>(g) Information is unavailable on an annual basis. Any implications will be considered as part of any review into the Plan.</p> <p>(h) There are not currently SINC's designated within the Plan area. Provision is made for their designation with the Natural Environment and Biodiversity SPG. This will be monitored as the implementation of the Plan progresses with any implications considered accordingly as part of any review into the Plan.</p> <p>(i) Information is unavailable on an annual basis. The LDP recognises the focus of PPW in relation to the potential of encouraging land uses and land management practices that help secure and protect carbon sinks. Reference is made to policy SP14 Protection and Enhancement of the natural Environment and the relevant Environmental protections policies of the adopted LDP. Any implications will be considered as part of any review into the Plan. Previous study conducted in 2022 on the total land-based emissions in Carmarthenshire indicated a 1,560,654 kgCO₂e emission yet a 2,257,770 kgCO₂ removal.</p>
<p>3-1 To maintain/reduce the levels of the UK National Air Quality pollutants 3-2 To reduce levels of ground level ozone 3-3 To reduce the need to travel, through appropriate siting of new developments and provision of public transport infrastructure</p>		<p>(a) Number and extent of AQMAs in Carmarthenshire</p> <p>(b) Air quality monitoring in Llandeilo (potentially future AQMA monitoring)</p> <p>(c) National Atmospheric Emissions Inventory (NAEI) levels of key air pollutants (e.g. Benzene, 1,3-Butadiene, Lead, NO₂, PM10, SO₂)</p> <p>(d) Area of sensitive habitats exceeding critical loads for acidification and eutrophication measured as (i) acidity and (ii) nutrient nitrogen</p> <p>(e) Levels of ground level ozone</p>	<p>Number of developments within 1 km of motorway / trunk road junctions</p> <p>Number of developments sited so as to reduce the need to travel (proximity to services and facilities)</p> <p>Number of developments supported by high-quality inter-settlement bus, train or other public transport routes</p> <p>Number of developments in areas of poor air quality</p> <p>Number of developments likely to contribute to increased levels of UK national Air quality pollutants (other than transport)</p>	<p>Environmental Health Department – Carmarthenshire County Council. https://datamap.gov.wales/layers/inspire-nrw:NRW_UWWTD_Sensitive_Areas_Eutrophic https://datamap.gov.wales/layers/inspire-nrw:NRW_UWWTD_Sensitive_Areas_Nitrates https://datamap.gov.wales/layers/groups/inspire-nrw:ComplianceAssessmentOfWellsRiverSacsAgainstPhosphorusTargets</p> <p>https://www.gov.uk/government/statistics/air-quality-statistics/concentrations-of-ozone</p>	<p>(a.) There remains three AQMAs for NO₂, one in Llandeilo (designated in 2011), Carmarthen, and Llanelli (both designated in August 2016). This updated position will be reflected in the Plan review and there is ongoing liaison with the Environmental Health Dept in this regard.</p> <p>b) We have not had any exceedances of the Air Quality Objectives in Llandeilo since 2018. In 2022, there were no reported exceedances of the annual Air Quality Objectives in Llandeilo, although five monitoring sites had reported a monthly results above 40µg/m³. Adverse weather conditions can influence these results. Overall, we have observed a small improvement in 2022 compared to 2021, although some sites have also seen minor discernible increases. The winter of early 2023 has reported reduced levels of NO₂ compared to early 2021. We also continue to observe an overall downward trend over the last five years, with figures much lower than that reported in the pre-covid years.</p> <p>(c) Information is unavailable on an annual basis. Any implications will be considered as part of any review into the Plan.</p> <p>(d) The links shown within the adjacent column provide a high-level appraisal and any implications will be considered as part of any review into the Plan.</p> <p>(e) On a UK level, the links shown within the adjacent column provide a high-level appraisal and any implications will be considered as part of any review into the Plan.</p>

4 - Climatic Factors	<p>4-1 To reduce the emission of greenhouse gases</p> <p>4-2 To minimise the vulnerability of Carmarthenshire to the effects of climate change through making space for water, coastal retreat and shifting habitat distribution patterns</p> <p>4-3 To encourage all new developments to be climate resilient</p> <p>4-4 To encourage energy conservation and higher energy efficiency</p> <p>4-5 To minimise energy consumption and promote renewable energy sources</p>	<p>(a) Annual emissions of greenhouse gases (by sector)</p> <p>(b) Carmarthenshire’s domestic energy consumption</p> <p>(c) Proportion of alternatively fuelled vehicles in the county</p> <p>(d) Percentage of companies with a Level 5 Standard Green Dragon EMS</p> <p>(e) Proportion of transport network able to cope with the predicted temperature increases associated with climate changes</p> <p>(f) Number of sites being used to assist in climate mitigation and adaptation, e.g. soft flood defences</p> <p>(g) Number of homes applying for planning permission for microgeneration</p> <p>(h) Homes installing microrenewables</p> <p>(i) Average Standard Assessment Procedure energy rating of housing</p> <p>(j) Number of town/community based carbon reduction projects</p>	<p>Number of developments that respect existing natural habitats and green corridors</p> <p>No. planning applications for renewable micro-renewables and successful installations</p> <p>Average SAP rating of housing</p> <p>No of town/community based carbon reduction projects</p> <p>Number of installed megawatts of renewable energy capacity in Carmarthenshire</p> <p>Number of wind turbines</p> <p>% developments with Sustainable Urban Drainage Systems (SUDS)</p> <p>Percentage of housing stock meeting particular CfSH and BREEAM standards</p> <p>Percentage of offices, retail and industrial buildings meeting BREEAM standards</p> <p>Number of new developments built to achieve carbon neutrality</p>	<p>Local authority average domestic gas and electricity consumption per consumer - http://gov.wales/docs/statistics/2015/150225-energy-generation-consumption-2013-en.pdf</p> <p>http://gov.wales/topics/environmentcountryside/energy/renewable/low-carbon-baseline-survey/?lang=en</p>	<p>(a) Data only available up to 2016. The domestic sector saw a fall of 5.0% in carbon emissions between 2015 and 2016, however Industry and commercial and transport sector saw increases of 2.0% and 1.2% respectively. This led to an overall increase of CO2 emissions in Carmarthenshire of 1.5% to 1162.3 ktCO2.</p> <p>(b) Carmarthenshire Domestic Energy Consumption Gas 2013 is 13,119 Electricity 2013 is 3,815. Wales average is 13,029 and 3,736 respectively.</p> <p>(c,d,e,f) Information is unavailable on an annual basis. Any implications will be considered as part of any review into the Plan.</p> <p>(g) Information is unavailable on an annual basis. Any implications will be considered as part of any review into the Plan (Solar panels in the majority of cases are PD).</p> <p>(h,i) Information is unavailable on an annual basis. Any implications will be considered as part of any review into the Plan.</p> <p>(j) The report shows Low carbon energy in Wales by local authority. There are 3,856 projects identified in Carmarthenshire out of a total of 51,503 nationally. Carmarthenshire hosts 3,856 low carbon energy generation projects harnessing solar, wind and other renewable energies to produce around 328GWh of green energy</p>
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<p style="writing-mode: vertical-rl; transform: rotate(180deg);">5 - Water</p>	<p>5-1 To ensure water quality of rivers, lakes, groundwater and coastal areas is improved and ensure that the hydromorphological quality of water bodies is maximised 5-2 To protect and maintain water resources in the public supply chain and ensure enough water is available for the environment at all times of year 5-3 To minimise diffuse pollution from urban and rural areas 5-4 To increase water efficiency in new and refurbished developments 5-5 To make space for water, and minimise flood risk</p>	<p>(a) Number of incidents of homes flooding by coastal, fluvial and drainage sources (b) The percentage of river lengths of good chemical or biological quality (c) Percentage of waters restored to Good Ecological Status (d) Number of substantiated water pollution incidents (e) Percentage of developments in Carmarthenshire with Sustainable Urban Drainage Systems (SUDS) (f) Number of properties with water meters (g) Area where there is an unsustainable abstraction from surface waters (h) Area where there is an unsustainable abstraction from groundwater (i) Proportion of transport network protected against future flood risk (j) Per capita consumption of water (k) Percentage of bathing waters which meet the EC mandatory standards (l) The number of beaches which meet the requirements of the Green Sea Partnership for both beach and water quality</p>	<p>Percentage of new development permitted in floodplains Number of developments built contrary to EA advice Households registered for flood warnings as a percentage of total number of households at risk of flooding Number of grey water recycling schemes</p>	<p>Carmarthenshire County Council – Leisure Services.</p>	<p>(a,b,c,) Information is unavailable on an annual basis. Any implications will be considered as part of any review into the Plan. d) From the most recently reported dataset (April 2017), 13 substantiated incidents of water pollution have been reported in Carmarthenshire in 2017-18 period. This is a decrease from 17 incidents in 2016. (e) Information is unavailable on an annual basis. Reference should be made to the Plan’s monitoring framework in relation to sustainable drainage. Any implications will be considered as part of any review into the Plan. (f,g,h,i,j,) Information is unavailable on an annual basis. Any implications will be considered as part of any review into the Plan. k) Annual monitoring is carried out on two bathing water sites in Carmarthenshire, Pendine and Pembrey. Both beaches continued to achieve ‘Excellent’ bathing water quality for 2022, when reviewed against Bathing Water Directive standards. (l) Cefn Sidan is tested and meets the requirements for the green sea partnership as it has the blue flag status. Pendine meets the requirements to be awarded the seaside award, which includes beach and water quality assessments.</p>
<p style="writing-mode: vertical-rl; transform: rotate(180deg);">6 - Assets</p>	<p>6-1 Minimise the use of finite resources and promote higher resource efficiency and the</p>	<p>(a) In 2009/10 Carmarthenshire should achieve at least 40% recycling/composting with a minimum of 15% composting and 15% recycling</p>	<p>Number of buildings meeting particular CfSH and BREEAM standards Percentage of new houses built on</p>	<p>Carmarthenshire County Council - Minerals and Waste https://myrecyclingwales.org.uk/local_authorities/carmarthenshire</p>	<p>(a) In 2021/22, Carmarthenshire achieved a 62% combined recycling. Total waste per person was 433kg per annum. (b,c) Information is unavailable on an annual basis. Any implications will be considered as part of any review into the Plan.</p>

	<p>use of secondary and recycled materials 6-2 Promote the waste hierarchy of reduce, reuse and recycle 6-3 Encourage needs to be met locally 6-4 Promote the use of more sustainable resources 6-5 Improve the integration of different modes of transport 6-6 Promote the use of more sustainable modes of transport (e.g. cycling and walking)</p>	<p>(b) Waste arisings by sector (c) Waste arisings by disposal (d) Total (i) household waste and (ii) household waste recycled or composted per person per year (kg) (e) Proportion of construction and demolition waste that is re-used and recycled (f) Proportion of households within 30, 60 and 90 minute travel time thresholds of amenities, including (i) corner shop and/or supermarket, (ii) post office and (iii) doctor and/or hospital</p>	<p>previously developed land per year Proportion of aggregates used from secondary and recycled aggregates Location of jobs in proximity to residents Proportion of journeys on foot or by cycle</p>	<p>https://naturalresources.wales/evidence-and-data/research-and-reports/waste-reports/construction-and-demolition-waste-survey-2019/?lang=en</p>	<p>(d) Residual Household Waste Arising per person (kg), 2007/08 to 2014/15 in Carmarthenshire: 370, 290, 246, 224, 189, 159, 151 & 156. Most recent figures show that there is a total residual waste of 165kg per person (2021/22). (e) In 2012, the rate for South West Region was 67%. More recent survey between April 2021 and September 2021 indicated that 73% is now recycled (whole of Wales). (f) Information is unavailable on an annual basis. Any implications will be considered as part of any review into the Plan.</p>																		
<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page 496</p>	<p>7-1 To avoid and reduce contamination of soils and promote the regeneration of contaminated land 7-2 To avoid loss of soils to non-permeable surfaces and minimise soil erosion 7-3 To reduce SO₂ and NO_x emissions and nitrate pollution from agriculture.</p>	<p>(a) Area of ALC Grade 1, 2 and 3 land in Carmarthenshire (b) Area of ALC Grade 4 and 5 land in Carmarthenshire (c) Number and extent of RIGS sites in Carmarthenshire (d) Exceedance of nitrogen and acid critical loads</p>	<p>Area of soil lost to impermeable surfaces Area of contaminated land remediated Area of proposed new development on greenfield sites Number of developments approved within or adjacent to RIGS sites</p>	<p>https://datamap.gov.wales/layers/inspire-wg:wg_predictive_alc2</p>	<p>(a,b) Information is unavailable on an annual basis. Any implications will be considered as part of any review into the Plan. Predictive ALC mapping was updated in 2019, Carmarthenshire (excluding BBNP) has is comprised of the following:</p> <table border="1" data-bbox="1384 991 1825 1300"> <thead> <tr> <th>ALC Grade</th> <th>Area (Ha)</th> </tr> </thead> <tbody> <tr> <td>Non-Agricultural</td> <td>35093.156</td> </tr> <tr> <td>1</td> <td>9.165</td> </tr> <tr> <td>2</td> <td>520.476</td> </tr> <tr> <td>4</td> <td>59270.802</td> </tr> <tr> <td>5</td> <td>21170.404</td> </tr> <tr> <td>3a</td> <td>17169.167</td> </tr> <tr> <td>3b</td> <td>75638.112</td> </tr> <tr> <td>Urban</td> <td>5549.273</td> </tr> </tbody> </table>	ALC Grade	Area (Ha)	Non-Agricultural	35093.156	1	9.165	2	520.476	4	59270.802	5	21170.404	3a	17169.167	3b	75638.112	Urban	5549.273
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					<p>(c) RIGs are considered within the provisions of EQ3 of the adopted LDP. No changes have occurred.</p> <p>(d) Information is unavailable on an annual basis. Any implications will be considered as part of any review into the Plan.</p>
8 - Cultural Heritage	<p>8-1 To protect historic and cultural assets and local distinctiveness from negative effects of development/regeneration and support their enhancement</p> <p>8-2 To promote high quality design reflecting local character and distinctiveness</p>	<p>(a) Number of monuments/archaeological sites adversely affected by the plan proposals</p> <p>(b) Improvement/deterioration in the condition of monuments and historic buildings in the ownership of Carmarthenshire County Council</p> <p>(c) Percentage of land designated for a particular quality of amenity value - landscape or historic landscape</p>	<p>Number of designated sites on the 'buildings at risk' register which are at risk of harm from air pollution</p> <p>Number of Conservation Areas adversely affected by plan proposals</p> <p>Number of listed buildings adversely affected by plan proposals</p> <p>Number of historic parks and gardens adversely affected by plan proposals</p>		<p>(a,b,c) Reference should be made to the Plan's monitoring framework in relation to the historic environment / landscape and the natural environment. Any implications will be considered as part of any review into the Plan.</p>
9 - Landscape	<p>9-1 To protect and enhance landscape/townscape from negative effects of land use change</p> <p>9-2 To take sensitive locations into account when siting development and to promote high quality design</p> <p>9-3 To encourage appropriate future use of derelict land</p>	<p>(a) Hectares of land given over to development each year</p> <p>(b) The extent and quality of public open space</p> <p>(c) Number of park and green space management plans produced</p> <p>(d) The number of derelict sites regenerated</p> <p>(e) Area of Carmarthenshire designated as open access land</p> <p>(f) Area of derelict land returned to open space</p>	<p>Number of developments approved without landscape / townscape conditions</p> <p>Number of developments built contrary to CCW advice</p> <p>Number of development schemes accompanied by detailed townscape design</p>		<p>(a,c,d,f) Reference should be made to the Plan's monitoring framework. Any implications will be considered as part of any review into the Plan.</p> <p>(b, e) In relation to the extent and quality of open space, reference should be made to the monitoring framework of the LDP and the Carmarthenshire Standard of 2.4ha per population. It should also be noted that there is an intent to review the Authority's greenspace assessment.</p>

<p style="writing-mode: vertical-rl; transform: rotate(180deg);">10 - Population</p>	<p>10-1 Ensure suitable, affordable housing stock with access to education and employment facilities</p> <p>10-2 Promote the retention of younger people</p> <p>10-3 Encourage growth of the Welsh language and culture</p> <p>10-4 Promote inclusion of disadvantaged and minority groups into society</p>	<p>(a) Percentage of young people (i) remaining or (ii) returning to Carmarthenshire to live and work</p> <p>(b) Number of complaints about poor access to services and facilities</p> <p>(c) Number of complaints about highway (e.g. footpath) accessibility from disabled persons</p> <p>(d) Percentage of people in Carmarthenshire who are Welsh speakers (i) all aged 3 or over, and (ii) children aged 3 to 15</p> <p>(e) Population and population of working age (16 to 64)</p> <p>(f) Population age profile</p> <p>(g) Ethnic diversity</p>	<p>Number of accessibility complaints pertaining to new developments</p>	<p>Carmarthenshire County Council - Corporate Policy Division, including Well Being Assessment 'Situation Fact Sheet'.</p> <p>https://www.ons.gov.uk/visualisations/census/populationchange/W06000010/</p> <p>https://stats.wales.gov.wales/Catalogue/Business-Economy-and-Labour-Market/People-and-Work/Employment/Persons-Employed/EmploymentRate-by-WelshLocalArea-Year-Gender</p>	<p>(a,b,c) Information is unavailable on an annual basis. Any implications will be considered as part of any review into the Plan.</p> <p>(d) The latest Census data for 2021 indicates that Carmarthenshire is home to 72,838 Welsh speakers. This translates to 39.9% of the county's total population. This figure has decreased by 5,210 since the last Census in 2011, which translates to a percentage point decrease of 4.0. This is the largest percentage point decrease of all local authorities in Wales.</p> <p>1 At the year ending in March 2022, 72.0% of Males and 67.2% of Females were employed.</p> <p>(f) There has been an increase of 18.9% in people aged 65 years and over, a decrease of 2.5% in people aged 15 to 64 years, and a decrease of 0.8% in children aged under 15 years.</p> <p>(g) Population year ending 31 Dec 2022 was 184,000. Of this, an estimated 2.1% are Black, Asian, and minority ethnic.</p>
<p style="writing-mode: vertical-rl; transform: rotate(180deg);">11 - Health and Well-Being</p>	<p>11-1 Create opportunities for people to live active, healthy lifestyles through planning activities</p> <p>11-2 Provide access to health and recreation facilities and services</p> <p>11-3 Encourage walking or cycling as alternative means of transportation</p> <p>11-4 Promote access to Wales' natural heritage</p>	<p>(a) Proportion of households not living within 300m of their nearest natural green space</p> <p>(b) Proportion of households within agreed walking/cycling distance of key health services</p> <p>(c) Life expectancy at birth for (i) men and (ii) women</p> <p>(d) Life expectancy and healthy life expectancy for (i) men and (ii) women</p> <p>(e) Death rates from (a) circulatory disease and (b) cancer (i) for people under 75 years</p> <p>(f) Prevalence of obesity in 2-10 year olds</p>	<p>Number of trips per person by transport mode (i) walking and cycling, (ii) private motor vehicles, and (iii) public transport and taxis</p>	<p>Carmarthenshire County Council - Corporate Policy Division, including Well Being Assessment 'Situation Fact Sheet'</p>	<p>(a) 10.56% of all residential homes are within a five-minute walk (300m) of an ANGS (equates to 9632 dwellings) Changes in open space assessment methodology prevent the comparability with previous Greenspace accessibility assessments.</p> <p>(b) 15% of residents work from home. 27% of residents travel less than 5km to work, 30% 10-30km and 4% over 60km. Nearly 75% of residents travel to work by car and only 8% on foot, and 1% by bike.</p> <p>(c,d,e) Life Expectancy is favourable at 78.5 for men and 82.6 for women. Just over the Welsh average of adults have mental health issues (28% compared to 26%) The population are less likely to smoke than the national average yet there are higher than average incidence of smoking related diseases. The population are more likely to be overweight or obese than the average Welsh person they are also more likely to participate in exercise and eat healthily. The population is less likely to binge drink than the average for Wales. The County shows rates of cancer similar to the Welsh average.</p> <p>(f) The County is the third worst in Wales for levels of childhood obesity at 30.7%, almost 5 percentage points higher than the Welsh average of 26.2%.</p>

		(g) How children get to school (i) walking and cycling, (ii) private motor vehicles and (iii) public transport and taxis			(g) Information is unavailable on an annual basis. Any implications will be considered as part of any review into the Plan.
12 - Education and Skills	<p>12-1 Provide accessible educational and training facilities which meet the future needs of the area</p> <p>12-2 Increase levels of literacy (in English and Welsh) and numeracy</p> <p>12-3 Promote lifelong learning</p>	<p>(a) Percentage of people aged 19-21 with at least an NVQ level 2 qualification or equivalent</p> <p>(b) Percentage of adults engaged in adult education activities</p> <p>(c) Level of literacy in adult population</p> <p>(d) Level of numeracy in adult population</p> <p>(e) Number of adults completing courses at adult education centres in Carmarthenshire</p>	<p>Proportion of people aged 16-74 within 30, 60 and 90 minute travel time thresholds of education /further education facilities by (i) public transport and (ii) car</p> <p>Percentage of schools which are over-capacity</p>	<p>Carmarthenshire County Council - Corporate Policy Division, including Well Being Assessment 'Situation Fact Sheet'</p>	<p>(a) Educational Achievement is relatively high with 61.1% attaining 5 GCSEs (compared to 57.9% nationally).</p> <p>(b) The proportion of 18-24 year olds who are NEET (Not in Education, Employment or Training) is higher than the Welsh average (12.2% compared to 10.7% nationally).</p> <p>(c,d,e) Information is unavailable on an annual basis. Any implications will be considered as part of any review into the Plan.</p>
Partnership	<p>13-1 To promote sustainable economic growth</p> <p>13-2 To provide good quality employment opportunities for all sections of the population</p> <p>13-3 To promote sustainable businesses in Wales</p>	<p>(a) Number of companies in Carmarthenshire with a Green Dragon Environmental Management System</p> <p>(b) Gross Value Added (GVA) and GVA per head</p> <p>(c) Percentage of people of working age in work</p>	<p>Number of vacant businesses in town and local centres</p> <p>Number of new retail and other commercial developments approved</p>	<p>Carmarthenshire County Council - Corporate Policy Division, including Well Being Assessment 'Situation Fact Sheet'</p>	<p>(a) Information is unavailable on an annual basis. Any implications will be considered as part of any review into the Plan.</p> <p>(b) See ISA1 (c)</p> <p>(c) The County has high levels of employment; 69% people of working age are employed. A very small proportion of residents claim unemployment benefit or class themselves as unemployed. Average weekly wage is £365 compared to a Welsh national average of £539. However there is considerable variation across the community areas. There is a gap in employment for those with long term health issues who have less than average outcomes.</p>

		<p>(d) Percentage of (i) children and (ii) all working age people living in workless households</p> <p>(e) Investment relative to GDP (i) total investment and (ii) social investment</p> <p>(f) Diversity of economic sectors represented</p>			<p>(d) See ISA1 (d)</p> <p>(e,f) Information is unavailable on an annual basis. Any implications will be considered as part of any review into the Plan.</p>
14 - Social Fabric	<p>14-1 Improve safety and security for people and property</p> <p>14-2 Promote the design of settlements that improve social fabric by removing barriers and creating opportunities for positive interactions</p> <p>14-3 Promote the delivery of affordable housing</p> <p>14-4 Improve accessibility to services, particularly for disadvantaged sections of society.</p>	<p>(a) Ratio of average house pricing to average earnings</p> <p>(b) Percentage component of IMD scores by LSOA for the Access and Employment domains</p> <p>(c) Percentage of unfit dwellings</p> <p>(d) Homes below the decent homes standard for (i) social sector homes and (ii) vulnerable households in the private sector</p> <p>(e) Number of rough sleepers</p> <p>(f) Recorded crime figures of (i) theft of or from vehicles, (ii) burglary in dwellings and (iii) violent crime</p> <p>(g) Index of multiple deprivation</p>	<p>Proportion of affordable homes as a percentage of new homes delivered</p> <p>Access to GP or primary care professional</p> <p>Access for disabled people</p> <p>Access in rural areas</p>	<p>Carmarthenshire County Council - Corporate Policy Division, including Well Being Assessment 'Situation Fact Sheet'</p> <p>https://wimd.gov.wales/geography/la/W06000010?lang=en#&min=0&max=10&domain=overall</p>	<p>(a,b,c,d,e,f) Information is unavailable on an annual basis. Any implications will be considered as part of any review into the Plan</p> <p>(g) The Welsh Index of Multiple Deprivation shows that of the 0-10% most deprived LSOAs in Wales within the overall domain, 5 are within the Carmarthenshire (which accounts for 4.5% of Low Super Output Areas within Local Authority and 0.3% of those in Wales).</p>

Appendix 1 – Well-being Objectives/Goals Compatibility Analysis

A1. Overview

A1.1 This appendix undertakes an initial high level review of the Vision and Strategic Objectives of the Carmarthenshire Local Development Plan (Adopted 2014) against the National and Local Well Being goals/objectives that have flowed out of the Well-being of Future Generations (Wales) Act 2015.

A1.2 It should be noted that an important component of demonstrating that the Carmarthenshire Local Development Plan (LDP) was sound in procedural terms was its synergy with the aspirations set out within the Carmarthenshire Community Strategy, and the subsequent Integrated Community Strategy.

A1.3 The LDP's Strategic Objectives were grouped under the appropriate 'thematic pillar' of the Community Strategy. As a result, it is considered that the building blocks are already in place in terms of the LDP's role in spatially expressing the ambitions and aspirations of the County. However, the advent of the Well Being of Future Generations Act 2015 (The Act) and its expression at a County level will provide opportunities for refinement where necessary.

A1.4 According to Welsh Government guidance, the Act is about improving the social, economic, environmental and cultural well-being of Wales. It will make those listed public bodies think more about the long-term, work better with people and communities and each other, look to prevent problems and take a more joined-up approach. Helping *“us create a Wales that we all want to live in, now and in the future”*.

A1.5 To make sure everyone is working towards the same vision, the Act puts in place seven well-being goals as outlined within section 4 of this appendix.

A2. The LDP Vision

A2.1 The Vision of the current adopted LDP aims to convey the kind of place which it is envisaged that Carmarthenshire should become by 2021. It provides a spatial perspective which gives the Plan purpose and direction in a way which ensures that it is capable of being delivered through the land use planning system.

CARMARTHENSHIRE 2021

Carmarthenshire will be a prosperous and sustainable County of contrasts. It will have distinctive rural, urban and coastal communities, a unique culture, a high quality environment and a vibrant and diverse economy.

The County will offer a high quality of life within safe, accessible and inclusive communities. Everyone will have access to good quality employment, a suitable mix of housing and to community and recreational facilities – all within a clean and green environment.

IN SPATIAL TERMS THE COUNTY WILL BE CHARACTERISED BY:

- Llanelli fulfilling its potential as a modern and vibrant service centre developing upon its waterfront location.
- Carmarthen continuing to thrive as a prosperous and strategically located service and administration centre retaining its distinctive county town character.
- The ongoing emergence of Ammanford/Cross Hands as a distinctive and diverse Western Valleys based growth area.
- Sustainable socially inclusive communities and efficient local economies centred upon the County's market towns and larger villages.
- Vibrant rural communities as living, working environments.
- A countryside that is valued and enjoyed by residents and visitors alike

A3. The LDP Strategic Objectives

A3.1 The 14 LDP Strategic Objectives (SO) elaborate upon the LDP Vision and focus on deliverability. They are grouped under the relevant Community Strategy pillars, and are as follows:

A BETTER PLACE: Environment – improving the world around us, today and for tomorrow.

SO1: To protect and enhance the diverse character, distinctiveness, safety and vibrancy of the County's communities by ensuring sympathetic, sustainable, and high quality standards of design.

SO2: To ensure that the principles of spatial sustainability are upheld by:

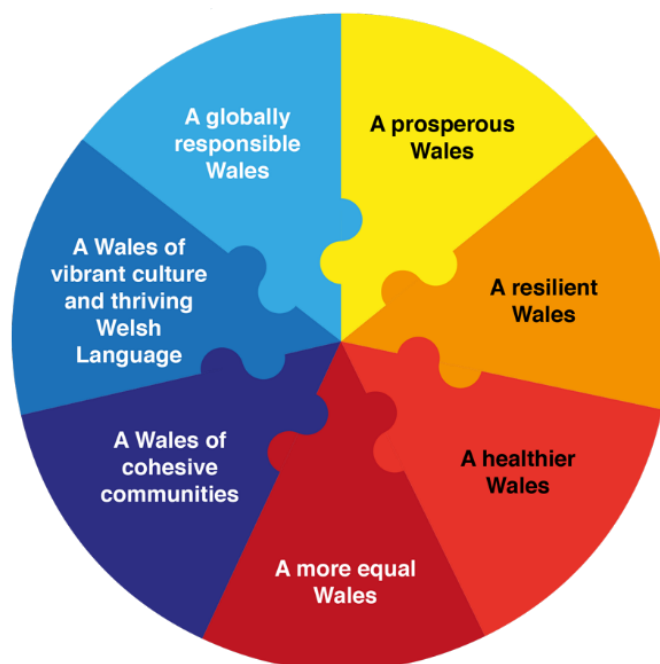
(a) enabling development in locations which minimise the need to travel and contribute towards sustainable communities and economies and respecting environmental limits, and

(b) to wherever possible encourage new development on previously developed land which has been suitably remediated.
SO3: To make provision for an appropriate mix of quality homes; access to which will be based around the principles of sustainable socio-economic development and equality of opportunities.
SO4: To ensure that the natural, built and historic environment is safeguarded and enhanced and that habitats and species are protected.
SO5: To make a significant contribution towards tackling the cause and adapting to the effect of climate change by promoting the efficient use and safeguarding of resources.
OPENING DOORS: Lifelong learning – helping everyone to achieve their potential, from childhood to old age.
SO6: To assist in widening and promoting education and skills training opportunities for all.
SO7: To assist in protecting and enhancing the Welsh Language and the County's unique cultural identity, assets and social fabric.
FEELING FINE: Health and wellbeing – tackling the causes of ill health by looking at life in the round.
SO8: To assist with widening and promoting opportunities to access community, leisure and recreational facilities as well as the countryside.
SO9: To ensure that the principles of equal opportunities and social inclusion are upheld by promoting access to a high quality and diverse mix of public services, healthcare, shops, leisure facilities and work opportunities.
INVESTMENT AND INNOVATION: Regeneration – building resources, creating opportunities and offering support.
SO10: To contribute to the delivery of an integrated and sustainable transport system that is accessible to all.
SO11: To encourage investment & innovation (both rural and urban) by: (a) making an adequate provision of land to meet identified need; and, (b) making provision for the business and employment developmental needs of indigenous /new employers, particularly in terms of hard & soft infrastructural requirements (including telecommunications/ICT); and, (c) making provision for the infrastructural requirements associated with the delivery of new homes particularly in terms of hard & soft infrastructural requirements (including foul and surface water); and, (d) adhering to the principles of sustainable development and social inclusion in terms of the location of new development.
SO12: To promote and develop sustainable & high quality <i>all year round</i> tourism related initiatives.
FEELING SECURE: Safer communities – offering security, tackling crime and fear of crime, helping us to look out for each other.
SO13: To assist with the development and management of safe and vibrant places & spaces across the County.
SO14: To assist with the delivery and management of mixed & sustainable communities by: (a) promoting safe, vibrant and socially interactive places; and, (b) promoting the utilisation of local services and produce whenever possible.

A4. The National Well-being Goals

A4.1 There are 7 national well-being goals (Figure 10) which show the kind of Wales we want to see. Together they provide a shared vision for public bodies to work towards. They are a set of goals and the Act makes it clear that public bodies must work to achieve all of the goals, not just one or two.

Figure 10: Well-being of Future Generations (Wales) Act 2015 - Well-being Goals

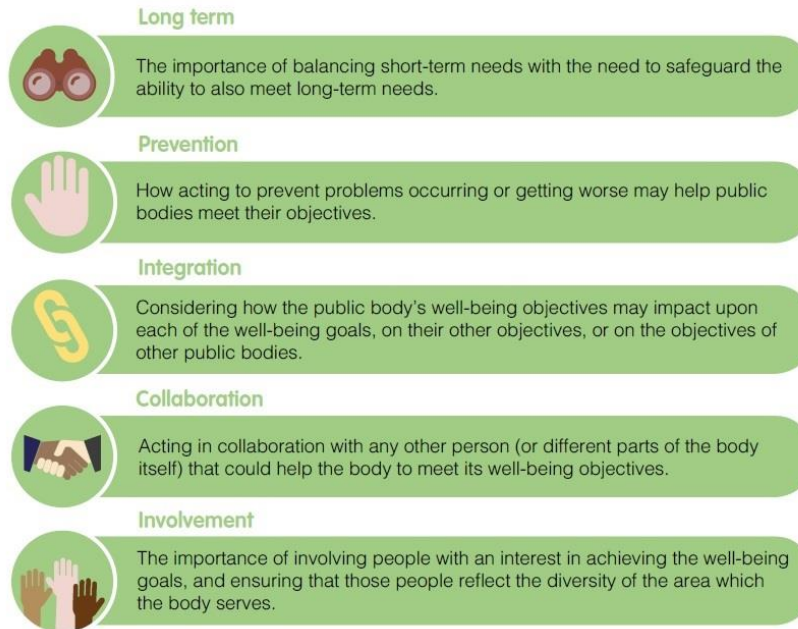


A4.2 The Act puts in place a ‘sustainable development principle’ which sets out how organisations should go about meeting their duty under the Act. There are 5 Ways of Working (See Figure 12) to guide the implementation of the sustainable development principle.

Figure 11: Sustainable Development Principle.

In this Act, any reference to a public body doing something “in accordance with the sustainable development principle” means that the body must act in a manner which seeks to ensure that the needs of the present are met without compromising the ability of future generations to meet their own needs.

Figure 12: The 5 Ways of Working



A4.3 The seven well-being goals are set out below along with a description (as included within Welsh Government guidance).

Goal	Description of the goal
A prosperous Wales	An innovative, productive and low carbon society which recognises the limits of the global environment and therefore uses resources efficiently and proportionately (including acting on climate change); and which develops a skilled and well-educated population in an economy which generates wealth and provides employment opportunities, allowing people to take advantage of the wealth generated through securing decent work.
A resilient Wales	A nation which maintains and enhances a biodiverse natural environment with healthy functioning ecosystems that support social, economic and ecological resilience and the capacity to adapt to change (for example climate change).
A healthier Wales	A society in which people's physical and mental well-being is maximised and in which choices and behaviours that benefit future health are understood.
A more equal Wales	A society that enables people to fulfil their potential no matter what their background or circumstances (including their socio economic background and circumstances).
A Wales of cohesive communities	Attractive, viable, safe and well-connected communities.
A Wales of vibrant culture and thriving Welsh language	A society that promotes and protects culture, heritage and the Welsh language, and which encourages people to participate in the arts, and sports and recreation.
A globally responsible Wales	A nation which, when doing anything to improve the economic, social, environmental and cultural well-being of Wales, takes account of whether doing such a thing may make a positive contribution to global well-being.

A4.4 An analysis of the National Goals (NG), against the LDP Strategic Objectives (SO) is set out below.

LDP SO Commentary against the 7 National Goals (NG's)	
SO1	Reference is made to NG5 and its emphasis on attractive, viable and safe communities. It is therefore considered that this SO, with its particular focus on ensuring sympathetic, sustainable and high quality standards to NG1, remains broadly compatible with the national goals.
SO2	Reference is made to NG1 and its emphasis on recognising the limits of the global environment and therefore using resources efficiently and proportionately (including acting on climate change). It is therefore considered that this SO, with its particular focus on spatial sustainability, remains broadly compatible with the national goals.
SO3	Reference is made to NG5 and its emphasis on viable communities. It is therefore considered that this SO, with its particular focus on delivering an appropriate mix of quality homes, remains broadly compatible with the national goals.
SO4	Reference is made to NG2 and its emphasis on a biodiverse natural environment, together with NG6 and its emphasis on culture and heritage. It is therefore considered that this SO, with its particular focus on safeguarding and enhancing the natural, built and historic environment remains broadly compatible with the national goals.

- SO5 Reference is made to **NG7** and its emphasis on considering whether decisions can make a positive contribution to global well-being and the capacity to adapt to change (for example climate change). It is therefore considered that this SO, with its particular focus on tackling the cause and adapting to the effect of climate change remains broadly compatible with the national goals.
- SO6 Reference is made to **NG1** and its emphasis on developing a skilled and well-educated population. It is therefore considered that this SO, with its particular focus on widening and promoting education and skills training remains broadly compatible with the national goals.
- SO7 Reference is made to **NG6** and its emphasis on a society that promotes and protects culture, heritage and the Welsh Language. It is therefore considered that this SO with its particular focus on the Welsh language and the County's social fabric, remains broadly compatible with the national goals.
- SO8 Reference is made to **NG6** and its emphasis on encouraging people to participate in the arts and sports and recreation. Furthermore, **NG3** places an emphasis on a society in which people's physical and mental well-being is maximised. It is therefore considered that this SO with its particular focus on widening and promoting access to leisure facilities and the countryside remains broadly compatible with the national goals.
- SO9 Reference is made to **NG4** and its emphasis on a society that enables people to fulfil their potential no matter what their backgrounds or circumstances (including their social economic background and circumstances). It is therefore considered that this SO, with its particular focus on equal opportunities remains broadly compatible with the national goals.
- SO10 Reference is made to **NG5** and its emphasis on well-connected communities. It is therefore considered that this SO with its particular focus on an accessible, integrated and sustainable transport system remains broadly compatible with the national goals.
- SO11 Reference is made to **NG1** and its emphasis on an innovative, productive and low carbon society and on an economy which generates wealth and provides employment opportunities, allowing people to take advantage of the wealth generated through securing decent work. It is therefore considered that this SO, with its particular focus on encouraging investment and innovation (both rural and urban) remains broadly compatible with the national goals.
- SO12 Reference is made to **NG1** and its emphasis on an economy which generates wealth and provides employment opportunities. It is therefore considered that this SO with its particular focus on the promotion of a sustainable and high quality visitor economy remains broadly compatible with the national goals.
- SO13 Reference is made to **NG5** and its emphasis on attractive, viable, safe and well-connected communities. It is therefore considered that this SO with its particular focus on safety and vibrancy, remains broadly compatible with the national goals.
- SO14 Reference is made to **NG5** and its emphasis on attractive, viable, safe and well-connected communities. It is therefore considered that this SO, with its particular focus on safety and vibrancy, remains broadly compatible with the national goals.

A5. Carmarthenshire Well-being Objectives

A5.1 The corporate strategy which sets out the direction for the local authority over the next five years has been updated since the previous AMR. The latest well-being objectives are focused on:

- 1. Enabling our children and young people to have the best possible start in life (Start Well)**
- 2. Enabling our residents to live and age well (Live & Age Well)**
- 3. Enabling our communities and environment to be healthy, safe, and prosperous (Prosperous Communities)**
- 4. To further modernise and develop as a resilient and efficient Council (Our Council)**

A5.2 There remains a strong degree of alignment between the LDP and the Council Well-being Objectives. The LDP also reflects those goals that seek to promote accessible and well-connected communities. It is noted that the LDP seeks to direct the majority of growth to those settlements that have key services and are located on key transport routes. There is also a clear link between environmental goals and the LDP. This demonstrates the LDP's awareness of the importance of safeguarding the County's key assets as part of its regulatory role.

A5.3 In noting that the LDP is essentially a land use Plan, there may be scope for a greater acknowledgement of demographic issues (e.g., early ages, an older population and poverty). Developing an understanding of whether such issues are particularly pronounced spatially could allow for planning policy interventions as and where appropriate.

A5.4 There is an established collaboration between the Council's Planning Policy Team and Community Planning/Corporate Policy Team. It is considered that this will continue to provide opportunities for iterative and meaningful engagement moving forward.

A5.5 The LDP will continue to provide a key delivery mechanism for the thematic and service priorities as set out within each wellbeing objective. It provides a spatial instrument to deliver the cabinets visions for Carmarthenshire by providing a locally distinctive means of shaping the future use of land within the County. As such, the LDP takes account of the County's unique characteristics and qualities, and it places an on sustainable development as a central principle.

A5.6 Reference is also made to the requirement for a Sustainability Appraisal (incorporating a Strategic Environmental Assessment) and Habitats Regulations Assessment , both of which were prepared alongside the LDP. These help to collectively ensure that the LDP addresses sustainability concerns and fulfil its legal obligations with regard to social, economic, and environmental pressures.

Appendix 2: Housing Trajectory

Housing Trajectory: Part 1 - Allocated Sites

	LPA Ref/ LDP Ref*	Units Built Since Last Study	Total Units	Units Rem	U/C	2023-24	2024-25	2025-26	2026-27	2027-28	Beyond 5 Years	Applicati on no.
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Ammanford

Former Betws Colliery	D/004/27 GA3/h9	0	0	66	0	0	0	0	0	0	66	E/26501
Land adj Penygroes Road, Blaenau	D/004/26 GA3/h33	0	2	16	0	0	0	0	0	0	16	GW/02616
Land at rear of 16-20 & 24-30 Betws Road	D/004/37 GA3/h12	0	9	8	0	0	4	4	0	0	0	E/19261
Land off Colonel Road, Betws	D/004/40 GA3/h15	0	0	5	0	0	0	0	0	0	5	E/25557
Land opposite Plough & Harrow, Betws Road	D/004/10 GA3/h14	0	0	9	0	0	0	0	0	0	9	E/25047
Lon Ger y Coed, Wernoleu Road	D/004/23 GA3/h8	0	0	14	0	0	0	0	0	0	14	E/19753
N. of Church Street (enclosures 9277, 0176)	D/004/18 GA3/h4	0	0	27	0	0	0	0	0	0	27	12469
Viji Garage, High Street	D/004/36 GA3/h7	0	0	20	0	0	0	0	0	0	20	E/13193
Total Ammanford		0	11	165	0	0	4	4	0	0	157	

Brechfa

Adj Maesygroes	C/016/02 SC42/h1	0	0	20	0	0	0	0	0	0	20	-
Total Brechfa		0	0	20	0	0	0	0	0	0	20	

Brynamman

Adj Cwm Nant Moel	D/021/01 T3/9/h4	0	0	65	0	0	0	0	0	5	60	E/17076
Land adjacent 53 Station Road	D/021/11 T3/9/h1	0	0	22	0	0	0	0	0	0	22	-
Mountain Road, Pt Encl 7868	D/021/03 T3/9/h3	0	2	7	0	0	0	0	0	0	7	15545/89
Rear of 111-115 Cwmgarw Road	D/021/09 T3/9/h5	0	2	7	0	0	0	0	0	0	7	E/10965
Total Brynamman		0	4	101	0	0	0	0	0	5	96	

	LPA Ref/ LDP Ref*	Units Built Since Last Study	Total Units	Units Rem	U/C	2023-24	2024-25	2025-26	2026-27	2027-28	Beyond 5 Years	Applicati on no.
Former BT Exchange Building, Spilman Street	C/002/33 GA1/h6	0	0	14	0	0	0	0	0	0	14	W/10681
Former Coach Depot, Abergwili	C/002/41 GA1/h14	0	0	9	0	0	0	0	0	0	9	W/31716
Former Health Authority Buildings, Penlan Road	C/002/35 GA1/h8	0	8	8	0	0	8	0	0	0	0	W/16843
Parc-y-Delyn	C/002/18 GA1/h10	0	0	35	0	0	0	0	0	0	35	TMT/0408
Penymorfa	C/002/30 GA1/h1	0	0	180	0	0	0	0	0	0	180	-
Total Carmarthen		0	8	266	0	0	8	0	0	0	258	

Carmel

Adjacent Erwlas and Erwlon	D/028/01 SC34/h1	0	4	10	0	0	0	0	0	0	10	-
Total Carmel		0	4	10	0	0	0	0	0	0	10	

Cross Hands

53 Carmarthen Road	L/037/03 GA3/h59	0	0	68	0	0	0	0	0	0	68	S/02281
Adj Cefneithin Road	C/037/02 GA3/h44	0	0	25	0	0	0	0	0	0	25	-
Land to the rear of Gwernllwyn	C/037/03 GA3/h60	0	30	29	0	0	0	0	0	0	29	W/29164
Total Cross Hands		0	30	122	0	0	0	0	0	0	122	

Cwmann

Heol Hathren	C/041/06 SC23/h2	0	0	12	0	0	0	0	0	0	12	-
Rear of Post Office	C/041/05 SC23/h5	0	20	20	0	0	0	0	0	0	20	W/32329
Total Cwmann		0	20	32	0	0	0	0	0	0	32	

Cwmwrwd

Adjacent to Ffrwdwen	C/047/01 SC18/h4	0	23	23	0	0	6	6	6	5	0	-
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	LPA Ref/ LDP Ref*	Units Built Since Last Study	Total Units	Units Rem	U/C	2023-24	2024-25	2025-26	2026-27	2027-28	Beyond 5 Years	Applicati on no.
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Total Cwmffrwd		0	23	23	0	0	6	6	6	5	0	
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Cwmgwili

Phase 2 land at Heathfield Industrial Estate	D/048/03 w/f	0	16	16	0	0	0	0	0	0	16	E/27439
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Total Cwmgwili		0	16	16	0	0	0	0	0	0	16	
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Cwmifor

Opp. Village Hall	D/050/01 SC30/h1	0	8	25	0	0	0	0	0	0	25	E/16584
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Total Cwmifor		0	8	25	0	0	0	0	0	0	25	
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Cwrt Henri

Land adjacent Glasfryn Court	D/052/01 SC31/h1	0	16	16	0	0	0	0	0	0	16	-
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Total Cwrt Henri		0	16	16	0	0	0	0	0	0	16	
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Cynghordy

Adj Bronhaul	D/053/01 SC28/h1	0	1	22	0	0	0	0	0	0	22	E/08044
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Land at Bronhaul	D/053/02 w/f	0	7	7	0	0	0	0	3	4	0	E/30512
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Total Cynghordy		0	8	29	0	0	0	0	3	4	22	
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Cynheidre

Adj Ael y Bryn	L/054/03 w/f	0	8	8	0	0	0	0	0	0	8	S/28271
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Total Cynheidre		0	8	8	0	0	0	0	0	0	8	
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Drefach

Nant-y-dderwen	C/058/06 GA3/h53	0	33	33	0	0	0	0	0	0	33	-
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Total Drefach		0	33	33	0	0	0	0	0	0	33	
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Drefach Felindre

	LPA Ref/ LDP Ref*	Units Built Since Last Study	Total Units	Units Rem	U/C	2023-24	2024-25	2025-26	2026-27	2027-28	Beyond 5 Years	Applicati on no.
Land adj. Aweldeg	C/060/03 SC1/h2	0	0	30	0	0	0	0	0	0	30	0
Parc Puw	C/060/01 SC1/h1	0	12	12	0	0	0	0	0	6	6	-
Total Drefach Felindre		0	12	42	0	0	0	0	0	6	36	

Five Roads

Adjacent Little Croft	L/071/05 SC37/h3	0	25	25	0	0	0	5	10	10	0	0
Total Five Roads		0	25	25	0	0	0	5	10	10	0	

Foelgastell

Rear of Clos y Gorlan	C/072/04 SC34/h4	0	0	14	0	0	0	0	0	0	14	-
Total Foelgastell		0	0	14	0	0	0	0	0	0	14	

Glanaman/Garnant

Cowell Road (Clos Bryn Cam)	D/074/14 T3/8/h12	0	1	5	0	0	0	0	0	0	5	E/15821
Glan yr Afon Farm	D/074/05 T3/8/h4	0	0	35	0	0	0	0	0	0	35	AM/02770
Glyn Dreiniog Market Garden	D/074/02 T3/8/h5	0	2	11	0	0	0	0	0		11	E/07156
Land adjacent Parc Bryn Rhos	D/074/03 T3/8/h3	0	0	70	0	0	0	0	0	0	70	E/22574
Land off Bishop Road	D/074/12 T3/8/h9	0	4	22	0	0	0	0	0	0	22	E/15553
Land off Llwynceilyn Road	D/074/11 T3/8/h1	0	0	28	0	0	0	0	0	0	28	E/21000
Land rear of Day Centre	D/074/18 T3/8/h11	0	0	5	0	0	0	0	0	0	5	0
Raven Garage, Cwmamman Road	D/074/15 T3/8/h10	0	0	5	0	0	0	0	0	0	5	E/16670
Total Glanaman/Garnant		0	7	181	0	0	0	0	0	0	181	

Hendy

	LPA Ref/ LDP Ref*	Units Built Since Last Study	Total Units	Units Rem	U/C	2023-24	2024-25	2025-26	2026-27	2027-28	Beyond 5 Years	Applicati on no.
Adjacent Clos y Wern	L/080/09 T3/7/h2	0	0	5	0	0	2	3	0	0	0	PL/02016
Fforest Garage	L/080/08 T3/7/h7	0	0	17	0	0	0	0	0	0	17	S/17720
Total Hendy		0	0	22	0	0	2	3	0	0	17	

Kidwelly

Butter Factory & Coal Yard, Station Road (Llys y Foryd)	L/085/11 T3/3/h6	0	3	3	0	0	0	3	0	0	0	S/13372
Land between Parc Pendre and Stockwell Forge	L/085/10 T3/3/h4	0	51	51	0	0	0	0	0	0	51	S/14663
Total Kidwelly		0	54	54	0	0	0	3	0	0	51	

Llanarthne

Golwg y Twr	C/087/02 SC31/h3	0	0	10	0	0	0	0	0	0	10	-
Total Llanarthne		0	0	10	0	0	0	0	0	0	10	

Llanboidy

Land rear of Ysgol Bro Brynach	C/088/02 SC3/h1	0	0	20	0	0	0	0	0	0	20	0
Total Llanboidy		0	0	20	0	0	0	0	0	0	20	

Llanddarog

Is-y-Llan	C/089/02 SC33/h2	0	6	6	0	0	0	0	6	0	0	-
Total Llanddarog		0	6	6	0	0	0	0	6	0	0	

Llandeilo

Caeglas, Ffairfach	D/091/07 T2/2/h5	0	0	25	0	0	0	0	0	0	25	-
Land at Thomas Terrace	D/091/08 T2/2/h4	0	5	5	0	0	0	0	0	0	5	E/16925
Land north of Pantglas	D/091/13 T2/2/h3	0	4	6	0	0	2	2	2	0	0	E/37499

	LPA Ref/ LDP Ref*	Units Built Since Last Study	Total Units	Units Rem	U/C	2023-24	2024-25	2025-26	2026-27	2027-28	Beyond 5 Years	Applicati on no.
Land opposite Pantglas	D/091/12 T2/2/h2	0	0	6	0	0	0	0	0	0	6	0
Llandeilo Northern Quarter (Allocation)	D/091/01 T2/2/h1	0	215	215	0	0	0	0	10	10	195	14708/88
Total Llandeilo		0	224	257	0	0	2	2	12	10	231	

Llandovery

New Road	D/092/07 T2/3/h2	0	0	6	0	0	0	0	0	0	6	-
Total Llandovery		0	0	6	0	0	0	0	0	0	6	

Llandybie

Land north of Maesypiode	D/093/10 GA3/h32	0	42	42	0	0	0	0	0	0	42	-
Total Llandybie		0	42	42	0	0	0	0	0	0	42	

Llanelli

Adjacent 73 Parc Gitto, Llwynhendy	L/001/127 w/f	0	10	10	0	0	0	5	5	0	0	S/32678
Beech Grove, Pwll	L/001/101 GA2/h1	0	10	10	0	0	0	0	5	5	0	0
Brynoch West, Dafen	L/001/112 GA2/h32	0	0	15	0	0	0	0	0	0	15	0
Brynmefys, Furnace	L/001/117 GA2/h55	0	70	54	0	0	0	27	27	0	0	0
Dafen East Gateway	L/001/109 GA2/h27	0	150	150	0	0	0	0	30	30	90	0
Former DRAKA site, Copperworks Road	L/001/121 GA2/MU2	0	0	75	0	0	0	0	0	0	75	0
Former Garage, Marsh Street	L/001/104 GA2/h9	0	0	19	0	0	0	0	0	0	19	S/14791
Genpen, Bryn (Allocations)	L/001/011 GA2/h45 (part	0	20	35	0	0	0	0	15	20	0	-
Heol Goffa, Dimpath	L/001/102 GA2/h8	0	0	30	0	0	0	0	0	0	30	0
Land at Harddfafan, Bryn	L/001/125 GA2/h48 (part	0	6	6	0	0	0	6	0	0	0	S/33659

	LPA Ref/ LDP Ref*	Units Built Since Last Study	Total Units	Units Rem	U/C	2023-24	2024-25	2025-26	2026-27	2027-28	Beyond 5 Years	Applicati on no.
Land at Nightingale Court, Coedcae	L/001/107 GA2/h19	0	0	50	0	0	0	0	0	0	50	0
Land at Penallt, Stebonheath	L/001/106 GA2/h18	0	0	60	0	0	0	0	0	0	60	0
Land at Pentrepoeth (Adj. Parcbrnymawr)	L/001/027 GA2/h24	0	0	100	0	0	0	0	0	0	100	-
Llys y Bryn, Penceiliogi	L/001/119 GA2/h56	0	0	145	0	0	0	0	0	0	145	0
Opposite Playing Field, Llanerch SA15 3EJ	L/001/108 GA2/h23	0	0	12	0	0	0	0	0	0	12	0
Parc Gitto/Llwynhendy Road	L/001/042 GA2/h37	0	0	30	0	0	0	0	0	0	30	-
Penllwynrhodyn Road West, Llwynhendy	L/001/115 GA2/h39	0	0	11	0	0	0	0	0	0	11	0
Rear of 60 Coedcae Road	L/001/083 GA2/h17	0	0	5	0	0	0	0	0	0	5	S/17394
Southern Unit, AVON Inflatables, Dafen	L/001/110 GA2/h29	0	0	20	0	0	0	0	0	0	20	0
The Avenue, Morfa	L/001/040 GA2/h13	0	60	35	0	0	0	0	15	15	5	D5/13944
Trostre Gateway	L/001/122 GA2/MU4	0	0	70	0	0	0	0	0	0	70	0
Ynys Las, CefnCaean	L/001/118 GA2/h41	0	45	45	0	0	0	0	20	25	0	PL/01196
Total Llanelli		0	371	987	0	0	0	38	117	95	737	

Llanfihangel-ar-Arth

Adj yr Hendre	C/098/01 SC20/h1	0	7	8	0	0	0	0	0	2	6	-
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Total Llanfihangel-ar-Arth		0	7	8	0	0	0	0	0	2	6	
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Llangadog

Adj Rhyd y Fro / Land opposite Llangadog CP School	D/100/03a 3/10/h1 (part)	0	16	16	0	0	0	4	4	4	4	-
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Total Llangadog		0	16	16	0	0	0	4	4	4	4	
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Llangendeirne

	LPA Ref/ LDP Ref*	Units Built Since Last Study	Total Units	Units Rem	U/C	2023-24	2024-25	2025-26	2026-27	2027-28	Beyond 5 Years	Applicati on no.
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Total Llansawel		0	0	5	0	0	0	0	0	0	5	
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Llanybydder

Adjacent Y Bryn	C/119/07 T3/11/h2	0	0	10	0	0	0	0	0	0	10	-
Adjacent Y Neuadd	C/119/05 T3/11/h1	0	10	6	0	0	0	0	2	2	2	D4/19426
Lakefield	C/119/03 T3/11/h3	0	0	39	0	0	0	0	0	0	39	D4/24349
Troedybryn	C/119/01 T3/11/h5	0	23	23	0	0	0	0	5	5	13	-

Total Llanybydder		0	33	78	0	0	0	0	7	7	64	
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Maesybont

Land adjacent Maesybryn	D/122/01 SC34/h6	0	0	6	0	0	0	0	0	0	6	-
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Total Maesybont		0	0	6	0	0	0	0	0	0	6	
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Meidrim

Land adjacent to Lon Dewi	C/124/03 SC11/h3	0	10	10	0	0	0	10	0	0	0	0
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Total Meidrim		0	10	10	0	0	0	10	0	0	0	
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Nantgaredig

Rear of former Joinery, Station Road	D/128/04 SC32/h2	0	30	30	0	0	0	0	15	15	0	PL/00842
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Total Nantgaredig		0	30	30	0	0	0	0	15	15	0	
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Newcastle Emlyn

Land to the rear of Dolcoed	C/133/10 T2/4/h4	0	20	34	0	0	0	0	4	4	26	0
Millbank	C/133/01 T2/4/h5	0	0	12	0	0	0	0	0	0	12	0
Penlon, PT O.S.1100	C/133/04 T2/4/h3	0	0	14	0	0	0	0	0	0	14	-

	LPA Ref/ LDP Ref*	Units Built Since Last Study	Total Units	Units Rem	U/C	2023-24	2024-25	2025-26	2026-27	2027-28	Beyond 5 Years	Applicati on no.
Trem y Ddol	C/133/06 T2/4/h1	0	17	17	0	0	0	0	0	0	17	W/18258

Total Newcastle Emlyn		0	37	77	0	0	0	0	4	4	69	
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Pembrey

Former Speedway Garage	L/135/01 T2/1/h1	0	0	30	0	0	0	0	0	0	30	S/02112
Lando Road	L/135/04 T2/1/h10	0	0	20	0	0	0	0	0	0	20	0

Total Pembrey		0	0	50	0	0	0	0	0	0	50	
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Pencader

Bro'r Hen Wr	C/137/02 SC20/h4	0	7	7	0	0	0	0	0	0	7	W/05576
North of Maes Cader	C/137/07 SC20/h5	0	0	37	0	0	0	0	0	0	37	0

Total Pencader		0	7	44	0	0	0	0	0	0	44	
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Pentrecwrt

Land adj Brynywawr	C/143/03 SC2/h2	0	14	14	0	0	0	0	2	2	10	0
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Total Pentrecwrt		0	14	14	0	0	0	0	2	2	10	
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Penygroes/Gorsddu

Clos y Cwm, Adj Penybont Farm	D/146/08 GA3/h37	0	0	5	0	0	0	0	0	0	5	E/18054
Land adjacent Pant y Blodau	D/146/03 GA3/h35	0	79	79	0	0	0	20	20	20	19	E/29910

Total Penygroes/Gorsddu		0	79	84	0	0	0	20	20	20	24	
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Ponthenri

Incline Inn	L/152/03 T3/5/h10	0	0	7	0	0	0	0	0	0	7	S/18914
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Total Ponthenri		0	0	7	0	0	0	0	0	0	7	
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Pontwelly

	LPA Ref/ LDP Ref*	Units Built Since Last Study	Total Units	Units Rem	U/C	2023-24	2024-25	2025-26	2026-27	2027-28	Beyond 5 Years	Applicati on no.
Adj Crug yr Wyn	C/153/01 SC21/h2	0	21	19	0	0	0	0	0	0	19	W/22053

Total Pontwelly		0	21	19	0	0	0	0	0	0	19	
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Pontyates

Cae Canfas	L/154/03 T3/5/h7	0	8	8	0	0	0	0	2	2	4	0
Cae Pontbren	L/154/01 T3/5/h6	0	0	16	0	0	0	0	8	8	0	S/3107, S/

Total Pontyates		0	8	24	0	0	0	0	10	10	4	
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Pontyates and Meinciau

Adjacent 1 Heol Glyndwr	C/154/06 T3/5/h4	0	9	9	0	0	0	0	3	3	3	0
Land at Heol Glan Gwendraeth	C/154/07 T3/5/h5	0	3	8	0	0	0	0	0	0	8	0
Parc Mansant	C/154/02 T3/5/h2	0	0	12	0	0	0	0	0	0	12	GW/05129

Total Pontyates and Meinciau		0	12	29	0	0	0	0	3	3	23	
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Pontyberem

Adj 39 Heol y Felin	L/155/06 T3/6/h3	0	0	6	0	0	0	0	0	0	6	S/08853
Coalbrook Tip	L/155/11 T3/6/h4	0	0	20	0	0	0	0	0	0	20	-
Land adj Llwynpiod, Bancffosfelen	L/155/12 T3/6/h2	0	3	40	0	0	0	0	0	0	40	0
Land off Ashgrove	L/155/13 T3/6/h5	0	0	6	0	0	0	0	0	0	6	0
Land off Heol Llannon	L/155/14 T3/6/h6	0	55	55	0	0	0	0	10	10	35	0

Total Pontyberem		0	58	127	0	0	0	0	10	10	107	
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Portllyrhyd

Rear of Ysgoldy Bethlehem	C/157/04 SC33/h3	0	0	27	0	0	0	0	15	12	0	0
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	LPA Ref/ LDP Ref*	Units Built Since Last Study	Total Units	Units Rem	U/C	2023-24	2024-25	2025-26	2026-27	2027-28	Beyond 5 Years	Applicati on no.
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Total Porthyrhyd		0	0	27	0	0	0	0	15	12	0	
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Red Roses

Land adjacent Avola Farm	C/159/02 SC14/h1	0	0	8	0	0	0	0	0	0	8	-
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Total Red Roses		0	0	8	0	0	0	0	0	0	8	
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Rhydargaeau

Opposite Bryn Bedw	C/164/01 SC19/h4	0	7	7	0	0	0	2	3	2	0	PL/00832
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Total Rhydargaeau		0	7	7	0	0	0	2	3	2	0	
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Saron

Land adjacent Arwynfa	C/167/05 SC2/h4	0	35	35	0	0	0	0	0	5	30	0
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Total Saron		0	35	35	0	0	0	0	0	5	30	
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St Clears/Pwll Trap

Adjacent Britannia Terrace	C/170/07 T2/5/h4	0	60	50	0	0	0	0	25	25	0	W/21675
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Adjacent Brynheulog	C/170/08 T2/5/h5	0	40	40	0	0	0	0	0	0	40	W/38462
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Adjacent to Gardde Fields	C/170/11 T2/5/h6	0	8	7	0	0	0	2	2	2	1	PL/00736
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Total St Clears/Pwll Trap		0	108	97	0	0	0	2	27	27	41	
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Talley

Adj Dyffryn Glas	D/172/02 SC25/h5	0	0	8	0	0	0	0	0	0	8	-
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Land at Edwinsford Arms	D/172/03 SC25/h4	0	4	9	0	0	0	0	0	0	9	E/18376
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Total Talley		0	4	17	0	0	0	0	0	0	17	
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Trelech

Clos y Cynin	C/176/02a SC8/h1	0	12	8	0	0	0	0	4	4	0	W/25947
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	LPA Ref/ LDP Ref*	Units Built Since Last Study	Total Units	Units Rem	U/C	2023-24	2024-25	2025-26	2026-27	2027-28	Beyond 5 Years	Applicati on no.
Total Trelech		0	12	8	0	0	0	0	4	4	0	

Trimsaran

Adj 21 Heol Waun y Clun	L/177/06 T3/4/h4	0	0	20	0	0	0	0	0	0	20	D5/13952
Adj Filling Station, Bryncaerau	L/177/01 T3/4/h1	0	4	7	0	0	0	0	0	0	7	GW/2504
Land at Gwelfor	L/177/04 T3/4/h7	0	0	22	0	0	0	0	0	5	17	S/20834
North of Maes y Ffynnon	L/177/08 T3/4/h5	0	0	35	0	0	0	0	0	0	35	S/23068
Rear of Bryncaerau	L/177/10 T3/4/h2	0	0	11	0	0	0	0	0	0	11	S/17083
Total Trimsaran		0	4	95	0	0	0	0	0	5	90	

Trimsaran / Carway

Carway Farm	C/029/02 SC40/h1	0	0	6	0	0	0	0	0	0	6	W/15056
Total Trimsaran / Carway		0	0	6	0	0	0	0	0	0	6	

Tumble

62 Heol y Neuadd, Llys Rafaelston	L/178/01 GA3/h57	0	2	5	0	0	0	0	0	0	5	D5/14343
Rhydycerrig Estate, Cwmmawr	L/178/06 GA3/h54	0	0	10	0	0	0	0	5	5	0	-
Total Tumble		0	2	15	0	0	0	0	5	5	5	

Waungilwen

Waungilwen Road	C/181/01 SC1/h3	0	3	6	0	0	0	0	0	0	6	W/32248
Total Waungilwen		0	3	6	0	0	0	0	0	0	6	

Whitland

Land at Maesabaty	C/184/12 T2/6/h3	0	0	18	0	0	0	0	8	10	0	PL/02934
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	LPA Ref/ LDP Ref*	Units Built Since Last Study	Total Units	Units Rem	U/C	2023-24	2024-25	2025-26	2026-27	2027-28	Beyond 5 Years	Applicati on no.
Total Whitland		0	0	18	0	0	0	0	8	10	0	
Ystradowen												
Adj Goedlan	D/185/02 SC35/h2	0	0	11	0	0	0	0	0	0	11	-
Land at New Road	D/185/03 SC35/h4	0	4	9	0	0	0	0	0	0	9	E/00497
Land off Pant y Brwyn	D/185/05 SC35/h3	0	5	5	0	0	2	3	0	0	0	E/29083
Total Ystradowen		0	9	25	0	0	2	3	0	0	20	
Grand Total		0	1592	3846	0	0	29	123	347	332	3015	

* w/f = windfall site

Housing Trajectory: Part 2 - Sites with Planning Permission

	LPA Ref/ LDP Ref*	Units Built Since Last Study	Total Units	Units Rem	U/C	2023-24	2024-25	2025-26	2026-27	2027-28	Beyond 5 Years	Applicati on no.
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Ammanford

Tirychen Farm	D/004/13 GA3/h17	0	289	289	0	0	0	10	20	20	239	E/21663
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Total Ammanford		0	289	289	0	0	0	10	20	20	239	
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Bronwydd

Land to rear of Swyn Aderyn (Formerly known as Land at P	C/019/04 SC18/h1	0	0	12	0	0	0	0	0	0	12	W/20622
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Total Bronwydd		0	0	12	0	0	0	0	0	0	12	
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Brynamman

Ardwyn Road	D/021/10 T3/9/h2	0	8	6	0	0	1	1	1	1	2	E/20564
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Total Brynamman		0	8	6	0	0	1	1	1	1	2	
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Burry Port

Burry Port Harbourside	L/003/23 w/f	0	134	134	0	0	0	0	52	52	30	S/30598
Gwdig Farm (Pen y Porth)	L/003/12 T2/1/h9	5	105	8	8	8	0	0	0	0	0	-
Site 4 Burry Port Harbour East	L/003/22 T2/1/MU1	0	0	20	0	0	0	0	0	0	20	S/30597

Total Burry Port		5	239	162	8	8	0	0	52	52	50	
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Capel Dewi

Llwynddewi Road (Commitment)	C/023/01 SC32/h1	0	8	2	0	1	1	0	0	0	0	W/38104
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Total Capel Dewi		0	8	2	0	1	1	0	0	0	0	
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Carmarthen

40 Heol Spilman SA31 1LQ	C/002/53 w/f	0	8	8	0	8	0	0	0	0	0	W/38753
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	LPA Ref/ LDP Ref*	Units Built Since Last Study	Total Units	Units Rem	U/C	2023-24	2024-25	2025-26	2026-27	2027-28	Beyond 5 Years	Applicati on no.
4-5 Quay Street, Carmarthen SA31 3JT	C/002/55 w/f	0	0	5	0	5	0	0	0	0	0	W/40752
5-8 Spilman Street	C/002/56 w/f	0	12	12	12	12	0	0	0	0	0	PL/03743
Adjacent Tyle Teg, Llysonnen Road, Llanllwch	C/002/48 w/f	0	7	2	0	2	0	0	0	0	0	W/36311
Castell Howell, Trevaughan SA31 3QN	C/002/54 w/f	0	0	7	0	0	0	3	4	0	0	W/37156
Former MAFF Depot	C/002/20 GA1/h15	0	14	14	0	0	0	7	7	0	0	W/04074
Land south of Pant Glas, Bronwydd Road	C/002/40 GA1/h12	0	13	13	0	0	0	3	5	5	0	W/31902
Mounthill	C/002/26 GA1/h3	0	79	3	2	3	0	0	0	0	0	W/20013
Penybont Farm, Llysonnen Road	C/002/06 GA1/h18	9	9	0	0	0	0	0	0	0	0	W/15157
Rear of Bronwydd Road South	rhiw babel GA1/h13	3	67	25	25	25	0	0	0	0	0	W/29578
Rhiw Babell	C/002/04 GA1/h4	0	2	9	0	4	5	0	0	0	0	PL/00876
Springfield Road	C/002/39 GA1/h11	0	29	29	0	0	0	9	10	10	0	W/35903
West Carmarthen	C/002/38 GA1/MU1	0	1100	886	0	0	20	42	105	99	620	W/30286

Total Carmarthen		12	1340	1013	39	59	25	64	131	114	620	
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Cross Hands

Adj Pantgwyn	L/037/05 GA3/h47	0	0	65	0	0	0	0	0	0	65	S/19241
Land adjacent to Maesyrfhaf	L/037/01 GA3/h46	0	9	9	0	0	4	5	0	0	0	S/01815
Land at Heol Cae Pownd (Maes y Parc)	L/037/06 GA3/MU1	22	262	72	11	25	25	22	0	0	0	PL/00984

Total Cross Hands		22	271	146	11	25	29	27	0	0	65	
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Cwmffrwd

Land at Maes Glasnant	C/047/05 SC18/h3	0	28	6	0	2	2	2	0	0		W/31450
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	LPA Ref/ LDP Ref*	Units Built Since Last Study	Total Units	Units Rem	U/C	2023-24	2024-25	2025-26	2026-27	2027-28	Beyond 5 Years	Applicati on no.
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Total Five Roads		2	16	0	0	0	0	0	0	0	0	
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Glanaman/Garnant

Garnant CP School, New School Road	D/074/08 T3/8/h6	2	12	1	1	1	0	0	0	0	0	E/38945
Glanamman CP School	D/074/17 T3/8/h14	0	19	7	0	0	3	4	0	0	0	E/24404
Land Adjacent 13 Bishop Road	D/074/13 T3/8/h8	0	8	6	6	6	0	0	0	0	0	E/16443
Land adjacent Clos Felen	D/074/07 w/f	0	7	7	0	0	0	2	3	2	0	E/31003

Total Glanaman/Garnant		2	46	21	7	7	3	6	3	2	0	
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Glandy Cross

Land to the rear of Maesglas	C/075/02 SC4/h1	0	10	9	0	0	3	3	3	0		W/14604
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Total Glandy Cross		0	10	9	0	0	3	3	3	0		
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Gorslas

52 Penygroes Road	C/077/13 w/f	0	9	9	0	3	3	3	0	0	0	W/33124
R/O Maesyrcrug, Llandeilo Road	D/077/01 GA3/h42	0	0	7	0	0	0	3	4	0	0	E/11921

Total Gorslas		0	9	16	0	3	3	6	4	0	0	
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Hendy

Coed y Bronallt	L/080/06 T3/7/h6	0	8	6	0	3	3	0	0	0	0	D5/16775
Land between Clayton Road and East of Bronallt Road	L/080/07 T3/7/h5	0	28	22	0	0	0	0	0	0	22	S/13659

Total Hendy		0	36	28	0	3	3	0	0	0	22	
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Kidwelly

Land adj to Brodawel	L/085/09 T3/3/h5	0	9	9	0	0	4	5	0	0	0	S/25519
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	LPA Ref/ LDP Ref*	Units Built Since Last Study	Total Units	Units Rem	U/C	2023-24	2024-25	2025-26	2026-27	2027-28	Beyond 5 Years	Applicati on no.
Land adj to Stockwell Lane	L/085/06 T3/3/h3	0	95	95	0	0	0	15	20	20	40	-
Land at Former Dinas Yard	L/085/14 T3/3/h10	0	30	30	0	5	10	10	5	0	0	S/33973
Land opposite Parc Pendre	L/085/08 w/f	0	14	14	0	4	5	5	0	0	0	S/13109
Land to the rear of Park View Drive, Station Road	L/085/13 T3/3/h7	3	24	15	0	5	5	5	0	0	0	S/34146
Total Kidwelly		3	172	163	0	14	24	40	25	20	40	

Laugharne

Adj. Laugharne School	C/086/03 T3/1/h2	0	42	42	5	10	11	11	10	0	0	W/09082
Pludds Meadow	C/086/02 T3/1/h1	6	24	0	0	0	0	0	0	0	0	W/27727
Total Laugharne		6	66	42	5	10	11	11	10	0	0	

Llanddarog

Land Opposite Village Hall	C/089/01 SC33/h1	0	16	16	0	8	8	0	0	0	0	W/26987
Total Llanddarog		0	16	16	0	8	8	0	0	0	0	

Llandeilo

Cwrt y Felin, The Old Tannery	D/091/09 T2/2/h6	0	6	6	0	0	3	3	0	0	0	E/23332
Total Llandeilo		0	6	6	0	0	3	3	0	0	0	

Llandovery

Danycrug	D/092/05 T2/3/h1	0	61	61	0	0	0	10	10	10	31	E/16328
Total Llandovery		0	61	61	0	0	0	10	10	10	31	

Llandybie

Land off Kings Acre, Kings Road	D/093/07 GA3/h30	0	0	24	22	24	0	0	0	0	0	E/15577
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	LPA Ref/ LDP Ref*	Units Built Since Last Study	Total Units	Units Rem	U/C	2023-24	2024-25	2025-26	2026-27	2027-28	Beyond 5 Years	Applicati on no.
Land off Llys y Nant	D/093/06 GA3/h29	0	9	2	1	2	0	0	0	0	0	E/38552

Total Llanybyie		0	9	26	23	26	0	0	0	0	0	
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Llanedi

16 Y Garreg Llwyd	L/095/02 SC36/h1	0	11	8	0	4	4	0	0	0	0	S/37922
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Total Llanedi		0	11	8	0	4	4	0	0	0	0	
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Llanelli

19 Llwynhendy Road	L/003/133 w/f	0	6	6	0	0	3	3	0	0	0	PL/02486
42 Stepney Street, Llanelli SA15 3TR	L/001/132 w/f	0	0	8	0	8	0	0	0	0	0	PL/02186
All Saints Church, Goring Road	L/001/126 w/f	0	0	9	0	0	0	9	0	0	0	S/32047
Calfarfa Chapel, Ann Street, Llanelli	L/001/131 w/f	0	8	8	0	0	8	0	0	0	0	S/37608
Cwm y Nant, Dafen	L/001/017 /h30 & h33 &	0	280	202	0	0	0	40	40	40	82	S/40692-
Former Glynderwen Factory, Llwynhendy Road	L/001/114 GA2/h38	0	13	13	0	4	5	4	0	0	0	PL/00179
Former NRW Laboratory, Pen-y-Fai Lane, Llanelli	L/001/129 w/f	1	10	13	10	13	0	0	0	0	0	S/36817
Genwen	L/001/023 /h46 & h45(p	0	240	20	10	20	0	0	0	0	0	S/15702
Land off Frondeg Terrace	L/001/006 GA2/h21	0	69	38	0	0	0	0	0	0	38	S/773
Maesarddafen Road / Erw Las, Llwynhendy	L/001/086 GA2/h35	0	300	300	0	0	0	30	30	34	206	S/34991
North Dock (inc Pontrilas)	L/001/088 GA2/MU7	0	335	335	0	0	0	20	20	20	275	S/18032
Pemberton Road, Pemberton	L/001/091 GA2/h34	0	0	9	0	0	4	5	0	0	0	S/18528
Penllwynrhodyn Road East, Llwynhendy	L/001/116 GA2/h40	0	0	25	0	0	0	4	0	0	21	PL/00151
Wellness & Life Science Village (Strategic Site), South Llanelli	L/001/105 GA2/h15	0	60	60	0	0	0	0	60	0	0	S/36948

	LPA Ref/ LDP Ref*	Units Built Since Last Study	Total Units	Units Rem	U/C	2023-24	2024-25	2025-26	2026-27	2027-28	Beyond 5 Years	Applicati on no.
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Total Llanelli		1	1321	1046	20	45	20	115	150	94	622	
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Llanfynydd

Adj Valley View	D/099/01 SC41/h1	3	13	10	3	3	3	3	1	0	0	E/26807
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Total Llanfynydd		3	13	10	3	3	3	3	1	0	0	
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Llangain

South of Dol y Dderwen	C/101/01 SC18/h5	0	36	36	0	10	10	10	6	0	0	W/38125
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Total Llangain		0	36	36	0	10	10	10	6	0	0	
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Llangennech

Aberllwchwr	L/104/06 GA2/h51	0	42	4	1	1	1	1	1	0	0	11277
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Box Farm	L/104/09 GA2/h50	0	7	7	0		3	4	0	0	0	S/33213
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Maesydderwen	L/104/12 GA2/h54	0	8	7	0	0	0	2	3	2	0	S/25648
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Total Llangennech		0	57	18	1	1	4	7	4	2	0	
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Llanllwni

Land at Aber-Giar	C/109/02 SC22/h1	0	4	8	0	0	2	2	0	0	4	W/27548
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Total Llanllwni		0	4	8	0	0	2	2	0	0	4	
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Llannon

Land north of Clos Rebecca	L/110/03 SC34/h5	0	47	47	0	7	20	20	0	0	0	S/36934
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Total Llannon		0	47	47	0	7	20	20	0	0	0	
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Llanfumsaint

Llandre	C/111/01 SC19/h2	0	8	6	1	1	1	1	1	1	1	CUDP
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D&S
2024

	LPA Ref/ LDP Ref*	Units Built Since Last Study	Total Units	Units Rem	U/C	2023-24	2024-25	2025-26	2026-27	2027-28	Beyond 5 Years	Applicati on no.
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Total Llanpumsaint		0	8	6	1	1	1	1	1	1	1	
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Llansteffan

Land rear of Maesgriffith	C/116/01 w/f	0	19	16	0	0	8	8	0	0	0	W/31230
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Total Llansteffan		0	19	16	0	0	8	8	0	0	0	
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Llanybri

Adj Parc y Delyn	C/118/01 SC16/h1	0	0	10	0	0	0	0	0	0	10	PL/00629
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Total Llanybri		0	0	10	0	0	0	0	0	0	10	
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Llanybydder

Bro Einon SA40 9SF	C/119/08 w/f	0	9	9	0	3	3	3	0	0	0	W/30639
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Total Llanybydder		0	9	9	0	3	3	3	0	0	0	
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Meidrim

Land off Drefach Road	C/124/02 SC11/h2	0	15	10	1	2	2	2	2	2	0	W/24473
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Total Meidrim		0	15	10	1	2	2	2	2	2	0	
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Milo

Former Nantygroes School	D/125/02 w/f	0	0	6	2	2	2	2	0	0	0	E/34580
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Total Milo		0	0	6	2	2	2	2	0	0	0	
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Mynyddygarreg

Gwelyian Court Hotel, Mynyddygarreg SA17 4LW	L/127/06 w/f	0	6	6	0	3	3	0	0	0	0	S/32708
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Land opposite Parc y Garreg	L/127/05 SC17/h4	19	32	6	6	6	0	0	0	0	0	S/32362
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Total Mynyddygarreg		19	38	12	6	9	3	0	0	0	0	
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New Inn

	LPA Ref/ LDP Ref*	Units Built Since Last Study	Total Units	Units Rem	U/C	2023-24	2024-25	2025-26	2026-27	2027-28	Beyond 5 Years	Applicati on no.
Blossom Inn	C/132/01 SC20/h3	1	8	10	1	1	3	3	3	0	0	PL/03368
Total New Inn		1	8	10	1	1	3	3	3	0	0	
Newcastle Emlyn												
Heol Dewi	C/133/05 T2/4/h2	1	20	3	1	3	0	0	0	0	0	TMT/0234
Total Newcastle Emlyn		1	20	3	1	3	0	0	0	0	0	
Pembrey												
Cwrt Farm / Awel y Mynydd	L/135/03 T2/1/h2	0	100	100	0	8	39	49	4	0	0	S/21597
Total Pembrey		0	100	100	0	8	39	49	4	0	0	
Pendine												
Hazeldene	C/139/06 w/f	0	0	9	0	0	4	5	0	0	0	W/22336
Land at Nieuport Farm	C/139/03 SC13/h1	0	10	5	0	0	2	3	0	0	0	W/07003
Land at Woodend	C/139/05 SC13/h3	1	28	22	4	5	5	5	5	2	0	CUDP
Ocean View	C/139/02 SC13/h2	0	5	3	1	1	1	1	0	0	0	W/27044
Total Pendine		1	43	39	5	6	12	14	5	2	0	
Peniel												
South of Pentre	C/140/03 SC18/h6	3	10	3	0	3	0	0	0	0	0	W/39679
Total Peniel		3	10	3	0	3	0	0	0	0	0	
Pengroes/Gorsddu												
Adj. Clos y Cwm, Waterloo Road	D/146/01 GA3/h36	3	36	2	2	2	0	0	0	0	0	E/22764
Emlyn Brickworks	D/146/09 GA3/MU2	0	250	241	0	0	25	25	20	20	151	E/23534

	LPA Ref/ LDP Ref*	Units Built Since Last Study	Total Units	Units Rem	U/C	2023-24	2024-25	2025-26	2026-27	2027-28	Beyond 5 Years	Applicati on no.
Land at rear of 10-12 Norton Road	D/146/14 w/f	0	0	6	0	0	3	3	0	0	0	E/30557
Land at Waterloo Road	D/146/06 GA3/h38	1	15	1	0	1	0	0	0	0	0	E/25854
Total Penygroes/Gorsddu		4	301	250	2	3	28	28	20	20	151	

Pontargothi

Land off A40, Pontargothi	D/150/01 SC32/h3	0	18	15	0	0	5	5	5	0	0	E/38060
Total Pontargothi		0	18	15	0	0	5	5	5	0	0	

Ponthenri

Land at Ty'n y Waun Farm	L/152/04 T3/5/h9	0	2	30	0	0	0	0	0	0	30	S/28766
Total Ponthenri		0	2	30	0	0	0	0	0	0	30	

Pontwelly

Cilgwyn Bach	C/153/03 SC21/h1	0	14	14	1	2	2	2	2	2	4	W/30682
Total Pontwelly		0	14	14	1	2	2	2	2	2	4	

Pontyates

8 Heol Llanelli, Pontyates SA15 5TU	L/154/04 w/f	0	6	6	0	0	0	3	3	0	0	S/30874
Land adj Tabernacle Chapel	L/154/05 w/f	0	11	11	0	0	0	2	2	2	5	S/28103
Land at Heol Llanelli, Danybanc Road	L/154/02 T3/5/h8	0	10	10	0	0	0	3	4	3	0	PL/00019
Total Pontyates		0	27	27	0	0	0	8	9	5	5	

Pontyates and Meinciau

Black Horse Inn	C/154/05 T3/5/h1	0	0	30	1	0	0	0	0	0	30	W/17123
Land to the rear of Brynderi	C/154/08 w/f	0	7	7	0	0	2	3	2	0	0	W/30638

	LPA Ref/ LDP Ref*	Units Built Since Last Study	Total Units	Units Rem	U/C	2023-24	2024-25	2025-26	2026-27	2027-28	Beyond 5 Years	Applicati on no.
Lime Grove	C/154/03 w/f	0	20	20	0	0	5	5	5	5	0	W/28553

Total Pontyates and Meinciau

0 27 57 1 0 7 8 7 5 30

Pontyberem

Ffynon Fach, Bancffosfelen	L/155/10 w/f	2	23	0	0	0	0	0	0	0	0	S/23231
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Total Pontyberem

2 23 0 0 0 0 0 0 0 0

Rhydcymerau

Land at Dolau Isaf	D/165/01 SC25/h2	0	6	6	0	0	3	3	0	0	0	W/33314
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Total Rhydcymerau

0 6 6 0 0 3 3 0 0 0

Saron

Ger Tyddyn-y-Celyn, Hafod Hedd	C/167/03 SC2/h3	0	4	3	1	1	1	1	0	0	0	W/39037
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Total Saron

0 4 3 1 1 1 1 0 0 0

St Clears/Pwll Trap

Former Butter Factory	C/170/17 T2/5/MU1	45	45	0	0	0	0	0	0	0	0	W/34218
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Total St Clears/Pwll Trap

45 45 0 0 0 0 0 0 0 0

Talley

Adjacent Ffynnon Dawel	D/172/01 SC25/h3	2	8	5	0	1	2	2	0	0	0	E/28965
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Total Talley

2 8 5 0 1 2 2 0 0 0

Trelech

Land adjacent to Tower Hill	C/176/01 SC8/h2	0	3	3	0	0	1	0	0	0	2	W/38985
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Total Trelech

0 3 3 0 0 1 0 0 0 2

Trimsaran

	LPA Ref/ LDP Ref*	Units Built Since Last Study	Total Units	Units Rem	U/C	2023-24	2024-25	2025-26	2026-27	2027-28	Beyond 5 Years	Applicati on no.
Land to the rear of Cae Linda	L/177/03 T3/4/h6 (part	0	45	41	1	2	2	2	2	2	31	S/21696
No. 20 Bryncaerau	L/177/11 T3/4/h3	0	0	1	0	1	0	0	0	0	0	S/23850
Total Trimsaran		0	45	42	1	3	2	2	2	2	31	

Trimsaran / Carway

Ffos Las	C/029/04 SC40/h3	0	480	141	0	41	50	50	0	0	0	PL/03790
Total Trimsaran / Carway		0	480	141	0	41	50	50	0	0	0	

Tumble

Central Garage	L/178/08 w/f	2	24	0	0	0	0	0	0	0	0	S/26485
Land at Factory site between No. 22 & 28 Bethesda Road	L/178/13 GA3/h56	0	30	50	0	0	0	10	10	10	20	S/24446
Total Tumble		2	54	50	0	0	0	10	10	10	20	

Tycores

Land at Heol Ddu	L/180/12 GA3/h23	0	0	127	0	0	0	0	0	0	127	S/13960
Total Tycores		0	0	127	0	0	0	0	0	0	127	

Waungilwen

Arwel	C/181/02 SC1/h5	0	7	7	0	2	3	2	0	0	0	W/18601
Opposite Springfield	C/181/06 SC1/h4	0	6	6	0	2	2	2	0	0	0	W/19978
Total Waungilwen		0	13	13	0	4	5	4	0	0	0	

Whitland

Adjacent to Hywel	C/184/02 T2/6/h1	0	32	32	0	0	0	5	0	0	27	W/30421
Adjacent Spring Gardens	C/184/04 T2/6/h4	6	70	25	15	25	0	0	0	0	0	W/27413

	LPA Ref/ LDP Ref*	Units Built Since Last Study	Total Units	Units Rem	U/C	2023-24	2024-25	2025-26	2026-27	2027-28	Beyond 5 Years	Applicati on no.
Land at Whitland Creamery	C/184/13 w/f	0	28	28	0	0	8	10	10	0	0	W/33572
Total Whitland		6	130	85	15	25	8	15	10	0	27	
Grand Total		144	5636	4386	161	358	375	592	528	375	2158	

* w/f = windfall site

CABINET 16TH OCTOBER 2023

CAPITAL PROGRAMME 2023/24 UPDATE

Purpose: To report the latest projected outturn of the capital programme for the financial year.

Recommendations / key decisions required:

1. That the capital programme update report is received.
2. That the new projects are noted and agreed.

Reasons:

1. To provide an update of the latest budgetary position for the 2023/24 capital programme, as at the 30th June 2023.

Relevant scrutiny committee to be consulted: N/A

Cabinet Decision Required YES

Council Decision Required NO

CABINET MEMBER PORTFOLIO HOLDER:

Cllr. Alun Lenny (Resources)

Directorate: Corporate
Services

Name of Head of Service:
Randal Hemingway

Report Author:
Randal Hemingway

Designations:

Head of Financial
Services

Tel: 01267 224886

Email addresses:

RHemingway@cararthenshire.gov.uk

EXECUTIVE SUMMARY CABINET 16th October 2023

CAPITAL PROGRAMME 2023/24 UPDATE

The current capital programme is based on information available as at the end of June 2023.

Appendix A shows a forecasted net spend of £85,865k compared with a working net budget of £145,604k, giving a **-£59,739k** variance.

The net budget includes the original H.R.A. and General Fund capital programmes approved by Council on 1st March and slippage from 2022/23. Some of the budgets have also been amended to account for differences in actual grant allocations compared with the anticipated allocations at the time the programme was approved, and new grant awards received during the year to date.

Appendix B details the main variances within each department.

New Projects and virements to note and approve for the current year:

H.R.A Public Sector Housing: £5,548k displaced funding from Welsh Government for the purchase of private dwellings for housing stock.

Private Housing: £368k award of ENABLE grant to support independent living.

Place and Infrastructure: £129k awarded for small scale flood defence works which will be match funded by a revenue contribution of £17k.

New funding of £105,364k for Rights of Way and Access improvement.

New awards for Transport projects: Safe Routes in Communities at Ponthenri, £495k, and at Tumble, £391k. Road Safety £280k. 20mph Speed Limits £2,180k. Bus Infrastructure £932k. Active Travel Projects £1,472k. Coastal Belt Improvements, 100k. Electric Vehicle Infrastructure, 264k which will be match funded by a revenue contribution of £46k. Resilient Roads Fund £500k match funded by £68k revenue contribution.

Education and Children: The balances of displaced funding from 2022/23 from the following projects: £2,254k for capital works associated with the Rollout of Free School Meal in Primary Schools, £3,211k for School Building Maintenance grant, £821k for Community Focused Schools grant.

In addition, there is new funding for Community Focused Schools: Amman Centre Development £150k, Amman Valley Changing Facilities £300k, QE High Community Centre £150K, Ysgol Coedcae Mountain Bike Centre £100k, Ysgol Coedcae Changing Facilities £95k, Glanymor Changing Rooms £200k.

Regeneration: Removal of external funding from the Rural Employment Spaces JV project budget £1,000k. The external funding will be made directly by third parties and not through the authority.

DETAILED REPORT ATTACHED?

YES

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report:

Signed: **Randal Hemingway** **Head of Financial Services**

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
NONE	NONE	YES	NONE	NONE	NONE	YES

3. Finance

The capital programme shows an in-year forecasted variance of **-£59,739k** against the 2023/24 approved budget as at 30th June 2023.

7. Physical Assets

The capital programme will have an impact on the physical assets owned by the Authority.

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: Randal Hemingway Head of Financial Services

(Please specify the outcomes of consultations undertaken where they arise against the following headings)

1. Scrutiny Committee

Relevant Scrutiny Committees will be consulted.

2. Local Member(s) N/A

3. Community / Town Council N/A

4. Relevant Partners N/A

5. Staff Side Representatives and other Organisations N/A

**CABINET MEMBER PORTFOLIO
HOLDER(S) AWARE/CONSULTED**
NO

Include any observations here

**Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:**

Title of Document	File Ref No.	Locations that the papers are available for public inspection
2023/24 Capital Programme		Corporate Service Department, County Hall, Carmarthen. On-line via corporate website – Minutes of County Council Meeting 1 st March 2023.

Capital Programme 2023/24							
Capital Budget Monitoring - Report for June 2023							
	Working Budget			Forecasted			Variance for Year
Department	Expenditure £'000	Income £'000	Net £'000	Expenditure £'000	Income £'000	Net £'000	
Public Housing	39,384	-15,497	23,887	40,477	-15,497	24,980	1,093
Private Housing	3,335	-368	2,967	3,335	-368	2,967	0
Leisure	4,406	-1,264	3,142	3,124	-645	2,479	-663
Social Care	1,238	-81	1,157	1,270	-69	1,201	44
Place & Infrastructure	50,339	-19,370	30,969	24,904	-6,647	18,257	-12,712
Education & Children	31,081	-12,867	18,214	18,387	-6,678	11,709	-6,505
Chief Executive	3,169	0	3,169	2,000	-11	1,989	-1,180
Regeneration	106,862	-44,763	62,099	58,536	-36,253	22,283	-39,816
TOTAL	239,814	-94,210	145,604	152,033	-66,168	85,865	-59,739

Capital Programme 2023/24								
Capital Budget Monitoring - Report for June 2023 - Main Variances								
DEPARTMENT/SCHEMES	Working Budget			Forecasted			Variance for Year £'000	Comment
	Expenditure £'000	Income £'000	Net £'000	Expenditure £'000	Income £'000	Net £'000		
COMMUNITIES								
- Public Housing	39,384	-15,497	23,887	40,477	-15,497	24,980	1,093	
Sewage Treatment Works Upgrading	20	0	20	20	0	20	0	
Internal and External Works (Property)	13,755	0	13,755	15,087	0	15,087	1,332	Works on Decanted Properties, and purchase of furniture for sheltered housing. Project Working Group to identify underspends in other areas of the programme
Environmental Works (Housing Services)	350	0	350	350	0	350	0	
Adaptations and Equalities Works (Building Services)	2,000	0	2,000	2,000	0	2,000	0	
Programme Delivery and Strategy	1,916	0	1,916	1,916	0	1,916	0	
Housing Development Programme (New builds & Stock Increase Programme)	19,628	0	19,628	19,389	0	19,389	-239	Main Variances: £631k 5-8 Spilman St, £1,646k Demolitions at Brynmefys, -£1,215k delays to new builds because of ecology matters, -£1,200k Tyisha development slip to 2024/25
Retrofit and Decarbonisation	1,715	0	1,715	1,715	0	1,715	0	
MRA and IHP Grants Income	0	-15,497	-15,497	0	-15,497	-15,497	0	
- Private Housing	3,335	-368	2,967	3,335	-368	2,967	0	
Disabled Facilities Grant (DFG)	2,588	0	2,588	2,588	0	2,588	0	
ENABLE - Adaptations to Support Independent Living	368	-368	0	368	-368	0	0	
Empty Properties Initiatives	379	0	379	379	0	379	0	
- Leisure	4,406	-1,264	3,142	3,124	-645	2,479	-663	
Leisure Centres	1,995	0	1,995	2,002	0	2,002	7	Ammanford 3G Pitch on budget, £7k costs at Carmarthen LC
Oriol Myrddin Redevelopment	1,802	-1,000	802	700	-500	200	-602	Delays owing to Trust governance matters.
Libraries & Museums	411	-264	147	263	-145	118	-29	Two-year scheme on car parking at Abergwili Museum.
Country Parks	198	0	198	159	0	159	-39	Slippage against phase 2 of the Pump Track.
- Social Care	1,238	-81	1,157	1,270	-69	1,201	44	
Place & Infrastructure (Including Fleet and Property)	50,339	-19,370	30,969	24,904	-6,647	18,257	-12,712	
Countryside Recreation & Access	176	-105	71	176	-105	71	0	
Coastal Protection & Flood Defence Works	1,696	-1,185	511	1,118	-714	404	-107	Slip to 2024/25
Fleet Replacement	4,496	0	4,496	1,730	0	1,730	-2,766	Slip to 2024/25 - Replacement programme needs to be reprofiled.
Murray Street Multi Storey Carpark	177	0	177	91	0	91	-86	Slip to 2024/25 - Needed for ongoing works.
Bridge Strengthening & Replacement	809	0	809	809	0	809	0	
Road Safe Improvements and Grant Project	2,912	-2,180	732	2,440	-2,180	260	-472	Slip to 2024/25 - Retained for future roads programme
Highways Infrastructure	1,937	0	1,937	2,237	0	2,237	300	Increased materials and labour costs
Waste Management	5,955	0	5,955	5,955	0	5,955	0	
Junction Improvements	451	-100	351	139	-100	39	-312	Slip to 2024/25 - Retained for future roads programme
Cross Hands ELR	384	0	384	420	0	420	36	Funding needs to be identified to complete the scheme.
Towy Valley Path	18,377	-11,751	6,626	2,722	0	2,722	-3,904	Delays with land acquisition.
SRIC - Safe Routes in Communities	881	-881	0	881	-881	0	0	
Electric Vehicle Infrastructure	338	-264	74	317	-180	137	63	
Active Travel Cycle and Walking Projects	1,653	-1,472	181	1,008	-1,008	0	-181	Slip to 2024/25 - Retained for future roads programme
Public Transport Infrastructure	964	-932	32	956	-932	24	-8	
Resilient Roads	568	-500	68	568	-500	68	0	
Other Infrastructure Projects	186	0	186	171	-47	124	-62	Slip to 2024/25 - Ammanford Infrastructure

Capital Programme 2023/24								
Capital Budget Monitoring - Report for June 2023 - Main Variances								
DEPARTMENT/SCHEMES	Working Budget			Forecasted			Variance for Year £'000	Comment
	Expenditure £'000	Income £'000	Net £'000	Expenditure £'000	Income £'000	Net £'000		
Property	8,379	0	8,379	3,166	0	3,166	-5,213	-£2,729k Slippage against the capital maintenance programme because of prioritisation of education grant funded projects - slip to 2024/25; -£806k slippage on County Hall Works, -£1,007k Ty Elwyn, -£500k Decarbonisation measures.
EDUCATION & CHILDREN	31,081	-12,867	18,214	18,387	-6,678	11,709	-6,505	
Schools: General Projects	1,057	0	1,057	777	0	777	-280	Slip to 2024/25 - Mobile classes
Sustainable Communities For Learning - Match Funding Delivery Fund	11,095	-5,950	5,145	0	0	0	-5,145	Waiting for WG approval on project under design. Will be assigned to specific projects in due course.
Sustainable Communities for Learning - Band A - Design Stage Schemes	291	0	291	189	0	189	-102	Delays with acquiring land for Laugharne Primary School.
Sustainable Communities for Learning - Band A - WG FBC Approved Schemes	515	0	515	588	0	588	73	
Sustainable Communities for Learning - Band B - Design Stage Schemes	676	0	676	414	0	414	-262	
Sustainable Communities for Learning - Band B - WG FBC Approved Schemes	6,346	-3,882	2,464	5,533	-3,882	1,651	-813	Slip to 2024/25 - Pembrey
Infant Class Size	36	0	36	94	0	94	58	Funding to be identified for retention works.
Welsh Language Immersion Centres	0	0	0	2	0	2	2	
School Buildings - Education Capital Maintenance and Other Initiatives	5,465	0	5,465	5,359	0	5,359	-106	Savings on ventilation measures.
Additional Learning Needs (ALN + ASD) Projects	2,077	-1,500	577	1,838	-1,261	577	0	
Community Focused Schools 2023-25	2,166	-1,345	821	2,166	-1,345	821	0	
Traffic Management Projects (Inc. Bus Bays)	650	0	650	720	0	720	70	Spend on Nantgaredig to be funded from MEP programme
Flying Start Capital Expansion Programme	190	-190	0	190	-190	0	0	
Ty Magu Safe Accommodation for Children	517	0	517	517	0	517	0	
CHIEF EXECUTIVE	3,169	0	3,169	2,000	-11	1,989	-1,180	
IT Strategy Developments	1,890	0	1,890	796	0	796	-1,094	Slip to 2024/25
Block 3, St David's Park	1,203	0	1,203	1,203	0	1,203	0	
Glanamman Industrial Estate Redevelopment	76	0	76	1	-11	-10	-86	

Capital Programme 2023/24								
Capital Budget Monitoring - Report for June 2023 - Main Variances								
DEPARTMENT/SCHEMES	Working Budget			Forecasted			Variance for Year £'000	Comment
	Expenditure £'000	Income £'000	Net £'000	Expenditure £'000	Income £'000	Net £'000		
REGENERATION	106,862	-44,763	62,099	58,536	-36,253	22,283	-39,816	
Swansea Bay City Region Projects	72,226	-31,413	40,813	43,365	-31,413	11,952	-28,861	
Llanelli Coast JV	0	0	0	1	-1	0	0	
Rural Employment Spaces JV	1,000	0	1,000	0	0	0	-1,000	Slip to 2024/25 - No spend in current year planned.
Business Grants & Strategic Capital Projects	5,069	0	5,069	1,713	0	1,713	-3,356	Slip to 2024/25 - Limited applications from third parties
Employment Sites	5,067	0	5,067	5,170	41	5,211	144	Cross Hands Phase 2 to be funded from Cross Hands JV
Town Centres	694	0	694	174	0	174	-520	Slippage on Carmarthen Old Quarter Projects. (Jackson's Lane)
Transforming Towns Strategic Projects	3,833	0	3,833	2,883	0	2,883	-950	Slip to 2024/25 - Delays with purchasing properties
Business Support for Renewable Energy Initiatives	456	0	456	150	0	150	-306	Slip to 2024/25 - Project under review
Ten Town Growth Plan	1,000	0	1,000	200	0	200	-800	Delays because of changes to State Aid rules.
Transforming Towns - Place Making (TTPM)	1,680	-925	755	0	0	0	-755	Slip to 2024/25 - Delays with purchasing properties
Levelling Up Fund - Carmarthen Hwb	15,837	-12,425	3,412	4,880	-4,880	0	-3,412	Slip to 2024/25 - Delays owing to ongoing building configuration discussions.
TOTAL	239,814	-94,210	145,604	152,033	-66,168	85,865	-59,739	

CABINET 18th OCTOBER 2023

Council's Revenue Budget Monitoring Report

Recommendations / key decisions required:

That the Cabinet receives the Budget Monitoring report and considers the budgetary position and appropriate corrective action.

In respect of significant overspends on specific budget areas, Chief Officers and Heads of Service to critically review options available to them to address the ongoing impact.

Reasons:

To provide the Cabinet with an update on the latest budgetary position as at 30th June 2023, in respect of 2023/24.

Cabinet Decision Required YES

Council Decision Required NO

CABINET MEMBER PORTFOLIO HOLDER:

Cllr. Alun Lenny (Resources)

Directorate: Corporate Services

Name of Director:
Chris Moore

Report Author:
Randal Hemingway

Designations:

Director of Corporate Services

Head of Financial Services

Tel No. 01267 224886
E Mail Addresses:

CMoore@carmarthenshire.gov.uk

RHemingway@carmarthenshire.gov.uk

EXECUTIVE SUMMARY

Cabinet

16th October 2023

The revenue budget monitoring reports as at 30th June 2023 are attached and indicate that:

COUNCIL FUND REVENUE ACCOUNT (Appendix A)

Overall, the monitoring report forecasts an overspend for the year at departmental level of £7,399k, with a forecast overspend on the Authority's net revenue budget of £4,504k.

At a high level this is due to a combination of:

- ongoing inflationary pressures across a range of service areas
- persistent overspends in service areas where budget reductions have been implemented, but challenges in delivery have made it impossible to keep pace with the level of savings required
- Significant overspends in Childrens Services driven by increased levels of demand combined with complexity, not seen before the pandemic, which has required both a higher number and increased cost of placements

These are partially offset by capital financing underspends due to scheme delays, a reduced need to borrow and increased interest earned on positive cash balances.

The April NJC pay award remains unsettled. As part of the 2023/24 budget setting process the Authority has agreed a £1.5m in year contingency budget which is currently held centrally which provides a partial offset to any costs above the 5% allowed for in the budget.

The full year forecast reflects the impact which includes known financial positions at the point of preparation. As such the forecast does not contain the full impact of any additional in-year and grant adjustments. In line with our existing policies, forecast departmental overspends are met out of departmental reserves, where available.

Chief Executive's Department

The Chief Executive Department is anticipating an overspend of £43k for the year. There are overspends on Coroners costs, Land Charges income and some efficiencies within People Management that have yet to be achieved. This is offset by net underspends on Member pay and travelling, Industrial Premises income and staffing savings from vacant posts across the department.

Operational budgets

The Chief Executive's section has an anticipated underspend of £123k, primarily due to staff savings due to vacancies and maternity leave in the section.

There is an £363k overspend expected in the People Management section. This consists of a £166k overspend in People Services HR on agency staff costs to deal with the backlog in recruitment, along with unachieved current and prior year efficiencies, an overspend of £84k in payroll, due to current and past year efficiencies not yet being met. There is an overspend of £94k within the TIC team due to additional support for office downsizing with funding yet to be confirmed (£59k) and a £35k income efficiency target not currently being met. There is an overspend of £34k in Organisational Development due to a prior year efficiency not currently being met. Business and Projects support is overspent by £10k due to an unachieved efficiency which is being partially offset by a saving on supplies and services. This is offset by an underspend on DBS (£25k), due to fewer checks being undertaken than budgeted for.

The ICT & Corporate Policy section are anticipating a £53k underspend, largely due to part year vacant posts within the division. These have now been filled or are due to be filled imminently.

Admin and Law are showing an underspend of £49k. Members pay and travelling are underspent by £69k, and there is an additional £11k of income for work undertaken on behalf of the HRA. Central Mailing is also underspent by £23k due to a saving on franking machine leasing costs. Legal Services is underspent by £17k overall despite being overspent on software and licences and external legal fees as a result of staff vacancies within the section offsetting that overspend. Democratic Services support is also expecting to be underspent by £17k as a result of a saving on supplies and services, some additional income and a short term staff vacancy. There are also other a £12k underspend on Civic Ceremonial as a result of savings on expenses costs along with a reduction in vehicle hire costs. This is offset by an overspend on Land Charges of £100k due to a reduction in income, following a fall in demand for the service.

The Marketing and Media section are anticipating a £149k net underspend for the year, mainly due to staff vacancies during the year of £243k. This is offset by an overspend on software and licences costs within the contact centre of £59k and a reduction in income from achieved from renting out office space at Llanelli Hwb, due to a fall in demand of £35k.

Statutory Services are predicting an overspend of £49k. This is due to a £102k estimated overspend within Coroners. This is as a result of a significant increase in the number of cases being referred to the coroner along with a large increase in charges for toxicology and histology reports, post mortems, undertakers fees and mortuary costs. This is offset by a saving of £54k for a vacant post within Elections which is unlikely to be filled in this financial year.

The Regeneration division is anticipating an overspend of £6k for the year. There is an overspend of £22k on Provision Markets due to a shortfall in income due to low occupancy levels, an overspend of £38k on Regeneration Management due to cessation of staff time being able to be recharged to projects, a £27k overspend on Livestock Markets due to a shortfall in income being generated at Carmarthen and Newcastle Emlyn marts along with a net £12k overspend in property which relates to a £70k shortfall in external income which is being offset by 3 vacant posts in 23-24. These are all offset by an underspend on Industrial Premises of £68k and Commercial Properties £19k both as a result of high occupancy along with other small underspends within the division.

Communities

The Communities Department is projecting an overspend of £2,193k for the year.

There are significant variances as the department continues to recover and respond to the post-pandemic phase.

Leisure and Culture are currently forecasting an overspend of £158k due in the main to a projected shortfall of income to budget. The Division are working to mitigate this amount by year end.

The forecast out-turn for Social Care services is an overspend of £1,957k. Underspends are largely due to difficulty in the recruitment of staff. Several initiatives have been launched to address this albeit success in recruitment to meet assessed need is likely to worsen the financial position. Overspends are due to increased demand for services e.g. LA/Private Homes and in areas where budget savings proposals remain difficult to deliver as Social Work teams have prioritised the safe delivery of key services, meaning that the department has been unable to progress some of the planned savings' proposals.

Older People's budgets are forecasting an overspend of £602k. Overspends are due to the utilisation of alternative methods of meeting increased demands in LA/Private Homes (E.g. Agency staff) (£712k); increased volume of care packages due to increased demand and numbers on Home Care waiting lists reducing (£981k) and pressures relating to the increased demand for Direct Payments (£201k). These are offset by on-going staff vacancies (£-1,123k)

Physical Disabilities services are forecasting an underspend of £185k. Demand for residential placements (£-117k) and supported living placements (£-177k) remains lower than pre-pandemic levels. These are offset by financial pressures relating to an increased demand for Direct Payments in previous years as an alternative to other service provisions remains (£180k).

In Learning Disability services, there is an overspend of £848k. Budgetary pressure remains on Residential (£507k) and Group Homes / Supported Living (£781k). These pressures have been partially offset with savings due to the reduction of Day Services and Community Support (£-552k).

The overspend in Mental Health of £638k. Budgetary pressure remains on Residential (£393k) and Group Homes / Supported Living (£525k). These are partly offset by on-going staff recruitment difficulties (£-140k).

Support Services is forecasting an overspend of £53k.

Council Funded Housing and Public Protection Services are reporting a £78k overspend. Income receivable through the court system relating to the work of our financial investigation team is reduced/delayed £55k and general reduction in income due to reduced activity post covid £133k. is partially offset by additional income and reduced spend on supplies and services (£110k).

There continues to be additional pressures on homeless/temporary accommodation services circa £160k which will probably be mitigated by additional targeted grant income. This will become clearer during the financial year.

Corporate Services

The Corporate Services Department is anticipating a £776k underspend for the year.

There is a £425k underspend on pre LGR pension costs along with a £140k underspend on Council Tax Reduction Scheme, and a £95k underspend on Rates Relief due to lower than budgeted take up of both schemes.

There are also underspends on salaries due to vacancies across the department.

This is offset by an overspend in Revenues, primarily due to an increase in bank charges as a result of a rise in card payments, and also an overspend in Local Taxation due to an increase in postage costs in recent years.

Department for Education and Children

The Department for Education and Children is forecasting a net overspend of £4,949k at year end. The Director budget currently holds £800k growth budget to be allocated to specific service pressures once pressures are reviewed in terms of longevity.

The Education Services division is reporting a net underspend of £136k. An overspend due to increased Out of County provision £200k is partially offset by £158k of vacant posts currently being recruited to. Within Education Other Than at School, mainly the PRU settings, an overspend of £113k is due to additional staffing costs for the increased demand and more complex nature of behaviour issues since Covid. Early years provision for 3 year olds in non-maintained settings is reporting an underspend of £308k as a WG grant funds what would have otherwise utilised core budget.

The Access to Education division is reporting a net overspend of £672k mainly within the Schools Meals service of £448k for lunch provision and £233k primary breakfast provisions. Workforce pressures, pay award impact and increased food costs contribute to the challenges of providing the service within the meal price across all schools, ranging from providing 15 to 600 meals per site. Ongoing costs of closed school premises forecasts a £65k overspend. This is reduced by a £75k underspend on the School Admissions budget as a result of part year vacant posts recently recruited to.

Strategy and Learner Support division report a net underspend of £40k due to part year vacant posts which will contribute to funding pressures across other areas of the department.

Children's Services division forecast a net overspend of £5,305k with pressures across a number of areas. Commissioning and Social Work £985k overspend is a mix of increased

agency cover costs £607k, legal related costs (combination of number of cases and support for families in complex cases) £306k and increased demand for assistance for clients £188k, partially offset by grant income.

The Out of County budget is sufficient to cover the expected level of provision but there are currently highly complex placements creating an overspend of £1,907k.

£445k of the fostering & other looked after services overspend of £894k relates to specialist support packages for 2 children with the remaining £440k funding an increased number of foster placements and additional payments in excess of the existing budget.

Residential units £499k overspend is due to ongoing challenges around LHB contribution, and staffing pressures generating significant agency expenditure. The new setting additional costs of £400k are forecasted to be grant funded for this year.

Short breaks and direct payments have all seen an increase in demand generating an overspend of £982k.

These pressures are partially offset by £150k of maximisation of grant income and part year vacant posts in other service areas.

Schools Delegated Budgets

Schools working budgets are forecasting a net overspend in year of £8.7m, with a mix of supporting their formula funding to enable appropriate provision, continued covid recovery/catch up and some schools utilising their balances for additional maintenance or initiatives that they would not otherwise have had resources to fund.

This level of utilisation of school reserves will reduce the brought forward balance of £11.1m net surplus to £2.4m by year end.

Place and Infrastructure

The Place & Infrastructure Department is forecasting an overspend of £990k for the financial year.

The Waste and Environmental Services division is forecasting an overspend of £252k which is mainly due to a £550k pressure from the delivery of the interim phase of the waste strategy having increased costs as a result of contingency measures put in place. This pressure is offset by a £112k underspend due to an interim staffing complement and temporary recruitment freeze to ensure a comprehensive review of staffing / management structure is based on the amalgamation of service, £78k underspend on Green Waste Collection as a result of increased customer base, staff vacancies in Environmental Enforcement where future needs are being assessed and more grounds maintenance works being kept in-house therefore less sub-contractor costs.

Highways and Transportation are forecasting a £857k overspend for the year. The two main variances are the loss of income on Parking Services of £380k and a £664k overspend on School Transport. The School Transport overspend is due to increased transport costs for operators which subsequently escalate the tendered contract prices for the statutory provision of home to school transport. Transport operators are continuing to experience driver shortages, global supply chain shortages for vehicles and parts and a period of very high fuel prices which make for a challenging operating environment.

The Property Division is estimating a £89k underspend for the year mainly due to the £136k underspend on the vacant Property division Head of Service post. This saving is offset by a

£48k overspend on Property Design due to 11 vacant posts which includes 3 trainees and graduates therefore not generating income to cover indirect costs

The Place and Sustainability Division is forecasting a £34k underspend, largely due to vacant posts within the team also planning application income which may vary as the year progresses.

HOUSING REVENUE ACCOUNT (Appendix B)

The HRA is predicting to be underspent by £94k for 2023/24. This will be reviewed as the significant issues identified become clearer from a financial perspective.

Variances in Repairs and Maintenance (R&M) costs (-£86k) reflect the managers current position that they will operate near the existing allocated resources. However, given current inflation and the impact on construction industry capacity post-Covid and post-Brexit including significantly increasing pay, energy, fuel, and construction materials costs, there will continue to be upwards pressure on contractor rates and reduced availability as we progress through 2023/24. This pressure of contractor rates could be as high as 10% or £1m+ on the R&M budget, future budget monitoring will show this developing scenario linked to industry capacity.

Supervision and management cost will be on target some components have variances as detailed on the report.

There is a small variance in additional income of -£8k

Lists of the main variances are attached to this report.

DETAILED REPORT ATTACHED?	YES
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IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report:

Signed: **Chris Moore**

Director of Corporate Services

Policy, Crime & Disorder and Equalities NONE	Legal NONE	Finance YES	ICT NONE	Risk Management Issues NONE	Staffing Implications NONE	Physical Assets NONE
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3. Finance

Council Fund

Overall, the Authority is forecasting an overspend of £4,504k at this point in time. The final out-turn position will be significantly influenced by the level of pay awards agreed, and the extent of any additional funding forthcoming to meet this unforeseen and exceptional pressure.

HRA

The HRA is predicting to be underspent by £94k for 2023/24.

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below
 Signed: Chris Moore Director of Corporate Services

1. Scrutiny Committee request for pre-determination	Not applicable
If yes include the following information: -	
Scrutiny Committee	
Date the report was considered:	
Scrutiny Committee Outcome/Recommendations:	

- 2. Local Member(s) – Not applicable**
- 3. Community / Town Council – Not applicable**
- 4. Relevant Partners – Not applicable**
- 5. Staff Side Representatives and other Organisations – Not applicable**

CABINET MEMBER PORTFOLIO HOLDER(S) AWARE/CONSULTED NO	Include any observations here
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Section 100D Local Government Act, 1972 – Access to Information

List of Background Papers used in the preparation of this report:

THESE ARE DETAILED BELOW

Title of Document	File Ref No.	Locations that the papers are available for public inspection
2023/24 Budget		Corporate Services Department, County Hall, Carmarthen

REPORT OF THE DIRECTOR OF CORPORATE SERVICES

PRE-CABINET 18th SEPTEMBER 2023

COUNCIL'S BUDGET MONITORING REPORT 2023/24

Director and Designation	Author & Designation	Telephone No	Directorate
C Moore, Director of Corporate Services	R Hemingway, Head of Financial Services	01267 224886	Corporate Services

Table 1

Forecasted for year to 31st March 2024

Department	Working Budget				Forecasted				June 2023 Forecasted Variance for Year £'000
	Controllable Expenditure	Controllable Income	Net Non Controllable	Total Net	Controllable Expenditure	Controllable Income	Net Non Controllable	Total Net	
	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000	
Chief Executive	35,317	-12,364	-4,952	18,001	36,087	-13,091	-4,952	18,044	43
Communities	214,770	-97,842	14,222	131,151	218,096	-98,975	14,222	133,343	2,193
Corporate Services	72,970	-39,749	-1,681	31,540	71,398	-38,953	-1,681	30,764	-776
Education & Children (incl. Schools)	199,780	-21,977	25,009	202,813	244,854	-62,102	25,009	207,762	4,949
Place and Infrastructure	143,261	-84,651	12,895	71,505	124,636	-65,036	12,895	72,495	990
Departmental Expenditure	666,098	-256,583	45,494	455,009	695,071	-278,157	45,494	462,408	7,399
Corporate Contingency				1,510				1,510	0
Capital Charges/Interest/Corporate				-19,513				-21,763	-2,250
Levies and Contributions:									
Brecon Beacons National Park				152				152	0
Mid & West Wales Fire & Rescue Authority				13,014				13,014	0
West Wales Corporate Joint Committee				168				168	0
Net Expenditure				450,341				455,489	5,149
Transfers to/from Departmental Reserves									
- Chief Executive				0				-43	-43
- Communities				0				0	0
- Corporate Services				0				388	388
- Education & Children (incl Schools)				0				0	0
- Place and Infrastructure				0				-990	-990
Net Budget				450,341				454,845	4,504

Chief Executive Department
Budget Monitoring - as at 30th June 2023

PRE-CABINET 18th SEPTEMBER 2023

Division	Working Budget				Forecasted				June 2023 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	
Chief Executive	844	-4	-845	-5	721	-4	-845	-128	-123
People Management	4,759	-1,734	-2,619	406	6,266	-2,878	-2,619	769	363
ICT & Corporate Policy	6,674	-1,015	-4,731	929	6,589	-983	-4,731	876	-53
Admin and Law	5,106	-884	711	4,933	5,059	-887	711	4,884	-49
Marketing & Media	2,755	-616	-1,432	707	2,546	-557	-1,432	558	-149
Statutory Services	1,485	-363	281	1,404	1,733	-562	281	1,452	49
Regeneration	13,693	-7,748	3,683	9,627	13,172	-7,222	3,683	9,633	6
GRAND TOTAL	35,317	-12,364	-4,952	18,001	36,087	-13,091	-4,952	18,044	43

Chief Executive Department - Budget Monitoring - as at 30th June 2023

Main Variances

PRE-CABINET 18th SEPTEMBER 2023

Division	Working Budget		Forecasted		June 2023 Forecasted Variance for Year £'000	Notes
	Expenditure £'000	Income £'000	Expenditure £'000	Income £'000		
Chief Executive						
Chief Executive-Chief Officer	242	0	214	0	-28	Savings on supplies & services
Chief Executive Business Support Unit	602	-4	507	-4	-95	Underspend on salaries due to one staff member being on maternity leave, two vacant posts, one committed from September, the other not anticipated to be filled in the current financial year.
People Management						
TIC Team	246	-101	310	-71	94	Additional support for office downsizing, funding to be confirmed (£60k). Income efficiency target (£35k) not likely to be delivered in 2023/24.
Business & Projects Support	262	0	272	0	10	£18k salary efficiency target not met. Offset by savings on Supplies and Services.
Payroll	913	-406	966	-375	84	Salary and income efficiency targets not met (£96k). Partially offset by savings on supplies and services.
People Services – HR	913	-291	1,152	-364	166	£108k salary efficiency savings not met. £84k overspend on Agency costs to deal with volume of recruitment work being undertaken. This is partially offset by vacant posts in early part of the financial year.
Organisational Development	467	-42	507	-48	34	Income efficiency target not achieved
DBS Checks	143	0	120	-1	-25	Underspend based on this and past year's expected volume of checks required.
Other variances					-1	
ICT & Corporate Policy						
Information Technology	5,786	-970	5,644	-892	-63	Number of vacant posts in early part of the year. Four currently vacant anticipated to be filled from September.
Chief Executive-Policy	746	-33	761	-38	10	Short term extension to grant funded post to enable completion of the project
Admin and Law						
Democratic Services	2,237	-304	2,168	-315	-80	Underspend on members pay & allowances of £69k along with an additional income of £11k from the HRA
Democratic Services - Support	550	-8	560	-36	-17	Underspend on supplies & services (£8k), additional income for work undertaken by Partneriaeth (£5k), salaries (£4k)
Civic Ceremonial	28	0	16	0	-12	Underspend on members hospitality/expenses, & saving on transport costs following reducing from two vehicles to one.
Land Charges	105	-287	152	-234	100	Shortfall in income due to low demand for searches due to downturn in the housing market
Legal Services	2,139	-285	2,110	-274	-17	Overspend on software and licences costs (£20k) and £19k overspend on external legal fees, offset by an underspend on salaries due to a short term vacant post that has now been filled, one admin post unlikely to be filled in this financial year
Central Mailing	49	0	26	0	-23	Saving on franking machine leasing costs

Chief Executive Department - Budget Monitoring - as at 30th June 2023

Main Variances

PRE-CABINET 18th SEPTEMBER 2023

Division	Working Budget		Forecasted		June 2023 Forecasted Variance for Year £'000	Notes
	Expenditure £'000	Income £'000	Expenditure £'000	Income £'000		
Marketing & Media						
Marketing and Media	558	-50	486	-33	-55	Underspend due to three vacant posts anticipated to be filled from September
Translation	576	-56	521	-69	-68	Underspend on salaries, with one staff member on maternity leave, one vacant post anticipated to be filled from September along with smaller underspends on supplies & services
Customer Services Centres	1,267	-380	1,202	-376	-61	Underspend on salaries due to vacant posts (£120k), offset by overspend on software costs
Yr Hwb, Rhydaman a Llanelli	110	-99	94	-48	35	Shortfall in income mainly due to decreased demand for desk space rental
Statutory Services						
Coroners	366	0	468	0	102	Large increase in number of cases being referred to the Coroner in general. Corresponding increase in volume and cost of toxicology and histology reports. Post mortem fees have doubled in the last 2 years due to increase in rates charged.
Electoral Services - Staff	275	0	221	0	-54	Undertakers fees increased by 11.5%, Mortuary Fees increased by 5%. Vacant post. Not likely to be filled in current year
Regeneration & Property						
Regeneration Management	311	0	350	0	38	Overspend due to cessation in staff time able to be recharged to grants
Property	1,016	-95	959	-25	12	Shortfall of £70k in external income offset by 3 vacant posts in early part of the year. Predicted to be filled from September
Commercial Properties	54	-486	133	-584	-19	Relatively high occupancy rates currently
Provision Markets	719	-584	642	-486	22	Low occupancy rates has resulted in a shortfall of £94k in anticipated income. This is offset by savings made in premises related costs.
Industrial Premises	613	-1,638	357	-1,449	-68	Relatively high occupancy rates currently
Livestock Markets	65	-120	25	-53	27	Shortfall in income at Newcastle Emlyn and Carmarthen Marts
Other variances					-7	
Grand Total					43	

Department for Communities
Budget Monitoring - as at 30th June 2023

PRE-CABINET 18th SEPTEMBER 2023

Division	Working Budget				Forecasted				June 2023 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	
Adult Services									
Older People	76,601	-26,372	3,618	53,847	76,649	-25,818	3,618	54,449	602
Physical Disabilities	9,129	-1,910	276	7,496	9,655	-2,620	276	7,311	-185
Learning Disabilities	48,323	-11,976	1,475	37,821	48,499	-11,304	1,475	38,670	848
Mental Health	11,946	-4,323	234	7,858	12,531	-4,269	234	8,496	638
Support	11,379	-7,483	1,198	5,094	11,416	-7,468	1,198	5,146	53
Homes & Safer Communities									
Public Protection	3,641	-1,427	532	2,746	3,612	-1,199	532	2,945	198
Council Fund Housing	33,969	-33,559	521	931	35,391	-35,102	521	810	-120
Leisure & Recreation									
Leisure & Recreation	19,781	-10,791	6,369	15,358	20,342	-11,194	6,369	15,517	158
GRAND TOTAL	214,770	-97,842	14,222	131,151	218,096	-98,975	14,222	133,343	2,193

Department for Communities - Budget Monitoring - as at 30th June 2023

Main Variances

PRE-CABINET 18th SEPTEMBER 2023

Division	Working Budget		Forecasted		June 2023 Forecasted Variance for Year £'000	Notes
	Expenditure £'000	Income £'000	Expenditure £'000	Income £'000		
Adult Services						
Older People						
Older People - LA Homes	10,354	-4,554	10,354	-4,080	474	Agency costs projected at £436k
Older People - Private/ Vol Homes	31,792	-14,062	32,030	-14,062	238	Numbers on waiting lists are reducing as assessed needs are being met in alternative ways. However care packages are increasing as capacity develops in care sector.
Older People - LA Home Care	8,387	0	7,646	-0	-741	Staffing vacancies
Older People - Direct Payments	1,349	-313	1,550	-313	201	Financial pressures from previous years remain.
Older People - Private Home Care	10,038	-2,638	11,019	-2,638	981	Numbers on waiting lists are reducing as assessed needs are being met in alternative ways. However care packages are increasing as capacity develops in care sector.
Older People - Enablement	2,225	-515	1,841	-514	-382	Staffing vacancies
Older People - Other variances					-168	
Physical Disabilities						
Phys Dis - Private/Vol Homes	1,652	-314	1,535	-314	-117	Demand led - projection based on care packages as at June 2023
Phys Dis - Group Homes/Supported Living	1,520	-174	1,343	-174	-177	Demand led - projection based on care packages as at June 2023
Phys Dis - Direct Payments	3,164	-603	3,344	-603	180	Financial pressures from previous years remain.
Phys Dis - Other variances					-71	
Learning Disabilities						
Learn Dis - Employment & Training	2,077	-352	1,703	-207	-229	Provision of LD day services is reduced compared to pre-pandemic levels.
Learn Dis - Private/Vol Homes	13,970	-4,524	14,477	-4,524	507	Progress being made in the right sizing of individual packages and in developing alternatives to residential care. This is mitigated by an increase in demand and complexity in those with a learning disability or mental health issue. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand.
Learn Dis - Group Homes/Supported Living	11,515	-2,295	12,296	-2,295	781	Progress being made in the right sizing of individual packages and in developing alternatives to residential care. This is mitigated by an increase in demand and complexity in those with a learning disability or mental health issue. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand.

Department for Communities - Budget Monitoring - as at 30th June 2023

Main Variances

PRE-CABINET 18th SEPTEMBER 2023

Division	Working Budget		Forecasted		June 2023 Forecasted Variance for Year £'000	Notes
	Expenditure £'000	Income £'000	Expenditure £'000	Income £'000		
Learn Dis - Private Day Services	981	-84	829	-84	-152	As part of the transformation of day services, we are providing for those with the most complex needs in our buildings as an alternative to commissioning services from independent providers. This has resulted in significant savings. However due to increased demand and complexity there will need to be further staff resource to continue with this strategy
Learn Dis - Other variances					-59	
Mental Health						
M Health - Private/Vol Homes	6,986	-3,394	7,378	-3,394	393	Progress being made in the right sizing of individual packages and in developing alternatives to residential care. This is mitigated by an increase in demand and complexity in those with a learning disability or mental health issue. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand.
M Health - Group Homes/Supported Living	1,707	-446	2,232	-446	525	Progress being made in the right sizing of individual packages and in developing alternatives to residential care. This is mitigated by an increase in demand and complexity in those with a learning disability or mental health issue. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand.
M Health - Other variances					-279	
Support						
Other Variances - Support	11,379	-7,483	11,416	-7,468	53	
Homes & Safer Communities						
Public Protection						
Public Health	318	-16	345	-16	27	Re-alignment of staffing budgets required, overall position on target
Noise Control	239	0	157	-0	-82	Re-alignment of staffing budgets required, overall position on target
Animal Welfare	93	-87	94	-44	44	Under achievement of income
Licensing	393	-368	385	-303	57	Under achievement of income
Diseases	551	-38	574	-39	22	Re-alignment of staffing budgets required, overall position on target
Safeguarding, Licensing & Financial Investigation	101	0	47	0	-54	Staff Vacancy
Fair Trading	243	-68	250	-3	72	Under achievement of income
Financial Investigator	132	-527	187	-527	55	Under achievement of income, delays in court cases
Other Variances					57	

Department for Communities - Budget Monitoring - as at 30th June 2023

Main Variances

PRE-CABINET 18th SEPTEMBER 2023

Division	Working Budget		Forecasted		June 2023 Forecasted Variance for Year £'000	Notes
	Expenditure £'000	Income £'000	Expenditure £'000	Income £'000		
Council Fund Housing						
Independent Living and Affordable Homes	132	-45	137	-93	-43	Under spend on supplies & services
Home Improvement (Non HRA)	658	-284	616	-305	-63	Additional Income
Non Hra Re-Housing (Inc Chr)	185	0	150	0	-35	Underspend on Salaries
Other variances					21	
Leisure & Recreation						
Pendine Outdoor Education Centre	523	-375	409	-183	78	Forecast shortfall in income for Board & Accommodation to budget
Newcastle Emlyn Sports Centre	360	-187	345	-201	-30	In year vacancies £17k plus forecast to achieve income above amount budgeted
Carmarthen Leisure Centre	2,005	-1,724	1,953	-1,706	-34	Forecast underspend in utilities
Amman Valley Leisure Centre	1,187	-944	1,173	-965	-34	In year vacancies £13k plus forecast to achieve income above amount budgeted
Llandovery Swimming Pool	478	-212	490	-203	22	Forecast to overspend on Employees £15k plus not fully achieve income budgeted
Gwendraeth Sports Centre	0	0	-43	0	-43	Accrual for NNDR no longer required
Actif Communities	384	-39	355	-44	-34	In year vacancy along with reduced match funding requirement
Sport & Leisure General	854	-44	893	-44	40	Forecast to overspend on Employees
Carmarthen Museum, Abergwili.	230	-31	196	-26	-29	In year vacancies until new Employee structure filled
Parc Howard Museum	160	-87	130	-76	-19	In year vacancies until site re-opened and new Employee structure filled
Museums General	256	-1	460	0	205	Virement for cost of Service re-structure yet to be processed along with costs for 2 displaced Employees being met by Service until either re-deployment or Redundancy cases signed off
Laugharne Boathouse	158	-129	155	-102	24	Forecast to not fully achieve income budgeted
Lyric Theatre	548	-443	570	-419	46	Forecast overspend on Performance fees along with predicted shortfall in income to budget
Attractor - Hostel	0	0	570	-544	27	Service only recently commenced operation, current forecast therefore based on only 3 months trading and may be subject to change
Leisure Management	448	-4	393	-4	-55	In year vacancies
Other Variances					-4	
Grand Total					2,193	

Corporate Services Department
Budget Monitoring - as at 30th June 2023

PRE-CABINET 18th SEPTEMBER 2023

Division	Working Budget				Forecasted				June 2023 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	
Financial Services	14,082	-2,970	-852	10,260	13,411	-2,720	-852	9,839	-422
Revenues & Financial Compliance	58,888	-36,779	-830	21,279	57,987	-36,232	-830	20,925	-354
GRAND TOTAL	72,970	-39,749	-1,681	31,540	71,398	-38,953	-1,681	30,764	-776

Corporate Services Department - Budget Monitoring - as at 30th June 2023

Main Variances

PRE-CABINET 18th SEPTEMBER 2023

Division	Working Budget		Forecasted		June 2023 Forecasted Variance for Year £'000	Notes
	Expenditure £'000	Income £'000	Expenditure £'000	Income £'000		
Financial Services						
Accountancy	1,939	-510	1,948	-457	62	£52k overall shortfall on income targets consisting of a £22k shortfall on deputyship income, £19k of grant income not likely to be available in 2023/24 and £11k of other smaller income shortfalls. £12k overspend on software costs.
Bank Charges	64	0	39	0	-25	Reduction in costs following new bank contract.
Miscellaneous Services	8,135	-131	7,626	-60	-437	£425k underspend on pre LGR pension costs. £12k underspend on Subscriptions
Other variances					-22	
Revenues & Financial Compliance						
Procurement	643	-37	581	-37	-62	Underspend on staff, due to 2 being on maternity leave, one on reduced hours and 2 vacancies during the first quarter of the year. These are being filled imminently.
Risk Management	166	-1	153	-1	-13	Reduction in working hours of a member of staff within the section.
Corporate Services Training	55	0	43	0	-12	Underspend based upon current demand for courses.
Local Taxation	1,040	-776	1,131	-709	158	Large overspend on postage costs following price increases in recent years of £115k, along with a reduction in anticipated income received from recovering court costs based on 2022/23 figures.
Council Tax Reduction Scheme	18,385	0	18,244	0	-140	Underspend anticipated based on current levels of demand.
Rent Allowances	34,823	-35,040	34,409	-34,599	27	Projection based on 2022/23 claims.
Rates Relief	251	0	156	0	-95	Low take-up anticipated based on current demand.
Housing Benefits Admin	1,766	-755	1,344	-661	-328	Net shortfall on income grants receivable of £94k compared with budget, offset by 12.5 FTE current vacant posts within the section due to difficulties with recruitment.
Revenues	1,089	-148	1,243	-184	117	£116k overspend on bank charges due to huge increase in the number of card payments in recent years.
Other variances					-6	
Grand Total					-776	

Department for Education & Children
Budget Monitoring - as at 30th June 2023

PRE-CABINET 18th SEPTEMBER 2023

Division	Working Budget				Forecasted				June 2023 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	
Schools Delegated Budgets	154,448	-18,006	0	136,443	163,180	-18,015	0	145,165	8,722
Transfer from Reserves				0		-8,722		-8,722	-8,722
Director & Strategic Management	2,116	0	-109	2,007	1,265	0	-109	1,156	-851
Education Services Division	13,573	-2,303	20,028	31,298	16,923	-5,788	20,028	31,163	-136
Access to Education	4,737	-108	1,403	6,033	12,382	-7,081	1,403	6,705	672
Strategy & Learner Support	2,539	-135	922	3,326	13,417	-11,053	922	3,286	-40
Children's Services	22,366	-1,425	2,764	23,705	37,687	-11,442	2,764	29,010	5,305
TOTAL excluding schools	45,332	-3,971	25,009	66,370	81,675	-35,365	25,009	71,319	4,949
GRAND TOTAL	199,780	-21,977	25,009	202,813	244,854	-62,102	25,009	207,762	4,949

Department for Education & Children - Budget Monitoring - as at 30th June 2023

Main Variances

PRE-CABINET 18th SEPTEMBER 2023

Division	Working Budget		Forecasted		June 2023 Forecasted Variance for Year £'000	Notes
	Expenditure £'000	Income £'000	Expenditure £'000	Income £'000		
Director & Strategic Management						
Director & Management Team	1,692	0	879	0	-814	Growth budget will be allocated as the relevant recruitment and reviews progress. Any temporary in year underspend will support other service pressures. Part year vacant posts pending review of service needs once relocated.
Business Support	424	0	387	0	-38	
Education Services Division						
Early Years Non-Maintained 3 year old Provision	399	0	652	-562	-308	WG are currently providing grant for non maintained settings, releasing core budget on a temporary basis to support pressures in other services
Additional Learning needs	4,298	-2,066	4,564	-2,290	42	£200k pressure in relation to Out of County placements, partially reduced by part year staff budget saving pending recruitment and reduced Transport and SLA costs.
Education Other Than At School (EOTAS)	4,771	-237	4,948	-301	113	Increased agency costs due to staff absences across the 4 settings
Other variances					17	
Access to Education						
School Admissions	485	0	411	0	-75	Part year vacant posts currently being recruited to Ongoing costs for closed school premises following school reorganisations Based on existing costs & income levels for school meals £448k, as difficult to estimate the further roll out of UPFSM. Primary breakfast contributions for care element shortfall £98k & increased costs of food & labour £135k
School Modernisation	144	0	254	-45	65	
School Meals & Primary Free Breakfast Services	4,108	-108	11,718	-7,036	681	
Strategy & Learner Support						
Youth Support Service & Participation	1,122	-106	2,194	-1,200	-22	Part year vacant posts
Data & Education Systems	1,013	-30	979	-30	-34	Part year vacant posts with recruitment progressing
Other variances					15	
Children's Services						
Commissioning and Social Work	8,019	-115	9,282	-392	985	Increased agency staff costs forecast £607k re additional demand & difficulty recruiting permanent staff, legal costs £306k with additional external provision due to increased complexity of cases and increased demand for assistance to clients and their families £188k. This is partly offset by additional grant income Maximisation of grant income supporting priorities the service had already identified and have staff working on
Corporate Parenting & Leaving Care	1,005	-61	947	-61	-58	
Fostering & Other Children Looked After Services	4,843	0	5,952	-215	894	Increased costs associated with providing specialist support and fostering placements for young people / children looked after, some with highly complex needs £445k, Special Guardianship Orders (SGO's) £43k, Fostering £621k. This is partly offset by additional WG grant £215k

Department for Education & Children - Budget Monitoring - as at 30th June 2023

Main Variances

PRE-CABINET 18th SEPTEMBER 2023

Division	Working Budget		Forecasted		June 2023	Notes
	Expenditure	Income	Expenditure	Income	Forecasted Variance for Year	
	£'000	£'000	£'000	£'000	£'000	
Adoption Services	591	0	670	0	80	Overspend mainly in relation to increased staffing costs, including agency staff and travelling costs re ongoing service demands
Out of County Placements (CS)	469	0	2,376	0	1,907	Several ongoing, highly complex placements in 23/24, with a further increase in number of placements compared with 22/23
Residential Settings	1,023	-361	2,016	-856	499	£499k Garreglwyd - significant agency staff costs forecast due to difficulty recruiting to vacant posts & sickness cover. £399k forecast overspend for the new Ty Magu residential setting being offset by £399k WG grant.
Short Breaks and Direct Payments	657	0	1,719	-80	982	Increased demand for Direct Payments with further pressures linked to post covid & lack of commissioned services available £363k. Also increased demand for 1-2-1 support under Short Breaks due to lack of available location based services £619k
Other Family Services incl Young Carers and ASD	674	-294	588	-276	-68	Maximisation of grant income, partially offsetting overspends elsewhere within the division
Children's Services Mgt & Support (inc Eclipse)	1,189	-164	2,222	-1,073	124	Large increase in number of Unaccompanied Children resulting in more expensive placement costs in excess of the fixed income received £203k, additional Carefirst / Eclipse system costs £22k. This is partially offset by savings by not replacing 2 x vacant posts within the management and administration teams £101k
School Safeguarding & Attendance	560	-245	820	-567	-62	Maximisation of grant income, partially offsetting overspends elsewhere within the division
Other Variances					21	
Grand Total					4,949	

**Place and Infrastructure Department
Budget Monitoring - as at 30th June 2023**

PRE-CABINET 18th SEPTEMBER 2023

Division	Working Budget				Forecasted				June 2023 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	
Service Improvement & Transformation	4,867	-4,117	478	1,228	4,858	-4,104	478	1,231	4
Waste & Environmental Services	30,004	-4,926	1,342	26,420	30,595	-5,265	1,342	26,672	252
Highways & Transportation	57,691	-31,300	10,247	36,638	62,021	-34,773	10,247	37,495	857
Property	44,135	-41,785	448	2,798	20,076	-17,814	448	2,710	-89
Place and Sustainability	6,563	-2,523	381	4,422	7,086	-3,079	381	4,388	-34
GRAND TOTAL	143,261	-84,651	12,895	71,505	124,636	-65,036	12,895	72,495	990

Place and Infrastructure Department - Budget Monitoring - as at 30th June 2023

Main Variances

PRE-CABINET 18th SEPTEMBER 2023

Division	Working Budget		Forecasted		June 2023 Forecasted Variance for Year £'000	Notes
	Expenditure £'000	Income £'000	Expenditure £'000	Income £'000		
Waste & Environmental Services						
Waste & Environmental Services Unit	-12	0	-124	-0	-112	Interim staffing complement, temporary recruitment freeze to ensure a comprehensive review of staffing / management structure based on the amalgamation of services
Environmental Enforcement	566	-19	513	-20	-54	Underspend relates to vacated post, maternity leave and flexible retirement. Future needs are being assessed.
Waste Services	20,527	-1,400	21,213	-1,537	550	Delivery of the interim phase of the waste strategy has increased costs due to contingency measures put in place.
Green Waste Collection	671	-602	612	-621	-78	Increased customer base
Grounds Maintenance Service and urban parks	3,953	-2,696	3,831	-2,620	-46	More work kept in-house therefore less sub-contractor costs.
Other variances					-8	
Highways & Transportation						
Departmental - Transport	41	0	19	0	-22	Vacant post, management review underway
Departmental Pooled Vehicles	0	0	14	0	14	Under-utilisation of pool vehicles
School Transport	13,690	-994	14,538	-1,178	664	Increased transport costs for operators which subsequently escalate the tendered contract prices for the statutory provision of home to school transport. Transport operators are continuing to experience driver shortages, global supply chain shortages for vehicles and parts and a period of very high fuel prices make for a challenging operating environment.
Traffic Management	557	-274	877	-659	-65	Staff vacancies including 1 vacant post to be filled during the year and net increase in Traffic Regulation orders income
Car Parks	2,268	-3,593	2,046	-2,990	380	Parking income not achieving income targets due to reduced footfall in town centres together with year on year validation applied to budget. Parking fees increase of 5% due to be implemented from October 2023.
Nant y Ci Park & Ride	17	-7	35	-7	18	Overspend following cessation of service after the start of the financial year due to statutory notice periods.
Road Safety	251	-11	181	0	-60	Staff time recharged to grants
School Crossing Patrols	160	0	127	0	-33	Several posts have become vacant and will not be refilled - in line with the National Safety Criteria to ensure posts exist at locations a patrol is required only.
Street Works and Highway Adoptions	470	-466	464	-473	-12	Short term salary saving.
Highway Lighting	3,096	-1,029	3,076	-1,037	-28	Vacant post estimated to be filled from October
Other variances					1	

Place and Infrastructure Department - Budget Monitoring - as at 30th June 2023

Main Variances

PRE-CABINET 18th SEPTEMBER 2023

Division	Working Budget		Forecasted		June 2023 Forecasted Variance for Year £'000	Notes
	Expenditure £'000	Income £'000	Expenditure £'000	Income £'000		
Property						
Property Division Business Unit	136	0	0	0	-136	Vacant HOS post awaiting further review of departmental structure
Property Design - Business Unit	2,697	-3,010	3,181	-3,447	48	11 vacant posts which includes 3 trainees and graduates therefore not generating income to cover indirect costs
Place and Sustainability						
Place & Sustainability Unit	394	-18	458	-125	-43	Underspend on supplies & services
Building Control	706	-560	684	-396	142	Shortfall in building reg fee income due to an increase in competitors and the current economic climate. Projection is based on actual income in the 1st quarter which may vary as the year progresses
Forward Planning	771	0	719	0	-52	Underspend on salaries due to maternity & vacant post estimated to be filled from September
Development Management	1,870	-956	1,860	-1,032	-87	Planning application income forecast based on actual income received in the 1st quarter of the year, this may vary as the year progresses
Net Zero Carbon Plan	136	0	106	0	-31	Underspend on salaries, vacant post estimated to be filled in Sep
SAB - Sustainable Drainage approval Body Unit	139	-134	138	-86	47	Anticipated income not materialised - Dependent on number of submissions and market buoyancy of development projects
Other Variances					-10	
Grand Total					990	

Housing Revenue Account - Budget Monitoring as at 30th June 2023

	Working Budget £'000	Forecasted £'000	June 23 Variance for Year £'000	Notes
Expenditure				
Repairs & Maintenance				
Responsive	3,053	4,728	1,675	Budget managers are currently predicting a £86k underspend on revenue maintenance budget spend. However, given current inflation and the impact on construction industry capacity post-Covid and post-Brexit including significantly increasing pay, energy, fuel, and construction materials costs, there will continue to be upwards pressure on contractor rates and reduced availability as we progress through 2023. As a result, remaining within budget may require delivering less with our allocated financial resources. Budget managers will continue to respond to these fluctuations to ensure that the overall HRA expenditure remains within budget. Some repairs are significant in nature and are being assessed for potential capitalisation.
Minor Works	3,917	2,307	-1,610	
Voids	5,779	5,605	-175	
Servicing	2,127	2,200	73	
Drains & Sewers	165	116	-49	
Grounds	891	891	0	
Property & Strategic Projects	1,065	1,065	-0	
Unadopted Roads	123	123	0	
Supervision & Management				
Employee	7,377	7,070	-307	Savings from vacant posts may be reduced dependant on pay settlement.
Premises	1,766	1,805	40	Primarily energy cost increases forecast in sheltered schemes
Transport	39	46	7	
Supplies	903	1,163	260	Additional spend related to legal costs in housing management £64k, compensation costs £82k, fees/project costs £78k and office refurbishments £39k
Recharges	-2,671	-2,671	-0	
Provision for Bad Debt	606	606	0	
Capital Financing Cost	15,001	15,001	0	
Central Support Charges	2,408	2,408	0	
Direct Revenue Financing	10,000	10,000	0	
Total Expenditure	52,549	52,462	-87	

Housing Revenue Account - Budget Monitoring as at 30th June 2023

	Working Budget £'000	Forecasted £'000	June 23	Notes
			Variance for Year £'000	
Income				
Rents	-46,247	-46,247	0	
Service Charges	-981	-981	0	
Supporting People	-70	-70	0	
Interest on Cash Balances	-137	-137	0	
Grants	-296	-296	0	
Insurance	-171	-170	1	
Other Income	-49	-58	-9	
Total Income	-47,951	-47,959	-8	
Net Expenditure	4,598	4,503	-94	

HRA Reserve	£'000
Balance b/f 01/04/2023	16,998
Budgeted movement in year	-4,598
Variance for the year	94
Balance c/f 31/03/2024	12,495